



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION
INVESTIGATION REPORT**

DATE: March 14, 2025

CASE No.: D222970001

Violations:

California American Water – Monterey

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive response before the legal excavation start date and time.

City of Salinas

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive response before the legal excavation start date and time.

Executive Summary:

On October 24, 2022, West Valley Construction Company was digging with an excavator to install a 12" water main under ticket X220002686 when they struck an unmarked, approximately ¾" 100-pair telecommunications cable, on Harrison Road, Salinas, California.

California American Water - Monterey provided a late electronic positive response to ticket X220002686-00X.

The City of Salinas did not provide an electronic positive response to ticket X220002686-00X.

Each of the operators listed on ticket X220002686 denied ownership of the damaged facility.

Reporting Party Information:

West Valley Construction Company
1127 Madison Lane
Salinas, California 93907

Date of Incident:

October 24, 2022

Location of the Incident:

201 Harrison Road, Salinas, California 93907, approximately 200 yards south of Sala Road

Operator:

Unknown

Excavator:

West Valley Construction Company
1127 Madison Lane
Salinas, California 93907

Facility Types Damaged:

Unidentified black telecommunications facility, an approximately $\frac{3}{4}$ " 100-pair cable.

Investigation:**Notification Of the Incident**

On October 24, 2022, at 11:48 a.m., West Valley Construction Company submitted notification of an incident to the California Underground Safety Board. The notification stated, "CONTRACTOR STATES LOCATION WAS UNMARKED BY LOCATOR." (Exh. 1.)

The case was assigned to Investigator Jeff McClenahan (Investigator).

Identity Of the Excavator

Government Code § 4216(h) defines an excavator to be means "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment, performs any excavation."

On July 19, 2022, West Valley Construction Company notified USA North 811 of the excavation work and USA North 811 created ticket X220002686-00X, with a legal start date and time of July 21, 2022, at 5:01 p.m. (Exh. 4.)

In his telephone interview with Investigator on October 25, 2022, Foreman Noel Dealba with West Valley Construction Company stated they were digging to install a 12" water main and ran into the black $\frac{3}{4}$ " unmarked line. They used to do telephone work, so they basically know what they look like. He thinks it might have been a 100-pair cable, not fiber. (Exh. 2.)

West Valley Construction Company is a licensed contractor with the California Contractors State License Board under license number 174968, with A-General Engineering and C36-Plumbing Classifications. (Exh. 3.)

Identity Of the Operator

Government Code section 4216(o) defines an operator to be “any person, corporation, partnership, business trust, public agency, or other entity that owns, operates, or maintains a subsurface installation.”

The operator of the facility was not determined during the investigation. The Investigator reached out to all operators on ticket X220002686 to determine the ownership of the unidentified facility, but all operators denied ownership of the unidentified facility.

Electronic Positive Responses from the City of Salinas (Member Code CTYSAL) to Ticket X220002686-00X

Government Code § 4216.3(c)(1)(A) requires operators to respond with an electronic positive response prior to the legal start date and time of the ticket.

On July 19, 2022, West Valley Construction Company notified USA North 811 of the excavation work and USA North 811 created ticket X220002686-00X, with a legal start date and time of July 21, 2022, at 5:01 p.m. (Exh. 4.)

On July 21, 2022, at 6:28 p.m., the City of Salinas, (Member Code CTYSAL), received an electronic positive response code of “Code 999 – Late Notice” to ticket X220002686-00X. (Exh. 4.)

On September 20, 2022, the City of Salinas (Member Code CTYSAL), entered an electronic positive response code of “Clear – No Conflict” to ticket X220002686-03X. (Exh. 4.)

On February 4, 2025, the investigator emailed an information request to the City of Salinas regarding their electronic positive responses to ticket X22002686. (Exh. 5, 6.)

On February 18, 2025, the investigator received a response from the City of Salinas stating the ticket fell outside of the city jurisdiction, provide a copy of printout of the ticket with a stamp and written text that the “U.S.A. Completed” on July 20, 2022, and provided a copy of their standard operating procedures. (Exh. 5, 6.)

Electronic Positive Responses from California American Water – Monterey (Member Code CAMWTR) to Ticket X220002686-00X

Government Code § 4216.3(c)(1)(A) requires operators to respond with an electronic positive response prior to the legal start date and time of a ticket.

On July 19, 2022, West Valley Construction Company created ticket X220002686-00X with a legal excavation start date and time of July 21, 2022, at 5:01 p.m. (Exh. 4.)

On July 21, 2022, at 6:28 p.m., California American Water – Monterey received “Code 999 – Late Notice” as their electronic positive response code to ticket X220002686-00X. (Exh. 4.)

The following day on July 22, 2022, at 7:27 a.m., California American Water – Monterey received an electronic positive response code of “001 – Clear – No Conflict” to ticket X220002686-00X which was past the legal start date and time of July 21, 2022, at 5:01 p.m. (Exh. 4.)

On February 4, 2025, the investigator emailed an information request to California American Water regarding their electronic positive responses to ticket X22002686. (Exh. 7, 8.)

On February 18, 2025, the investigator received the response from California American Water stating the electronic positive response was mistakenly coded, fell outside the company area, and should have been marked with electronic positive response 001, or “Clear No Conflict.” (Exh. 8.)

Unmarked Facility Requests to Operators on Ticket X220002686

On November 7, 2022, the investigator received contact information for all the operators on Ticket X220002686-00X from USA North 811. (Exh. 9.)

On November 8, 2022, the investigator emailed abandoned facility information request letters to the telecommunications operators listed on the ticket requesting whether the operator owned the photographed facility and how the operator came to that determination. Those operators were:

- AT&T (USA North 811 Member Code PACBEL) (Exh. 10.)
- Comcast (USA North 811 Member Code COMNCA) (Exh. 11.)

On November 8, 2022, Comcast representative Steve Belluzzi responded via email to the investigator’s request and stated:

- They do not have “any underground system in this area.”
- Their “design prints do not show any underground plant.” (Exh. 12)

On November 11, 2022, AT&T representative Wayne Scott responded via email to the investigator’s request with a response attached stating:

- They are not the owner or operator of the facility.
- Engineering Cable Records do not indicate the facility.
- They did not find “posted abandon AT&T telecommunication cable(s)” nearby.
- AT&T has multiple conduits running north-to-south on the westside shoulder of Harrison Road.
- AT&T has one conduit entering 201 Harrison Road in a 4” plastic conduit. (Exh. 13.)

On November 22, 2022, the investigator sent an information request letter to each of the remaining operators listed on the ticket requesting that they determine their ownership of the facility and how the operator came to that determination. Those operators were:

- California American Water – Monterey (USA North 811 Member Code CAMWTR) (Exh. 14.)
- California Water Service – Salinas (USA North 811 Member Code CWSSAL) (Exh. 15.)
- City of Salinas (USA North 811 Member Code CTYSAL) (Exh. 16.)
- PG&E Distribution – Salinas (Exh. 17.)

On November 22, 2022, Hang Pham, representative of the City of Salinas, responded via email to the investigator's and stated:

- Harrison Road is outside of the City of Salinas's boundaries.
- The pipeline is not owned and operated by the City of Salinas. (Exh. 18.)

On December 5, 2022, the investigator sent a second notice to the three non-telecommunications operators that had not yet responded to my request. Those operators were:

- California American Water – Monterey (USA North 811 Member Code CAMWTR) (Exh. 19.)
- California Water Service – Salinas (USA North 811 Member Code CWSSAL) (Exh. 20.)
- PG&E Distribution – Salinas (Exh. 21.)

On December 5, 2022, James Magdaleno, representative of California American Water, responded via email to the investigator's request and stated:

- Their contact number was associated with the ticket.
- The ticket area was not in California American Water service area. (Exh. 22.)

On December 5, 2022, Patrick A. Garcia, representative of California Water Services, responded via email to the investigator's second request and stated:

- Their contractor was installing the 12" water main at the time of damage.
- Per the ticket, all utilities had responded and confirmed that the damaged facility was not theirs. (Exh. 23.)

On December 13, 2022, Aaron Lindh, representative of PG&E, responded to the investigator's second request with a document that stated:

- PG&E was not the owner or operator of the facility in the photo.
- A PG&E locator made contact with the excavator, West Valley Construction.
- The excavator verified the facility was a communication line.

That a PG&E response was not required. (Exh. 24.)

Findings:

1. California American Water – Monterey failed to provide an electronic positive response to ticket X220002686-00X before the legal excavation start date and time.
2. The City of Salinas failed to provide an electronic positive response to ticket X220002686-00X before the legal excavation start date and time.
3. All operators on Ticket X220002686-00X responded to the information requests and all operators denied ownership of the unidentified facility.

Investigator Name	Supervisor Name
Jeff McClenahan	Anona Bonner
Signature	Signature

/s/ Jeff McClenahan	/s/ Anona Bonner
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Exhibit List:

Exhibit #	Description	Date	Received From
1	Incident Notification Report D222970001	Received on 10/24/2022 at 11:48 a.m.	
2	Summary of Telephone Interview of Noel Dealba Prepared by Investigator	Telephone Interview conducted by Investigator on 10/25/2022	
3	Contractor's License Detail for License No. 174968 obtained from the Contractors State License Board website	Downloaded on 11/10/2023	Contractors State License Board website at https://www.cslb.ca.gov/onlineservices/checlicensell/checklicense.aspx
4	Email from USA North 811 with Ticket Series X220002686 and Electronic Positive Responses to Ticket Series X220002686	Received by Email on 1/14/2025	Nick White, Member Services Manager, USA North 811
5	Information Request to City of Salinas	Sent by Email on 2/4/2025	
6	Email Response from City of Salinas with Standard Operating Procedures and Stamped Physical Ticket	Received by Email on 2/18/2025	Ray Lerma, Wastewater Crew Supervisor, City of Salinas

Exhibit #	Description	Date	Received From
7	Information Request to California American Water	Sent by Email on 2/4/2025	
8	Email Response from California American Water	Received by Email on 2/18/2025	James Magdaleno, California American Water
9	USA North 811 Email with Contact Information for Ticket	Received by Email on 11/7/2022	Trevor Harris, USA North 811
10	Information Request to Comcast	Emailed on 11/8/2022	
11	Information Request to AT&T	Emailed on 11/8/2022	
12	Emails with Comcast	Received by Email on November 8, 2022	Steve Belluzzi, Comcast
13	Emails with AT&T	Received by Email on November 11, 2022	Wayne Scott, AT&T
14	Information Request to California American Water – Monterey	Emailed on 11/22/2022	
15	Information Request to California Water Service – Salinas	Emailed on 11/22/2022	
16	Information Request to City of Salinas	Emailed on 11/22/2022	
17	Information Request to PG&E Distribution – Salinas	Emailed on 11/22/2022	

Exhibit #	Description	Date	Received From
18	Emails with City of Salinas	Received by Email on 11/22/2022	Hang Pham, City of Salinas
19	2 nd Information Request to California American Water – Monterey	Emailed on 12/5/2022	
20	2 nd Information Request to California Water Services	Emailed on 12/5/2022	
21	2 nd Information Request to PG&E Distribution – Salinas	Emailed on 12/5/2022	
22	Emails with California American Water	Received by Email on 12/5/2022	James Magdaleno, California American Water
23	Emails with California Water Service	Received by Email on 12/5/2022	Patrick A. Garcia, California Water Service
24	PG&E Information Request Response	Received by Email on 12/13/2022	Aaron Lindh, PG&E

Exhibit 1

Notification Information Report

Information for Notification Number:- D222970001

Date Logged to CRM:- 10/24/2022 11:48 AM

Complaint/Incident Information	
Incident/Complaint Description	CONTRACTOR STATES LOCATION WAS UNMARKED BY LOCATOR
Incident Date	10/24/2022 12:30 PM
Incident State	CA
Incident County	Monterey
Incident Place	salinas
Incident St from Address	201
Incident St to Address	201
Incident Street	harrison rd
Incident Cross1	sala rd
Incident Location	FRONT OF ADDRESS AND APP 200 YARDS SOUTH OF SALA RD
Type of Complaint	
Other Complaint Detail	
Notification Number	D222970001
Notification Created	10/24/2022 12:43 PM
Notification Type	incident
Damage Injury	No
Damage Death	No
Damage Fire Evacuation	No
Damage Facility Type	telephone
Damage Equipment	excavator

Reporter Information	
Reporter First Name	Noel
Reporter Middle Name	
Reporter Last Name	dealba
Reporter Company	
Reporter Email	ndealba@wvcc.com
Reporter Phone	4089688353
Reporter Address	1127 madison ln
Reporter Address 2	
Reporter City	salinas
Reporter State	CA
Reporter Zip	93907

Other Party Information	
First Name	
Middle Name	
Last Name	
Company	
Address	
City	
State	
Zip Code	
Email	
Phone	

Ticket Entry	
Ticket Number	X220002686
Ticket Type	NEW
Revision	00X
Created	7/19/2022 3:27 PM
Account	AIMPERIAL
Channel	WEB
Work Date	7/21/2022 6:01 PM
Response Required	Y
Response Due	7/21/2022 6:01 PM
Expires	8/17/2022 12:59 AM
One Year	N
Priority	NORM
Priority Number	2
Category	LREQ
Lookup	POLY
State	CA
County	Monterey
Place	SALINAS /U
Work area zip code	93907
St to address	
St from address	
Street	HARRISON RD
Cross 1	SALA RD
Cross 2	
How delineated	
Excav st walk	Yes
Work Type	EXCAVATE TO INSTALL NEW WATER MAIN
Boring	No
Explosives	Yes
Vacuum	Yes
Permit	
Work Order	
Done For	CALIFORNIA WATER SERVICE
Remarks Type	
Company Name	WEST VALLEY CONSTRUCTION COMPANY
Address1	1127 MADISON LN
Address2	
City	SALINAS

State	CA
Zip Code	93907
Phone	4086408913
Phone ext	
Caller	ANTHONY IMPERIAL
Caller Language	ENGLISH
Cell	
Email	aimperial@wvcc.com
Contact Name	NOEL
Contact Phone	4089688353
Contact Phone Ext	
Contact Cell	
Contact Email	
Location	WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA
Comments	
Map URL	MAP URL of Notification Number D222970001

Ticket GPS Coordinates

Caller GPS Coordinates

Name	Latitude	Longitude
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Best Fit Rectangle GPS Coordinates

Name	Latitude	Longitude
36.742584-121.657537	36.740000	-121.660000
36.742678-121.656091	36.740000	-121.660000
36.749794-121.658004	36.750000	-121.660000
36.749887-121.656558	36.750000	-121.660000

Ticket Member List

Member Code
CAMWTR
COMNCA
CTYSAL
CWSSAL
PACBEL
PGESAL

Exhibit 2



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 10/25/2022

CASE NO: CAS-01526-X0V3P4

DATE/TIME OF INTERVIEW: 10/25/2022 3:30 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

Noel dealba,
1127 madison ln
salinas, CA 93907
Tel: 4089688353

NARRATIVE:

Q: Were you there at the time of the incident.

