

October 16, 2025

Office of Infrastructure and Safety
Underground Safety Board
Investigation Division
715 P St., 15th Floor
Sacramento, CA 95814

RE: Case No. N250381136 (1 copy of packet sent by email to: enforcement.dig@energysafety.ca.gov)

Dear Board members - Investigation Division,

Please accept the enclosed materials in response to your Violation Notice dated October 1, 2025, regarding the above-referenced case. I am selecting **Option 2: Contest in Writing (both the violation and penalty)**.

I respectfully submit the following explanation and supporting information to demonstrate why my company, **2JS Plumbing**, should not be held liable for the incident in question.

According to the investigation findings, the **prime contractor, West Coast Building and Design (WCBD)**, has **accepted full responsibility** for the failure to obtain Dig Alert approval prior to excavation. This is clearly documented on **page 4 of the Investigation Report**, under the section titled *“Identity of the Excavator – West Coast Building and Design.”*

As I stated during the investigation, **2JS Plumbing was not the prime contractor** on this project, nor was I responsible for initiating the trench work. I was subcontracted by WCBD and was operating under the **reasonable and good-faith assumption** that all necessary Dig Alert notifications and approvals had already been secured by the prime contractor. Historically, and in rare instances when I have performed trenching on my own projects as the lead, I have always contacted Dig Alert (811) first.

In this instance, I was assisting WCBD's lead as a professional courtesy. Trenching and excavation was not part of the plumbing scope of work that I was hired to do. When the incident occurred, I **immediately contacted 911 and SDG&E**, prioritizing safety and emergency response. Thankfully, no one was injured, and no property damage occurred beyond the affected utility line.

Given these facts, I respectfully assert that **2JS Plumbing should not be held liable** for this violation. The responsibility for Dig Alert notification clearly rested with the prime contractor, who has acknowledged their oversight.

Moving forward, I will take additional steps to verify Dig Alert approvals on any project I participate in, whether as a prime or subcontractor. This includes requesting written confirmation of Dig Alert clearance before engaging in any excavation-related work.

I sincerely request that the Board **dismiss the pending violation and associated penalty** against 2JS Plumbing. Should you require any further information or clarification, please feel free to contact me directly at **(619) 307-3806** or by email 2JSplumbing1904@gmail.com.

Thank you for your time and consideration.

Sincerely,

Jose Giovanni Guzman

Jose Giovanni Guzman
Owner
2JS Plumbing

Attachment: Violation Notice



State of California – A Natural Resources Agency

Gavin Newsom, Governor

OFFICE OF ENERGY INFRASTRUCTURE SAFETY
UNDERGROUND SAFETY BOARD
715 P Street, 15th Floor | Sacramento, CA 95814
916.902.6000 | www.energysafety.ca.gov

MEMBERS
Bill Johns, Chair
Travis Clausen, Vice Chair
Marshall Johnson
Amparo Muñoz
Shant Simonian
Dave Sorem

By U.S. mail to the addresses below and electronic mail

October 1, 2025

EXECUTIVE OFFICER
Brittney Branaman (Acting)

NOTICE OF PROBABLE VIOLATION

2JS Plumbing
9360 Carlton Hills Boulevard
Santee, California 92071

JSPlumbing1904@gmail.com

Case No.: N250381136

Location of Violation: 10045 Woodpark Drive, Santee, California 92071

Date of Violation: February 5, 2025

Dear 2JS Plumbing:

You are receiving this Notice of Probable Violation (Notice) as a result of an investigation conducted pursuant to Government Code section 4216 *et seq.* The California Underground Safety Board (Board) investigator has concluded an investigation of an incident on February 5, 2025, near 10045 Woodpark Drive, Santee, California 92071, and found the following violations of Government Code section 4216.2(b):

Government Code § 4216.2(b): Excavating without first notifying the regional notification center.

On February 5, 2025, 2JS Plumbing was trenching without first contacting the regional notification center, and with a shovel, damaged a ½" poly service line at 10045 Woodpark Drive, Santee, California 92071. Upon the escape of natural gas, 2JS Plumbing called 911 and San Diego Gas and Electric.

2JS Plumbing was a subcontractor for West Coast Building and Design.

The evidence establishing these facts is attached to the enclosed report of investigations.

Hearing and Referral to Enforcement Agency

During the Board's public meeting on November 17, 2025, at 1:00 p.m., the Board will determine whether the violations occurred and whether the penalties proposed in this Notice are appropriate. You may contest the violations and proposed penalties noted in the below section at this meeting. The location of the meeting will be in Sacramento, California.

California Natural Resources Agency Building
Auditorium – First Floor
715 P Street
Sacramento, California 95814

Should the Board determine that a probable violation exists, the Board will refer your case with either the proposed penalties below or new recommended penalties to the appropriate state or local agency for enforcement pursuant to Government Code section 4216.6(c) (Enforcement Agency). The Board's recommendation to the Enforcement Agency will include its finding of probable violation and recommended penalties. The Board's recommendation does not constitute a final determination of your case. The Enforcement Agency has discretion to accept, amend, or reject the Board's recommendation, in whole or in part, through its own investigations pursuant to Government Code section 4216.6(c).

The Enforcement Agency for this case is:
Contractors State License Board
9821 Business Park Drive
Sacramento, California 95827

Proposed Penalty

Any penalties provided in this Notice, including corrective actions, are only proposals by Board investigator(s) and do not require any corrective action or payment at this time. Your Enforcement Agency will provide the final determination to and instructions for any penalty.

Pursuant to Government Code section 4216.6, violation of Government Code section 4216 *et seq.* by an operator or excavator may be subject to a maximum penalty of \$10,000 for negligent violation, or \$50,000 for knowing and willful violation. Knowing and willful violation of Article 2 that results in damage to a gas or hazardous liquid pipeline subsurface installation and that results in the escape of any flammable, toxic, or corrosive gas or liquid may be subject to a maximum penalty of \$100,000.

The Board Staff are recommending the below corrective action and penalties:

Mandatory completion of the Board's education course. Please see <https://energysafety.ca.gov/what-we-do/underground-safety-board/education-course/> for more information.

A financial penalty, the amount to be determined by the Board.

A corrective action to be determined by the Board.

The proposed penalties are merited, on February 5, 2025, 2JS Plumbing was trenching without first contacting the regional notification center, and with a shovel, damaged a ½" poly service line at 10045 Woodpark Drive, Santee, California 92071. Upon the escape of natural gas, 2JS Plumbing called 911 and San Diego Gas and Electric.

2JS Plumbing was a subcontractor for West Coast Building and Design.

Response to this Notice

Enclosed as part of this Notice is a document titled *RESPONSE TO A NOTICE OF PROBABLE VIOLATION*. Please carefully review this document and note the response options. All materials you submit in response to this enforcement action are subject to public disclosure. You have 30 business days from October 1, 2025 to submit your written response to the Board. Your response to this Notice must be received by the Board no later than November 13, 2025.

