



## CALIFORNIA UNDERGROUND SAFETY BOARD



### INVESTIGATION REPORT

**Date:** April 25, 2025

**Case No.:** D231530005

#### **Violations:**

California Water Services – Bayshore District (Member Code CWSSMA)

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive responses to ticket 2023033003533-000

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive responses to ticket 2023033003533-001

Cal. Code Regs., title 19, § 4003(a): Failure to maintain a valid phone number with the regional notification center

Cal. Code Regs., title 19, § 4151(c): Failure to cooperate with the investigation.

City of South San Francisco (Member Code CTYSSF)

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive responses to ticket 2023033003533-000

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive responses to ticket 2023033003533-001

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive responses to ticket 2023033003533-006

MCI WorldCom California/Verizon (Member code MCIWSA)

Cal. Code Regs., title 19, § 4151(c): Failure to cooperate with the investigation.

#### **Executive Summary:**

On June 2, 2023, MGE Underground damaged a buried, unmarked 3-inch white PVC conduit with a mini excavator while excavating on Gateway Boulevard in South San Francisco.

MGE Underground contacted the regional notification center before beginning the work and the ticket was active when MGE Underground damaged the pipe. MGE Underground contacted the regional notification center after damaging the pipe, and the center created damage ticket number 2023033003533-005. MGE Underground later found a second, unidentified conduit underneath the first one.

Of the operators that responded to the investigator, no operator claimed ownership of the damaged line and the investigator was unable to determine which operator owned, maintained, or operated the line.

During the course of the investigation, the investigator found one operator listed on MGE Underground's ticket, California Water Services – Bayshore District, failed to maintain current contact information with the regional notification center.

City of South San Francisco and California Water Services – Bayshore District failed to provide electronic positive responses to two of MGE Underground's tickets (nos. 2023033003533-000 and 2023033003533-001) and City of South San Francisco of those same operators failed to provide an electronic positive response to MGE Underground's ticket number 2023033003533-006.

MCI WorldCom California/Verizon and California Water Services – Bayshore District did not respond to any of the investigators' information requests and failed to cooperate with the investigation.

**Reporting Party Information:**

MGE Underground  
2221 Old Oakland Road  
San Jose, California 95131

**Date of Incident:**

June 2, 2023

**Location of the Incident:**

Approximately 640 Gateway Boulevard  
South San Francisco, California 94080

**Operator:**

Unidentified



**Excavator:**

MGE Underground Inc dba MGE Underground  
2221 Old Oakland Road  
San Jose, California 95131

**Repeat Violator:**

MCI WorldCom/Verizon, Investigation D223400004 – Board Decision July 10, 2023

**Facility Types Damaged:**

Unmarked 3-inch white PVC conduit of unknown utility type

**Investigation:****Notification of the Incident**

On June 2, 2023, at 4:33 p.m., the California Underground Facilities Safe Excavation Board (Board) received damage notification number D231530005 from David Hodges of MGE Underground Inc dba MGE Underground (MGE). The notification stated that on June 2, 2023, MGE damaged an unmarked 3-inch white PVC conduit while excavating with a mini excavator. (Exh. 1.)

The case was assigned to Jeff McClenahan (Investigator).

**Identity of the Excavator**

Government Code section 4216(h) defines an excavator to be “any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment, performs any excavation.”

MGE is currently licensed by the California Contractor’s State License Board, license number 765025 with A- General Engineering, B-General Building, and C 10 – Electrical Classifications. (Exh. 2.)

**MGE’s Contacts with the Regional Notification Center**

On March 30, 2023, at 4:45 p.m., before beginning to dig, MGE contacted the regional notification center and received New Ticket 2023033003533-000. The ticket required electronic positive response of operators. (Exh. 14.)

On April 5, 2023, at 8:30 a.m., MGE contacted the regional notification center regarding a “No Response” to the ticket and the notification center created ticket revision 2023033003533-001, which required an electronic positive response from operators.

On June 7, 2023, at 3:28 p.m., MGE contacted the regional notification center to request new marks for the ticket. The notification center created revision 2023033003533-006, which required an electronic positive response from operators.

### **MGE's Excavation and Discovery of Two Unmarked PVC Pipes**

On June 2, 2023, MGE was excavating with a mini excavator in the eastbound lane of Gateway Boulevard at approximately 640 Gateway Boulevard, South San Francisco, California, when they struck an unmarked 3-inch white PVC conduit. MGE later uncovered a second conduit underneath the first. (Exh. 3.)

At the time MGE damaged the pipe, MGE was excavating under active ticket 2023033003533-000 which had a legal start date and time of April 4, 2023, 5:01 p.m. (Exh. 14.) MGE contacted the regional notification center about the damage and the regional notification center created damage ticket 2023033003533-005. The damage ticket contained MGE's statement the damaged facility as a "probably inactive" waterline. (Exh. 4.)

On June 22, 2023, Investigator interviewed, David Hodges, the underground foreman for MGE who was at the site June 2, 2023, by telephone. David Hodges stated to Investigator that both the city and PG&E had responded and visited the site to check out the unidentified damaged facility and that Hodges did not know the owner of the facility following those discussions. (Exh. 5.)

### **California Water Services - Bayshore District Failed to Maintain a Valid Phone Number with the Regional Notification Center**

Cal. Code Regs., title 19, section 4003 requires members of the regional notification center to maintain current contact information with the regional notification center.

On September 14, 2023, Investigator emailed an information request to Rod Zavala of California Water Services – Bayshore District (with a response due date of September 25, 2023) to the email address provided by USAN. (Exhs. 6, 7.) California Water Services – Bayshore District did not respond to the information request.

On October 9, 2023, Trevor Harris, Member Services Specialist with USA North 811, provided the phone and email contact information for California Water Services - Bayshore District to the investigator. (Exh. 9.)

On November 13, 2023, Investigator emailed Rod Zavala of California Water Services – Bayshore District a second notice of the information request with a due date of November 30, 2023. (Exh. 8.) California Water Services – Bayshore District did not respond to the information request.

On November 28, 2023, Investigator called the telephone number (of Rod Zavala of California Water Services Bayshore – District) which USA North 811 provided. The response was an automated message stating that the telephone number was no longer in service.

California Water Services - Bayshore District never responded to the investigator. The telephone number which California Water Services - Bayshore District provided to USA North 811 did not reach California Water Services.

**California Water Services - Bayshore District Failed to Provide Electronic Positive Responses to Tickets 2023033003533-000 and 2023033003533-001**

Government code section 4216.3(c)(1)(A) requires an operator to provide an electronic positive response through the regional notification center before the legal excavation start date and time.

On April 4, 2023, at 10:15 p.m., to New Ticket 2023033003533-000, California Water Services - Bayshore District received a response code 999 “Utility did not provide a response code before the response due date.” The 999 code can be found on page 22 of Exhibit 13. (Exhs. 13, 14.)

Ticket 2023033003533-000 required the operator to respond with electronic positive response.

On April 25, 2023, at 4:46 a.m., to No Response Ticket 2023033003533-001, California Water Services - Bayshore District received a response code 999 “Utility did not provide a response code before the response due date.” The 999 code can be found on page 21 of Exhibit 13. (Exhs. 13, 15.)

Ticket 2023033003533-001 required the operator to respond with electronic positive response.

On March 6, 2025, the investigator sent an information request via USPS certified mail to the California Water Services - Bayshore District with a response due date of March 21, 2025. (Exh. 18.) The investigator sent the information request to the address provided by USA North 811. (Exh. 17.)

USPS tracking history shows the information request was delivered on March 10, 2025, at 12:05 p.m. (Exh. 18.)

The investigator did not receive a response to the information request.

On March 28, 2025, the Investigator sent a second information request with a response due date of April 5, 2025, via USPS certified mail to California Water Services - Bayshore District. (Exh. 21.)

USPS tracking history shows the second information request was delivered on April 1, 2025, at 12:18 p.m. (Exh. 21.)

On April 7, 2025, the investigator received an email response from Leighton Low, Superintendent at California Water Service, that stated:

- They did not own the white plastic facility.
- They marked their facilities for this ticket.
- And also provided a photo and copy of a utility map with their facilities location highlighted over a section of Gateway Boulevard. (Exh. 33.)

On April 7, 2025, the investigator repeated the request for policies and procedures and an explanation for the late notice electronic positive response. (Exh. 33) The investigator did not receive that information.

**MCI WorldCom California/Verizon Did Not Respond to Investigator to Determine if the Damaged Conduit Belonged to them.**

Cal. Code Regulation, title 19, section 4003 requires members of the regional notification center to maintain current contact information with the regional notification center.

California Code of Regulations, Title 19, section 4151(c) states any excavator or operator who obstructs an investigation by taking actions that were known or reasonably should have been known to prevent, hinder, or impede an investigation is subject to sanctions under the Act and this division.

On October 9, 2023, Trevor Harris, Member Services Specialist of USA North 811, provided the phone and email contact information for MCI WorldCom California/Verizon (MCI). (Exh. 9.)

On October 11, 2023, Investigator emailed an information request to Victor Woods of MCI with a response due date of October 25, 2023. (Exhs. 10, 11.) MCI did not respond.

On November 13, 2023, Investigator emailed a second notice of the information request to Victor Woods (Woods) of MCI with a response due date of November 30, 2023. (Exh. 12). MCI did not respond.

On November 28, 2023, Investigator called the number for Woods of MCI, provided by USA North 811. The call went to voicemail, but the voicemail inbox was full, and the Investigator was unable to leave a message.

On March 6, 2025, the investigator sent an information request via USPS certified mail to MCI Worldcom California/Verizon with a response due date of March 21, 2025. (Exh. 19.) The investigator sent the information request to the address provided by USA North 811. (Exh. 17.)

USPS tracking history shows the information request was delivered on March 11, 2025, at 12:24 p.m. (Exh. 19.)

On March 28, 2025, the Investigator sent a second information request with a response due date of April 5, 2025, via USPS certified mail to MCI Worldcom California/Verizon. (Exh. 22.)

USPS tracking history shows the second information request was delivered on April 3, 2025, at 11:27 a.m. (Exh. 22.)

MCI Worldcom did not respond to the investigator's requests for information.

**City of South San Francisco Failed to Provide Electronic Positive Responses to Ticket 2023033003533-000, 2023033003533-001, and 2023033003533-006**

Government code section 4216.3(c)(1)(A) requires an operator to provide an electronic positive response through the regional notification center before the legal excavation start date and time.

On April 4, 2023, at 10:15 p.m., to New Ticket 2023033003533-000, the City of South San Francisco received a response code 999 "Utility did not provide a response code before the response due date." The 999 code can be found on page 22 of Exhibit 13. (Exhs. 13, 14.)

2023033003533-000 required the operator to respond with electronic positive response.

On April 25, 2023, at 4:46 a.m., to No Response Ticket 2023033003533-001, the City of South San Francisco received a response code 999 "Utility did not provide a response code before the response due date." The 999 code can be found on page 21 of Exhibit 13. (Exhs. 13, 15.)

2023033003533-001 required the operator to respond with electronic positive response.

On June 9, 2023, at 10:15 p.m., to Remark Ticket 2023033003533-006, the City of South San Francisco received a response code 999 "Utility did not provide a response code before the response due date." The 999 code can be found on page 16 of Exhibit 13. (Exhs. 13, 16.)

2023033003533-006 required the operator to respond with electronic positive response.

On March 6, 2025, the investigator sent an information request via USPS certified mail to the City of South San Francisco with a response due date of March 21, 2025. (Exh. 20.) The investigator sent the information request to the address provided by USA North 811. (Exh. 17.)

USPS tracking history shows the information request was delivered on March 10, 2025, at 10:11 a.m. (Exh. 20.)

On March 28, 2025, the Investigator sent a second information request with a response due date of April 5, 2025, via USPS certified mail to the City of South San Francisco. (Exh. 23.) On April 16, 2025, 13 business days after mailing, the USPS tracking history shows the status of the certified mail information request would be “available soon.” (Exh. 23.)

City of South San Francisco did not respond the investigators information requests regarding the electronic positive response.

The City of South San Francisco did respond to the investigator on September 14, 2023, regarding unmarked facilities which is discussed below. (Exh. 24.)

### **No Operators Claimed Ownership of the Damaged Unmarked Facility in 2023**

The investigator sent information requests regarding the unmarked and unidentified facility to all the operators on ticket 2023033003533. No operator that responded to the investigation claimed ownership of the damaged facility.

As discussed above, two operators, MCI Worldcom California/Verizon and California Water Services – Bayshore District, did not respond to the investigator and therefore the investigation was unable to determine the ownership of the facility.

On September 14, 2023, the investigator emailed an information request to the City of South San Francisco at the email address provided by USA North 811. (Exh. 9, 24.)

On September 14, 2023, the investigator received an email response from City of South San Francisco that stated:

- The facilities looked like “irrigation lines and Genentech maintains them.”
- That City of South San Francisco electrical conduits did not cross at that location. (Exh. 24.)

On October 11, 2023, the investigator emailed an information request to Comcast at the email address provided by USA North 811. (Exh. 9, 25.)

On November 6, 2023, the investigator received a response from Steve Belluzzi, Senior Director of Construction, Comcast that stated:

- Comcast was not the owner of the unmarked facility.
- Comcast’s facilities were marked.
- Comcast facilities crossed Gateway Boulevard 62 feet northeast of the unmarked, damaged facility. (Exh. 25.)

On October 11, 2023, the investigator emailed an information request to AT&T at the email address provided by USA North 811. (Exh. 9, 26.)

On October 11, 2023, the investigator received a response from Kevin Cavenaile, Area Manager Network Process and Quality AT&T, that provided a photo and stated:

- In the photo provided by AT&T, the AT&T utilities were marked.
- AT&T marked their utilities on 4/25/2023.
- They did not believe the damaged facility was AT&T's. (Exh. 26.)

On October 11, 2023, the investigator emailed an information request to Intermountain Infrastructure Group at the email address provided by USA North 811. (Exh. 9, 27.)

On November 8, 2023, the investigator received a response from Melissa Dumont, General Manager – California of Intermountain Infrastructure Group, that stated:

- Intermountain Infrastructure Group facilities were originally marked out on 3/30/2023.
- Intermountain Infrastructure Group facilities were of a different size and color material.
- An employee of Intermountain Infrastructure Group visited the site and confirmed their utilities were marked out and the unmarked utility was not theirs. (Exh. 27.)

On October 11, 2023, the investigator emailed an information request to Level 3 Communications California (Lumen) at the email address provided by USA North 811. (Exh. 9, 28.)

On October 13, 2023, the investigator received a response from Elizabeth Hamilton, Operations Engineer at Lumen, that stated:

- An employee of Lumen visited the site and determined the Lumen facilities were located in the dirt and sidewalk at that location. (Exh. 28.)

On October 11, 2023, the investigator emailed an information request to Pacific Gas & Electric at the email address provided by USA North 811. (Exh. 9, 29.)

On October 13, 2023, the investigator received a response from Pacific Gas & Electric that stated:

- Pacific Gas & Electric was not the owner of the unmarked, white plastic facility.
- Pacific Gas & Electric located their facilities for the ticket on April 11, 2023. (Exh. 29.)

On September 14, 2023, the investigator emailed an information request to Terradex at the email address provided by USA North 811. (Exh. 9, 30.)

On October 26, 2023, the investigator interviewed Bob Wenzlau, President of Terradex, who stated:

- Terradex had well monitoring locations in the ticket area and monitored contaminated soil.
- That these well monitoring locations were not facilities.
- Terradex did not operate facilities. (Exh. 30.)

On October 11, 2023, the investigator emailed an information request to Wave Broadband (Astound) at the email address provided by USA North 811. (Exh. 9, 31.)

On October 17, 2023, the investigator received a response from Shawn Thomas, Senior Director of Technical Operations at Astound West:

- Thomas stated that Astound's facilities were marked at the location by UtiliQuest
- Astound typically installs 2" and 3" ducts for their network.
- The photographs provided by Thomas show the marked utilities of Astound at locations other than the location of the damaged, unmarked facility. (Exh. 31.)

On September 19, 2023, the investigator spoke with Paul Nielsen, Facilities Manager of Genentech, who stated that they had facilities at 601 Gateway Boulevard but did not have underground facilities up towards the 700 block. (Exh. 32.)

The investigation was unable to determine the operator of the unmarked, damaged facility.

### **Findings:**

1. California Water Services - Bayshore District failed to maintain a valid phone number contact information with the regional notification center.
2. California Water Services - Bayshore District did not respond to the investigator's requests for information.
3. California Water Services - Bayshore District failed to provide electronic positive responses to Ticket 2023033003533-000 and 2023033003533-001
4. The City of South San Francisco failed to provide electronic positive responses to Ticket 2023033003533-000, 2023033003533-001, and 2023033003533-006.
5. MCI WorldCom California/Verizon did not respond to the investigator's requests for information.
6. No operators claimed ownership of the unmarked underground facility during the investigation.

Investigator	Supervisor
Jeff McClenahan	Anona Bonner
Signature	Signature
/s/Jeff McClenahan	/s/Anona Bonner



**Exhibit List:**

Exhibit Number	Description	Date	Received From
1	Complaint submitted to the Underground Safety Board	Received on 6/2/2023	MGE Underground
2	Contractor's License Detail for License No. 765025 obtained from the Contractors State License Board website	Downloaded on 2/20/24	California Contractors State License Board website at <a href="https://www.cslb.ca.gov/onlineservices/checklicense/checklicense.aspx">https://www.cslb.ca.gov/onlineservices/checklicense/checklicense.aspx</a>
3	MGE Underground Incident Report	Received on 8/21/23	MGE Underground
4	Damage Ticket 2023033003533-005	Received on 2/20/2023	Trevor Harris, Member Services Specialist, USAN 811
5	Interview Summary of David Hodges, prepared by Jeff McClenahan	Telephone interview conducted by Jeff McClenahan on 6/22/2023	Ticket 2023033003533
6	Emails to Rod Zavela	Sent on 11/13/2023	Investigator
7	Information Request sent to California Water Services – Bayshore District	Sent on 9/14/2023	Investigator

8	2 <sup>nd</sup> Information Request sent to California Water Services – Bayshore District	Sent on 11/13/2023	Investigator
9	USAN Email of Contact Information	2/20/2023	
10	Emails to Victor Woods of MCI Worldcom California/Verizon	Sent on 11/13/2023	Investigator
11	Information Request sent to MCI WorldCom California/Verizon	Sent on 10/11/2023	Investigator
12	2 <sup>nd</sup> Information Request sent to MCI WorldCom California/Verizon	Sent on 11/13/2023	Investigator
13	Email from USAN and Ticket 2023033003533 Electric Positive Responses	Received on 2/20/2024	Trevor Harris, Member Services Specialist, USAN 811
14	New Ticket 2023033003533-000	Received on 2/20/2024	Trevor Harris, Member Services Specialist, USAN 811
15	No Response Ticket 2023033003533-001	Received on 2/20/2024	Trevor Harris, Member Services Specialist,

			USAN 811
16	Remark Ticket 2023033003533-006	Received on 2/20/2024	Trevor Harris, Member Services Specialist, USAN 811
17	Email from USAN with Tickets and Contact Information	Received on 3/4/2025	Trevor Harris, Member Services Specialist, USAN 811
18	Information Request and USPS Tracking Information for California Water Services Bayshore	Mailed on March 6, 2025	Investigator
19	Information Request and USPS Tracking Information for MCI Worldcom/Verizon	Mailed on March 6, 2025	Investigator
20	Information Request and USPS Tracking Information for City of South San Francisco	Mailed on March 6, 2025	Investigator
21	Second Information Request and USPS Tracking Information for California Water Services Bayshore	Mailed on March 28, 2025	Investigator
22	Second Information Request and USPS Tracking Information for MCI Worldcom/Verizon	Mailed on March 28, 2025	Investigator

23	Second Information Request and USPS Tracking Information for City of South San Francisco	Mailed on March 28, 2025	Investigator
24	Information Request and Response from City of South San Francisco	Received Response on 9/14/2023	Randy Chen, City of South San Francisco
25	Information Request and Response from Comcast	Received Response on 11/6/2023	Steven Belluzzi, Senior Director of Construction, Comcast
26	Information Request and Response from Pacific Bell / AT&T	Received Response on 10/12/2023	Kevin Cavenaile, Area Manager Network Process and Quality, AT&T
27	Information Request and Response from Intermountain Infrastructure Group	Received Response on 11/8/2023	Melissa Dumont, General Manager – California, Intermountain Infrastructure Group
28	Information Request and Response from Level 3 Communications California – Lumen	Received Response on 10/13/2023	Elizabeth Hamilton, Operations Engineer, Lumen
29	Information Request and Response from Pacific Gas & Electric (PG&E)	Received Response on 10/13/2023	Steve Sisemore, Dig-In Reduction Team (DiRT) Supervisor, PG&E
30	Information Request and Notes of Interview with Terradex	Interviewed on 10/26/2023	Bob Wenzlau, President, Terradex

31	Information Request and Response from Wave Broadband – Astound	Received Response on 10/17/2023	Shawn Thomas, Senior Director of Technical Operations, Astound West
32	Notes of Conversation with Genentech	Conversation on 9/19/2023	Paul Nielsen, Facilities Manager, Genentech
33	Information Request Response and Emails with California Water Service with attachments	Email Received on 4/7/2025	Leighton Low, Superintendent, California Water Service

# Exhibit 1

# Notification Information Report

Information for Notification Number:- D231530005

Date Logged to CRM:- 6/2/2023 3:34 PM

Complaint/Incident Information	
Incident/Complaint Description	SRATCHING THE GROUND, SPOTTER SEEN WHITE AND STOPPED ME IMMEDIATELY BROKE TOP 3 INCH WHITE CONDUIT DID NOT DISTURB THE BOTTOM ONE
Incident Date	6/2/2023 1:00 AM
Incident State	CA
Incident County	San Francisco
Incident Place	South san fransico
Incident St from Address	600e grand
Incident St to Address	600 e grand
Incident Street	E grand
Incident Cross1	Broke conduit
Incident Location	NA
Type of Complaint	
Other Complaint Detail	
Notification Number	D231530005
Notification Created	6/2/2023 4:33 PM
Notification Type	incident
Damage Injury	No
Damage Death	No
Damage Fire Evacuation	No
Damage Facility Type	
Damage Equipment	Mini excavator

Reporter Information	
Reporter First Name	David
Reporter Middle Name	Tobias
Reporter Last Name	Hodges
Reporter Company	Mge underground
Reporter Email	Dhodges@mgeunderground.com
Reporter Phone	4062095459
Reporter Address	2225 oakland rd
Reporter Address 2	
Reporter City	San jose
Reporter State	CA
Reporter Zip	95313

Other Party Information	
First Name	
Middle Name	
Last Name	
Company	
Address	
City	
State	
Zip Code	
Email	
Phone	



Ticket Entry	
Ticket Number	
Ticket Type	
Revision	
Created	
Account	
Channel	
Work Date	
Response Required	
Response Due	
Expires	
One Year	
Priority	
Priority Number	
Category	
Lookup	
State	
County	
Place	
Work area zip code	
St to address	
St from address	
Street	
Cross 1	
Cross 2	
How delineated	
Excav st walk	
Work Type	
Boring	
Explosives	
Vacuum	
Permit	
Work Order	
Done For	
Remarks Type	
Company Name	
Address1	
Address2	
City	

State	
Zip Code	
Phone	
Phone ext	
Caller	
Caller Language	
Cell	
Email	
Contact Name	
Contact Phone	
Contact Phone Ext	
Contact Cell	
Contact Email	
Location	
Comments	
Map URL	MAP URL of Notification Number D231530005

**Ticket GPS Coordinates**

**Caller GPS Coordinates**

Name	Latitude	Longitude
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**Best Fit Rectangle GPS Coordinates**

Name	Latitude	Longitude
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**Ticket Member List**

Member Code

# Exhibit 2



## CONTRACTORS STATE LICENSE BOARD

# ▼ Contractor's License Detail for License # 765025

**DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.**

- ▶ CSLB complaint disclosure is restricted by law ([B&P 7124.6](#)) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed ([B&P 7071.17](#)).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 2/20/2024 3:25:59 PM

### Business Information

MGE UNDERGROUND INC  
dba MGE UNDERGROUND

P O BOX 4189  
PASO ROBLES, CA 93447  
Business Phone Number:(805) 238-3510

**Entity** Corporation  
**Issue Date** 06/28/1999  
**Expire Date** **06/30/2025**

### License Status

**This license is current and active.**

**All information below should be reviewed.**

### Classifications

- ▶ [A - GENERAL ENGINEERING](#)
- ▶ [B - GENERAL BUILDING](#)
- ▶ [C10 - ELECTRICAL](#)

### Certifications

- ▶ [HAZ - HAZARDOUS SUBSTANCES REMOVAL](#)
- ▶ [ASB - ASBESTOS \(For Bidding Purposes Only\)](#)

### Bonding Information

#### Contractor's Bond

This license filed a Contractor's Bond with [EVEREST REINSURANCE COMPANY](#).

**Bond Number:** ES00007262

**Bond Amount:** \$25,000

**Effective Date:** 01/01/2023

[Contractor's Bond History](#)

#### Bond of Qualifying Individual

The qualifying individual MICHAELJOE MATTHEW GOLDSTEIN certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

**Effective Date:** 07/10/2023

[BQI's Bond History](#)

Workers' Compensation

This license has workers compensation insurance with the [TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA](#)  
**Policy Number:**UB6S6646672325D  
**Effective Date:** 10/01/2023  
**Expire Date:** 10/01/2024  
[Workers' Compensation History](#)

Other

- ▶ Personnel listed on this license (current or disassociated) are listed on other licenses.

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# Exhibit 3



**From:** [Chrissy Owens](#)  
**To:** [McClenahan\\_Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)  
**Cc:** [Ryan Smith](#)  
**Subject:** Case # D231530005 Information Request  
**Date:** Monday, August 21, 2023 3:10:35 PM  
**Attachments:** [IncidentReport.pdf](#)

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You don't often get email from [covens@mgeunderground.com](mailto:covens@mgeunderground.com). [Learn why this is important](#)

Good afternoon Jeff,

Your request through our inquiry email address was forwarded to me and on behalf of MGE would like to apologize for the communication issues you've been experiencing. Going forward you can use me as your point of contact, and I'll be happy to assist in getting you the information you need or connecting you with the appropriate person.

Per your email request I have attached our initial, internal incident report. The report includes photos as well as the USA ticket (#2023033003533) but let me know if you need additional information, or if you need the photos sent individually.

Best regards,

**Chrissy Owens | Safety, Health & Claims Supervisor**

P: 805-238-3510 | M: 805-721-2490

E: [covens@mgeunderground.com](mailto:covens@mgeunderground.com)



[www.mgeunderground.com](http://www.mgeunderground.com)



## MGE UNDERGROUND

### CASE #:

#### INCIDENT DESCRIPTION

**Job:** 21L0066: PM 35029256 E GRAND  
SUB - OYSTER S SAN FRANCISCO  
**Date of Incident:** 6/2/2023 12:00 PM  
**Date Reported:** 6/2/2023 12:00 PM  
**Date Recorded:** 6/2/2023 4:16 PM  
**Status:** Received

**Recorder:** Ivan Ahumada  
**Recorder Email:**  
**Recorder Phone Number:**

#### Incident Description:

An MGE civil crew was tasked with mechanical excavation to later install four primary six-inch conduits. The crew was working in the eastbound lane of Gateway Blvd utilizing an excavator equipped with a two-foot bucket. While the MGE foreman and his spotter were trenching they came across two three-inch unmarked conduits at a depth of 42 inches. As soon as the spotter noticed the top of the conduit he immediately stopped his foreman but at that time the tooth of the bucket had already made contact. Although two conduits were found only one of them was damaged which was empty. The spotter immediately exposed the area with a shovel while the foreman notified the 811 Notification Center, the general foreman, and a safety technician. As of right now, the utility still remains unclaimed.

#### CASE CONTACTS

**Person in Charge:** David Hodges  
**Person in Charge Email:**  
dhodges@mgeunderground.com  
**Person in Charge Phone Number:** 805-610-0491

**Person Most Familiar with Incident:** David Hodges  
**Person Most Familiar Email:**  
dhodges@mgeunderground.com  
**Person Most Familiar Phone Number:**  
805-610-0491

#### INCIDENT LOCATION

**Location Description:** Eastbound lane of Gateway Blvd.  
**Address 1:** 640-646 Gateway Blvd  
**Address 2:**  
**City:** South San Francisco  
**State:** CA

**Latitude:** 0.00000 **Longitude:** 0.00000  
**Weather:**

<b>Zip:</b> 94080 <b>Country:</b> United States	
--	--

OTHER USEFUL INFORMATION	
<b>Estimated Cost:</b> \$0.00 <b>Actual Cost:</b> \$0.00	
<b>Case Notes:</b>	

## Utility Strike

GENERAL STRIKE INFORMATION
<b>Right of Way Location:</b> Public:City Street
<b>Location of Strike:</b> Eastbound lane of Gateway Blvd
<b>Description of Incident:</b> An MGE civil crew was tasked with mechanical excavation to later install four primary six-inch conduits. The crew was working in the eastbound lane of Gateway Blvd utilizing an excavator equipped with a two-foot bucket. While the MGE foreman and his spotter were trenching they came across two three-inch unmarked conduits at a depth of 42 inches. As soon as the spotter noticed the top of the conduit he immediately stopped his foreman but at that time the tooth of the bucket had already made contact. Although two conduits were found only one of them was damaged which was empty. The spotter immediately exposed the area with a shovel while the foreman notified the 811 Notification Center, the general foreman, and a safety technician. As of right now, the utility remains unclaimed.

AFFECTED UTILITY INFORMATION
<b>Utility Operations Affected:</b> Unknown/Other
<b>Utility Affected:</b> Unknown/Other
<b>Part of a Joint Trench:</b> No
<b>Cross Bore Involved:</b> No
<b>Facility Owner is a One-Call Center Member:</b> Yes
<b>Estimated Measured Depth From Grade:</b> >36in /91 cm
<b>Actual Measured Depth From Grade in/cm:</b> 42 inches

EXCAVATION INFORMATION
<b>Excavation Equipment:</b> Excavator
<b>Work Performed:</b> Electric
<b>Equipment Incurred Downtime:</b> No

NOTIFICATION
<b>One Call Center Notified:</b> Yes
<b>Type of Locator:</b> Unknown/Other

**Work Area was White-Lined:** Yes

**Excavation Activity and/or Excavator Type is Exempt from Notification:** No

**One Call Active:** Yes

**Ticket/Ref:** 2023033003533

**Ticket:**



[4ac4d821-4fc8-4b33-a2b9-908af2af657a.jpg](#)

**Utility Marks Visible:** No

**Utilities Marked Correctly:** No

**Other Emergency Services Responded:** N/A

## CONTRACTOR DOWNTIME

**Incurred Downtime:** No

## INTERRUPTION AND RESTORATION

**Damages Caused an Interruption to Service:** No

**Estimated Number of Customers Affected:** 0

## NOTES

**Notes:**

MGE Civil Foreman: David Hodges

MGE LEM (Spotter): Eric Perez

MGE General Foreman: Dutch Donovan

## ATTACHMENTS

**Attachments:**



[54220fc7-6325-49aa-aaed-1f971714e103.jpg](#)



[0efce2d6-1dbe-46ef-8e57-24ec600e6fa5.jpg](#)



[06eb1991-6d0f-4cbd-b64d-322bc18531e1.jpg](#)



[ab0dc88e-a931-4c37-b755-3ea15dfc94b0.jpg](#)



[a47a09f3-0b65-4a7f-bc8c-569402ac6c13.jpg](#)



[46309375-8c69-4a7d-adc1-6d5b2342c731.jpg](#)



[fe0b3026-58c5-4a1d-976f-708eebd44027.jpg](#)



[68793ed1-e7ec-4047-a5fc-a34b92d22ac9.jpg](#)



[234deadc-57e4-406f-85c0-b91a5da2b835.jpg](#)



[bd654370-bcf8-4509-8f2f-efa9d6316801.jpg](#)

# Exhibit 4



**Ticket Status:** DMGE  
**Transmission ID** 71

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

**\*\*DAMAGE\*\*** AN UNMARKED 3 INCH PROBABLY INACTIVE WATER LINE WAS DAMAGED DURING EXCAVATION CONTACT IS DAVID HODGES 406-209-5459-06/02/2023 01:14 PM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	004
<b>Submitted</b>	06/02/2023 13:14	<b>Medium</b>	CSR
<b>Work Begin Date</b>	04/27/2023 17:01		
<b>Legal Start Date</b>	04/27/2023 17:01		
<b>Ticket Expiration</b>	06/16/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		

## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org/ngen.web/>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket.
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line - even scrapes, nicks, dents or other contact - you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance please contact us by visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or by emailing [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
3711275	California Water Services - Bayshore District	6506428024	Notification Sent
3711276	City of South San Francisco	6508778550x3889	Notification Sent
3711277	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
3711278	Comcast	3233425552	Notification Sent
3711279	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
3711280	Level 3 / Lumen California	7208882945	Notification Sent
3711281	MCI WorldCom California	8006249675	Notification Sent
3711282	Pacific Bell	5106452929	Notification Sent
3711283	Pacific Gas & Electric	9166392054	Notification Sent
3711284	Terradex Inc	6502273250	Notification Sent
3711285	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 6

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone

-----End of Revision History-----

-----End of Transmission-----

# Exhibit 5





**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INTERVIEW REPORT**

**REPORT DATE:** 6/22/2023

**CASE NO:** CAS-01551-Y3T3B2

**DATE/TIME OF INTERVIEW:** 6/22/2023 10:30 AM

**LOCATION OF INTERVIEW:** Phone

**NAME/ADDRESS OF INTERVIEWEE:**

David Hodges,  
2225 oakland rd  
San jose, CA 95313  
Tel: 4062095459

**NARRATIVE:**

600 East Grand in San Francisco looks like around the Genentech campus. Do you recall this incident?  
Yes

What is your title at MGE Underground?  
Underground Foreman

Were you on site for this incident?  
Yes.

Walk me through what happened?  
Open trench with an excavator. Marked utility south of trench about 25 feet. Opened that and found that one. Did 2 foot wide. Continued trenching about 25 or 50 feet and ran into 2 unmarked conduits, top 3" and bottom 4". Damage to the three inch on top. Pipe was empty. Does have some roots in it, guessing maybe an old water line. City came out and waited a couple days. PGE came out and looked. No one claimed it or say it was theirs. Continued. Went ahead and fixed it and keep continuing. Have not received a phone call of an owner or anything.

Potholed about 25 feet or 50 feet away.  
Yes.

Perpendicular to your trench?  
Crossing under, yes.

How did you find out the 4" facility was there?  
Took a shovel and dug around and dug around and found that.

