

# CALIFORNIA UNDERGROUND SAFETY BOARD INVESTIGATION DIVISION

#### INVESTIGATION REPORT

**Date:** August 15, 2025

**Case No.:** N247166

## **Violations:**

Verne's Plumbing Inc.

Government Code § 4216.2(b): Excavating without first notifying the regional notification

center of intent to excavate.

#### **Executive Summary:**

On July 8, 2024, Verne's Plumbing Inc. trenched with an excavator bucket without first contacting the Regional Notification Center and damaged a 2" natural gas facility. Upon the escape of gas from the subsurface installation, emergency services responded to the incident. No one was injured and no equipment, other than the 2" natural gas facility, was damaged.

# **Reporting Party Information:**

Southern California Gas Company 555 W 5th Street, Suite 1700 Los Angeles, California 90013

# **Date of Incident:**

July 8, 2024

## **Location of the Incident:**

31375 Bradley Road Menifee, California 92584

#### **Operator:**

Southern California Gas Company 555 W 5th Street, Suite 1700 Los Angeles, California 90013

#### **Excavator:**

Verne's Plumbing Inc. 8561 Whitaker Street Buena Park, California 90621

# **Facility Type Damaged:**

2" Natural gas facility

# **Investigation:**

# **Notification of the Incident**

On July 16, 2024, Southern California Gas Company submitted a notification of an incident to the California Underground Safety Board. The notification stated, Verne's Plumbing damaged a "main" and did not have a valid USA ticket. (Exh. 1.)

The case was assigned to Investigator Jeff McClenahan (Investigator).

## **Identity of the Excavator**

Government Code section 4216(g) defines "excavation" to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment performs any excavation."

Verne's Plumbing Inc. was performing work with an excavator and they "chipped" the facility with a "smooth bucket" at Paloma Valley High School at 31375 Bradley Road Menifee, California 92584. (Exh. 2.)

Verne's Plumbing Inc. is currently licensed by the California Contractor's State License Board, license number 674077 with C-34 Pipeline, C-36 Plumbing, and B – General Building Classification[s]. (Exh. 3.)

#### **Excavation Damage**

On July 8, 2024, Verne's Plumbing Inc. damaged a 2" natural gas facility by trenching with an excavator bucket. (Exhs. 1, 2.)

Verne's Plumbing Inc., in the survey response to the investigator, confirmed it was excavating with a "backhoe/trackhoe/excavator" and shovel and that the crew clipped the natural gas facility with the smooth excavator bucket. (Exh. 2.) This is consistent with the notification from Southern California Gas Company, photographs included below. (Exh. 1.)



Photo 1: Photograph submitted by the reporter of excavation activity and excavator equipment, photo cropped by the investigator.



Photo 2: Photograph submitted by the reporter of the location of the damage cropped by the investigator.

# <u>Verne's Plumbing Inc. Did Not Contact the Regional Notification Center Before</u> <u>Excavating</u>

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator's intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

On July 8, 2024, Verne's Plumbing Inc. damaged a 2" natural gas facility by trenching with an excavator bucket. (Exhs. 1, 2.)

Verne's Plumbing Inc. did not notify the regional notification center prior to excavation at 31375 Bradley Road Menifee, California 92584.

In November 2023, Verne's Plumbing obtained ticket A233120968-00A for trenching work at 31375 Bradley Road Menifee, California 92584. Ticket A233120968-00A was not renewed. (Exh. 6.)

On July 8, 2024, the afternoon of the damage, Verne's Plumbing contacted DigAlert and received new ticket A241901002-00A. (Exh. 6.)

The reason that Lyle Ferguson, Vice President of Verne's Plumbing stated they did not contact the regional notification center prior to use of the excavator was that the foreman forgot to "update" the ticket and that there were no longer locate markings visible due to the removal of the asphalt. (Exh. 2.)

On September 24, 2024, Investigator emailed Amber Dahl, Safety Awareness Director, at DigAlert requesting a copy of tickets A233120968-00A and A241901002-00A. (Exh. 4.)

Safety Awareness Director Dahl responded on September 25, 2024 with a copy of the two tickets and stated that there were no further tickets related to those tickets. (Exh. 5.)





## 911 Emergency Services was Contacted Upon Gas Release

Government Code section 4216.4(c)(2) states an excavator shall call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

The investigation was unable to determine the source of the 911 call, however the City of Menifee did have a record of an emergency response.

On July 8, 2024, while using an excavator, Verne's Plumbing Inc. damaged a 2" natural gas facility by trenching with an excavator bucket. (Exhs. 1, 2.)

On December 20, 2024, the investigator requested a copy of dispatch logs from the City of Menifee through their online portal. (Exh. 9.)

On December 30, 2024, the investigator received a public records response from the Menifee Police Department containing a dispatch log of the emergency response to a "ruptured gas line" at 31375 Bradley Road Menifee, California 92584. (Exh. 8.)

# **Findings:**

- 1. On July 8, 2024, Verne's Plumbing Inc. damaged a 2" natural gas facility by trenching with an excavator bucket.
- 2. Verne's Plumbing Inc. failed to contact the Regional Notification Center before beginning excavation on July 8, 2024 at 31375 Bradley Road Menifee, California 92584 because they did not renew an existing ticket or create a new ticket prior to excavation.
- 3. There was an emergency response to the facility damage and gas release at 31375 Bradley Road Menifee, California 92584.