Yes.

Q: What happened?

Digging to install 12" water main, ran into the line, direct bury telephone line. No USA marks.

Q: How did you identify the facility as a telecom cable?

We used to do telephone work prior, know what they look like basically. This was a 3/4" black line, 100pair cable maybe. Not a fiber fine.

Q: How were you able to identify a company as you have in the comments of the ticket?

Only one that does telephone is ATT out there and figured it was them.

Q: Did ATT respond?

No, still steel plated today. Called Utilquest who does the locating and said came out and wasn't on the plats and most likely its dead. But ATT still needs to check it out. Need to get backfilled and filled. Utilquest contact is Zaul. Could provide that number later.

Q: Were there any markings out there?

Have an active USA ticket. Telephone marks were some there but on the sidewalk side, west side. Some communication lines aerial on the east side.

Q: Did not have any markings on the east side of the road, no utilities in there?

Correct, no utilities on the east side.

Q: Will you provide any photos of the site and markings?

Call my boss for that: Travis Domingo at 408-640-8912.

Q: Looks like you were just at one side of the jobsite, when did the strike occur?

20 feet in to it and hit the cable. Right in front of the Salinas Self Storage. Would be nice to have the dead ones known. Utilquest said most likely a dead line and that ATT would confirm. Sure it was dead or would have a bunch of ATT trucks show up.

Exhibit 3

▼

Contractor's License Detail for License # 174968

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law ([B&P 7124.6](#)) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed ([B&P 7071.17](#)).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 11/10/2022 1:55:13 PM

Business Information

WEST VALLEY CONSTRUCTION COMPANY INC
dba WEST VALLEY CONSTRUCTION

P O BOX 5639
SAN JOSE, CA 95150
Business Phone Number:(408) 371-5510

Entity Corporation
Issue Date 05/05/1958
Expire Date 08/31/2024

License Status

This license is current and active.

All information below should be reviewed.

Classifications

- ▶ [A - GENERAL ENGINEERING](#)
- ▶ [C36 - PLUMBING](#)

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with [SAFECO INSURANCE COMPANY OF AMERICA](#).

Bond Number: 4483043
Bond Amount: \$15,000
Effective Date: 01/01/2016
[Contractor's Bond History](#)

Bond of Qualifying Individual

- ▶ This license filed Bond of Qualifying Individual number **6001918** for KEVIN PATRICK KELLY in the amount of **\$12,500** with [SAFECO INSURANCE COMPANY OF AMERICA](#).
Effective Date: 01/01/2007
[BQI's Bond History](#)
- ▶ This license filed Bond of Qualifying Individual number **070019936** for TIMOTHY AARON BLOODGOOD in the amount of **\$12,500** with [LIBERTY MUTUAL INSURANCE COMPANY](#).
Effective Date: 05/06/2015

Workers' Compensation

This license has workers compensation insurance with the [ZURICH AMERICAN INSURANCE COMPANY](#)

Policy Number:WC883784300
Effective Date: 10/01/2022
Expire Date: 10/01/2023
[Workers' Compensation History](#)

- ▶ Personnel listed on this license (current or disassociated) are listed on other licenses.

Exhibit 4

From: [Nick White](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)
Subject: Re: Dig Safe Board Result #15722659
Date: Tuesday, January 14, 2025 4:12:36 PM
Attachments: [image002.png](#)
[image004.png](#)
[X220002686.pdf](#)
[2022122700231 - Responses \(Pelican\).xlsx](#)
[2022122700231 - Pelican.xlsx](#)
[X220002686 - Responses.xlsx](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jeff,

Please see the attached ticket information and let me know if you need anything else.

Thank you.



Nick White
Member Services Manager
O: 925-222-6501
W: undergroundservicealert.org
4005 Port Chicago Hwy #100 Concord, CA 94520
[Members University](#)

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Your Tickets



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From: Nick White <nick.white@usan.org>
Date: Tuesday, January 14, 2025 at 9:44 AM
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety) <Jeff.McClenahan@energysafety.ca.gov>
Subject: Re: Dig Safe Board Result #15722659

Thank you Jeff. I have put in the request with my IT department to pull this information for you and I will send it over once they get it to me.



Nick White
Member Services Manager
O: 925-222-6501
W: undergroundservicealert.org
4005 Port Chicago Hwy #100 Concord, CA 94520
[Members University](#)

NEW DAMAGE PREVENTION PORTAL



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Respond To
Your Tickets



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From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Date: Tuesday, January 14, 2025 at 7:56 AM

To: Nick White <nick.white@usan.org>

Subject: Re: Dig Safe Board Result #15722659

Hey Nick,

Yeah, I'm looking for a copy of this ticket from 2022, so I understand if it takes some time to get into the Newtin system etc...

Jeff McClenahan (He/him)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

(279) 789-1818

From: Nick White <nick.white@usan.org>
Sent: Monday, January 13, 2025 6:05 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: Re: Dig Safe Board Result #15722659

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jeff,

Do you know when this ticket was originally submitted? Looks like the ticket number starts with an X which means it was generated by our old system which we switched away from in December of 2022 so I would have to have my IT Department pull the ticket information for me.

Thank you.



Nick White
Member Services Manager
O: 925-222-6501
W: undergroundservicealert.org
4005 Port Chicago Hwy #100 Concord, CA 94520
[Members University](#)

NEW DAMAGE PREVENTION PORTAL



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Your Tickets



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From: Formsit <noreply@fs26.formsite.com>
Date: Monday, January 13, 2025 at 10:33 AM

To: Nick White <nick.white@usan.org>
Subject: Dig Safe Board Result #15722659

Full Name	Jeff McClenahan
Phone Number	2797891818
Email	jeff.mcclenahan@energysafety.ca.gov
Ticket number (if known)	X220002686
Revision number(s) range (example - All or 000-005)	All
Do you have more tickets?	No
Do you need copies, if so which ones?	Ticket(s)
Location Description	Harrison Road
Address/Street	Harrison Road
Cross Street	Harrison Road
City	Salinas
Do you know the Excavator Information?	Yes
Excavator/Contractor Company Name	West Valley Construction Company

This email was sent as a result of a form being completed.

[Report unwanted email.](#)



USAN 7/19/2022 14:27:41 X220002686-00X NEW NORM POLY LREQ

Ticket: X220002686 **Rev:** 00X **Created:** 7/19/2022 14:27:41 **User:** AIMPERIAL **Chan:** WEB

Work Start: 7/21/2022 17:01:00 **Expires:** 8/16/2022 23:59:59 **Response required:** True **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.656091, 36.742584/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656558

Excavator Provided:

Remarks:

Comments:

USAN 8/11/2022 07:38:05 X220002686-01X RNEW NORM POLY LREQ

Ticket: X220002686 **Rev:** 01X **Created:** 8/11/2022 07:38:05 **User:** AIMPERIAL **Chan:** WEB

Work Start: 7/21/2022 17:01:00 **Expires:** 9/8/2022 23:59:59 **Response required:** False **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.65609, 36.742585/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656557

Excavator Provided:

Remarks: **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--08/11/2022 07:38:00 AM

Comments:

USAN 9/6/2022 08:56:39 X220002686-02X RNEW NORM POLY LREQ

Ticket: X220002686 **Rev:** 02X **Created:** 9/6/2022 08:56:39 **User:** AIMPERIAL **Chan:** WEB

Work Start: 7/21/2022 17:01:00 **Expires:** 10/4/2022 23:59:59 **Response required:** False **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.65609, 36.742585/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656557

Excavator Provided:

Remarks: **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--08/11/2022 07:38:00 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--09/06/2022 08:56:29 AM

Comments:

USAN 9/19/2022 11:25:49 X220002686-03X REMK NORM POLY LREQ

Ticket: X220002686 **Rev:** 03X **Created:** 9/19/2022 11:25:49 **User:** AIMPERIAL **Chan:** WEB

Work Start: 9/21/2022 17:01:00 **Expires:** 10/17/2022 23:59:59 **Response required:** True **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.65609, 36.742585/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656557

Excavator Provided:

Remarks: **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--08/11/2022 07:38:00 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--09/06/2022 08:56:29 AM **REQUEST RE-MARKS** FROM CAMWTR, COMNCA, CTYSAL, CWSSAL, PACBEL, PGESAL--WORK CONTINUING NEED ENTIRE AREA REMARKED PER ANTHONY IMPERIAL--09/19/2022 11:25:34 AM

Comments:

USAN 10/12/2022 13:01:18 X220002686-04X RNEW NORM POLY LREQ

Ticket: X220002686 **Rev:** 04X **Created:** 10/12/2022 13:01:18 **User:** AIMPERIAL **Chan:** WEB

Work Start: 9/21/2022 17:01:00 **Expires:** 11/9/2022 23:59:59 **Response required:** False **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.65609, 36.742585/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656557

Excavator Provided:

Remarks: **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--08/11/2022 07:38:00 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--09/06/2022 08:56:29 AM **REQUEST RE-MARKS** FROM CAMWTR, COMNCA, CTYSAL, CWSSAL, PACBEL, PGESAL--WORK CONTINUING NEED ENTIRE AREA REMARKED PER ANTHONY IMPERIAL--09/19/2022 11:25:34 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--10/12/2022 01:01:13 PM

Comments:

USAN 10/24/2022 11:36:00 X220002686-05W DMEX RUSH POLY LREQ

Ticket: X220002686 **Rev:** 05W **Created:** 10/24/2022 11:36:00 **User:** HYM **Chan:** CSR

Work Start: 9/21/2022 17:01:00 **Expires:** 11/9/2022 23:59:59 **Response required:** False **Priority:** 0

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.65609, 36.742585/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656557

Excavator Provided:

Remarks: **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--08/11/2022 07:38:00 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--09/06/2022 08:56:29 AM **REQUEST RE-MARKS** FROM CAMWTR, COMNCA, CTYSAL, CWSSAL, PACBEL, PGESAL--WORK CONTINUING NEED ENTIRE AREA REMARKED PER ANTHONY IMPERIAL--09/19/2022 11:25:34 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--10/12/2022 01:01:13 PM **DAMAGE** A DAMAGED LINE FROM TELEPHONE-TO PACIFIC BELL/AT&T: CONTRACTOR HAS DAMAGED AN UNMARKED LINE POSSIBLE TELEPHONE LINE PLEASE RESPOND ASAP AND CONTACT NOEL AT 408-968-8353 [DAMAGED OCCURED IN FRONT OF ADDRESS 201 HARRISON RD] PER NOEL DEALBA--10/24/2022 11:32:56 AM

Comments:

USAN 11/7/2022 13:20:13 X220002686-06X RNEW NORM POLY LREQ

Ticket: X220002686 **Rev:** 06X **Created:** 11/7/2022 13:20:13 **User:** AIMPERIAL **Chan:** WEB

Work Start: 9/21/2022 17:01:00 **Expires:** 12/5/2022 23:59:59 **Response required:** False **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.65609, 36.742585/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656557

Excavator Provided:

Remarks: **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--08/11/2022 07:38:00 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--09/06/2022 08:56:29 AM **REQUEST RE-MARKS** FROM CAMWTR, COMNCA, CTYSAL, CWSSAL, PACBEL, PGESAL--WORK CONTINUING NEED ENTIRE AREA REMARKED PER ANTHONY IMPERIAL--09/19/2022 11:25:34 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--10/12/2022 01:01:13 PM **DAMAGE** A DAMAGED LINE FROM TELEPHONE-TO PACIFIC BELL/AT&T: CONTRACTOR HAS DAMAGED AN UNMARKED LINE POSSIBLE TELEPHONE LINE PLEASE RESPOND ASAP AND CONTACT NOEL AT 408-968-8353 [DAMAGED OCCURED IN FRONT OF ADDRESS 201 HARRISON RD] PER NOEL DEALBA--10/24/2022 11:32:56 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--11/07/2022 01:20:07 PM

Comments:

USAN 12/1/2022 07:38:18 X220002686-07X RNEW NORM POLY LREQ

Ticket: X220002686 **Rev:** 07X **Created:** 12/1/2022 07:38:18 **User:** AIMPERIAL **Chan:** WEB

Work Start: 9/21/2022 17:01:00 **Expires:** 12/29/2022 23:59:59 **Response required:** False **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: **Address/Street:** HARRISON RD

: **X/ST1:** SALA RD

: **X/ST2:**

: **Locate:** WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: **Job/Work order:**

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.65609, 36.742585/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656557

Excavator Provided:

Remarks: **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--08/11/2022 07:38:00 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--09/06/2022 08:56:29 AM **REQUEST RE-MARKS** FROM CAMWTR, COMNCA, CTYSAL, CWSSAL, PACBEL, PGESAL--WORK CONTINUING NEED ENTIRE AREA REMARKED PER ANTHONY IMPERIAL--09/19/2022 11:25:34 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--10/12/2022 01:01:13 PM **DAMAGE** A DAMAGED LINE FROM TELEPHONE-TO PACIFIC BELL/AT&T: CONTRACTOR HAS DAMAGED AN UNMARKED LINE POSSIBLE TELEPHONE LINE PLEASE RESPOND ASAP AND CONTACT NOEL AT 408-968-8353 [DAMAGED OCCURED IN FRONT OF ADDRESS 201 HARRISON RD] PER NOEL DEALBA--10/24/2022 11:32:56 AM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--11/07/2022 01:20:07 PM **RENEW TICKET** WORK CONTINUING PER ANTHONY IMPERIAL--12/01/2022 07:38:14 AM

Comments:

Member Name	Member Code	Ticket	Revision	Type	Responded	Response Code	Description
CALIFORNIA AMERICAN WATER - MONTEREY	CAMWTR	X220002686	00X	NEW	7/21/2022 6:28:26 PM	999	Late notice
					7/22/2022 7:27:32 AM	001	Clear - No Conflict
			01X	RNEW	8/11/2022 7:39:50 AM	003	Existing markings adequate
			02X	RNEW	9/6/2022 9:01:56 AM	004	No markings requested
			03X	REMK	9/20/2022 6:54:37 AM	001	Clear - No Conflict
			04X	RNEW	10/12/2022 1:21:31 PM	003	Existing markings adequate
			05W	DMEX	10/25/2022 9:17:43 AM	001	Clear - No Conflict
			06X	RNEW	11/8/2022 8:01:18 AM	001	Clear - No Conflict
			07X	RNEW	12/1/2022 7:58:19 AM	004	No markings requested
CALIFORNIA WATER SERVICE - SALINAS	CWSSAL	X220002686	00X	NEW	7/20/2022 10:30:16 AM	010	Locate area marked
			01X	RNEW	8/11/2022 1:30:35 PM	004	No markings requested
			02X	RNEW	9/6/2022 9:30:29 AM	004	No markings requested
			03X	REMK	9/19/2022 2:30:11 PM	003	Existing markings adequate
			04X	RNEW	10/13/2022 8:30:26 AM	004	No markings requested
			05W	DMEX	10/24/2022 1:30:15 PM	004	No markings requested
			06X	RNEW	11/7/2022 2:30:21 PM	004	No markings requested
			07X	RNEW	12/1/2022 9:30:29 AM	004	No markings requested
CITY OF SALINAS	CTYSAL	X220002686	00X	NEW	7/21/2022 6:28:26 PM	999	Late notice
			03X	REMK	9/20/2022 5:51:45 AM	001	Clear - No Conflict
COMCAST - NORTHERN CALIFORNIA	COMNCA	X220002686	00X	NEW	7/21/2022 8:16:01 AM	001	Clear - No Conflict
			03X	REMK	9/21/2022 12:05:55 PM	050	Negotiated marking schedule
					9/22/2022 10:51:02 AM	001	Clear - No Conflict
			05W	DMEX	10/24/2022 1:55:30 PM	001	Clear - No Conflict
PACIFIC BELL	PACBEL	X220002686	00X	NEW	7/21/2022 8:12:19 AM	010	Locate area marked
			01X	RNEW	8/11/2022 8:03:22 AM	004	No markings requested
			02X	RNEW	9/6/2022 9:13:19 AM	004	No markings requested
			03X	REMK	9/21/2022 12:02:28 PM	050	Negotiated marking schedule
					9/22/2022 10:51:38 AM	010	Locate area marked
			04X	RNEW	10/12/2022 1:21:59 PM	004	No markings requested
			05W	DMEX	10/24/2022 1:56:35 PM	001	Clear - No Conflict
			06X	RNEW	11/7/2022 1:41:47 PM	004	No markings requested
			07X	RNEW	12/1/2022 7:52:53 AM	004	No markings requested
PGE DISTRIBUTION - SALINAS	PGESAL	X220002686	00X	NEW	7/20/2022 2:30:29 PM	051	Mutually agreed to a later start date & time (4216.3(a)(1)(a))
					7/29/2022 5:38:23 PM	010	Locate area marked
			01X	RNEW	8/11/2022 7:38:48 AM	004	No markings requested
			02X	RNEW	9/6/2022 8:57:23 AM	004	No markings requested
			03X	REMK	9/19/2022 2:15:50 PM	004	No markings requested
			04X	RNEW	10/12/2022 1:02:04 PM	004	No markings requested
			05W	DMEX	10/24/2022 11:59:17 AM	004	No markings requested
			06X	RNEW	11/7/2022 1:21:02 PM	004	No markings requested
			07X	RNEW	12/1/2022 7:39:05 AM	004	No markings requested

Exhibit 5



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814
916.902.6000 | www.energysafety.ca.gov

MEMBERS

Amparo Munoz, Chair
Bill Johns, Vice Chair
Randy Charland
Marshall Johnson
Dave Sorem
Carl Voss

EXECUTIVE OFFICER

Tony Marino

TRANSMITTED VIA ELECTRONIC MAIL

Request Date: February 4, 2025

Response Due: February 19, 2025

To:
City of Salinas
Hang Pham
Hang.pham@ci.salinas.ca.us

Investigator: Jeff McClenahan

Send your response to the investigator at this email address:

Jeff.McClenahan@energysafety.ca.gov

Information Request Number: Underground Safety-IR-2025-041

Subject: Request for information regarding the late notice of electronic positive response to USA Ticket X220002686-00X.

Incident Number: D222970001
Ticket Number: X220002686-00X
Date of Incident: July 20, 2022

REQUESTS

1. USA ticket X220002686-00X included an electronic positive response requirement for City of Salinas (DigAlert Member Code CTYSAL) and the City of Salinas received a late notice 999 code for the following ticket revision dates and times:
 - a. X220002686-00X on July 21, 2022 at 6:28 p.m.
2. Provide an explanation for the late notice code on this ticket.
3. Provide documentation of training and policies for the City of Salinas on providing electronic positive responses to USA tickets.

INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

Exhibit 6

From: [Raymond Lerma](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety)
Cc: [Francisco Aguilar](#); [Gary Gabriel](#); [Marcos Quintero](#); [Hang Pham](#); [Jenny Davila](#)
Subject: USA Ticket Information Request
Date: Tuesday, February 18, 2025 1:09:09 PM
Attachments: [Outlook-5ake1wev.png](#)
[USA SOP Training.pdf](#)
[USA Ticket #00016X X220002686.pdf](#)

You don't often get email from raymondli@ci.salinas.ca.us. [Learn why this is important](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

Regarding the following Ticket/Incident;

Information Request Number: Underground Safety-IR-2025-041

Subject: Request for information regarding the late notice of electronic positive response to USA Ticket X220002686-00X.

Incident Number: D222970001

Ticket Number: X220002686-00X

Date of Incident: July 20, 2022

I have attached all the relevant information I have in my possession regarding this ticket and SOP/Training. The employees that responded to this ticket (Manuel Mata (Sewer & Strom Drain) & Rufino Calderon (Lighting) have since retired or separated from employment by the City of Salinas. The location of this ticket falls outside our jurisdiction/City Limits,

If you have any questions please let me know,



Ray Lerma

Wastewater Crew Supervisor

Environmental & Maintenance Services

426 Work Street, Salinas, California 93901

raymond1@ci.salinas.ca.us

P: (831) 758-7150



USAN CTYSAL 2022/07/19 #00016X X220002686-00X NORM NEW LREQ

notification@usan.org <notification@usan.org>

Tue 7/19/2022 2:28 PM

To: **UndergroundServiceAlert** <usa@ci.salinas.ca.us>

CTYSAL 00016X USAN 07/19/22 14:28:09 X220002686-00X NEW NORM POLY LREQ

Ticket: X220002686 Rev: 00X Created: 07/19/22 14:27 User: AIMPERIAL Chan: WEB

Work Start: 07/21/22 17:01 Legal Start: 07/21/22 17:01 Expires: 08/16/22 23:59

Response required: Y Priority: 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

Co Addr: 1127 MADISON LN

City : SALINAS

State: CA Zip: 93907

Created By: ANTHONY IMPERIAL

Language: ENGLISH

Office Phone: 408-640-8913

SMS/Cell:

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 408-968-8353

Site SMS/Cell:

Site Email:

Excavation Area

State: CA County: MONTEREY

Place: SALINAS /U

Zip: 93907

Location: Address/Street: HARRISON RD

: X/ST1: SALA RD

:

: WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND
: EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD
: AND DIRT AREA

U.S.A. Completed**Date:** 7-20-22**Initials:** MM*N/A*

Delineated Method: WHITE PAINT

Work Type: EXCAVATE TO INSTALL NEW WATER MAIN

Work For : CALIFORNIA WATER SERVICE

Permit:

Job/Work order:

1 Year: N Boring: Y Street/Sidewalk: Y Vacuum: Y Explosives: U

Lat/Long

Center Generated (NAD83): 36.749794/-121.658004 36.749887/-121.656558

: 36.742584/-121.657537 36.742678/-121.656091

Excavator Provided:

Map link:

https://newtin.usan.org/newtinweb/map_tkt.nap?TRG=56UWTXSSTZUSNVp7h8

USAN 7/19/2022 14:27:41 X220002686-00X NEW NORM POLY LREQ

Ticket: X220002686 **Rev:** 00X **Created:** 7/19/2022 14:27:41 **User:** AIMPERIAL **Chan:** WEB

Work Start: 7/21/2022 17:01:00 **Expires:** 8/16/2022 23:59:59 **Response required:** True **Priority:** 2

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

City: SALINAS **State:** CA **Zip:** 93907

Created By: ANTHONY IMPERIAL **Language:** ENGLISH **Office Phone:** 4086408913 **SMS/Cell:**

Office Email: aimperial@wvcc.com

Site Contact: NOEL

Site Phone: 4089688353 **Site SMS/Cell:** **Site Email:**

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U **Zip:**

Location:

: Address/Street: HARRISON RD

: X/ST1: SALA RD

: X/ST2:

: Locate: WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT **Work Type:** EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Permit: Job/Work order:

1 Year: False **Boring:** HORIZONTAL **Street/Sidewalk:** True **Vacuum:** Y **Explosives:** U

Lat/Long

Center Generated (NAD83): 36.742678/-121.656091, 36.742584/-121.657537

: 36.749794/-121.658004, 36.749887/-121.656558

Excavator Provided:

Remarks:

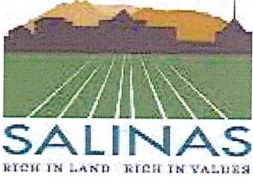
Comments:

TAILGATE TRAINING 2018

Date: 08/08/2018

Topic: U.S.A. Standard Operating Procedures.: Trainer: Ray Lerma

1. Lorenzo Monayo
2. James McMan Jr.
3. Albert O. Arus
4. Isaac Garcia
5. Daya Mifanuel
6. Manuel Mata
7. Salvador Vargas
8. Danny Aledo
9. _____
10. _____
11. _____
12. _____
13. _____
14. _____
15. _____
16. _____
17. _____
18. _____

 <p>Standard Operating Procedures</p>	<p>SOP -04</p>
<p>Title: UNDERGROUND FACILITY MARKING – SERVICE ALERT MARKING</p>	<p>Revision 0</p>
<p>Prepared by:</p> <p>Gary Gabriel Public Works Waste Water Manager</p>	<p>Effective Date: 8/1/18</p>

1. Health and Safety Warnings:

- All field markings must be conducted in a safe and efficient manner that protects City Staff, the City's contractors, and the public.
- Employees are required to follow the City's or contractor's safety practices and procedures, whichever is more stringent. These procedures must establish guidelines in compliance with the:
 - Occupational Health and Safety Administration (OSHA);
 - California Division of Occupational Safety and Health (Cal/OSHA);
 - City of Salinas's Illness and Injury Prevention Program (IIPP); and
 - City of Salinas requirements and standards.
- Multiple hazards exist while completing field markings. The following are some of the more common hazards to be aware of:
 - Traffic in the vicinity of field marking activities
 - Distracted drivers
 - Members of the public interested in field marking activities
 - Slips, trips, and falls
 - Falling objects
 - Strains and back injuries
 - Bites (insects, bugs, rodents, etc.)
 - Weather conditions

2. Cautions:

- Improper sewer field markings may result in damage to the City's assets.

3. Interferences:

- The accuracy of the City's GIS database and Sewer Maps directly impacts the accuracy of the field markings completed by the City.

4. Personnel Qualifications and Responsibilities:

- **City Waste Water Manager**
 - Responsible for monitoring the implementation of this SOP.
 - Responsible for ensuring that all City Staff and contractors responsible for completing field markings are trained on this SOP annually.
- **Waste Water Crew Supervisor**
 - Responsible for the implementation of this SOP.
 - Responsible for training City Staff responsible for field markings on this SOP.
 - Responsible for revising this procedure if deficiencies are found or program changes occur.
 - Required to train on this SOP annually.

5. Equipment and Supplies:

- **Personal Protective Equipment (PPE):**
 - Safety Glasses
 - Safety Vest
- **Equipment:**
 - Orange Cones and Delineators
 - Handheld Traffic Signs
 - Traffic Beacons
 - Caution Tape
 - Signage, such as "Work Ahead" and "Road Closed"
 - Dig Alert Ticket
 - Green Utility Marking Paint
 - Green Whiskers or Flags
 - Measuring Wheel
 - Cell Phone

6. Procedure Field Marking Process:

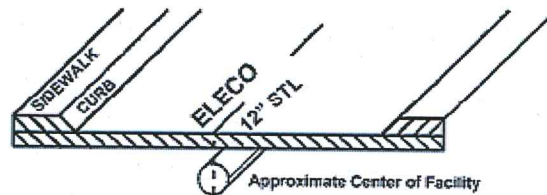
- Receiving the Underground Service Alert Ticket
- Underground Alert tickets are received at the Public Service Maintenance Worker IV.
- The City has two days to complete the request.
- Prior to Completing Field Marking

- Field Maintenance staff must check the City's sewer atlas for the specific locations of the sewer assets, which need to be marked, prior to completing the field marking.