Were you working under a USA Ticket?  
Text me that all that later.

MGE was the prime?

Subcontractor for PGE. Only work for PGE.

Installing a new conduit.

Conduit was made of what material?

White PVC.

Did you create a damage ticket?

Yeah called 811 and did a damage notice. Called the city of SF. Jesse is an inspector for the city came out and make calls for us.

Did you take any photos of the facility or markings?

Would have to check that out.

# Exhibit 6

**From:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety)  
**To:** [rzavala@calwater.com](mailto:rzavala@calwater.com)  
**Subject:** RE: Underground Safety Board: Unmarked utility investigation with Ticket 2023033003533  
**Date:** Monday, November 13, 2023 9:42:00 AM  
**Attachments:** [Underground Safety Board Unmarked Line California Water Services 2ndNotice.pdf](#)

---

Hi Rod,

I'm following up again and wondering if California Water Services assessed an unmarked potential water line in South San Francisco earlier this year. Please see the 2<sup>nd</sup> Notice of this information request attached for full information.

Please respond by November 30 and let me know if I can address any questions.

Thanks for your time,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

---

**From:** McClenahan, Jeff@EnergySafety  
**Sent:** Friday, September 29, 2023 10:10 AM  
**To:** [rzavala@calwater.com](mailto:rzavala@calwater.com)  
**Subject:** RE: Underground Safety Board: Unmarked utility investigation with Ticket 2023033003533

Hi Rod,

Just following up on this and wondering if your company checked out this unidentified utility. Do you know if you looked in to this earlier this year?

Thanks,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

---

**From:** McClenahan, Jeff@EnergySafety  
**Sent:** Thursday, September 14, 2023 12:17 PM  
**To:** [rzavala@calwater.com](mailto:rzavala@calwater.com)

**Subject:** Underground Safety Board: Unmarked utility investigation with Ticket 2023033003533

Hi Rod,

I'm investigating a damage associated with Ticket 2023033003533 (copy attached) which was reported to be unmarked earlier this year.

I found your contact information at USA North 811, and I'm wondering if your group looked in to this damage and determined whether this was or was not your utility that was damaged.

Please see the attached request for full information and please contact me to clarify any questions with this.

Thanks for time on this,

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://EnergySafety.ca.gov)



# Exhibit 7



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Ron Bianchini  
Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** September 14, 2023

**Response Due:** September 25, 2023

To:

Rod Zavala

California Water Services – Bayshore District

341 North Delaware Street, San Mateo, California 94401

[rzavala@calwater.com](mailto:rzavala@calwater.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



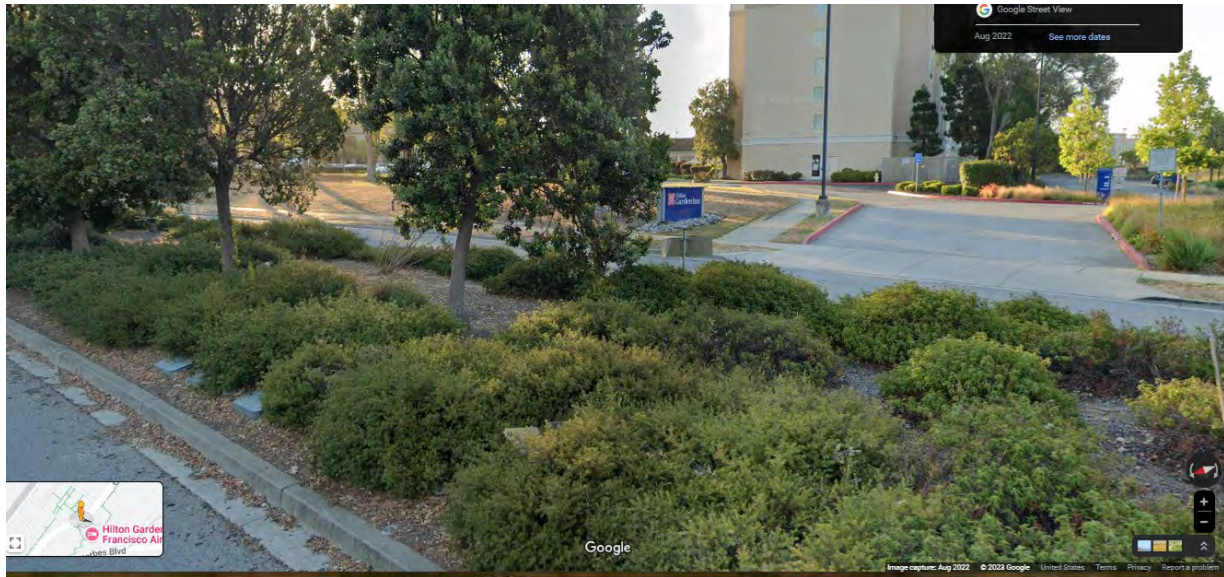


Exhibit 3





## Exhibit 4



**END OF REQUEST**

# Exhibit 8



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

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Bill Johns, Vice Chair  
Ron Bianchini  
Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**2<sup>nd</sup> NOTICE: IMMEDIATE ACTION REQUIRED**

**INFORMATION REQUEST**

**2<sup>nd</sup> Request Date:** November 13, 2023

**Response Due:** November 30, 2023

**Re:** Lack of response to information letter of September 14, 2023, which contained a response date of September 25, 2023.

To:  
Rod Zavala  
California Water Services – Bayshore District  
341 North Delaware Street, San Mateo, California 94401  
[rzavala@calwater.com](mailto:rzavala@calwater.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?



2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

### Exhibit 1



Location of the damaged utility.

## **Exhibit 2**





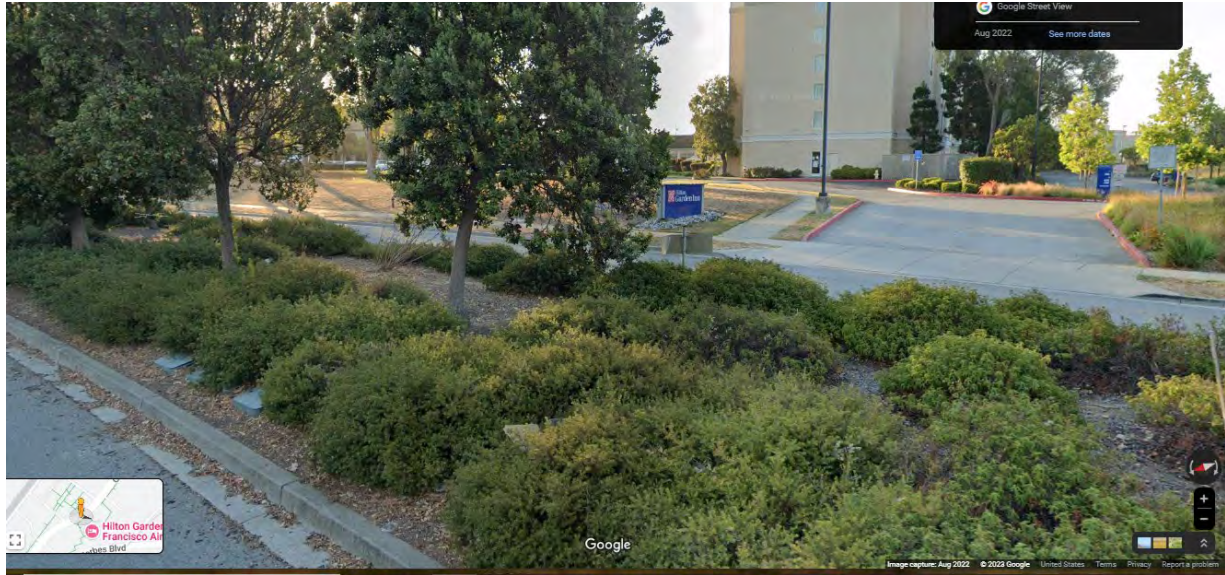
**Exhibit 3**





**Exhibit 4**





**END OF REQUEST**

# Exhibit 9

**From:** [Trevor Harris](#)  
**To:** [McClenahan, Jeff@EnergySafety](#); [Germain Suess](#)  
**Cc:** [Nick White](#)  
**Subject:** RE: Underground Safety Board: D231530005 - Contact info confirmation Ticket 2023033003533  
**Date:** Tuesday, October 10, 2023 11:53:45 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)

---

Jeff,

The information that you have gathered from the Damage Prevention Portal is what we have listed in our records. The only company that was different was Wave Broadband – San Francisco which I have added the information below that was different.

Wave Broadband – San Francisco

[shawn.thomas@astound.com](mailto:shawn.thomas@astound.com)

(916) 223-2147

650 College Road East suite 3100 Princeton, NJ 08540

Please let me know if you have any questions.



**Trevor Harris**

Member Services Specialist

**O:** 925-222-6516

**W:** [undergroundservicealert.org](http://undergroundservicealert.org)

4005 Port Chicago Hwy #100 Concord, CA 94520

**NEW DAMAGE PREVENTION PORTAL**



Manage Your  
Area Of Interests



Respond To  
Your Tickets



Update Your Membership  
Information All In One Place



This message contains confidential information and is intended only for the intended recipients. If you are not an intended recipient you should not disseminate, distribute or copy this e-mail. Please notify us immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. E-mail transmission cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore we do not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version.

---

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

**Sent:** Monday, October 9, 2023 11:01 AM

**To:** Germain Suess <germain.suess@usan.org>; Trevor Harris <trevor.harris@usan.org>

**Subject:** Underground Safety Board: D231530005 - Contact info confirmation Ticket 2023033003533

Hi Germain and Trevor,

Could you please confirm the contact information for the companies below? I pulled this from the Damage

Prevention Portal and our new procedure is to confirm the details with you.

The companies below were associated with Ticket 2023033003533 if that's helpful.

One difference from that ticket is it looks like Level 3 Communications is now listed as Level 3 / Lumen in your system which Google tells me is their parent company.

Companies below here and thanks for your help:

Terradex

[Bob@terradex.com](mailto:Bob@terradex.com)

650-227-3250

855 El Camino Real, Suite 309 Palo Alto California 94301

Califorina Water Services – Bayshore District

[Rzavala@calwater.com](mailto:Rzavala@calwater.com)

650-642-8042

341 N Delaware Street San Mateo California 94401

Intermountain Infrastructure Group LLC - California

[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)

970-444-9943

533 Airport Blvd Suite 400 Burlingame California 94010

Level 3 Communications California

[liz.hamilton@lumen.com](mailto:liz.hamilton@lumen.com)

720-567-6370

1025 Eldorado Blvd Bldg 1000 Broomfield Colorado 80021

MCI Worldcom California

[victor.s.wood@one.verizon.com](mailto:victor.s.wood@one.verizon.com)

919-414-2784



7000 Weston Pkwy National Fiber Security Dept Cary North Carolina 27513

Wave Broadband – San Francisco

[tmelgaard@wavebroadband.com](mailto:tmelgaard@wavebroadband.com)

925-459-1038

215 Mason Circle Concord California 94520

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](http://EnergySafety.ca.gov)

# Exhibit 10

**From:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety)  
**To:** [victor.s.wood@one.verizon.com](mailto:victor.s.wood@one.verizon.com)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Monday, November 13, 2023 9:44:00 AM  
**Attachments:** [image004.png](#)  
[Underground Safety Board Unmarked Line MCI WorldCom 2ndNotice.pdf](#)

---

Hi Victor,

I'm following up on this again and wondering if MCI Worldcom/Verizon looked in to this unmarked facility in South SF earlier this year.

Please see the 2<sup>nd</sup> Notice of this information request attached for full information and respond by November 30.

If I can clarify this or answer any questions let me know any time.

Best,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

---

**From:** McClenahan, Jeff@EnergySafety  
**Sent:** Monday, November 6, 2023 9:10 AM  
**To:** [victor.s.wood@one.verizon.com](mailto:victor.s.wood@one.verizon.com)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hi Victor,

Just following up on this; were you able to look into this unmarked facility?

Thanks,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

---

**From:** McClenahan, Jeff@EnergySafety  
**Sent:** Thursday, October 12, 2023 9:22 AM  
**To:** [victor.s.wood@one.verizon.com](mailto:victor.s.wood@one.verizon.com)

**Subject:** Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023



Hi Victor,

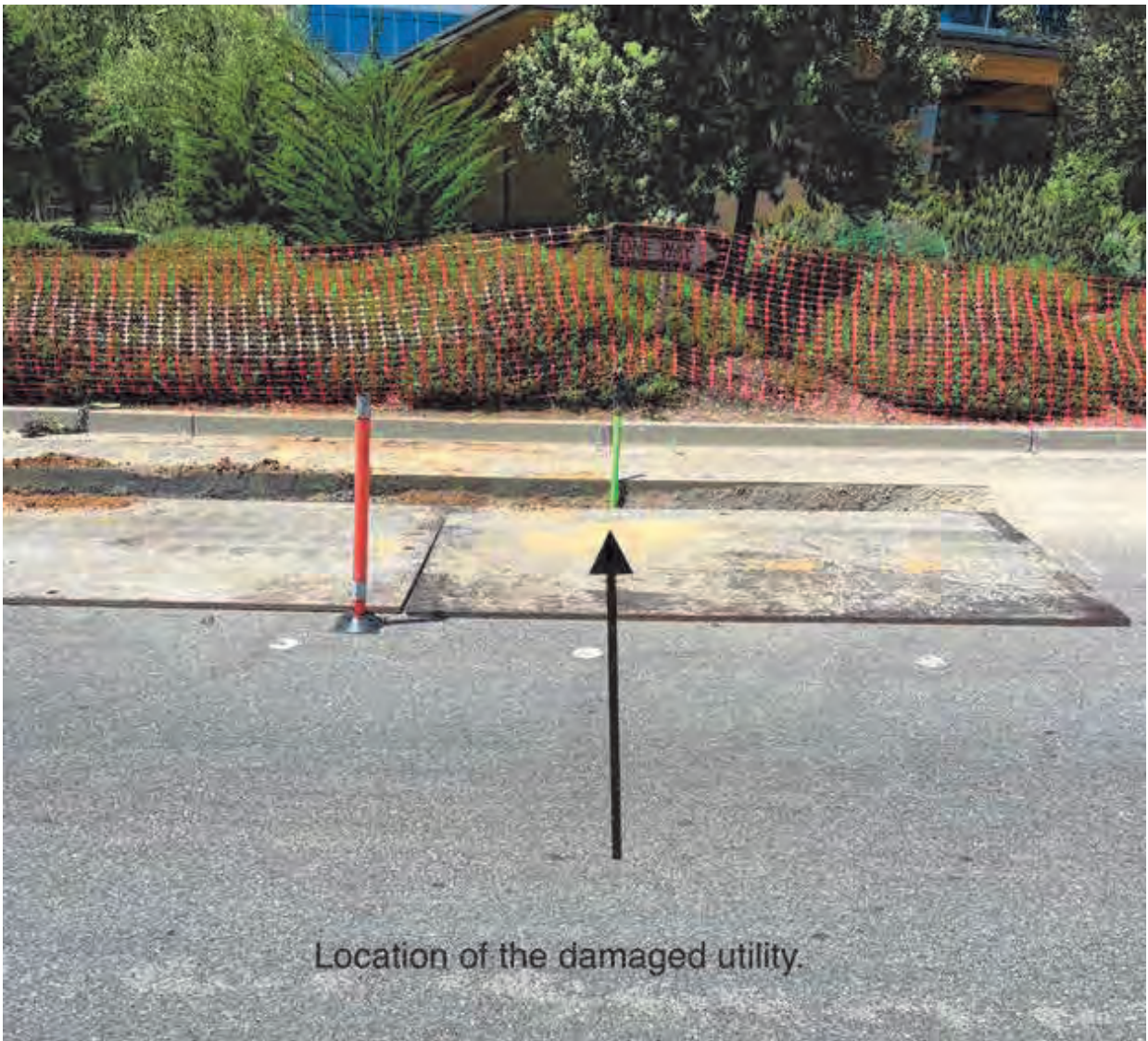
We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

### **Exhibit 1**



**Exhibit 2**



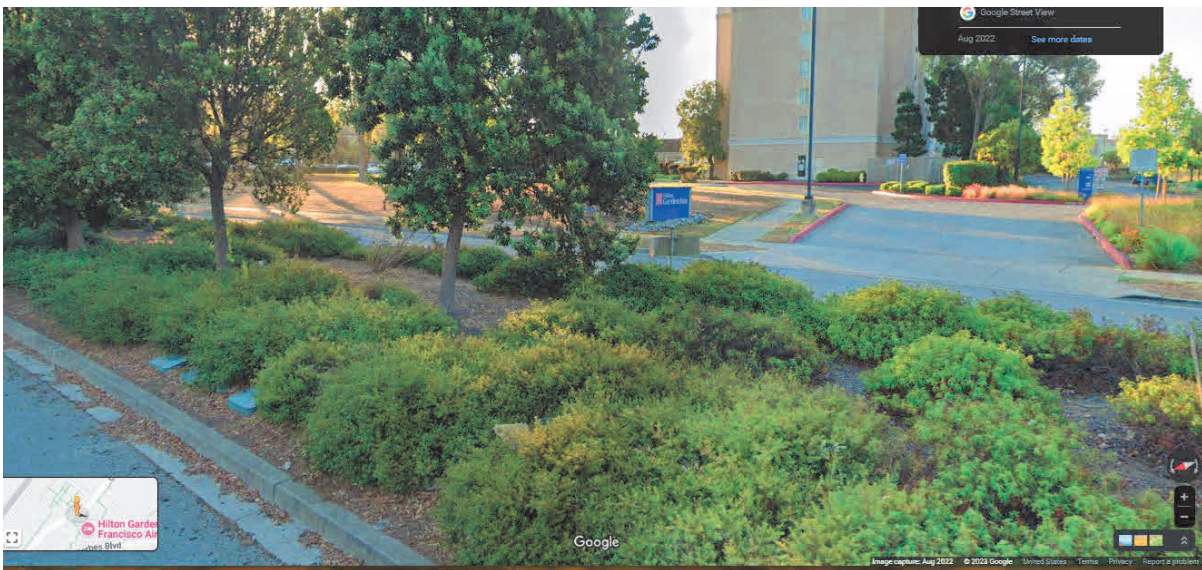


**Exhibit 3**





**Exhibit 4**



## **END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy-safety.ca.gov)



# Exhibit 11



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Ron Bianchini  
Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

To:

Victor Wood

MCI Worldcom – California

7000 Weston Parkway, National Fiber Security Department

Cary, North Carolina 27513

[Victor.s.wood@one.verizon.com](mailto:Victor.s.wood@one.verizon.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



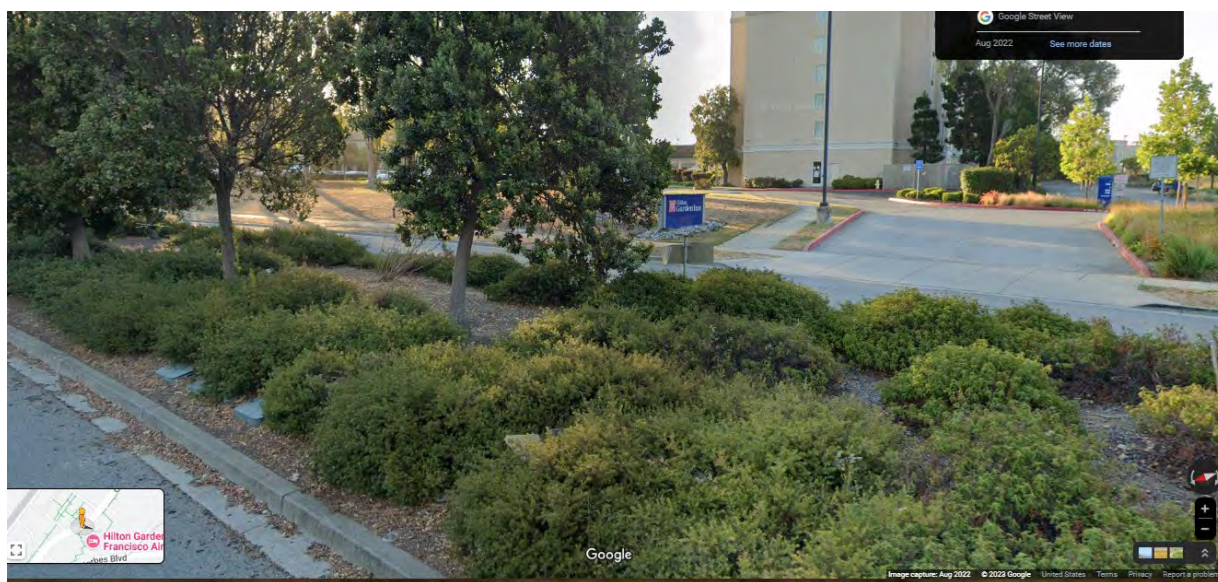


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**

# Exhibit 12



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

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Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**2<sup>nd</sup> NOTICE: IMMEDIATE ACTION REQUIRED**

**INFORMATION REQUEST**

**2<sup>nd</sup> Request Date:** November 13, 2023

**Response Due:** November 30, 2023

**Re:** Lack of response to information letter of October 11, 2023, which contained a response date of October 25, 2023.

To:

Victor Wood

MCI Worldcom – California

7000 Weston Parkway, National Fiber Security Department

Cary, North Carolina 27513

[Victor.s.wood@one.verizon.com](mailto:Victor.s.wood@one.verizon.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.



Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

**Exhibit 1**



Location of the damaged utility.

## **Exhibit 2**





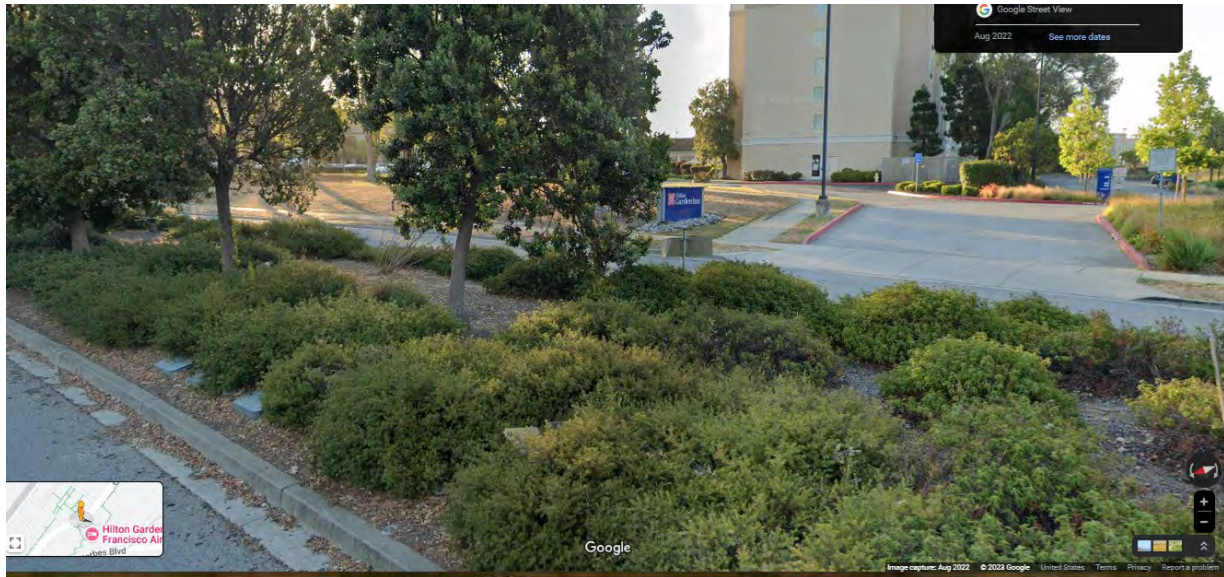


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**

# Exhibit 13

**From:** [Trevor Harris](#)  
**To:** [McClenahan, Jeff@EnergySafety](#); [Germain Suess](#)  
**Cc:** [Nick White](#)  
**Subject:** RE: Underground Safety Board: Ticket 2023033003533  
**Date:** Tuesday, February 20, 2024 2:07:30 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[2023033003533-016.zip](#)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

I have attached the information for ticket 2023033003533.

Please let us know if you have any questions.

Thank you,



**Trevor Harris**  
Member Services Specialist  
**O:** 925-222-6516  
**W:** [undergroundservicealert.org](http://undergroundservicealert.org)  
4005 Port Chicago Hwy #100 Concord, CA 94520

**NEW DAMAGE PREVENTION PORTAL**



Manage Your  
Area Of Interests



Respond To  
Your Tickets



Update Your Membership  
Information All In One Place



This message contains confidential information and is intended only for the intended recipients. If you are not an intended recipient you should not disseminate, distribute or copy this e-mail. Please notify us immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. E-mail transmission cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore we do not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version.

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Sent:** Tuesday, February 20, 2024 1:32 PM  
**To:** Germain Suess <germain.suess@usan.org>  
**Cc:** Trevor Harris <trevor.harris@usan.org>  
**Subject:** Underground Safety Board: Ticket 2023033003533

Hi Germain and Trevor,

Could you please send me a copy of the ticket, all revisions, and EPR responses for Ticket 2023033003533?



Thanks for your help,

**Jeff McClenahan** (He/him)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)

2023033003533-016 601 Gateway Blvd South San Francisco California 94080

Ticket Open

11/15  
RECEIVED

Legal start date 09 Jun 2023, 05:01 PM Created on 30 Mar 2023, 04:45 PM Downloaded at 20 Feb 2024, 01:59 PM

Created by  
Shawn Kawamura

Reference  
35029256

UTILITY NAME	RESPONSE CODE	UTILITY NOTES	STATION CODE	RECEIVED
ATT Distribution - California	004	Response by UtiliQuest	ATTDNORC AL	27 Jan 2024, 10:36 AM
California Water Services - Bayshore District	000	Utility is yet to provide a suitable response code for this revision.	CWSSMA	27 Jan 2024, 10:18 AM
City of South San Francisco - Electric	004		SSFELE	29 Jan 2024, 07:25 AM
City of South San Francisco - Fiber	004		SSFCOM	29 Jan 2024, 07:26 AM
City of South San Francisco - Sewer	000	Utility is yet to provide a suitable response code for this revision.	CTYSSF	27 Jan 2024, 10:18 AM
City of South San Francisco - Storm Water	000	Utility is yet to provide a suitable response code for this revision.	SSFSTR	27 Jan 2024, 10:18 AM
City of South San Francisco - Traffic Signals/Street Lights	004		SSFTRF	29 Jan 2024, 07:24 AM
City of South San Francisco-San Bruno Water Quality Control Plant	001		SFSBSW	27 Jan 2024, 02:46 PM
Comcast	001		COMNCA	27 Jan 2024, 10:25 AM
Intermountain Infrastructure Group, LLC - California	004		INTMCA	29 Jan 2024, 01:52 AM
Level 3 / Lumen California	000	Utility is yet to provide a suitable response code for this revision.	LEVCAL	27 Jan 2024, 10:18 AM
MCI WorldCom California	010		MCIWSA	27 Jan 2024, 10:22 AM
Pacific Gas & Electric	004	NO_REMARK_REQUIRED	PGECLM	27 Jan 2024, 10:34 AM
Terradex Inc	001	clear	TERDEX	29 Jan 2024, 01:14 PM

2023033003533-016 601 Gateway Blvd South San Francisco California 94080

Wave Broadband - San Francisco	004	Response by UtiliQuest	WAVBSF	27 Jan 2024, 10:28 AM
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2023033003533-016 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
ATTDNORCAL	ATT Distribution - California	27 Jan 2024, 10:36 AM	004	No markings requested	Response by UtiliQuest
ATTDNORCAL	ATT Distribution - California	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
COMNCA	Comcast	27 Jan 2024, 10:25 AM	001	Clear - no conflict	
COMNCA	Comcast	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CTYSSF	City of South San Francisco - Sewer	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CWSSMA	California Water Services - Bayshore District	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
INTMCA	Intermountain Infrastructure Group, LLC - California	29 Jan 2024, 01:52 AM	004	No markings requested	
INTMCA	Intermountain Infrastructure Group, LLC - California	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
LEVCAL	Level 3 / Lumen California	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
MCIWSA	MCI WorldCom California	27 Jan 2024, 10:22 AM	010	Locate area marked	
MCIWSA	MCI WorldCom California	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
PGECLM	Pacific Gas & Electric	27 Jan 2024, 10:34 AM	004	No markings requested	No notes provided

**2023033003533-016** 601 Gateway Blvd South San Francisco California 94080

PGECLM	Pacific Gas & Electric	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	27 Jan 2024, 02:46 PM	001	Clear - no conflict	No notes provided
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFCOM	City of South San Francisco - Fiber	29 Jan 2024, 07:26 AM	004	No markings requested	No notes provided
SSFCOM	City of South San Francisco - Fiber	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFELE	City of South San Francisco - Electric	29 Jan 2024, 07:25 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco - Electric	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFSTR	City of South San Francisco - Storm Water	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFTRF	City of South San Francisco - Traffic Signals/Street Lights	29 Jan 2024, 07:24 AM	004	No markings requested	No notes provided
SSFTRF	City of South San Francisco - Traffic Signals/Street Lights	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
TERDEX	Terradex Inc	29 Jan 2024, 01:14 PM	001	Clear - no conflict	clear
TERDEX	Terradex Inc	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
WAVBSF	Wave Broadband - San Francisco	27 Jan 2024, 10:28 AM	004	No markings requested	Response by UtiliQuest

2023033003533-016 601 Gateway Blvd South San Francisco California 94080

WAVBSF	Wave Broadband - San Francisco	27 Jan 2024, 10:18 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
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**2023033003533-015 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM**

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
ATTDNORCAL	ATT Distribution - California	01 Jan 2024, 04:36 AM	004	No markings requested	Response by UtiliQuest
ATTDNORCAL	ATT Distribution - California	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
COMNCA	Comcast	01 Jan 2024, 04:40 AM	001	Clear - no conflict	
COMNCA	Comcast	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CTYSSF	City of South San Francisco - Sewer	27 Jan 2024, 10:18 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CTYSSF	City of South San Francisco - Sewer	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CWSSMA	California Water Services - Bayshore District	27 Jan 2024, 10:18 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
INTMCA	Intermountain Infrastructure Group, LLC - California	02 Jan 2024, 01:16 AM	010	Locate area marked	
INTMCA	Intermountain Infrastructure Group, LLC - California	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
LEVCAL	Level 3 / Lumen California	27 Jan 2024, 10:18 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
LEVCAL	Level 3 / Lumen California	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

**2023033003533-016** 601 Gateway Blvd South San Francisco California 94080

MCIWSA	MCI WorldCom California	01 Jan 2024, 04:34 AM	010	Locate area marked	
MCIWSA	MCI WorldCom California	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
PGECLM	Pacific Gas & Electric	01 Jan 2024, 04:45 AM	004	No markings requested	No notes provided
PGECLM	Pacific Gas & Electric	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	01 Jan 2024, 07:59 AM	001	Clear - no conflict	No notes provided
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFCOM	City of South San Francisco - Fiber	02 Jan 2024, 08:11 AM	004	No markings requested	No notes provided
SSFCOM	City of South San Francisco - Fiber	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFELE	City of South San Francisco - Electric	02 Jan 2024, 08:07 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco - Electric	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFSTR	City of South San Francisco - Storm Water	27 Jan 2024, 10:18 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
SSFSTR	City of South San Francisco - Storm Water	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFTRF	City of South San Francisco - Traffic Signals/Street Lights	02 Jan 2024, 08:10 AM	004	No markings requested	No notes provided



**2023033003533-016** 601 Gateway Blvd South San Francisco California 94080

SSFTRF	City of South San Francisco - Traffic Signals/Street Lights	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
TERDEX	Terradex Inc	02 Jan 2024, 09:24 AM	001	Clear - no conflict	clear
TERDEX	Terradex Inc	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
WAVBSF	Wave Broadband - San Francisco	01 Jan 2024, 04:36 AM	004	No markings requested	Response by UtiliQuest
WAVBSF	Wave Broadband - San Francisco	01 Jan 2024, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

## 2023033003533-014 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
ATTDNORCAL	ATT Distribution - California	06 Dec 2023, 04:54 AM	004	No markings requested	Response by UtiliQuest
ATTDNORCAL	ATT Distribution - California	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
COMNCA	Comcast	06 Dec 2023, 04:45 AM	001	Clear - no conflict	
COMNCA	Comcast	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CTYSSF	City of South San Francisco	01 Jan 2024, 04:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CTYSSF	City of South San Francisco	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CWSSMA	California Water Services - Bayshore District	01 Jan 2024, 04:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

**2023033003533-016** 601 Gateway Blvd South San Francisco California 94080

INTMCA	Intermountain Infrastructure Group, LLC - California	06 Dec 2023, 06:38 AM	004	No markings requested	No notes provided
INTMCA	Intermountain Infrastructure Group, LLC - California	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
LEVICAL	Level 3 / Lumen California	01 Jan 2024, 04:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
LEVICAL	Level 3 / Lumen California	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
MCIWSA	MCI WorldCom California	06 Dec 2023, 04:33 AM	010	Locate area marked	
MCIWSA	MCI WorldCom California	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
PGECLM	Pacific Gas & Electric	06 Dec 2023, 04:46 AM	004	No markings requested	No notes provided
PGECLM	Pacific Gas & Electric	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	06 Dec 2023, 06:23 AM	001	Clear - no conflict	No notes provided
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFELE	City of South San Francisco	06 Dec 2023, 07:00 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
TERDEX	Terradex Inc	06 Dec 2023, 11:29 AM	001	Clear - no conflict	clear
TERDEX	Terradex Inc	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

2023033003533-016 601 Gateway Blvd South San Francisco California 94080

WAVBSF	Wave Broadband - San Francisco	06 Dec 2023, 04:45 AM	004	No markings requested	Response by UtiliQuest
WAVBSF	Wave Broadband - San Francisco	06 Dec 2023, 04:31 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

**2023033003533-013 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM**

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
ATTDNORCAL	ATT Distribution - California	10 Nov 2023, 04:54 AM	004	No markings requested	Response by UtiliQuest
ATTDNORCAL	ATT Distribution - California	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
COMNCA	Comcast	10 Nov 2023, 04:50 AM	001	Clear - no conflict	
COMNCA	Comcast	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CTYSSF	City of South San Francisco	06 Dec 2023, 04:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CTYSSF	City of South San Francisco	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CWSSMA	California Water Services - Bayshore District	06 Dec 2023, 04:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
INTMCA	Intermountain Infrastructure Group, LLC - California	10 Nov 2023, 06:33 AM	004	No markings requested	No notes provided
INTMCA	Intermountain Infrastructure Group, LLC - California	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
LEVICAL	Level 3 / Lumen California	06 Dec 2023, 04:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.