Investigator	Supervisor
Jeff McClenahan	Anona Bonner
Signature	Signature
/s/Jeff McClenahan	/s/ Anona Bonner

# **Exhibit List:**

Exhibit No.	Description	Date	Received From
1.	Incident Report submitted to the Underground Safety Board	Received on 7/16/2024	Juan Garcia Lopez, Damage Prevention Analyst, Southern California Gas Company
2.	Board's Investigation Questionnaire taken by Lyle Ferguson, Vice President of Verne's Plumbing	Received on 9/24/2024	
3.	Contractor's License Detail for License No. 674077 obtained from the Contractors State License Board website	Downloaded on 12/20/2024	California Contractors State License Board website at <a href="https://www.cslb.ca.gov/">https://www.cslb.ca.gov/</a> onlineservices/checklicensell/ checklicense.aspx
4.	Investigator's email to DigAlert requesting ticket information on the underlying job to this incident	Emailed on 9/24/2024	
5.	Email from DigAlert with tickets related to the incident	Received on 9/25/2024	Amber Dahl, Safety Awareness Director, DigAlert
6.	Tickets A241901002 and A233120968	Received on 9/25/2024	
7.	Emails with Verne's Plumbing	Received on 9/24/2024	Lyle Ferguson, Vice President, Verne's Plumbing

8.	Public Records Response from Menifee Police Department	Received on 12/30/2024	Devon Hawkins, Records Supervisor, Menifee Police Department
9.	Public Records Request to the City of Menifee	Submitted on 12/20/2024	

# Exhibit 1

# No-Ticket Damage Reporting Form

Submitted: July 16, 2024

# **Reporter Information**

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name Juan

Title

**Damage Prevention Analyst** 

Phone Number 818-259-6760

E-mail address

SCGDamage Prevention@socal gas.com

\_\_\_\_\_

# Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

Southern California Gas Co.

Address

555 W. 5th St

# Phone Number 818-269-6760

#### **Email Address**

SCGDamagePrevention@socalgas.com

Regional Notification Center member code

# **Other Contacts**

Is the photographer same as the primary reporter named above? Yes

# Incident Information

What was the date and approximate time of the incident? July 8, 2024 5:23 PM

What is the address where your facility was damaged on 7/8/2024? Damage Street Address 31375 Bradley Rd

Damage County

Riverside

Damage City

Menifee

Damage Cross Street 1

Craig

# Damage Cross Street 2

Other Damage location description

Does Southern California Gas Co. own, operate or maintain the facility damaged on 7/8/2024? Yes

What type of excavation did you observe on 7/8/2024 at that address? Other

Describe the excavation activity you identified. Storm Drain

What excavation companies did you observe on 7/8/2024?

Company Name

Verne's Plumbing Inc.

Company Address

8561 Whitaker Street

Phone Number

714-994-1971

Email Address

bids@vernesplumbing.com

Did this company damage the facility?

Yes

Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.

ersonnel Name uis
ritle oreman
hone Number 14-808-7629
mail Address iids@vernesplumbing.com

# **Notification Details**

Was Southern California Gas Co. notified of the proposed excavation by the Regional Notification Center before 7/8/2024?
No

What date and time did you learn of the damage to the facility? July 8, 2024 5:30 PM

How did Southern California Gas Co. learn of the damage to the facility? Internal notification

# Facility Damaged What kind of facility was damaged on 7/8/2024? Natural Gas

**Natural Gas** 

What type of material was the damaged facility? Plastic

Facility diameter (inches)? 2

# **Incident Details**

What kinds of excavation equipment did you observe at the location of the damaged facility?

Backhoe/trackhoe/excavator

Do you know what equipment damaged the facility? Yes

What equipment damaged the facility? Backhoe/trackhoe/excavator

What information are you relying on regarding damage to the facility? Photographs
Did Southern California Gas Co. contact the Regional Notification Center before repairing the damaged facility?  No
Provide any other relevant information about the damage on 7/8/2024. Third-party did not notify 811 prior to excavating, they went under the direction of the school district. The district told them no USA ticket was required since they are on private property,
Damages Were there any injuries to any personnel or bystanders due to the damage to your facility on 7/8/2024? No
Were there any fatalities?
Was any property damaged other than the damaged facility? No

Was there a fire caused by this damage on 7/8/2024? No

Was there an evacuation of any nearby homes or businesses caused by this damage on 7/8/2024?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 7/8/2024.

### Conclusions

What date and time were repairs completed to the damaged facility? July 8, 2024 8:40 PM

Please explain why you think the facility was damaged on 7/8/2024? The main was damaged by the third-party due to not having a valid USA ticket, they did not inform 811, they assumed no ticket is required when working inside of a school.

Is there any other information which you feel is important to share about this incident?

Third-party claims 811 has notified them that they are not required to have a USA ticket inside of the school.

Not counting your answers to these questions, did Southern California Gas Co. create an investigatory or incident report pertaining to the damage on 7/8/2024?

No

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

Files
Please attach all Facility Repair Orders.
Please attach all Photos.