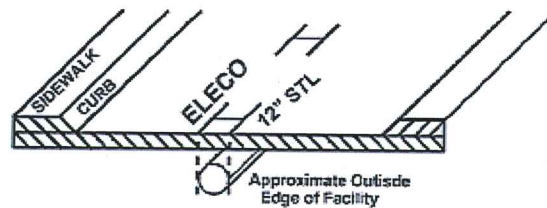
7. Sewer Field Marking:

- **General Practices**
 - White markings are used for excavation delineation.
 - Areas requiring field marking will be outlined in white paint and labeled "USA".
 - Substructure or asset markings are marked in a specific color.
 - Sewer is green.
 - Appropriate color codes are provided below in "Field Marking Colors and Abbreviations"
 - Substructure or asset markings are marked with common abbreviations.
 - Sewer is S.
 - Common abbreviations are provided below in "Field Marking Colors and Abbreviations"
- **Guide for Abbreviation Use**
 - COS is placed at the top or at the left of the abbreviations.
 - Place abbreviations in the following order: City Identifier/Facility Identifier/Underground Construction Descriptions/Infrastructure Material.
 - The use of the abbreviation /S is not necessary, because the green marking would indicate that the facility was a sewer line, but its use is optional.
 - To leave out one or more of the abbreviation types you would continue to follow the order of the abbreviations above leaving out the slash and abbreviation that does not apply.
- **Marking in Paved Areas**
 - Avoid excessive or oversized marking, especially if marking outside the excavation area.
 - Conditions permitting, use spray chalk paints, water based paints, or equivalent, less permanent type marking.
 - Limit length, height, and interval of marks to those recommended.
 - Letters and numbers should not exceed 3-inches to 6-inches in height.
 - Marks in green are to be approximately 12-inches to 18-inches in length and 1-inch in width and separated by approximately 4 feet to 50 feet in distance.
- **Marking in Non-Paved Areas**
 - When paint is not used, use green stakes, lath, pennants, or chalk lines.
 - Select marker types that are most compatible to the purpose and marking surface: flags, stakes, or whiskers.
 - Adhere to paved area marking suggestions to the extent practical.

- **Single Facility Marking**
- When a facility can be located or toned separately from other facilities of the same type, it is marked as a single facility.
- Marks are placed over the approximate center of the facility or over the approximate edges with a line connecting the two horizontal lines as shown in Figures 5-7 and 5-8, respectively.



Single Facility Marking Over the Approximate Center of the Facility



Single Facility Marking Over the Approximate Outside Edge of the Facility

- **Multiple Facility Marking**
- Used to mark multiple facilities of the same type, where separation does not allow for a separate tone for each facility but the number and width of the facilities is known.
- Marks are placed over the approximate center of the facilities and indicate the number and width of the facilities.
- **No Conflict**
- When there is no conflict with the excavation, complete one or more of the following;
- Mark the area "NO COS" in green.
- Place a clear plastic (translucent) flag that states "No Conflict" in a location that can be observed by the excavator.
- If it can be determined through maps or records that the proposed excavation is obviously not in conflict with the City's sewer lines, City Staff may notify the excavator by phone, fax, or email that there is no conflict with the City's sewer assets.
- When the excavation is delineated by the use of white markings, place the "No Conflict" markings or flags in or as near as practical to the delineated area.

- **After Completing Field Marking**
- The Field Worker Staff, who completed the field marking, initials and dates the Dig Alert ticket after marking the sewer assets and returns the copy of the ticket to the Waste Water Crew Supervisor
- The initialed and dated Underground Service ticket is kept on file at Waste Water Division office.
-

Field Mark The initialed and dated Underground Service ticket is kept on file at the Waste Water Division Office

- **Colors and Abbreviations/APWA Uniform Color Code**

White	Proposed Excavation
Red	Electric Power Lines, Cables, Conduit, and Lighting Cables
Orange	Communication, Alarm or Signal Lines, Cables, or Conduit
Purple	Reclaimed Water, Irrigation, or Slurry Lines
Pink	Temporary Survey Markings
Yellow	Gas, Oil, Steam Petroleum, or Gaseous Materials
Blue	Potable Water
Green	Sewer or Drain Lines

- **Facility Identifier**

CH	Chemical
E	Electric
FO	Fiber Optic
G	Gas
LPG	Liquefied Petroleum Gas
PP	Petroleum Products
RR	Railroad Signal
S	Sewer
SD	Storm Drain
SL	Street Lighting
STM	Steam
SP	Slurry System
TEL	Telephone
TS	Traffic Signal
TV	Television
W	Water
W	Reclaimed Water "Purple"

- **Underground Construction Descriptions**

C	Conduit
CDR	Corridor
D	Distribution Facility
DB	Direct Buried
DE	Dead End
JT	Joint Trench
HP	High Pressure
HH	Handhole
MH	Manhole
PB	Pullbox
R	Radius
STR	Structure (i.e., Vaults, junction boxes, inlets, lift stations)
T	Transmission Facility

- **Infrastructure Material**

ABS	Acrylonitrile – Butadiene – Styrene
CI	Cast Iron
CML	Cement Mortar Lined
CMP	Corrugated Metal Pipe
CWD	Creosote Wood Duct
MTD	Multiple Tile Duct
RCB	Reinforced Concrete Box
RF	Reinforced Fiberglass
STL	Steel
ACP	Asbestos Cement Pipe
CMC	Cement Mortar Coated
CPP	Corrugated Plastic Pipe
CU	Copper
HDPE	High Density Polyethylene
PLA	Plastic (conduit or pipe)
RCP	Reinforced Concrete Pipe
SCCP	Steel Cylinder Concrete Pipe
VCP	Vitrified Clay Pipe

8. Data and Records Management:

- Copies of completed tickets are maintained in the Underground Service binder at Waste Water Division.
- All required records shall be maintained for a minimum of five (5) years and shall be made available for review by the SWRCB and RWQCB during an onsite inspection or through an information request.

- Records documenting compliance with all provisions of the WDR and MRP including any required records generated by contractors performing work on the sanitary sewer system.

9. Quality Control and Quality Assurance:

- The Waste Water Crew Supervisor and Public Service Maintenance Worker IV reviews all Underground Service audits verses tickets received daily.

• Example of a Underground Service Alert

Mail - gary@ci.salinas.ca.us

Page 1 of 2

USAN CTYSAL 2018/08/03 #00002 X8215002//7-00X NORM NEW
LREQ

notification@usan.org

Fri 8/3/2018 8:03 AM

Subject: UndergroundServiceAlert <usan@ci.salinas.ca.us>

CTYSAL 00002 USANX 08/03/18 08:03:51 X8215002//7-00X NORM NEW POLY LREQ

Message Number: X8215002// Rev: COX Received By USAN at 08:00 on 08/03/18

Work Begins: 08/07/18 at 17:01 Notice: 028 hrs Priority: 2
Night Work: Weekend Work

Expires: 08/31/18 at 23:59 Update By: 08/29/18 at 15:00

Caller: TRAVIS DOMINGOS
Company: WEST VALLEY CONSTRUCTION
Address: 1127 MADISON LANE
City: SALINAS State: CA Zip: 93907
Business Tel: 408-640-8912 Fax:
Email Address: TDOMINGOS@WVCC.COM

Nature of Work: HORIZONTAL BORING
Done for: CALIFORNIA WATER SERVICE Explosives:
Foreman: UNKNOWN
Cell Tel:
Area Promarked: Y Premark Method: WHITE PAINT
Permit type: NO
Vac / Pwr Equip Use In The Approx Location Of Member Facilities Requested: Y
Excavation Enters Into Street Or Sidewalk Area: Y

Location:
Street Address: 42 MACDONALD ST
Cross Street: SANTA BARBARA AVE

WORK IS IN FRONT OF PROPERTY EXCLUDING 40' NITIO S. REE-

Place: SALINAS County: MONTEREY State: CA

Long/Lat Long: -121.670506 Lat: 36.677273 Long: -121.671715 Lat: 36.67822

<https://outlook.office365.com/owa/?realm=ci.salinas.ca.us&path=/mail/eletter>

8/3/2018

Exhibit 7



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814
916.902.6000 | www.energysafety.ca.gov

MEMBERS

Amparo Munoz, Chair
Bill Johns, Vice Chair
Randy Charland
Marshall Johnson
Dave Sorem
Carl Voss

EXECUTIVE OFFICER

Tony Marino

TRANSMITTED VIA ELECTRONIC MAIL

Request Date: February 4, 2025

Response Due: February 19, 2025

To:

California American Water - Monterey

James Magdaleno

James.magdaleno@amwater.com

Investigator: Jeff McClenahan

Send your response to the investigator at this email address:

Jeff.McClenahan@energysafety.ca.gov

Information Request Number: Underground Safety-IR-2025-040

Subject: Request for information regarding the late notice of electronic positive response to USA Ticket X220002686-00X.

Incident Number: D222970001

Ticket Number: X220002686-00X

Date of Incident: July 20, 2022

REQUESTS

1. USA ticket X220002686-00X included an electronic positive response requirement for California American Water - Monterey (DigAlert Member Code CAMWTR) and California American Water - Monterey received a late notice 999 code for the following ticket revision dates and times:
 - a. X220002686-00X on July 21, 2022 at 6:28 p.m.
2. Provide an explanation for the late notice code on this ticket.

3. Provide documentation of training and policies for the California American Water - Monterey on providing electronic positive responses to USA tickets.

INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

Exhibit 8

From: James L Magdaleno
To: McClenahan, Jeff@EnergySafety
Cc: Jessica Granillo; Lesley A Silva; J.R. P Ramirez
Subject: RE: Underground Safety Board: Information Request on Late Notice of Electronic Positive Response to USA Ticket X220002686-00X
Date: Tuesday, February 18, 2025 3:28:49 PM
Attachments: image001.png

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

I investigated ticket # CNX220002686 and I found that my backup Locater MITCHEE2 made the mistake of marking "Marked" in the Work Performed section instead of "Cleared" and the Action Code should have been "Out of Area". Our Procedure and Training per 811/USA North for tickets Out of the Area would be, 001-Clear for the **Positive Response**, Cleared for the **Work Performed** and the **Action Code** would be Out of Area or Private Utility. And as for the late response, depending on work load that day and it being out of our service area the ticket completion may have been delayed. Let me know if you have any other questions.

Thanks,

James

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, February 12, 2025 12:51 PM
To: James L Magdaleno <James.Magdaleno@amwater.com>
Cc: Jessica Granillo <Jessica.Granillo@amwater.com>; Lesley A Silva <Lesley.Silva@amwater.com>; J.R. P Ramirez <Justin.Ramirez@amwater.com>
Subject: RE: Underground Safety Board: Information Request on Late Notice of Electronic Positive Response to USA Ticket X220002686-00X

EXTERNAL EMAIL: The Actual Sender of this email is Jeff.McClenahan@energysafety.ca.gov "Think before you click!".

Here is what I see for the EPR responses from USA North 811 below on this ticket and see there that California American Water - Monterey responded to this ticket.

I see a late notice on 7/21/2022 that your company responded electronically on 7/22/2022 and want to confirm your policies, procedures, and training for electronic positive responses to close this case.

1	Member Name	Member Cod	Ticket	Revisio	Type	Responded	Response Cod	Description
2	CALIFORNIA AMERICAN WATER - MONTEREY	CAMWTR	X220002686	00X	NEW	7/21/2022 6:28:26 PM	999	Late notice
3						7/22/2022 7:27:32 AM	001	Clear - No Conflict
4				01X	RNEW	8/11/2022 7:39:50 AM	003	Existing markings adequate
5				02X	RNEW	9/6/2022 9:01:56 AM	004	No markings requested
6				03X	REMK	9/20/2022 6:54:37 AM	001	Clear - No Conflict
7				04X	RNEW	10/12/2022 1:21:31 PM	003	Existing markings adequate
8				05W	DMEX	10/25/2022 9:17:43 AM	001	Clear - No Conflict
9				06X	RNEW	11/8/2022 8:01:18 AM	001	Clear - No Conflict
10				07X	RNEW	12/1/2022 7:58:19 AM	004	No markings requested

Jeff McClenahan (He/him)
Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety
(279) 789-1818

From: James L Magdaleno <James.Magdaleno@amwater.com>
Sent: Wednesday, February 12, 2025 12:32 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Cc: Jessica Granillo <Jessica.Granillo@amwater.com>; Lesley A Silva <Lesley.Silva@amwater.com>; J.R. P Ramirez <Justin.Ramirez@amwater.com>
Subject: RE: Underground Safety Board: Information Request on Late Notice of Electronic Positive Response to USA Ticket X220002686-00X

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

I just checked and that ticket is going to be for California Water Service over in Salinas Ca. We look and sound similar but different companies, it happens all the time.

James

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, February 11, 2025 4:20 PM
To: James L Magdaleno <James.Magdaleno@amwater.com>
Cc: Jessica Granillo <Jessica.Granillo@amwater.com>; Lesley A Silva <Lesley.Silva@amwater.com>; J.R. P Ramirez <Justin.Ramirez@amwater.com>
Subject: RE: Underground Safety Board: Information Request on Late Notice of Electronic Positive Response to USA Ticket X220002686-00X

EXTERNAL EMAIL: The Actual Sender of this email is jeff.mcclenahan@energysafety.ca.gov "Think before you click!".

Hi James,

This US ticket is from a while ago in 2022 and from the prior USAN system. I've attached a copy here that I received from USA North 811.

Jeff McClenahan (He/him)
Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety
(279) 789-1818

From: James L Magdaleno <James.Magdaleno@amwater.com>
Sent: Monday, February 10, 2025 10:14 AM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Cc: Jessica Granillo <Jessica.Granillo@amwater.com>; Lesley A Silva <Lesley.Silva@amwater.com>; J.R. P Ramirez <Justin.Ramirez@amwater.com>
Subject: RE: Underground Safety Board: Information Request on Late Notice of Electronic Positive Response to USA Ticket X220002686-00X

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

I tried looking up that USA # X220002686-00X and nothing came up. Do you have a location/address for the ticket #?

James

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, February 4, 2025 9:13 AM
To: James L Magdaleno <James.Magdaleno@amwater.com>
Subject: Underground Safety Board: Information Request on Late Notice of Electronic Positive Response to USA Ticket X220002686-00X

EXTERNAL EMAIL: The Actual Sender of this email is jeff.mcclenahan@energysafety.ca.gov "Think before you click!".

Good morning James,

I'm writing with the California Underground Safety Board and revisiting a case from a couple years ago to confirm California American Water - Monterey is making electronic positive responses to USA tickets and has policies and procedures in place to support that.

I saw a record on USA Ticket X220002686-00X of a 999 code with late notice of electronic positive response.

Please see the attached information request which is also copied below for full information and provide your response by February 19, 2025.

I've also attached a copy of the ticket for reference since this was from the previous USA North 811 system.