**2023033003533-016** 601 Gateway Blvd South San Francisco California 94080

LEVICAL	Level 3 / Lumen California	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
MCIWSA	MCI WorldCom California	10 Nov 2023, 04:38 AM	010	Locate area marked	
MCIWSA	MCI WorldCom California	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
PGECLM	Pacific Gas & Electric	10 Nov 2023, 04:51 AM	004	No markings requested	No notes provided
PGECLM	Pacific Gas & Electric	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	11 Nov 2023, 04:39 PM	001	Clear - no conflict	No notes provided
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFELE	City of South San Francisco	13 Nov 2023, 08:15 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
TERDEX	Terradex Inc	10 Nov 2023, 10:47 AM	001	Clear - no conflict	clear
TERDEX	Terradex Inc	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
WAVBSF	Wave Broadband - San Francisco	10 Nov 2023, 04:54 AM	004	No markings requested	Response by UtiliQuest
WAVBSF	Wave Broadband - San Francisco	10 Nov 2023, 04:36 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

**2023033003533-012 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM**

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
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**2023033003533-016** 601 Gateway Blvd South San Francisco California 94080

ATTDNORC AL	ATT Distribution - California	15 Oct 2023, 06:00 AM	004	No markings requested	Response by UtiliQuest
ATTDNORC AL	ATT Distribution - California	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
COMNCA	Comcast	15 Oct 2023, 05:50 AM	001	Clear - no conflict	
COMNCA	Comcast	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CTYSSF	City of South San Francisco	10 Nov 2023, 04:36 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CTYSSF	City of South San Francisco	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CWSSMA	California Water Services - Bayshore District	10 Nov 2023, 04:36 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
INTMCA	Intermountain Infrastructure Group, LLC - California	15 Oct 2023, 11:38 PM	004	No markings requested	
INTMCA	Intermountain Infrastructure Group, LLC - California	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
LEVICAL	Level 3 / Lumen California	15 Oct 2023, 06:07 AM	001	Clear - no conflict	
LEVICAL	Level 3 / Lumen California	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
MCIWSA	MCI WorldCom California	15 Oct 2023, 05:47 AM	010	Locate area marked	
MCIWSA	MCI WorldCom California	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

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PGECLM	Pacific Gas & Electric	15 Oct 2023, 06:00 AM	004	No markings requested	No notes provided
PGECLM	Pacific Gas & Electric	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	15 Oct 2023, 05:45 PM	001	Clear - no conflict	No notes provided
SFSBSW	City of South San Francisco-San Bruno Water Quality Control Plant	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFELE	City of South San Francisco	16 Oct 2023, 08:10 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
TERDEX	Terradex Inc	16 Oct 2023, 11:28 AM	001	Clear - no conflict	clear
TERDEX	Terradex Inc	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
WAVBSF	Wave Broadband - San Francisco	15 Oct 2023, 05:54 AM	004	No markings requested	Response by UtiliQuest
WAVBSF	Wave Broadband - San Francisco	15 Oct 2023, 05:44 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

## 2023033003533-011 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
ATTDNORCAL	ATT Distribution - California	19 Sep 2023, 05:09 AM	004	No markings requested	Response by UtiliQuest
ATTDNORCAL	ATT Distribution - California	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
COMNCA	Comcast	19 Sep 2023, 05:10 AM	001	Clear - no conflict	



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COMNCA	Comcast	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CTYSSF	City of South San Francisco	15 Oct 2023, 05:44 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CTYSSF	City of South San Francisco	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
CWSSMA	California Water Services - Bayshore District	15 Oct 2023, 05:44 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
INTMCA	Intermountain Infrastructure Group, LLC - California	19 Sep 2023, 06:44 AM	004	No markings requested	No notes provided
INTMCA	Intermountain Infrastructure Group, LLC - California	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
LEVICAL	Level 3 / Lumen California	15 Oct 2023, 05:44 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
LEVICAL	Level 3 / Lumen California	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
MCIWSA	MCI WorldCom California	19 Sep 2023, 05:04 AM	010	Locate area marked	
MCIWSA	MCI WorldCom California	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
PGECLM	Pacific Gas & Electric	19 Sep 2023, 05:15 AM	004	No markings requested	No notes provided
PGECLM	Pacific Gas & Electric	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
SSFELE	City of South San Francisco	19 Sep 2023, 08:05 AM	004	No markings requested	No notes provided

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SSFELE	City of South San Francisco	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
TERDEX	Terradex Inc	19 Sep 2023, 04:01 PM	001	Clear - no conflict	clear
TERDEX	Terradex Inc	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.
WAVBSF	Wave Broadband - San Francisco	19 Sep 2023, 05:09 AM	004	No markings requested	Response by UtiliQuest
WAVBSF	Wave Broadband - San Francisco	19 Sep 2023, 05:00 AM	000	Utility is yet to provide a suitable response code for this revision.	Utility is yet to provide a suitable response code for this revision.

## 2023033003533-010 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
ATTDNORCAL	ATT Distribution - California	24 Aug 2023, 05:00 AM	004	No markings requested	Response by UtiliQuest
COMNCA	Comcast	24 Aug 2023, 04:45 AM	001	Clear - no conflict	
CTYSSF	City of South San Francisco	19 Sep 2023, 05:00 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	19 Sep 2023, 05:00 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
INTMCA	Intermountain Infrastructure Group, LLC - California	24 Aug 2023, 07:04 AM	010	Locate area marked	Was marked on original ticket
LEVICAL	Level 3 / Lumen California	19 Sep 2023, 05:00 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
MCIWSA	MCI WorldCom California	24 Aug 2023, 04:42 AM	010	Locate area marked	
PGECLM	Pacific Gas & Electric	24 Aug 2023, 04:55 AM	004	No markings requested	No notes provided

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SSFELE	City of South San Francisco	24 Aug 2023, 08:16 AM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	24 Aug 2023, 10:38 AM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	24 Aug 2023, 04:45 AM	004	No markings requested	Response by UtiliQuest

**2023033003533-009 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM**

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	29 Jul 2023, 04:40 AM	001	Clear - no conflict	
CTYSSF	City of South San Francisco	24 Aug 2023, 04:40 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	24 Aug 2023, 04:40 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
INTMCA	Intermountain Infrastructure Group, LLC - California	29 Jul 2023, 11:09 AM	010	Locate area marked	
LEVICAL	Level 3 / Lumen California	29 Jul 2023, 06:13 AM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	29 Jul 2023, 04:38 AM	010	Locate area marked	
PACBEL	Pacific Bell	29 Jul 2023, 04:54 AM	004	No markings requested	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	29 Jul 2023, 04:51 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	31 Jul 2023, 08:24 AM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	31 Jul 2023, 11:15 AM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	29 Jul 2023, 04:45 AM	004	No markings requested	Response by UtiliQuest

**2023033003533-008 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM**

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STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	03 Jul 2023, 04:55 AM	001	Clear - no conflict	
CTYSSF	City of South San Francisco	29 Jul 2023, 04:36 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	29 Jul 2023, 04:36 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
INTMCA	Intermountain Infrastructure Group, LLC - California	03 Jul 2023, 07:06 AM	010	Locate area marked	Was marked on original ticket
LEVICAL	Level 3 / Lumen California	29 Jul 2023, 04:36 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
MCIWSA	MCI WorldCom California	03 Jul 2023, 04:50 AM	010	Locate area marked	
PACBEL	Pacific Bell	03 Jul 2023, 05:09 AM	004	No markings requested	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	03 Jul 2023, 05:03 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	03 Jul 2023, 08:12 AM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	03 Jul 2023, 09:32 AM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	03 Jul 2023, 05:00 AM	004	No markings requested	Response by UtiliQuest

**2023033003533-007 (Amendment) - Revised on: 30 Mar 2023, 04:45 PM**

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	20 Jun 2023, 02:16 PM	004	No markings requested	
CTYSSF	City of South San Francisco	03 Jul 2023, 04:48 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.

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CWSSMA	California Water Services - Bayshore District	03 Jul 2023, 04:48 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
INTMCA	Intermountain Infrastructure Group, LLC - California	21 Jun 2023, 06:53 AM	010	Locate area marked	Was marked on original ticket
LEVICAL	Level 3 / Lumen California	20 Jun 2023, 02:05 PM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	20 Jun 2023, 02:40 PM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	20 Jun 2023, 02:04 PM	050	Negotiated marking schedule	
PACBEL	Pacific Bell	20 Jun 2023, 02:21 PM	004	No markings requested	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	20 Jun 2023, 02:36 PM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	20 Jun 2023, 03:41 PM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	20 Jun 2023, 03:58 PM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	20 Jun 2023, 02:21 PM	004	No markings requested	Response by UtiliQuest

## 2023033003533-006 (Remark) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	12 Jun 2023, 03:30 PM	010	Locate area marked	
COMNCA	Comcast	09 Jun 2023, 05:45 PM	050	Negotiated marking schedule	
CTYSSF	City of South San Francisco	09 Jun 2023, 10:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before the legal start date.



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CWSSMA	California Water Services - Bayshore District	08 Jun 2023, 03:49 PM	003	Existing markings adequate	Existing markings adequate
INTMCA	Intermountain Infrastructure Group, LLC - California	07 Jun 2023, 03:35 PM	010	Locate area marked	Was marked on original ticket
LEVCL	Level 3 / Lumen California	07 Jun 2023, 05:33 PM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	08 Jun 2023, 09:58 AM	001	Clear - no conflict	
PACBEL	Pacific Bell	12 Jun 2023, 03:29 PM	010	Locate area marked	Response by UtiliQuest
PACBEL	Pacific Bell	09 Jun 2023, 05:46 PM	050	Negotiated marking schedule	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	09 Jun 2023, 10:46 AM	010	Locate area marked	No notes provided
SSFELE	City of South San Francisco	09 Jun 2023, 10:34 AM	010	Locate area marked	No notes provided
TERDEX	Terradex Inc	07 Jun 2023, 03:40 PM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	12 Jun 2023, 03:29 PM	010	Locate area marked	Response by UtiliQuest
WAVBSF	Wave Broadband - San Francisco	09 Jun 2023, 05:46 PM	050	Negotiated marking schedule	Response by UtiliQuest

## 2023033003533-005 (Damage) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	02 Jun 2023, 01:40 PM	004	No markings requested	
CTYSSF	City of South San Francisco	07 Jun 2023, 03:28 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.

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CWSSMA	California Water Services - Bayshore District	07 Jun 2023, 03:28 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
INTMCA	Intermountain Infrastructure Group, LLC - California	02 Jun 2023, 01:25 PM	001	Clear - no conflict	No notes provided
LEVICAL	Level 3 / Lumen California	02 Jun 2023, 02:49 PM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	02 Jun 2023, 02:45 PM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	02 Jun 2023, 01:18 PM	050	Negotiated marking schedule	
PACBEL	Pacific Bell	05 Jun 2023, 08:37 AM	004	No markings requested	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	02 Jun 2023, 01:36 PM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	05 Jun 2023, 08:50 AM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	02 Jun 2023, 04:10 PM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	02 Jun 2023, 01:46 PM	004	No markings requested	Response by UtiliQuest

**2023033003533-004 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM**

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	19 May 2023, 10:45 AM	001	Clear - no conflict	
CTYSSF	City of South San Francisco	02 Jun 2023, 01:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	02 Jun 2023, 01:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.

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INTMCA	Intermountain Infrastructure Group, LLC - California	19 May 2023, 10:39 AM	010	Locate area marked	
LEVICAL	Level 3 / Lumen California	02 Jun 2023, 01:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
MCIWSA	MCI WorldCom California	19 May 2023, 10:35 AM	010	Locate area marked	
PACBEL	Pacific Bell	19 May 2023, 10:46 AM	004	No markings requested	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	19 May 2023, 10:48 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	22 May 2023, 08:49 AM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	19 May 2023, 11:43 AM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	19 May 2023, 10:38 AM	004	No markings requested	Response by UtiliQuest

**2023033003533-003 (Remark) - Revised on: 30 Mar 2023, 04:45 PM**

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	25 Apr 2023, 02:46 PM	004	No markings requested	
CTYSSF	City of South San Francisco	27 Apr 2023, 10:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before the legal start date.
CWSSMA	California Water Services - Bayshore District	26 Apr 2023, 03:49 PM	022	No delineation - resend ticket requested	No delineation - Resend ticket requested
INTMCA	Intermountain Infrastructure Group, LLC - California	26 Apr 2023, 12:08 AM	010	Locate area marked	
LEVICAL	Level 3 Communications California	25 Apr 2023, 12:51 PM	001	Clear - no conflict	

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MCIWSA	MCI WorldCom California	26 Apr 2023, 01:03 PM	001	Clear - no conflict	
PACBEL	Pacific Bell	25 Apr 2023, 01:08 PM	004	No markings requested	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	27 Apr 2023, 11:54 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	25 Apr 2023, 01:42 PM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	25 Apr 2023, 04:12 PM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	25 Apr 2023, 01:08 PM	004	No markings requested	Response by UtiliQuest

## 2023033003533-002 (Renewal) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	25 Apr 2023, 05:00 AM	001	Clear - no conflict	
CTYSSF	City of South San Francisco	25 Apr 2023, 11:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	25 Apr 2023, 11:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
INTMCA	Intermountain Infrastructure Group, LLC - California	25 Apr 2023, 11:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
LEVICAL	Level 3 Communications California	25 Apr 2023, 11:31 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
MCIWSA	MCI WorldCom California	25 Apr 2023, 04:49 AM	010	Locate area marked	
PACBEL	Pacific Bell	25 Apr 2023, 05:09 AM	004	No markings requested	Response by UtiliQuest

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PGECLM	Pacific Gas & Electric	25 Apr 2023, 05:02 AM	004	No markings requested	No notes provided
SSFELE	City of South San Francisco	25 Apr 2023, 08:16 AM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	25 Apr 2023, 10:51 AM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	25 Apr 2023, 05:09 AM	004	No markings requested	Response by UtiliQuest

## 2023033003533-001 (NoResponse) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	11 Apr 2023, 10:21 AM	010	Locate area marked	
CTYSSF	City of South San Francisco	25 Apr 2023, 04:46 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
CWSSMA	California Water Services - Bayshore District	25 Apr 2023, 04:46 AM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before a new revision was received.
INTMCA	Intermountain Infrastructure Group, LLC - California	06 Apr 2023, 10:50 AM	010	Locate area marked	
LEVCLAL	Level 3 Communications California	05 Apr 2023, 08:36 AM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	05 Apr 2023, 04:30 PM	001	Clear - no conflict	
PACBEL	Pacific Bell	11 Apr 2023, 10:20 AM	010	Locate area marked	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	11 Apr 2023, 02:53 PM	010	Locate area marked	No notes provided
PGECLM	Pacific Gas & Electric	11 Apr 2023, 02:28 PM	010	Locate area marked	No notes provided



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PGECLM	Pacific Gas & Electric	07 Apr 2023, 07:20 AM	051	Mutually agreed to a later start date & time (4216.3(a)(1)(a))	No notes provided
PGECLM	Pacific Gas & Electric	07 Apr 2023, 07:19 AM	051	Mutually agreed to a later start date & time (4216.3(a)(1)(a))	No notes provided
PGECLM	Pacific Gas & Electric	05 Apr 2023, 01:16 PM	014	Partially marked - more time is needed	No notes provided
PGECLM	Pacific Gas & Electric	05 Apr 2023, 01:00 PM	051	Mutually agreed to a later start date & time (4216.3(a)(1)(a))	No notes provided
SSFELE	City of South San Francisco	10 Apr 2023, 03:26 PM	004	No markings requested	No notes provided
TERDEX	Terradex Inc	05 Apr 2023, 09:30 AM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	11 Apr 2023, 10:20 AM	010	Locate area marked	Response by UtiliQuest

## 2023033003533-000 (New) - Revised on: 30 Mar 2023, 04:45 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
COMNCA	Comcast	04 Apr 2023, 03:11 PM	023	Delineated area does not match location request - resend ticket requested	
CTYSSF	City of South San Francisco	04 Apr 2023, 10:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before the legal start date.
CWSSMA	California Water Services - Bayshore District	04 Apr 2023, 10:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before the legal start date.
INTMCA	Intermountain Infrastructure Group, LLC - California	03 Apr 2023, 01:08 PM	010	Locate area marked	
LEVCAL	Level 3 Communications California	31 Mar 2023, 01:21 PM	001	Clear - no conflict	
MCIWSA	MCI WorldCom California	30 Mar 2023, 06:39 PM	001	Clear - no conflict	

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PACBEL	Pacific Bell	04 Apr 2023, 03:14 PM	023	Delineated area does not match location request - resend ticket requested	Response by UtiliQuest
PGECLM	Pacific Gas & Electric	04 Apr 2023, 11:17 AM	051	Mutually agreed to a later start date & time (4216.3(a)(1)(a))	No notes provided
SSFELE	City of South San Francisco	04 Apr 2023, 02:57 PM	010	Locate area marked	No notes provided
TERDEX	Terradex Inc	31 Mar 2023, 10:42 AM	001	Clear - no conflict	clear
WAVBSF	Wave Broadband - San Francisco	04 Apr 2023, 03:14 PM	023	Delineated area does not match location request - resend ticket requested	Response by UtiliQuest

# Exhibit 14

**Ticket Status:** Original  
**Transmission ID** 69

**Ticket Type:** Normal  
**Response Required:** Yes

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #		Rev.#	
Submitted	03/30/2023 16:45	Medium	WEB
Work Begin Date	04/04/2023 17:01		
Legal Start Date	04/04/2023 17:01		
Ticket Expiration	04/27/2023 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	City/Town E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
2296309	California Water Services - Bayshore District	6506428024	Notification Sent
2296310	City of South San Francisco	6508778550x3889	Notification Sent
2296311	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
2296312	Comcast	3233425552	Notification Sent
2296313	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
2296314	Level 3 Communications California	7208882945	Notification Sent
2296315	MCI WorldCom California	8006249675	Notification Sent
2296316	Pacific Bell	5106452929	Notification Sent
2296317	Pacific Gas & Electric	4084820939	Notification Sent
2296318	Terradex Inc	6502273250	Notification Sent
2296319	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 1

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



# Exhibit 15

**Ticket Status:** NRSP  
**Transmission ID** 8

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

\*\*NO RESPONSE\*\* NO EVIDENCE OF MARKINGS FROM PACIFIC BELL, WAVE BROADBAND, COMCAST, PACIFIC GAS & ELECTRIC, CALIFORNIA WATER SERVICES, & CITY OF SOUTH SAN FRANCISCO. RESPOND ASAP. PLEASE CONTACT GABRIEL CASTRO IF FIELD MEET IS NEEDED 805-400-5089.-04/05/2023 08:30 AM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	000
<b>Submitted</b>	04/05/2023 08:30	<b>Medium</b>	WEB
<b>Work Begin Date</b>	04/04/2023 17:01		
<b>Legal Start Date</b>	04/04/2023 17:01		
<b>Ticket Expiration</b>	04/27/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		

## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
2410543	California Water Services - Bayshore District	6506428024	Notification Sent
2410544	City of South San Francisco	6508778550x3889	Notification Sent
2410545	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
2410546	Comcast	3233425552	Notification Sent
2410547	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
2410548	Level 3 Communications California	7208882945	Notification Sent
2410549	MCI WorldCom California	8006249675	Notification Sent
2410550	Pacific Bell	5106452929	Notification Sent
2410551	Pacific Gas & Electric	4084820939	Notification Sent
2410552	Terradex Inc	6502273250	Notification Sent
2410553	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 2

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

# Exhibit 16



**Ticket Status:** REMK  
**Transmission ID** 55

**Ticket Type:** Normal  
**Response Required:** Yes

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

\*\*REQUEST RE-MARKS\*\* REMARKS REQUESTED FROM NORTH SIDE OF THE MIDDLE INTERSECTION TO THE END OF THE TICKET FURTHEST NORTH. NORTH SIDE OF INTERSECTION IFO LAKESPUR LANDING TO THE LAST INTERSECTION FURTHEST NORTH IFO AMGEN. -06/07/2023 03:28 PM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	005
<b>Submitted</b>	06/07/2023 15:28	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	07/05/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org/ngen.web/>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket.
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line - even scrapes, nicks, dents or other contact - you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance please contact us by visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or by emailing [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
3813077	California Water Services - Bayshore District	6506428024	Notification Sent
3813080	City of South San Francisco	6508778550x3889	Notification Sent
3813081	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
3813082	Comcast	3233425552	Notification Sent
3813083	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
3813084	Level 3 / Lumen California	7208882945	Notification Sent
3813085	MCI WorldCom California	8006249675	Notification Sent
3813086	Pacific Bell	5106452929	Notification Sent
3813087	Pacific Gas & Electric	9166392054	Notification Sent
3813088	Terradex Inc	6502273250	Notification Sent
3813089	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 7

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

# Exhibit 17

**From:** [Trevor Harris](#)  
**To:** [McClenahan\\_Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)  
**Cc:** [Nick White](#)  
**Subject:** Re: Dig Safe Board Result #15913553  
**Date:** Tuesday, March 4, 2025 11:35:40 AM  
**Attachments:** [image002.png](#)  
[image004.png](#)  
[image006.png](#)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

Here is the information that you have requested,

James Douglas  
California Water Services - Bayshore District  
341 N. Delaware St San Mateo, CA 94401  
6505378934  
[jdouglas@calwater.com](mailto:jdouglas@calwater.com)

Randy Chen  
City of South San Francisco  
550 North Canal St South San Francisco, CA 94080  
(650) 877-8550 Ext 3889  
[randy.chen@ssf.net](mailto:randy.chen@ssf.net)

Victor Wood  
MCI WorldCom California  
7000 Weston Pkwy National Fiber Security Dept Cary, NC 27513  
9194142782  
[victor.s.wood@one.verizon.com](mailto:victor.s.wood@one.verizon.com)

Let me know if you have any questions.

Thanks,



**Trevor Harris**  
Member Services Specialist  
O: 925-222-6516  
W: [undergroundservicealert.org](http://undergroundservicealert.org)  
4005 Port Chicago Hwy #100 Concord, CA 94520  
[Members University](#)

**NEW DAMAGE PREVENTION PORTAL**



Manage Your  
Area Of Interests



Respond To  
Your Tickets



Update Your Membership  
Information All In One Place



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---

**From:** "McClenahan, Jeff@EnergySafety" <Jeff.McClenahan@energysafety.ca.gov>  
**Date:** Tuesday, March 4, 2025 at 11:30 AM  
**To:** Trevor Harris <trevor.harris@usan.org>  
**Cc:** Nick White <nick.white@usan.org>  
**Subject:** RE: Dig Safe Board Result #15913553

Hi Trevor,

Will you please provide the mailing addresses for these companies and contacts?

**Jeff McClenahan** (He/they)  
Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety  
(279) 789-1818

---

**From:** Trevor Harris <trevor.harris@usan.org>  
**Sent:** Monday, March 3, 2025 10:41 AM  
**To:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Cc:** Nick White <nick.white@usan.org>  
**Subject:** Re: Dig Safe Board Result #15913553

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---

Here are the contacts for the companies listed below,

James Douglas  
California Water Services - Bayshore District  
6505378934  
[jdouglas@calwater.com](mailto:jdouglas@calwater.com)

Randy Chen  
City of South San Francisco  
(650) 877-8550 Ext 3889  
[randy.chen@ssf.net](mailto:randy.chen@ssf.net)

Victor Wood  
MCI WorldCom California  
9194142782  
[victor.s.wood@one.verizon.com](mailto:victor.s.wood@one.verizon.com)

**Trevor Harris**

Member Services Specialist

O: 925-222-6516

W: [undergroundservicealert.org](http://undergroundservicealert.org)

4005 Port Chicago Hwy #100 Concord, CA 94520

[Members University](#)**NEW DAMAGE PREVENTION PORTAL**Manage Your  
Area Of InterestsRespond To  
Your TicketsUpdate Your Membership  
Information All In One Place

This message contains confidential information and is intended only for the intended recipients. If you are not an intended recipient you should not disseminate, distribute or copy this e-mail. Please notify us immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. E-mail transmission cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore we do not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version.

---

**From:** "McClenahan, Jeff@EnergySafety" <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>**Date:** Monday, March 3, 2025 at 10:00 AM**To:** Trevor Harris <[trevor.harris@usan.org](mailto:trevor.harris@usan.org)>**Cc:** Nick White <[nick.white@usan.org](mailto:nick.white@usan.org)>**Subject:** RE: Dig Safe Board Result #15913553

Could you please confirm the emailing, phone, and mailing addresses for these companies:

California Water Services – Bayshore District (CWSSMA)

City of South San Francisco (CTYSSF)

MCI Worldcom CA (MCIWSA)

**Jeff McClenahan** (He/they)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

(279) 789-1818

---

**From:** Trevor Harris <[trevor.harris@usan.org](mailto:trevor.harris@usan.org)>**Sent:** Monday, March 3, 2025 9:47 AM**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>**Cc:** Nick White <[nick.white@usan.org](mailto:nick.white@usan.org)>**Subject:** FW: Dig Safe Board Result #15913553



**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Jeff,

Here are the items that you have requested.

Please let me know if you have any questions.



**Trevor Harris**

Member Services Specialist

O: 925-222-6516

W: [undergroundservicealert.org](http://undergroundservicealert.org)

4005 Port Chicago Hwy #100 Concord, CA 94520

[Members University](http://Members.University)

**NEW DAMAGE PREVENTION PORTAL**



Manage Your  
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Respond To  
Your Tickets



Update Your Membership  
Information All In One Place



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**From:** <[noreply@fs26.formsite.com](mailto:noreply@fs26.formsite.com)> on behalf of Formsit <[noreply@fs26.formsite.com](mailto:noreply@fs26.formsite.com)>

**Reply-To:** Formsit <[noreply@fs26.formsite.com](mailto:noreply@fs26.formsite.com)>

**Date:** Friday, February 28, 2025 at 4:32 PM

**To:** Trevor Harris <[trevor.harris@usan.org](mailto:trevor.harris@usan.org)>

**Subject:** Dig Safe Board Result #15913553

Full Name	Jeff McClenahan
Phone Number	2797891818
Email	<a href="mailto:jeff.mcclenahan@energysafety.ca.gov">jeff.mcclenahan@energysafety.ca.gov</a>
What information are you requesting?	<ul style="list-style-type: none"><li>• Ticket</li><li>• Contact information</li></ul>
Ticket number (if known)	2023033003533

<b>Revision number(s) range (example - All or 000-005)</b>	All
<b>Do you have more tickets?</b>	No
<b>Do you need copies, if so which ones?</b>	<ul style="list-style-type: none"> <li>• Ticket(s)</li> <li>• Electronic Positive Response(s)</li> </ul>
<b>Location Description</b>	601 Gateway Blvd, South San Francisco
<b>Address/Street</b>	601 Gateway Blvd, South San Francisco
<b>Cross Street</b>	Corporate Dr
<b>City</b>	South San Francisco
<b>Do you know the Excavator Information?</b>	Yes
<b>Company Name</b>	(3 companies) California Water Services Bayshore, City of South San Francisco, and MCI Worldcom CA
<b>Station code</b>	Email, Phone, and Mailing address please
<b>Excavator/Contractor Company Name</b>	MGE Underground
<b>Excavator's/Contractor's Name</b>	Shawn Kawamura

This email was sent as a result of a form being completed.

[Report unwanted email.](#)



**Ticket Status:** Original  
**Transmission ID** 69

**Ticket Type:** Normal  
**Response Required:** Yes

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #		Rev.#	
Submitted	03/30/2023 16:45	Medium	WEB
Work Begin Date	04/04/2023 17:01		
Legal Start Date	04/04/2023 17:01		
Ticket Expiration	04/27/2023 23:59		
Work Duration	Longer than 31 days		
Address/ Location	601 Gateway Blvd		
City/Town/ Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/ Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/ Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	City/Town E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

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Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
2296309	California Water Services - Bayshore District	6506428024	Notification Sent
2296310	City of South San Francisco	6508778550x3889	Notification Sent
2296311	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
2296312	Comcast	3233425552	Notification Sent
2296313	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
2296314	Level 3 Communications California	7208882945	Notification Sent
2296315	MCI WorldCom California	8006249675	Notification Sent
2296316	Pacific Bell	5106452929	Notification Sent
2296317	Pacific Gas & Electric	4084820939	Notification Sent
2296318	Terradex Inc	6502273250	Notification Sent
2296319	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 1

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** NRSP  
**Transmission ID** 8

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

\*\*NO RESPONSE\*\* NO EVIDENCE OF MARKINGS FROM PACIFIC BELL, WAVE BROADBAND, COMCAST, PACIFIC GAS & ELECTRIC, CALIFORNIA WATER SERVICES, & CITY OF SOUTH SAN FRANCISCO. RESPOND ASAP. PLEASE CONTACT GABRIEL CASTRO IF FIELD MEET IS NEEDED 805-400-5089.-04/05/2023 08:30 AM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	000
<b>Submitted</b>	04/05/2023 08:30	<b>Medium</b>	WEB
<b>Work Begin Date</b>	04/04/2023 17:01		
<b>Legal Start Date</b>	04/04/2023 17:01		
<b>Ticket Expiration</b>	04/27/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
2410543	California Water Services - Bayshore District	6506428024	Notification Sent
2410544	City of South San Francisco	6508778550x3889	Notification Sent
2410545	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
2410546	Comcast	3233425552	Notification Sent
2410547	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
2410548	Level 3 Communications California	7208882945	Notification Sent
2410549	MCI WorldCom California	8006249675	Notification Sent
2410550	Pacific Bell	5106452929	Notification Sent
2410551	Pacific Gas & Electric	4084820939	Notification Sent
2410552	Terradex Inc	6502273250	Notification Sent
2410553	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 2

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** RNEW  
**Transmission ID** 3

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	001
<b>Submitted</b>	04/25/2023 04:46	<b>Medium</b>	WEB
<b>Work Begin Date</b>	04/04/2023 17:01		
<b>Legal Start Date</b>	04/04/2023 17:01		
<b>Ticket Expiration</b>	05/23/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/ Location</b>	601 Gateway Blvd		
<b>City/Town/ Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/ Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/ Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
2855868	California Water Services - Bayshore District	6506428024	Notification Sent
2855869	City of South San Francisco	6508778550x3889	Notification Sent
2855870	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
2855871	Comcast	3233425552	Notification Sent
2855872	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
2855873	Level 3 Communications California	7208882945	Notification Sent
2855874	MCI WorldCom California	8006249675	Notification Sent
2855875	Pacific Bell	5106452929	Notification Sent
2855876	Pacific Gas & Electric	4084820939	Notification Sent
2855877	Terradex Inc	6502273250	Notification Sent
2855878	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 3

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** REMK  
**Transmission ID** 49

**Ticket Type:** Normal  
**Response Required:** Yes

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

\*\*REQUEST RE-MARKS\*\* [CALIFORNIA WATER SERVICES & CITY OF SAN FRANCISCO CTYSSF - REMARKS REQUESTED FOR THE ENTIRE SITE. SITE CONTACT Gabriel Castro @ (805) 400 - 5089]-04/25/2023 11:29 AM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	002
<b>Submitted</b>	04/25/2023 11:29	<b>Medium</b>	CSR
<b>Work Begin Date</b>	04/27/2023 17:01		
<b>Legal Start Date</b>	04/27/2023 17:01		
<b>Ticket Expiration</b>	05/23/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/ Location</b>	601 Gateway Blvd		
<b>City/Town/ Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/ Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/ Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



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## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
2872293	California Water Services - Bayshore District	6506428024	Notification Sent
2872294	City of South San Francisco	6508778550x3889	Notification Sent
2872295	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
2872296	Comcast	3233425552	Notification Sent
2872297	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
2872298	Level 3 Communications California	7208882945	Notification Sent
2872299	MCI WorldCom California	8006249675	Notification Sent
2872300	Pacific Bell	5106452929	Notification Sent
2872301	Pacific Gas & Electric	4084820939	Notification Sent
2872302	Terradex Inc	6502273250	Notification Sent
2872303	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 4

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** RNEW  
**Transmission ID** 18

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura  
**Company:** MGE Underground  
**Excavator Type:** Contractor (or other professional excavator)  
**Address:** 2221 Old Oakland Rd  
**Phone:** 805-423-0973  
**Mobile:** 805-423-0973  
**Email:** SKawamura@MGEUnderground.Com  
**Language:** Not Supplied  
**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	003
<b>Submitted</b>	05/19/2023 10:32	<b>Medium</b>	WEB
<b>Work Begin Date</b>	04/27/2023 17:01		
<b>Legal Start Date</b>	04/27/2023 17:01		
<b>Ticket Expiration</b>	06/16/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		

## Additional Information

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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
3424811	California Water Services - Bayshore District	6506428024	Notification Sent
3424812	City of South San Francisco	6508778550x3889	Notification Sent
3424813	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
3424814	Comcast	3233425552	Notification Sent
3424815	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
3424816	Level 3 / Lumen California	7208882945	Notification Sent
3424817	MCI WorldCom California	8006249675	Notification Sent
3424818	Pacific Bell	5106452929	Notification Sent
3424819	Pacific Gas & Electric	9166392054	Notification Sent
3424820	Terradex Inc	6502273250	Notification Sent
3424821	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 5

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** DMGE  
**Transmission ID** 71

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura  
**Company:** MGE Underground  
**Excavator Type:** Contractor (or other professional excavator)  
**Address:** 2221 Old Oakland Rd California 95131

**Phone:** 805-423-0973  
**Mobile:** 805-423-0973  
**Email:** SKawamura@MGEUnderground.Com  
**Language:** Not Supplied  
**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

**\*\*DAMAGE\*\*** AN UNMARKED 3 INCH PROBABLY INACTIVE WATER LINE WAS DAMAGED DURING EXCAVATION CONTACT IS DAVID HODGES 406-209-5459-06/02/2023 01:14 PM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	004
<b>Submitted</b>	06/02/2023 13:14	<b>Medium</b>	CSR
<b>Work Begin Date</b>	04/27/2023 17:01		
<b>Legal Start Date</b>	04/27/2023 17:01		
<b>Ticket Expiration</b>	06/16/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		

## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org/ngen.web/>.