Date and time photographed

Photographer Name

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Date and time photographed

Photographer Name

-----



Date and time photographed

Photographer Name

\_\_\_\_\_



Date and time photographed July 8, 2024 6:42 PM

\_\_\_\_\_\_



Date and time photographed July 8, 2024 6:48 PM

Photographer Name
Additional Records
Business cards, photo of company vehicles onsite, etc. IMG_5239.jpg, 1.6MB

Reference Number N24716

# Exhibit 2

# No-Ticket Damage Reporting Form

Submitted Time: September 24, 2024 11:36 AM

Provide your name, title, phone number, and email address  Name
Lyle Ferguson
Title Vice President
Phone Number <b>714-657-4297</b>
Email Address
lyle@vernesplumbing.com
Please provide the identifying information for Verne's Plumbing Inc. in general.
California Contractor's State License Board (CSLB) license 674077
Physical Address 8561 Whitaker St Buena Park, Ca. 90621
2222
Mailing Address
8561 Whitaker St Buena Park, Ca. 90621

Phone Number **714-994-1971** 

Email Address  lyle@vernesplumbing.com
Did Verne's Plumbing Inc. damage the NaturalGas facility while excavating at 31375 Bradley Rd, Menifee on the 7/8/2024? (Select One) Yes
Were there any other companies at or near 31375 Bradley Rd, Menifee on 7/8/2024? (Select One) No
Did someone in Verne's Plumbing Inc., or anyone else, contact the Regional Notification Center on 7/8/2024?  No
Did SoCalGas respond after the Regional Notification Center created the 811 ticket?

Is Verne's Plumbing Inc. aware that it needed to contact the Regional Notification Center prior to excavating?

Yes

Did the Regional Notification Center create an 811-ticket for 31375 Bradley Rd, Menifee that Verne's Plumbing Inc. worked?

No

If no one at Verne's Plumbing Inc., or anyone else, contacted the Regional Notification Center before excavating, why not?

Other

Explain why Verne's Plumbing Inc. did not obtain an 811 ticket?

Foreman forgot that dig alert ticket needed to be updated, and some markings were gone due to asphalt being removed.

Has Verne's Plumbing Inc. ever obtained an 811 ticket, either by calling 811 or using the Regional Notification Center's website?

Yes

The damage notification indicated that a facility was damaged at 31375 Bradley Rd, Menifee on 7/8/2024. Is that correct?

Yes

Was Verne's Plumbing Inc. the prime contractor on the project at 31375 Bradley Rd, Menifee on 7/8/2024? Yes
What was mentioned or what direction did the prime contractor provide to you?
Provide the names, phone numbers, and if applicable, their email address for all your personnel who were at 31375 Bradley Rd, Menifee when the facility was damaged.  Name  Luis Yepez
Title Foreman
Phone Number 714-808-7629
Email Address  luis@vernesplumbing.com
Add an additional individual? Yes
Name Tomas Lopez

Title
Operator
Phone Number
Email Address
Add an additional individual?  Yes
res
Name
Adam Romick
Title
Spotter
Phone Number
There wanted
Email Address
Email Address
Which one of the individuals you identified was the foreman on the project when the
facility was damaged?
Luis Yepez
Facility Damage
Was a facility damaged on 7/8/2024?

Yes

Describe the damaged facility.  Torn gas line
Identify the type of material damaged.  2" Polyethelene gas pipe
Explain how the facility was damaged?  Clipped with smooth bucket
What equipment did Verne's Plumbing Inc. use on 7/8/2024? (Select All That Are Applicable) Backhoe/trackhoe/excavator, Shovel
What type of equipment damaged the facility?  Backhoe/trackhoe/excavator
Who was operating the equipment that damaged the facility on 7/8/2024?  Tomas Lopez
Does Verne's Plumbing Inc. own that equipment? Yes
Emergency Response  How did Verne's Plumbing Inc. learn that the SoCalGas facility was damaged on 7/8/2024?  Operator notified Foreman
Did anyone with Verne's Plumbing Inc. call 911 on 7/8/2024 after the damage had occurred?

Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on 7/8/2024?  Yes
Were there any injuries to any personnel or bystanders on 7/8/2024?  No
Were there any fatalities on 7/8/2024 or afterwards, due to the damage at 31375 Bradley Rd, Menifee?  No
Was there property damage on 7/8/2024, excluding the facility damage?  No
Was there a fire on 7/8/2024 as a result of the damage to the facility?
Was there an evacuation of any homes or businesses on 7/8/2024 as a result of the damage to the facility?  No
Are you aware of anyone else that called 911? No
Did anyone at Verne's Plumbing Inc. contact the Regional Notification Center after the damage on 7/8/2024?  Yes

What is the damage	811-ticket number?
A241901002-00A	

Did anyone at Verne's Plumbing Inc. contact SoCalGas after the damage? No

What steps, if any, have Verne's Plumbing Inc. taken to prevent a similar damage in the future? Additional training, and refresher course on dig alert and its importance.

Is there any other information you want to share about this damage? **no** 

# Exhibit 3



# Contractor's License Detail for License # 674077

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click here for a definition of disclosable actions.
- Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- Arbitrations are not listed unless the contractor fails to comply with the terms.
- > Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 12/20/2024 3:25:35 PM

**Business Information** 

VERNE'S PLUMBING INC 8561 WHITAKER STREET BUENA PARK, CA 90621 Business Phone Number:(714) 994-1971

Entity Corporation lssue Date 07/08/1993 Expire Date 07/31/2025

License Status

This license is current and active.

All information below should be reviewed.

Classifications

- C34 PIPELINE
- C36 PLUMBING
- ► B GENERAL BUILDING

**Bonding Information** 

# **Contractor's Bond**

This license filed a Contractor's Bond with OHIO CASUALTY INSURANCE COMPANY (THE).

Bond Number: 433910C Bond Amount: \$25,000 Effective Date: 01/01/2023 Contractor's Bond History

# **Bond of Qualifying Individual**

The qualifying individual LAWRENCE JAMES VERNE certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

**Effective Date:** 04/10/1997 BQI's Bond History

Workers' Compensation

This license has workers compensation insurance with the ZURICH AMERICAN INSURANCE

COMPANY

Policy Number:WC380497003 Effective Date: 10/01/2024 Expire Date: 10/01/2025 Workers' Compensation History ▶ Personnel listed on this license (current or disassociated) are listed on other licenses.

