



CALIFORNIA UNDERGROUND SAFETY BOARD INVESTIGATION DIVISION

INVESTIGATION REPORT

DATE: July 16, 2025

CASE No.: D230040002

Violations:

Frontier Communications (member code: QFRCA3)

Government Code § 4216.3(a)(1)(A): Failure to respond to the locate request notification from the regional notification center.

Cal. Code Regs., title 19, § 4151(c): Refusal to cooperate with the investigation.

Mediacom, Inc. (member code: MEDCTV)

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive response.

Race Telecommunications, Inc. (member code: RACTEL)

Government Code § 4216.3(c)(1)(A): Failure to provide electronic positive response.

Executive Summary:

On January 4, 2023, Rancho Paving, Inc. was using a microtrencher attachment on a skidsteer to install underground communications facilities for a residential land developer under a USA ticket when it struck a 900-pair communications facility located 8.5 feet away from Frontier's locate markings. Rancho Paving had contacted the regional notification center before digging, and Frontier field marked the work area, but did not mark the location of the line that Rancho Paving damaged.

No one was injured and no equipment, other than telecommunications cable and 4-inch plastic conduit, was damaged.

Mediacom, Inc. and Race Telecommunications, Inc., two of the operators listed on Rancho Paving, Inc.'s ticket did not provide electronic positive responses.

Frontier Communications refused to provide contact information or make its employees available for interviews.

Reporting Party Information:

Rancho Paving, Inc.
339 Cypress Lane
El Cajon, California 92020

Date of Incident:

January 4, 2023

Location of the Incident:

509 West Bataan Avenue
Ridgecrest, California 93555

Operator:

Frontier Communications
32477 Haun Road
Menifee, California 92584

Excavator:

Rancho Paving, Inc.
339 Cypress Lane
El Cajon, California 92020

Facility Type Damaged:

900-Pair telecommunications cable and 4" plastic conduit

Investigation:**Notification Of Incident**

On January 4, 2023, at 12:44 p.m., the California Underground Safety Board (Board) received notification D230040002 from Rancho Paving, Inc. The complaint stated "TICKET NUMBER# 2022121902879." (Exh. 19.)

The case was assigned to Investigator Jeff McClenahan (Investigator).

Excavation and Identify Of The Excavator

Government Code section 4216(g) defines "excavation" to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment performs any excavation."

Rancho Paving, Inc. was a licensed contractor, as of May 15, 2023, with the Contractors State License Board, operating under license 836644 with an A-General Engineering classification. (Exh. 1.)

Per Frontier Communication's Property Damage Report, PDR Key: 1055824, on January 4, 2023, Rancho Paving, Inc. (Rancho) was trenching on West Bataan Avenue in Ridgecrest, California, when they damaged a 4" plastic conduit and 900-pair telecommunications facility. (Exh. 2.)

On January 19, 2023, Cory Spencer, Local Manager of Frontier, emailed the investigator that Frontier's facilities were mismarked by 8.5 feet. The damage was unavoidable as the trenching contractor was excavating where there were no marks indicating Frontier's facilities were present. Frontier's contractor, who completed the splicing and repairs, confirmed the mismatch as well as Frontier's Tech II. Will Parkman was first on scene for Frontier.

Luis Curley of Rancho Paving stated they were microtrenching heading east on the north side of West Bataan Avenue with an attachment on a skidsteer and cutting into the asphalt where they struck the telecommunications facility. (Exh. 5.)

Frontier Communications Responded to the Locate Request and Did Not Mark the 900-Pair Telecommunications Facility and 4" Plastic Conduit

Government Code section 4216.3(a)(1)(A) requires an operator to, before the legal excavation start date and time, field mark subsurface installations, provide other information about the locations of those installations, or confirm that no installations are in the work area.

On December 19, 2022, Rancho Paving notified the regional notification center and obtained USA ticket 2022121902879-000 for the installation of new communication facilities, using microtrenching on West Bataan Avenue, Ridgecrest, California 93555. The legal start date and time on the ticket was December 23, 2022, at 7:01 a.m., and its expiration date and time was January 16, 2023, at 11:59 p.m. White paint was used to show the area of delineation. The Excavator's Remarks were: "on the n side of w bataan ave from the w side of the intersection of sierra view st go e to the e side of the intersection of s norma st." (Exh. 3)

The next day, on December 20, 2022, at 10:29 a.m., Frontier Communications, (Frontier) submitted electronic positive response code "010 – Locate area marked" to ticket 2022121902879-000 for West Bataan Avenue, Ridgecrest, California 93555. USAN's records show that UtiliQuest submitted the electronic positive response for Frontier. (Exh. 4.)

On January 4, 2023, Rancho Paving struck the unmarked 900-pair telecommunications cable and 4" plastic conduit. During his telephone interview with Investigator on January 10, 2023, Luis Curley of Rancho Paving stated the pipe was in front of a pedestal but was marked going

another way, that the pipe went the opposite direction from the locate markings. Curley stated the technician from Frontier Communications could not tell why it was marked like that either. (Exh. 5.)

On January 4, 2023, at 12:33 p.m., Rancho notified USAN of the damage and USAN created damage ticket 2022121902879-001. Its Ticket Action Reason was: “**DAMAGE** Frontier - customer has damaged a miss-marked line, please respond to site asap & call 619-504-2653 with eta to site.thank you-01/04/2023 12:33.” (Exh. 6.)

On June 5, 2023, Latosha Williams, Frontier Communication’s Manager of Engineering, emailed Property Damage Report 1055824 to the investigator. (Exh. 13.)

The author or authors of the report is not identified and listed as “Interface User.” (Exh. 2.)

Frontier Communications’ Property Damage Report was created on January 4, 2023 at 5:30 p.m. and included the following information:

- Randy Ortega was listed as the “Local Manager.”
- William Parkman was listed as Frontier Communication’s first personnel on the scene.
- Kandara Ker is reported as measuring the markouts.
- Ker measured the distance between the markouts and the damage as 8.5 feet.
- The damage is described as “damage cause: trenching for fiber”
- The locator was listed as UtiQuest, LLC. Ticket number 2022121902879 is included as the “Contractor Ticket #.”
- The additional locate information field states “failed to properly sweep”
- “Locate Company” was listed as the entity to be billed with the explanation for “why this party should be billed” as “failed to properly sweep” (Exh. 2.)

Paint	Signs	Flags	Other
Yes	No	No	No
Were Markouts Correct:	Unknown	Who Measured Markouts:	KANDARA KER
		Distance Between Markouts and Damage:	8.5 feet
Who is responsible for marking facilities?			
Frontier	Frontier Contractor	Other	
No	Yes	No	

Photo 1: Screenshot taken by Investigator of Page 3 of Frontier Property Damage Report Claim CAFR23289657 showing distance between locate “markouts and damage.” (Exh. 2.)

Curley emailed the Investigator 13 photographs of the trench and work area on January 11, 2023. (Exh. 7.) The photographs are consistent with Frontier Communications’ Property

Damage Report showing that Frontier's field marks were 8.5 feet away from the line that was damaged. (Exh. 2.)



Photo 2: Photo taken and provided by Rancho's Curley of the distance between locate marks and the damaged facility. (Exh. 7.)

Frontier Communications Refused to Cooperate with the Investigation

Government Code section 4216.19 authorizes the Board to investigate violations of the "Dig Safe" laws. California Code of Regulations, Title 19, section 4151(c) provides that an operator who obstructs an investigation may be subject to sanctions, and section 4201(b)(2) provides that the Board may consider whether an operator cooperated with the investigation in determining whether to assess sanctions.

The investigator requested information from Frontier three times. Frontier did provide some information but Frontier did not provide all of the information specified in the requests. UtiliQuest, who was contracted by Frontier to fulfill its locate and mark obligations (Exh. 2.), refused to provide information and to make personnel available for interviews.

On January 12, 2023, the investigator emailed Bin Liang, Operations Specialist of Frontier, and USAN's Frontier contact. Investigator introduced himself and asked to be forwarded to another if Bin Liang wasn't the right person to provide details about the damage on January 4, 2023, at West Bataan Avenue, Ridgecrest, California 93555. (Exh. 8.)

That same day, January 12, 2023, the investigator received an email from Bin Liang that included Shant Simonian of UtiliQuest, asking Shant to assist with Investigator's inquiries. (Exh. 8.)

On January 12, 2023, the investigator received an email from Bin Liang, including Utiliquest's Shant Simonian, Frontier's Cory Spencer and others, sharing that the damage investigation was still ongoing and that he would get back to Investigator when the investigation was complete. (Exh. 8.)

On January 18, 2023, the investigator sent Information Request No. 048 to Frontier's Bin Liang, requesting all records associated with the incident. (Exh. 9.) Bin Liang responded at 9:46 a.m., adding both Utiliquest's Shant Simonian and Frontier's Cory Spencer to the email, asking Simonian and Spencer to let him (Bin Liang) know if the two of them had the requested information. (Exh. 8.)

On January 19, 2023, Cory Spencer, Local Manager of Frontier, emailed the investigator that Frontier's facilities were mismarked by 8.5 feet. The damage was unavoidable as the trenching contractor was excavating where there were no marks indicating Frontier's facilities were present. Frontier's contractor, who completed the splicing and repairs, confirmed the mismark as well as Frontier's Tech II. Will Parkman was first on scene for Frontier. Spencer included three photographs of the incident taken by the repair contractor that the repair contractor had forwarded. He also alluded to a "damage claim" created by Frontier's Will Parkman, that stated the locate marks were off by 8.5 feet. (Exh. 8.)

On January 23, 2023, Spencer provided the alluded to Damage Investigation Report 680997. This report included five new photographs. (Exh. 10.)

On March 28, 2023, the investigator emailed a Second Information Request (Exh. 11.) to Frontier's Spencer and Liang with a response due date of April 12, 2023, including cc's to Utiliquest's Shant Simonian and others. This 2nd Information Request additionally requested the damage claim and contact information for the personnel that produced Damage Investigation Report 680997. (Exh. 8.)

On March 28, 2023, Frontier's Liang emailed the investigator and cc'd UtiliQuest's Shant Simonian and UtiliQuest's Mosi Obaid and others. Bin Liang identified that the Damage Investigation Report had been prepared by Mosi Obaid of UtiliQuest who he was including in the email chain. He also asked Mosi Obaid to provide contact information on Investigator Kandra Ker. (Exh. 8.)

On April 11, 2023, Joseph Anton, UtiliQuest's Regional Claims and Compliance Manager, emailed the investigator stating: "All documentation pertaining to your request can be obtained through Frontier directly. This should not be considered a refusal by Frontier, as Utiliquest is a separate entity working under contract. Utiliquest has no authority to communicate on behalf of AT&T. Unfortunately Utiliquest can not provide any documentation to a third party, this includes contract and policy information as well as employee interviews. It's my understanding that in the past the locate company

representative on the Dig Safe Board met with Jason Corsay (Chief Investigator) where this was discussed in detail and understood. I have to refer you to Jason for more details on that discussion. Perhaps he can help offer his insight to you on the topic.” (Exh. 12.)

On May 31, 2023, Jeff Brooks, Attorney for the Office of Energy Infrastructure Safety (OEIS), emailed Frontier’s Bin Liang relaying that he had reviewed the April 11 email from UtiliQuest’s Joseph Anton declining, on behalf of Frontier, to provide information requested by Investigator relating to ticket 2022121902879. Brooks stated that OEIS considers Frontier’s decision to impede this investigation to be unacceptable. He was writing to provide Frontier with one more opportunity to comply with the request for information. After June 7, 2023, OEIS will consider the failure to provide the requested information as Frontier’s refusal to cooperate with the investigation, including the opportunity the attached 3rd Information Request provides, to provide the requested information to Investigator. (Exh. 13.)

On June 5, 2023, Latosha Williams, Frontier’s Manager of Engineering, emailed Property Damage Report 1055824 to the investigator and Brooks as well as Frontier’s Bin Liang and Cory Spencer, Utiliquest’s Shant Simonian and others. (Exh. 13.)

On June 7, 2023, Frontier’s Bin Liang emailed the investigator, Frontier’s Latosha Williams and Cory Spencer, Utiliquest’s Shant Simonian and others, stating: “Anton Joseph is the contact person for the investigation report. Please direct your questions to him at joseph.anton@utiliquest.com. (Exh. 13.)

On June 13, 2023, the investigator emailed UtiliQuest’s Joseph Anton requesting an interview with him (Anton) to learn more about UtiliQuest’s damage investigation process and interpreting Damage Investigation Report 680997. The investigator included 4 times as options to talk plus asking for additional options the following week from Joseph Anton if necessary. (Exh. 14.)

On June 21, 2023, Utiliquest’s Joseph Anton emailed the investigator, Utiliquest’s Shant Simonian, Comcast’s Steven Belluzzi and others, regarding cases D223430002 (sic) and D22630004 and stated: “Utiliquest declines to participate in a phone interview at this time. As previously communicated, Utiliquest doesn't allow its employees to discuss any business practices with third parties. As an alternative you can submit to me in writing any specific questions you have, and I'll escalate them for answering.” (Exh. 15.)

Mediacom, Inc. Failed to Provide an Electronic Positive Response To Ticket 2022121902879-000

Government Code section 4216.3(c)(1)(A) requires an operator to provide an electronic positive response through the regional notification center before the legal excavation start date and time.

On December 19, 2022, Rancho created ticket 2022121902879-000 for the installation of new communication facilities by microtrenching on West Bataan Avenue, Ridgecrest, California 93555. Its legal start date and time was December 23, 2022, at 7:01 a.m., and its expiration time and date was January 16, 2023, at 11:59 p.m. (Exh. 3.)

On December 23, 2022, USAN's 811 Damage Prevention Portal recorded that Mediacom, Inc. received a late notice electronic positive response code "999" that the "Utility did not provide a response code before the response due date" for ticket 2022121902879-000. (Exh. 4.)

On January 4, 2023, Rancho submitted damage information to USAN which created damage ticket 2022121902879-001. It listed that "no response" was required. (Exh. 6.)

On January 16, 2023, Mediacom, Inc., provided an electronic positive response to Damage Ticket 2022121902879-001. (Exh. 4.)

On August 9, 2023, the investigator emailed "sbell" at Mediacom, Inc. asking Shawn about a utility damage with ticket 2022121902897-001 (sic) and its lack of an electronic positive response code to Rancho's ticket. USAN's 811 Damage Prevention Portal recorded a "999," that the "Utility did not provide a response code before the response due date" for ticket 2022121902879-000 on December 23, 2022. The investigator had contacted Shawn as his name was associated with this ticket at USAN. However, if the right person is someone else, please let me know. "Could you please explain why Mediacom did not provide an electronic response to this ticket?" (Exh. 16.)