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- If you need assistance please contact us by visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or by emailing [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
3711275	California Water Services - Bayshore District	6506428024	Notification Sent
3711276	City of South San Francisco	6508778550x3889	Notification Sent
3711277	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
3711278	Comcast	3233425552	Notification Sent
3711279	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
3711280	Level 3 / Lumen California	7208882945	Notification Sent
3711281	MCI WorldCom California	8006249675	Notification Sent
3711282	Pacific Bell	5106452929	Notification Sent
3711283	Pacific Gas & Electric	9166392054	Notification Sent
3711284	Terradex Inc	6502273250	Notification Sent
3711285	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 6

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** REMK  
**Transmission ID** 55

**Ticket Type:** Normal  
**Response Required:** Yes

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

\*\*REQUEST RE-MARKS\*\* REMARKS REQUESTED FROM NORTH SIDE OF THE MIDDLE INTERSECTION TO THE END OF THE TICKET FURTHEST NORTH. NORTH SIDE OF INTERSECTION IFO LAKESPUR LANDING TO THE LAST INTERSECTION FURTHEST NORTH IFO AMGEN. -06/07/2023 03:28 PM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	005
<b>Submitted</b>	06/07/2023 15:28	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	07/05/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket.
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
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## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
3813077	California Water Services - Bayshore District	6506428024	Notification Sent
3813080	City of South San Francisco	6508778550x3889	Notification Sent
3813081	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
3813082	Comcast	3233425552	Notification Sent
3813083	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
3813084	Level 3 / Lumen California	7208882945	Notification Sent
3813085	MCI WorldCom California	8006249675	Notification Sent
3813086	Pacific Bell	5106452929	Notification Sent
3813087	Pacific Gas & Electric	9166392054	Notification Sent
3813088	Terradex Inc	6502273250	Notification Sent
3813089	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 7

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** AMND  
**Transmission ID** 50

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

**\*\*AMENDMENT\*\*** To California Water Services - Bayshore District: CUSTOMER REQUESTS FIELD MEET PLEASE CONTACT CUSTOMER 925-826-7227 TO SCHEDULE, customer unable to locate the line-06/20/2023 02:01 PM

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	006
<b>Submitted</b>	06/20/2023 14:01	<b>Medium</b>	CSR
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	07/05/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/ Location</b>	601 Gateway Blvd		
<b>City/Town/ Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/ Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/ Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	City/Town E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
4079681	California Water Services - Bayshore District	6506428024	Notification Sent
4079682	City of South San Francisco	6508778550x3889	Notification Sent
4079683	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
4079684	Comcast	3233425552	Notification Sent
4079685	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
4079686	Level 3 / Lumen California	7208882945	Notification Sent
4079687	MCI WorldCom California	8006249675	Notification Sent
4079688	Pacific Bell	5106452929	Notification Sent
4079689	Pacific Gas & Electric	9166392054	Notification Sent
4079690	Terradex Inc	6502273250	Notification Sent
4079691	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 8

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** RNEW  
**Transmission ID** 3

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	007
<b>Submitted</b>	07/03/2023 04:47	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	07/31/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
4324622	California Water Services - Bayshore District	6506428024	Notification Sent
4324623	City of South San Francisco	6508778550x3889	Notification Sent
4324624	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
4324625	Comcast	3233425552	Notification Sent
4324626	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
4324627	Level 3 / Lumen California	7208882945	Notification Sent
4324628	MCI WorldCom California	8006249675	Notification Sent
4324629	Pacific Bell	5106452929	Notification Sent
4324630	Pacific Gas & Electric	9166392054	Notification Sent
4324631	Terradex Inc	6502273250	Notification Sent
4324632	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 9

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** RNEW  
**Transmission ID** 5

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	008
<b>Submitted</b>	07/29/2023 04:35	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	08/26/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



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## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
4902145	California Water Services - Bayshore District	6506428024	Notification Sent
4902146	City of South San Francisco	6508778550x3889	Notification Sent
4902147	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
4902148	Comcast	3233425552	Notification Sent
4902149	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
4902150	Level 3 / Lumen California	7208882945	Notification Sent
4902151	MCI WorldCom California	8006249675	Notification Sent
4902152	Pacific Bell	5106452929	Notification Sent
4902153	Pacific Gas & Electric	9166392054	Notification Sent
4902154	Terradex Inc	6502273250	Notification Sent
4902155	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 10

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** RNEW  
**Transmission ID** 14

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	009
<b>Submitted</b>	08/24/2023 04:39	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	09/21/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



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- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
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## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
5479444	ATT Distribution - California	5106452929	Notification Sent
5479434	California Water Services - Bayshore District	6506428024	Notification Sent
5479435	City of South San Francisco	6508778550x3889	Notification Sent
5479436	City of South San Francisco	(650) 877-8550 Ext 3889	Notification Sent
5479437	Comcast	3233425552	Notification Sent
5479438	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
5479439	Level 3 / Lumen California	7208882945	Notification Sent
5479440	MCI WorldCom California	8006249675	Notification Sent
5479441	Pacific Gas & Electric	9166392054	Notification Sent
5479442	Terradex Inc	6502273250	Notification Sent
5479443	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 11

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** RNEW  
**Transmission ID** 4

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	010
<b>Submitted</b>	09/19/2023 04:59	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	10/17/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 11

Seq. No.	Authority Name	Phone	Status
6062000	ATT Distribution - California	5106452929	Notification Sent
6061990	California Water Services - Bayshore District	6506428024	Notification Sent
6061991	City of South San Francisco	6508778550	Notification Sent
6061992	City of South San Francisco	6508778550	Notification Sent
6061993	Comcast	3233425552	Notification Sent
6061994	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
6061995	Level 3 / Lumen California	7208882945	Notification Sent
6061996	MCI WorldCom California	8006249675	Notification Sent
6061997	Pacific Gas & Electric	9166392054	Notification Sent
6061998	Terradex Inc	6502273250	Notification Sent
6061999	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 12

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

**Ticket Status:** RNEW  
**Transmission ID** 4

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

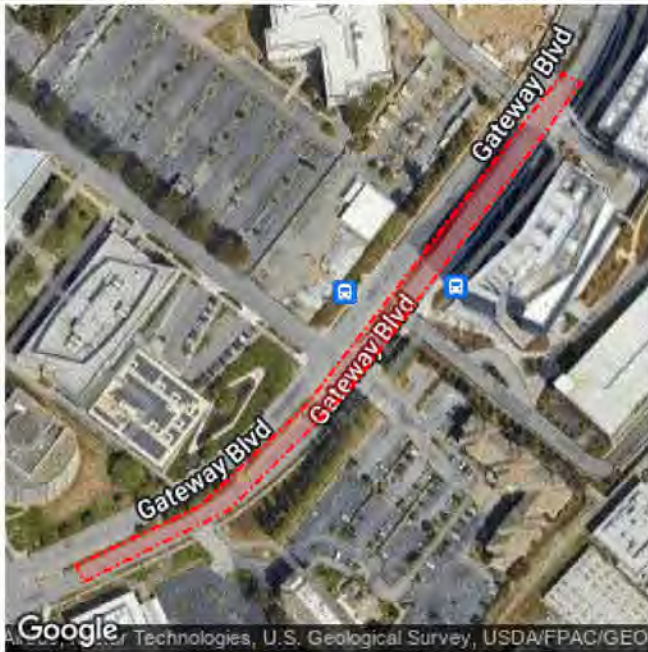
**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	011
<b>Submitted</b>	10/15/2023 05:44	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	11/12/2023 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 12

Seq. No.	Authority Name	Phone	Status
6695954	ATT Distribution - California	5106452929	Notification Sent
6695944	California Water Services - Bayshore District	6506428024	Notification Sent
6695945	City of South San Francisco	6508778550	Notification Sent
6695946	City of South San Francisco	6508778550	Notification Sent
6695955	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
6695947	Comcast	3233425552	Notification Sent
6695948	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
6695949	Level 3 / Lumen California	7208882945	Notification Sent
6695950	MCI WorldCom California	8006249675	Notification Sent
6695951	Pacific Gas & Electric	9166392054	Notification Sent
6695952	Terradex Inc	6502273250	Notification Sent
6695953	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 13

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** RNEW  
**Transmission ID** 4

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

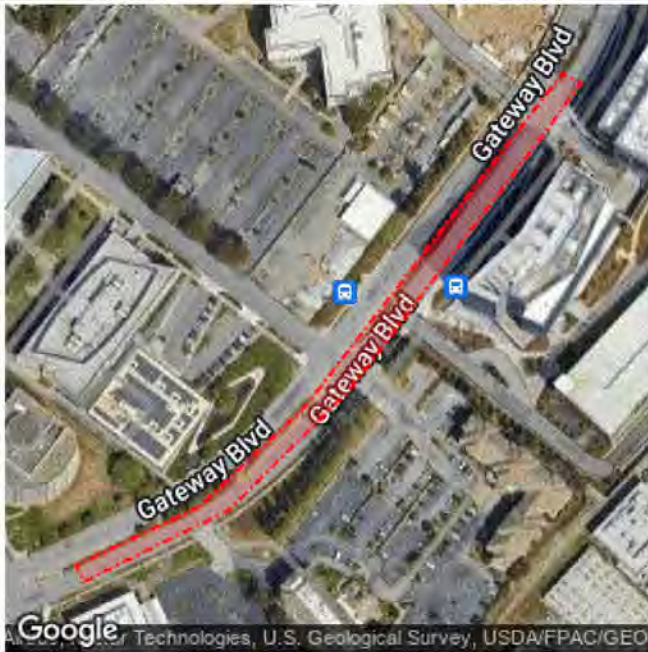
**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	012
Submitted	11/10/2023 04:35	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	12/08/2023 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



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## Members Operator Notified

Total members impacted: 12

Seq. No.	Authority Name	Phone	Status
7338098	ATT Distribution - California	5106452929	Notification Sent
7338088	California Water Services - Bayshore District	6506428024	Notification Sent
7338089	City of South San Francisco	6508778550	Notification Sent
7338090	City of South San Francisco	6508778550	Notification Sent
7338099	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
7338091	Comcast	3233425552	Notification Sent
7338092	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
7338093	Level 3 / Lumen California	7208882945	Notification Sent
7338094	MCI WorldCom California	8006249675	Notification Sent
7338095	Pacific Gas & Electric	9166392054	Notification Sent
7338096	Terradex Inc	6502273250	Notification Sent
7338097	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 14

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** RNEW  
**Transmission ID** 6

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

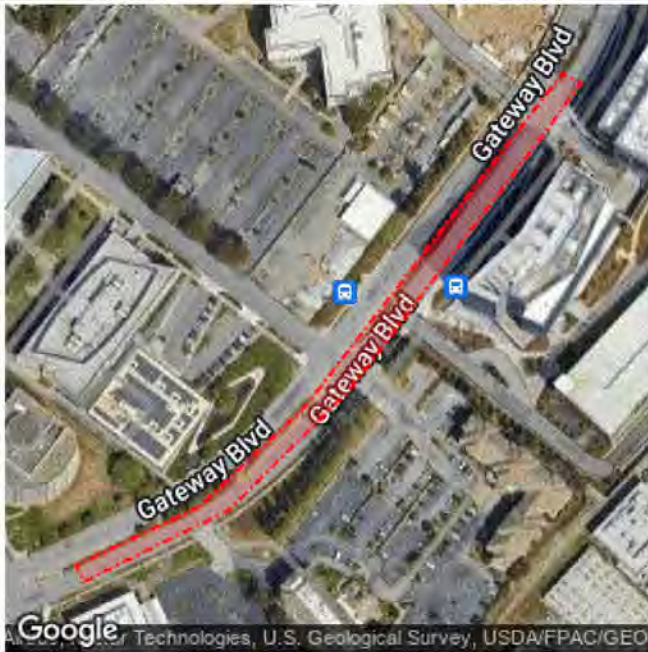
**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	013
<b>Submitted</b>	12/06/2023 04:30	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	01/03/2024 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



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## Members Operator Notified

Total members impacted: 12

Seq. No.	Authority Name	Phone	Status
7892664	ATT Distribution - California	5106452929	Notification Sent
7892654	California Water Services - Bayshore District	6506428024	Notification Sent
7892655	City of South San Francisco	6508778550	Notification Sent
7892656	City of South San Francisco	6508778550	Notification Sent
7892665	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
7892657	Comcast	3233425552	Notification Sent
7892658	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
7892659	Level 3 / Lumen California	7208882945	Notification Sent
7892660	MCI WorldCom California	8006249675	Notification Sent
7892661	Pacific Gas & Electric	9166392054	Notification Sent
7892662	Terradex Inc	6502273250	Notification Sent
7892663	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 15

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** RNEW  
**Transmission ID** 6

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

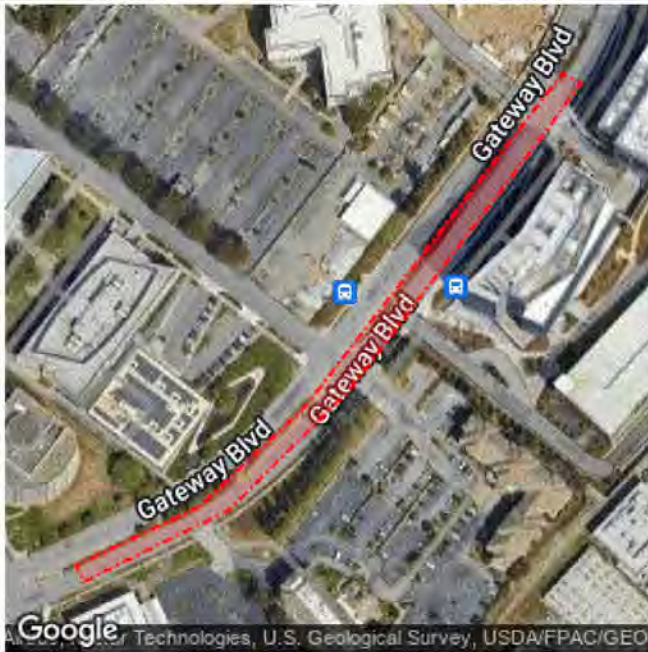
**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	014
Submitted	01/01/2024 04:30	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	01/29/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
8340689	ATT Distribution - California	5106452929	Notification Sent
8340679	California Water Services - Bayshore District	6506428024	Notification Sent
8340681	City of South San Francisco - Electric	6508778550	Notification Sent
8340693	City of South San Francisco - Fiber	6508778550	Notification Sent
8340690	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
8340680	City of South San Francisco - Sewer	6508778550	Notification Sent
8340692	City of South San Francisco - Storm Water	6508778550	Notification Sent
8340691	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
8340682	Comcast	3233425552	Notification Sent
8340683	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
8340684	Level 3 / Lumen California	9185470147	Notification Sent
8340685	MCI WorldCom California	8006249675	Notification Sent
8340686	Pacific Gas & Electric	6502426358	Notification Sent
8340687	Terradex Inc	6502273250	Notification Sent
8340688	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 16

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** RNEW  
**Transmission ID** 6

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	015
Submitted	01/27/2024 10:18	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	02/24/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

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Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
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- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
8901363	ATT Distribution - California	5106452929	Notification Sent
8901353	California Water Services - Bayshore District	6506428024	Notification Sent
8901355	City of South San Francisco - Electric	6508778550	Notification Sent
8901367	City of South San Francisco - Fiber	6508778550	Notification Sent
8901364	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
8901354	City of South San Francisco - Sewer	6508778550	Notification Sent
8901366	City of South San Francisco - Storm Water	6508778550	Notification Sent
8901365	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
8901356	Comcast	3233425552	Notification Sent
8901357	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
8901358	Level 3 / Lumen California	9185470147	Notification Sent
8901359	MCI WorldCom California	8006249675	Notification Sent
8901360	Pacific Gas & Electric	6502426358	Notification Sent
8901361	Terradex Inc	6502273250	Notification Sent
8901362	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 17

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



**Ticket Status:** RNEW  
**Transmission ID** 10

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	016
Submitted	02/22/2024 04:27	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	03/21/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

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## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
9431537	ATT Distribution - California	5106452929	Notification Sent
9431527	California Water Services - Bayshore District	6506428024	Notification Sent
9431529	City of South San Francisco - Electric	6508778550	Notification Sent
9431541	City of South San Francisco - Fiber	6508778550	Notification Sent
9431538	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
9431528	City of South San Francisco - Sewer	6508778550	Notification Sent
9431540	City of South San Francisco - Storm Water	6508778550	Notification Sent
9431539	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
9431530	Comcast	3233425552	Notification Sent
9431531	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
9431532	Level 3 / Lumen California	9185470147	Notification Sent
9431533	MCI WorldCom California	8006249675	Notification Sent
9431534	Pacific Gas & Electric	6502426358	Notification Sent
9431535	Terradex Inc	6502273250	Notification Sent
9431536	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 18

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
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**Ticket Status:** RNEW  
**Transmission ID** 7

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	017
<b>Submitted</b>	03/19/2024 04:47	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	04/16/2024 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
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## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
10001196	ATT Distribution - California	5106452929	Notification Sent
10001186	California Water Services - Bayshore District	6506428024	Notification Sent
10001188	City of South San Francisco - Electric	6508778550	Notification Sent
10001200	City of South San Francisco - Fiber	6508778550	Notification Sent
10001197	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
10001187	City of South San Francisco - Sewer	6508778550	Notification Sent
10001199	City of South San Francisco - Storm Water	6508778550	Notification Sent
10001198	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
10001189	Comcast	3233425552	Notification Sent
10001190	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
10001191	Level 3 / Lumen California	9185470147	Notification Sent
10001192	MCI WorldCom California	8006249675	Notification Sent
10001193	Pacific Gas & Electric	6502426358	Notification Sent
10001194	Terradex Inc	6502273250	Notification Sent
10001195	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 19

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
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005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

## Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
-----End of Transmission-----					



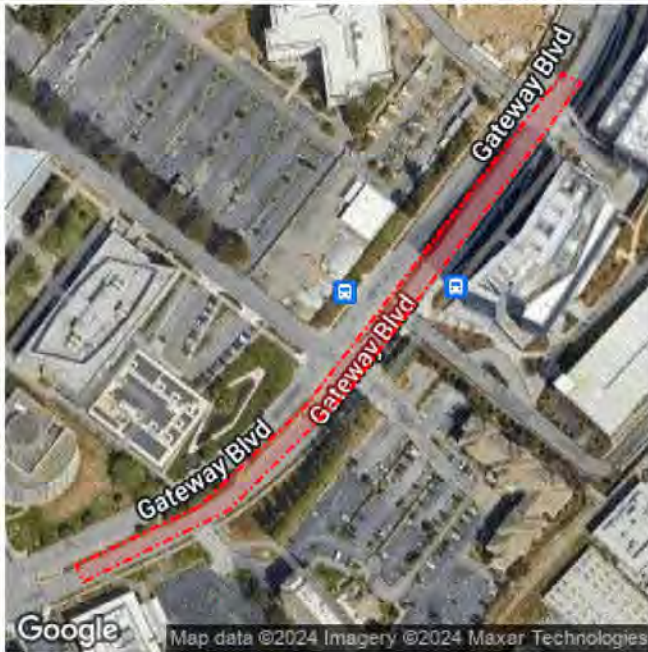
**Ticket Status:** RNEW  
**Transmission ID** 1

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	018
Submitted	04/14/2024 11:15	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	05/12/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
10622755	ATT Distribution - California	5106452929	Notification Sent
10622745	California Water Services - Bayshore District	6506428024	Notification Sent
10622747	City of South San Francisco - Electric	6508778550	Notification Sent
10622759	City of South San Francisco - Fiber	6508778550	Notification Sent
10622756	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
10622746	City of South San Francisco - Sewer	6508778550	Notification Sent
10622758	City of South San Francisco - Storm Water	6508778550	Notification Sent
10622757	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
10622748	Comcast	3233425552	Notification Sent
10622749	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
10622750	Level 3 / Lumen California	9185470147	Notification Sent
10622751	MCI WorldCom California	8006249675	Notification Sent
10622752	Pacific Gas & Electric	9254407220	Notification Sent
10622753	Terradex Inc	6502273250	Notification Sent
10622754	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 20

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

## Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
-----End of Transmission-----					



**Ticket Status:** RNEW  
**Transmission ID** 2

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura

**Phone:** 805-423-0973

**Mobile:** 805-423-0973

**Company:** MGE Underground

**Email:** SKawamura@MGEUnderground.Com

**Excavator Type:** Contractor (or other professional excavator)

**Language:** Not Supplied

**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	019
Submitted	05/10/2024 05:27	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	06/07/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org>.

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- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
11267845	ATT Distribution - California	5106452929	Notification Sent
11267835	California Water Services - Bayshore District	6506428024	Notification Sent
11267837	City of South San Francisco - Electric	6508778550	Notification Sent
11267849	City of South San Francisco - Fiber	6508778550	Notification Sent
11267846	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
11267836	City of South San Francisco - Sewer	6508778550	Notification Sent
11267848	City of South San Francisco - Storm Water	6508778550	Notification Sent
11267847	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
11267838	Comcast	3233425552	Notification Sent
11267839	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
11267840	Level 3 / Lumen California	9185470147	Notification Sent
11267841	MCI WorldCom California	8006249675	Notification Sent
11267842	Pacific Gas & Electric	9254407220	Notification Sent
11267843	Terradex Inc	6502273250	Notification Sent
11267844	Wave Broadband - San Francisco	5108871300	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 21

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

## Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
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-----End of Transmission-----



**Ticket Status:** RNEW  
**Transmission ID** 1

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	020
<b>Submitted</b>	06/05/2024 05:18	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	07/03/2024 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
11849787	ATT Distribution - California	8882903111	Notification Sent
11849777	California Water Services - Bayshore District	6506428024	Notification Sent
11849779	City of South San Francisco - Electric	6508778550	Notification Sent
11849791	City of South San Francisco - Fiber	6508778550	Notification Sent
11849788	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
11849778	City of South San Francisco - Sewer	6508778550	Notification Sent
11849790	City of South San Francisco - Storm Water	6508778550	Notification Sent
11849789	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
11849780	Comcast	3233425552	Notification Sent
11849781	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
11849782	Level 3 / Lumen California	9185470147	Notification Sent
11849783	MCI WorldCom California	8006249675	Notification Sent
11849784	Pacific Gas & Electric	9254407220	Notification Sent
11849785	Terradex Inc	6502273250	Notification Sent
11849786	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 22

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

## Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
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-----End of Transmission-----



**Ticket #: 2023033003533****Revision: 022****Ticket Status:** RNEW  
**Transmission ID** 3**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura**Phone:** 805-423-0973**Mobile:** 805-423-0973**Company:** MGE Underground**Email:** SKawamura@MGEUnderground.Com**Excavator Type:** Contractor (or other professional excavator)**Language:** Not Supplied**Address:** 2221 Old Oakland Rd

California 95131

**Excavator ID:** 12914

### Dig Site and Ticket Details

[Open Map](#)**Latitude/Longitude:** 37.658824 -122.397347**GIS coordinate system:** WGS84 (WKID 4326)**Ticket Action Reason:****Excavator Remarks:**

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	021
<b>Submitted</b>	07/01/2024 05:58	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	07/29/2024 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
12444919	ATT Distribution - California	8882903111	Notification Sent
12444909	California Water Services - Bayshore District	6506428024	Notification Sent
12444911	City of South San Francisco - Electric	6508778550	Notification Sent
12444923	City of South San Francisco - Fiber	6508778550	Notification Sent
12444920	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
12444910	City of South San Francisco - Sewer	6508778550	Notification Sent
12444922	City of South San Francisco - Storm Water	6508778550	Notification Sent
12444921	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
12444912	Comcast	3233425552	Notification Sent
12444913	Intermountain Infrastructure Group, LLC - California	9704449943	Notification Sent
12444914	Level 3 / Lumen California	9185470147	Notification Sent
12444915	MCI WorldCom California	8006249675	Notification Sent
12444916	Pacific Gas & Electric	9254407220	Notification Sent
12444917	Terradex Inc	6502273250	Notification Sent
12444918	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 23

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





Ticket #: 2023033003533

Revision: 023

Ticket Status: RNEW  
Transmission ID 4

Ticket Type: Normal  
Response Required: No

### Excavator Details

**Contact:** Shawn Kawamura **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Company:** MGE Underground **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator) **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd California 95131 **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	022
Submitted	07/27/2024 06:24	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	08/24/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org/ngen.web/>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
13082612	ATT Distribution - California	8882903111	Notification Sent
13082602	California Water Services - Bayshore District	6506428024	Notification Sent
13082604	City of South San Francisco - Electric	6508778550	Notification Sent
13082616	City of South San Francisco - Fiber	6508778550	Notification Sent
13082613	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
13082603	City of South San Francisco - Sewer	6508778550	Notification Sent
13082615	City of South San Francisco - Storm Water	6508778550	Notification Sent
13082614	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
13082605	Comcast	3233425552	Notification Sent
13082606	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
13082607	Level 3 / Lumen California	9185470147	Notification Sent
13082608	MCI WorldCom California	8006249675	Notification Sent
13082609	Pacific Gas & Electric	9254407220	Notification Sent
13082610	Terradex Inc	6502273250	Notification Sent
13082611	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 24

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





Ticket Status: RNEW  
Transmission ID 7

Ticket Type: Normal  
Response Required: No

Excavator Details

**Contact:** Shawn Kawamura  
**Company:** MGE Underground  
**Excavator Type:** Contractor (or other professional excavator)  
**Address:** 2221 Old Oakland Rd

**Phone:** 805-423-0973  
**Mobile:** 805-423-0973  
**Email:** SKawamura@MGEUnderground.Com  
**Language:** Not Supplied  
**Excavator ID:** 12914

Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	023
Submitted	08/22/2024 05:28	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	09/19/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

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Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
13707023	ATT Distribution - California	8882903111	Notification Sent
13707013	California Water Services - Bayshore District	6506428024	Notification Sent
13707015	City of South San Francisco - Electric	6508778550	Notification Sent
13707027	City of South San Francisco - Fiber	6508778550	Notification Sent
13707024	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
13707014	City of South San Francisco - Sewer	6508778550	Notification Sent
13707026	City of South San Francisco - Storm Water	6508778550	Notification Sent
13707025	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
13707016	Comcast	3233425552	Notification Sent
13707017	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
13707018	Level 3 / Lumen California	9185470147	Notification Sent
13707019	MCI WorldCom California	8006249675	Notification Sent
13707020	Pacific Gas & Electric	9254407220	Notification Sent
13707021	Terradex Inc	6502273250	Notification Sent
13707022	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 25

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





**Ticket #: 2023033003533      Revision: 025**

**Ticket Status:** RNEW  
**Transmission ID** 1

**Ticket Type:** Normal  
**Response Required:** No

**Excavator Details**

**Contact:** Shawn Kawamura  
**Company:** MGE Underground  
**Excavator Type:** Contractor (or other professional excavator)  
**Address:** 2221 Old Oakland Rd

**Phone:** 805-423-0973  
**Mobile:** 805-423-0973  
**Email:** SKawamura@MGEUnderground.Com  
**Language:** Not Supplied  
**Excavator ID:** 12914

**Dig Site and Ticket Details**



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	024
Submitted	09/17/2024 04:46	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	10/15/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
14329095	ATT Distribution - California	8882903111	Notification Sent
14329085	California Water Services - Bayshore District	6506428024	Notification Sent
14329087	City of South San Francisco - Electric	6508778550	Notification Sent
14329099	City of South San Francisco - Fiber	6508778550	Notification Sent
14329096	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
14329086	City of South San Francisco - Sewer	6508778550	Notification Sent
14329098	City of South San Francisco - Storm Water	6508778550	Notification Sent
14329097	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
14329088	Comcast	3233425552	Notification Sent
14329089	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
14329090	Level 3 / Lumen California	9185470147	Notification Sent
14329091	MCI WorldCom California	8006249675	Notification Sent
14329092	Pacific Gas & Electric	9254407220	Notification Sent
14329093	Terradex Inc	6502273250	Notification Sent
14329094	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 26

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web
025	9/17/2024 4:46:25 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





Ticket Status: RNEW  
Transmission ID 1

Ticket Type: Normal  
Response Required: No

Excavator Details

**Contact:** Shawn Kawamura  
**Company:** MGE Underground  
**Excavator Type:** Contractor (or other professional excavator)  
**Address:** 2221 Old Oakland Rd

**Phone:** 805-423-0973  
**California** 95131

**Mobile:** 805-423-0973  
**Email:** SKawamura@MGEUnderground.Com  
**Language:** Not Supplied  
**Excavator ID:** 12914

Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**  
LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	025
Submitted	10/13/2024 08:40	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	11/10/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



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## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
15000493	ATT Distribution - California	8882903111	Notification Sent
15000483	California Water Services - Bayshore District	6506428024	Notification Sent
15000485	City of South San Francisco - Electric	6508778550	Notification Sent
15000497	City of South San Francisco - Fiber	6508778550	Notification Sent
15000494	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
15000484	City of South San Francisco - Sewer	6508778550	Notification Sent
15000496	City of South San Francisco - Storm Water	6508778550	Notification Sent
15000495	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
15000486	Comcast	3233425552	Notification Sent
15000487	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
15000488	Level 3 / Lumen California	9185470147	Notification Sent
15000489	MCI WorldCom California	8006249675	Notification Sent
15000490	Pacific Gas & Electric	9254407220	Notification Sent
15000491	Terradex Inc	6502273250	Notification Sent
15000492	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 27

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web
025	9/17/2024 4:46:25 AM	RNEW	Normal	ShawnKamikaze	Web
026	10/13/2024 8:40:05 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





Ticket Status: RNEW  
Transmission ID 1

Ticket Type: Normal  
Response Required: No

Excavator Details

**Contact:** Shawn Kawamura  
**Company:** MGE Underground  
**Excavator Type:** Contractor (or other professional excavator)  
**Address:** 2221 Old Oakland Rd

**Phone:** 805-423-0973  
**California** 95131

**Mobile:** 805-423-0973  
**Email:** SKawamura@MGEUnderground.Com  
**Language:** Not Supplied  
**Excavator ID:** 12914

Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

Ticket Action Reason:

Excavator Remarks:

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	026
Submitted	11/08/2024 05:37	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	12/06/2024 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org/ngen.web/>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
15669750	ATT Distribution - California	8882903111	Notification Sent
15669740	California Water Services - Bayshore District	6506428024	Notification Sent
15669742	City of South San Francisco - Electric	6508778550	Notification Sent
15669754	City of South San Francisco - Fiber	6508778550	Notification Sent
15669751	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
15669741	City of South San Francisco - Sewer	6508778550	Notification Sent
15669753	City of South San Francisco - Storm Water	6508778550	Notification Sent
15669752	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
15669743	Comcast	3233425552	Notification Sent
15669744	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
15669745	Level 3 / Lumen California	9185470147	Notification Sent
15669746	MCI WorldCom California	8006249675	Notification Sent
15669747	Pacific Gas & Electric Colma	9254407220	Notification Sent
15669748	Terradex Inc	6502273250	Notification Sent
15669749	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 28

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web
025	9/17/2024 4:46:25 AM	RNEW	Normal	ShawnKamikaze	Web
026	10/13/2024 8:40:05 AM	RNEW	Normal	ShawnKamikaze	Web
027	11/8/2024 5:37:46 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





# Ticket #: 2023033003533      Revision: 028

**Ticket Status:** RNEW  
**Transmission ID** 1

**Ticket Type:** Normal  
**Response Required:** No

## Excavator Details

**Contact:** Shawn Kawamura  
**Company:** MGE Underground  
**Excavator Type:** Contractor (or other professional excavator)  
**Address:** 2221 Old Oakland Rd

**Phone:** 805-423-0973  
**Mobile:** 805-423-0973  
**Email:** SKawamura@MGEUnderground.Com  
**Language:** Not Supplied  
**Excavator ID:** 12914

## Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347  
**GIS coordinate system:** WGS84 (WKID 4326)

**Ticket Action Reason:**

**Excavator Remarks:**

LOCATE WHITE MGE BRACKET ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	027
Submitted	12/04/2024 04:56	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	01/01/2025 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

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- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
16231996	ATT Distribution - California	8882903111	Notification Sent
16231986	California Water Services - Bayshore District	6506428024	Notification Sent
16231988	City of South San Francisco - Electric	6508778550	Notification Sent
16232000	City of South San Francisco - Fiber	6508778550	Notification Sent
16231997	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
16231987	City of South San Francisco - Sewer	6508778550	Notification Sent
16231999	City of South San Francisco - Storm Water	6508778550	Notification Sent
16231998	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
16231989	Comcast	3233425552	Notification Sent
16231990	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
16231991	Level 3 / Lumen California	9185470147	Notification Sent
16231992	MCI WorldCom California	8006249675	Notification Sent
16231993	Pacific Gas & Electric Colma	9254407220	Notification Sent
16231994	Terradex Inc	6502273250	Notification Sent
16231995	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 29

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web
025	9/17/2024 4:46:25 AM	RNEW	Normal	ShawnKamikaze	Web
026	10/13/2024 8:40:05 AM	RNEW	Normal	ShawnKamikaze	Web
027	11/8/2024 5:37:46 AM	RNEW	Normal	ShawnKamikaze	Web
028	12/4/2024 4:56:03 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





**Ticket #: 2023033003533**      **Revision: 029**

**Ticket Status:** RNEW  
**Transmission ID** 1

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura      **Phone:** 805-423-0973      **Mobile:** 805-423-0973  
**Company:** MGE Underground      **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator)      **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd      California      95131      **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	028
<b>Submitted</b>	12/30/2024 04:31	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	01/27/2025 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

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- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
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- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
16745406	ATT Distribution - California	8882903111	Notification Sent
16745396	California Water Services - Bayshore District	6506428024	Notification Sent
16745398	City of South San Francisco - Electric	6508778550	Notification Sent
16745410	City of South San Francisco - Fiber	6508778550	Notification Sent
16745407	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
16745397	City of South San Francisco - Sewer	6508778550	Notification Sent
16745409	City of South San Francisco - Storm Water	6508778550	Notification Sent
16745408	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
16745399	Comcast	3233425552	Notification Sent
16745400	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
16745401	Level 3 / Lumen California	9185470147	Notification Sent
16745402	MCI WorldCom California	8006249675	Notification Sent
16745403	Pacific Gas & Electric Colma	9254407220	Notification Sent
16745404	Terradex Inc	6502273250	Notification Sent
16745405	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 30

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web
025	9/17/2024 4:46:25 AM	RNEW	Normal	ShawnKamikaze	Web
026	10/13/2024 8:40:05 AM	RNEW	Normal	ShawnKamikaze	Web
027	11/8/2024 5:37:46 AM	RNEW	Normal	ShawnKamikaze	Web
028	12/4/2024 4:56:03 AM	RNEW	Normal	ShawnKamikaze	Web
029	12/30/2024 4:31:01 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





**Ticket #: 2023033003533**      **Revision: 030**

**Ticket Status:** RNEW  
**Transmission ID** 1

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura      **Phone:** 805-423-0973      **Mobile:** 805-423-0973  
**Company:** MGE Underground      **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator)      **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd      California      95131      **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

<b>Previous Ticket #</b>	2023033003533	<b>Rev.#</b>	029
<b>Submitted</b>	01/25/2025 04:30	<b>Medium</b>	WEB
<b>Work Begin Date</b>	06/09/2023 17:01		
<b>Legal Start Date</b>	06/09/2023 17:01		
<b>Ticket Expiration</b>	02/22/2025 23:59		
<b>Work Duration</b>	Longer than 31 days		
<b>Address/Location</b>	601 Gateway Blvd		
<b>City/Town/Place</b>	South San Francisco		
<b>County</b>	San Mateo County		
<b>State</b>	CA	<b>Zip Code</b>	94080
<b>Nearby Cross Street</b>	Corporate Dr		
<b>Subdivision/Lot</b>	N/A		
<b>Delineated Method</b>	White Paint		
<b>Work Type</b>	Utilities - Distribution		
<b>Work Activity</b>	Electric - Install New Facilities		
<b>Excavation Method</b>	Mechanical/Multiple Methods		
<b>Anticipated Depth</b>	>84 inches		
<b>Boring</b>	No	<b>Explosive</b>	No
<b>Street/Sidewalk</b>	No	<b>Pavement Only</b>	Yes
<b>Vacuum Excavation</b>	Yes		
<b>Project Owner</b>	Pacific Gas & Electric		
<b>Permit</b>	E21-0287		
<b>Job #/Name</b>	35029256		
<b>Onsite Contact Name</b>	Gabriel Castro		
<b>Onsite Contact Phone</b>	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org/ngen.web/>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
17377685	ATT Distribution - California	8882903111	Notification Sent
17377675	California Water Services - Bayshore District	6506428024	Notification Sent
17377677	City of South San Francisco - Electric	6508778550	Notification Sent
17377689	City of South San Francisco - Fiber	6508778550	Notification Sent
17377686	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
17377676	City of South San Francisco - Sewer	6508778550	Notification Sent
17377688	City of South San Francisco - Storm Water	6508778550	Notification Sent
17377687	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
17377678	Comcast	3233425552	Notification Sent
17377679	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
17377680	Level 3 / Lumen California	9185470147	Notification Sent
17377681	MCI WorldCom California	8006249675	Notification Sent
17377682	Pacific Gas & Electric Colma	9254407220	Notification Sent
17377683	Terradex Inc	6502273250	Notification Sent
17377684	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 31

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
022	7/1/2024 5:58:42 AM	RNEW	Normal	ShawnKamikaze	Web
023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web
025	9/17/2024 4:46:25 AM	RNEW	Normal	ShawnKamikaze	Web
026	10/13/2024 8:40:05 AM	RNEW	Normal	ShawnKamikaze	Web
027	11/8/2024 5:37:46 AM	RNEW	Normal	ShawnKamikaze	Web
028	12/4/2024 4:56:03 AM	RNEW	Normal	ShawnKamikaze	Web
029	12/30/2024 4:31:01 AM	RNEW	Normal	ShawnKamikaze	Web
030	1/25/2025 4:30:59 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----





**Ticket #: 2023033003533**      **Revision: 031**

**Ticket Status:** RNEW  
**Transmission ID** 2

**Ticket Type:** Normal  
**Response Required:** No

### Excavator Details

**Contact:** Shawn Kawamura      **Phone:** 805-423-0973      **Mobile:** 805-423-0973  
**Company:** MGE Underground      **Email:** SKawamura@MGEUnderground.Com  
**Excavator Type:** Contractor (or other professional excavator)      **Language:** Not Supplied  
**Address:** 2221 Old Oakland Rd      California      95131      **Excavator ID:** 12914

### Dig Site and Ticket Details



[Open Map](#)

**Latitude/Longitude:** 37.658824 -122.397347

**GIS coordinate system:** WGS84 (WKID 4326)

#### Ticket Action Reason:

#### Excavator Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS START ABOUT 850 FT NORTH OF THE CORPORATE DR & GATEWAY BLVD INTERSECTION. BRACKETS EXTEND 800 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	2023033003533	Rev.#	030
Submitted	02/20/2025 04:31	Medium	WEB
Work Begin Date	06/09/2023 17:01		
Legal Start Date	06/09/2023 17:01		
Ticket Expiration	03/20/2025 23:59		
Work Duration	Longer than 31 days		
Address/Location	601 Gateway Blvd		
City/Town/Place	South San Francisco		
County	San Mateo County		
State	CA	Zip Code	94080
Nearby Cross Street	Corporate Dr		
Subdivision/Lot	N/A		
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Electric - Install New Facilities		
Excavation Method	Mechanical/Multiple Methods		
Anticipated Depth	>84 inches		
Boring	No	Explosive	No
Street/Sidewalk	No	Pavement Only	Yes
Vacuum Excavation	Yes		
Project Owner	Pacific Gas & Electric		
Permit	E21-0287		
Job #/Name	35029256		
Onsite Contact Name	Gabriel Castro		
Onsite Contact Phone	8054005089		



## Additional Information

Log in to One Call Access and click Positive Response on the menu to view responses from member facility operators and confirm that all operators have responded before you begin digging. <https://onecallca.undergroundservicealert.org/ngen.web/>.