If you do not respond within 30 business days, this constitutes a waiver of your right to contest the Board's determination on whether there is Probable Violation in this case and to refer the case to the Enforcement Agency with the Board's recommendation.

Sincerely,

/s/ Anona Bonner

Anona Bonner
Chief of Investigations | Underground Safety Board

Proposed hearing date: November 17, 2025



RESPONSE TO A NOTICE OF PROBABLE VIOLATION

Case Number: N250381136

Name: 2JS Plumbing

The provisions of California Code of Regulations, Title 19, Division 4, Chapter 3, governs the Notice of Probable Violation (Notice) proceeding before the California Underground Safety Board (Board). Specifically, 19 CCR section 4252 provides your response options upon the receipt of a Notice.

Be advised that all material submitted by you in response to a Notice are subject to public disclosure.

Please select from one of the response options listed below. You have 30 business days to submit your written response to the Underground Safety Board. Failure to submit a written response will be considered by the Board as a "No Contest" response. Please attach this form with your selection to your response. If you choose "Contest in Writing" or "Contest in Writing and Request Informal Hearing," please also include your written explanation and documents that may be referenced in your written explanation or informal hearing. For all options, Board investigators may present the basis for your probable violation on the date of the public meeting as provided in your Notice, and the Board will review your case and vote to determine whether a probable violation exist and whether the corrective action and/or penalty proposed by the Board staff is appropriate at the meeting.

Response Options

___ No Contest

You do not contest the violations or the penalty. If you choose to not contest the violations or the penalty, you will waive your right to request the Board to reconsider its decision or recommendation issued.

___ Contest in Writing

You wish to contest either the violation, the penalty, or both by providing the Board with written explanations and other records supporting the explanation. You will submit the written explanations and records, if any, with your written response within 30 business days of receiving this Notice. Your response must not exceed 10 pages (excluding exhibits) in length and must be on 8.5" x 11" white paper, double-spaced, and in a font size no smaller than 11-point. You must submit the original and 12 physical copies of the written explanation and records to the address below or submit one (1) copy electronically to enforcement.dig@energysafety.ca.gov. You may request an extension to the page limit by submitting a request to the Board staff within 5 days of receiving this Notice. The Board staff will notify you of its determination with respect to the page

limit extension request within 10 days of you submitting the request. The Board will review and vote on your case on the date of the public meeting provided in the Notice.

___ Contest in Writing and Request Informal Hearing

You wish to contest either the violation, the penalty, or both with oral argument at an informal hearing during a public Board meeting. You will submit with your written response, written explanations, information, or other materials you wish to reference in your oral hearing. Your response must not exceed 10 pages (excluding exhibits) in length and must be on 8.5" x 11" white paper, double-spaced, and in a font size no smaller than 11-point. You must submit the original and 12 physical copies of the written explanation and records to the address below or submit one (1) copy electronically to enforcement.dig@energysafety.ca.gov.

Your hearing would be during the public meeting noted in the Notice, on November 17, 2025, at 1:00 p.m., and the location of the meeting will be in Sacramento, California.

California Natural Resources Agency Building
Auditorium – First Floor
715 P Street
Sacramento, California 95814

Please note that your oral hearing may not start exactly at the time provided as there may be multiple hearings during one Board meeting. You may request to reschedule your hearing no later than 15 business days from your hearing date. Your request to reschedule a hearing may be granted no more than once and only for good cause.

You may participate in person or through a virtual meeting platform. You will have 15 minutes to present your reasons for contesting the allegation or reasons that may support a modification or elimination of the penalty or corrective action. During your hearing, conducted pursuant to Section 4253 of Title 19 of the California Code of Regulations, board investigators may present the basis for your Notice of Probable Violation. You will be granted up to 15 minutes to respond to the Notice and up to 5 minutes to respond to any Board staff rebuttal. You may arrange, at your expense, for a stenographer or court reporter to transcribe the informal hearing. You must provide a copy of any transcription to the Board.

The Board will issue a decision at,

- The informal hearing;
- Thereafter within 45 business days of the informal hearing; or
- At a subsequent Board public meeting where a quorum of the Board is present.

The Board will adopt the issued written decision at the hearing or a subsequent public meeting. The Board's decision is effective upon the adoption of the written decision.

___ Reservation of Rights to Contest Violation with the Enforcement Agency

You contest the violation, the penalty, or both, but do not wish to present your comments to the Board. You request that the Board refer the case to the appropriate state or local agency that would conduct the enforcement of the probable violation pursuant to Government Code section 4216.6(c) (Enforcement Agency), and you will reserve the right to contest the violation, the penalty, or both before the Enforcement Agency. The Board will review and vote on your case to determine whether a probable violation exists and whether the corrective action and/or penalty proposed by the Board staff is appropriate at the public meeting noted in your Notice. Should the Board determine a probable violation exists, the Board will refer your case to the Enforcement Agency.

Board Contact Information:

Please direct all formal correspondence, including your written response to the Notice, to the Board either via email at enforcement.dig@energysafety.ca.gov or via mail to the following address:

Office of Energy Infrastructure Safety
Underground Safety Board
715 P St., 15th Floor
Sacramento, CA 95814

Please provide your written response within 30 business days of receiving this Notice. If a response is provided via mail, the mailed response must be received by the Board within 30 business day.

Penalties

Any penalties, including corrective actions, are only proposals by Board staff, and do not require any current corrective action or payment at this time. Your Enforcement Agency will provide the final determination to and instructions for any penalty. Please do not include any proof of compliance with proposed corrective actions or payment of a proposed penalty with your written response.

ADA Compliance

The California Underground Safety Board complies with the Americans with Disabilities Act ("ADA") by ensuring that the facilities are accessible to persons with disabilities, and providing this Notice and information given to the members of the California Underground Safety Board in appropriate alternate formats when requested. If you need further assistance, including disability-related modifications or accommodations, you may contact the Underground Safety Board no later than seven (7) calendar days before a scheduled hearing at (916) 902-6000. California Relay Service is available by dialing 711.



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION**

INVESTIGATION REPORT

Date: August 29, 2025

Case No.: N250381136

Violations:

2JS Plumbing

Government Code § 4216.2(b):

Excavating without first notifying the regional notification center.

West Coast Building and Design

Government Code § 4216.2(b):

Excavating without first notifying the regional notification center.

Padre Dam Municipal WTR (Member code PDMSWR)

Government Code § 4216.3(c)(1)(A)

Operator failure to supply an electronic positive response through the regional notification center before the legal excavation start date and time.

Padre Dam Municipal WTR (Member code PDM01)

Government Code § 4216.3(c)(1)(A)

Operator failure to supply an electronic positive response through the regional notification center before the legal excavation start date and time.

Executive Summary:

On February 5, 2025, 2JS Plumbing was trenching without first contacting the regional notification center, and with a shovel, damaged a ½" poly service line. Upon the escape of natural gas, 2JS Plumbing called 911 and San Diego Gas and Electric.