TRANSMITTED VIA ELECTRONIC MAIL

Request Date: February 4, 2025
Response Due: February 19, 2025

To:
California American Water - Monterey
James Magdaleno
James.magdaleno@amwater.com

Investigator: Jeff McClenahan
Send your response to the investigator at this email address:
Jeff.McClenahan@energysafety.ca.gov
Information Request Number: Underground Safety-IR-2025-040
Subject: Request for information regarding the late notice of electronic positive response to USA Ticket X220002686-00X.
Incident Number: D222970001
Ticket Number: X220002686-00X
Date of Incident: July 20, 2022

REQUESTS

1. USA ticket X220002686-00X included an electronic positive response requirement for California American Water - Monterey (DigAlert Member Code CAMWTR) and California American Water - Monterey received a late notice 999 code for the following ticket revision dates and times:
 - a. X220002686-00X on July 21, 2022 at 6:28 p.m.
2. Provide an explanation for the late notice code on this ticket.
3. Provide documentation of training and policies for the California American Water - Monterey on providing electronic positive responses to USA tickets.

INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

Thanks,

Jeff McClenahan (He/him)
Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 15th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

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Exhibit 9

From: Trevor Harris
To: McClenahan, Jeff@EnergySafety
Cc: Germain Suess; Nick White; Nathan Oliver; Alcantar, Danyi@EnergySafety
Subject: RE: EPR Response Lookup for a Ticket Series
Date: Monday, November 7, 2022 10:03:07 AM
Attachments: [image001.png](#)
[image002.png](#)

Hello Jeff,

Here is the contact information for the member reps for each company listed on the ticket, X220002686

Full Name	Account Name	Member code	Email	Phone	Mailing Address
Albert Sanchez	California Water Services - Salinas	CWSSAL	asanchez@calwater.com	831-809-9278	254 Commission St, Salinas, CA 93901 US
Hang Pham	City of Salinas	CTYSAL	hang.pham@ci.salinas.ca.us	831-758-7233	426 Work St -Maintenance Svc Dept, Salinas, CA 93901 US
Kevin Armato	Pacific Gas & Electric	PGESAL	kma8@pge.com	925-324-2087	6121 Bollinger Canyon Rd, Room 4680, San Ramon, CA 94583 US
Marshall Johnson	Pacific Bell	PACBEL	mj2949@att.com	5106452929	420 S. Grand Ave Rm 1500, Los Angeles, CA 90071 US
Mike Magretto	California American Water - Monterey	CAMWTR	mike.magretto@amwater.com	8316463237	511 Forest Lodge Rd, Suite 100, Pacific Grove, CA 93950 US
Steve Belluzzi	Comcast	COMNCA	steven_belluzzi@comcast.com	9252323413	427 East Eaton Road, Chico, CA 95973 US

Let me know if you have any questions.



Trevor Harris
Member Services Specialist
C: 925-222-6516
W: undergroundservicealert.org
4005 Port Chicago Hwy #100 Concord, CA 94520



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From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Friday, November 4, 2022 1:24 PM
To: Trevor Harris <trevor.harris@usan.org>
Cc: Germain Suess <germain.suess@usan.org>
Subject: Re: EPR Response Lookup for a Ticket Series

Hi Trevor,

I'm conducting an investigation with the Underground Safety Board and trying to understand how to see the history of EPR code responses on a ticket.

It seems like Germain has been out a couple weeks, so could you please give me a call to help me understand how the EPR code Ticket Inquiry search works?

Cheers,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

From: McClenahan, Jeff@EnergySafety
Sent: Wednesday, November 2, 2022 11:16 AM
To: Germain Suess <germain.suess@usan.org>
Subject: EPR Response Lookup for a Ticket Series

Hi Germain,

I'm looking up EPR code responses in the Ticket Inquiry menu and am only able to view the latest EPR code responses given by each respondent.

How would I see the EPR code response history and/or the EPR code responses for each ticket in a ticket series?

Thanks,

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)

Exhibit 10



November 8, 2022

Comcast
Steven Belluzzi
427 East Eaton Road
Chico, CA 95973 US

Dear Mr. Belluzzi,

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachment, please answer the following two questions and return your response to the undersigned in 10 business days via email.

1. Are you the owner or operator of the pipeline depicted in the photo?
2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1

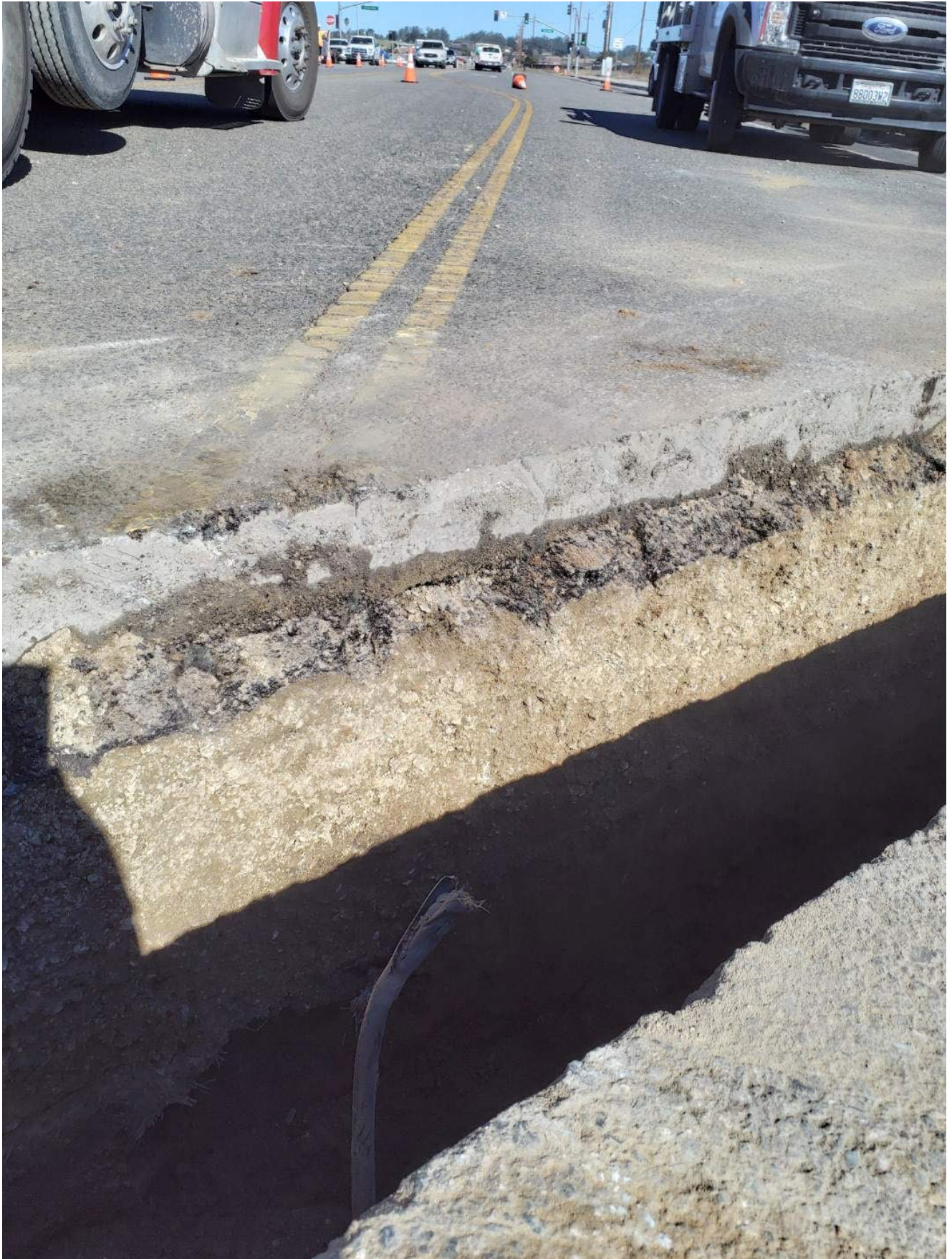


Exhibit 11



November 8, 2022

AT&T Communications
Wayne Scott
420 S. Grand Avenue
Los Angeles, CA 90071-1902

Dear Mr. Scott:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachment, please answer the following two questions and return your response to the undersigned in 10 business days via email.

1. Are you the owner or operator of the pipeline depicted in the photo?
2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1

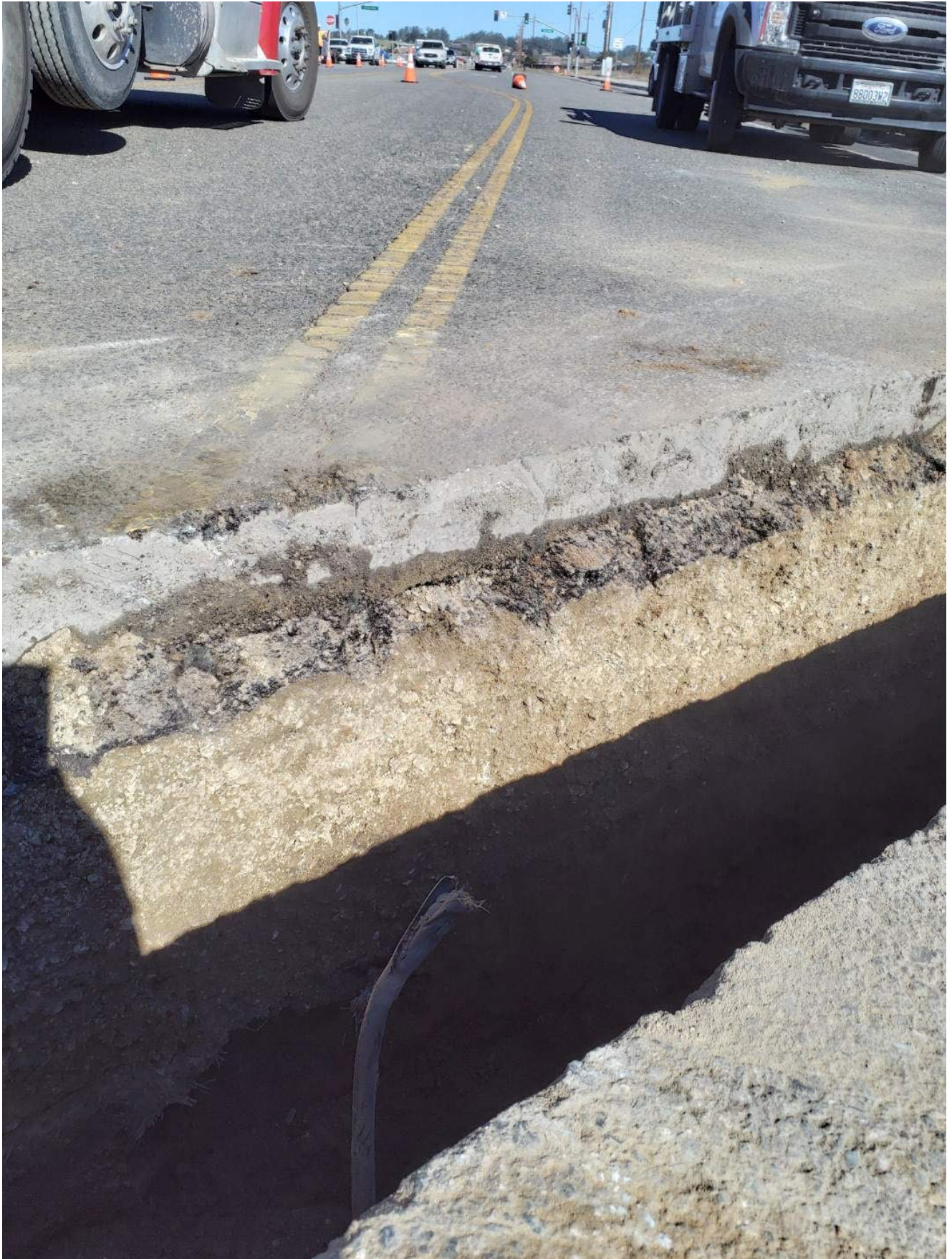


Exhibit 12

From: [Belluzzi, Steven](#)
To: [Moana, Patrick](#); McClenahan, Jeff@EnergySafety
Cc: [Cash, Woody](#)
Subject: RE: Information Request with USA Ticket X220002686
Date: Tuesday, November 8, 2022 3:39:50 PM

Ok, thanks for the update.

From: Moana, Patrick <Patrick_Moana@cable.comcast.com>
Sent: Tuesday, November 8, 2022 3:19 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>
Cc: Cash, Woody <Woody_Cash@cable.comcast.com>
Subject: RE: Information Request with USA Ticket X220002686

Hi all,

I had a tech go by and take a look and he confirmed we do not have any underground system in this area. Our design prints do not show any underground plant as well

Thanks

From: Moana, Patrick
Sent: Tuesday, November 8, 2022 2:37 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>
Cc: Cash, Woody <Woody_Cash@cable.comcast.com>
Subject: RE: Information Request with USA Ticket X220002686

Thanks. I will have someone from my team look into this

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, November 8, 2022 2:26 PM
To: Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>; Moana, Patrick <Patrick_Moana@cable.comcast.com>
Cc: Cash, Woody <Woody_Cash@cable.comcast.com>
Subject: [EXTERNAL] RE: Information Request with USA Ticket X220002686

Hi all,

Per the Damage ticket (attached) this is was at approximately 201 Harrison Rd with cross street of Sala Rd. near the Salinas Public Storage facility.

[Jeff McClenahan](#)

He/him
Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Belluzzi, Steven <Steven_Belluzzi@comcast.com>
Sent: Tuesday, November 8, 2022 1:49 PM
To: Moana, Patrick <Patrick_Moana@comcast.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Cc: Cash, Woody <Woody_Cash@comcast.com>
Subject: RE: Information Request with USA Ticket X220002686

You don't often get email from steven_belluzzi@comcast.com. [Learn why this is important](#)

Jeff,
Is it possible to get coordinates or a map with cross streets?

From: Moana, Patrick <Patrick_Moana@comcast.com>
Sent: Tuesday, November 8, 2022 12:58 PM
To: Belluzzi, Steven <Steven_Belluzzi@comcast.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Cc: Cash, Woody <Woody_Cash@comcast.com>
Subject: RE: Information Request with USA Ticket X220002686

Steve,
Spoke to my team, no one was ever contacted for damaged cable in that area last month. I also looked at Facility Search and confirmed with my team that almost all of Harrison Rd is overhead plant except for a street crossing at Russell Rd and Harrison Rd where we have a fiber that crosses and feeds a node and some Metro-E customers. The picture looks like twisted pair and it was hard to tell the exact the location. Harrison Rd is long, is it possible to get coordinates or a map with cross streets and I will have someone drive it out to confirm.