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From: <u>McClenahan, Jeff@EnergySafety</u>

To: <u>Amber Dahl</u>

**Subject:** Underground Safety Board: Ticket Requests **Date:** Tuesday, September 24, 2024 1:15:00 PM

Hi Amber,

Could you please provide a copy of ticket number A241901002-00A and A233120968-00A?

Thank you!

#### Jeff McClenahan (He/him)

Senior Policy Investigator | Underground Investigations Division

#### Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor Sacramento, CA 95814 (279) 789-1818 <u>EnergySafety.ca.gov</u>

From: Amber Dahl

 To:
 McClenahan, Jeff@EnergySafety

 Subject:
 RE: A241901002 & A233120968

Date: Wednesday, September 25, 2024 12:16:53 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

There were no other tickets connected to those tickets by our system. If you believe there are other tickets, should request by the location and time frame.

#### Thank you,



#### Amber Dahl, Safety Director

Underground Service Alert of Southern California PO BOX 77070 Corona, CA 92877 P: 951-808-8115 F: 951-808-8101

E: amber@digalert.org W: www.digalert.org







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**From:** McClenahan, Jeff@EnergySafety < Jeff.McClenahan@energysafety.ca.gov>

Sent: Wednesday, September 25, 2024 12:14 PM

To: Amber Dahl <amber@digalert.org>
Subject: RE: A241901002 & A233120968

Just to confirm, were there any other tickets in the series with those?

#### Jeff McClenahan (He/him)

Senior Policy Investigator | Underground Investigations Division

#### Office of Energy Infrastructure Safety

(279) 789-1818

**From:** Amber Dahl <amber@digalert.org>

Sent: Wednesday, September 25, 2024 11:41 AM

**To:** McClenahan, Jeff@EnergySafety <<u>Jeff.McClenahan@energysafety.ca.gov</u>>

**Subject:** Re: A241901002 & A233120968

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#### Thank you,



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## **Underground Service Alert**

of Southern California™

September 25, 2024

Jeff McClenahan Underground Safty Board 715 P St, 20th Floor Sacramento, CA 95814

File Number: Unknown

Dear Jeff,

Attached are DigAlert ticket(s) A241901002, A233120968 as requested. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl

amber Darl

Safety Awareness Director

Ticket Search Results

9/24/24, 1:39 PM MBRCOD 00001B USAS 09/24/24 13:39:15 A241901002-00A NEW NORM POLY LREQ Ticket: A241901002 Rev: 00A Created: 07/08/24 16:20 User: RIC Chan: WEB Work Start: 07/10/24 17:01 Legal Start: 07/10/24 17:01 Expires: 08/05/24 23:59 Response required: Y Priority: 2 Excavator Information Company: VERNES PLUMBING Type: CONT Co Addr: 8561 WHITAKER ST City : BUENAPARK State: CA Zip: 90621 Created By: VERNES PLUMBING Language: ENGLISH SMS/Cell: 909-841-0950 Office Phone: 714-994-1971 Office Email: ROBERT@VERNESPLUMBING.COM Site Contact: LUIS YEPEZ Site Phone: 714-808-7629 Site SMS/Cell: 714-808-7629 Site Email: luis@vernesplumbing.com Excavation Area State: CA County: RIVERSIDE Place: MENIFEE Zip: 92584 Address: 31375 Street: BRADLEY RD Cross 1: CRAIG AVE Cross 2: Location: \*\*LOC OF ADDRESS IS SHOWN ON GOOGLE MAPS\*\* Searchable Tags: Job size: sq-feet: 2951400 sq-miles: 0.105867 Delineated Method: WHITEPAINT Work Type: TRENCHING Work For : PALOMA VALLEY HIGH SCHOOL Permit: Job/Work order: Project ID: Project Name: 1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Pavement Only: N Lat/Long Center Generated (NAD83): 33.667145/-117.195458 33.667040/-117.188585 : 33.663204/-117.195519 33.663099/-117.188646 Excavator Provided: Map link: https://newtin.digalert.org/newtinweb/map tkt.nap?TRG=AF5z4pEg8k5r0o7-g

Members:

EMWRECWTR **EMWSWR** EMWWATER MDACM1 NEXTGLAVEN SCG1MUR

UCHTRW S2 USCESJ UTFTRCA01 9/24/24, 1:39 PM Ticket Search Results

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UCHTRW S2 SPECTRUM - RIVERSIDE

REG

UTFTRCA01 FRONTIER

UTFTRCA01 FRONTIER

USCESJ

USCESJ

UTILIQUEST FOR SCE DIST- SAN JACINTO

UTILIQUEST FOR SCE DIST- SAN JACINTO

Member	Name	Rev	Responded	Ву	Response
EMWRECWTR	EASTERN MUNICIPAL WATER DISTRICT	00А <mark>РМ</mark>	7/09/24 01:31:25 N	Leon Alkire	(001) CLEAR - NO CONFLICT
EMWSWR	EASTERN MUNICIPAL WATER DISTRICT	00А <mark>РМ</mark>	7/09/24 01:31:31 N	Leon Alkire	(001) CLEAR - NO CONFLICT
EMWWATER	EASTERN MUNICIPAL WATER DISTRICT	00A <sup>07</sup>	//09/24 01:31:27 	Leon Alkire	(001) CLEAR - NO CONFLICT
MDACM1	MEDIACOM	00A <sup>07</sup>	//10/24 05:01:40 	Late Notice	(999) Member did not respond by the required time
NEXTGLAVEN	CROWN CASTLE- LA & VEN	00A <mark>АМ</mark>	//10/24 11:30:07 	AAA	(021) NO ACCESS TO LOCATE AREA - RESEND TICKET REQUESTED
SCG1MUR	SOCALGAS DISTRIBUTION MURRIETA	00A <mark>АМ</mark>	//10/24 09:34:46 I	PRSDG01 DSFOLEY	(010) LOCATE AREA MARKED
UCHTRW_S2	SPECTRUM - RIVERSIDE	00А <sub>РМ</sub>	7/12/24 12:46:54	UQ Responder	(001) CLEAR - NO CONFLICT