2JS Plumbing was a subcontractor for West Coast Building and Design. When 2JS Plumbing arrived on February 5, 2025, to do its installation, it expected the trenching had already been completed. There was a small portion that wasn't finished and 2JS Plumbing began trenching it with a shovel. West Coast Building and Design did not have a ticket. No one was injured and no equipment, other than the ½" poly service line, was damaged.

Ticket A250630266-00A was created for 10045 Woodpark Drive, Santee, California 92071, on March 4, 2025, about a month after 2JS Plumbing damaged the ½" poly service line. The ticket was created for Rene Rivera (West Coast Building and Design) by So Cal Excavators of El Cajon, California, with a legal start date and time of March 7, 2025, at 8:00 AM. On March 7, 2025, at 8:00:02, DigAlert recorded a late notice – 999 – member did not respond by the required time for two Padre Dam Municipal WTR accounts, member code PDMSWR and member code PDM01. Then at 8:06:17, on March 7, 2025, DigAlert recorded – 001- clear – no conflict for both member code PDMSWR and member code PDM01.

Reporting Party Information:

San Diego Gas and Electric
571 Enterprise Street
Escondido, California 92029

Date of Incident:

February 5, 2025

Location of the Incident:

10045 Woodpark Drive
Santee, California 92071

Operators:

San Diego Gas and Electric
571 Enterprise Street
Escondido, California 92029

Padre Dam Municipal WTR (Member code PDMSWR and PDM01)
P.O. Box 719003
Santee, California 92072-0039

Excavators:

2JS Plumbing
4269 47th Street
San Diego, California 92115

West Coast Building and Design
9360 Carlton Hills Boulevard
Santee, California 92071

Facility Type Damaged:

½ " poly service line

Investigation:

Notification of the Incident

On February 7, 2025, at 12:56 PM, the California Underground Safety Board (Board) received notification N250381136 from San Diego Gas and Electric. The notification stated, on February 5, 2025, at 10045 Woodpark Drive, Santee, California 92071, "On-site Jose with JJ Plumbing confirmed the ½ " poly service line had been damaged while trenching with hand tools."

(Exh. 1.)

The case was assigned to Investigator Gabrielle Zeps (Investigator).

Identity of the Excavator - 2JS Plumbing

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment performs any excavation."

In notification N250381136, the excavator was identified as "JJ Plumbing." In his telephone interview with Investigator on April 4, 2025, Jose Giovanni Guzman, Owner of 2JS Plumbing, clarified the correct spelling of his company as "2JS Plumbing." Further, that he struck the "little 1/2" gas line" as soon as he pushed the shovel into the ground with his foot. (Exh. 2.)

2JS Plumbing was licensed, as April 14, 2025, by the California Contractors State License Board, license number 1050358, with a C36-Plumbing classification. (Exh. 3.)

Excavation and Damage by 2JS Plumbing

During his telephone interview with Investigator on April 4, 2025, Jose Giovanni Guzman, Owner of 2JS Plumbing, stated in summary that West Coast Building & Design (WCBD) was the general contractor on the job at 10045 Woodpark Drive, Santee, California 92071. WCBD was building an accessory dwelling unit (ADU) and had trenched from the ADU in the backyard to the connection in the front yard. On February 5, 2025, Owner Guzman showed up ready to do his work. The trenching was supposed to have already been completed and ready for him. However, it wasn't as WCBD had missed a spot. Owner Guzman called Rene with WCBD, telling him that they were there and ready to go but for the untrenched spot. Owner Guzman thought it would take about 10-15 minutes of work to complete the trench. Rene of WCBD asked Owner Guzman to just take care of it for him – a favor – just dig the little bit. Owner Guzman took a shovel, and using his foot, hit a little ½ inch gas line. Owner Guzman immediately called 911 for the fire department which came. Owner Guzman then called San Diego Gas and Electric to report the damage. (Exh. 2.)

2JS Plumbing Did Not Contact the Regional Notification Center Before Excavation

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator's intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

2JS Plumbing did not notify the regional notification center prior to starting to work with the shovel at 10045 Woodpark Drive, Santee, California 92071, on February 5, 2025. Owner Guzman did not have a ticket, he thought Rene did. Rene always calls and gets a ticket before trenching. Owner Gusman has called 811 before for a ticket but doesn't really think about it as he doesn't really trench. This time was the 2nd time in five years he has dug for Rene. (Exh. 2.)

On April 7, 2025, Investigator emailed Amber Dahl, Safety Awareness Director at DigAlert, requesting ticket information for 10045 Woodpark Drive, Santee, California 92071, between January 1, 2025, and March 1, 2025, for 2JS Plumbing. (Exh. 4.)

Amber Dahl, DigAlert's Safety Awareness Director, responded by email the same day, April 7, 2025, confirming that a ticket did not exist for 10045 Woodpark Drive, Santee, California 92071, on February 5, 2025. (Exh. 5.)

Identity of the Excavator - West Coast Building and Design

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment performs any excavation."

During his telephone interview with Investigator on April 15, 2025, Rene Rivera, co-owner of WCBD, stated that they had been hired to build an ADU at 10045 Woodpark Drive, Santee, California 92071. His employees dug a trench along the side of the house from the backyard to the front yard and another in the front yard. This was approximately one week before February 5, 2025. He thought there was a ticket when there wasn't, and he takes responsibility for the error. (Exh. 6.)

West Coast Building and Design was licensed, as of April 4, 2025, by the California Contractors State License Board, license number 655559, with a B-General Building classification. (Exh. 7.)

West Coast Building and Design Did Not Contact the Regional Notification Center Before Excavation

During his telephone interview with Investigator on April 15, 2025, Rene Rivera, Co-owner of California 92071. His employees dug a trench along the side of the house from the backyard to the front yard and another in the front yard. This was approximately one week before

February 5, 2025. He thought there was a ticket when there wasn't, and he takes responsibility for the error. (Exh. 6.)

On April 7, 2025, Investigator emailed Amber Dahl, Safety Awareness Director at DigAlert, requesting ticket information for 10045 Woodpark Drive, Santee, California 92071, between January 1, 2025, and March 1, 2025, for West Coast Building and Design. (Exh. 4.)

Amber Dahl, DigAlert's Safety Awareness Director, responded by email the same day, April 7, 2025, confirming that a ticket did not exist for 10045 Woodpark Drive, Santee, California 92071 on February 5, 2025. (Exh. 5.)

Padre Dam Municipal WTR (Member code PDMSWR) Failed to Timely Provide an Electric Positive Response

Ticket A250630266-00A was created for 10045 Woodpark Drive, Santee, California 92071, on March 4, 2025. The ticket had a legal start date and time of March 7, 2025, at 8:00 AM. On March 7, 2025, at 8:00:02, DigAlert recorded a late notice – 999 – member did not respond by the required time for Padre Dam Municipal WTR - member code PDMSWR. (Exh. 5.)