Thanks

From: Moana, Patrick
Sent: Tuesday, November 8, 2022 12:28 PM
To: Belluzzi, Steven <Steven_Belluzzi@comcast.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Cc: Cash, Woody <Woody_Cash@comcast.com>
Subject: RE: Information Request with USA Ticket X220002686

Let me look into it.

From: Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>
Sent: Tuesday, November 8, 2022 12:27 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Moana, Patrick <Patrick_Moana@cable.comcast.com>
Cc: Cash, Woody <Woody_Cash@cable.comcast.com>
Subject: FW: Information Request with USA Ticket X220002686

Pat,
Do you have knowledge of this?
Can you please investigate and respond.
Its hard to tell by looking at the picture if this is Coax or fiber or possibly telco twisted pair.

Thanks,
Steve

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, November 8, 2022 10:56 AM
To: Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>
Subject: [EXTERNAL] Information Request with USA Ticket X220002686

Hi Steve,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Salinas, CA where an excavator uncovered an unidentified telecom facility.

Your contact information is associated with the USA ticket number (X220002686) so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan
He/him
Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety
715 P Street, 20th Floor
Sacramento, CA 95814
(279) 789-1818
EnergySafety.ca.gov

Exhibit 13

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, November 8, 2022 11:00 AM
To: SCOTT, LAWAYNE <ls3139@att.com>
Subject: Information Request with USA Ticket X220002686

Hi Wayne,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Salinas, CA where an excavator uncovered an unidentified telecom facility.

AT&T is associated with the USA ticket number (X220002686) so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Could you please provide the contact information of your northern CA representative (or if I'm mistaken at least it looks like you yourself are centered in southern CA!) and forward this on to them?

Please see the attached information request for a photo of the facility in question and further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://energysafety.ca.gov)

UNDERGROUND SAFETY BOARD REGIONAL NOTIFICATION CENTER - TICKET INQUIRY

After examining the described unidentified telecommunication cable in the photograph picture labeled Exhibit 1 of your inquiry and assessed our AT&T Distribution Engineering Cable Records for posted subsurface infrastructure facilities in the approximate area of 201 HARRISON ROAD, SALINAS, CA., I have concluded that AT&T Distribution is not the owner, nor the operator, of the unidentified telecommunication cable. Our AT&T Distribution Engineering Cable Records does not indicate a posting of this unidentified telecommunication cable, nor did I find any posted abandon AT&T telecommunication cable(s) in the vicinity of this location.

Per our AT&T Distribution Engineering Cable Record number's sd0308bb02u, sd0308bb01u and sd0310d01u, and cross-referenced alignment of the Regional Notification Center Ticket Number X220002686 Excavation Area, AT&T has a multiple conduit subsurface infrastructure facilities/cable span, owned by AT&T, that runs north-to-south on the westside shoulder of HARRISON ROAD between AT&T Manhole # Numbers 1101, 1091 & 1092, and a lateral conduit/cable span that approach and enter our business subscriber premise at the address 201 HARRISON ROAD , via one 4" diameter plastic (PC) conduit, and terminates at our indoor MPOE Terminal.

PACBEL 00266W USAN 10/24/22 11:36:20 **X220002686-05W DMEX RUSH** POLY LREQ

Work Start: 09/21/22 17:01 Legal Start: 09/21/22 17:01 Expires: 11/09/22 23:59

Excavator Information

Company: WEST VALLEY CONSTRUCTION COMPANY

Created By: ANTHONY IMPERIAL Office Phone: 408-640-8913

Site Contact: NOEL Site Phone: 408-968-8353

Excavation Area

State: CA County: MONTEREY Place: **SALINAS /U** Zip: 93907

Location: Address/Street: **HARRISON RD**

: **X/ST1: SALA RD**

: WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND

: EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD AND DIRT AREA

Delineated Method: WHITE PAINT

Work Type: EXCAVATE TO INSTALL NEW WATER MAIN

Work For: CALIFORNIA WATER SERVICE

Comments:

****DAMAGE**** A DAMAGED LINE FROM TELEPHONE-**TO PACIFIC BELL/AT&T**: CONTRACTOR HAS DAMAGED AN UNMARKED LINE POSSIBLE TELEPHONE LINE PLEASE RESPOND ASAP AND CONTACT NOEL AT 408-968-8353 [DAMAGED OCCURED IN FRONT OF ADDRESS 201 HARRISON RD] PER NOEL DEALBA--10/24/2022 11:32:56 AM

AT&T-Cable Damage Prevention (ALCS Ticket Inventory Database)

Located By UTI-002 (for PACBELL/AT&T) | **Completed:** 10/24/2022 01:55 PM | **Facilities:** NONE 3012 |

Remarks: ntfd saul. No Damaged AT&T facilities found.



State of California – A Natural Resources Agency

OFFICE OF ENERGY INFRASTRUCTURE SAFETY
UNDERGROUND SAFETY BOARD
715 P Street, 20th Floor | Sacramento, CA 95814
916.902.6000 | www.energysafety.ca.gov

Caroline Thomas Jacobs, Director
Marjorie Del Toro, Chair

November 8, 2022

AT&T Communications
Wayne Scott
420 S. Grand Avenue
Los Angeles, CA 90071-1902

Dear Mr. Scott:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachment, please answer the following two questions and return your response to the undersigned in 10 business days via email.

1. Are you the owner or operator of the pipeline depicted in the photo?
2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1



Exhibit 14



November 22, 2022

California American Water - Monterey
Mike Magretto
511 Forest Lodge Rd. Suite 100
Pacific Grove, CA 93950

Dear Mr. Magretto:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

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Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1

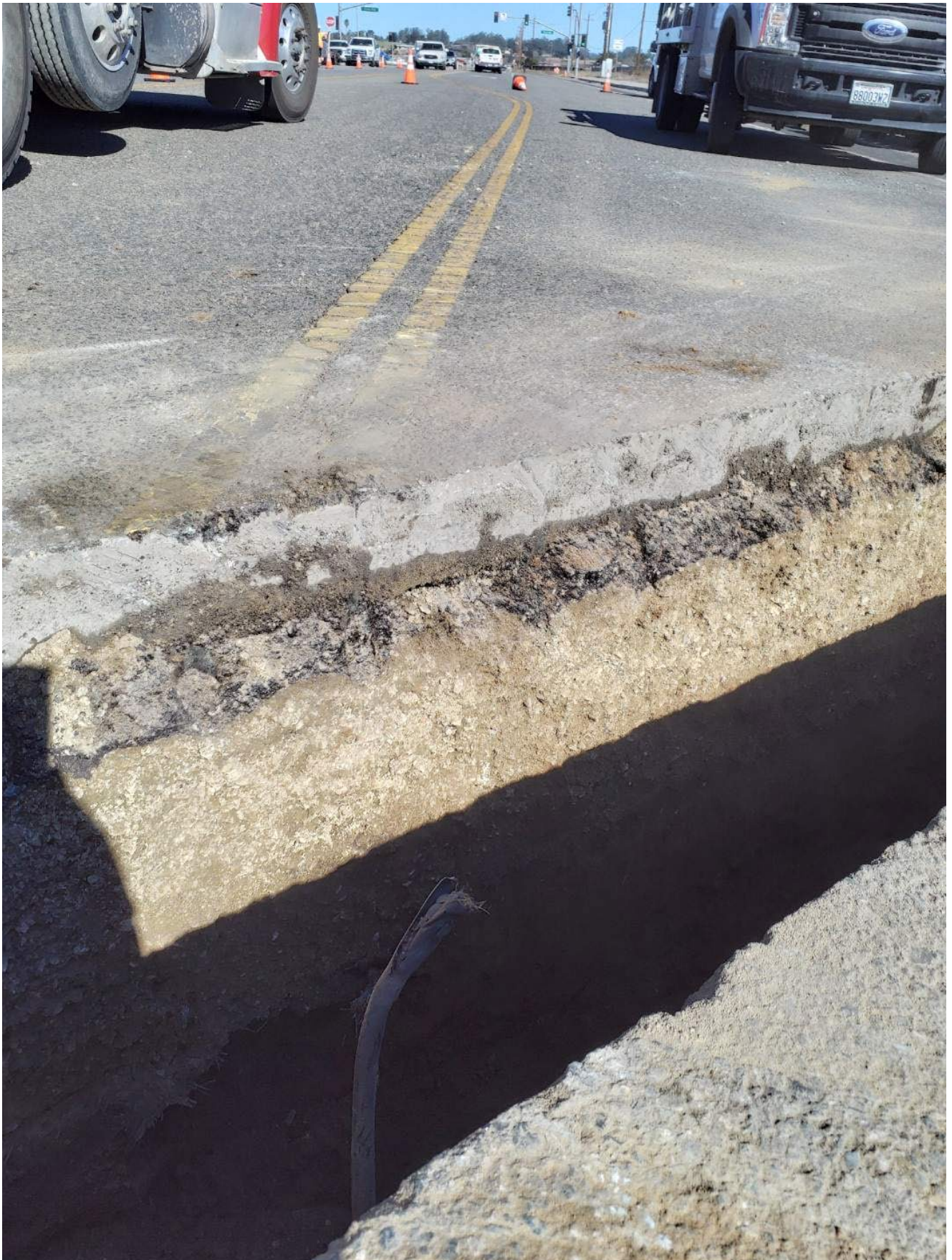


Exhibit 15



November 22, 2022

California Water Services - Salinas
Albert Sanchez
254 Commission St.
Salinas, C 93901

Dear Mr. Sanchez:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

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Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1

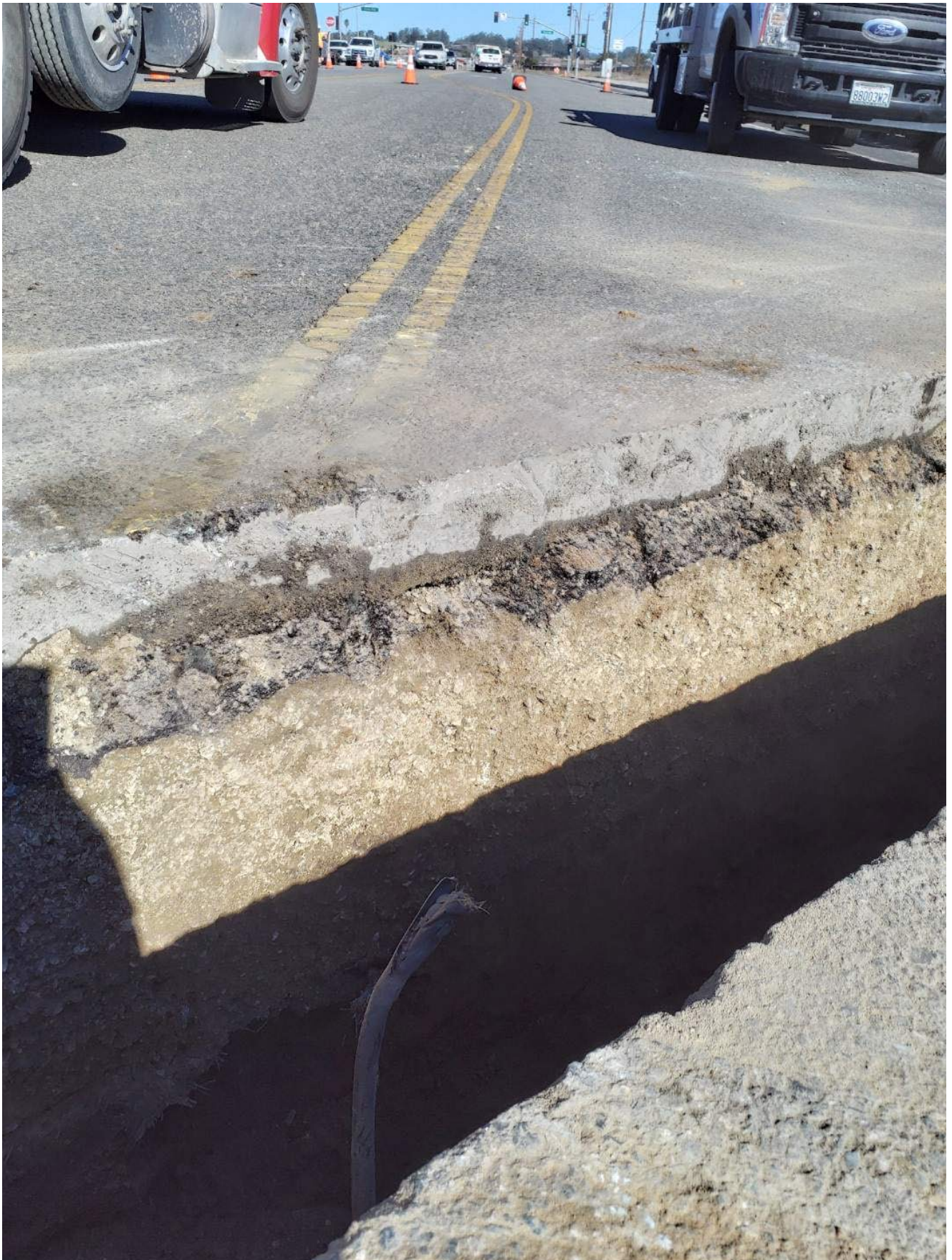


Exhibit 16



November 22, 2022

City of Salinas
Hang Pham
426 Work St. Maintenance Svc Dept
Salinas, CA 93901

Dear Hang Pham:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachment, please answer the following two questions and return your response to the undersigned in 10 business days via email.