Late Notice

UQ Responder

Late Notice

UQ Responder

Late Notice

(999) Member did not respond by the required time

(999) Member did not respond by the required time

(999) Member did not respond by the required time

(010) LOCATE AREA MARKED

(001) CLEAR - NO CONFLICT

07/10/24 05:01:40

00A PM 12:46:55

00A 07/10/24 05:01:40 PM

00A 07/12/24 12:22:40 PM

00A PM 07/10/24 05:01:40

Ticket Responses for: A241901002-00A

about:blank 2/2

9/24/24, 1:40 PM Ticket Search Results

MBRCOD 00001B USAS 09/24/24 13:40:23 A233120968-00A NEW NORM POLY LREQ Ticket: A233120968 Rev: 00A Created: 11/08/23 16:16 User: RIC Chan: WEB Work Start: 11/14/23 06:00 Legal Start: 11/14/23 06:00 Expires: 12/06/23 23:59 Response required: Y Priority: 2 Excavator Information Company: VERNE'S PLUMBING Type: CONT Co Addr: 8561 WHITAKER STREET City : BUENAPARK State: CA Zip: 90621 Created By: ROBERT ECKER Language: ENGLISH SMS/Cell: 909-841-0950 Office Phone: 714-944-1971 Office Email: ROBERT@VERNESPLUMBING.COM Site Contact: ROBERT ECKER Site Phone: 909-841-0950 Site SMS/Cell: 909-841-0950 Site Email: robert@vernesplumbing.com Excavation Area State: CA County: RIVERSIDE Place: MENIFEE Zip: 92584 Address: 31375 Street: BRADLEY RD Cross 1: CRAIG AVE Cross 2: Location: \*\*LOC OF ADDRESS IS SHOWN ON GOOGLE MAPS\*\* Searchable Tags: Job size: sq-feet: 2951400 sq-miles: 0.105867 Delineated Method: WHITEPAINT Work Type: EXCAVATION FOR PLUMBING Work For : PERRIS UNION HIGH SCHOOL DISTRICT Permit: Job/Work order: Project ID: Project Name: 1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Pavement Only: N Lat/Long Center Generated (NAD83): 33.667145/-117.195458 33.667040/-117.188585 : 33.663204/-117.195519 33.663099/-117.188646 Excavator Provided: Map link: https://newtin.digalert.org/newtinweb/map tkt.nap?TRG=AD7x1yu0t6r9k2v-s Members: EMWRECWTR **EMWSWR** EMWWATER MDACM1 NEXTGLAVEN SCG1MUR

UCHTRW S2

USCESJ

UTFTRCA01

about:blank 1/2

9/24/24, 1:40 PM Ticket Search Results

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Ticket Responses for: A233120968-00A								
Member	Name	Rev Responded	Ву	Response				
EMWRECWTR	EASTERN MUNICIPAL WATER DISTRICT	00A 11/09/23 01:59:	23 Christopher Muro	(001) CLEAR - NO CONFLICT				
EMWSWR	EASTERN MUNICIPAL WATER DISTRICT	00A 11/09/23 01:59:	24 Christopher Muro	(001) CLEAR - NO CONFLICT				
EMWWATER	EASTERN MUNICIPAL WATER DISTRICT	00A 11/09/23 01:59:	25 Christopher Muro	(001) CLEAR - NO CONFLICT				
MDACM1	MEDIACOM	00A AM	O1 Late Notice	(999) Member did not respond by the required time				
NEXTGLAVE	N CROWN CASTLE- LA & VEN	00A AM 09:32:4	43 AAA	(001) CLEAR - NO CONFLICT				
NEXTGLAVE	N CROWN CASTLE- LA & VEN	00A AM 05:16:	BO AAA	(014) PARTIALLY MARKED - MORE TIME IS NEEDED				
SCG1MUR	SOCALGAS DISTRIBUTION MURRIETA	00A AM 09:11:	PRSDG01 DSFOLEY	(001) CLEAR - NO CONFLICT				
UCHTRW_S2	SPECTRUM - RIVERSIDE	00A 11/10/23 12:26:	UQ Responder	(022) NO DELINEATION - RESEND TICKET REQUESTED				
USCESJ	UTILIQUEST FOR SCE DIST- SAN JACINTO REG	00A 11/10/23 12:26:	UQ Responder	(022) NO DELINEATION - RESEND TICKET REQUESTED				
UTFTRCA01	FRONTIER	00A <sup>11/10/23</sup> 12:26:	36 UQ Responder	(022) NO DELINEATION - RESEND TICKET REQUESTED				

about:blank 2/2

From: Lyle Ferguson

To: <u>McClenahan, Jeff@EnergySafety</u>
Cc: <u>Larry Verne, Sr.; Tim Verne</u>

Subject: RE: Underground Safety Board: Information Request Case N247166

**Date:** Tuesday, September 24, 2024 1:11:01 PM

Attachments: <u>image005.png</u>

image006.png image008.png image009.png image011.png

You don't often get email from lyle@vernesplumbing.com. Learn why this is important

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

They did this ticket in the beginning of the project and had things marked.