On May 2, 2025, Investigator emailed Peejay Tubongbanua, PE, Engineering Manager at Padre Dam Municipal Water District, DigAlert's listed member contact for member code PDMSWR. Investigator asked how the "999" code occurred on ticket A250630266 - 00A. (Exh. 8.) On May 7, 2025, Manager Tubongbanua emailed his explanation which said,

"Looking further into the ticket A250630266, I was informed by my staff that the issue may be associated with the technical issues as a direct result of the DigAlert system update. My recalled responding to the ticket but maybe due to technical issues the initial positive response did not register. However, as you can see in the enclosed screen capture, there was a registered response on 3/7/25. Note that Padre Dam MWD is monitoring the DigAlert tickets daily to provide timely responses to the tickets." (Exh. 9.)

On May 7, 2025, Investigator emailed Amber Dahl, Safety Awareness Director, at DigAlert asking her to expand the ticket search for 10045 Woodpark Drive, Santee, California 92071 from January 1, 2025, to March 1, 2025, to January 1, 2025, to March 10, 2025. (Exh. 10.) On May 8, 2025, Investigator received an email from Amber Dahl, Safety Awareness Director, providing ticket A250630266 with -00A and -01A revisions. Ticket A250630266 – 01A contained a code of 001- clear – no conflict for member code PDMSWR on Ticket A250630266 – 01A, entered at 8:06:17, on March 7, 2025. (Exh. 11.)

On May 21, 2025, Investigator emailed Ann Diamond, President of DigAlert, asking for clarification on whether there was a system upgrade occurring on March 7, 2025, or close thereto, which would have affected the reporting on the EPR codes for PDMSWR. President Diamond responded by email on May 27, 2025, stating the following:

"DigAlert has not done a system update with EPR.

"However in reviewing logs and maintenance records (which also include known issues) we do not have anything that shows the member responded or tried to respond during this time frame. On March 4th, the member went from responding by TCP to manual via the webpage. This continued until late on March 8th. During those manual responses the logs show that they tried to submit responses for those tickets but failed to include a response code which resulted in an error that would have been shown on the screen at the time the person was submitting them. We have actually been able to re-produce the exact same log entries for ourselves by doing just that, submitting a ticket without a response. The log files are identical with the exception of the members codes of course, ours show a test code we used. The responses for these tickets were late due to user error with the manual webpage which resulted late responses on the tickets. There were no reports or logs of any system issues during that time frame nor any logs of communication with the member about any EPR issues during that time frame as well." (Exh. 12.)

Padre Dam Municipal WTR (Member code PDM01) Failed to Timely Provide an Electric Positive Response

Ticket A250630266-00A was created for 10045 Woodpark Drive, Santee, California 92071, on March 4, 2025. The ticket had a legal start date and time of March 7, 2025, at 8:00 AM. On March 7, 2025, at 8:00:02, DigAlert recorded a late notice – 999 – member did not respond by the required time for Padre Dam Municipal WTR - member code PDM01. (Exh. 5.)

On May 2, 2025, Investigator emailed Peejay Tubongbanua, PE, Engineering Manager at Padre Dam Municipal Water District, DigAlert's listed member contact for member code PDM01. Investigator asked how the "999" code occurred on ticket A250630266 - 00A. (Exh. 8.) On May 7, 2025, Manager Tubongbanua emailed his explanation which said,

"Looking further into the ticket A250630266, I was informed by my staff that the issue may be associated with the technical issues as a direct result of the DigAlert system update. My recalled responding to the ticket but maybe due to technical issues the initial positive response did not register. However, as you can see in the enclosed screen capture, there was a registered response on 3/7/25. Note that Padre Dam MWD is monitoring the DigAlert tickets daily to provide timely responses to the tickets." (Exh. 9.)

On May 7, 2025, Investigator emailed Amber Dahl, Safety Awareness Director, at DigAlert asking her to expand the ticket search for 10045 Woodpark Drive, Santee, California 92071 from January 1, 2025, to March 1, 2025, to January 1, 2025, to March 10, 2025. (Exh. 10.) On May 8, 2025, Investigator received an email from Amber Dahl, Safety Awareness Director, providing ticket A250630266 with -00A and -01A revisions. Ticket A250630266 – 01A contained a code of 001- clear – no conflict for member code PDM01 on Ticket A250630266 – 01A entered at 8:06:17, on March 7, 2025. (Exh. 11.)

On May 21, 2025, Investigator emailed Ann Diamond, President of DigAlert, asking for clarification on whether there was a system upgrade occurring on March 7, 2025, or close thereto, which would have affected the reporting on the EPR codes for PDM01. President Diamond responded by email on May 27, 2025, stating the following:

“DigAlert has not done a system update with EPR.

“However in reviewing logs and maintenance records (which also include known issues) we do not have anything that shows the member responded or tried to respond during this time frame. On March 4th, the member went from responding by TCP to manual via the webpage. This continued until late on March 8th. During those manual responses the logs show that they tried to submit responses for those tickets but failed to include a response code which resulted in an error that would have been shown on the screen at the time the person was submitting them. We have actually been able to re-produce the exact same log entries for ourselves by doing just that, submitting a ticket without a response. The log files are identical with the exception of the members codes of course, ours show a test code we used. The responses for these tickets were late due to user error with the manual webpage which resulted late responses on the tickets. There were no reports or logs of any system issues during that time frame nor any logs of communication with the member about any EPR issues during that time frame as well.” (Exh. 12.)

Findings:

1. 2JS Plumbing used a shovel on February 5, 2025, at 10045 Woodpark Drive, Santee, California 92071, to complete a trench without first obtaining a ticket from DigAlert.
2. West Coast Building and Design’s crew dug 2 trenches at 10045 Woodpark Drive, Santee, California 92071, approximately one week prior to February 5, 2025, without first obtaining a ticket from DigAlert.
3. Padre Dam Municipal WTR (Member code PDMSWR) failed to provide an electronic positive response (EPR) before March 7, 2025, at 8:00 AM, the legal start date and time for ticket A250630266-00A.
4. Padre Dam Municipal WTR (Member code PDM01) failed to provide an electronic positive response (EPR) before March 7, 2025, at 8:00 AM, the legal start date and time for ticket A250630266-00A.