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Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1

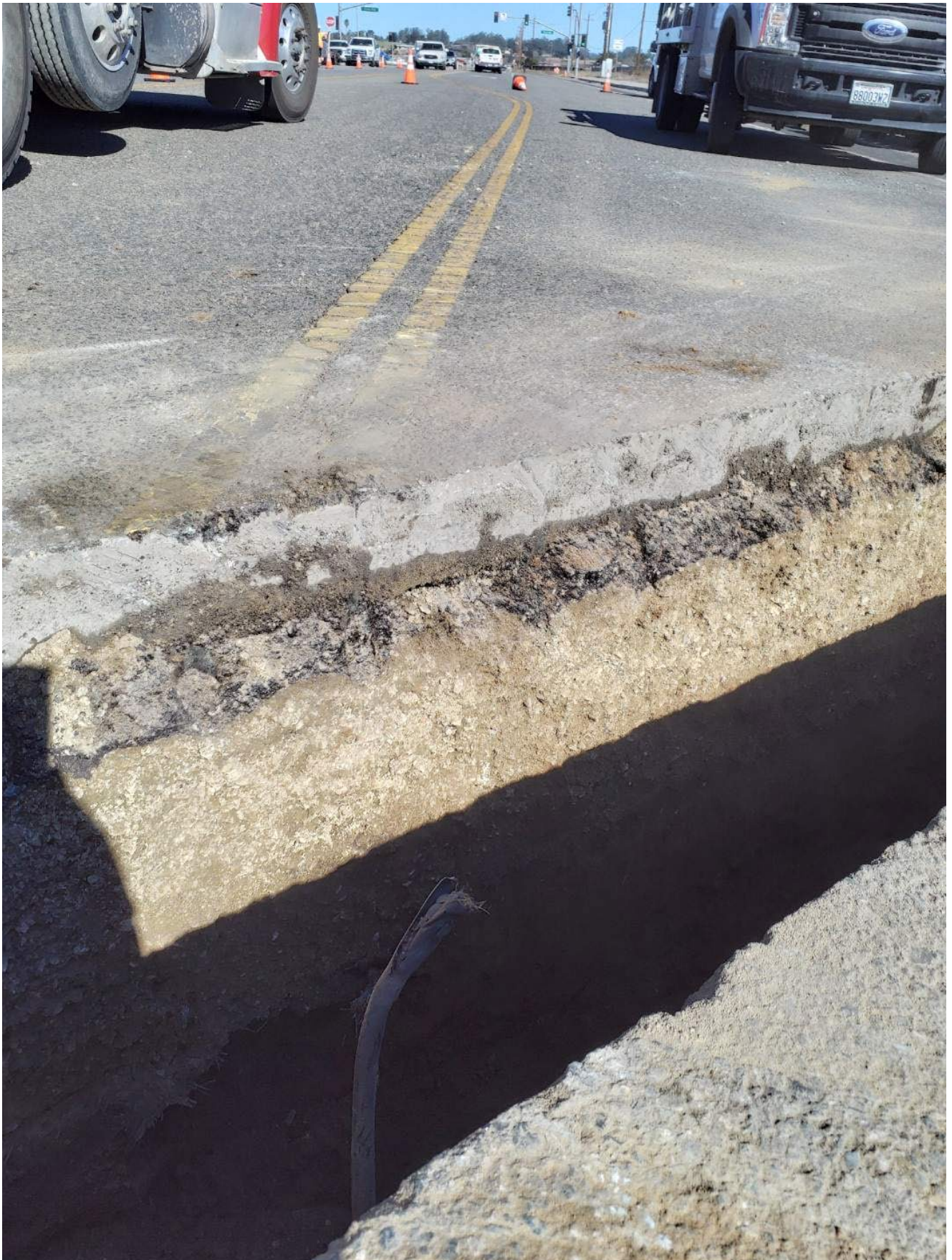


Exhibit 17



November 22, 2022

Aaron Lindh
Regulatory Relations Advocacy Manager
Pacific Gas and Electric (PG&E)
77 Beale St, Mail Code B23A San Francisco, CA 94105

Dear Mr. Lindh:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

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2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1

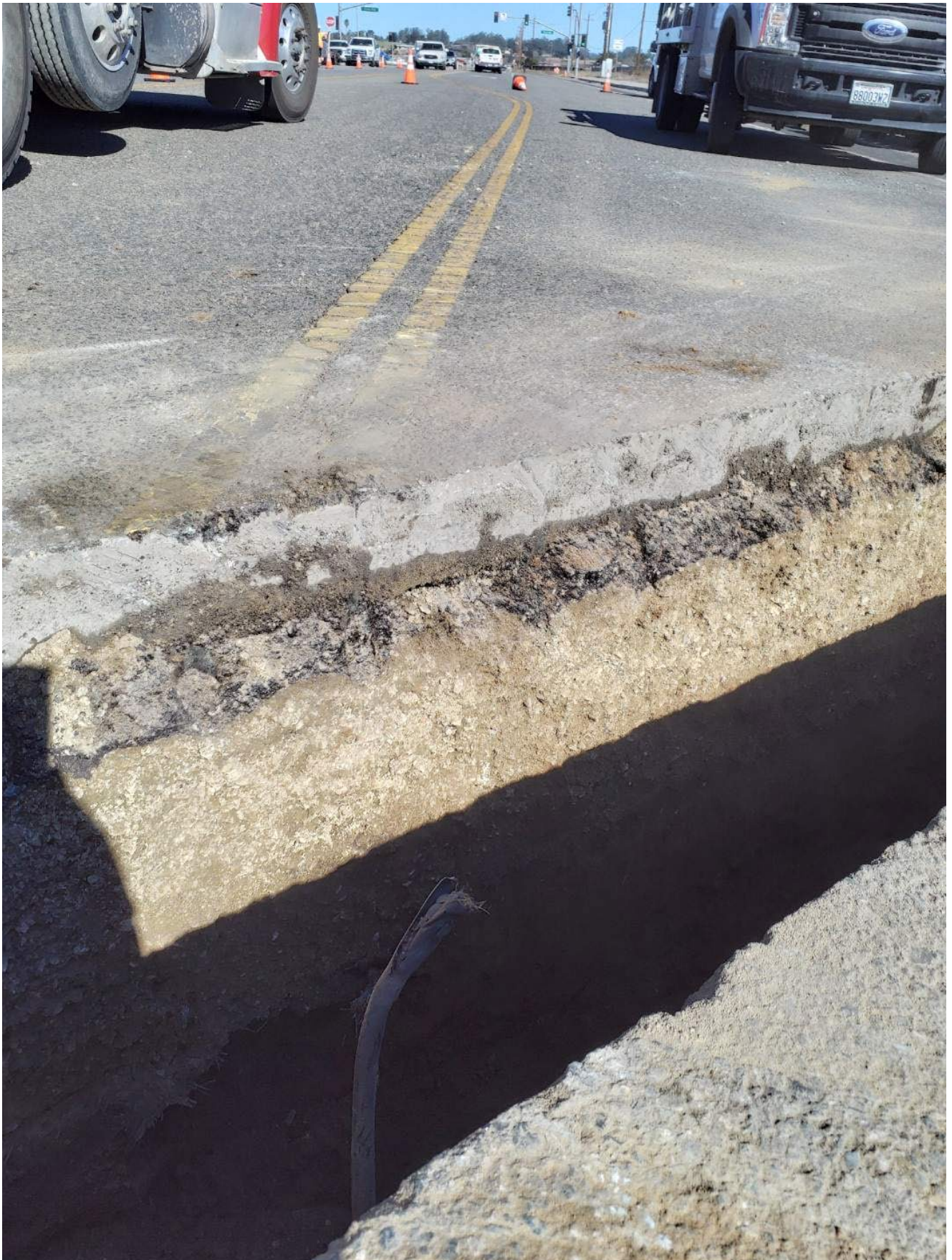


Exhibit 18

From: [Hang Pham](#)
To: McClenahan_Jeff@EnergySafety
Subject: RE: Information Request with USA Ticket X220002686
Date: Tuesday, November 22, 2022 1:41:40 PM
Attachments: [image001.png](#)

Hello,

Based on what I can tell, the work was completed on Harrison Rd. Harrison Rd is outside of the City of Salinas's boundaries, so the pipeline is not owned and operated by the City of Salinas.

Excavation Area

State: CA **County:** MONTEREY **Place:** SALINAS /U

Zip: 93907

Location: Address/Street: HARRISON RD

: X/ST1: SALA RD

:

: WORK IS LOCATED STARTING AT 201 HARRISON RD IN FRONT OF PROPERTY AND

: EXTENDING 2250 FT NORTH TO MARTINES RD EXTENDING 50 FT INTO THE ROAD

: AND DIRT AREA

Please see link below to the open data website that outlines the City of Salinas boundaries.

[Salinas Boundary — City of Salinas Open Data \(opendatasoft.com\)](#)

Hang Pham

Office Technician

City of Salinas

Public Works Dept.

Environmental & Maintenance Services Division

Office: (831) 758-7233

Direct: (831) 758-7922

Fax: (831) 758-7940

Email: hang.pham@ci.salinas.ca.us

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Tuesday, November 22, 2022 1:19 PM

To: Hang Pham <hang.pham@ci.salinas.ca.us>

Subject: Information Request with USA Ticket X220002686

Hi Hang,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Salinas, CA where an excavator uncovered an unidentified facility.

Your contact information with City of Salinas is associated with the USA ticket number (X220002686) so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

Exhibit 19



December 5, 2022

California American Water - Monterey
Mike Magretto
511 Forest Lodge Rd. Suite 100
Pacific Grove, CA 93950

Dear Mr. Magretto:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachment, please answer the following two questions and return your response to the undersigned in 10 business days via email.

1. Are you the owner or operator of the pipeline depicted in the photo?
2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1

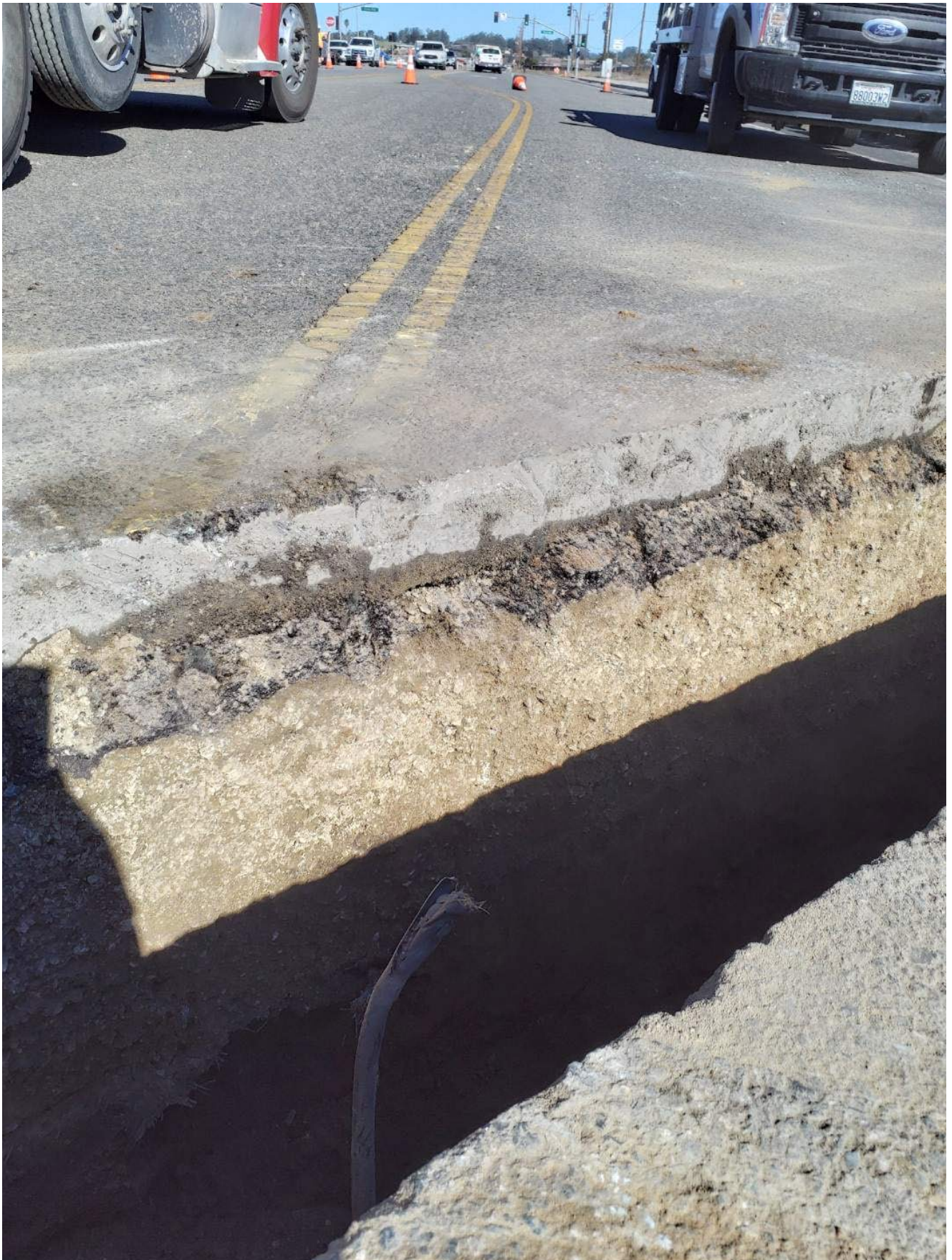


Exhibit 20



November 22, 2022

California Water Services - Salinas
Albert Sanchez
254 Commission St.
Salinas, C 93901

Dear Mr. Sanchez:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachment, please answer the following two questions and return your response to the undersigned in 10 business days via email.