#### A233120968-00A

Respectfully,

LYLE FERGUSON I Vice President

8561 Whitaker Street, Buena Park, CA 90621

Mobile (714) 412-1486 I Direct (657) 325-4297







From: McClenahan, Jeff@EnergySafety < Jeff.McClenahan@energysafety.ca.gov>

**Sent:** Tuesday, September 24, 2024 1:07 PM **To:** Lyle Ferguson < lyle@vernesplumbing.com>

Cc: Larry Verne, Sr. <a href="mailto:slarry@vernesplumbing.com">sr. <a h

Subject: RE: Underground Safety Board: Information Request Case N247166

Lyle,

Thanks for the quick turnaround on this survey; we are testing out how to make it a quick process, so if you ran into any issues entering the information or have other feedback, please let me know.

I also have one follow up for now and that is can you provide the ticket number of the expired ticket you referred to?

Best,

#### Jeff McClenahan (He/him)

Senior Policy Investigator | Underground Investigations Division

#### Office of Energy Infrastructure Safety

(279) 789-1818

From: Lyle Ferguson < lyle@vernesplumbing.com>
Sent: Tuesday, September 24, 2024 12:39 PM

**To:** McClenahan, Jeff@EnergySafety < <u>Jeff.McClenahan@energysafety.ca.gov</u>>

**Cc:** Larry Verne, Sr. < <a href="mailto:larry@vernesplumbing.com">larry@vernesplumbing.com</a>>; Tim Verne < <a href="mailto:tim@vernesplumbing.com">tim@vernesplumbing.com</a>>

Subject: RE: Underground Safety Board: Information Request Case N247166

You don't often get email from <a href="mailto:lyle@vernesplumbing.com">lyle@vernesplumbing.com</a>. Learn why this is important

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

I have completed the online survey report and uploaded photos, and documents as requested.

Respectfully,

LYLE FERGUSON I Vice President 8561 Whitaker Street, Buena Park, CA 90621

Mobile (714) 412-1486 | Direct (657) 325-4297







**From:** Larry Verne, Sr. < <u>larry@vernesplumbing.com</u>>

Sent: Tuesday, September 24, 2024 11:48 AM

**To:** Bid Info <<u>Bids@vernesplumbing.com</u>>; Tim Verne <<u>tim@vernesplumbing.com</u>>; Lyle Ferguson <<u>lyle@vernesplumbing.com</u>>

**Cc:** Larry Verne, Sr. < <u>larry@vernesplumbing.com</u>>

Subject: RE: Underground Safety Board: Information Request Case N247166

Tim & Lyle.

Here you go

Please take care of this!!!!!



From: Bid Info

Sent: Monday, September 23, 2024 11:41 AM

**To:** Tim Verne < tim@vernesplumbing.com >; Lyle Ferguson < lyle@vernesplumbing.com >

**Cc:** Larry Verne, Sr. < <u>larry@vernesplumbing.com</u>>

Subject: FW: Underground Safety Board: Information Request Case N247166

Tim & Lyle.

Here you go

Please take care of this!!!!!



**From:** McClenahan, Jeff@EnergySafety < <u>Jeff.McClenahan@energysafety.ca.gov</u>>

**Sent:** Monday, September 23, 2024 11:29 AM **To:** Bid Info <br/>
bids@vernesplumbing.com>

Subject: RE: Underground Safety Board: Information Request Case N247166

Dear Verne's Plumbing Inc.,

This is a follow-up to the email of September 9, 2024 below. To aid in information gathering as part of this investigation, we have developed the interactive survey form linked to below.

#### Response Due Date: October 1, 2024

The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving Verne's Plumbing Inc. You have the option to respond to the following questions below using this interactive form or through a scheduled telephone interview.

#### Answer the questions on the interactive form by clicking here.

All questions must be answered to submit this form. Alternatively, you can contact the investigator within the next two business days to schedule a phone interview to answer these questions.

Should you encounter any difficulties with the questions or prefer a telephone interview, contact the investigator within the next two business days to schedule a time to discuss. I have been assigned with following up on notification reporting that Verne's Plumbing Inc. damaged the facility on 7/8/2024 by excavating without first contacting the Regional Notification Center. The damage occurred at or near 31375 Bradley Rd, Menifee.

The purpose of this report is to gather all the pertinent facts. The questions below, tailored for Verne's Plumbing Inc., may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, Verne's Plumbing Inc. will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should Verne's Plumbing Inc. receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Send with your answers to the questions, all the documents listed below that you possess, in their original format, which are associated with this damage by date indicated in email. "Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

#### Jeff McClenahan (He/him)

Senior Policy Investigator | Underground Investigations Division

#### Office of Energy Infrastructure Safety

(279) 789-1818

From: McClenahan, Jeff@EnergySafety
Sent: Monday, September 9, 2024 2:32 PM

To: bids@vernesplumbing.com

**Subject:** Underground Safety Board: Information Request Case N247166

Hi Verne's Plumbing,

I'm following up on a notification to the Underground Safety Board of a natural gas facility damage that involved your company on July 8, 2024 on Bradley Road in Menifee California.

Provide the following preliminary information on this utility damage by September 24, 2024 and following that I will setup a phone interview:

- 1. Provide any damage or accident reports created by Verne's Plumbing.
- 2. Identify your personnel contact information involved in the utility damage including full name, phone numbers, and email addresses where applicable.
- 3. Provide days and times for a phone interview with the foreman, Luis.
- 4. Provide a copy of all photographs taken of the incident.