Investigator	Supervisor
Gabrielle Zeps	Anona Bonner
Signature	Signature
/s/ Gabrielle Zeps	/s/ Anona Bonner

Exhibit List:

Exhibit No.	Description	Date	Received From
1.	Incident Report Submitted to the Underground Safety Board	Received on 2/7/2025, at 12:56 PM	San Diego Gas and Electric
2.	Summary of Telephone Interview with 2JS Plumbing's Owner Jose Giovanni Guzman by Gabrielle Zeps	Telephone Interview Conducted by Gabrielle Zeps on 4/4/2025	
3.	Contractor's License Detail for 2JS Plumbing's License No. 1050358 Obtained from the Contractors State License Board Website	Downloaded on 4/14/2025	California Contractors State License Board website at https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx
4.	Email to DigAlert Requesting Ticket Information on the Underlying Job to this Incident	Emailed on 4/7/2025	
5.	Email from DigAlert Stating There Was No Valid Ticket for the Underlying Job to this Incident	Received on 4/7/2025	Amber Dahl Safety Awareness Director DigAlert
6.	Summary of Telephone Interview with West Coast Building and Design's Co-owner Rene Rivera by Gabrielle Zeps	Telephone Interview Conducted by Gabrielle Zeps on 4/4/2025	
7.	Contractor's License Detail for West Coast Building and Design's License No. 655559 Obtained from the Contractors State License Board Website	Downloaded on 4/14/2025	California Contractors State License Board website at https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx

8.	Email to Padre Dam Municipal Water District re: Reason for the "999" Codes	Emailed on 5/2/2025	
9.	Email from Padre Dam Municipal Water District re: Reason for the "999" Codes	Emailed on 5/7/2025	Peejay Tubongbanua, PE, Engineering Manager Padre Dam Municipal Water District
10.	Email to DigAlert Requesting An Extended Ticket Search on the Underlying Job to this Incident	Emailed on 5/7/2025	
11.	Email from DigAlert Providing Ticket A250630266 with -00A and -01A Revisions	Emailed on 5/8/2025	Amber Dahl Safety Awareness Director DigAlert
12.	Email Exchange with DigAlert to Verify EPR System Accuracy on 3/7/2025	Emails between 5/21/2025 and 6/3/2025	Ann Diamond President DigAlert

Exhibit 1

No-Ticket Damage Reporting Form

Submitted: February 7, 2025 12:56 PM

Reporter Information

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name

Mark Engel

Title

Gas Construction Manager

Phone Number

442-232-7720

E-mail address

mengel@sdge.com

Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

San Diego Gas and Electric

Address

571 Enterprise St, Escondido , 92029

Phone Number

442-232-7720

Email Address

mengel@sdge.com

Regional Notification Center member code

Other Contacts

Is the photographer same as the primary reporter named above?

Incident Information

What was the date and approximate time of the incident?

February 5, 2025 4:00 PM

What is the address where your facility was damaged on 2/5/2025?

Damage Street Address

10045 Woodpark Dr

Damage County

San Diego

Damage City

Santee

Damage Cross Street 1

El Nopal

Damage Cross Street 2

Other Damage location description

Does San Diego Gas and Electric own, operate or maintain the facility damaged on 2/5/2025?

Yes

What type of excavation did you observe on 2/5/2025 at that address?

Sewer

Describe the excavation activity you identified.

Gas line damaged while trenching

What excavation companies did you observe on 2/5/2025?

Company Name

JJ Plumbing

Company Address

4273 Highland Ave, San Diego , 92115

Phone Number

619-307-3806

Email Address

Bartolito19829@hotmail.com

Did this company damage the facility?

Yes

Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.

Personnel Name

Jose Lopez

Title

Foreman

Phone Number

619-380-3806

Email Address

Bartolito19829@hotmail.com

Notification Details

Was San Diego Gas and Electric notified of the proposed excavation by the Regional Notification Center before 2/5/2025?

No

What date and time did you learn of the damage to the facility?

February 5, 2025 4:00 PM

How did San Diego Gas and Electric learn of the damage to the facility?

Dispatch

Facility Damaged

What kind of facility was damaged on 2/5/2025?

Natural Gas

Natural Gas

What type of material was the damaged facility?

Plastic

Facility diameter (inches)?

0.5

Incident Details

What kinds of excavation equipment did you observe at the location of the damaged facility?

Shovel

Do you know what equipment damaged the facility?

Yes

What equipment damaged the facility?

Shovel

What information are you relying on regarding damage to the facility?

Interview with excavator

Did San Diego Gas and Electric contact the Regional Notification Center before repairing the damaged facility?

No

Provide any other relevant information about the damage on 2/5/2025.
On-site Jose with JJ Plumbing confirmed the 1/2" poly service line had been damaged while trenching with hand tools.

Damages

Were there any injuries to any personnel or bystanders due to the damage to your facility on 2/5/2025?

No

Was any property damaged other than the damaged facility?

No

Was there a fire caused by this damage on 2/5/2025?

No

Was there an evacuation of any nearby homes or businesses caused by this damage on 2/5/2025?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 2/5/2025.

0

Conclusions

What date and time were repairs completed to the damaged facility?

February 5, 2025 5:20 PM

Please explain why you think the facility was damaged on 2/5/2025?

On-site Jose with JJ Plumbing confirmed the 1/2" poly service line had been damaged while trenching with hand tools.

Is there any other information which you feel is important to share about this incident?

Not counting your answers to these questions, did San Diego Gas and Electric create an investigatory or incident report pertaining to the damage on 2/5/2025?

No

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

Files

Please attach all Facility Repair Orders.

Please attach all Photos.



Date and time photographed

February 5, 2025 4:00 PM

Photographer Name

\${Reporter_Name} \${Reporter_Name2}

Additional Records

Reference Number

N250381136

Exhibit 2



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION
REPORT OF TELEPHONE CALL**

REPORT DATE: April 7, 2025

CASE NO: N250381136

DATE AND TIME OF INTERVIEW: April 4, 2025, 5:15 PM

LOCATION OF INTERVIEW: Telephone

INTERVIEWER: Gabrielle Zeps

NAME, TITLE, AND COMPANY OF INTERVIEWEE(S):

Jose Giovanni Guzman, Owner, 2JS Plumbing

INTERVIEW: In Summary

- 2JS Plumbing, 4269 47th Street, San Diego, CA 92115 (619) 307-3806
- JSPlumbing1904@gmail.com
- CSLB No. 1050358
- West Coast Building & Design (WCBD) was the GC on the job.
- WCBD was building an ADU and had trenched from the ADU to the connection.
- WCBD missed a spot – 10-15 minutes of work to complete.
- Rene did the ask.
- Jose took a shovel, and using his foot, hit a little ½ inch gas line.
- It was plastic poly.
- Jose immediately called 911 for the fire department which came.
- Jose then called SDG&E to report the damage.
- Jose did not have a ticket, he thought Rene did.
- Rene always calls and gets a ticket before trenching.
- Jose has called 811 before for a ticket but doesn't really think about it as he doesn't really trench.
- This time was the 2nd time in the five years he has dug for Rene.
- He does plumbing and nothing else. It never includes trenching.
- When the GC is trenching for footings, electrical and plumbing, his crew often uses a mini excavator or jackhammer.
- None of his employees would use those.
- Noe was working with him that day.
- Noe isn't really an employee of 2JS Plumbing.
- Noe was on vacation for a week and asked for a couple of days of work to make some extra money.

- On the day of the incident, Jose showed up ready to do his work. The trenching was supposed to already be complete and ready for him.
- Jose called Rene, telling him that they were there and ready to go.
- Rene asked for a favor – just dig the little bit.
- As soon as Jose started with the shovel, he hit the line.
- Jose didn't know that Rene did not have a ticket.
- When asked about the prior damage to a phone line, Jose said it wasn't him.