Again, on August 21, 2023, the investigator emailed "sbell," the contact associated with Mediacom LLC in the USA North 811 Damage Prevention Portal (Exh. 17.) The investigator said, "Just following up on this; let me know if I can provide further information to look in to this." due to the lack of response to his email on August 9, 2023. The investigator did not receive a response to his email from either August 9, 2023, or August 21, 2023. (Exh. 16.)

Race Telecommunications, Inc. Failed To Provide An Electronic Positive Response To Ticket 2022121902879-000

Government Code section 4216.3(c)(1)(A) requires an operator to provide an electronic positive response through the regional notification center before the legal excavation start date and time.

On December 19, 2022, Rancho created ticket 2022121902879-000 for the installation of new communication facilities by microtrenching on West Bataan Avenue, Ridgecrest, California 93555. Its legal start date and time was December 23, 2022, at 7:01 a.m., and its expiration

date and time was January 16, 2023, at 11:59 p.m. (Exh. 3.)

On December 23, 2022, USAN's 811 Damage Prevention Portal recorded that Race Telecommunications, Inc. received a late notice electronic positive response code "999" that the "Utility did not provide a response code before the response due date" for ticket 2022121902879-000. (Exh. 4.)

On January 5, 2023, Race Telecommunications, Inc. provided an electronic positive response to Damage Ticket 2022121902879-001. (Exh. 4.)

On August 21, 2023, Investigator spoke with Race Telecommunications Inc.'s Locator Supervisor Alex Kramer, who replied by telephone to an email Investigator sent. Kramer stated their lack of EPR code response was probably involved in the Pelican transition. They couldn't see EPR code responses prior to January 16th or something like that. The investigator inserted that the transition date had been December 16th and read to Kramer the EPR code responses from ticket 2022121902897 from December 23rd (Late Notice 999) and then January 5th (001 No conflict). Kramer responded that it was probably missed in the transition and just went under the radar. Further, it "probably was me." Investigator then inquired if they had any current issues with the EPR system and Kramer said "no." (Exh. 18.)

Findings

1. Frontier Communications failed to locate and mark the 900-pair telecommunications and 4" plastic conduit on ticket 2022121902879-000.
2. Frontier Communications refused to cooperate with the investigation and facilitate interviews with their personnel.
3. Mediacom, Inc. failed to provide an electronic positive response to Ticket 2022121902879-000.
4. Race Telecommunications, Inc. failed to provide an electronic positive response to Ticket 2022121902879-000.

Investigator Name	Supervisor Name
Jeff McClenahan	Anona Bonner
Signature	Signature
/s/Jeff McClenahan	/s/Anona Bonner

Exhibit List:

<u>Exhibit</u>	<u>Description</u>	<u>Date</u>	<u>Received From</u>
1.	Ranching Paving Inc. Contractor's License Detail for License No. 836644 obtained from the Contractors State License Board website	Downloaded on 5/15/2023	California Contractors State License Board website at https://www.cslb.ca.gov/ online services/checklicense/ checklicense.aspx
2.	Frontier Communication's Property Damage Report PDR Key 1055824	Received on 6/5/2023	Latosha Williams Manager of Engineers Frontier Communications
3.	New Ticket 2022121902879-000	Received on 2/4/2025	Nick White Member Services Manager USAN
4.	Emails, Tickets, and EPR Response Codes from USAN for Ticket 2022121902879	Received on 2/6/2025	Nick White Member Services Manager USAN
5.	Summary of Telephone Interview with Rancho's Property Manager Luis Curley prepared by Jeff McClenaghan	Telephone Interview conducted by Jeff McClenahan on 1/10/2023	
6.	Damage Ticket 2022121902879-001	Received on 2/4/2025	Nick White Member Services Manager USAN

7.	Email and Thirteen (13) Photographs of the Jobsite and Damage from Rancho Paving, Inc. with Photo Redactions by the Investigator	Received on 1/11/2023	Luis Curley Rancho Paving, Inc.
8.	Email Exchange Between Frontier Communications and Investigator with Three (3) Photographs Frontier Communications Provided Taken by Their Repair Contractor	Emailed between 1/12/2023 and 4/25/2023	Bin Liang Operations Specialist Cory Spencer Local Manager Frontier Communications
9.	Board's Information Request No. 048 Sent to Frontier Communication's Bin Liang	Emailed on 1/18/2022	
10.	Frontier Communication's Damage Investigation Report No. 680997	Received on 1/23/2023	Cory Spencer Local Manager Frontier Communications
11.	Board's 2 nd Information Request No. 004 Sent to Frontier Communication's Bin Liang	Emailed on 3/28/2023	
12.	Email from UtiliQuest Stating It Can't Provide Any Documentation to a Third Party	Received on 4/11/2023	Joseph Anton Regional Claims and Compliance Manager UtiliQuest
	Email Exchange Among Frontier Communications and	Emailed between	Bin Liang Operations Specialist

13.	Board's Attorney and Investigator Including the 3 rd Information Request	5/31/2023 and 6/7/2023	Latosha Williams Manager of Engineers Frontier Communications
14.	Email to Joseph Anton at UtiliQuest Requesting an Interview with Joseph Anton	Emailed on 6/13/2023	
15.	Email from Joseph Anton at UtiliQuest Refusing Interview Requests for Board Cases D223430002 (sic) and D22630004	Emailed on 6/21/2023	Joseph Anton Regional Claims and Compliance Manager UtiliQuest
16.	Emails of Investigator to Mediacom, Inc.'s Shawn Bell	Emailed between 8/9/2023 and 8/21/2023	
17.	USAN's Mediacom LLC Contact Information Screenshot by Investigator	Received on 9/8/2023	
18.	Summary of Telephone Interview with Locator Supervisor Alex Kramer prepared by Jeff McClenaghan	Telephone Interview conducted by Jeff McClenahan on 8/21/2023	Alex Kramer Locator Supervisor Race Telecommunications, Inc.
19.	Notification Information Report D230040002	Downloaded on 5/13/2023	

Exhibit 1

Contractor's License Detail for License # 836644

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law ([B&P 7124.6](#)) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed ([B&P 7071.17](#)).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 5/15/2023 9:43:52 AM

Business Information

RANCHO PAVING INC
339 CYPRESS LANE
EL CAJON, CA 92020
Business Phone Number:(858) 677-0200

Entity Corporation
Issue Date 04/22/2004
Expire Date **04/30/2024**

License Status

This license is current and active.

All information below should be reviewed.

Classifications

A - GENERAL ENGINEERING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with [NORTH RIVER INSURANCE COMPANY \(THE\)](#).

Bond Number: 04CF615015
Bond Amount: \$25,000
Effective Date: 01/23/2023
[Contractor's Bond History](#)

Bond of Qualifying Individual

The qualifying individual ERNESTO ARTURO MONZON certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.
Effective Date: 12/11/2012

Workers' Compensation

This license has workers compensation insurance with the [SOUTHERN INSURANCE COMPANY](#)

Policy Number:OWC1008893
Effective Date: 12/18/2022
Expire Date: 12/18/2023
[Workers' Compensation History](#)

Other

- ▶ Personnel listed on this license (current or disassociated) are listed on other licenses.



Exhibit 2



Property Damage Report

Printed on: 6/5/2023

PDR Key:	1055824	Claim Number:	CAFR23289657
Project Number:	5322404	PDR Status:	Bill - Final
Location Of Damage:	South Allen Street & West Bataan Avenue, Ridgecrest, CA 93555	Wire Center:	RIDGECREST
Exchange:	331-70243	Date Discovered:	1/4/2023 12:30:00 PM
Date Created:	1/4/2023 5:30:18 PM	Date Edited:	4/18/2023 8:59:26 AM

Permanent Repairs Complete: Yes

Administrative

Person Completing PDR: Interface User

Title: **Reports To:**

Telephone: **Fax:**

Cell Phone:

Operations Local Manager Responsible: No

Construction Local Manager Responsible: Yes

Construction Manager Name: ORTEGA, RANDY **Construction Tech Timesheets:** No

Telephone: 760-243-0185 **Fax:**

Cell Phone:

Reimbursable Engineer: Barbara Hubbard-Banks

Telephone: 940-320-3281 **Cell:**

Fax:

Email: barbara.j.hubbard-banks@ftr.com

Project Type: Expense

General

Date of Damage: 1/4/2023 1:00:00 AM **Date/Time Discovered** 1/4/2023 12:30:00 PM

State Where Damage Occurred: CA **County:** KERN

Central Office: RIDGECREST **Municipality:** RIDGECREST

Weather of Damage:South Allen Street & West
Bataan Avenue, Ridgecrest,
CA 93555**Cross Street:**

Sunny	Clear	Cloudy	Windy	Raining	Snowing
No	No	No	No	No	No

Detail How The Damage Occurred:	Rancho Paving Inc CUT 900 PAIR OF FRONTIER CABLE. : Trenching for fiber
How was Frontier Notified of Damage:	Trouble ticket

Initial Trouble Ticket# (Attach a Copy): 106581436**Does the Damage Involve a Fatality?** No

Specific

Number of Damage Type:

Poles	Cables (Aerial)	Cables (UG)	Cables (Buried)	Conduits	Other
0	0	0	1	1	0

Buried Cable

Melted	Burned	Crushed	Wet	Cut	Other
No	No	No	No	Yes	No

Describe Other Condition:	
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Water	Steam	Excavation	Electrical Burnout	Boring	Other
No	No	No	No	No	No

Describe Other Damage:	
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Is Frontier Aware of Prior Water Trouble at This Location? No**Utility Notified of Damage Due to Burnout?** No**Is Frontier Aware of Prior Steam Trouble at This Location?** No**Utility Notified of Damage Due to Steam?** No**Conductor Type:** Copper**Cable Type:** Pic**Gauge of Cable:** 24**Footage Amount:** 6**Total Pairs in Cable:** 900**Total Damaged Pairs:** 900**Replacement Size:** 900**Approx. Depth of Cable Before Damage (in Feet):**

Cable Replaced? Yes Cable Retained per M&P? No

Description of Repairs: Cable 1 Replace, splice, and rebury the cable.

Explain Why Cable Was Not Retained:

-

Conduit/Other

Conduit Damage Type: Conduit

Describe Damage: Conduit 1: Excavation/Buried Work
Damage Cause: Trenching for fiber
Equipment Type: Trencher

Description of Repairs: Replace, splice, and rebury the cable.

Locate

Should a Locate Have Been Performed? Yes

Did Damager Request a Locate? Yes

One Call/Locate Ticket #: 680997

Was a Locate Performed? Yes

Paint	Signs	Flags	Other
Yes	No	No	No

Were Markouts Correct: Unknown Who Measured Markouts: KANDARA KER Distance Between Markouts and Damage: 8.5 feet

Who is responsible for marking facilities?

Frontier	Frontier Contractor	Other
No	Yes	No

Locate Company: Utiliquest LLC Contractor Ticket #: 2022121902879

Locator Notified of Damage: Yes Who notified Locator of Damage: FNOL When: 1/4/2023

Any Additional Locate/Markout Information. If Locate Was Not Performed, Enter Who Should Have Performed Locate. failed to properly sweep

Damager

Damager Known? Yes

First Name:		Last Name:	
Company Name:	Rancho Paving Inc	Attention Of:	
Address:	339 CYPRESS LN	City/Municipality:	EL CAJON
State:	CA	Zip Code:	92020
County:		Phone:	858-677-0200
Cell #:		Email Address:	

I am Naming the Above Party as Damager Because...	Trenching for fiber CUT 900 PAIR OF FRONTIER CABLE.
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Damager's Role:

Vehicle Driver	Equipment Operator	Frontier Contractor	Other
No	No	No	No

Vehicle Owner:	Address:
City/Municipality:	Zip Code:
State:	

Is This Damager a Municipality, Government Agency, or Public Entity? No

Is This Damager Working for a Municipality, Government Agency, or Public Entity? No

Supporting Information

First Employees on Scene:	William Parkman
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Did Operations Hire Contractors? No **Did Construction Hire Contractors?** Yes

List Contractors Hired by Frontier Construction:	WESTECH INDUSTRIES INC
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Police Department Information? No **Fire Department Information?** No

Photos Taken? No

External Witnesses? No

Billing Information

Who Should be Billed? Locate Company

Explanation of Why This Party Should be Billed:	failed to properly sweep
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Exhibit 3

Ticket Status: Original
Transmission ID 16

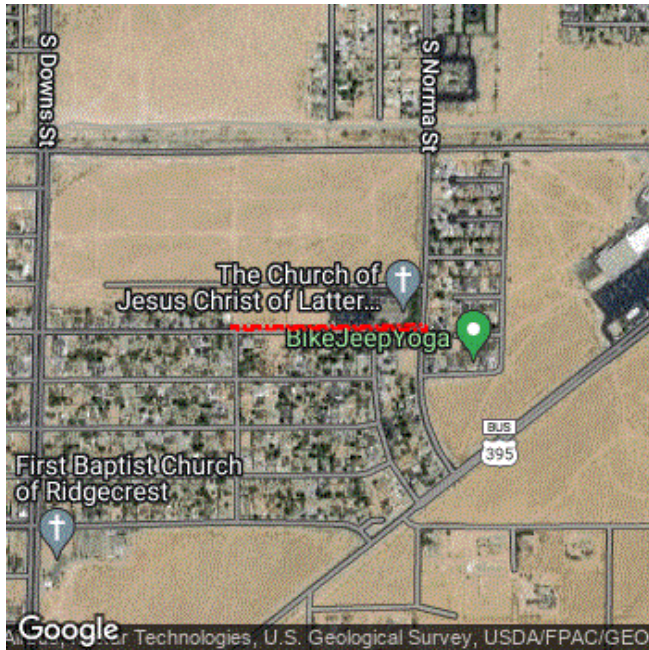
Ticket Type: Normal
Response Required: Yes

Excavator Details

Contact: Luis Acosta-Curley
Company: Not Supplied
Excavator Type: Contractor (or other professional excavator)
Address: 339 Cypress Ln 339 El Cajon California 92020
Cypress Ln

Phone: 858-677-0200
Mobile: 619-504-2653
Email: luis@ranchopaving.com
Language: Not Supplied
Excavator ID: 10203

Dig Site and Ticket Details



[Open Map](#)

Latitude/Longitude: 35.604402 -117.681325
GIS coordinate system: WGS84 (WKID 4326)

Ticket Action Reason:

Excavator Remarks:

on the n side of w bataan ave from the w side of the intersection of sierra view st go e to the e side of the intersection of s norma st

Previous Ticket #		Rev.#	
Submitted	12/19/2022 13:08	Medium	CSR
Work Begin Date	12/23/2022 07:01		
Legal Start Date	12/23/2022 07:01		
Ticket Expiration	01/16/2023 23:59		
Work Duration	Longer than 31 days		
Address/Location	w bataan ave		
City/Town/Place	Ridgecrest		
County	Kern County		
State	CA	Zip Code	93555
Nearby Cross Street	sierra view st		
Subdivision/Lot			
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Communications - Install New Facilities		
Excavation Method	Microtrenching		
Anticipated Depth	24 to 48 inches		
Boring	No	Explosive	No
Street/Sidewalk	Yes	Pavement Only	No
Vacuum Excavation	No		
Project Owner	Land Developer - residential subdivision		
Permit	Unknown unknown		
Job #/Name	#5295408		
Onsite Contact Name	Luis		
Onsite Contact Phone	6195042653		

Member Operators Notified

Seq. No.	Authority Name	Phone	Status
533149	City of Ridgecrest	7604995087	Notification Sent
533150	Frontier a Citizens Communications Company - California	6788312444	Notification Sent
533151	Indian Wells Valley Water District	7603825540	Notification Sent
533152	Mediacom-Ridgecrest	9516348145	Notification Sent
533153	Pacific Gas & Electric	6614378701	Notification Sent
533154	Race Telecommunications, Inc.	4153763314	Notification Sent
533155	Southern California Edison - California	9095487249	Notification Sent

END OF UTILITIES LIST

Ticket Revision History

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	12/19/2022 1:08:49 PM	Original	Normal	JMM.USAN811	Phone

END OF REVISION HISTORY LIST

Additional Information

Log in to OCA to view responses from member facility operators and confirm that all operators have responded before you begin digging. Link to OCA here.