- 5. Provide documentation of Verne's Plumbing training and policies regarding excavation damage prevention.
- 6. Provide documentation of Verne's plumbing training and policies regarding USA tickets and notifying 811 of intended excavation.
- 7. Provide a copy of the contract for the excavation project.
- 8. Answer the following questions:
  - a. Were there any injuries or fatalities involved in the damage to the natural gas facility?
  - b. Did Verne's Plumbing contact 911 following the damage?
  - c. Provide a copy of the USA ticket that Vernes' Plumbing was excavating under or provide an explanation why Verne's Plumbing excavated without a USA ticket.

See the full information request attached and copied below for full information, and contact me at this address to clarify anything with this request.

#### Jeff McClenahan (He/him)

Senior Policy Investigator | Underground Investigations Division

#### Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor Sacramento, CA 95814 (279) 789-1818 <u>EnergySafety.ca.gov</u>

<u>LifergySurety.ed.gov</u>

#### TRANSMITTED VIA ELECTRONIC MAIL

**Request Date:** 9 September 2024 **Response Due:** 24 September 2024

To:

Verne's Plumbing Inc. 8561 Whitaker Street Buena Park, California 90621 Luis bids@vernesplumbing.com

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

<u>Jeff.McClenahan@energysafety.ca.gov</u>

Information Request Number: Underground Safety-IR-2024-129

**Subject:** Request for information regarding natural gas facility damage with

backhoe on a school property in Menifee California.

Incident Number: N247166

Ticket Number:

Incident Date: July 8, 2024

Location: 31375 Bradley Road, Menifee California

#### **REQUESTS**

- 9. Provide any damage or accident reports created by Verne's Plumbing.
- 10. Identify your personnel contact information involved in the utility damage including full name, phone numbers, and email addresses where applicable.
- 11. Provide days and times for a phone interview with the foreman, Luis.
- 12. Provide a copy of all photographs taken of the incident.
- 13. Provide documentation of Verne's Plumbing training and policies regarding excavation damage prevention.
- 14. Provide documentation of Verne's plumbing training and policies regarding USA tickets and notifying 811 of intended excavation.
- 15. Provide a copy of the contract for the excavation project.
- 16. Answer the following questions:
  - a. Were there any injuries or fatalities involved in the damage to the natural gas facility?
  - b. Did Verne's Plumbing contact 911 following the damage?
  - c. Provide a copy of the USA ticket that Vernes' Plumbing was excavating under or provide an explanation why Verne's Plumbing excavated without a USA ticket.

#### <u>INSTRUCTIONS</u>

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.



### 29714 Haun Road | Menifee, CA 92586 | (951) 723-1500

### **Chris Karrer, Chief of Police**

December 30, 2024

Office of Energy Infrastructure Safety Investigations Division 1516 9<sup>th</sup> Street Sacramento, CA 95820 Attn: Jeff McClenahan

RE: PRA 24-726 (Incident MN-24-190-058)

Mr. McClenahan,

The call for service incident report (dispatch call log) for MN-24-190-058, regarding Menifee Police Department's involvement with an emergency call of a gas line, is attached. No report was taken as we were assisting only.

As Murrieta Police Department provides dispatching services for the Menifee Police Department, they maintain all 911 and dispatch audio recordings. Therefore, requests for any/all dispatch or 911 audio recordings must be made through the Murrieta Police Department. Please make your request through the Murrieta City Portal.

If you have any questions, feel free to contact me at (951) 723-1505.

Sincerely,

Devon Hawkins Records Supervisor

cc: file

## **Incident Detail Report**

Data Source: Data Warehouse Incident Status: Closed Incident number: MN-24-190-058 Case Numbers:

Incident Date: 7/8/2024 10:17:40 Report Generated: 12/30/2024 07:52:53

Incident Type:

1 UNIT PRI 2

Alarm Level:

Priority:

P2

Problem:

ASSIST FIRE

Determinant:

Agency:

LAW

Base Response#:

07082024-0014773

Jurisdiction:

Menifee PD

Confirmation#:

Division: Battalion: ME4 ME4

Taken By: Response Area: CRUM, MADISON MN439

Response Plan:

. . . . . . . . . .

Disposition:

NR - NO REPORT

Command Ch:

1 Unit Pri 2 Beat3

Cancel Reason:

MIC-NO NEI OIC

Primary TAC:

Incident Status:

Closed

Secondary TAC:

Delay Reason (if any):

Certification: Longitude:

117189538

Latitude:

33665272

**Location Name:** 

PALOMA VALLEY HIGH

County:

Riverside

Address:

SCHOOL 31375 Bradley Rd

Location Type:

**BUSINESS** 

Apartment:

Cross Street: Map Reference: CORSON AVE/BRISTOL LN

**Building:** 

City, State, Zip:

Menifee CA 92584

**Caller Name:** 

**Method Received:** 

Caller Type:

Call Back Phone:

Caller Address:

Caller Location:
Caller Location Phone:

Caller Building:

Caller Apartment:

Caller City, State, Zip:

**Caller County:** 

Description	Date	Time	User	Description	Time
Phone Pickup	7/8/2024	10:17:39			
1st Key Stroke	7/8/2024	10:17:40		Received to In Queue	00:00:12
In Waiting Queue	7/8/2024	10:17:52		Call Taking	00:16:59
Call Taking Complet	e 7/8/2024	10:34:39	CRUM, MADISON	In Queue to 1st Assign	00:00:14.3
1st Unit Assigned	7/8/2024	10:18:06		Call Received to 1st Assign	00:00:27.3
1st Unit Enroute	7/8/2024	10:18:06		Assigned to 1st Enroute	0.00:00:00
1st Unit Arrived	7/8/2024	10:18:06		Enroute to 1st Arrived	0.00:00.0
Closed	7/8/2024	12:05:15	PATTERSON, DANIELLE	Incident Duration	01:47:36