Exhibit 3



CONTRACTORS STATE LICENSE BOARD

Contractor's License Detail for License # 1050358

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click here for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 4/14/2025 11:54:09 PM

Business Information

2JS PLUMBING
9360 CARLTON HILLS BLVD
SANTEE, CA 92071
Business Phone Number: (619) 307-3806

Entity Sole Ownership
Issue Date 02/19/2019
Expire Date 02/28/2027

License Status

This license is current and active.

All information below should be reviewed.

Classifications

C36 - PLUMBING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with BUSINESS ALLIANCE INSURANCE COMPANY.
Bond Number: G110524115869
Bond Amount: \$25,000
Effective Date: 01/01/2023
Contractor's Bond History

Workers' Compensation

This license is exempt from having workers compensation insurance; they certified that they have no employees at this time.
Effective Date: 01/10/2025
Expire Date: None
Workers' Compensation History

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Exhibit 4

From: [Zeps, Gabrielle@EnergySafety](mailto:Zeps.Gabrielle@EnergySafety)
To: [Amber Dahl](#)
Subject: Ticket Search Request
Date: Tuesday, March 11, 2025 10:20:00 AM

Good morning, Amber. I am asking for a ticket search please. The address is 10045 Woodpark Drive, Santee, California 92071, between January 1, 2025, and March 5, 2025. The company I am investigating is JJ Plumbing. Thank you for your assistance.

Gabrielle Zeps, Internal Controls Specialist

California Underground Safety Board

Mobile: 279-789-1817

Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor
Sacramento, CA 95814

Exhibit 5



Underground Service Alert

of Southern California™

April 7, 2025

Gabrielle Zeps
Underground Safety Board
715 P St, 20th Floor
Sacramento, CA 95814

File Number: Unknown

Dear Gabrielle,

After searching our records from 1/1/25 through 3/1/25, we were unable to find any DigAlert tickets for the location at 10045 Woodpark Dr in Santee. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl
Safety Awareness Director

Exhibit 6



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION
REPORT OF TELEPHONE CALL**

REPORT DATE: April 4, 2025

CASE NO: N250381136

DATE AND TIME OF INTERVIEW: April 4, 2025, 3:18 PM

LOCATION OF INTERVIEW: Telephone

INTERVIEWER: Gabrielle Zeps

NAME, TITLE, AND COMPANY OF INTERVIEWEE(S):

Rene Rivar, West Coast Building and Design, Co-owner

INTERVIEW: In Summary

- He was not present at the jobsite
- They subcontract with 2JJs to tie in the gas lines
- 2JJs does the underground plumbing and they (WCB&D) stay out of it
- WCB&D builds ADUs
- Giovanni is the owner of 2JJs
- Rene does not have another phone number for Giovanni
- WCB&D did not call 811 for a ticket for this plumbing work, assumed Giovanni did as he was doing the work
- 2JJs is a subcontractor and gets a 1099 every year from WCB&D
- Giovanni has his own employees
- He believes that 2JJs has a CSLB and insurance
- Rene has been doing this for 35 years and assumed it would happen
- Thank goodness no one was hurt

Exhibit 7



CONTRACTORS STATE LICENSE BOARD

Contractor's License Detail for License # 655559

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) if this entity is subject to public complaint disclosure click on link that will appear below for more information. Click here for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 4/4/2025 2:28:08 PM

Business Information

WEST COAST BUILDING AND DESIGN
9360 CARLTON HILLS BLVD
SANTEE, CA 92071
Business Phone Number:(970) 759-6874

Entity Sole Ownership
Issue Date 10/02/1992
Reissue Date 06/05/2004
Expire Date 12/31/2025

License Status

This license is current and active.

All information below should be reviewed.

Classifications

B - GENERAL BUILDING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with AMERICAN CONTRACTORS INDEMNITY COMPANY.

Bond Number: 100696239

Bond Amount: \$25,000

Effective Date: 01/01/2023

Contractor's Bond History

Workers' Compensation

This license has workers compensation insurance with the PIE INSURANCE COMPANY (THE)

Policy Number: WCPO2113231000

Effective Date: 02/11/2025

Expire Date: 02/11/2026

Workers' Compensation History

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Exhibit 9

From: Zeps, Gabrielle@EnergySafety
To: Peejay Tubongbanua
Subject: RE: Late EPRs on DigAlert's Ticket A250630266-00A
Date: Wednesday, May 7, 2025 3:06:00 PM

Afternoon PeeJay. Thank you for the information and the screenshot.

Gabrielle Zeps, Investigator
California Underground Safety Board
Mobile: 279-789-1817
Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor
Sacramento, CA 95814

From: Peejay Tubongbanua <ptubongbanua@padre.org>
Sent: Wednesday, May 7, 2025 11:48 AM
To: Zeps, Gabrielle@EnergySafety <Gabrielle.Zeps@energysafety.ca.gov>
Subject: RE: Late EPRs on DigAlert's Ticket A250630266-00A

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Gabrielle,

Looking further into the ticket A250630266, I was informed by my staff that the issue may be associated with the technical issues as a direct result of the DigAlert system update. My recalled responding to the ticket but maybe due to technical issues the initial positive response did not register. However, as you can see in the enclosed screen capture, there was a registered response on 3/7/25. Note that Padre Dam MWD is monitoring the DigAlert tickets daily to provide timely responses to the tickets.

Please feel free to contact me if you would like to discuss this ticket further. Thank you.

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Ticket Response Inquiry

Ticket responses retrieved through this program are provided by participating utility owners and/or their authorized agents. Underground Service Alert of Southern California assumes no liability for the provided response.

Please enter your nine digit ticket number which will start with an A or B

A250630266

Inquire

You MUST confirm markings, or lack thereof, on site BEFORE contacting DigAlert and stating the members have not responded.

Information for ticket A25063026601A

Work Date	Response Due	County	Place	Street Address	View Ticket
3/7/2025 8:00:00 AM	3/11/2025 5:01:00 PM	SAN DIEGO	SANTEE	10045 WOODPARK DR	Ticket Details

Responses for ticket A250630266

Member	Name	Type	Revision	Response	Description	Response date	By	Comments	URL
ATTD SOUTH	AT&T - DISTRIBUTION	NEW	00A	010	LOCATE AREA MARKED	3/5/2025 1:26:28 PM	UQ Responder		
COX01	COX COMMUNICATIONS - SO SD	NEW	00A	010	LOCATE AREA MARKED	3/5/2025 1:30:23 PM	Urbint-UttrilQues		
PDM01	PADRE DAM MUNICIPAL WTR	NRSP	01A	001	CLEAR - NO CONFLICT	3/7/2025 8:06:17 AM	PEEJAY TUBONGBANUA		
PDM01	PADRE DAM MUNICIPAL WTR	NEW	00A	999	Member did not respond by the required time	3/7/2025 8:00:03 AM			
PDM SWR	PADRE DAM MUNICIPAL WTR	NRSP	01A	001	CLEAR - NO CONFLICT	3/7/2025 8:06:17 AM	PEEJAY TUBONGBANUA		
PDM SWR	PADRE DAM MUNICIPAL WTR	NEW	00A	999	Member did not respond by the required time	3/7/2025 8:00:03 AM			
SDG01	SDG&E GAS DISTRIBUTION AND ELECTRIC	NEW	00A	010	LOCATE AREA MARKED	3/6/2025 11:55:07 AM	PWILLIAM		

Respectfully,

Peejay Tubongbanua, PE

Engineering Manager

Padre Dam Municipal Water District

O: 619.258.4642 | M: 619.754-5895

ptubongbanua@padre.org | www.padredam.org

From: Zeps, Gabrielle@EnergySafety <Gabrielle.Zeps@energysafety.ca.gov>

Sent: Monday, May 5, 2025 1:41 PM

To: Peejay Tubongbanua <ptubongbanua@padre.org>

Subject: RE: Late EPRs on DigAlert's Ticket A250630266-00A

You don't often get email from gabrielle.zeps@energysafety.ca.gov. [Learn why this is important](#)

Good afternoon, Peejay. Thank you for your quick response to my request. I am looking forward to the information your locator can provide. Have a nice day.