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Review your ticket details and utility members notified. If you notice anything that is in error or incorrect, please login to your One Call Access account and amend or create a new ticket to include the correct and accurate information. It is your responsibility to provide clear and accurate information on every ticket
- Do not proceed with your work until the legal start date/response due date has passed and ALL facility owners/operators have responded.
- When working within 24" tolerance zone of any facility marking, you are required by state law to hand dig and expose and protect the facility.
- If you make contact with a line even scrapes, nicks, dents or other contact, you are required to report it to 811 and the facility operator immediately.
- If you would like free training regarding the 811 process and state excavation laws, please visit [www.811pro.com](http://www.811pro.com).
- If you need assistance, please contact us visiting [www.undergroundservicealert.org](http://www.undergroundservicealert.org), or [information@usanorth811.org](mailto:information@usanorth811.org).

## Members Operator Notified

Total members impacted: 15

Seq. No.	Authority Name	Phone	Status
17977773	ATT Distribution - California	8882903111	Notification Sent
17977763	California Water Services - Bayshore District	6506428024	Notification Sent
17977765	City of South San Francisco - Electric	6508778550	Notification Sent
17977777	City of South San Francisco - Fiber	6508778550	Notification Sent
17977774	City of South San Francisco-San Bruno Water Quality Control Plant	4155161069	Notification Sent
17977764	City of South San Francisco - Sewer	6508778550	Notification Sent
17977776	City of South San Francisco - Storm Water	6508778550	Notification Sent
17977775	City of South San Francisco - Traffic Signals/Street Lights	6508778550	Notification Sent
17977766	Comcast	3233425552	Notification Sent
17977767	Intermountain Infrastructure Group, LLC - California	5108824874	Notification Sent
17977768	Level 3 / Lumen California	9185470147	Notification Sent
17977769	MCI WorldCom California	8006249675	Notification Sent
17977770	Pacific Gas & Electric Colma	9254407220	Notification Sent
17977771	Terradex Inc	6502273250	Notification Sent
17977772	Wave Broadband - San Francisco	9253227806	Notification Sent

-----End of Member List-----

## Ticket Revision History

Total revision history showing: 32

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	3/30/2023 4:45:24 PM	Original	Normal	ShawnKamikaze	Web
001	4/5/2023 8:30:59 AM	NRSP	Normal	ShawnKamikaze	Web
002	4/25/2023 4:46:31 AM	RNEW	Normal	ShawnKamikaze	Web
003	4/25/2023 11:29:36 AM	REMK	Normal	AAM.USAN811	Phone
004	5/19/2023 10:32:06 AM	RNEW	Normal	ShawnKamikaze	Web
005	6/2/2023 1:14:49 PM	DMGE	Normal	MHS.USAN811	Phone
006	6/7/2023 3:28:03 PM	REMK	Normal	ShawnKamikaze	Web
007	6/20/2023 2:01:50 PM	AMND	Normal	SAM.USAN811	Phone
008	7/3/2023 4:47:38 AM	RNEW	Normal	ShawnKamikaze	Web
009	7/29/2023 4:35:30 AM	RNEW	Normal	ShawnKamikaze	Web
010	8/24/2023 4:39:24 AM	RNEW	Normal	ShawnKamikaze	Web
011	9/19/2023 4:59:20 AM	RNEW	Normal	ShawnKamikaze	Web
012	10/15/2023 5:44:09 AM	RNEW	Normal	ShawnKamikaze	Web
013	11/10/2023 4:35:26 AM	RNEW	Normal	ShawnKamikaze	Web
014	12/6/2023 4:30:38 AM	RNEW	Normal	ShawnKamikaze	Web
015	1/1/2024 4:30:11 AM	RNEW	Normal	ShawnKamikaze	Web
016	1/27/2024 10:18:13 AM	RNEW	Normal	ShawnKamikaze	Web
017	2/22/2024 4:27:17 AM	RNEW	Normal	ShawnKamikaze	Web
018	3/19/2024 4:47:37 AM	RNEW	Normal	ShawnKamikaze	Web
019	4/14/2024 11:15:18 AM	RNEW	Normal	ShawnKamikaze	Web
020	5/10/2024 5:27:57 AM	RNEW	Normal	ShawnKamikaze	Web
021	6/5/2024 5:18:13 AM	RNEW	Normal	ShawnKamikaze	Web

-----Revision History continues on next page-----

### Ticket Revision History (Continued)

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
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023	7/27/2024 6:24:17 AM	RNEW	Normal	ShawnKamikaze	Web
024	8/22/2024 5:28:04 AM	RNEW	Normal	ShawnKamikaze	Web
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026	10/13/2024 8:40:05 AM	RNEW	Normal	ShawnKamikaze	Web
027	11/8/2024 5:37:46 AM	RNEW	Normal	ShawnKamikaze	Web
028	12/4/2024 4:56:03 AM	RNEW	Normal	ShawnKamikaze	Web
029	12/30/2024 4:31:01 AM	RNEW	Normal	ShawnKamikaze	Web
030	1/25/2025 4:30:59 AM	RNEW	Normal	ShawnKamikaze	Web
031	2/20/2025 4:31:52 AM	RNEW	Normal	ShawnKamikaze	Web

-----End of Revision History-----

-----End of Transmission-----



# Exhibit 18



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

**SENT VIA CERTIFIED MAIL**

**Request Date:** March 6, 2025

**Response Due:** March 21, 2025

To:  
California Water Services – Bayshore District  
James Doulgas  
341 N. Delaware Street  
San Mateo, California 94401

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-061

**Subject:** Request for information regarding notice of late electronic positive response and information regarding an unmarked facility on June 2, 2023 at approximately 601 Gateway Boulevard.

Incident Number: D231530005

Ticket Number: 2023033003533-005

Incident Address: Approximately 640 Gateway Boulevard, South San Francisco, California 94080

Date of Incident: Unmarked on June 2, 2023

**REQUESTS**

1. USA Ticket 2023033003533-000 2023033003533-001 included an electronic positive response requirement for California Water Services - Bayshore District (USA North 811 Member Code CWSSMA) and California Water Services - Bayshore District received a

late notice 999 code “utility did not provide a response code before the response due date” respectively on April 4, 2023 at 10:15 p.m. and April 25, 2023 at 4:46 a.m.

2. Provide an explanation for the 999 code late notice electronic positive response code notices to 2023033003533-000 and 2023033003533-001.
3. Provide documentation of training and policies for the California Water Services - Bayshore District on providing electronic positive responses to USA Tickets.
4. Provide documentation of the California Water Services - Bayshore District response to USA Ticket D231530005-000 and 2023033003533-001.
  - a. For locate and mark actions provide photos or other documentation the locate and mark was completed. If information was provided to the excavator provide that information. If there was no conflict, provide documentation of no conflict response.
5. An unmarked white plastic facility and the area of the facility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility. Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location.
  - a. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
  - b. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**





**Exhibit 2**



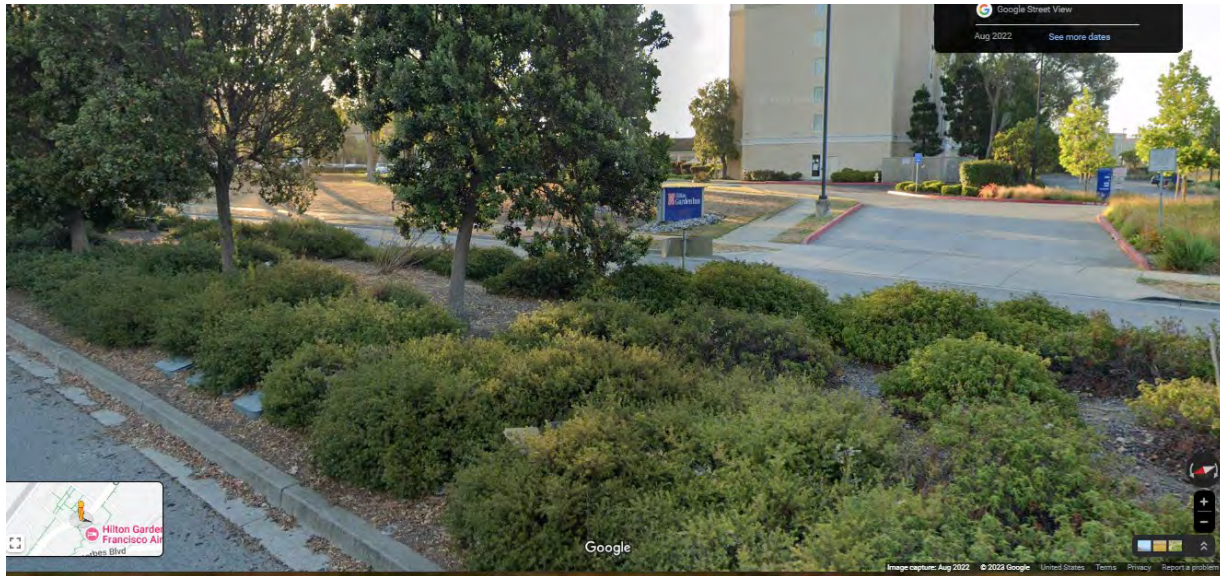


**Exhibit 3**





## Exhibit 4



## INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.



Tracking Number:

Remove X

9589071052702374150265

Copy      Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to an individual at the address at 12:05 pm on March 10, 2025 in SAN MATEO, CA 94401.

Feedback

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, Left with Individual

SAN MATEO, CA 94401  
March 10, 2025, 12:05 pm

Redelivery Scheduled for Next Business Day

SAN MATEO, CA 94401  
March 8, 2025, 7:59 am

Redelivery Scheduled for Next Business Day

SAN MATEO, CA 94401  
March 8, 2025, 7:58 am

Arrived at USPS Regional Origin Facility

SAN FRANCISCO CA DISTRIBUTION CENTER  
March 8, 2025, 12:17 am

USPS picked up item

95800

March 6, 2025, 3:50 pm

Hide Tracking History

[What Do USPS Tracking Statuses Mean?](https://faq.usps.com/s/article/Where-is-my-package) (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



USPS Tracking Plus®



Product Information



See Less ^

Track Another Package

Enter tracking or barcode numbers

## Need More Help?

Contact USPS Tracking support for further assistance.

FAQs

# Exhibit 19





**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

**SENT VIA CERTIFIED MAIL**

**Request Date:** March 6, 2025

**Response Due:** March 21, 2025

To:  
MCI Worldcom California / Verizon  
Victor Wood  
7000 Weston Pkwy National Fiber Security Department  
Cary, North Carolina 27513

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-062

**Subject:** Request for information regarding notice of late electronic positive response and information regarding an unmarked facility on June 2, 2023 at approximately 601 Gateway Boulevard.

Incident Number: D231530005

Ticket Number: 2023033003533-005

Incident Address: Approximately 640 Gateway Boulevard, South San Francisco, California 94080

Date of Incident: Unmarked on June 2, 2023

**REQUESTS**

1. The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility. Upon contacting the call

center, we learned that your company operates subsurface infrastructure at this location.

- a. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
- b. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**





**Exhibit 2**



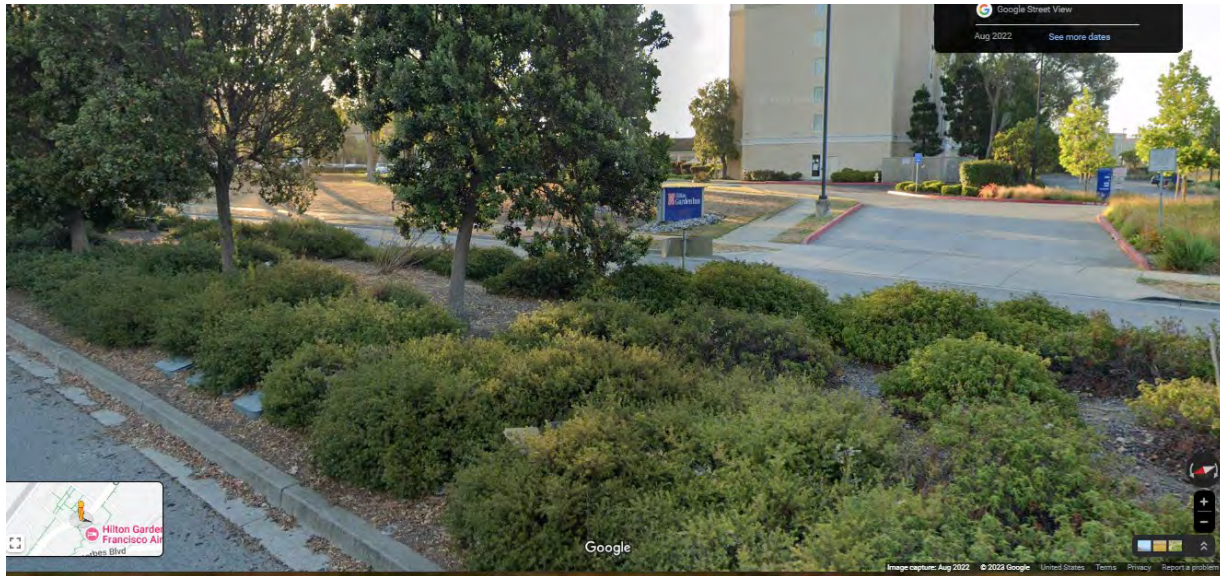


**Exhibit 3**





## Exhibit 4



## INSTRUCTIONS

- Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

Tracking Number:

Remove X

9589071052702374150258

Copy      Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to the front desk, reception area, or mail room at 12:24 pm on March 11, 2025 in CARY, NC 27513.

Feedback

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, Front Desk/Reception/Mail Room

CARY, NC 27513

March 11, 2025, 12:24 pm

USPS picked up item

95800

March 6, 2025, 3:50 pm

Hide Tracking History

[What Do USPS Tracking Statuses Mean?](https://faq.usps.com/s/article/Where-is-my-package) (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



USPS Tracking Plus®





## Product Information



**See Less** ^

Track Another Package

Enter tracking or barcode numbers

## Need More Help?

Contact USPS Tracking support for further assistance.

**FAQs**

# Exhibit 20



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

**SENT VIA CERTIFIED MAIL**

**Request Date:** March 6, 2025

**Response Due:** March 21, 2025

To:  
City of South San Francisco  
Randy Chen  
550 North Canal Street  
South San Francisco, California 94080

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-063

**Subject:** Request for information regarding notice of late electronic positive response and information regarding an unmarked facility on June 2, 2023 at approximately 601 Gateway Boulevard.

Incident Number: D231530005

Ticket Number: 2023033003533-005

Incident Address: Approximately 640 Gateway Boulevard, South San Francisco, California 94080

Date of Incident: Unmarked on June 2, 2023

**REQUESTS**

1. USA Ticket 2023033003533-000, 2023033003533-001, and 2023033003533-006 included an electronic positive response requirement for the City of South San Francisco (USA North 811 Member Code CTYSSF) and City of South San Francisco



received a late notice 999 “Utility did not provide a response code before the response due date” code 3 times:

- a. On April 4, 2023 at 10:15 p.m.
  - b. On April 25, 2023 at 4:46 a.m.
  - c. On June 9, 2023 at 10:15 p.m.
2. Provide an explanation for the late notice electronic positive response code notices.
  3. Provide documentation of training and policies for the City of South San Francisco on providing electronic positive responses to USA Tickets.
  4. Provide documentation of the City of South San Francisco response to USA Ticket 2023033003533-000, 2023033003533-001, and 2023033003533-006.
    - a. For locate and mark actions provide photos or other documentation the locate and mark was completed. If information was provided to the excavator provide that information. If there was no conflict, provide documentation of no conflict response.
  5. An unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility. Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location.
    - a. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
    - b. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**





**Exhibit 2**



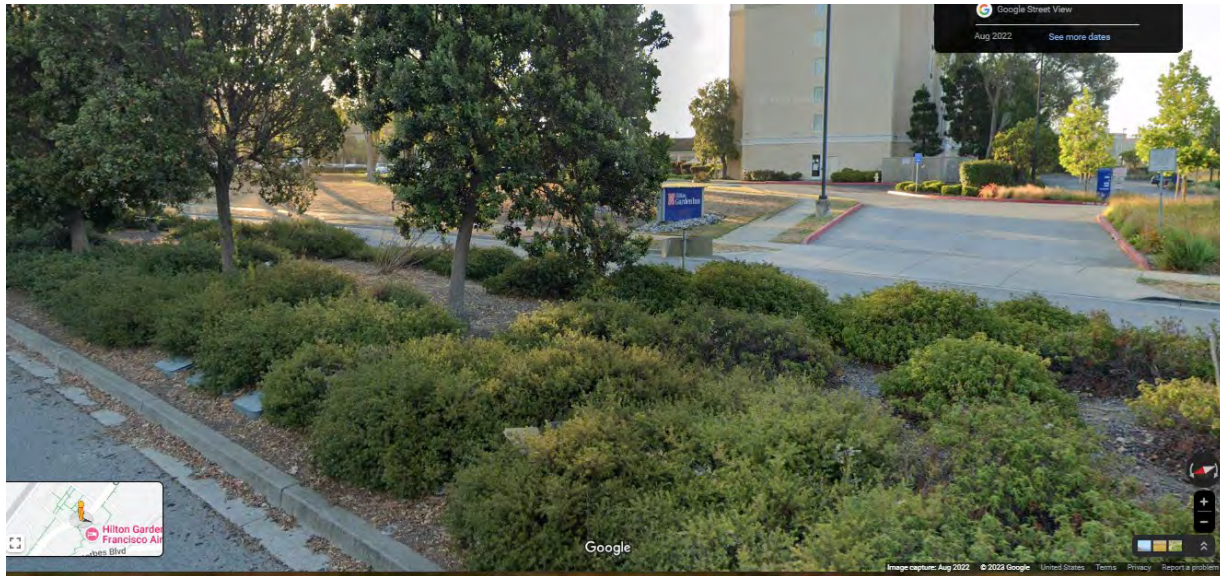


**Exhibit 3**





## Exhibit 4



## **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

Tracking Number:

Remove X

9589071052702374150289

Copy      Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to an individual at the address at 10:11 am on March 10, 2025 in SOUTH SAN FRANCISCO, CA 94080.

Feedback

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, Left with Individual  
SOUTH SAN FRANCISCO, CA 94080  
March 10, 2025, 10:11 am

Redelivery Scheduled for Next Business Day

SOUTH SAN FRANCISCO, CA 94080  
March 8, 2025, 8:05 am

USPS picked up item

95800  
March 6, 2025, 3:50 pm

Hide Tracking History

What Do USPS Tracking Statuses Mean? (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



**USPS Tracking Plus®**



**Product Information**



**See Less** 

Track Another Package

Enter tracking or barcode numbers

## **Need More Help?**

Contact USPS Tracking support for further assistance.

**FAQs**



# Exhibit 21



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

**SENT VIA CERTIFIED MAIL**

**2<sup>nd</sup> NOTICE: IMMEDIATE ACTION REQUIRED**

**Request Date:** March 28, 2025

**Response Due:** April 5, 2025

**Re:** Lack of response to information letter of March 6 2025, , which contained a response date of March 21, 2025.

To:  
California Water Services – Bayshore District  
James Doulgas  
341 N. Delaware Street  
San Mateo, California 94401

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-2-048

**Subject:** Request for information regarding notice of late electronic positive response and information regarding an unmarked facility on June 2, 2023 at approximately 601 Gateway Boulevard.

Incident Number: D231530005

Ticket Number: 2023033003533-005

Incident Address: Approximately 640 Gateway Boulevard, South San Francisco, California 94080

Date of Incident: Unmarked on June 2, 2023

**REQUESTS**

1. USA Ticket 2023033003533-000 2023033003533-001 included an electronic positive response requirement for California Water Services - Bayshore District (USA North 811 Member Code CWSSMA) and California Water Services - Bayshore District received a late notice 999 code “utility did not provide a response code before the response due date” respectively on April 4, 2023 at 10:15 p.m. and April 25, 2023 at 4:46 a.m.
2. Provide an explanation for the 999 code late notice electronic positive response code notices to 2023033003533-000 and 2023033003533-001.
3. Provide documentation of training and policies for the California Water Services - Bayshore District on providing electronic positive responses to USA Tickets.
4. Provide documentation of the California Water Services - Bayshore District response to USA Ticket D231530005-000 and 2023033003533-001.
  - a. For locate and mark actions provide photos or other documentation the locate and mark was completed. If information was provided to the excavator provide that information. If there was no conflict, provide documentation of no conflict response.
5. An unmarked white plastic facility and the area of the facility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility. Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location.
  - a. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
  - b. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

### **Exhibit 1**





**Exhibit 2**





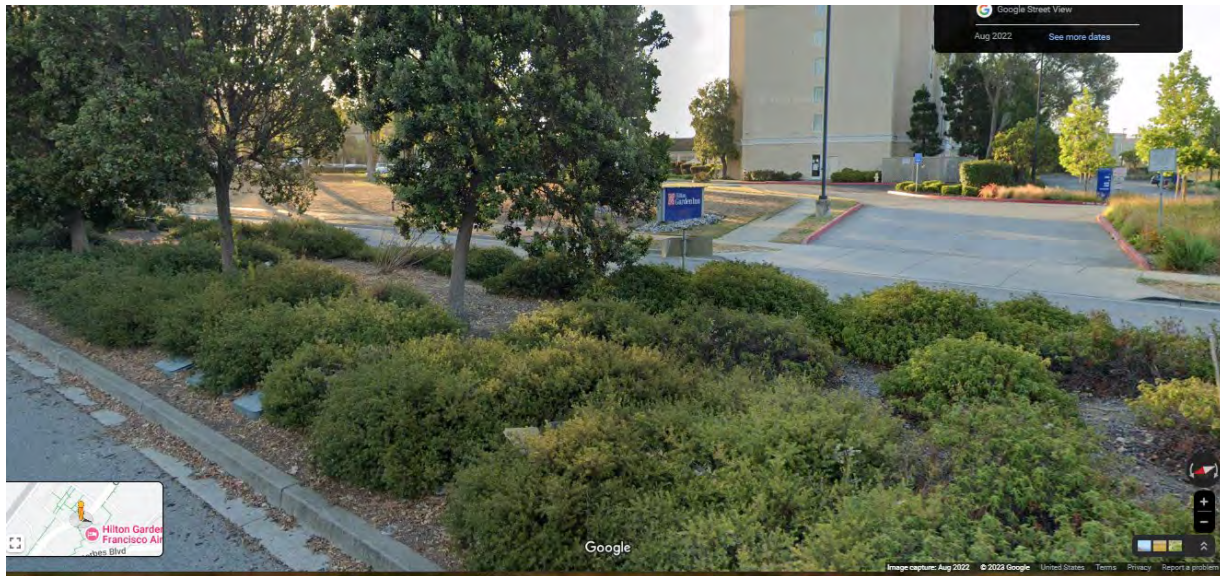
**Exhibit 3**





**Exhibit 4**





## **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

Tracking Number:

Remove X

9589071052702374150432

Copy      Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to an individual at the address at 12:18 pm on April 1, 2025 in SAN MATEO, CA 94401.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, Left with Individual

SAN MATEO, CA 94401  
April 1, 2025, 12:18 pm

Out for Delivery

SAN MATEO, CA 94402  
April 1, 2025, 7:35 am

Arrived at Post Office

SAN MATEO, CA 94402  
April 1, 2025, 7:24 am

Hide Tracking History

Feedback

What Do USPS Tracking Statuses Mean? (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



**USPS Tracking Plus®**



**Product Information**



**See Less** 

Track Another Package

Enter tracking or barcode numbers

## **Need More Help?**

Contact USPS Tracking support for further assistance.

**FAQs**



# Exhibit 22



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

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Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

**SENT VIA CERTIFIED MAIL**

**2<sup>nd</sup> NOTICE: IMMEDIATE ACTION REQUIRED**

**Request Date:** March 28, 2025

**Response Due:** April 5, 2025

**Re:** Lack of response to information letter of March 6 2025, which contained a response date of March 21, 2025.

To:  
MCI Worldcom California / Verizon  
Victor Wood  
7000 Weston Pkwy National Fiber Security Department  
Cary, North Carolina 27513

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-2-049

**Subject:** Request for information regarding notice of late electronic positive response and information regarding an unmarked facility on June 2, 2023 at approximately 601 Gateway Boulevard.

Incident Number: D231530005

Ticket Number: 2023033003533-005

Incident Address: Approximately 640 Gateway Boulevard, South San Francisco, California 94080

Date of Incident: Unmarked on June 2, 2023

**REQUESTS**

1. The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are

attempting to identify the owner or operator of the facility. Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location.

- a. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
- b. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**





**Exhibit 2**



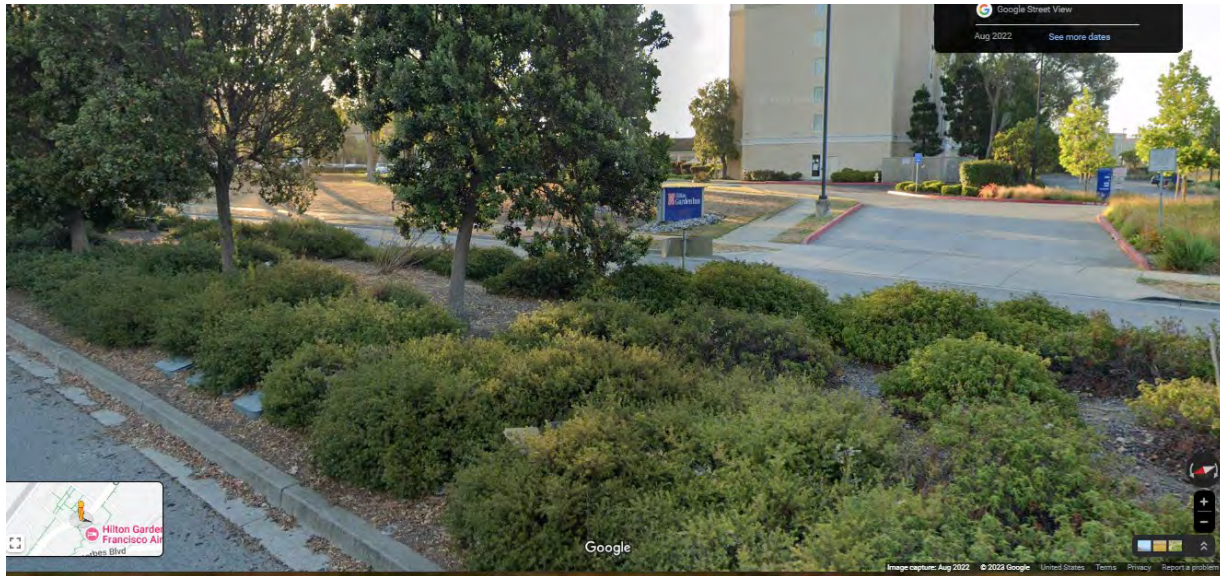


**Exhibit 3**





## Exhibit 4



## INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.



Tracking Number:

Remove X

9589071052702374150401

Copy      Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to the front desk, reception area, or mail room at 11:27 am on April 3, 2025 in CARY, NC 27513.

Get More Out of USPS Tracking:

USPS Tracking Plus<sup>®</sup>

Delivered

Delivered, Front Desk/Reception/Mail Room

CARY, NC 27513

April 3, 2025, 11:27 am

Hide Tracking History

Feedback

[What Do USPS Tracking Statuses Mean?](https://faq.usps.com/s/article/Where-is-my-package) (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



USPS Tracking Plus<sup>®</sup>



Product Information



See Less ^

Track Another Package



Enter tracking or barcode numbers

## Need More Help?

Contact USPS Tracking support for further assistance.

**FAQs**

# Exhibit 23





**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

**SENT VIA CERTIFIED MAIL**

**2<sup>nd</sup> NOTICE: IMMEDIATE ACTION REQUIRED**

**Request Date:** March 28, 2025

**Response Due:** April 5, 2025

**Re:** Lack of response to information letter of March 6 2025, , which contained a response date of March 21, 2025.

To:  
City of South San Francisco  
Randy Chen  
550 North Canal Street  
South San Francisco, California 94080

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-2-050

**Subject:** Request for information regarding notice of late electronic positive response and information regarding an unmarked facility on June 2, 2023 at approximately 601 Gateway Boulevard.

Incident Number: D231530005

Ticket Number: 2023033003533-005

Incident Address: Approximately 640 Gateway Boulevard, South San Francisco, California 94080

Date of Incident: Unmarked on June 2, 2023

**REQUESTS**

1. USA Ticket 2023033003533-000, 2023033003533-001, and 2023033003533-006 included an electronic positive response requirement for the City of South San

Francisco (USA North 811 Member Code CTYSSF) and City of South San Francisco received a late notice 999 “Utility did not provide a response code before the response due date” code 3 times:

- a. On April 4, 2023 at 10:15 p.m.
  - b. On April 25, 2023 at 4:46 a.m.
  - c. On June 9, 2023 at 10:15 p.m.
2. Provide an explanation for the late notice electronic positive response code notices.
3. Provide documentation of training and policies for the City of South San Francisco on providing electronic positive responses to USA Tickets.
4. Provide documentation of the City of South San Francisco response to USA Ticket 2023033003533-000, 2023033003533-001, and 2023033003533-006.
  - a. For locate and mark actions provide photos or other documentation the locate and mark was completed. If information was provided to the excavator provide that information. If there was no conflict, provide documentation of no conflict response.
5. An unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility. Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location.
  - a. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
  - b. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

### **Exhibit 1**



Location of the damaged utility.