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- **If you need assistance, please contact us by dialing 811 or 1-800-642-2444, or send an email to chat@usan.org**

Exhibit 4

From: [Nick White](#)
To: McClenahan, Jeff@EnergySafety
Subject: Re: Dig Safe Board Result #15808870
Date: Thursday, February 6, 2025 1:25:26 PM
Attachments: [image002.png](#)
[image004.png](#)
[2022121902879-000 \(1\).PDF](#)
[2022121902879-000_PositiveResponse_20250206_132358.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jeff,

Sorry about that. Here you go.



Nick White
Member Services Manager
O: 925-222-6501
W: undergroundservicealert.org
4005 Port Chicago Hwy #100 Concord, CA 94520
[Members University](#)

NEW DAMAGE PREVENTION PORTAL



Manage Your
Area Of Interests



Respond To
Your Tickets



Update Your Membership
Information All In One Place



This message contains confidential information and is intended only for the intended recipients. If you are not an intended recipient you should not disseminate, distribute or copy this e-mail. Please notify us immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. E-mail transmission cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore we do not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version.

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Date: Thursday, February 6, 2025 at 11:49 AM
To: Nick White <nick.white@usan.org>
Subject: RE: Dig Safe Board Result #15808870

Hi Nick,

Could you please also provide the EPR for ticket 2022121902879-000 ticket? Only the responses to 001 were attached.

Jeff McClenahan (He/him)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

(279) 789-1818

From: Nick White <nick.white@usan.org>

Sent: Tuesday, February 4, 2025 7:18 AM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: Re: Dig Safe Board Result #15808870

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jeff,

Please see attached and let me know if you need anything else.

Thank you.



Nick White

Member Services Manager

O: 925-222-6501

W: undergroundservicealert.org

4005 Port Chicago Hwy #100 Concord, CA 94520

[Members University](#)

NEW DAMAGE PREVENTION PORTAL



Manage Your
Area Of Interests



Respond To
Your Tickets



Update Your Membership
Information All In One Place



This message contains confidential information and is intended only for the intended recipients. If you are not an intended recipient you should not disseminate, distribute or copy this e-mail. Please notify us immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system. E-mail transmission cannot be guaranteed to be secure or error-free as information could be

intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore we do not accept liability for any errors or omissions in the contents of this message, which arise as a result of e-mail transmission. If verification is required please request a hard-copy version.

From: Formsite <noreply@fs26.formsite.com>**Date:** Monday, February 3, 2025 at 2:52 PM**To:** Nick White <nick.white@usan.org>**Subject:** Dig Safe Board Result #15808870

Full Name	Jeff McClenahan
Phone Number	2797891818
Email	jeff.mcclenahan@energysafety.ca.gov
What information are you requesting?	Ticket
Ticket number (if known)	2022121902879
Revision number(s) range (example - All or 000-005)	All
Do you have more tickets?	No
Do you need copies, if so which ones?	<ul style="list-style-type: none">• Ticket(s)• Electronic Positive Response(s)
Location Description	West Bataan Avenue, Ridgecrest
Address/Street	West Bataan Avenue
Cross Street	Sierra View Street
City	Ridgecrest
Do you know the Excavator Information?	Yes
Excavator/Contractor Company Name	Rancho Paving
Excavator's/Contractor's Name	Luis Acosta-Curley

This email was sent as a result of a form being completed.

[Report unwanted email.](#)



Ticket Status: Original
Transmission ID 16

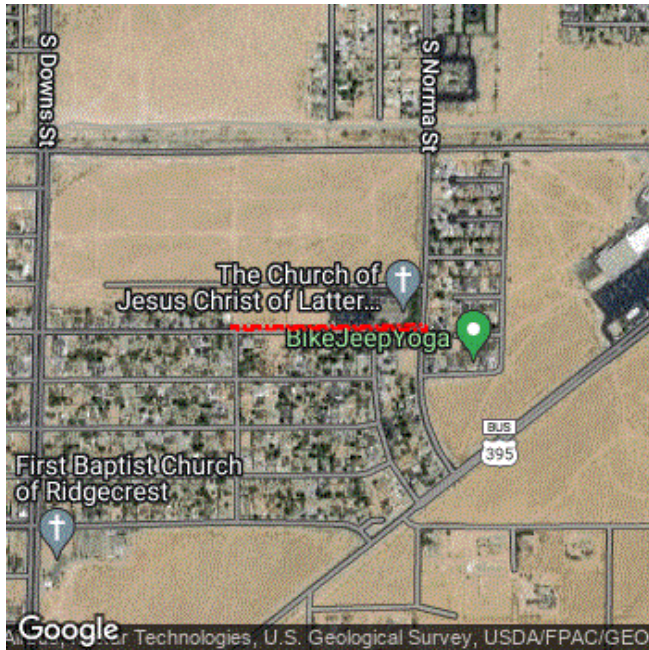
Ticket Type: Normal
Response Required: Yes

Excavator Details

Contact: Luis Acosta-Curley
Company: Not Supplied
Excavator Type: Contractor (or other professional excavator)
Address: 339 Cypress Ln 339 El Cajon California 92020
Cypress Ln

Phone: 858-677-0200
Mobile: 619-504-2653
Email: luis@ranchopaving.com
Language: Not Supplied
Excavator ID: 10203

Dig Site and Ticket Details



[Open Map](#)

Latitude/Longitude: 35.604402 -117.681325
GIS coordinate system: WGS84 (WKID 4326)

Ticket Action Reason:

Excavator Remarks:

on the n side of w bataan ave from the w side of the intersection of sierra view st go e to the e side of the intersection of s norma st

Previous Ticket #		Rev.#	
Submitted	12/19/2022 13:08	Medium	CSR
Work Begin Date	12/23/2022 07:01		
Legal Start Date	12/23/2022 07:01		
Ticket Expiration	01/16/2023 23:59		
Work Duration	Longer than 31 days		
Address/Location	w bataan ave		
City/Town/Place	Ridgecrest		
County	Kern County		
State	CA	Zip Code	93555
Nearby Cross Street	sierra view st		
Subdivision/Lot			
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Communications - Install New Facilities		
Excavation Method	Microtrenching		
Anticipated Depth	24 to 48 inches		
Boring	No	Explosive	No
Street/Sidewalk	Yes	Pavement Only	No
Vacuum Excavation	No		
Project Owner	Land Developer - residential subdivision		
Permit	Unknown unknown		
Job #/Name	#5295408		
Onsite Contact Name	Luis		
Onsite Contact Phone	6195042653		

Member Operators Notified

Seq. No.	Authority Name	Phone	Status
533149	City of Ridgecrest	7604995087	Notification Sent
533150	Frontier a Citizens Communications Company - California	6788312444	Notification Sent
533151	Indian Wells Valley Water District	7603825540	Notification Sent
533152	Mediacom-Ridgecrest	9516348145	Notification Sent
533153	Pacific Gas & Electric	6614378701	Notification Sent
533154	Race Telecommunications, Inc.	4153763314	Notification Sent
533155	Southern California Edison - California	9095487249	Notification Sent

END OF UTILITIES LIST

Ticket Revision History

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	12/19/2022 1:08:49 PM	Original	Normal	JMM.USAN811	Phone

END OF REVISION HISTORY LIST

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- **If you need assistance, please contact us by dialing 811 or 1-800-642-2444, or send an email to chat@usan.org**

Ticket Status: Original
Transmission ID 16

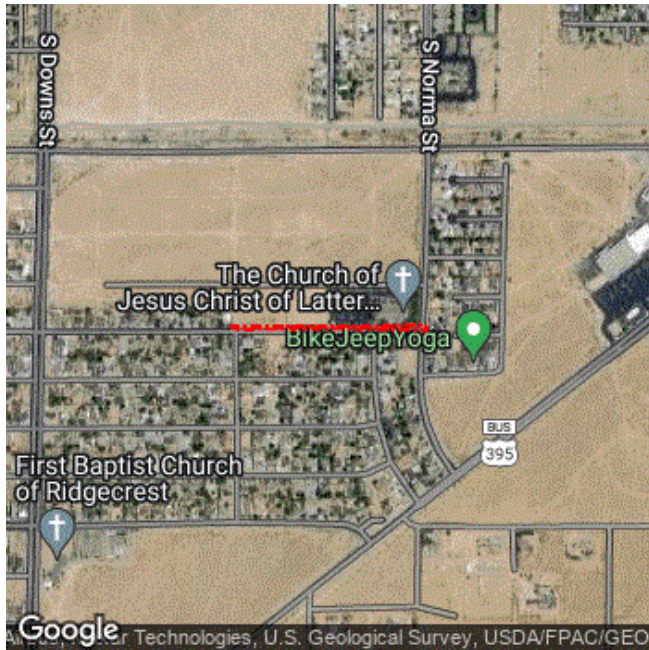
Ticket Type: Normal
Response Required: Yes

Excavator Details

Contact: Luis Acosta-Curley
Company: Not Supplied
Excavator Type: Contractor (or other professional excavator)
Address: 339 Cypress Ln 339 El Cajon California 92020
Cypress Ln

Phone: 858-677-0200
Mobile: 619-504-2653
Email: luis@ranchopaving.com
Language: Not Supplied
Excavator ID: 10203

Dig Site and Ticket Details



[Open Map](#)

Latitude/Longitude: 35.604402 -117.681325
GIS coordinate system: WGS84 (WKID 4326)

Ticket Action Reason:

Excavator Remarks:

on the n side of w bataan ave from the w side of the intersection of sierra view st go e to the e side of the intersection of s norma st

Previous Ticket #		Rev.#	
Submitted	12/19/2022 13:08	Medium	CSR
Work Begin Date	12/23/2022 07:01		
Legal Start Date	12/23/2022 07:01		
Ticket Expiration	01/16/2023 23:59		
Work Duration	Longer than 31 days		
Address/Location	w bataan ave		
City/Town/Place	Ridgecrest		
County	Kern County		
State	CA	Zip Code	93555
Nearby Cross Street	sierra view st		
Subdivision/Lot			
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Communications - Install New Facilities		
Excavation Method	Microtrenching		
Anticipated Depth	24 to 48 inches		
Boring	No	Explosive	No
Street/Sidewalk	Yes	Pavement Only	No
Vacuum Excavation	No		
Project Owner	Land Developer - residential subdivision		
Permit	Unknown unknown		
Job #/Name	#5295408		
Onsite Contact Name	Luis		
Onsite Contact Phone	6195042653		

Member Operators Notified

Seq. No.	Authority Name	Phone	Status
533149	City of Ridgecrest	7604995087	Notification Sent
533150	Frontier a Citizens Communications Company - California	6788312444	Notification Sent
533151	Indian Wells Valley Water District	7603825540	Notification Sent
533152	Mediacom-Ridgecrest	9516348145	Notification Sent
533153	Pacific Gas & Electric	6614378701	Notification Sent
533154	Race Telecommunications, Inc.	4153763314	Notification Sent
533155	Southern California Edison - California	9095487249	Notification Sent

END OF UTILITIES LIST

Ticket Revision History

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	12/19/2022 1:08:49 PM	Original	Normal	JMM.USAN811	Phone

END OF REVISION HISTORY LIST

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2022121902879-000 w bataan ave, Ridgecrest, CA 93555

Legal start date	Created on	Downloaded at
23 Dec 2022, 07:01 AM	19 Dec 2022, 01:08 PM	06 Feb 2025, 01:23 PM

5/7
RECEIVED

Created by
JMM.USAN811

Reference
#5295408

UTILITY NAME	RESPONSE CODE	UTILITY NOTES	STATION CODE	RECEIVED
City of Ridgecrest	001	No notes provided	CTYRID	19 Dec 2022, 03:43 PM
Frontier a Citizens Communications Company - California	010	Response by UtiliQuest	QFRCA3	20 Dec 2022, 10:29 AM
Indian Wells Valley Water District	010	No notes provided	INDIAN	21 Dec 2022, 10:37 AM
Mediacom-Ridgecrest	999	Utility did not provide a response code before the response due date.	MEDCTV	23 Dec 2022, 09:15 PM
Pacific Gas & Electric	010	No notes provided	PGERID	22 Dec 2022, 10:19 AM
Race Telecommunications, Inc.	999	Utility did not provide a response code before the response due date.	RACTEL	23 Dec 2022, 09:15 PM
Southern California Edison - California	010	Response by UtiliQuest	SCEKER	20 Dec 2022, 10:29 AM

2022121902879-000 (New) - Revised on: 19 Dec 2022, 01:08 PM

STATION CODE	STATION NAME	RESPONSE DATE	RESPONSE CODE	RESPONSE DESCRIPTION	COMMENTS
CTYRID	City of Ridgecrest	19 Dec 2022, 03:43 PM	001	No notes provided	No notes provided
QFRCA3	Frontier a Citizens Communications Company - California	20 Dec 2022, 10:29 AM	010	Response by UtiliQuest	Response by UtiliQuest
INDIAN	Indian Wells Valley Water District	21 Dec 2022, 10:37 AM	010	No notes provided	No notes provided
MEDCTV	Mediacom-Ridgecrest	23 Dec 2022, 09:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before the legal start date.