Gabrielle Zeps, Investigator

California Underground Safety Board

Mobile: 279-789-1817

Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor

Sacramento, CA 95814

From: Peejay Tubongbanua <ptubongbanua@padre.org>

Sent: Monday, May 5, 2025 1:37 PM

To: Zeps, Gabrielle@EnergySafety <Gabrielle.Zeps@energysafety.ca.gov>

Subject: RE: Late EPRs on DigAlert's Ticket A250630266-00A

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Good morning Gabrielle,

I acknowledge receipt of your request to gather information pertaining to ticket# A250630266-00A. I have asked my Utility Locator to review this ticket, I hope to provide you an update prior to the end of this week.

Let me know if you have any questions. Thank you.

Respectfully,

Peejay Tubongbanua, PE

Engineering Manager

Padre Dam Municipal Water District

O: 619.258.4642 | M: 619.754-5895

From: [Zeps, Gabrielle@EnergySafety](mailto:Zeps.Gabrielle@EnergySafety)
To: [Amber Dahl](#)
Subject: RE: Ticket Search Request
Date: Wednesday, May 7, 2025 3:16:00 PM

Afternoon Amber. I need additional information on this address please. Will you expand the search through March 10, 2025? I believe there will be a ticket now. If so, will you please send me a copy of the ticket and the EPR codes that go with it? Thank you for all your help.

Gabrielle Zeps, Investigator

California Underground Safety Board
Mobile: 279-789-1817

Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor
Sacramento, CA 95814

From: Zeps, Gabrielle@EnergySafety
Sent: Monday, April 7, 2025 2:22 PM
To: Amber Dahl <amber@digalert.org>
Subject: RE: Ticket Search Request

Good afternoon, Amber. I am asking for a ticket search please. The address is 10045 Woodpark Drive, Santee, California 92071, between January 1, 2025, and March 1, 2025. The companies I am investigating are 2JS Plumbing and West Coast Building and Design. Thank you for your assistance.

Gabrielle Zeps, Investigations

California Underground Safety Board
Mobile: 279-789-1817

Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor
Sacramento, CA 95814

Exhibit 11

From: [Amber Dahl](#)
To: Zepe, Gabrielle@EnergySafety
Subject: Re: 10045 Woodpark Dr
Date: Thursday, May 8, 2025 12:19:34 PM
Attachments: [10045 Woodpark Dr.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you,



Amber Dahl, Safety Director
Underground Service Alert of Southern California
PO BOX 77070 Corona, CA 92877
P: 951-808-8115 F: 951-808-8101
E: amber@digalert.org W: www.digalert.org



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Underground Service Alert

of Southern California™

May 8, 2025

Gabrielle Zeps
Underground Safety Board
715 P St, 20th Floor
Sacramento, CA 95814

File Number: Unknown

Dear Gabrielle,

After searching our records from 1/1/25 through 3/10/25, we found the following DigAlert ticket(s) A250630266 for the location at 10045 Woodpark Dr in Santee. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl
Safety Awareness Director

MBRCOD 00001B USAS 05/08/25 08:33:57 A250630266-00A NEW NORM POLY LREQ

Ticket: A250630266 Rev: 00A Created: 03/04/25 09:28 User: LRE Chan: 100

Work Start: 03/07/25 08:00 Legal Start: 03/07/25 08:00 Expires: 04/01/25 23:59
Response required: Y Priority: 2

Excavator Information

Company: SO CAL EXCAVATION Type: CONT
 Co Addr: 15795 BROAD OAK RD
 City : EL CAJON State: CA Zip: 92021
 Created By: JENNIFER SHARPE Language: ENGLISH
 Office Phone: 619-729-0802 SMS/Cell: 619-729-0802
 Office Email: SOCALEXCAVATION@GMAIL.COM

Site Contact: LARRY SHARPE

Site Phone: 619-729-0802

Site SMS/Cell:

Site Email:

Excavation Area

State: CA County: SAN DIEGO Place: SANTEE

Zip: 92071

Address 10045 Street: WOODPARK DR

Cross 1 : EL NOPAL

Cross 2 :

Location: E/SIDE OF WOODPARK DR FROM 10033 WOODPARK DR, N/TO 10045 WOODPARK DR

Searchable Tags:

Job size: sq-feet: 44375 sq-miles: 0.001592

Delineated Method: WHITEPAINT

Work Type: TRENCH FOR PANEL UPGRADE

Work For : RENE RIVERA-CONTRACTOR

Permit:

Job/Work order:

Project ID:

Project Name:

1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Pavement Only: N

Lat/Long

Center Generated (NAD83): 32.860310/-116.973896 32.860320/-116.973407
32.859401/-116.973879 32.859411/-116.973389

Excavator Provided:

Map link:

https://newtin.digalert.org/newtinweb/map_tkt.nap?TRG=E90cMaRWNbQWJZS-H

Members:

ATTSOUTH COX01 PDM01 PDMSWR SDG01

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Ticket Responses for: A250630266-00A

Member	Name	Rev	Responded	By	Response
ATTSOUTH	AT&T - DISTRIBUTION	00	A03/05/25 01:26:28 PM	UQ Responder	(010) LOCATE AREA MARKED
COX01	COX COMMUNICATIONS - SO SD	00A	03/05/25 01:30:23 PM	Urbint- UtiliQues	(010) LOCATE AREA MARKED
PDM01	PADRE DAM MUNICIPAL WTR	00	A03/07/25 08:00:02 AM	Late Notice	(999) Member did not respond by the required time
PDMSWR	PADRE DAM MUNICIPAL WTR	00	A03/07/25 08:00:02 AM	Late Notice	(999) Member did not respond by the required time
SDG01	SDG&E GAS DISTRIBUTION AND ELECTRIC	00	A03/06/25 11:55:06 AM	PWILLIAM	(010) LOCATE AREA MARKED

MBRCOD 00001B USAS 05/08/25 08:33:59 A250630266-01A NRSP RUSH POLY LREQ

Ticket: A250630266 Rev: 01A Created: 03/07/25 08:00 User: DIRECTAPI Chan: WEB

Work Start: 03/07/25 08:00 Legal Start: 03/11/25 17:01 Expires: 04/01/25 23:59
Response required: Y Priority: 0