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Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
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jeff.mcclenahan@energysafety.ca.gov

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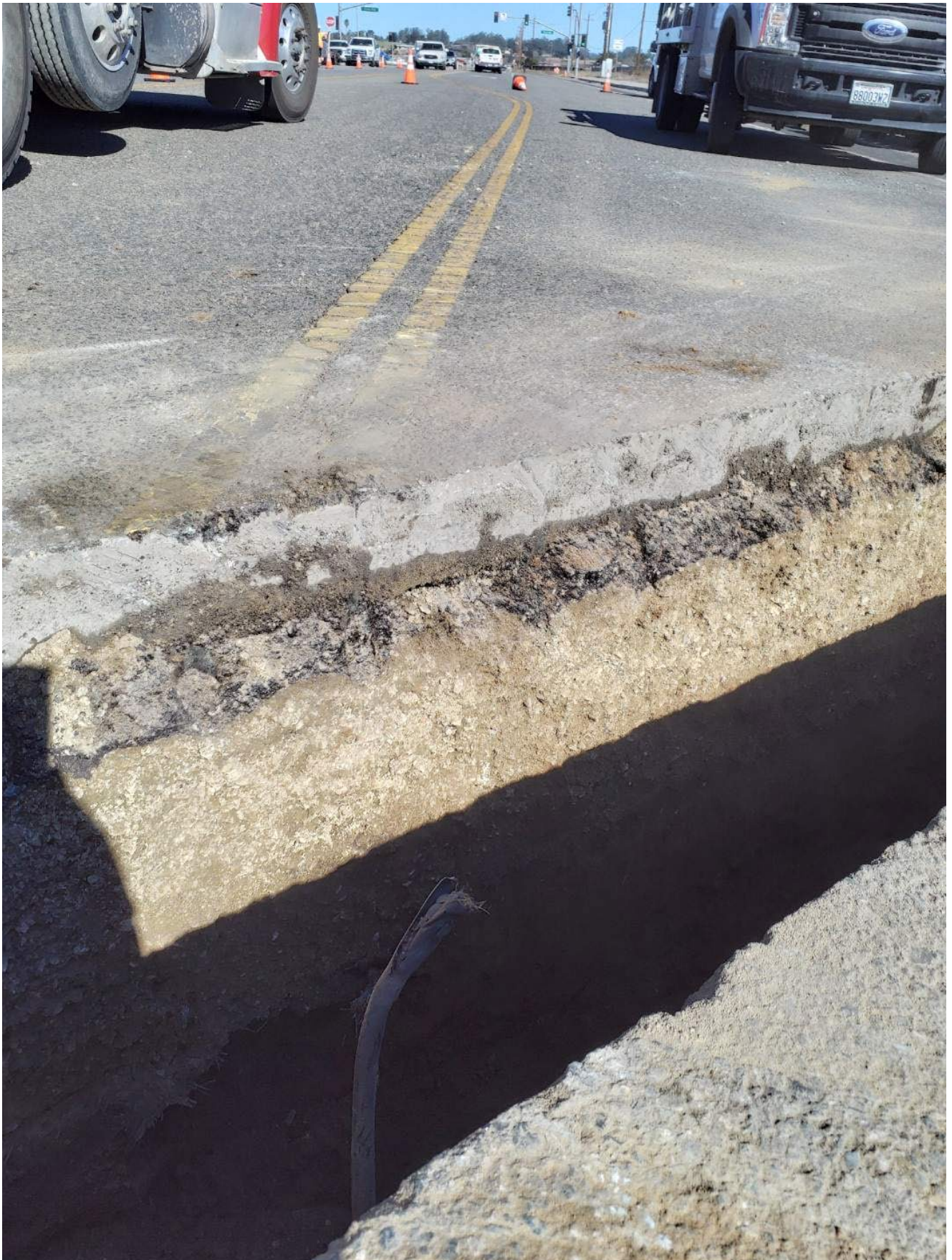


Exhibit 21



November 22, 2022

Aaron Lindh
Regulatory Relations Advocacy Manager
Pacific Gas and Electric (PG&E)
77 Beale St, Mail Code B23A San Francisco, CA 94105

Dear Mr. Lindh:

On October 25, 2022, we responded to a notification at Harrison Rd. in Salinas, CA. The corresponding ticket number is X220002686. While investigating the occurrence, an unidentified ¾" facility of approximately 100-pair cable was damaged and exposed by the excavator.

The approximately ¾" cable facility was not located and marked by any of the operators listed on the one-call ticket. The facility is depicted in the attached photograph marked Exhibit 1. As part of the investigation, we are attempting to identify the owner or operator of the facility and determine why it was not marked or otherwise identified.

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Thank you for your assistance.

Sincerely,

Jeff McClenahan
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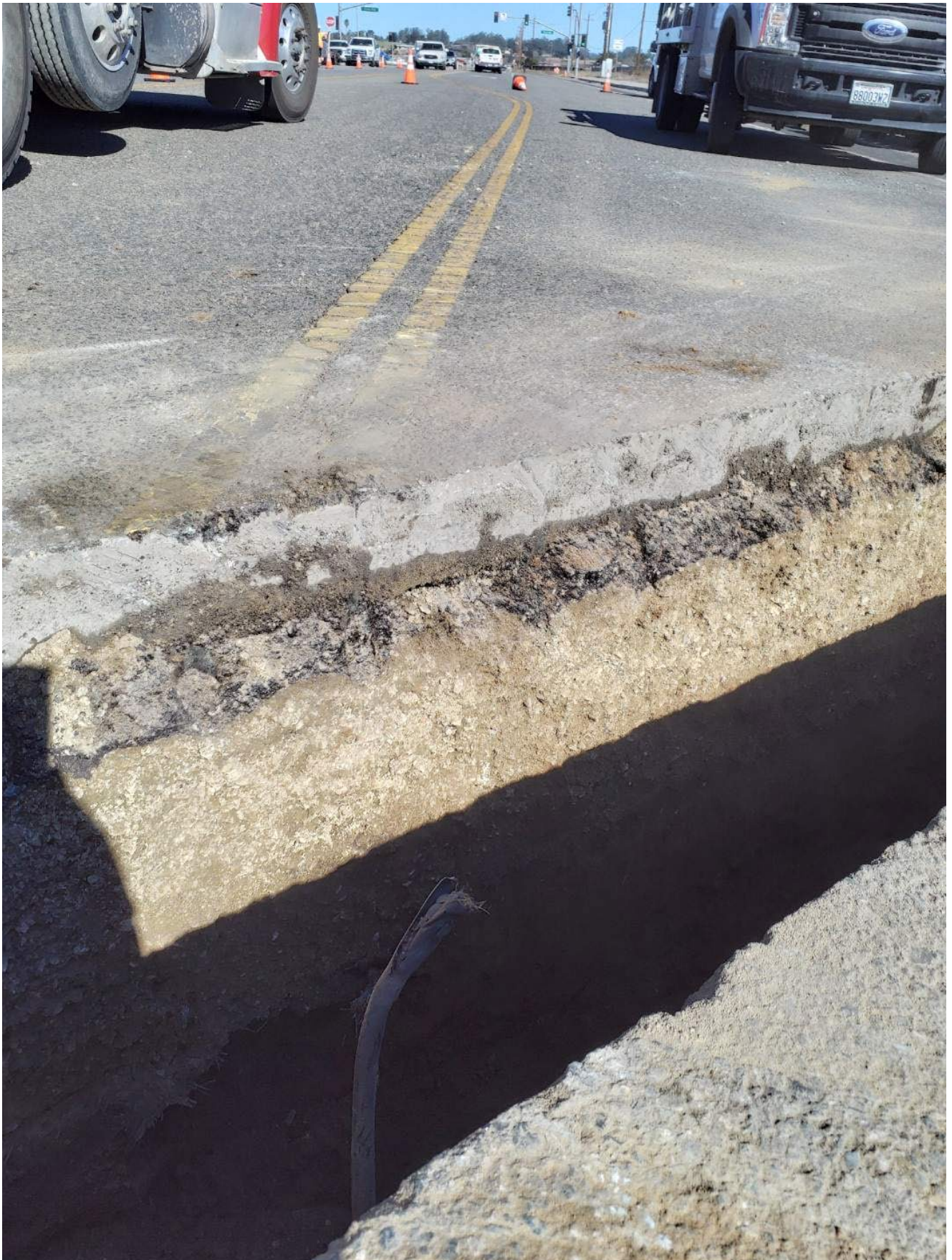


Exhibit 22

From: [James L Magdaleno](#)
To: [Mike Magretto](#); [McClenahan, Jeff@EnergySafety](#)
Subject: RE: Information Request with USA Ticket X220002686
Date: Monday, December 5, 2022 3:01:46 PM
Attachments: [image001.png](#)

You don't often get email from james.magdaleno@amwater.com. [Learn why this is important](#)

Yes, it's our contact which is correct but that is in California Water Service Co area.

From: Mike Magretto <Mike.Magretto@amwater.com>
Sent: Monday, December 5, 2022 2:52 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; James L Magdaleno <James.Magdaleno@amwater.com>
Subject: Re: Information Request with USA Ticket X220002686

James,

See email chain below. Jeff replied with a ticket number and member code to see if we can verify that this is our ticket. Notice that the contact name is our employee but this service area is in question. Can you assist with this?

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, December 5, 2022 12:50 PM
To: Mike Magretto <Mike.Magretto@amwater.com>
Subject: RE: Information Request with USA Ticket X220002686

EXTERNAL EMAIL: The Actual Sender of this email is Jeff.McClenahan@energysafety.ca.gov
"Think before you click!"

Hi Mike,

Thanks for the quick reply. It looks like CAMWTR is included on this ticket; is this your member code with USA North 811 on the ticket here (attached again):

Members:

CAMWTR CALIFORNIA AMERICAN WATER - M JUSTIN RAMIREZ
For emergencies

831-236-7499
888-237-1333

Please confirm if this is your organization. And if you determined this unknown facility is not yours because this ticket is outside your service area, that could be one way to know.

When the Board investigates a possibly abandoned facility we will reach out to all members on the ticket, so I appreciate your attention to this because the ticket is basically all I have to proceed with.

Best,

Jeff McClenahan
He/him
Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Mike Magretto <Mike.Magretto@amwater.com>
Sent: Monday, December 5, 2022 11:16 AM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: RE: Information Request with USA Ticket X220002686

Hi Jeff,

This area is not in California American Water's service area. I assume this is for California Water Service Company in Salinas, Ca.

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, December 5, 2022 10:14 AM
To: Mike Magretto <Mike.Magretto@amwater.com>
Subject: RE: Information Request with USA Ticket X220002686

EXTERNAL EMAIL: The Actual Sender of this email is jeff.mcclenahan@energysafety.ca.gov
"Think before you click!"

Hi Mike,

I'm conducting an investigation into a utility excavation damage in Salinas, CA where an excavator uncovered an unidentified facility.

Your contact information with California American Water is associated with the USA ticket number (X220002686), so I'm following up to determine whether your organization owns this facility and how you came to that determination.

This is the 2nd 10-day notice on this information request.

Please let me know if I can address any questions by responding here, and thanks for your time on this.

Jeff McClenahan
He/him
Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety
Sent: Tuesday, November 22, 2022 1:17 PM
To: mike.magretto@amwater.com
Subject: Information Request with USA Ticket X220002686

Hi Mike,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Salinas, CA where an excavator uncovered an unidentified facility.

Your contact information with California American Water – Monterey is associated with the USA ticket number (X220002686) so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan
He/him
Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety
715 P Street, 20th Floor
Sacramento, CA 95814
(279) 789-1818
[EnergySafety.ca.gov](https://www.energy-safety.ca.gov)

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Exhibit 23

From: [Garcia, Patrick](#)
To: [Sanchez, Albert](#); [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety)
Cc: [Granillo, Brenda](#)
Subject: RE: Information Request with USA Ticket X220002686
Date: Monday, December 5, 2022 11:29:15 AM
Attachments: [image001.png](#)

You don't often get email from pgarcia@calwater.com. [Learn why this is important](#)

Good Morning Albert and Jeff,

From what information I was able to obtain from my Foreman and Master Contractor, we were installing our new 12" ductile Iron transmission water main when the unmarked cable was hit by the operator. Per the ticket all utilities responded and confirmed that it was not theirs. The conclusion on site by Utility Quest that it was an abandoned communications cable possibly PacBell's and was no longer in use. If you have any further questions please feel free to contact me at 831 757-7391.

Best Regards,

Patrick A. Garcia
MRP Superintendent
Salinas District
CALIFORNIA WATER SERVICE
(831) 757-3644



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pgarcia@calwater.com

From: Sanchez, Albert <ASanchez@calwater.com>
Sent: Monday, December 05, 2022 10:36 AM
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety) <Jeff.McClenahan@energysafety.ca.gov>; Garcia, Patrick <pgarcia@calwater.com>
Cc: [Granillo, Brenda](mailto:BGranillo@calwater.com) <BGranillo@calwater.com>
Subject: RE: Information Request with USA Ticket X220002686

Hi Jeff,

Thank you for following up. I was out that week of your first email. I will be forwarding this request on to Patrick Garcia and he will be following up with our contract and project manager. Hopefully by the end of the week we will have more information for you.

Albert

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, December 5, 2022 10:13 AM
To: Sanchez, Albert <ASanchez@calwater.com>
Subject: RE: Information Request with USA Ticket X220002686

This is an EXTERNAL EMAIL. Stop and think before clicking a link or opening attachments.

Hi Albert,

I'm conducting an investigation into a utility excavation damage in Salinas, CA where an excavator uncovered an unidentified facility.

Your contact information with California Water Services - Salinas is associated with the USA ticket number (X220002686) so I'm following up to determine whether your organization owns this facility and how you came to that determination.

This is the 2nd 10-day notice on this information request.

Please let me know if I can address any questions by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: McClenahan, Jeff@EnergySafety
Sent: Tuesday, November 22, 2022 1:18 PM
To: asanchez@calwater.com
Subject: Information Request with USA Ticket X220002686

Hi Albert,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Salinas, CA where an excavator uncovered an unidentified facility.

Your contact information with California Water Services - Salinas is associated with the USA ticket number (X220002686) so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

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EnergySafety.ca.gov

Albert Sanchez

Operations Manager

CALIFORNIA WATER SERVICE

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Exhibit 24

PACIFIC GAS AND ELECTRIC COMPANY
Gas Operations Data Response

PG&E Data Request Index No.:	16202		
Request Date:	11-29-2022	Date Sent:	12-12-2022
Requesting Party:	Government Relations		
External Requester:	Jeff McClenahan, Underground Safety Board	PG&E Contact:	Aaron Lindh

QUESTION 16202.01: Are you the owner or operator of the pipeline depicted in the photo?

RESPONSE 16202.01: PG&E is not the owner or operator of the pipeline depicted in the photo.

QUESTION 16202.02: If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

RESPONSE 16202.02: Per PG&E's USA ticket database, on October 24, 2022, a PG&E Locator received a damage notification regarding USA ticket X220002686. The PG&E Locator made direct contact via phone with the excavator, West Valley Construction, who verified that the exposed damaged pipeline was not a PG&E facility. The excavator verified it was a communication line and that a PG&E response was not required.