2022121902879-000 w bataan ave, Ridgecrest, CA 93555

PGERID	Pacific Gas & Electric	22 Dec 2022, 10:19 AM	010	No notes provided	No notes provided
RACTEL	Race Telecommunications, Inc.	23 Dec 2022, 09:15 PM	999	Utility did not provide a response code before the response due date.	Utility did not provide a response code before the legal start date.
SCEKER	Southern California Edison - California	20 Dec 2022, 10:29 AM	010	Response by UtiliQuest	Response by UtiliQuest

Ticket Status: DMGE
Transmission ID 13

Ticket Type: Normal
Response Required: No

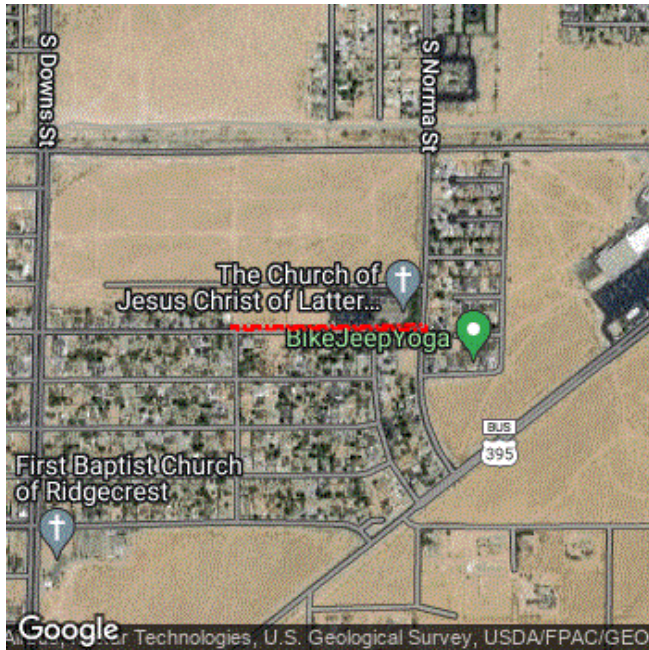
Excavator Details

Contact: Luis Curley
Company: RANCHO PAVING
Excavator Type: Contractor (or other professional excavator)
Address: 339 Cypress Ln 339
Cypress Ln

Phone: 858-677-0200

Mobile: 619-504-2653
Email: luis@ranchopaving.com
Language: Not Supplied
Excavator ID: 17161

Dig Site and Ticket Details



[Open Map](#)

Latitude/Longitude: 35.604402 -117.681325

GIS coordinate system: WGS84 (WKID 4326)

Ticket Action Reason:

****DAMAGE**** Frontier - customer has damaged a miss-marked line, please respond to site asap & call 619-504-2653 with eta to site. thank you-01/04/2023 12:33 PM

Excavator Remarks:

on the n side of w bataan ave from the w side of the intersection of sierra view st go e to the e side of the intersection of s norma st

Previous Ticket #	2022121902879	Rev.#	000
Submitted	01/04/2023 12:33	Medium	CSR
Work Begin Date	12/23/2022 07:01		
Legal Start Date	12/23/2022 07:01		
Ticket Expiration	01/16/2023 23:59		
Work Duration	Longer than 31 days		
Address/Location	w bataan ave		
City/Town/Place	Ridgecrest		
County	Kern County		
State	CA	Zip Code	93555
Nearby Cross Street	sierra view st		
Subdivision/Lot			
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Communications - Install New Facilities		
Excavation Method	Microtrenching		
Anticipated Depth	24 to 48 inches		
Boring	No	Explosive	No
Street/Sidewalk	Yes	Pavement Only	No
Vacuum Excavation	No		
Project Owner	Land Developer - residential subdivision		
Permit	Unknown unknown		
Job #/Name	#5295408		
Onsite Contact Name	Luis		
Onsite Contact Phone	6195042653		

Member Operators Notified

Seq. No.	Authority Name	Phone	Status
755560	City of Ridgecrest	7604995087	Notification Sent
755562	Frontier a Citizens Communications Company - California	6788312444	Notification Sent
755563	Indian Wells Valley Water District	7603825540	Notification Sent
755565	Mediacom-Ridgecrest	9516348145	Notification Sent
755566	Pacific Gas & Electric	6614378701	Notification Sent
755567	Race Telecommunications, Inc.	4153763314	Notification Sent
755568	Southern California Edison - California	9095487249	Notification Sent

END OF UTILITIES LIST

Ticket Revision History

REV	DATE/TIME	STATUS	TYPE	USER	MEDIUM
000	12/19/2022 1:08:49 PM	Original	Normal	JMM.USAN811	Phone
001	1/4/2023 12:33:16 PM	DMGE	Normal	KAR.USAN811	Phone

END OF REVISION HISTORY LIST

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- If you make contact with a line, you are required to contact the facility owner immediately.
- **If you need assistance, please contact us by dialing 811 or 1-800-642-2444, or send an email to chat@usan.org**

2022121902879-001 w bataan ave, Ridgecrest, CA 93555

Legal start date
23 Dec 2022, 07:01 AM

Created on
04 Jan 2023, 12:33 PM

Downloaded at
04 Feb 2025, 07:17 AM

7/7
RECEIVED

Created by
KAR.USAN811

Reference
#5295408

UTILITY NAME	RESPONSE CODE	UTILITY NOTES	STATION CODE	RECEIVED
City of Ridgecrest	001	No notes provided	CTYRID	09 Jan 2023, 04:02 PM
Frontier a Citizens Communications Company - California	004	Response by UtiliQuest	QFRCA3	04 Jan 2023, 12:36 PM
Indian Wells Valley Water District	003	No notes provided	INDIAN	04 Jan 2023, 02:07 PM
Mediacom-Ridgecrest	001	No notes provided	MEDCTV	16 Jan 2023, 03:08 PM
Pacific Gas & Electric	004	No notes provided	PGERID	04 Jan 2023, 01:02 PM
Race Telecommunications, Inc.	001	No notes provided	RACTEL	05 Jan 2023, 08:36 AM
Southern California Edison - California	004	Response by UtiliQuest	SCEKER	04 Jan 2023, 12:36 PM

Exhibit 5



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 1/10/2023

CASE NO: CAS-01539-W6K7Q2

DATE/TIME OF INTERVIEW: 1/10/2023 1:00 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

Luis Curley,
339 Cypress Ln
El Cajon, CA 92020
Tel: 6195042653

NARRATIVE:

Question: Do you recall this incident? Were you on site for this damage?

Yes, I was on site.

Question: This incident took place last week on the 4th, so Wednesday correct?

Microtrench on North Side on W Bataan going east microtrenching. A crossing, a water and gas and markout for frontier (telephone). Stop before marks at gas and water, about 3.5 or 4 feet. Telephone was on the east side of the marks. Hit 900-pair telephone line.

Mismarked facility. Took photos and marks were about 8.5 feet away from the marks.

Question: And can you describe how you were microtrenching?

Microtrenching can go up to 6" wide and can go to 40" depth max or so.

We place an attachment onto a skid steer. This one can go from 6-24" depth trench and 1-4" on this one. This was at 24" x 3" attachment.

Question: So where was the facility, in the asphalt or soil? In a conduit?

Facility was in the asphalt and facility was in a 4" conduit. Frontier telephone company in the area.

Question: And when did they make the repairs?

They made the repairs started and then started rain. Covered and finished splicing the copper the following the day, the 5th.

Question: Have photos?

Yes.

Question: Anything else to add?

Depth of the top of the pipe was 19". Tech from Frontier could not tell why marked like that either. 2 metal pedestals one in front of other, but the mark was offset and another offset. So the pipe was straight in front of the pedestal but was marked going another way, going left, straight, right. Went the opposite way as marked. Hit the facility with the microtrencher.

With a 4" pipe could not have bent like that. So not sure why the marking was like that. Whoever did the mark-outs may have picked something else up, some other tracer.

Exhibit 6

Ticket Status: DMGE
Transmission ID 13

Ticket Type: Normal
Response Required: No

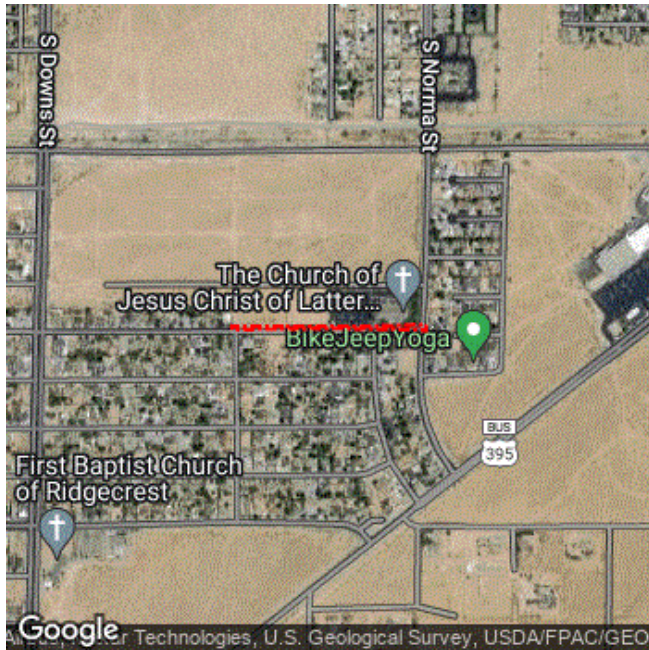
Excavator Details

Contact: Luis Curley
Company: RANCHO PAVING
Excavator Type: Contractor (or other professional excavator)
Address: 339 Cypress Ln 339
Cypress Ln

Phone: 858-677-0200

Mobile: 619-504-2653
Email: luis@ranchopaving.com
Language: Not Supplied
Excavator ID: 17161

Dig Site and Ticket Details



[Open Map](#)

Latitude/Longitude: 35.604402 -117.681325

GIS coordinate system: WGS84 (WKID 4326)

Ticket Action Reason:

****DAMAGE**** Frontier - customer has damaged a miss-marked line, please respond to site asap & call 619-504-2653 with eta to site. thank you-01/04/2023 12:33 PM

Excavator Remarks:

on the n side of w bataan ave from the w side of the intersection of sierra view st go e to the e side of the intersection of s norma st

Previous Ticket #	2022121902879	Rev.#	000
Submitted	01/04/2023 12:33	Medium	CSR
Work Begin Date	12/23/2022 07:01		
Legal Start Date	12/23/2022 07:01		
Ticket Expiration	01/16/2023 23:59		
Work Duration	Longer than 31 days		
Address/Location	w bataan ave		
City/Town/Place	Ridgecrest		
County	Kern County		
State	CA	Zip Code	93555
Nearby Cross Street	sierra view st		
Subdivision/Lot			
Delineated Method	White Paint		
Work Type	Utilities - Distribution		
Work Activity	Communications - Install New Facilities		
Excavation Method	Microtrenching		
Anticipated Depth	24 to 48 inches		
Boring	No	Explosive	No
Street/Sidewalk	Yes	Pavement Only	No
Vacuum Excavation	No		
Project Owner	Land Developer - residential subdivision		
Permit	Unknown unknown		
Job #/Name	#5295408		
Onsite Contact Name	Luis		
Onsite Contact Phone	6195042653		

Member Operators Notified

END OF UTILITIES LIST

Ticket Revision History

END OF REVISION HISTORY LIST

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- **If you need assistance, please contact us by dialing 811 or 1-800-642-2444, or send an email to chat@usan.org**

Exhibit 7

From: [Luis Acosta](#)
To: McClenahan, Jeff@EnergySafety
Subject: Re: Underground Safety Board: Information Request for photos of incident
Date: Wednesday, January 11, 2023 10:21:08 AM

Here are the pictures. Thanks.

Luis Acosta-Curley

RP Cable & Engineering
Rancho Paving

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, January 10, 2023 1:49:12 PM
To: Luis Acosta <luis@ranchopaving.com>
Subject: Underground Safety Board: Information Request for photos of incident

Hi Luis,

Thanks for taking the time to talk through the details on the microtrenching incident last week.

If you can please forward the photos you have of the incident, I will use them to continue my investigation.

Please see our standard information request attached for all records associated with this incident, and let me know if you have any questions by responding here.

Best,

[Jeff McClenahan](#)
He/him
Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)
715 P Street, 20th Floor
Sacramento, CA 95814
(279) 789-1818
[EnergySafety.ca.gov](https://energysafety.ca.gov)



























Exhibit 8

From: [Spencer, Cory](#)
To: [McClenahan, Jeff@EnergySafety](#); [Hawk, Jared](#)
Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879
Date: Tuesday, April 25, 2023 8:02:29 AM
Attachments: [image001.png](#)
[image002.png](#)

Good morning,

I have been unable to contact Parkman. I emailed his manager this morning and cc'd Bin on the email. I will reach out to him in a moment and get back to you ASAP.

Cory Spencer

Local Manager, OSP Construction
cory.spencer@ftr.com | (760) 514-8359 | CA-NV



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, April 24, 2023 4:26 PM
To: Spencer, Cory <cory.spencer@FTR.com>; Hawk, Jared <jared.a.hawk@ftr.com>
Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Hi Cory,

I'm following up on this information request: are you able to provide the documentation created by Mr. Parkman?

Thanks for looking in to this,

Jeff McClenahan

He/him
Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Thursday, April 6, 2023 1:19 PM
To: Spencer, Cory <cory.spencer@FTR.com>; Hawk, Jared <jared.a.hawk@ftr.com>
Subject: Re: Underground Safety Board: Damage associated with Ticket 2022121902879

Hi Cory,

I appreciate the update on this and thanks for moving this forward.

I understand you don't have the details yourself, and at this time I'm just looking for the records Frontier created related to this incident whatever those may be.

Best,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://energysafety.ca.gov)

From: Spencer, Cory <cory.spencer@FTR.com>

Sent: Thursday, April 6, 2023 1:06 PM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Hawk, Jared <jared.a.hawk@ftr.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Hello Jeff,

I have reached out to Will's manager for assistance with gathering the extra details you need. Unfortunately there is not much more information I can give, the construction department receives these damages from customer operations and the only details construction typically receives are job notes/details on what happened and what is needed to repair and/or rebuild the plant that got damaged.

Will is absent for the week, he will return on Monday. I will follow up with his manager on Monday and get back to you.

Cory Spencer

Local Manager, OSP Construction

cory.spencer@ftr.com | (760) 514-8359 | CA-NV



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, April 5, 2023 11:21 AM
To: Hawk, Jared <jared.a.hawk@ftr.com>
Cc: Spencer, Cory <cory.spencer@FTR.com>
Subject: FW: Underground Safety Board: Damage associated with Ticket 2022121902879

Hi Jared,

I'm conducting an investigation with the Underground Safety Board into a utility damage and have been corresponding with Cory Spencer and Bin Liang at Frontier.

I sent a follow-up email to Cory just now and received an out-of-office email from Cory which directed me to contact you. So I'm not certain if you can provide this information at all, but I just want to bring this request to your attention while Cory is out.

Please see the attached information request for all records associated with a damage related to Ticket 2022121902879 that was in Ridgecrest, California.