**Exhibit 2**





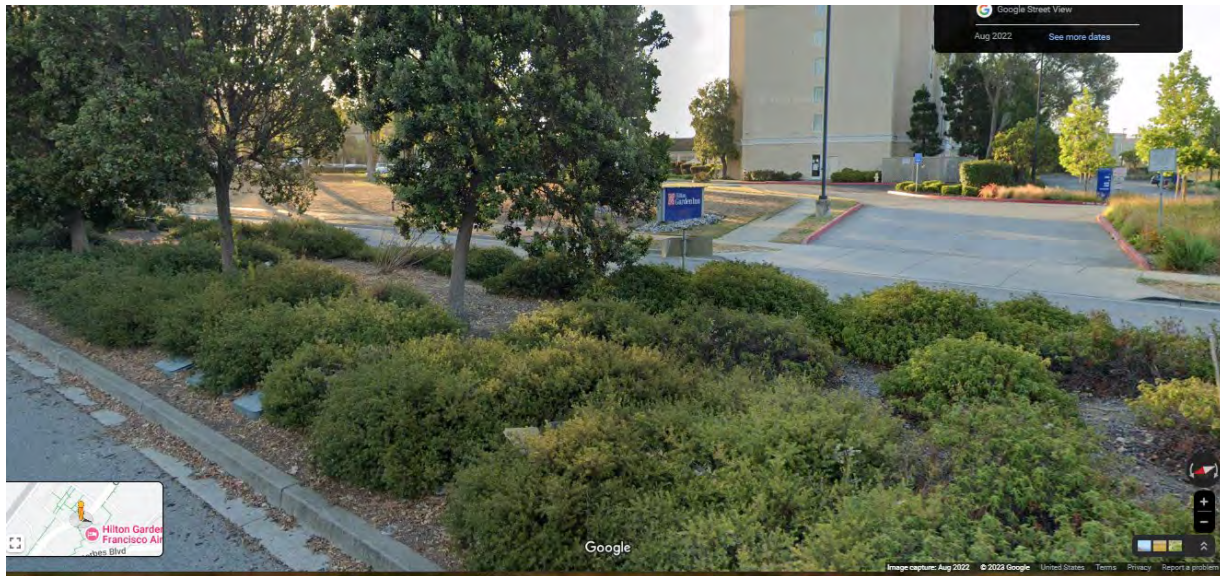
**Exhibit 3**





**Exhibit 4**





## **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.



Tracking Number:

Remove X

**9589071052702374150425**

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

## Information Available Soon

USPS doesn't yet have a status update on this item shipped from the Post Office. Information is usually updated within the hour of your visit. Please check back soon.

Track Another Package

Enter tracking or barcode numbers

Feedback

## Need More Help?

Contact USPS Tracking support for further assistance.

**FAQs**

# Exhibit 24

**From:** [Chen, Randy](#)  
**To:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety)  
**Subject:** RE: Underground Safety Board: Unmarked Utility investigation with Ticket 2023033003533  
**Date:** Thursday, September 14, 2023 3:32:57 PM

---

Hi Jeff,

Conduits are look like irrigation lines and Genentech maintains them. our electrical conduits do not cross on that location.

Thanks,  
Randy

---

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Sent:** Thursday, September 14, 2023 3:17 PM  
**To:** Chen, Randy <Randy.Chen@ssf.net>  
**Subject:** Re: Underground Safety Board: Unmarked Utility investigation with Ticket 2023033003533

**[NOTICE: This message originated outside of City of South San Francisco -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]**

Hi Randy,

How did you determine that these do not belong to SSF? Did you go into the field at the time of the damage?

And what leads you to think they may belong to Genentech?

Thanks for the quick reply,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

---

**From:** Chen, Randy <[Randy.Chen@ssf.net](mailto:Randy.Chen@ssf.net)>  
**Sent:** Thursday, September 14, 2023 3:07 PM  
**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Subject:** RE: Underground Safety Board: Unmarked Utility investigation with Ticket 2023033003533

Hi Jeff,



There conduits do not belong to SSF utility. They might belong to Genentech.

Thanks,  
Randy

---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Thursday, September 14, 2023 12:18 PM  
**To:** Chen, Randy <[Randy.Chen@ssf.net](mailto:Randy.Chen@ssf.net)>  
**Subject:** Underground Safety Board: Unmarked Utility investigation with Ticket 2023033003533

**[NOTICE: This message originated outside of City of South San Francisco -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]**

Hi Randy,

I'm investigating a damage associated with Ticket 2023033003533 (copy attached) which was reported to be unmarked earlier this year.

I found your contact information at USA North 811, and I'm wondering if your group looked in to this damage and determined whether this was or was not your utility that was damaged.

Please see the attached request for full information and please contact me to clarify any questions with this.

Thanks for time on this,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energysafety.ca.gov)



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Ron Bianchini  
Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** September 14, 2023

**Response Due:** September 25, 2023

To:

Randy Chen

City of South San Francisco

550 North Canal Street South San Francisco California 94080

[Randy.chen@ssf.net](mailto:Randy.chen@ssf.net)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



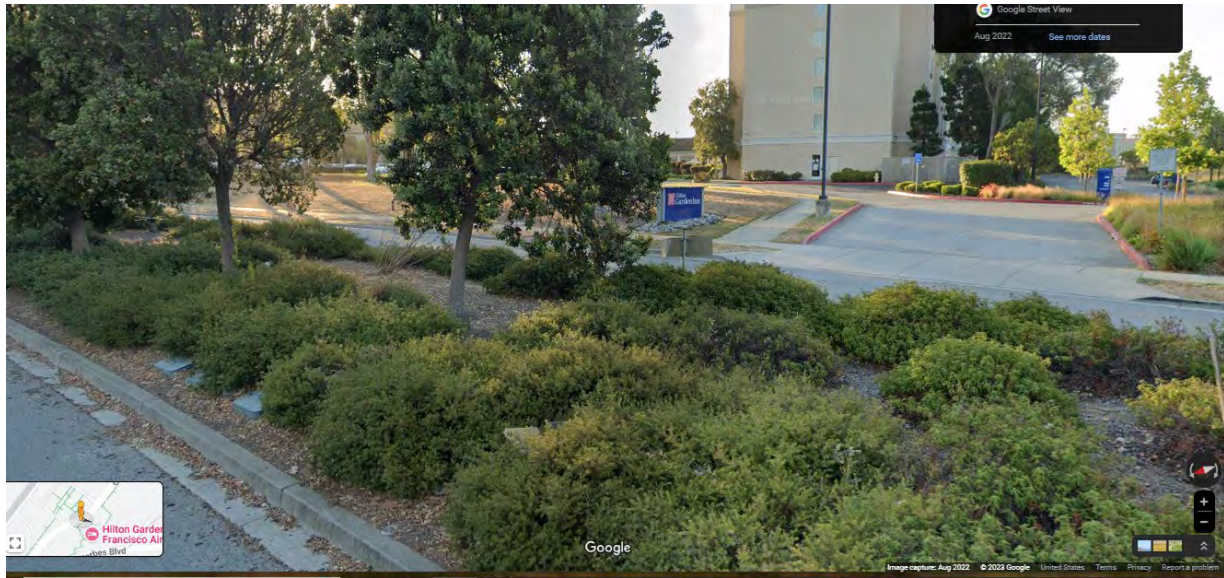


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**



# Exhibit 25

**From:** [Belluzzi, Steven](#)  
**To:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Monday, November 6, 2023 9:40:44 AM  
**Attachments:** [image004.png](#)  
[601 Gateway Blvd SSF.docx](#)

---

Hello Jeff,

I thought I sent this as the team completed their assessment back on the 12<sup>th</sup>. Not sure what happened.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?

No

2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Comcast facilities cross Gateway Blvd about 62' NE of the location where facilities were excavated on June 2<sup>nd</sup>, 2023.

Comcast facilities are to this day marked. (See attached file)

Let me know if you have any questions.

Thank you.

Steve

---

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Sent:** Monday, November 6, 2023 9:07 AM  
**To:** Belluzzi, Steven <Steven\_Belluzzi@comcast.com>  
**Subject:** [EXTERNAL] RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hi Steve,

Just following up on this; were you able to come to any conclusions?

Thanks,

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division  
(279) 789-1818

Office of Energy Infrastructure Safety

---

**From:** Belluzzi, Steven <[Steven\\_Belluzzi@comcast.com](mailto:Steven_Belluzzi@comcast.com)>  
**Sent:** Thursday, October 12, 2023 9:39 AM  
**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hello Jeff,

I have started the process.

- I have my team going out and verifying if the conduit is ours and requesting any known knowledge of our facilities being impacted.
  - If confirmed the conduit is ours, I will work with our mark and locate team to understand if a ticket was received, cleared, marked etc. along with any supporting proof / documentation
  - If not our facility, I will provide maps and docs as to where our facilities are located.

Thanks,

*Steve Belluzzi*  
*Sr. Director, Construction*  
*Comcast California*  
*3055 Triad Place*  
*Livermore CA 94551*  
*M: (415) 859-0870*

---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Thursday, October 12, 2023 9:22 AM  
**To:** Belluzzi, Steven <[Steven\\_Belluzzi@comcast.com](mailto:Steven_Belluzzi@comcast.com)>  
**Subject:** [EXTERNAL] Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Request Date:** October 11, 2023  
**Response Due:** October 25, 2023

Hi Steve,

We received a notification from the call center on an incident that occurred



June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

#### **Exhibit 1**



Location of the damaged utility.

**Exhibit 2**



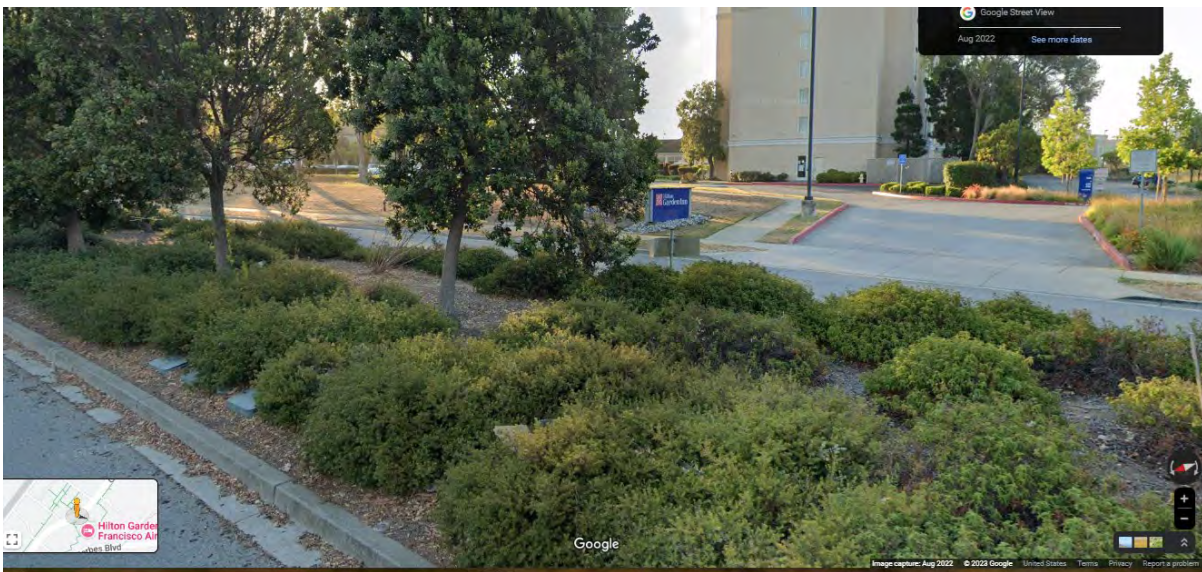


**Exhibit 3**





**Exhibit 4**



**END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

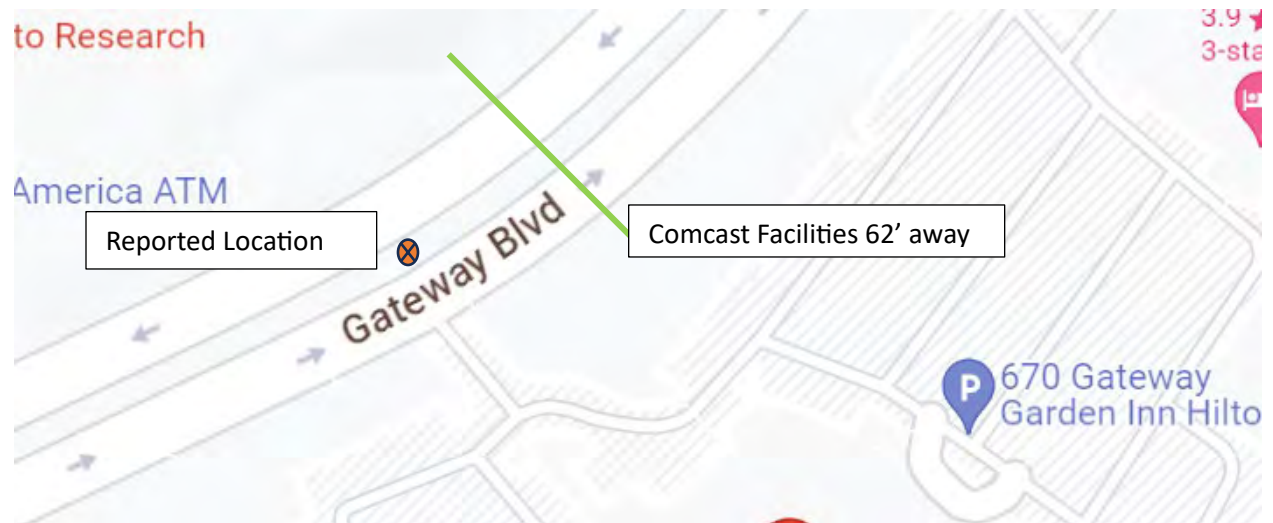
715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)











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UNDERGROUND SAFETY BOARD**

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Bill Johns, Vice Chair  
Ron Bianchini  
Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

To:

Steve Belluzzi

Sr. Director, Network Operations

Comcast

427 East Eaton Road

Chico, California 95973

Steven\_Belluzzi@comcast.com

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator: [Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)



## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



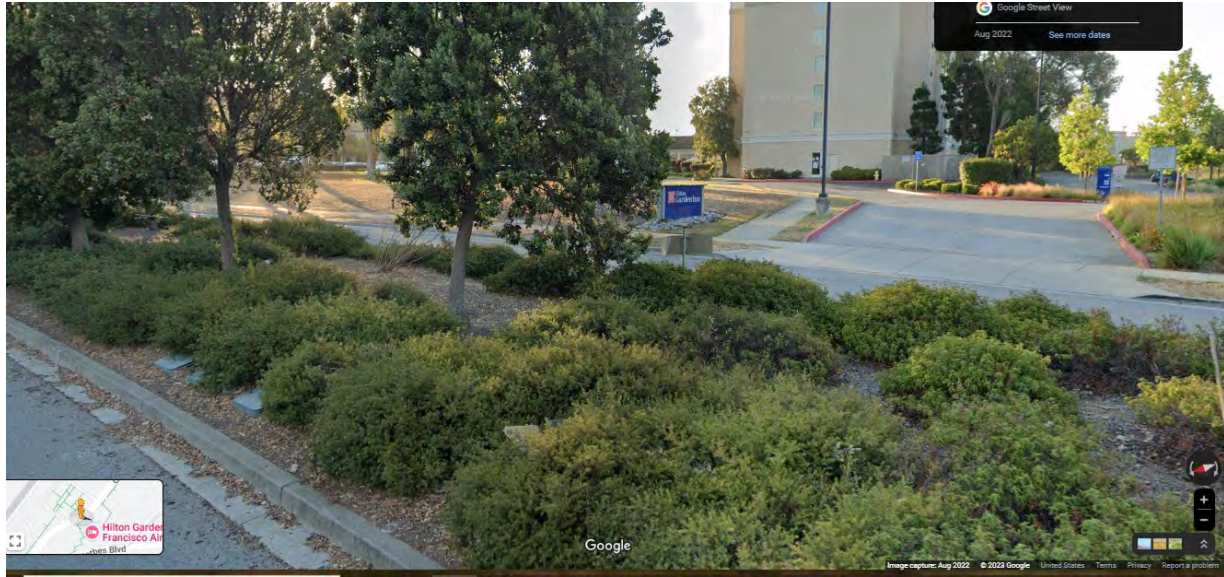


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**



**From:** [Belluzzi, Steven](#)  
**To:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Monday, November 6, 2023 9:40:44 AM  
**Attachments:** [image004.png](#)  
[601.Gateway Blvd SSF.docx](#)

---

Hello Jeff,

I thought I sent this as the team completed their assessment back on the 12<sup>th</sup>. Not sure what happened.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?

No

2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Comcast facilities cross Gateway Blvd about 62' NE of the location where facilities were excavated on June 2<sup>nd</sup>, 2023.

Comcast facilities are to this day marked. (See attached file)

Let me know if you have any questions.

Thank you.

Steve

---

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Sent:** Monday, November 6, 2023 9:07 AM  
**To:** Belluzzi, Steven <Steven\_Belluzzi@comcast.com>  
**Subject:** [EXTERNAL] RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hi Steve,

Just following up on this; were you able to come to any conclusions?

Thanks,

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division  
(279) 789-1818

Office of Energy Infrastructure Safety

---

**From:** Belluzzi, Steven <[Steven\\_Belluzzi@comcast.com](mailto:Steven_Belluzzi@comcast.com)>  
**Sent:** Thursday, October 12, 2023 9:39 AM  
**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hello Jeff,

I have started the process.

- I have my team going out and verifying if the conduit is ours and requesting any known knowledge of our facilities being impacted.
  - If confirmed the conduit is ours, I will work with our mark and locate team to understand if a ticket was received, cleared, marked etc. along with any supporting proof / documentation
  - If not our facility, I will provide maps and docs as to where our facilities are located.

Thanks,

*Steve Belluzzi*  
*Sr. Director, Construction*  
*Comcast California*  
*3055 Triad Place*  
*Livermore CA 94551*  
*M: (415) 859-0870*

---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Thursday, October 12, 2023 9:22 AM  
**To:** Belluzzi, Steven <[Steven\\_Belluzzi@comcast.com](mailto:Steven_Belluzzi@comcast.com)>  
**Subject:** [EXTERNAL] Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Request Date:** October 11, 2023  
**Response Due:** October 25, 2023

Hi Steve,

We received a notification from the call center on an incident that occurred

June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

#### **Exhibit 1**





Location of the damaged utility.

**Exhibit 2**





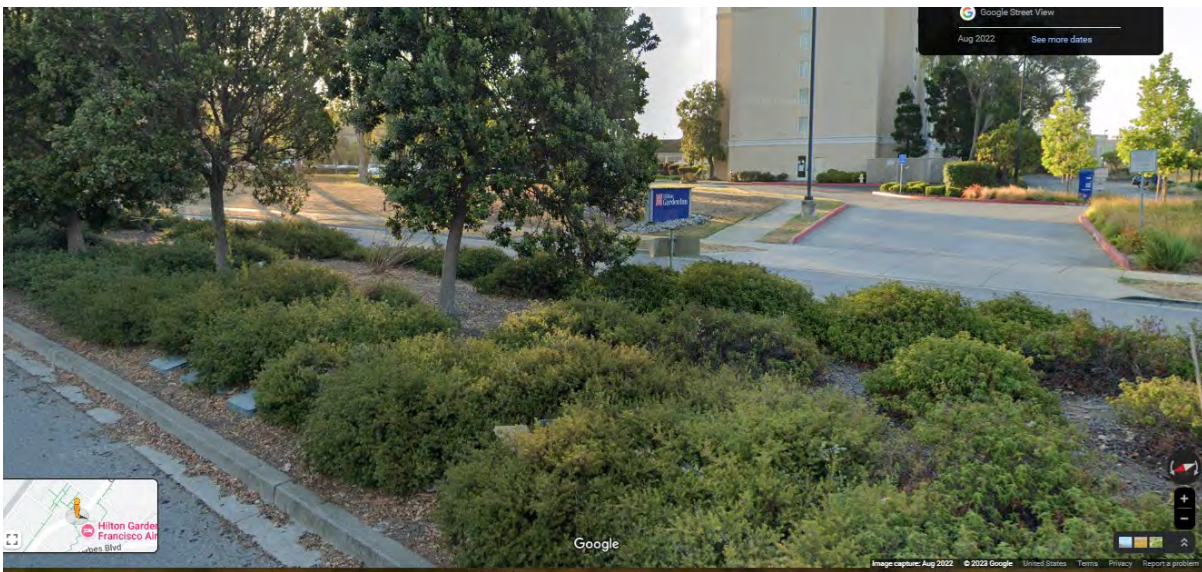
**Exhibit 3**





**Exhibit 4**





**END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

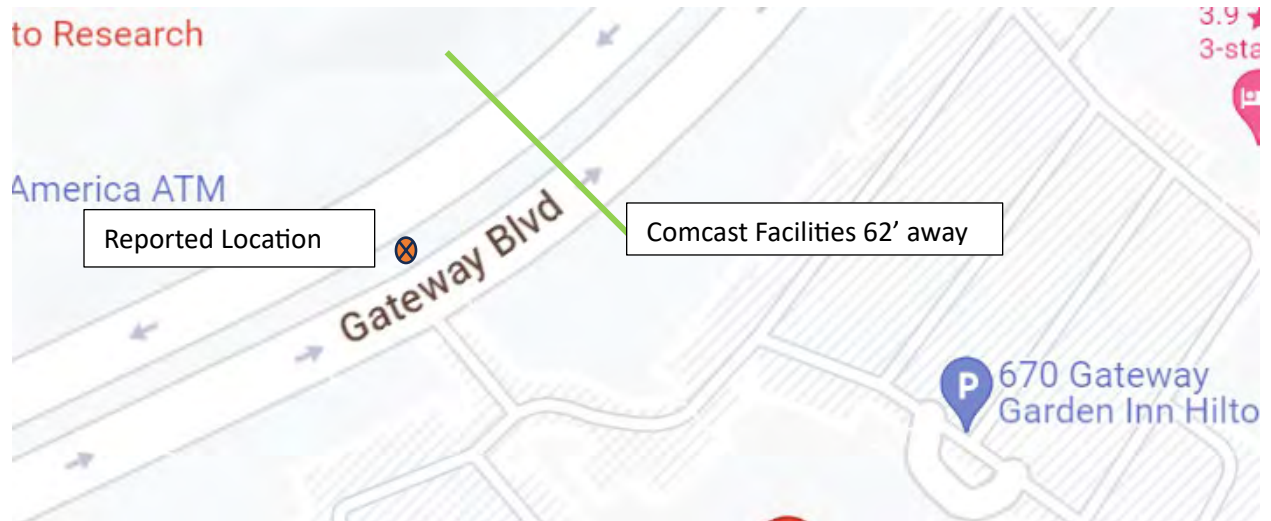
Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)









# Exhibit 26

**From:** [CAVENAILE, KEVIN](#)  
**To:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Wednesday, October 11, 2023 3:38:19 PM  
**Attachments:** [image001.png](#)  
[image005.png](#)  
[image006.png](#)

---

Jeff,

Ok using some of my fancy investigation skills I don't believe that facility is ours. Please see below with the legend. Let me know if you have any additional questions. Thanks and take care.

Using the tree's highlighted in magenta like color to align the backgrounds in both photo's, it looks like our facilities indicated in red and another utility indicated in green run a similar path but, then separate with the green facility moving more toward the tree. In the photo you shared from the excavator it appears that the facility is closer to the trees. So, it would appear that is another utilities facility. You can also see at the curb and then again behind the bushes there is 2 sets of orange flags. This would indicate that those are 2 separate communications providers.



**Kevin Cavenaile**

Area Mgr Ntwk Process &Quality  
Damage Prevention | AT&T Field Operations  
WSW Region

**AT&T**

2121 E 63<sup>rd</sup> st, Kansas City, MO  
[815.274.3093](tel:815.274.3093) | [kc2951@att.com](mailto:kc2951@att.com)

---

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Sent:** Wednesday, October 11, 2023 4:35 PM  
**To:** CAVENAILE, KEVIN <KC2951@att.com>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hi Kevin,

Thanks for taking a look at this. I've added the photos to this email to see them in higher resolution but that's all I have.

Here is the description from the contractor; unfortunately they did not record a GPS location:

INCIDENT LOCATION
<b>Location Description:</b> Eastbound lane of Gateway Blvd. <b>Address 1:</b> 640-646 Gateway Blvd <b>Address 2:</b> <b>City:</b> South San Francisco <b>State:</b> CA

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

Office of Energy Infrastructure Safety

---

**From:** CAVENAILE, KEVIN <[KC2951@att.com](mailto:KC2951@att.com)>  
**Sent:** Wednesday, October 11, 2023 2:14 PM  
**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Jeff,

Hey how are you. We do have facilities within the scope of this ticket. Some of the facilities cross near that approximate location. Do you have any additional photo's that could better depict the damage location? Some additional items in the background of the damage location would help. This ticket was last marked on 4/25, looking at those post locate photo's I would need some additional background structures to align if this is ours or not. Thanks and take care.

**Kevin Cavenaile**  
Area Mgr Ntwk Process &Quality  
Damage Prevention | AT&T Field Operations  
WSW Region

**AT&T**  
2121 E 63<sup>rd</sup> st, Kansas City, MO  
815.274.3093 | [kc2951@att.com](mailto:kc2951@att.com)  
MOBILIZING YOURWORLD



---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>

**Sent:** Wednesday, October 11, 2023 2:01 PM

**To:** CAVENAILE, KEVIN <[KC2951@att.com](mailto:KC2951@att.com)>

**Subject:** Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

Hi Kevin,

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**



**Exhibit 2**

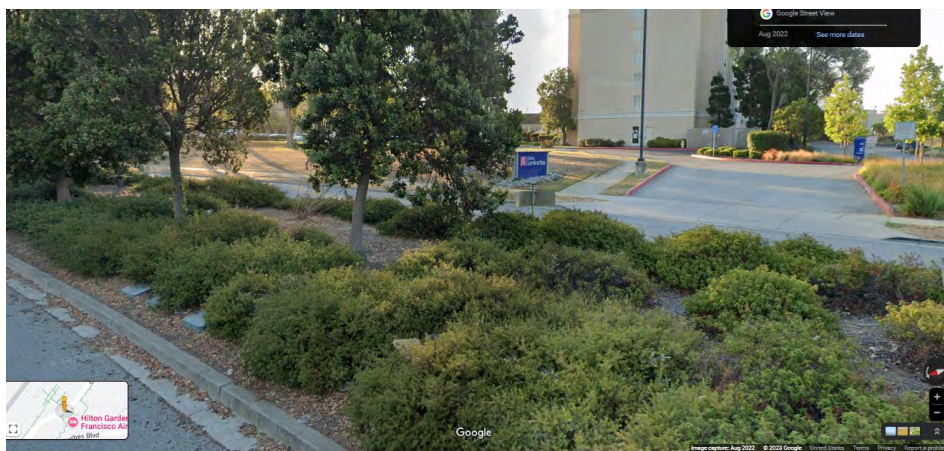


**Exhibit 3**





**Exhibit 4**



## **END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

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Bill Johns, Vice Chair  
Ron Bianchini  
Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

To:

Kevin Cavenaile  
Area Manager, Network Process and Quality  
AT&T  
70 South State Street  
Salt Lake City, Utah 84111  
Kc2951@att.com

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator: [Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)



## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



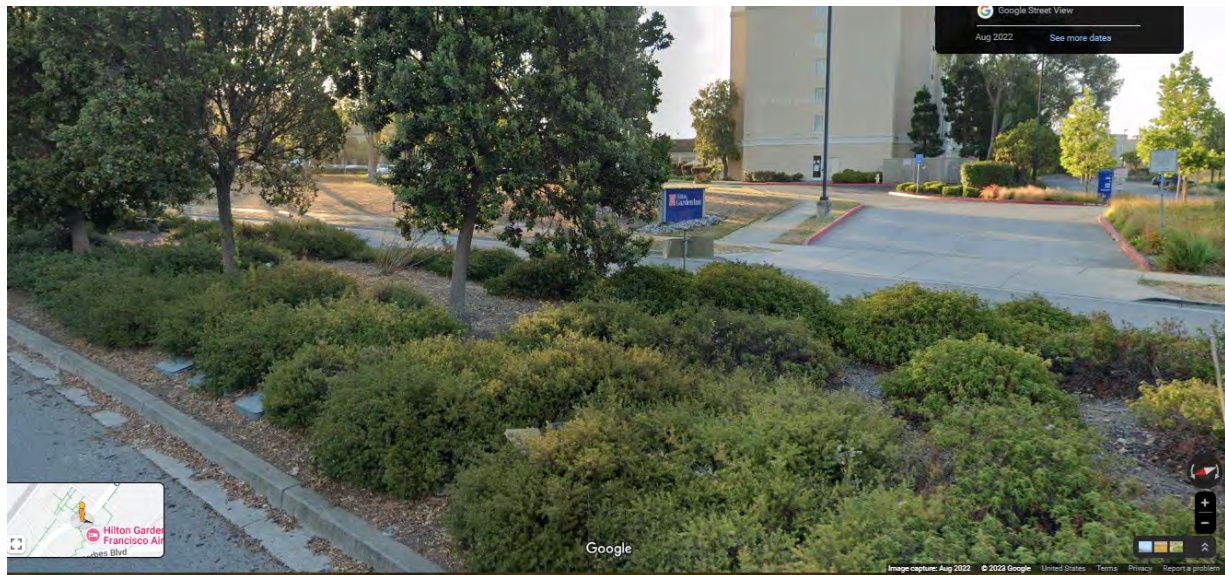


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**

# Exhibit 27

**From:** [Melissa Shull](#)  
**To:** [McClenahan, Jeff@EnergySafety](#); [Craig Fidler](#); [Brandon Gedrose](#)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Wednesday, November 8, 2023 11:47:23 AM  
**Attachments:** [image006.png](#)  
[image007.png](#)  
[image011.png](#)  
[Re CA TICKET 2023033003499-011 EXPD Normal\(INTMCA\).msg](#)

---

You don't often get email from [melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com). [Learn why this is important](#)

+ Brandon

Jeff

We originally marked the location on 03/30/2023 per the ticket below. Brandon has gone back out today and remarked all of our utilities and validated that it is not ours. It is also not the size or pipe color that we install. Another ticket in the area came out today and Brandon has responded to that as well. Please see attached.

Please let us know if you have any questions.



Verizon LTE 11:19 AM 91%

2023033003533-000\_INTMCA\_... Done

### UNDERGROUND SERVICE ALERT

**Ticket #:** 2023033003533 **Revision:** 000

**Ticket Status:** Original **Ticket Type:** Normal  
**Transmittal ID:** 227 **Response Required:** Yes

---

**Member Operator**

**Member Name:** Intermountain Infrastructure Group, LLC - California  
**Member Contact:** CHRIS FIDLER **Phone:** 8704443942 **Station Code:** INTMCA  
**Utility ID:** 21862

---

**Excavator Details**

**Contact:** Shari Karamoun **Phone:** 805-423-0973 **Mobile:** 805-423-0973  
**Email:** SKaramoun@IMSGUnderground.com **Language:** Not Supplied  
**Company:** IMSG Underground **Excavator Type:** Connector  
**Address:** 2221 Old Oakland Rd. California 95131 **Excavator ID:** 12914

---

**Dig Site and Ticket Details**



[Open Map](#)

**Latitude/Longitude:** 37.56861, -122.57747  
**GIS coordinate system:** NAD83 (NAD83 4326)

**Ticket Action Reason:**

**Excavator Remarks:**  
 LOCATE WHITE HOSE (GAS) 18" ON NORTHBOUND SIDE NEXT TO CITY OF PEAKY BLVD. SOUTH SAN FRANCISCO ADDRESS: BRACKETT STREET 680 FT NORTH OF THE CORNERS OF GATEWAY 3RD INTERSECTION. BRACKETT STREET 680 FT NORTH ON GATEWAY BLVD.

Previous Ticket #	Rev.#
2023033003533	000

**Submitted:** 03/30/2023 10:45  
**Work Begin Date:** 04/04/2023 07:00  
**Legal Start Date:** 04/04/2023 07:00  
**Ticket Expiration:** 04/27/2023 03:00  
**Work Duration:** Longer than 21 days  
**Address/Location:** 401 Gateway Blvd.  
**City/Town/Place:** South San Francisco  
**County:** San Mateo County  
**State:** CA **Zip Code:** 94080  
**Nearest Cross Street:** Congress St.  
**Subcontractor/Job:** N/A  
**Estimated Method:** Other than  
**Work Type:** Utilities - Distribution  
**Work Activity:** Excavate - install new 12" gasline  
**Excavation Method:** Mechanical/Airless (jetting)  
**Anticipated Depth:** ~45' (incl.)  
**Boring:** No **Explosives:** No  
**Street/Sidewalk:** No **Pavement Only:** Yes  
**Vertical Expansion:** Yes  
**Project Owner:** Pacific Gas & Electric  
**Parcel:** City/Town: 021000071  
**Job # / Name:** 04000000  
**Onsite Contact Name:** Gasline Control  
**Onsite Contact Phone:** 415-400-0000

CA Ticket: 2023033003533-000 Page 1 of 2

---

**Additional Information**

Log in to OCA to view responses from member facility operators and confirm that all operators have responded before you begin digging. Link to OCA here.

Be sure the work location is accessible to facility owners/operators and their support vendors.

- Do not proceed with your works until the legal start date/response due date has arrived and ALL facility owner/operators have responded that it is safe to dig.
- When working within 48" of any facility marking, hand dig to expose the line prior to using power equipment.
- If you make contact (900 & 904) you are required to protect the facility owner immediately.
- If you need assistance, please contact us by dialing 911 or 1-800-642-2444 or send an email to [shari@ocai.org](mailto:shari@ocai.org)

Melissa Dumont (formerly Melissa Shull)  
 General Manager - California  
 Intermountain Infrastructure Group  
[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)  
 (720) 232-6018



This e-mail may contain proprietary and confidential information which is not available to the general public. As such, you are obligated to treat such information as "Confidential Information" as delineated in the mutually executed NDA or, in the event an NDA has not yet

been signed, in the same manner you would treat your or your company's Confidential Information.

---

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Sent:** Wednesday, November 8, 2023 11:01 AM  
**To:** Melissa Shull <melissa.shull@intermountainig.com>; Craig Fidler <craig.fidler@intermountainig.com>  
**Subject:** Re: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Could you say why this is not Intermountain's facility? Did your inspector confirm by map, utility locating, by the materials, etc..?

Thanks,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

Office of Energy Infrastructure Safety

---

**From:** Melissa Shull <[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)>  
**Sent:** Wednesday, November 8, 2023 10:42 AM  
**To:** Craig Fidler <[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)>; McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

You don't often get email from [melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com). [Learn why this is important](#)

Hi Jeff

Our Inspector went out today and validated that the utility below does not belong to IIG.

Thanks

Melissa Dumont (formerly Melissa Shull)  
General Manager - California  
Intermountain Infrastructure Group  
[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)  
(720) 232-6018



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---

**From:** Craig Fidler <[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)>  
**Sent:** Tuesday, November 7, 2023 2:20 AM  
**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Cc:** Melissa Shull <[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Jeff,**

Apologies for the delayed response.

**Melissa,**

Are you and able address if the below conduit in South San Fransico near 670 Gateway Blvd, South San Francisco, CA 94080 is an IIG asset?  
Pictures attached below.