Unit	Primar y Flag	Assigne d	Dispositio n	Enrout e	Stage d	Arrived	At Patien t	Dela y Avail	Complet e	Odm. Enrout e	Odm. Arrive d	Cancel Reason
3561J	Υ	10:18:06	NR - NO REPORT	10:18:0 6		10:18:0 6			12:05:15			
3102	N	10:24:12		10:24:1 3		10:28:3 2			10:59:09			
3111	N	10:24:14		10:24:1 4					10:33:47			
3802	N	10:24:14		10:24:1 4					10:34:09			RA - REASSIGNE D
3114	N	10:24:33		10:24:3 3			%		10:33:18			
3101	N	10:24:51		10:24:5 1					10:30:36			
3111 S	N	10:25:06		10:25:0 6		10:34:1 4	9.		10:39:40			RA - REASSIGNE D

Unit	Name
3561J	Murphy, James (ME430)
3102	Quenga, Nicole (ME623)
3111	Ramirez, Diego (ME519)
3802	Foth, Dylan (ME455)
3114	Ducasse, Scott (ME690)
3101	Pesina, Juan (ME590)
3111S	Turrell, Michael (ME362)

Notes	Type	Priority
ON ALARM NO RESPONSE LIST	Location	Medium
ON ALARM NO RESPONSE LIST	Address	Medium
MAP ATTACHED	Location	Medium
MAP ATTACHED	Address	Medium

#### No Pre-Scheduled Information

#### **No Transports Information**

#### No Transports Information

Date	Time	User	Туре	Conf.	Comments
7/8/2024	10:17:44	Automatic by System	Response		[1] [Address: 31375 BRADLEY RD [PALOMA VALLEY HIGH SCHOOL]] [Medium] [INFO] MAP ATTACHED

7/8/2024	10:17:44	Automatic by System	Response	[2] [Premise: 31375 BRADLEY RD [PALOMA VALLEY HIGH SCHOOL]] [Medium] [INFO] MAP ATTACHED
7/8/2024	10:18:15	P1464	Response	[3] REQ CALFIRE - CONST WORKER RUPTURED GAS LINE
7/8/2024	10:18:30	P1464	Response	[4] 87 POINT OFF CRAIG // BRADLEY SHUT DOWN FOR CONST
7/8/2024	10:18:35	P1464	Response	[5] ONLY ACCESS POINT OFF CRAIG
7/8/2024	10:18:41	P1464	Response	[6] 3561J SHELTER IN PLACE
7/8/2024	10:18:49	P1464	Response	[7] 3561J DOES NOT NEED ADDL UNITS
7/8/2024	10:19:04	P1341	Response	[8] CF ENRT AND WILL ALSO START GAS CO
7/8/2024	10:19:10	P1464	Response	[9] 3561J NO KIDS OR STAFF WILL BE OUT
7/8/2024	10:19:43	P1464	Response	[10] 3561J WAS PARTIALLY ABLE TO GET GAS LINE OFF BUT STILL POURING OUT HEAVILY
7/8/2024	10:20:29	P1464	Response	[11] 3111S COPIES
7/8/2024	10:24:24	P1464	Response	[12] 3561J REQ ADDL UNITS INCASE EVACS NEED TO START // STILL POURING HEAVY
7/8/2024	10:24:30	P1464	Response	[13] 3802,3102,3111 ENR
7/8/2024	10:29:43	P1464	Response	[14] 3561J CALFIRE 97
7/8/2024	10:31:12	P1464	Response	[15] 3561J 4/6
7/8/2024	10:33:34	P1464	Response	[16] 3561J - UNITS STILL ENR CAN CANCEL // CALFIRE ADV NEG EVACS FOR NOW
7/8/2024	10:39:55	P1464	Response	[17] 3111S GAS SHUT OFF // SO CAL EDISON 97
7/8/2024	10:59:17	P1464	Response	[18] 3561J - FIRE WILL BE CLEARING // SO CAL GAS HAS CREW ENROUTE FOR REPAIR

Skip to main content

City of Menifee



## Request 24-726 Closed

#### **Dates**

#### Received

December 20, 2024 via web

## Staff assigned

**Departments** 

Fire

Police Department

Point of contact

Chuck Benjamin

## Request

December 20, 2024

Dear Custodian of Records,

This letter is a request for a copy of police/fire dispatch call logs, 911 audio recordings and any incident reports from responding emergency personnel for a natural gas utility excavation dig-in on July 8, 2024 at 31375 Bradley Road Menifee California 92584.

We are currently investigating the incident per California Government Code 4216.19.

If any fees are accrued per our request, please advise and we will address accordingly. Any information received will be beneficial to our investigation. If you have any questions, feel free to contact the undersigned.

### Timeline

### **Documents**



Anyone with access to this request

January 2, 2025, 8:06am by Staff



Anyone with access to this request

closed



This email is in reference to **Public Records** Request Number PRA24-726.

The City has provided all records responsive to your request. We are closing this request as it is complete.

January 2, 2025, 8:06am by Staff



## **Department**<sup>Anyone with access to this request</sup> assignment

Fire

December 20, 2024, 4:02pm by the requester

**Request** opened

Anyone with access to this request

Request received via web

December 20, 2024, 4:02pm by the requester

CP CIVICPLUS NextRequest