I'm specifically looking for a document produced by a Frontier employee, Will Parkman, regarding the damage on site and then any other records produced related to this incident. I have received a damage investigation report produced by UtiliQuest in this case so far.

I provided the request on March 28 and Frontier has until April 12 to provide these documents to cooperate with this request.

It looks like Cory intends to return on the 6th, so I'm bringing this to your attention just in case.

Thanks for your time,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety
Sent: Wednesday, April 5, 2023 11:06 AM
To: Liang, Bin <bin.liang@ftr.com>; Spencer, Cory <cory.spencer@FTR.com>; Obaid, Mosi <mosi.obaid@utiliquest.com>
Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>
Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Thank you, Bin.

Cory and Mosi,

Please provide these records by April 12 to cooperate with this information request for all records related to this incident, attached again for reference.

Thanks for your help resolving this case,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Liang, Bin <bin.liang@ftr.com>

Sent: Tuesday, March 28, 2023 3:08 PM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Spencer, Cory <cory.spencer@FTR.com>; Obaid, Mosi <mosi.obaid@utilquest.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>; 'Simonian, Shant' <shant.simonian@utilquest.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Jeff,

I will refer the first two items regarding Will Parkman to Cory.

The investigation report is prepared by Mosi Obaid with Utilquest. I added him to this email.

Mosi,

Please see trailing email and provide contact information for the investigator Kandra Ker.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Tuesday, March 28, 2023 2:19 PM

To: Spencer, Cory <cory.spencer@FTR.com>; Liang, Bin <bin.liang@ftr.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Hi Cory and Bin,

Below Cory stated that a Frontier employee, Will Parkman, produced a document stating that the marks in this incident were off by 8.5 feet.

Please provide a copy of that document from Parkman and any other records associated with this case by April 12, 2023. See the 2nd Notice of this information request for all records associated with this incident attached.

I'd also like to know what party produced the investigation report sent to me on January 23, because I want to understand why they did not interview Parkman or include Parkman's documentation for that report to begin with. I'd like to have a quick interview with whoever can speak to your damage investigation process and answer those questions. Please provide the email and phone contact information for the appropriate individual or individuals.

Thanks for your time on this,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Spencer, Cory <cory.spencer@FTR.com>

Sent: Monday, January 23, 2023 3:21 PM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Liang, Bin <bin.liang@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Good afternoon,

Damage Investigation report is attached. This report provides all information surrounding the damage.

Thank you,

Cory Spencer

Local Manager, OSP Construction

cory.spencer@ftr.com | (760) 514-8359 | CA-NV



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, January 23, 2023 1:45 PM
To: Spencer, Cory <cory.spencer@FTR.com>; Liang, Bin <bin.liang@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquet.com>
Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>
Subject: Re: Underground Safety Board: Damage associated with Ticket 2022121902879

Thank you, Cory.

Can you please provide the damage claim and would you explain what exactly is that form?

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

From: Spencer, Cory <cory.spencer@FTR.com>
Sent: Thursday, January 19, 2023 9:45 AM
To: Liang, Bin <bin.liang@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquet.com>
Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Good morning,

I apologize for the delay, I had to gather the details regarding this damage. In summary, Frontier facilities were mismarked 8.5ft off to be exact. This damage was unavoidable as the contractor completing the micro trench was excavating where there were no marks to indicate Frontier

facilities being present. The contractor who completed the splicing/repairs to get services back up and running confirmed the mismark as well as our Frontier Tech II. Here is what Will Parkman noted on our damage claim:

- *There were paint locates visible on scene, and they were not accurate as they measured to be off by 8.5 feet.*

Will Parkman was first on scene for Frontier Communications. His number is 760-495-2763. I've attached a few photos that my contractor who completed the splicing sent to me.

Thank you,

Cory Spencer

Local Manager, OSP Construction

cory.spencer@ftr.com | (760) 514-8359 | CA-NV



From: Liang, Bin <bin.liang@ftr.com>

Sent: Wednesday, January 18, 2023 9:46 AM

To: 'Simonian, Shant' <shant.simonian@utiliquest.com>; Spencer, Cory <cory.spencer@FTR.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>;

McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: FW: Underground Safety Board: Damage associated with Ticket 2022121902879

Shant and Cory,

Please let me know if you the information requested for the damage attached.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Wednesday, January 18, 2023 9:36 AM

To: Liang, Bin <bin.liang@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Thanks for the update, Bin.

Can you please provide records of your investigation by 2/2 or provide a timeline for the completion of your investigation?

I've attached an information request letter for these records. This is the standard information request letter that Energy Safety will use moving forward, so please let me know if there is anything I can answer regarding this request.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Liang, Bin <bin.liang@ftr.com>

Sent: Thursday, January 12, 2023 3:28 PM

To: 'Simonian, Shant' <shant.simonian@utilquest.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

You don't often get email from bin.liang@ftr.com. [Learn why this is important](#)

The detail of the damage is still being investigated. I will get back to you once the it is completed.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services
bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: Liang, Bin

Sent: Thursday, January 12, 2023 2:24 PM

To: 'Simonian, Shant' <shant.simonian@utilquest.com>

Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>

Subject: FW: Underground Safety Board: Damage associated with Ticket 2022121902879

Shant,

Please see trailing email and assist with the inquiry.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Thursday, January 12, 2023 2:11 PM

To: Liang, Bin <bin.liang@ftr.com>

Subject: Underground Safety Board: Damage associated with Ticket 2022121902879

WARNING: External email. Please verify sender before opening attachments or clicking on links.

Hi Bin,

I'm following up on the causes of a damaged facility associated with Ticket 2022121902879 in Ridgecrest, CA.

I received the general contact information for Frontier from USA North and understand that you are probably not involved in this incident, so could you direct me to someone who can speak to what happened in this case?

The excavator is reporting that this facility was mismarked so I'm wondering if there was a mapping issue involved in this incident. If you can please direct me to someone involved in the ticket I would appreciate your help.

Please see a copy of the ticket attached for reference.

Thanks for your assistance,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

This communication is confidential. Frontier only sends and receives email on the basis of the terms set out at http://www.frontier.com/email_disclaimer.







Exhibit 9



TRANSMITTED VIA ELECTRONIC MAIL

INFORMATION REQUEST

Request Date: 1/18/2022

Response Due: 2/2/2022

To: Bin Liang

SPCLST, Operations SR, Centralized Services

Menifee, California

Originator: Jeff McClenahan, Investigator

Information Request Number: Underground Safety-IR-045

Subject: Incident information related to facility damage associated with Ticket # 2022121902879

INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Responses and documents may be produced and served electronically, but they shall be fully machine-readable and searchable.
- c. If you have any questions about the meaning or scope of the information requests herein, direct such questions to the Energy Safety staff identified as the “Originator” of this request at your earliest opportunity.
 - i. Lack of clarity on meaning or scope of requests, without prior request for clarification from the “Originator,” will not be a permissible reason for incomplete responses and will be regarded as non-compliance with the request.
- d. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests below. As used in this context herein, “identify” means to provide the full name, business address, and title of each employee, consultant, or agent who provided such information.

- e. If you do not know the exact answer to any of the requests below, please so indicate and provide your best estimate.
- f. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.
- g. Send your response to case investigator:

Jeff McClenahan (jeff.mcclenahan@energysafety.ca.gov)

1. This is a request for a copy of all records including video, photographs, interviews, documents, and any reports of any kind concerning a facility damage on January 4 , 2023 around West Bataan Avenue and South Norma Street in Ridgecrest, CA. The incident is associated with one-call ticket number: 2022121902879

END OF REQUEST

Exhibit 10

Damage Investigation Report

INVESTIGATION #: 680997

INVESTIGATOR: 214.Kandara Ker
DATE MAILED: 1/23/2023
DATE FAXED:
SENT TO: Frontier Comm/CMR

EXCAVATOR RESPONSIBILITY:
LOCATING COMPANY RESPONSIBILITY: A07 - FAILED TO PROPERLY SWEEP
OTHER RESPONSIBILITY:

REPORTED DAMAGE INFORMATION

CLIENT DAMAGED: FRONTIER COMMUNICATIONS
LINE SIZE: 600 PAIR
DAMAGE LOCATION: North Side of W. Bataan Ave. & S. Allen St
CITY: Ridgecrest
COUNTY: Kern
STATE: CA
DATE DAMAGE DISCOVERED: 1/4/2023
LOCATING COMPANY NOTIFIED: 1/4/2023 3:52 PM
CLIENT CLAIM ID: 230104194731FR01
CLIENT MAP:
MAP PAGE/AREA: 3536C11740A
MAP GRID:
NOTIFIED BY CONTACT: Mary
NOTIFIED BY COMPANY: CMR
PHONE: 888.330.6244

EXCAVATOR INFORMATION

EXCAVATION COMPANY: Rancho Paving
EQUIPMENT TYPE:
EXCAVATOR TYPE: Utility Contractor
EXCAVATION TYPE: Utility Construction

TICKET INFORMATION

LOCATE REQUESTED: Y
DATE REQUESTED: 12/19/2022 1:08 PM
DATE COMPLETED: 12/20/2022 10:25 AM
TICKET NUMBER: 2022121902879
LOCATE PERFORMED BY: 214.Craig Dixon
OFFICE: 214 - CAVE

SITE INFORMATION

PAINT MARKS PRESENT: Yes
MARKS WITHIN TOLERANCE:
TRACER WIRE WAS INTACT: Yes
LOCATE AREA MARKED ON: Asphalt
CLARITY OF MARKS:
TOLERANCE MEASUREMENT (inches):
AREA WAS MARKED IN WHITE:
WAS FACILITY POT HOLED: No

DISTANCE FROM DAMAGE TO NEAREST FACILITY: 10
WHO DID THE EXCAVATION FOR THE REPAIR:

ARRIVAL TIME: DEPARTURE TME: ESTIMATE DAMAGE TIME:

INVESTIGATOR NARRATIVE:

DAMAGE NOTIFICATION INFORMATION:

> On 01.04.23, Utiliquest was notified by CMR via email in regards to a damaged communications cable. I arrived on-site 01.11.23 to conduct my investigation.

ROOT CAUSE:

> On 01.04.23, Rancho Paving was conducting a mini trenching operation when they damaged Frontier Communications 600 pair cable in conduit that was not marked.

DAMAGE INFORMATION:

> Frontier Communications 600 pair cable in conduit.

WHERE THE DAMAGE OCCURRED:

> The damage occurred on the north side of W. Bataan Ave. & S. Allen St. Ridgecrest, CA. approx. 13' east of the driveway & 6' south from the front of the curb.

TECHNICIAN'S RESPONSE TO USA TICKET:

> The Utiliquest DPS completed USA 2022121902879 on 12.20.22.

TIMELINE:

> USA 2022121902879 was completed on 12.20.22

> USA 2022121902879 was submitted on 12.19.22

> The damage occurred on 01.04.23

OBSERVATIONS OF DAMAGE SITE UPON ARRIVAL:

> On 01.11.23, I arrived on-site and observed the damage location. No one was on-site.

INVESTIGATOR ACTIONS:

> I placed my damage pylon at the damage point per damage photos and proceeded to take digital photos of the area.

CONTRACTOR INFORMATION AND STATEMENTS:

> On 01.04.23 @ 1:45 pm I spoke to Luis with Rancho Paving via telephone at cell number 619-504-2653. He stated that the locate was mismarked. He stated that they stopped potholing before the FTR marks.

CLIENT REPAIR INFORMATION:

> The repairs consisted of piecing out a section of conduit and splicing the cable.

RECOMMENDATION CODE:

> A07- Failed To Properly Sweep.

DISCUSSIONS

REPAIR TECHNICIANS: Westech Industries

REPAIR STATUS: 600 pr & conduit

REPAIR PERSON: Scott Kruse

REPAIR CONTACT INFO: N/A

REPAIR COMMENTS: On 01.11.23 @ 11:52 am I spoke to Scott Kruse with Westech Industries via telephone. He stated repairs consisted of piecing out a section of conduit and splicing the 600 pair cable..

EXCAVATOR COMPANY: Rancho Paving

EXCAVATOR PERSON: Luis

EXCAVATOR CONTACT INFO: 619-504-2653

EXCAVATOR COMMENT: On 01.04.23 @ 1:45 pm I spoke to Luis with Rancho Paving via telephone at cell number 619-504-2653. He stated that the locate was mismarked. He stated that they stopped potholing before the FTR marks.

ADDITIONAL PERSON 1:

CONTACT INFORMATION 1:

COMMENTS 1:

ADDITIONAL PERSON 2:

CONTACT INFORMATION 2:

COMMENTS 2:

CONCLUSIONS

EXCAVATOR RESPONSIBILITY CODE:

EXCAVATOR RESPONSIBILITY TYPE:

EXCAVATOR RESPONSIBILITY DESCRIPTION:

EXCAVATOR RESPONSIBILITY DETAILS:

EXCAVATOR RESPONSE (IF ANY):

LOCATING COMPANY RESPONSIBILITY CODE: A07

A07 - FAILED TO PROPERLY SWEEP

LOCATING COMPANY RESPONSIBILITY TYPE:

LOCATING COMPANY RESPONSIBILITY DETAILS:

OTHER RESPONSIBILITY CODE:

OTHER RESPONSIBILITY TYPE:

OTHER RESPONSIBILITY DETAILS:

APPROVAL

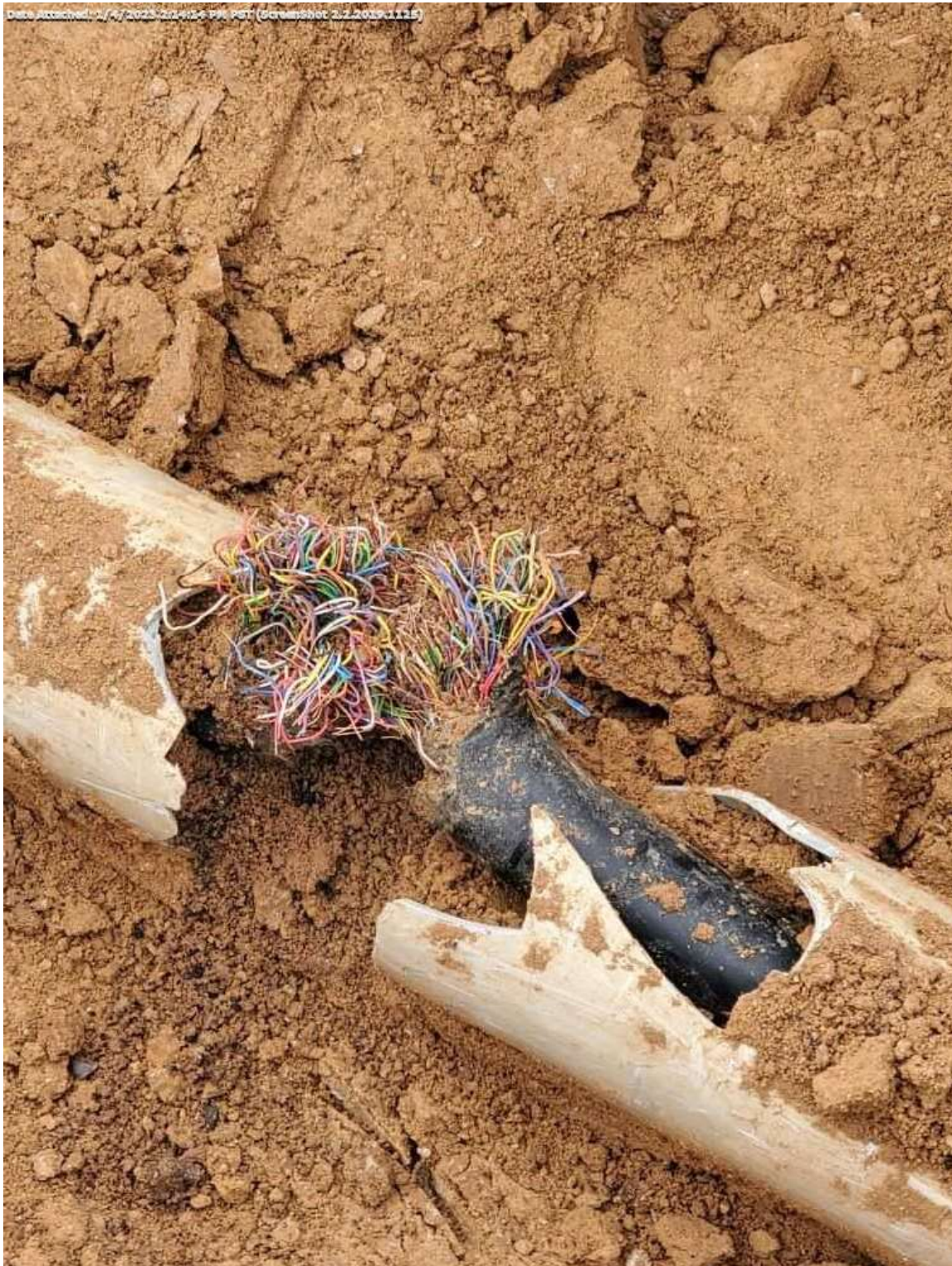
Investigation Approved: Yes

Approved Date: 01/20/2023 03:15:29 pm

Approved By: 214.Brian Totty

Camera_01-04-2023_141414_005.JPG

RP damage photo



RP damage photo



Camera_01-12-2023_130218_001.JPG

damage photo



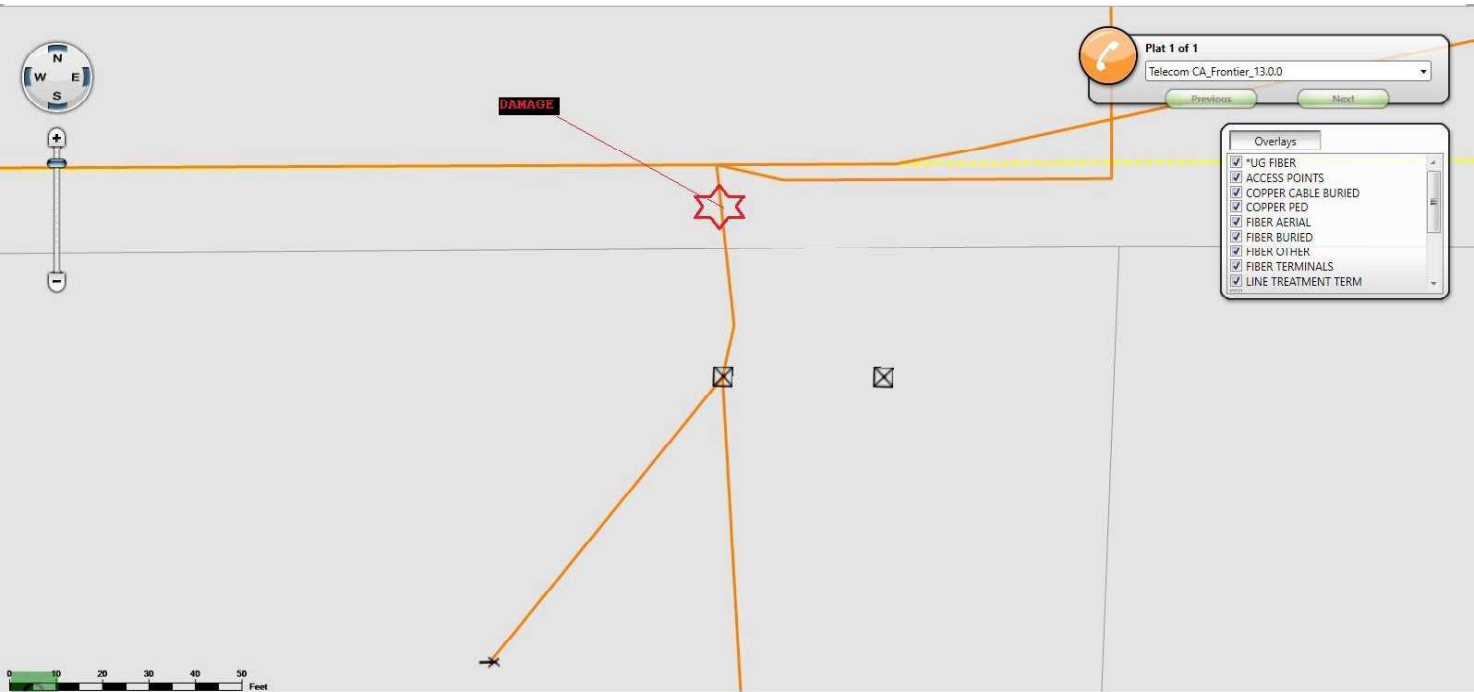
Camera_01-12-2023_130221_006.JPG

damage photo



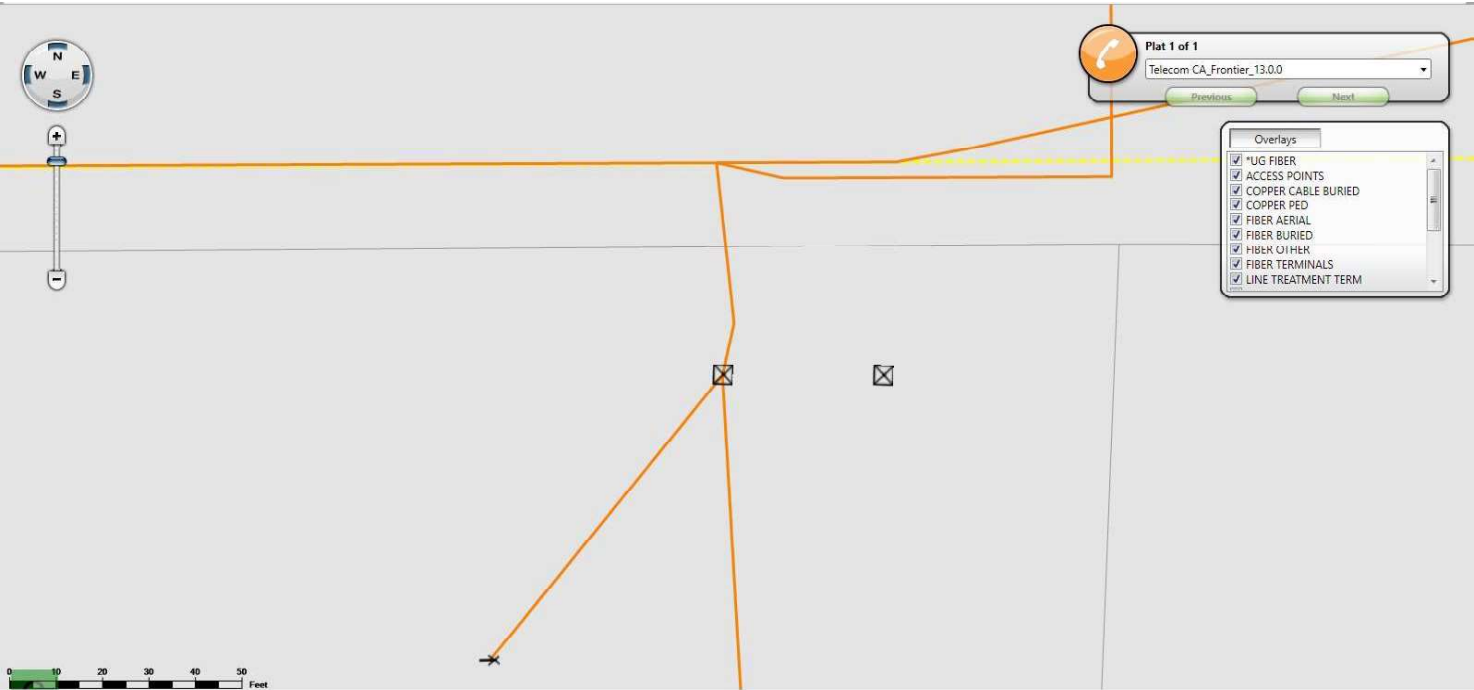
facility print.edited.jpg

facility print edited



facility print.jpg

facility print



google sketch street view.jpg

google sketch street view



google sketch.jpg

google sketch



Ticket Identifier: 321797863
Underground Service Alert of Northern & Central California
811 // 800-642-2444
www.usanorth811.org

Please be advised the person below has requested a locate of underground assets in your jurisdiction. You are required to respond within the required time frame and reference the Ticket Number, Sequence Number and the User Reference (where supplied).

[REFERRAL DETAILS]
MESSAGE VERSION NO= 1.0.10
FROM= Underground Service Alert of Northern & Central California
TICKET MEDIUM= CSR
UTILITY ID= 20777
STATION CODE= QFRCA3
UTILITY NAME= Frontier a Citizens Communications Company - California
TO= UTI
JOB NO= 56418
TICKET NO= 2022121902879
TICKET REVISION NO= 000
PREVIOUS TICKET NO=
PREVIOUS TICKET REV NO=
SEQUENCE NO= 543307
TRANSMISSION ID= 105
SUBMITTED DATE= 2022-12-19T13:08:49-08:00
WORK BEGIN DATE= 2022-12-23T07:01:00-08:00
LEGAL START DATE= 2022-12-23T07:01:00-08:00
TICKET EXPIRATION= 2023-01-16T23:59:59-08:00
WORK DURATION= Longer than 31 days
EMERGENCY= False
TICKET STATUS= Original
TICKET TYPE= Normal
WORK TYPE= Utilities - Distribution
WORK ACTIVITY= Communications - Install New Facilities
DELINEATED METHOD= White Paint
EXCAVATION METHOD= Microtrenching
PAVEMENT ONLY= false
VACUUM EXCAVATION= false
ANTICIPATED DEPTH= 24 to 48 inches
EXCAVATION SIZE= 32605 Sq Ft
RESPONSE REQUIRED= true
PROJECT OWNER= Land Developer - residential subdivision
PERMIT= unknown
JOB NO/NAME= #5295408
BORING= false
PAVEMENT ONLY= false
EXPLOSIVES= false
STATION LIST= QFRCA3, INDIAN, MEDCTV, PGERID, RACTEL, SCEKER, CTYRID

[CALLER DETAILS]
EXCAVATOR ID= 10203
NAME= Luis Acosta-Curley
COMPANY=
STREET ADDRESS= 339 Cypress Ln 339 Cypress Ln
CITY/TOWN/PLACE= El Cajon
STATE= CA
ZIPCODE= 92020
EXCAVATOR TYPE= Contractor
EXCAVATOR INDUSTRY=
PHONE= 858-677-0200
MOBILE= 619-504-2653
EMAIL= luis@ranchopaving.com
LANGUAGE=

[LOCATION DETAILS]
ADDRESS/LOCATION= w bataan ave
CITY/TOWN/PLACE= Ridgecrest
COUNTY= Kern County
STATE= CA
NEARBY CROSS STREET= sierra view st
STREET/SIDEWALK= true
SUBDIVISION/LOT=
ONSITE CONTACT NAME= Luis
ONSITE CONTACT PHONE= 6195042653
ZIPCODE= 93555
LATITUDE= 35.604402
LONGITUDE= -117.681325
EXCAVATOR REMARKS= on the n side of w bataan ave from the w side of the intersection of sierra view st go e to the e side of the intersection o
f s norma st
TICKET EDIT REASON=

Please DO NOT REPLY TO THIS EMAIL as it has been automatically generated and replies are not monitored. Should you wish to advise Underground Service Alert of Northern & Central California of any issues with the attached ticket information, please email info@usanorth811.org

Client	Status	Qty Marked	When Closed	High Profile Closed	Assigned To	Plat Number
QFRCA3	Marked	3	12/20/2022 10:25 am	"	p 214.Craig Dixon	
SCEKER	Marked	1	12/20/2022 10:25 am	"	p 214.Craig Dixon	

Note Entered: 12/20/2022 10:25:42 AM

marked ftr and sce.

Exhibit 11



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY
UNDERGROUND SAFETY BOARD**
715 P Street, 20th Floor | Sacramento, CA 95814
916.902.6000 | www.energysafety.ca.gov

MEMBERS

Amparo Munoz, Chair
Bill Johns, Vice Chair
Ron Bianchini
Randy Charland
Marjorie Del Toro
Marshall Johnson
Carl Voss

EXECUTIVE OFFICER

Tony Marino

TRANSMITTED VIA ELECTRONIC MAIL

2nd NOTICE: IMMEDIATE ACTION REQUIRED

INFORMATION REQUEST

2nd Request Date: March 28, 2023

Response Due: April 12, 2023

Re: Incomplete response to information letter of January 18, 2023, which contained a response date of February 2, 2023.