**Craig Fidler**

**VP of Engineering**

Intermountain Infrastructure Group, LLC  
Travail Networks Canada Inc (TNCl)  
<https://www.intermountainig.com>  
Phone: 503-309-6071  
[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)



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---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Monday, November 6, 2023 9:09 AM  
**To:** Craig Fidler <[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hi Craig,

Just following up on this; were you able to look into this unmarked facility?

Thanks,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

---

**From:** McClenahan, Jeff@EnergySafety  
**Sent:** Wednesday, October 11, 2023 12:01 PM  
**To:** [Craig.fidler@intermountainig.com](mailto:Craig.fidler@intermountainig.com)  
**Subject:** Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Request Date:** October 11, 2023  
**Response Due:** October 25, 2023

Hi Craig,

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**





**Exhibit 2**

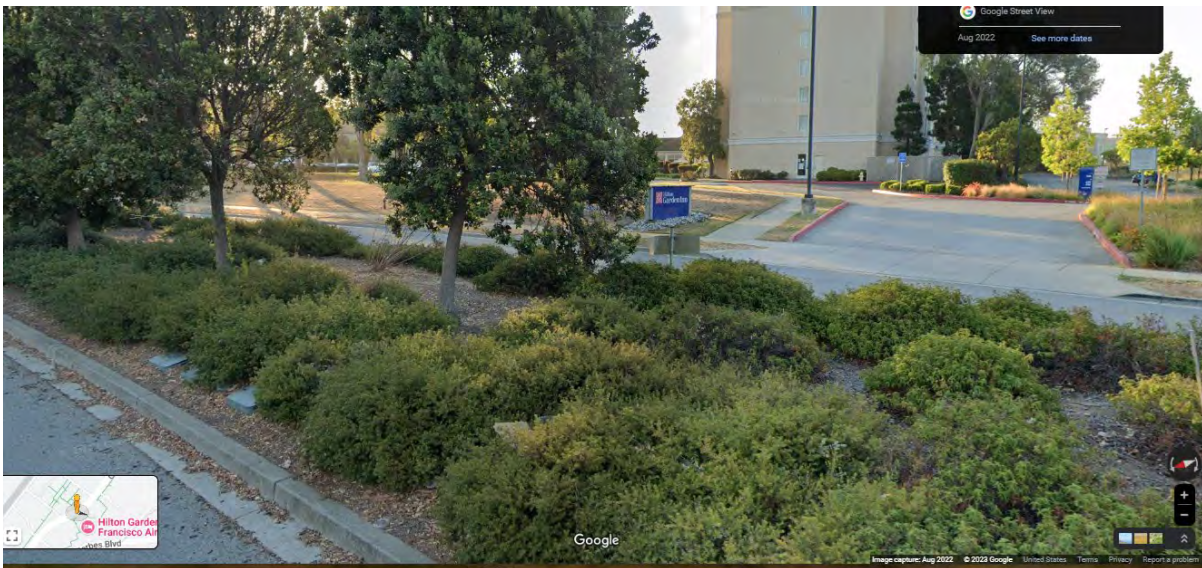




**Exhibit 3**



**Exhibit 4**



**END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

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Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

To:

Craig Fidler

Intermountain Infrastructure Group LLC – California

533 Airport Boulevard Suite 400

Burlingame, California 94010

[Craig.fidler@intermountainig.com](mailto:Craig.fidler@intermountainig.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

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1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)



## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



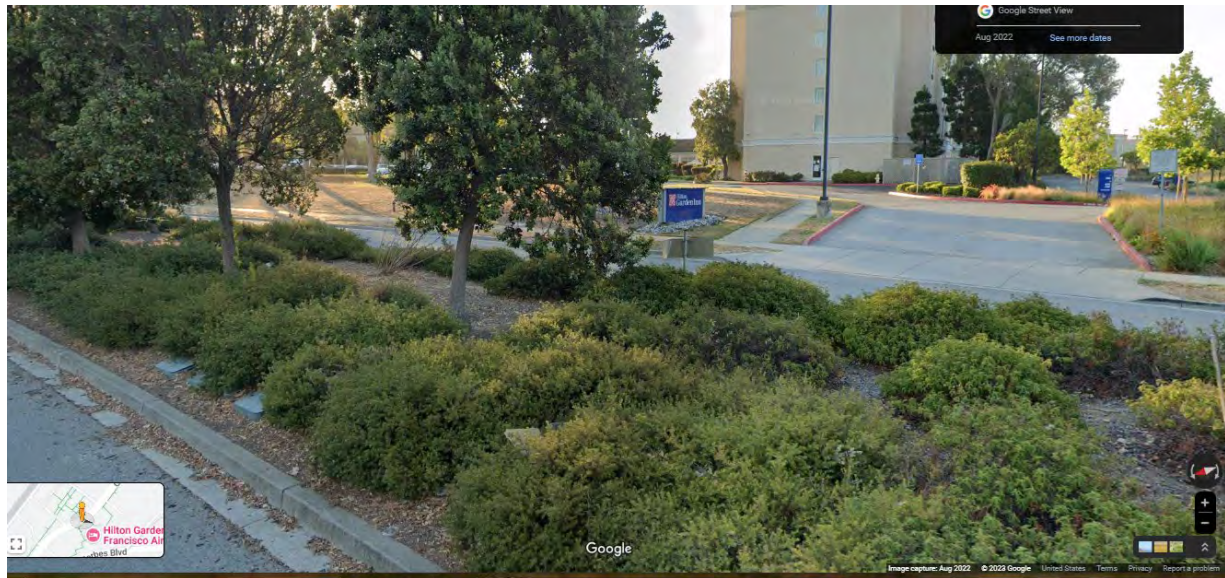


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**

**From:** [Melissa Shull](#)  
**To:** [McClenahan, Jeff@EnergySafety](#); [Craig Fidler](#); [Brandon Gedrose](#)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Wednesday, November 8, 2023 11:47:23 AM  
**Attachments:** [image006.png](#)  
[image007.png](#)  
[image011.png](#)  
[Re CA TICKET 2023033003499-011 EXPD Normal\(INTMCA\).msg](#)

---

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+ Brandon

Jeff

We originally marked the location on 03/30/2023 per the ticket below. Brandon has gone back out today and remarked all of our utilities and validated that it is not ours. It is also not the size or pipe color that we install. Another ticket in the area came out today and Brandon has responded to that as well. Please see attached.

Please let us know if you have any questions.

Verizon LTE 11:19 AM 91%

2023033003533-000\_INTMCA\_... Done

**UNDERGROUND SERVICE ALERT** Ticket #: 2023033003533 Revision: 000

Ticket Status: Original Ticket Type: Normal  
Transmittal ID: 227 Response Required: Yes

**Member Operator**

Member Name: Intermountain Infrastructure Group, LLC - California  
Member Contact: CHRIS FIDLER Phone: 8704443942 Station Code: INTMCA  
Utility ID: 21862

**Excavator Details**

Contact: Shari Karamouz Phone: 805-423-0973 Mobile: 805-423-0973  
Email: SKaramouz@MSEUnderground.com Language: Not Supplied  
Company: MSE Underground Excavator Type: Connector  
Address: 2221 Old Oakland Rd. California 95131 Excavator ID: 12914

**Dig Site and Ticket Details**



Latitude/Longitude: 37.56861, -122.47747  
GCS coordinate system: NAD83 (NAD83 4326)

**Previous Ticket #**

Previous Ticket #	Rev.#
2023033003533	000

**Work Begin Date**: 04/04/2023  
**Legal Start Date**: 04/04/2023  
**Ticket Expiration**: 04/07/2023  
**Work Duration**: Longer than 21 days  
**Address/Location**: 401 Gateway Blvd.  
**City/Town/Place**: South San Francisco  
**County**: San Mateo County  
**State**: CA **Zip Code**: 94080  
**Nearest Cross Street**: Congress St.  
**Substructure/Lot**: N/A  
**Estimated Method**: Other than  
**Work Type**: Utilities - Distribution  
**Work Activity**: Excavate - install new 12" gasline  
**Excavation Method**: Mechanical/Airless (jetting)  
**Anticipated Depth**: ~44' (incl.)  
**Boring**: No **Explosives**: No  
**Street/Sidewalk**: No **Pavement Only**: Yes  
**Vertical Expansion**: Yes  
**Project Owner**: Pacific Gas & Electric  
**Permit**: City/Town: 22100007  
**Job # / Name**: 20230330  
**Onsite Contact Name**: Shari Karamouz  
**Onsite Contact Phone**: 805-423-0973

**Excavator Remarks:**  
LOCATE WHITE 48" GASLINE ON NORTHBOUND SIDE NEXT TO RAMP OFF RAMP BLVD. SOUTH SAN FRANCISCO ADDRESS: 401 GATEWAY BLVD. 80 FT NORTH OF THE CORNER OF 401 GATEWAY BLVD INTERSECTION. 401 GATEWAY BLVD. 80 FT NORTH OF 401 GATEWAY BLVD.

CA Ticket: 2023033003533-000 Page 1 of 2

**Additional Information**

Log in to OCA to view responses from member facility operators and confirm that all operators have responded before you begin digging. Link to OCA here.

Be sure the work location is accessible to facility owners/operators and their contact persons.

- Do not proceed with your work until the legal start date has arrived and ALL facility owner/operators have responded that it is safe to dig.
- When working within 48" of any facility marking, hand dig to expose the line prior to using power equipment.
- If you make contact with a line, you are required to protect the facility owner immediately.
- If you need assistance, please contact us by calling 811 or 1-800-642-2444 or send an email to [shari@ocac.org](mailto:shari@ocac.org)

Melissa Dumont (formerly Melissa Shull)  
General Manager - California  
Intermountain Infrastructure Group  
[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)  
(720) 232-6018



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been signed, in the same manner you would treat your or your company's Confidential Information.

---

**From:** McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>  
**Sent:** Wednesday, November 8, 2023 11:01 AM  
**To:** Melissa Shull <melissa.shull@intermountainig.com>; Craig Fidler <craig.fidler@intermountainig.com>  
**Subject:** Re: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Could you say why this is not Intermountain's facility? Did your inspector confirm by map, utility locating, by the materials, etc..?

Thanks,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

Office of Energy Infrastructure Safety

---

**From:** Melissa Shull <[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)>  
**Sent:** Wednesday, November 8, 2023 10:42 AM  
**To:** Craig Fidler <[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)>; McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

You don't often get email from [melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com). [Learn why this is important](#)

Hi Jeff

Our Inspector went out today and validated that the utility below does not belong to IIG.

Thanks

Melissa Dumont (formerly Melissa Shull)  
General Manager - California  
Intermountain Infrastructure Group  
[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)  
(720) 232-6018



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---

**From:** Craig Fidler <[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)>

**Sent:** Tuesday, November 7, 2023 2:20 AM

**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>

**Cc:** Melissa Shull <[melissa.shull@intermountainig.com](mailto:melissa.shull@intermountainig.com)>

**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Jeff,**

Apologies for the delayed response.

**Melissa,**

Are you and able address if the below conduit in South San Fransico near 670 Gateway Blvd, South San Francisco, CA 94080 is an IIG asset?

Pictures attached below.

**Craig Fidler**

**VP of Engineering**

Intermountain Infrastructure Group, LLC

Travail Networks Canada Inc (TNCl)

<https://www.intermountainig.com>

Phone: 503-309-6071

[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)



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---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Monday, November 6, 2023 9:09 AM  
**To:** Craig Fidler <[craig.fidler@intermountainig.com](mailto:craig.fidler@intermountainig.com)>  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

Hi Craig,

Just following up on this; were you able to look into this unmarked facility?

Thanks,

**Jeff McClenahan** (He/him)  
Investigator | Underground Investigations Division  
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

---

**From:** McClenahan, Jeff@EnergySafety  
**Sent:** Wednesday, October 11, 2023 12:01 PM  
**To:** [Craig.fidler@intermountainig.com](mailto:Craig.fidler@intermountainig.com)  
**Subject:** Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**Request Date:** October 11, 2023  
**Response Due:** October 25, 2023

Hi Craig,

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.



1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**





**Exhibit 2**



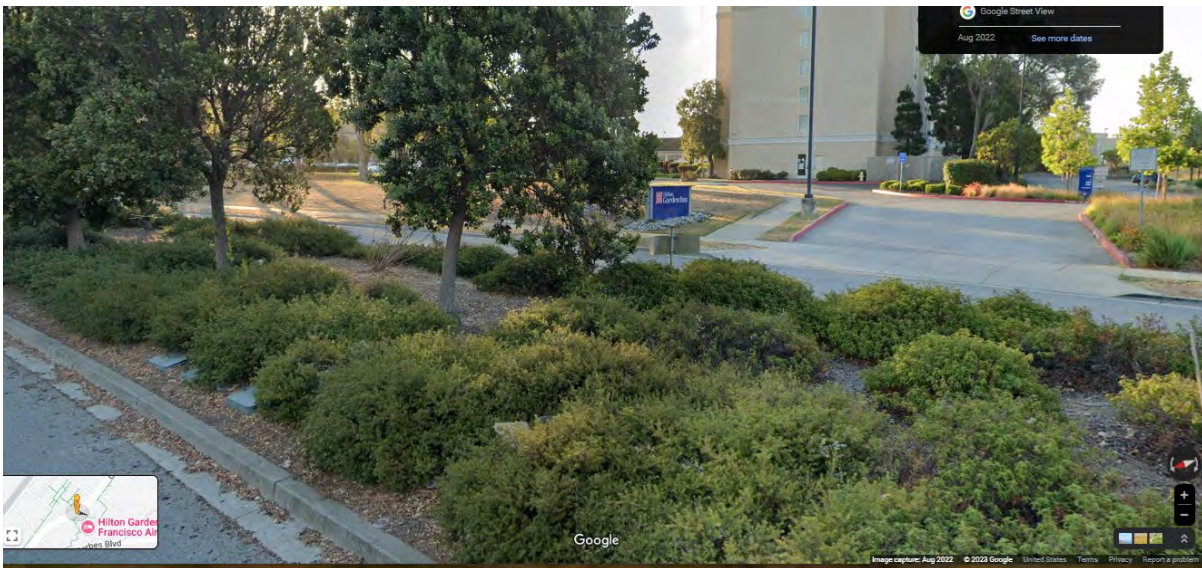


**Exhibit 3**



**Exhibit 4**





**END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy-safety.ca.gov)

# Exhibit 28

**From:** [Hamilton, Liz](#)  
**To:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Friday, October 13, 2023 2:41:49 PM  
**Attachments:** [image005.png](#)

---

Jeff,

I reached out to the tech in the field he advised that Lumen does not have any conduits crossing over on 601 Gateway. All of our facilities are on the sidewalk or in a dirt area.

Liz

**Elizabeth Hamilton**

Operations Engineer I  
Mass Markets Network Maintenance  
1025 Eldorado Blvd Interlocken 1000  
Broomfield CO 80021-8254  
tel: 720-567-6370 |  
[Liz.Hamilton@lumen.com](mailto:Liz.Hamilton@lumen.com)

---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Wednesday, October 11, 2023 1:01 PM  
**To:** Hamilton, Liz <[Liz.Hamilton@lumen.com](mailto:Liz.Hamilton@lumen.com)>  
**Subject:** Underground Safety Board: Information Request on unmarked facility 2023033003533-005

CAUTION: This email originated outside of Lumen Technologies. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Request Date:** October 11, 2023  
**Response Due:** October 25, 2023

Hi Liz,

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is **2023033003533-005**. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in



the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**



Location of the damaged utility.

**Exhibit 2**



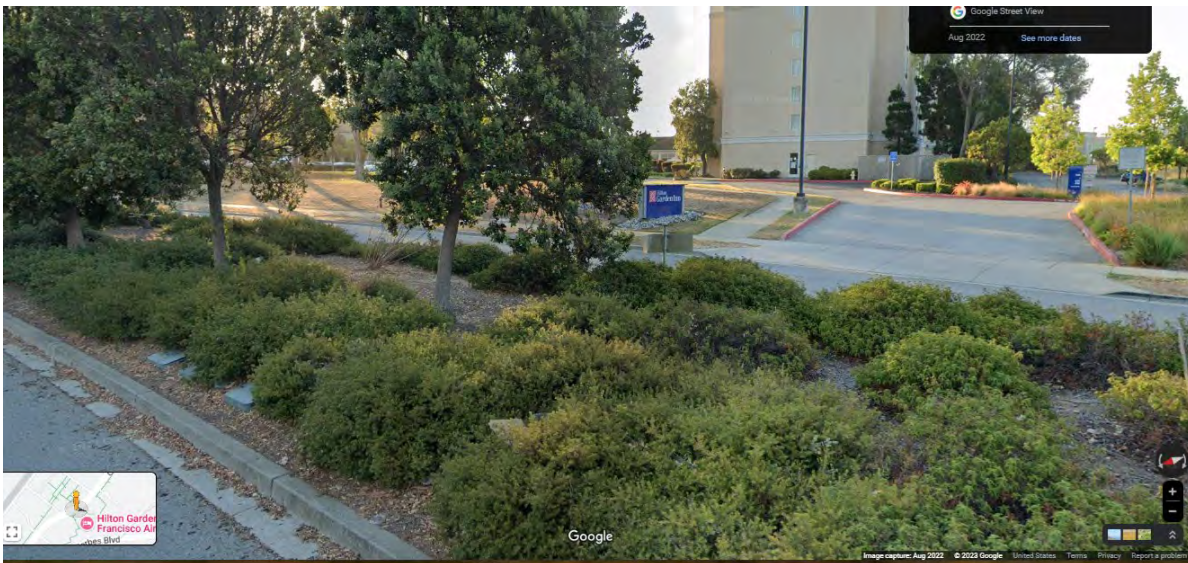


**Exhibit 3**





**Exhibit 4**



## **END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

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916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

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Bill Johns, Vice Chair  
Ron Bianchini  
Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

To:

Liz Hamilton

Level 3 Communications / Lumen

1025 Eldorado Boulevard Building 1000

Broomfield Colorado, 20021

[Liz.hamilton@lumen.com](mailto:Liz.hamilton@lumen.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)



## Exhibit 1





**Exhibit 2**



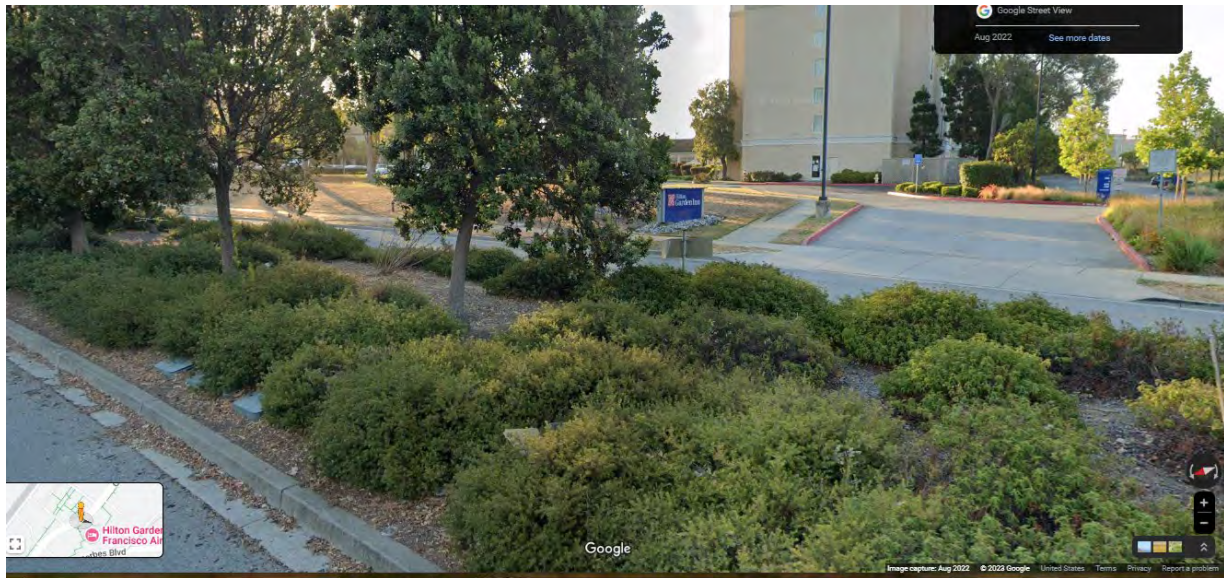


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**

**From:** [Hamilton, Liz](#)  
**To:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Friday, October 13, 2023 2:41:49 PM  
**Attachments:** [image005.png](#)

---

Jeff,

I reached out to the tech in the field he advised that Lumen does not have any conduits crossing over on 601 Gateway. All of our facilities are on the sidewalk or in a dirt area.

Liz

**Elizabeth Hamilton**

Operations Engineer I  
Mass Markets Network Maintenance  
1025 Eldorado Blvd Interlocken 1000  
Broomfield CO 80021-8254  
tel: 720-567-6370 |  
[Liz.Hamilton@lumen.com](mailto:Liz.Hamilton@lumen.com)

---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Wednesday, October 11, 2023 1:01 PM  
**To:** Hamilton, Liz <[Liz.Hamilton@lumen.com](mailto:Liz.Hamilton@lumen.com)>  
**Subject:** Underground Safety Board: Information Request on unmarked facility 2023033003533-005

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**Request Date:** October 11, 2023  
**Response Due:** October 25, 2023

Hi Liz,

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is **2023033003533-005**. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in

the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**





Location of the damaged utility.

**Exhibit 2**





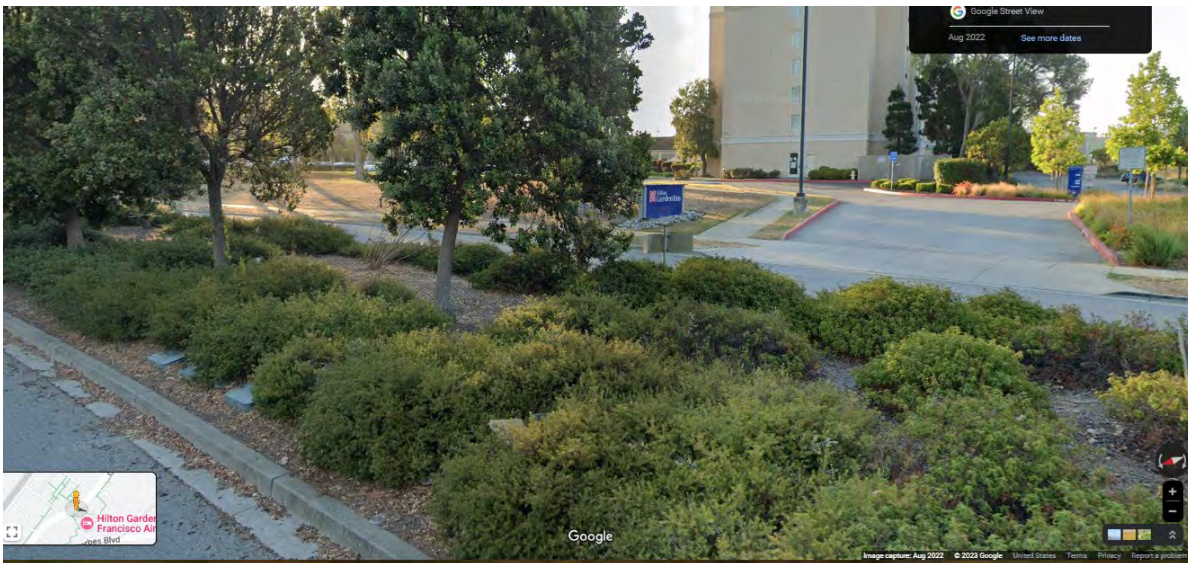
**Exhibit 3**





**Exhibit 4**





## **END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

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# Exhibit 29

**From:** [Sisemore, Steve](#)  
**To:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety)  
**Cc:** [ACLH](#)  
**Subject:** RE: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Friday, October 13, 2023 3:37:13 PM  
**Attachments:** [image005.png](#)  
[image006.jpg](#)  
[image007.jpg](#)  
[image008.jpg](#)  
[image009.png](#)  
[image001.jpg](#)  
[Index 16725 Response.docx](#)

---

You don't often get email from stsq@pge.com. [Learn why this is important](#)

**Classification: Confidential**

Good afternoon Jeff,

Aaron received your request on Wednesday. He is off today and all next week. Attached is our response to your questions below.

As an introduction, my name is Steve Sisemore and I am a new supervisor on the PG&E DiRT Team. Moving forward are you and your team able to include both Aaron and I on all future requests?

Thank you,

**Steve Sisemore**

Supervisor | Dig-In Reduction Team

**Pacific Gas and Electric Company**

Cell: **(559) 573-5361** | Email: [Steve.Sisemore@pge.com](mailto:Steve.Sisemore@pge.com)



---

**From:** Lindh, Aaron <[Aaron.lindh@pge.com](mailto:Aaron.lindh@pge.com)>

**Sent:** Wednesday, October 11, 2023 1:25 PM

**To:** Sisemore, Steve <[STSQ@pge.com](mailto:STSQ@pge.com)>

**Subject:** FW: Underground Safety Board: Information Request on unmarked facility 2023033003533-005

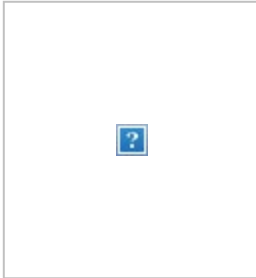
FYI

**Aaron Lindh** | Supervisor, Investigations



**Dig-in Reduction Team (DiRT) – Damage Prevention**  
**Pacific Gas & Electric Company**

Cell: 707-328-9824 | Email: [aaron.lindh@pge.com](mailto:aaron.lindh@pge.com)  
[www.pge.com/damageprevention](http://www.pge.com/damageprevention)



---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Wednesday, October 11, 2023 12:01 PM  
**To:** Lindh, Aaron <[Aaron.lindh@pge.com](mailto:Aaron.lindh@pge.com)>  
**Subject:** Underground Safety Board: Information Request on unmarked facility 2023033003533-005

**CAUTION: EXTERNAL SENDER!**

This email was sent from an EXTERNAL source. Do you know this person? Are you expecting this email? Are you expecting any links or attachments? If suspicious, do not click links, open attachments, or provide credentials. Don't delete it. **Report it by using the "Report Phish" button.**

**Request Date:** October 11, 2023  
**Response Due:** October 25, 2023

Hi Aaron,

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

I understand that MGE was contractor on this project and they relayed that PG&E looked into this facility, it just remains our procedure to attempt to confirm ownership with all operators on the ticket.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

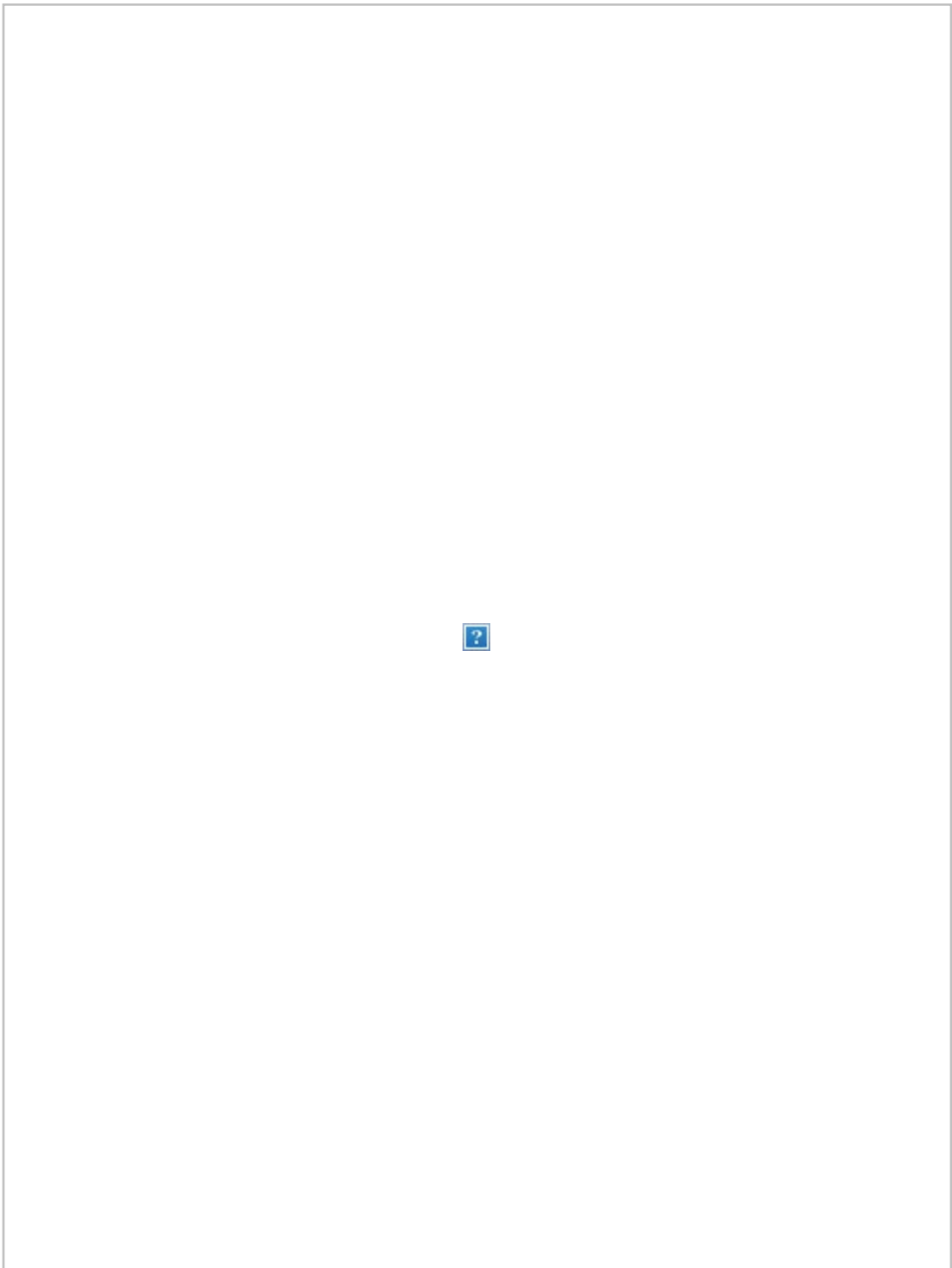
1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**Exhibit 1**

A picture containing outdoor, ground Description automatically generated

## Exhibit 2





**Exhibit 3**



**Exhibit 4**



## **END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov/energy-safety)

You can read about PG&E's data privacy practices at [PGE.com/privacy](https://www.pge.com/privacy).



**PACIFIC GAS AND ELECTRIC COMPANY**  
**Gas Operations Data Response**

PG&E Data Request Index No.:	16725		
Request Date:	10-11-2023	Date Sent:	10-13-2023
Requesting Party:	Government Relations		
External Requester:	Jeff McClenahan	PG&E Contact:	Aaron Lindh

**QUESTION 16725.01:** Are you the owner or operator of the white plastic facilities depicted in the attached photos?

**RESPONSE 16725.01:** PG&E is not the owner or operator of the unmarked white plastic facilities exposed by the excavator in the photos.

**QUESTION 16725.02:** If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

**RESPONSE 16725.02:** Per PG&E's USA ticket database, on April 11, 2023, a PG&E Locator responded to USA ticket 2023033003533 for MGE Underground. The PG&E Locator marked PG&E assets and closed the ticket Facility Marked. The USA ticket was renewed twice by MGE Underground on April 27, 2023 and May 19, 2023 with No Remarks Required. On June 2, 2023 at approximately 1314 hours the Locator received a Damage (DMGE) notice regarding this USA ticket. On June 2, 2023 at approximately 1320 hours the Locator called David Hodges from MGE Underground who was the listed caller for the Damage ticket. Hodges told the Locator they did not need a PG&E response, no remarks were needed for PG&E, and stated the damaged facility was a water line.



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Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

To:

Aaron Lindh

Supervisor, Investigations Dig-in Reduction Team

Pacific Gase and Electric

77 Beale Street, Mail Code B23A

San Francisco, California 94105

[Aaron.lindh@pge.com](mailto:Aaron.lindh@pge.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

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1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator: [Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



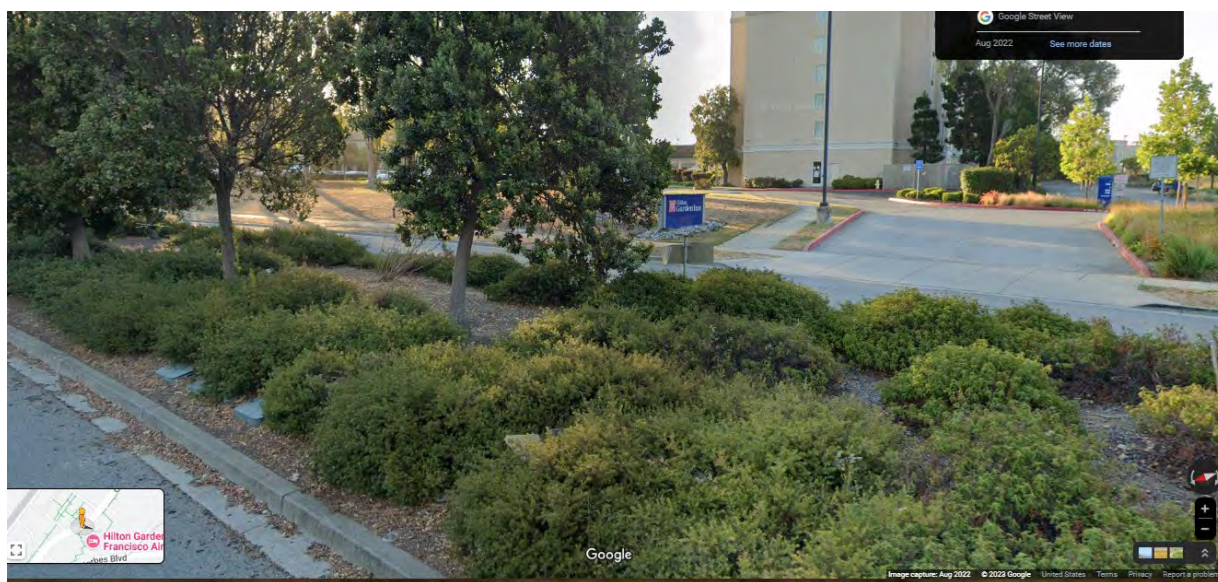


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**



# Exhibit 30

## Interview Notes

Thursday 10/26/2023 at 10:00 a.m.

Phone call

Bob Wenzlau

President, Terradex

We have water well monitoring locations in that area to monitor contaminated soil, but not utilities and would not have utilities in that area. Was not our utility.