Excavator Information

Company: SO CAL EXCAVATION Type: CONT
Co Addr: 15795 BROAD OAK RD
City : EL CAJON State: CA Zip: 92021
Created By: JENNIFER SHARPE Language: ENGLISH
Office Phone: 619-729-0802 SMS/Cell: 619-729-0802
Office Email: SOCALEXCAVATION@GMAIL.COM

Site Contact: LARRY SHARPE
Site Phone: 619-729-0802 Site SMS/Cell:
Site Email:

Excavation Area

State: CA County: SAN DIEGO Place: SANTEE
Zip: 92071
Address 10045 Street: WOODPARK DR
Cross 1 : EL NOPAL
Cross 2 :
Location: E/SIDE OF WOODPARK DR FROM 10033 WOODPARK DR, N/TO 10045 WOODPARK DR
Searchable Tags:
Job size: sq-feet: 44375 sq-miles: 0.001592

Delineated Method: WHITEPAINT

Work Type: TRENCH FOR PANEL UPGRADE

Work For : RENE RIVERA-CONTRACTOR

Permit: Job/Work order:

Project ID:

Project Name:

1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Pavement Only: N

Lat/Long

Center Generated (NAD83): 32.860310/-116.973896 32.860320/-116.973407
32.859401/-116.973879 32.859411/-116.973389

Excavator Provided:

Map link:

https://newtin.digalert.org/newtinweb/map_tkt.nap?TRG=F9NdPXUTQUTMTU-J

Comments:

****NO RESPONSE**** FROM PDM01, PDMSWR - AUTO GENERATED DUE TO LACK OF EPR RESPONSE
BY LEGAL START DATE/TIME --[DIRECTAPI 03/07/2025 08:00:02 AM]

Members:

PDM01 PDMSWR

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Ticket Responses for: A250630266-01A

Member	Name	Rev	Responded	By	Response
PDM01	PADRE DAM MUNICIPAL	WTR 01A	03/07/25 08:06:17 AM	PEEJAY TUBONGBANUA (001)	CLEAR - NO CONFLICT
PDMSWR	PADRE DAM MUNICIPAL	WTR 01A	03/07/25 08:06:17 AM	PEEJAY TUBONGBANUA (001)	CLEAR - NO CONFLICT

Exhibit 12

From: [Zeps, Gabrielle@EnergySafety](mailto:Zeps.Gabrielle@EnergySafety)
To: ann@digalert.org
Subject: Seeking Information on System Allegation
Date: Wednesday, May 21, 2025 3:09:00 PM

Good afternoon, Ms. Diamond. Amber recently sent me a copy of ticket A250630266-00A created on March 4, 2025, at 9:28 a.m. It contained a "999" code for operator member Padre Dam Municipal WTR (PDM01) and (PDMSWR) for March 7, 2025, at 8:00:02 a.m. I then asked Amber to extend my search parameters which she kindly did. I received a copy of ticket A250630266-01A created on March 7, 2025, at 8:00 a.m. For PDM01 and PDMSWR, the code was "001" for March 7, 2025, at 8:06:17 a.m. I reached out to Padre Dam MWD asking for information on the late response. The response came back including,

"Looking further into the ticket A250630266, I was informed by my staff that the issue may be associated with the technical issues as a direct result of the DigAlert system update. My recalled responding to the ticket but maybe due to technical issues the initial positive response did not register."

Therefore, I wanted to ask you for clarification on whether there was a system upgrade occurring on March 7, 2025, or close thereto, which would have affected the reporting on these EPR codes. Thank you for your help with this matter. Sincerely,

Gabrielle Zeps, Investigator
California Underground Safety Board
Mobile: 279-789-1817
Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor
Sacramento, CA 95814

From: [Zeps, Gabrielle@EnergySafety](mailto:Zeps.Gabrielle@EnergySafety)
To: [Ann Diamond](#)
Subject: RE: Seeking Information on System Allegation
Date: Tuesday, June 3, 2025 1:24:00 PM

Afternoon Ms. Diamond. Thank you for the great explanation and chart. Sincerely,

Gabrielle Zeps, Investigator
California Underground Safety Board
Mobile: 279-789-1817
Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor
Sacramento, CA 95814

From: Ann Diamond <ann@digalert.org>
Sent: Tuesday, May 27, 2025 2:53 PM
To: Zeps, Gabrielle@EnergySafety <Gabrielle.Zeps@energysafety.ca.gov>
Subject: RE: Seeking Information on System Allegation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Gabrielle

Sorry for taking so long to respond. DigAlert has not done a system update with EPR.

However in reviewing logs and maintenance records (which also include known issues) we do not have anything that shows the member responded or tried to respond during this time frame. On March 4th, the member went from responding by TCP to manual via the webpage. This continued until late on March 8th. During those manual responses the logs show that they tried to submit responses for those tickets but failed to include a response code which resulted in an error that would have been shown on the screen at the time the person was submitting them. We have actually been able to re-produce the exact same log entries for ourselves by doing just that, submitting a ticket without a response. The log files are identical with the exception of the members codes of course, ours show a test code we used. The responses for these tickets were late due to user error with the manual webpage which resulted late responses on the tickets. There were no reports or logs of any system issues during that time frame nor any logs of communication with the member about any EPR issues during that time frame as well.

Attached is the log.

Hope that helps.

Thanks,

| Ann Diamond, President

Underground Service Alert of Southern California

PO BOX 77070 Corona, CA 92877

P: 951-808-8113 F: 951-808-8101

E: ann@digalert.org W: www.digalert.org

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From: Zeps, Gabrielle@EnergySafety <Gabrielle.Zeps@energysafety.ca.gov>

Sent: Wednesday, May 21, 2025 3:10 PM

To: Ann Diamond <ann@digalert.org>

Subject: Seeking Information on System Allegation

Good afternoon, Ms. Diamond. Amber recently sent me a copy of ticket A250630266-00A created on March 4, 2025, at 9:28 a.m. It contained a "999" code for operator member Padre Dam Municipal WTR (PDM01) and (PDMSWR) for March 7, 2025, at 8:00:02 a.m. I then asked Amber to extend my search parameters which she kindly did. I received a copy of ticket A250630266-01A created on March 7, 2025, at 8:00 a.m. For PDM01 and PDMSWR, the code was "001" for March 7, 2025, at 8:06:17 a.m. I reached out to Padre Dam MWD asking for information on the late response. The response came back including,

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Therefore, I wanted to ask you for clarification on whether there was a system upgrade occurring on March 7, 2025, or close thereto, which would have affected the reporting on these EPR codes. Thank you for your help with this matter. Sincerely,

Gabrielle Zeps, Investigator

California Underground Safety Board

Mobile: 279-789-1817

Gabrielle.Zeps@energysafety.ca.gov

715 P Street, 20th Floor
Sacramento, CA 95814