To: Bin Liang

SPCLST, Operations SR, Centralized Services

Menifee, California

Investigator: Jeff McClenahan

2nd Information Request Number: Underground Safety-2IR-004

Subject: 2nd request for information pertaining to

Case: D2300400002

Ticket #: 2022121902879

Incident Address: West Bataan Avenue and South Norma Street in Ridgecrest, CA

Date of Incident: January 4, 2023

Known parties as of this date: Frontier Communications

INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. If you have any questions about the meaning or scope of the information requests herein, at your earliest opportunity, direct such questions to the Energy Safety investigator identified in (g). below of this request.
- c. Lack of clarity on meaning or scope of requests, without prior request for clarification from the “investigator,” will not be a permissible reason for incomplete responses and will be regarded as non-compliance with the request.
- d. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests below. As used in this context herein, “identify” means to provide the full name, business address, and title of each employee, consultant, or agent who provided such information.
- e. If you do not know the exact answer to any of the requests below, please so indicate and provide your best estimate.
- f. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.
- g. Send your response to case investigator:

Jeff.mcclenahan@energysafety.ca.gov

1. This is a request for a copy of all records including video, photographs, interviews, documents, and any reports of any kind concerning a facility damage on January 4 , 2023 around West Bataan Avenue and South Norma Street in Ridgecrest, CA. The incident is associated with one-call ticket number: 2022121902879

END OF REQUEST

Exhibit 12

From: [Anton, Joseph](#)
To: McClenahan, Jeff@EnergySafety
Cc: [Liang, Bin](#); [Simonian, Shant](#)
Subject: Re: Underground Safety Board: Damage associated with Ticket 2022121902879
Date: Tuesday, April 11, 2023 10:08:52 AM
Attachments: [image001.png](#)
[image002.png](#)

Hi Jeff,

All documentation pertaining to your request can be obtained through Frontier directly. This should not be considered a refusal by Frontier, as Utiliquest is a separate entity working under contract. Utiliquest has no authority to communicate on behalf of AT&T.

Unfortunately Utiliquest can not provide any documentation to a third party, this includes contract and policy information as well as employee interviews. It's my understanding that in the past the locate company representative on the Dig Safe Board met with Jason Corsay (Chief Investigator) where this was discussed in detail and understood. I have to refer you to Jason for more details on that discussion. Perhaps he can help offer his insight to you on the topic.



Joseph Anton

Regional Claims/Compliance Mgr
UtiliQuest, LLC & Locating, Inc.

☐ joseph.anton@utiliquest.com
☐ utiliquest.com

On Wed, Apr 5, 2023 at 11:17 AM Simonian, Shant <shant.simonian@utiliquest.com> wrote:

Joe

Can you see what is needed?

On Wed, Apr 5, 2023 at 11:06 AM McClenahan, Jeff@EnergySafety
<Jeff.McClenahan@energysafety.ca.gov> wrote:

CAUTION: External

Thank you, Bin.

Cory and Mosi,

Please provide these records by April 12 to cooperate with this information request for all records related to this incident, attached again for reference.

Thanks for your help resolving this case,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: Liang, Bin <bin.liang@ftr.com>

Sent: Tuesday, March 28, 2023 3:08 PM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Spencer, Cory <cory.spencer@FTR.com>; Obaid, Mosi <mosi.obaid@utiliquet.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquet.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Jeff,

I will refer the first two items regarding Will Parkman to Cory.

The investigation report is prepared by Mosi Obaid with Utiliquet. I added him to this email.

Mosi,

Please see trailing email and provide contact information for the investigator Kandra Ker.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, March 28, 2023 2:19 PM
To: Spencer, Cory <cory.spencer@FTR.com>; Liang, Bin <bin.liang@ftr.com>
Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>
Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Hi Cory and Bin,

Below Cory stated that a Frontier employee, Will Parkman, produced a document stating that the marks in this incident were off by 8.5 feet.

Please provide a copy of that document from Parkman and any other records associated with this case by April 12, 2023. See the 2nd Notice of this information request for all records associated with this incident attached.

I'd also like to know what party produced the investigation report sent to me on January 23, because I want to understand why they did not interview Parkman or include Parkman's documentation for that report to begin with. I'd like to have a quick interview with whoever can speak to your damage investigation process and answer those questions. Please provide the email and phone contact information for the appropriate individual or individuals.

Thanks for your time on this,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: Spencer, Cory <cory.spencer@FTR.com>

Sent: Monday, January 23, 2023 3:21 PM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Liang, Bin <bin.liang@ftr.com>; 'Simonian, Shant' <shant.simonian@utilquest.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Good afternoon,

Damage Investigation report is attached. This report provides all information surrounding the damage.

Thank you,

Cory Spencer

Local Manager, OSP Construction

cory.spencer@ftr.com | (760) 514-8359 | CA-NV



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Monday, January 23, 2023 1:45 PM

To: Spencer, Cory <cory.spencer@FTR.com>; Liang, Bin <bin.liang@ftr.com>;

'Simonian, Shant' <shant.simonian@utilquest.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew
<Andrew.Miller@ftr.com>

Subject: Re: Underground Safety Board: Damage associated with Ticket 2022121902879

Thank you, Cory.

Can you please provide the damage claim and would you explain what exactly is that form?

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

From: Spencer, Cory <cory.spencer@FTR.com>

Sent: Thursday, January 19, 2023 9:45 AM

To: Liang, Bin <bin.liang@ftr.com>; 'Simonian, Shant' <shant.simonian@utilquest.com>

Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew
<Andrew.Miller@ftr.com>; McClenahan, Jeff@EnergySafety

<Jeff.McClenahan@energysafety.ca.gov>

Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Good morning,

I apologize for the delay, I had to gather the details regarding this damage. In summary, Frontier facilities were mismarked 8.5ft off to be exact. This damage was unavoidable as the contractor completing the micro trench was excavating where there were no marks to indicate Frontier facilities being present. The contractor who completed the splicing/repairs to get services back up and running confirmed the mismark as well as our Frontier Tech II. Here is what Will Parkman noted on our damage claim:

- *There were paint locates visible on scene, and they were not accurate as they measured to be off by 8.5 feet.*

Will Parkman was first on scene for Frontier Communications. His number is 760-495-2763. I've attached a few photos that my contractor who completed the splicing sent to me.

Thank you,

Cory Spencer

Local Manager, OSP Construction

cory.spencer@ftr.com | (760) 514-8359 | CA-NV



From: Liang, Bin <bin.liang@ftr.com>
Sent: Wednesday, January 18, 2023 9:46 AM
To: 'Simonian, Shant' <shant.simonian@utilquest.com>; Spencer, Cory <cory.spencer@FTR.com>
Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: FW: Underground Safety Board: Damage associated with Ticket 2022121902879

Shant and Cory,

Please let me know if you the information requested for the damage attached.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, January 18, 2023 9:36 AM
To: Liang, Bin <bin.liang@ftr.com>; 'Simonian, Shant' <shant.simonian@utilquest.com>
Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>
Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

Thanks for the update, Bin.

Can you please provide records of your investigation by 2/2 or provide a timeline for the completion of your investigation?

I've attached an information request letter for these records. This is the standard information request letter that Energy Safety will use moving forward, so please let me know if there is anything I can answer regarding this request.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: Liang, Bin <bin.liang@ftr.com>
Sent: Thursday, January 12, 2023 3:28 PM
To: 'Simonian, Shant' <shant.simonian@utiliquest.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Cc: MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Miller, Andrew <Andrew.Miller@ftr.com>
Subject: RE: Underground Safety Board: Damage associated with Ticket 2022121902879

You don't often get email from bin.liang@ftr.com. [Learn why this is important](#)

The detail of the damage is still being investigated. I will get back to you once the it is completed.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: Liang, Bin
Sent: Thursday, January 12, 2023 2:24 PM
To: 'Simonian, Shant' <shant.simonian@utiliquest.com>
Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; MacDonnell, Jeff <Jeff.MacDonnell@FTR.com>
Subject: FW: Underground Safety Board: Damage associated with Ticket 2022121902879

Shant,

Please see trailing email and assist with the inquiry.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Thursday, January 12, 2023 2:11 PM
To: Liang, Bin <bin.liang@ftr.com>
Subject: Underground Safety Board: Damage associated with Ticket 2022121902879

WARNING: External email. Please verify sender before opening attachments or clicking on links.

Hi Bin,

I'm following up on the causes of a damaged facility associated with Ticket 2022121902879 in Ridgecrest, CA.

I received the general contact information for Frontier from USA North and understand that you are probably not involved in this incident, so could you direct me to someone who can speak to what happened in this case?

The excavator is reporting that this facility was mismarked so I'm wondering if there was a mapping issue involved in this incident. If you can please direct me to someone involved in the ticket I would appreciate your help.

Please see a copy of the ticket attached for reference.

Thanks for your assistance,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

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--

Shant Simonian

Dir Operations, UtiliQuest, LLC

☐ shant.simonian@utiliquest.com

☐ utiliquest.com



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Exhibit 13

From: [Liang, Bin](#)
To: [McClenahan, Jeff@EnergySafety](#); [Williams, Latosha](#)
Cc: [Miller, Andrew](#); [Jessee, Michael](#); [Spencer, Cory](#); ["Simonian, Shant"](#)
Subject: RE: Underground Safety Board investigation - 2022121902879.
Date: Wednesday, June 7, 2023 6:09:53 AM
Attachments: [image001.png](#)

Good Morning Jeff,

Anton Joseph is the contact person for the investigation report. Please direct your questions to him at joseph.anton@utiliquest.com.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services
bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: Liang, Bin
Sent: Tuesday, June 6, 2023 11:42 AM
To: [McClenahan, Jeff@EnergySafety](#) <Jeff.McClenahan@energysafety.ca.gov>; [Williams, Latosha](#) <latosha.williams@ftr.com>
Cc: [Miller, Andrew](#) <andrew.miller@ftr.com>; [Jessee, Michael](#) <msj822@FTR.com>; [Spencer, Cory](#) <cory.spencer@FTR.com>; ["Simonian, Shant"](#) <shant.simonian@utiliquest.com>
Subject: RE: Underground Safety Board investigation - 2022121902879.

Jeff,

Thank you for being flexible in this case. I will communicate with our vendor and provide a contact for supervisor.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services
bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, June 6, 2023 11:39 AM
To: Liang, Bin <bin.liang@ftr.com>; Williams, Latosha <latosha.williams@ftr.com>
Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>
Subject: Re: Underground Safety Board investigation - 2022121902879.

Bin,

Yes, I would speak with a supervisor on this case.

In some cases, I will want to meet with a locator or investigator themselves. Here I'm looking to understand the investigation process and have some questions how to interpret the Damage Investigation Report which I believe a supervisor could speak to.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

From: Liang, Bin <bin.liang@ftr.com>
Sent: Tuesday, June 6, 2023 7:38 AM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Williams, Latosha <latosha.williams@ftr.com>
Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>
Subject: RE: Underground Safety Board investigation - 2022121902879.

Jeff,

Regarding the contact information for the inspector. Please see email attached and let me know if we can work around it. Are you open to talk to a manager or representative of the inspector?

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, June 5, 2023 1:27 PM
To: Williams, Latosha <latosha.williams@ftr.com>; Liang, Bin <bin.liang@ftr.com>
Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>
Subject: RE: Underground Safety Board investigation - 2022121902879.

Thank you, Latosha and Bin. Received.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Williams, Latosha <latosha.williams@ftr.com>
Sent: Monday, June 5, 2023 10:35 AM
To: Liang, Bin <bin.liang@ftr.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; 'Simonian, Shant' <shant.simonian@utiliquest.com>
Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>
Subject: RE: Underground Safety Board investigation - 2022121902879.

You don't often get email from latosha.williams@ftr.com. [Learn why this is important](#)

Bin,

See attached.

Thanks,

Latosha Williams (she / her / hers)

Manager, Engineering

latosha.williams@ftr.com | 940-293-3736 | Denton, TX



From: Liang, Bin <bin.liang@ftr.com>

Sent: Monday, June 5, 2023 11:57 AM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>; Williams, Latosha <latosha.williams@ftr.com>

Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Shant,

Do you know who has the contact information for Kandara Ker?

Latosha,

Is there a way to print out a copy of the PDR289657?

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Monday, June 5, 2023 9:28 AM

To: Liang, Bin <bin.liang@ftr.com>

Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Obaid, Mosi <mosi.obaid@utiliquiest.com>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>; Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Hi Bin,

Yes, I'm looking for two things,

1. To speak with the investigator that created the damage report, Kandara Ker. Could you please provide their contact information?
2. A copy of the damage claim created by Will Parkman from Frontier.

Thanks for your time on this,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: Liang, Bin <bin.liang@ftr.com>

Sent: Wednesday, May 31, 2023 5:31 PM

To: Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Obaid, Mosi <mosi.obaid@utiliquest.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Jeff,

Thank you for giving us another opportunity to provide you with the requested information. I attached the responses for the investigation I also added the responsible parties from Frontier and Utiliquest to this email. Please let us know what additional information is needed.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Sent: Wednesday, May 31, 2023 4:47 PM

To: Liang, Bin <bin.liang@ftr.com>

Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: Underground Safety Board investigation

WARNING: External email. Please verify sender before opening attachments or clicking on links.

Dear Mr. Liang:

I am counsel for the Office of Energy Infrastructure Safety and I have reviewed the April 11 email from Utilquest's Joseph Anton declining, on behalf of Frontier, to provide information requested by Investigator Jeff McClenahan relating to ticket number 2022121902879. This office considers Frontier's decision to impede this investigation to be unacceptable.

I write to provide Frontier with one more opportunity to comply with the request for information. After June 7, this office will consider the failure to provide the requested information as Frontier's refusal to cooperate with the investigation.

Jeff Brooks
Attorney
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
Sacramento, California 95814
(916) 926-1672

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Exhibit 14

From: [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety)
To: [Anton, Joseph](#)
Subject: RE: Underground Safety Board investigation - 2022121902879.
Date: Tuesday, June 13, 2023 10:28:00 AM
Attachments: [image001.png](#)
[D230040002 Exh. FTR 680997 Damage Report.pdf](#)

Hi Joseph,

I'd like to speak with you to learn more about the UtiliQuest damage investigation process and interpreting Damage Investigation Report 680997 I received as part of an investigation into an underground utility damage in Kern county. I attached a copy of that report for reference.

I'll schedule a Microsoft Teams meeting to discuss because my new supervisor would also like to attend to learn more about the industry. You are not be required to be on camera; we just use Teams for ease of teleconferencing.

Please let me know which of these times work best for you, and I'll respond with a Teams invite:

Tuesday June 20	10 - 11am
Tuesday June 20	1 - 2pm
Thursday June 22	1 - 2pm
Friday June 23	10 - 11am

If you are unavailable next week, please let me know your availability for the following week.

Thanks,

Jeff McClenahan (He/him)
Investigator | Underground Investigations Division
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: Liang, Bin <bin.liang@ftr.com>
Sent: Wednesday, June 7, 2023 6:10 AM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Williams, Latosha <latosha.williams@ftr.com>
Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>
Subject: RE: Underground Safety Board investigation - 2022121902879.

Good Morning Jeff,

Anton Joseph is the contact person for the investigation report. Please direct your questions to him at joseph.anton@utiliquest.com.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services
bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: Liang, Bin

Sent: Tuesday, June 6, 2023 11:42 AM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Williams, Latosha <latosha.williams@ftr.com>

Cc: Miller, Andrew <andrew.miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utilquest.com>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Jeff,

Thank you for being flexible in this case. I will communicate with our vendor and provide a contact for supervisor.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services
bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Tuesday, June 6, 2023 11:39 AM

To: Liang, Bin <bin.liang@ftr.com>; Williams, Latosha <latosha.williams@ftr.com>

Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utilquest.com>

Subject: Re: Underground Safety Board investigation - 2022121902879.