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Randy Charland  
Marjorie Del Toro  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** September 14, 2023

**Response Due:** September 25, 2023

To:

Bob Wenzlau

Terradex Inc.

855 El Camino Real, Suite 309, Palo Alto California 94301

[bob@terradox.com](mailto:bob@terradox.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

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1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)



## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



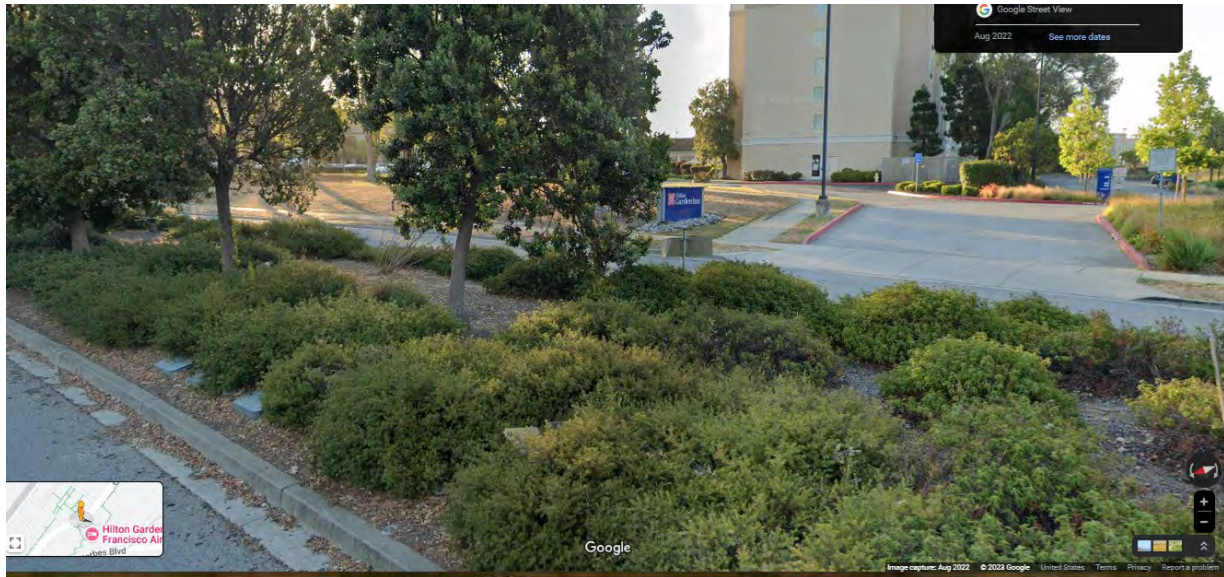


Exhibit 3





## Exhibit 4



**END OF REQUEST**

# Exhibit 31

**From:** [Shawn Thomas](#)  
**To:** [McClenahan\\_Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)  
**Cc:** [Ken Hawkins](#); [Derek Anderson](#)  
**Subject:** Re: Underground Safety Board: Information Request on unmarked facility 2023033003533-005  
**Date:** Tuesday, October 17, 2023 9:06:53 AM  
**Attachments:** [image006.png](#)  
[reticket2023033003533review.zip](#)

---

Good morning Jeff,

We have verified that these are not Wave/Astound infrastructure shown in the picture. I have attached the records from Utiliquet showing our marked facilities along with the mapping. Astound typically uses 2" duct and occasionally 3" duct for our network.

Please let me know if you have any questions.

Thank you,

**Shawn Thomas**  
Sr. Director of Technical Operations- Astound West

On Wed, Oct 11, 2023 at 12:01 PM McClenahan, Jeff@EnergySafety  
<[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)> wrote:

Request Date: October 11, 2023  
Response Due: October 25, 2023

Hi Shawn,

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.



Exhibit 1



Exhibit 2





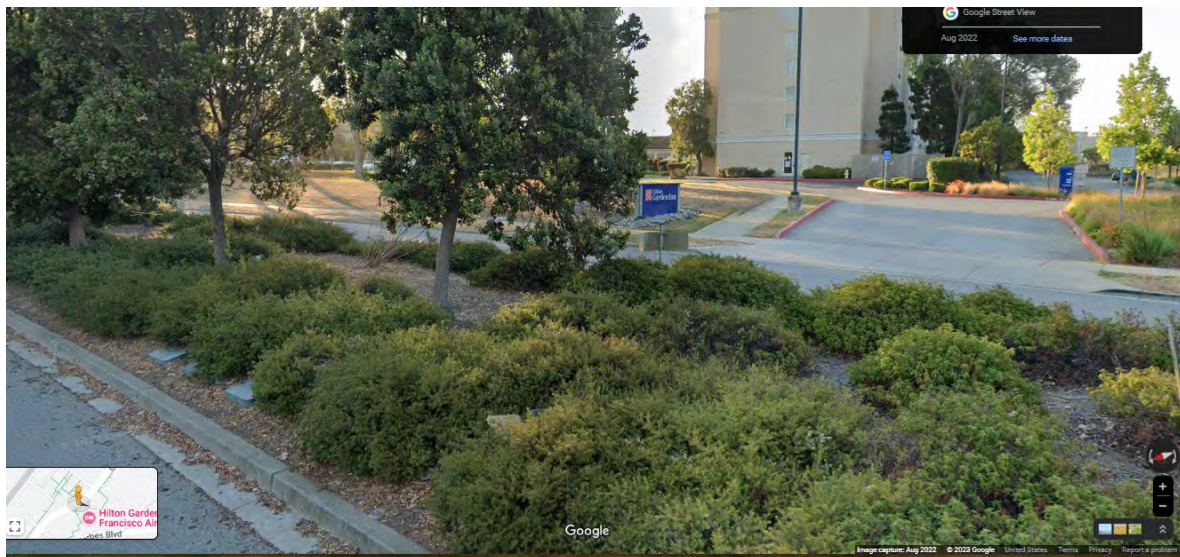
Exhibit 3





Exhibit 4





**END OF REQUEST**

**Jeff McClenahan** (He/him)

Investigator | Underground Investigations Division

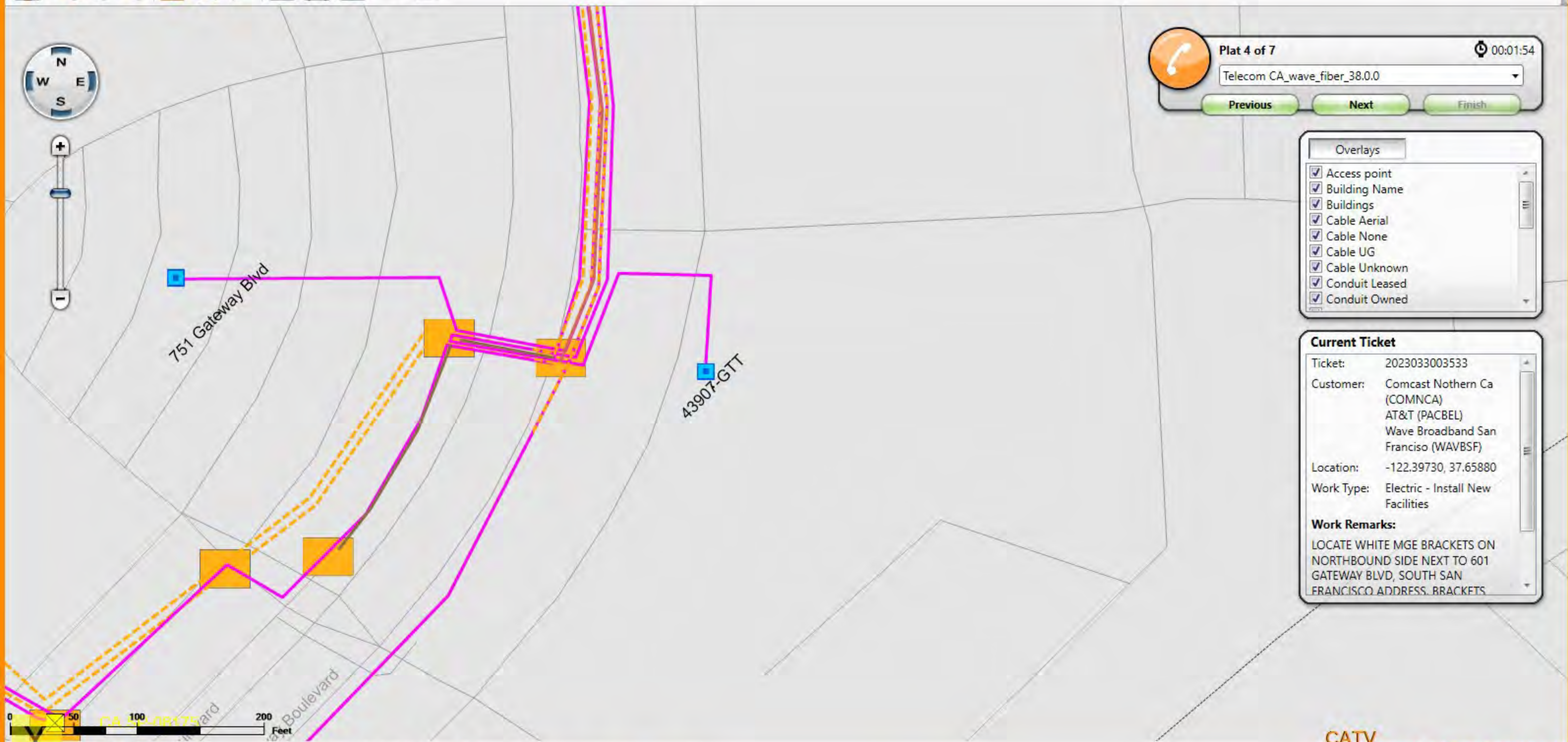
Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)



Plat 4 of 7

00:01:54

Telecom CA\_wave\_fiber\_38.0.0

Previous

Next

Finish

## Overlays

- ☒ Access point
- ☒ Building Name
- ☒ Buildings
- ☒ Cable Aerial
- ☒ Cable None
- ☒ Cable UG
- ☒ Cable Unknown
- ☒ Conduit Leased
- ☒ Conduit Owned

## Current Ticket

Ticket: 2023033003533  
Customer: Comcast Nothern Ca (COMNCA)  
AT&T (PACBEL)  
Wave Broadband San Francisco (WAVBSF)  
Location: -122.39730, 37.65880  
Work Type: Electric - Install New Facilities

## Work Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS

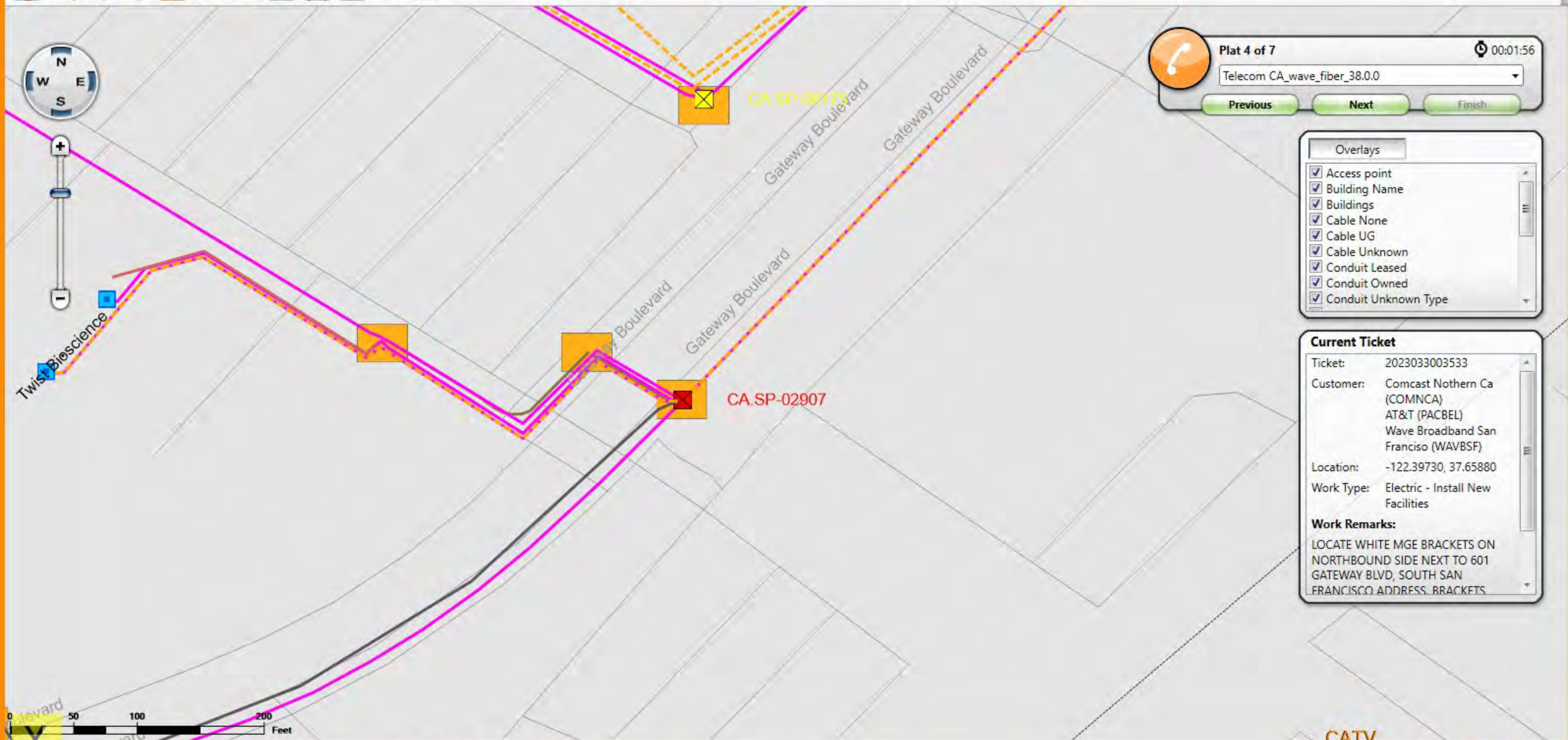
Location: -122.397211, 37.660057

GPS Status: Unavailable

CATV

10/12/2023 11:59:17 AM PD





Plat 4 of 7

00:01:56

Telecom CA\_wave\_fiber\_38.0.0

Previous

Next

Finish

## Overlays

- ☒ Access point
- ☒ Building Name
- ☒ Buildings
- ☒ Cable None
- ☒ Cable UG
- ☒ Cable Unknown
- ☒ Conduit Leased
- ☒ Conduit Owned
- ☒ Conduit Unknown Type

## Current Ticket

Ticket: 2023033003533  
Customer: Comcast Northern Ca (COMNCA)  
AT&T (PACBEL)  
Wave Broadband San Francisco (WAVBSF)  
Location: -122.39730, 37.65880  
Work Type: Electric - Install New Facilities

## Work Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS

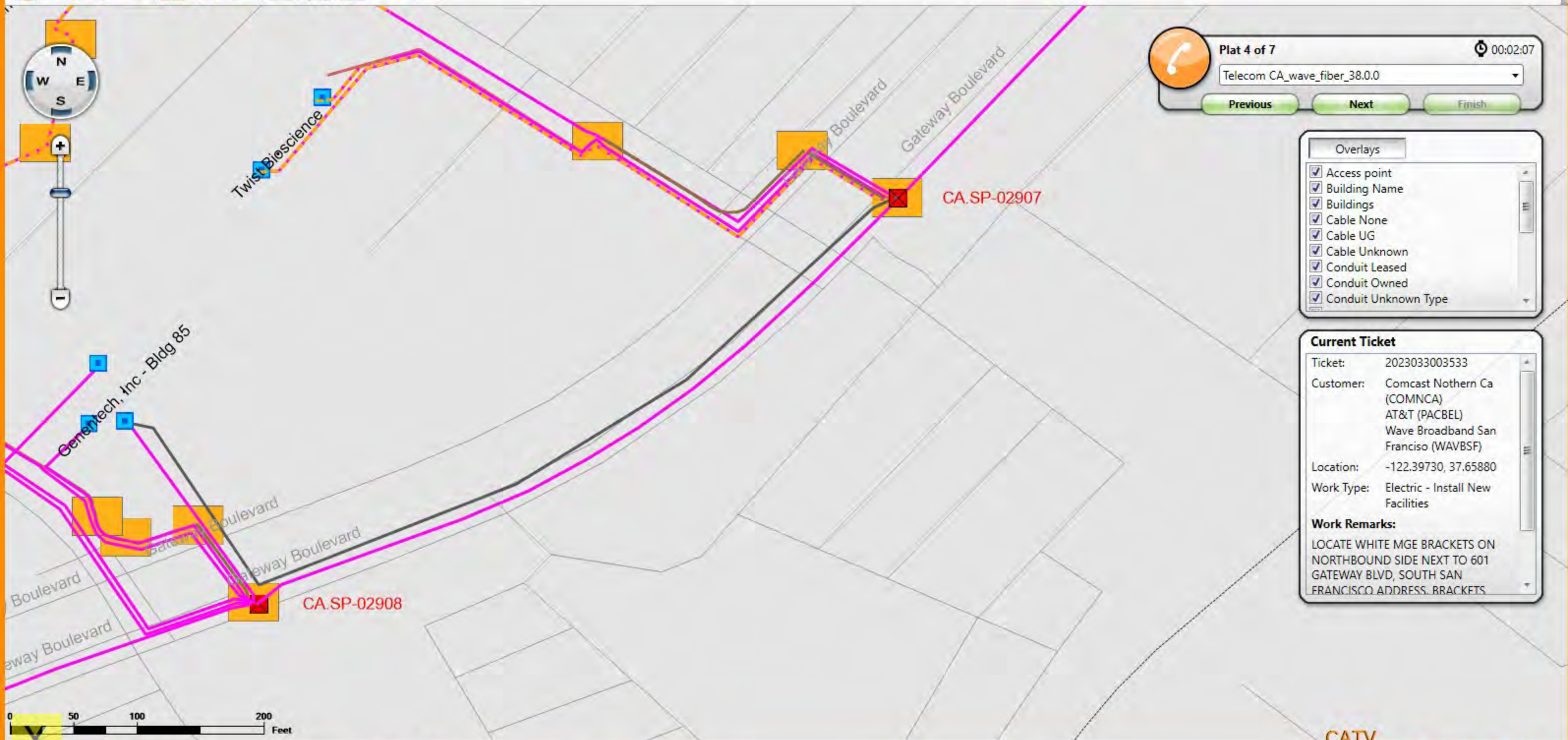
Location: -122.398966, 37.658367

GPS Status: Unavailable

CATV

10/12/2023 11:59:24 AM PD





Plat 4 of 7

00:02:07

Telecom CA\_wave\_fiber\_38.0.0

Previous

Next

Finish

## Overlays

- ☒ Access point
- ☒ Building Name
- ☒ Buildings
- ☒ Cable None
- ☒ Cable UG
- ☒ Cable Unknown
- ☒ Conduit Leased
- ☒ Conduit Owned
- ☒ Conduit Unknown Type

## Current Ticket

Ticket: 2023033003533  
Customer: Comcast Northern Ca (COMNCA)  
AT&T (PACBEL)  
Wave Broadband San Francisco (WAVBSF)  
Location: -122.39730, 37.65880  
Work Type: Electric - Install New Facilities

## Work Remarks:

LOCATE WHITE MGE BRACKETS ON NORTHBOUND SIDE NEXT TO 601 GATEWAY BLVD, SOUTH SAN FRANCISCO ADDRESS. BRACKETS

Location: -122.399668, 37.658107

GPS Status: Unavailable

CATV  
10/12/2023 11:59:38 AM PD



Date Attached: 4/11/2023 10:06:35 AM PDT (ScreenShot 2.2.2019.1125)



CATV  
10/12/2023 12:00:30 PM PD

Y





CATV  
10/12/2023 12:01:26 PM PD

Y





Date Attached: 4/11/2023 10:07:10 AM PDT (ScreenShot 2.2.2019.1125)

CATV  
10/12/2023 12:02:32 PM PD

Y





**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

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Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** October 11, 2023

**Response Due:** October 25, 2023

To:

Shawn Thomas

Wave Broadband – San Francisco

650 College Road East Suite 3100

Princeton, New Jersey 08540

[Shawn.thomas@astound.com](mailto:Shawn.thomas@astound.com)

**Subject:** Request for information pertaining to an unmarked facility

We received a notification from the call center on an incident that occurred June 2, 2023 at approximately 601 Gateway Boulevard. The corresponding ticket number is 2023033003533-005. While investigating the incident, we learned an unmarked facility was exposed by the excavator.

The unmarked white plastic facilities and the area of the utility are depicted in the attached photos, marked Exhibits 1 through 4. As part of our investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the call center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attached Exhibits, please answer the following two questions and return your responses within 10 business days via email.

1. Are you the owner or operator of the white plastic facilities depicted in the attached photos?
2. If you are not the owner or operator of the white plastic facilities depicted in the attached photos, please provide all information that establishes that fact.

Send your response to case investigator:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

## Exhibit 1



Location of the damaged utility.



**Exhibit 2**



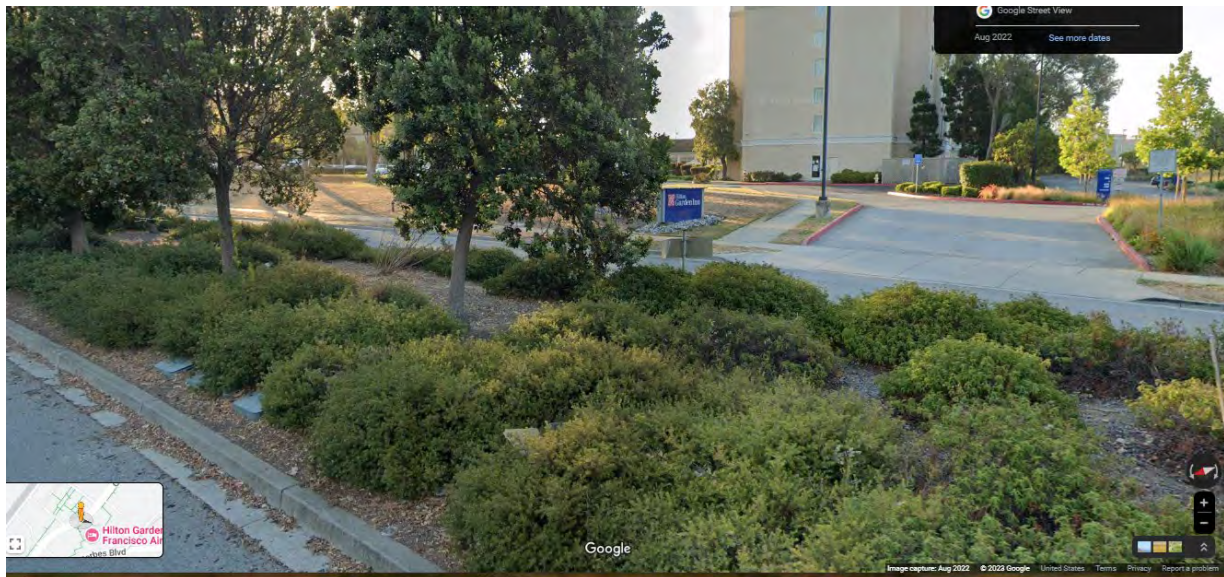


**Exhibit 3**





## Exhibit 4



**END OF REQUEST**



# Exhibit 32

Interview notes

Phone call

September 19 2023 at 10:00 am

Paul Nielsen

Facilities Manager, Genentech

Landscaping has utilities around Genentech at 601 Gateway Blvd, but not up toward 700.

# Exhibit 33



**From:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan.Jeff@EnergySafety)  
**To:** [Williams, Kevin](#); [Low, Leighton](#)  
**Subject:** RE: Underground Safety-IR-2025-2-048  
**Date:** Thursday, April 17, 2025 12:59:00 PM

---

Hi Kevin,

Following up on this, could you provide an update?

**Jeff McClenahan** (He/they)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

(279) 789-1818

---

**From:** Williams, Kevin <[kwilliams@calwater.com](mailto:kwilliams@calwater.com)>  
**Sent:** Tuesday, April 8, 2025 9:06 AM  
**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>; Low, Leighton <[llow@calwater.com](mailto:llow@calwater.com)>  
**Subject:** Re: Underground Safety-IR-2025-2-048

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---

Hi Jeff,

I did some research and got up to speed on the underground safety board. I'm just waiting on a response from our legal team because we typically don't share our policies and procedures with outside agencies. I'm pretty sure that your organization would be an exception to that rule but I just need to get the green light from a couple of folks. I aim to have a response by the end of the week. Thank you for your patience so far and I can assure you that we will give this matter the attention it deserves. We fully understand the importance of the USAN 811 program and it's mission to keep employees and the community safe.

Thank you,  
Kevin

---

**From:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>  
**Sent:** Tuesday, April 8, 2025 8:59 AM  
**To:** Williams, Kevin <[kwilliams@calwater.com](mailto:kwilliams@calwater.com)>; Low, Leighton <[llow@calwater.com](mailto:llow@calwater.com)>  
**Subject:** RE: Underground Safety-IR-2025-2-048

**This is an EXTERNAL EMAIL. Stop and think before clicking a link or opening attachments.**

One correction: that utility damage on Gateway Boulevard in South San Francisco, we are looking into was from 2023.

Best,

**Jeff McClenahan** (He/they)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

(279) 789-1818

---

**From:** McClenahan, Jeff@EnergySafety

**Sent:** Tuesday, April 8, 2025 8:57 AM

**To:** Williams, Kevin <[kwilliams@calwater.com](mailto:kwilliams@calwater.com)>; Low, Leighton <[llow@calwater.com](mailto:llow@calwater.com)>

**Subject:** RE: Underground Safety-IR-2025-2-048

Hi Kevin,

That's understandable. The Underground Safety Board was founded as the Dig Safe Board in 2018 through legislative changes in the Dig Safe Act of 2016, and then merged into the Office of Energy Infrastructure Safety in 2022 ([Government Code 4216.12](#)), so we are a relatively new state agency. We were established to investigate possible violations of excavation safety code (Government Code 4216), coordinate education and outreach activities, and develop excavation safety standards.

For information about our agency, [you can visit our website here](#).

I'm closing out an investigation, which admittedly has been ongoing for some time from 2022, and as part of that we look into utility operator responses to tickets and electronic positive responses to those tickets. So the reason I contacted you is strictly regarding the 999 late notice code from the regional notification center on that ticket. Our division is planning to conduct ongoing audits of the electronic positive response system as well as will investigate possible violations on ticket responses through our individual investigations.

Let me know if I can address anything further. Will you be able to provide your policies and procedures within 2 weeks? I can provide an extension to our information requests that you received by mail and forward it to you at this address.

**Jeff McClenahan** (He/they)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

(279) 789-1818

---

**From:** Williams, Kevin <[kwilliams@calwater.com](mailto:kwilliams@calwater.com)>  
**Sent:** Monday, April 7, 2025 2:08 PM  
**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>; Low, Leighton <[llow@calwater.com](mailto:llow@calwater.com)>  
**Subject:** Re: Underground Safety-IR-2025-2-048

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---

Hello Jeff,

My name is Kevin Williams and I'm the Operations Manager for the California Water Service (Cal Water) Bayshore district. I have to be totally honest that before your initial email I hadn't heard of the Office of Energy Infrastructure Safety. I've checked with a few other districts, and they don't remember ever being contacted by this specific government organization. I can assure you that we want to comply and be responsive but I'm at a bit of a loss as to why we're all of a sudden are being asked to provide policies and procedures for a ticket that we had no infrastructure within the delineated area. I'm working with our safety and legal team to discuss our process for sharing our policy and procedures with outside organizations. As you may know we are an investor-owned utility that is regulated by the California Public Utilities Commission (CPUC). I kindly ask that you give me a little grace while I work through your request with our internal teams. In the meantime, I'm happy to hop on a call to further discuss any questions or concerns.

Thanks,  
Kevin  
Cell: (650)537-2499

---

**From:** McClenahan, Jeff@EnergySafety  
**Sent:** Monday, April 7, 2025 1:35 PM  
**To:** Low, Leighton  
**Cc:** Williams, Kevin  
**Subject:** RE: Underground Safety-IR-2025-2-048

**This is an EXTERNAL EMAIL. Stop and think before clicking a link or opening attachments.**

Hi Leighton,

Could you also provide a copy of your policies and procedures regarding electronic positive



response, and do you have any record or explanation as to why California Water Service received a late notice code associated with the ticket?

Thanks for looking into this case,

**Jeff McClenahan** (He/they)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

(279) 789-1818

---

**From:** Low, Leighton <[llow@calwater.com](mailto:llow@calwater.com)>

**Sent:** Monday, April 7, 2025 1:14 PM

**To:** McClenahan, Jeff@EnergySafety <[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)>

**Cc:** Williams, Kevin <[kwilliams@calwater.com](mailto:kwilliams@calwater.com)>

**Subject:** Underground Safety-IR-2025-2-048

You don't often get email from [llow@calwater.com](mailto:llow@calwater.com). [Learn why this is important](#)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---

Dear Mr. McClenahan,

**This is to inform you that we are not the owner of the white plastic laterals facility going towards the medium strip in the attached exhibits.** This is the reason why it was not marked by California Water Service. I have highlighted our facilities in blue on the attached google photo and a copy of our plat map. If you have any questions, please feel free to contact me by e-mail or phone.

Thanks,

**Leighton Low**

Superintendent

**California Water Service****+1 (650) 558-7862 W****+1 (650) 642-4557 C****Quality. Service. Value.**[calwater.com](http://calwater.com)

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NO CWS  
Facilities  
Crossing  
Gateway St  
at the  
location in  
question

12" AC Main

Google

Image capture: Jun 2022 © 2025 Google United States Terms Privacy Report a problem



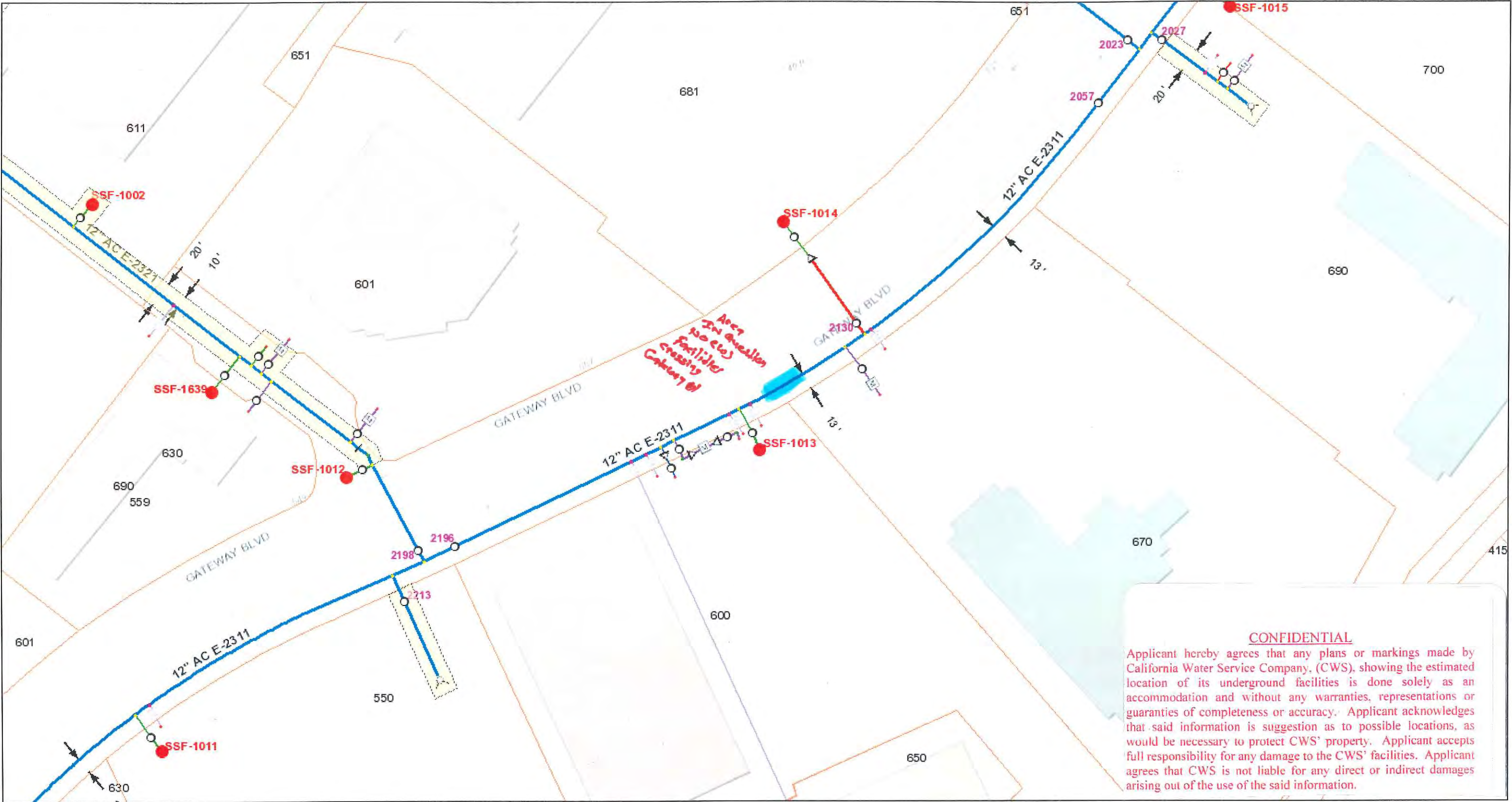
Search



11:59 AM  
4/7/2025

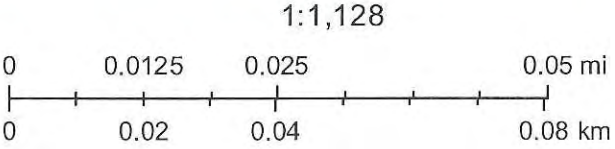


CWS Plat map - 601 Gateway Bl., SSF



4/7/2025, 12:40:42 PM

Blowoff	Tee	Service Connection (Small)	Gate, Open	<6"	10" - 12"
Fitting	Hydrant	Service Connection (Large)	Lateral Line	<6"	Pressurized Main
Elbow	Hydrant Assets	System Valve	≤ 2" (Small Service)	6"	8"
Pipe Change	Lateral Point	Gate, Open	≤ 2" (Small Service)	6"	10" - 12"
Reducer	Meter	Gate, Open	<6"	0"	Easement



Sources: Esri, HERE, Garmin, Intermap, increment P Corp., GEBCO, USGS, FAO, NPS, NRCAN, GeoBase, IGN, Kadaster NL, Ordnance Survey, Esri Japan, METI, Esri China (Hong Kong), (c)





**Exhibit 4**





**Exhibit 3**





**Exhibit 2**