Bin,

Yes, I would speak with a supervisor on this case.

In some cases, I will want to meet with a locator or investigator themselves. Here I'm looking to

understand the investigation process and have some questions how to interpret the Damage Investigation Report which I believe a supervisor could speak to.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://energysafety.ca.gov)

From: Liang, Bin <bin.liang@ftr.com>

Sent: Tuesday, June 6, 2023 7:38 AM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Williams, Latosha <latosha.williams@ftr.com>

Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utiliquest.com>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Jeff,

Regarding the contact information for the inspector. Please see email attached and let me know if we can work around it. Are you open to talk to a manager or representative of the inspector?

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, June 5, 2023 1:27 PM
To: Williams, Latosha <latosha.williams@ftr.com>; Liang, Bin <bin.liang@ftr.com>
Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>
Subject: RE: Underground Safety Board investigation - 2022121902879.

Thank you, Latosha and Bin. Received.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Williams, Latosha <latosha.williams@ftr.com>
Sent: Monday, June 5, 2023 10:35 AM
To: Liang, Bin <bin.liang@ftr.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>
Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jessee, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>
Subject: RE: Underground Safety Board investigation - 2022121902879.

You don't often get email from latosha.williams@ftr.com. [Learn why this is important](#)

Bin,

See attached.

Thanks,

Latosha Williams (she / her / hers)

Manager, Engineering

latosha.williams@ftr.com | 940-293-3736 | Denton, TX



From: Liang, Bin <bin.liang@ftr.com>
Sent: Monday, June 5, 2023 11:57 AM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; 'Simonian, Shant'

<shant.simonian@utiliquiest.com>; Williams, Latosha <latosha.williams@ftr.com>

Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jesse, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Shant,

Do you know who has the contact information for Kandara Ker?

Latosha,

Is there a way to print out a copy of the PDR289657?

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Monday, June 5, 2023 9:28 AM

To: Liang, Bin <bin.liang@ftr.com>

Cc: Miller, Andrew <Andrew.Miller@ftr.com>; Jesse, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Obaid, Mosi <mosi.obaid@utiliquiest.com>; 'Simonian, Shant' <shant.simonian@utiliquiest.com>; Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Hi Bin,

Yes, I'm looking for two things,

1. To speak with the investigator that created the damage report, Kandara Ker. Could you please provide their contact information?
2. A copy of the damage claim created by Will Parkman from Frontier.

Thanks for your time on this,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: Liang, Bin <bin.liang@ftr.com>

Sent: Wednesday, May 31, 2023 5:31 PM

To: Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Miller, Andrew <Andrew.Miller@ftr.com>; Jesse, Michael <msj822@FTR.com>; Spencer, Cory <cory.spencer@FTR.com>; Obaid, Mosi <mosi.obaid@utiliquet.com>; 'Simonian, Shant' <shant.simonian@utiliquet.com>

Subject: RE: Underground Safety Board investigation - 2022121902879.

Jeff,

Thank you for giving us another opportunity to provide you with the requested information. I attached the responses for the investigation. I also added the responsible parties from Frontier and Utiliquet to this email. Please let us know what additional information is needed.

Thank you,

Bin Liang

SPCLST, Operations SR, Centralized Services

bin.liang@ftr.com | 951-723-0736 | Menifee, California



From: Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>

Sent: Wednesday, May 31, 2023 4:47 PM

To: Liang, Bin <bin.liang@ftr.com>

Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: Underground Safety Board investigation

WARNING: External email. Please verify sender before opening attachments or clicking on links.

Dear Mr. Liang:

I am counsel for the Office of Energy Infrastructure Safety and I have reviewed the April 11 email from Utiliquet's Joseph Anton declining, on behalf of Frontier, to provide information requested by

Investigator Jeff McClenahan relating to ticket number 2022121902879. This office considers Frontier's decision to impede this investigation to be unacceptable.

I write to provide Frontier with one more opportunity to comply with the request for information. After June 7, this office will consider the failure to provide the requested information as Frontier's refusal to cooperate with the investigation.

Jeff Brooks
Attorney
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
Sacramento, California 95814
(916) 926-1672

CONFIDENTIALITY NOTICE: This is a privileged attorney-client communication and/or attorney work product document. It is for the sole use of the intended recipients. If you are not the intended recipient, please contact the sender by reply e-mail and destroy all copies of the original message.

This communication is confidential. Frontier only sends and receives email on the basis of the terms set out at http://www.frontier.com/email_disclaimer.

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Exhibit 15

From: [Anton, Joseph](#)
To: [Simonian, Shant](#); [McClenahan, Jeff@EnergySafety](#)
Cc: [Andy Broome](#); [Nick Starke](#); [Stewart, William](#); [Belluzzi, Steven](#)
Subject: Re: FW: Case #'s D223430002 & D22630004
Date: Wednesday, June 21, 2023 9:20:30 AM

Jeff,

Utiliquest declines to participate in a phone interview at this time. As previously communicated, Utiliquest doesn't allow its employees to discuss any business practices with third parties. As an alternative you can submit to me in writing any specific questions you have, and I'll escalate them for answering.

Thank you



Joseph Anton

Regional Claims/Compliance Mgr
UtiliQuest, LLC & Locating, Inc.

☐ joseph.anton@utiliquest.com
☐ utiliquest.com

On Tue, Jun 20, 2023 at 1:26 PM Simonian, Shant <shant.simonian@utiliquest.com> wrote:

Joe

The investigator set up a call and wants the tech on, I don't know how we want to reply.

----- Forwarded message -----

From: **Belluzzi, Steven** <Steven_Belluzzi@comcast.com>

Date: Tue, Jun 20, 2023 at 1:18 PM

Subject: FW: Case #'s D223430002 & D22630004

To: Simonian, Shant <shant.simonian@utiliquest.com>, nick.starke@utiliquest.com
<nick.starke@utiliquest.com>

CAUTION: External

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Friday, June 16, 2023 9:41 AM

To: Belluzzi, Steven <Steven_Belluzzi@comcast.com>

Subject: [EXTERNAL] Re: Case #'s D223430002 & D22630004

I think this is less than ideal for everyone and here is the best I can do:

I created a meeting for Tuesday June 27 from 10am to noon via Microsoft Teams with the invite information below and would like to speak to the following people:

- The locator or locators for the September 19, December 9, December 15, and December 19, 2022 locate and mark work with Ticket X225902277 and 2022121600401.
- The person who determined Comcast did not need to provide field marks on December 15, 2022

I've added the locator for September 19 to this list to learn more about the initial delineation and photos you provided recently.

I'm not certain how many people I'm requesting to meet here, so if we need more time then we can set an additional meeting.

There is no requirement to be on camera, I'm using Microsoft Teams just for ease of teleconferencing and people should be able to phone in or access via internet browser or Microsoft Teams application.

I'd like to know what you mean about employee information, if there is any further context you can provide on that. In the interview I will ask after names, titles, responsibilities, etc.. for these tickets.

Please see the access information below and calendar link attached for the meeting.

Let me know if I can address anything in advance or if you are having a technical issue with the calendaring/access info.

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 252 354 533 913

Passcode: XX7mfn

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 916-573-2034,395994367#](tel:+1916-573-2034,395994367#) United States, Sacramento

Phone Conference ID: 395 994 367#

[Find a local number](#) | [Reset PIN](#)



Welcome to the California Natural Resources Agency and affiliated organizations online meeting system.
Enjoy your meeting.

[Learn More](#) | [Meeting options](#)

Jeff McClenahan (He/him)

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: Belluzzi, Steven <Steven_Belluzzi@comcast.com>

Sent: Wednesday, June 14, 2023 8:29 AM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: RE: Case #'s D223430002 & D22630004

Jeff,

Attached is Utilquest follow up upon their investigation on the Pelican issue.

Regarding the request in providing names of the locators. Utilquest does not provide employee info. How do you want to proceed? What if I asked for their tech number? Something that doesn't

cross privacy information.

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, June 12, 2023 11:47 AM
To: Belluzzi, Steven <Steven_Belluzzi@comcast.com>
Subject: [EXTERNAL] RE: Case #'s D223430002 & D22630004

After reviewing the documents and emails from UtiliQuest with respect to Case D223430002, here is what I'm missing:

- From my March 28, 2023 email request (a copy of that email is attached titled "Re: Underground Safety Board: Information Request 035 Follow-Up):
 - The name and contact information of the locator for the December 9, December 15, and December 19, 2022 locate and mark work with Ticket X225902277 and 2022121600401.
 - The name and contact information for the person who determined Comcast did not need to provide field marks on December 15, 2022 because "When excavating in a continuous path, a centerline is needed to follow California excavation guidelines." This is in reference to an email from Carmen Espinoza of UtiliQuest to Mike McCarthy of M Squared Construction on this ticket. A copy of that email is attached here titled "RE_X225902277."
- From the June 3, 2023 email from Shant Simonian that you forwarded (A copy of that email is attached titled "[External] Underground Safety Board Investigation D22630004"):
 - Says that UtiliQuest will provide a response regarding ticket 2022121600401 and that "there was an issue with the new pelican crossover."

Jeff McClenahan (He/him)

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: Belluzzi, Steven <Steven_Belluzzi@comcast.com>
Sent: Thursday, June 8, 2023 10:05 AM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Brooks, Jeff@EnergySafety <Jeff.Brooks@energysafety.ca.gov>; Barkley, Jon@EnergySafety <Jon.Barkley@energysafety.ca.gov>
Subject: Case #'s D223430002 & D22630004

Energy Safety Team,

I feel I owe you a clean email that separates the two pending case request. In a prior email, we had the wrong case associated to the request.

Attached are the two separate cases D223430002 & D22630004.

Moving forward. Utiliquest understand the urgency and accuracy expectations as the request come in.

Expect to see improvement moving forward.

Thanks,

Steve Belluzzi

Sr. Director, Network Operations

Comcast California

3055 Triad Place

Livermore CA 94551

M: (415) 859-0870

--

Shant Simonian

Dir Operations, UtiliQuest, LLC

☐ shant.simonian@utiliquest.com

☐ utiliquest.com



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Exhibit 16

From: McClenahan, Jeff@EnergySafety
To: sbell@mediacomcc.com
Subject: RE: Underground Safety Board: Follow-up on electronic positive response to Ticket 2022121902897-001
Date: Monday, August 21, 2023 8:44:00 AM

Hi Shawn,

Just following up on this; let me know if I can provide further information to look in to this.

Best,

Jeff McClenahan (He/him)

Investigator | Underground Investigations Division
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: McClenahan, Jeff@EnergySafety
Sent: Wednesday, August 9, 2023 12:48 PM
To: sbell@mediacomcc.com
Subject: Underground Safety Board: Follow-up on electronic positive response to Ticket 2022121902897-001

Hi Shawn,

I'm investigating a utility damage involved with USA Ticket 2022121902897-001 and see that Mediacom member code MEDCTV did not provide an electronic positive response code to this ticket for Rancho Paving in December 2022. In the USA North 811 records I see that on December 23, 2022 that Mediacom received a late notice code 999.

I received your contact information as your name is associated with this ticket at USA North 811. Please direct me to the right person if I should contact someone else.

Could you please explain why Mediacom did not provide an electronic response to this ticket?

Let me know if I can provide further information to look this up.

Thanks,

Jeff McClenahan (He/him)

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov/safety)

Exhibit 17

Company Details ⓘ

ACTIVE

INACTIVE

☐ Internal company

☐ Delegate company

Company name	Email	Phone	Member Type
Mediacom-California LLC	sbell@mediacomcc.com	951-634-8145	<div>?</div> Municipality

Postal address

Full address

PO Box 1062 Lake Isabella California 93240

Physical address

Full address

PO Box 1062 Lake Isabella California 93240

Billing details

Billing term	Billing ID
Yearly	153289

19 characters left

Notes

Exhibit 18

Alex Kramer, Locator Supervisor for Race Telecommunications

Replied by phone to email communication to Race

Phone call 10:05 a.m. on August 21, 2023

Kramer stated the lack of EPR code response was probably involved in the transition. They cannot see EPR code responses prior to 1/16 or something like that.

I stated the transition date was 12/16 and read the EPR code responses to Kramer from Ticket 2022121902897 from Dec 23 (Late Notice 999) and the January 5 (001 No conflict).

Stated probably was missed in the transition and went under the radar. Probably was me.

I asked if they had any issues with the EPR system now?

Kramer said no problems now.

Exhibit 19

Notification Information Report

Information for Notification Number:- D230040002

Date Logged to CRM:- 1/4/2023 12:44 PM

Complaint/Incident Information	
Incident/Complaint Description	TICKET NUMBER# 2022121902879
Incident Date	1/4/2023 11:30 AM
Incident State	CA
Incident County	Kern
Incident Place	Ridgecrest
Incident St from Address	509
Incident St to Address	
Incident Street	w bataan ave
Incident Cross1	s norma st
Incident Location	ACROSS THE STREET FROM ADDRESS
Type of Complaint	
Other Complaint Detail	
Notification Number	D230040002
Notification Created	1/4/2023 12:41 PM
Notification Type	incident
Damage Injury	No
Damage Death	No
Damage Fire Evacuation	No
Damage Facility Type	Communication
Damage Equipment	micro trencher

Reporter Information	
Reporter First Name	Luis
Reporter Middle Name	
Reporter Last Name	Curley
Reporter Company	RANCHO PAVING
Reporter Email	luis@ranchopaving.com
Reporter Phone	6195042653
Reporter Address	339 Cypress Ln
Reporter Address 2	
Reporter City	El Cajon
Reporter State	CA
Reporter Zip	92020

Other Party Information	
First Name	
Middle Name	
Last Name	
Company	
Address	
City	
State	
Zip Code	
Email	
Phone	

Ticket Entry	
Ticket Number	
Ticket Type	
Revision	
Created	
Account	
Channel	
Work Date	
Response Required	
Response Due	
Expires	
One Year	
Priority	
Priority Number	
Category	
Lookup	
State	
County	
Place	
Work area zip code	
St to address	
St from address	
Street	
Cross 1	
Cross 2	
How delineated	
Excav st walk	
Work Type	
Boring	
Explosives	
Vacuum	
Permit	
Work Order	
Done For	
Remarks Type	
Company Name	
Address1	
Address2	
City	

State	
Zip Code	
Phone	
Phone ext	
Caller	
Caller Language	
Cell	
Email	
Contact Name	
Contact Phone	
Contact Phone Ext	
Contact Cell	
Contact Email	
Location	
Comments	
Map URL	MAP URL of Notification Number D230040002

Ticket GPS Coordinates

Caller GPS Coordinates

Name	Latitude	Longitude
------	----------	-----------

Best Fit Rectangle GPS Coordinates

Name	Latitude	Longitude
------	----------	-----------

Ticket Member List

Member Code