



DigAlert Updates

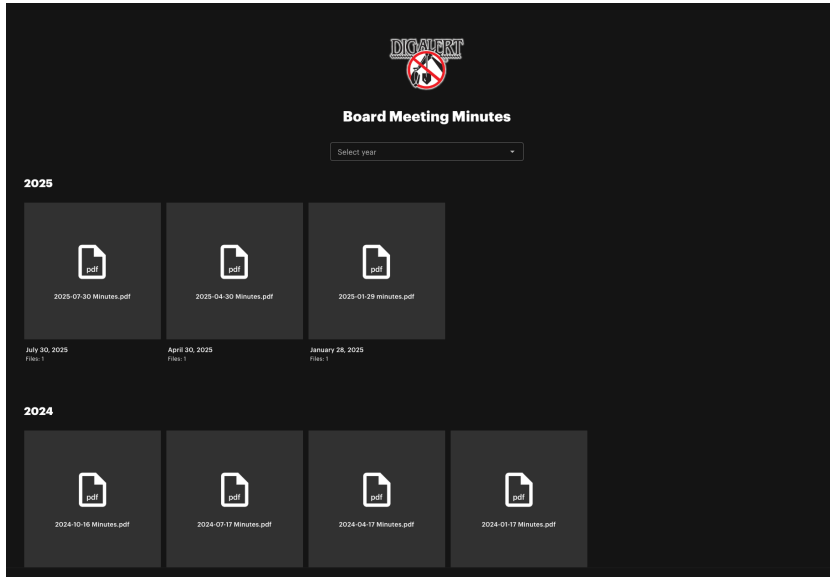
November 2025

Presented by:

DigAlert – Ann Diamond

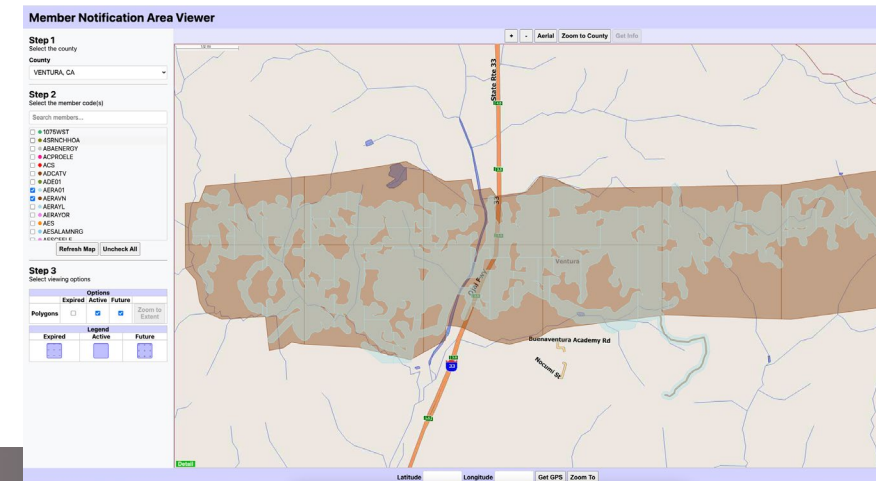
Technology Updates

- Added a GIS Specialist
- Updated Mapping Data to 2026 TIGER data & USGS Satellite Images
- Support more GIS file types for Members' Area of Notifications
- DigAlert Board meeting minutes available through Members Newton Login
- Expanded Member Services Operating Hours to 6AM to 5:30PM
- In Addition to Automatic Annual Email Reminder to Update information, manually reached out to members



Technology Updates #2

- Added an IT Support Team Member
- Started sending Auto No Response Tickets at the Legal Start Date/Time to ONLY the members that had NOT provided an EPR
- No Response Tickets excavators can select which member
- Monthly Emails sent to members who have 50% or more No Response Tickets
- Member Notification Area Viewer set up for investigators to view members AON



Technology Updates #3

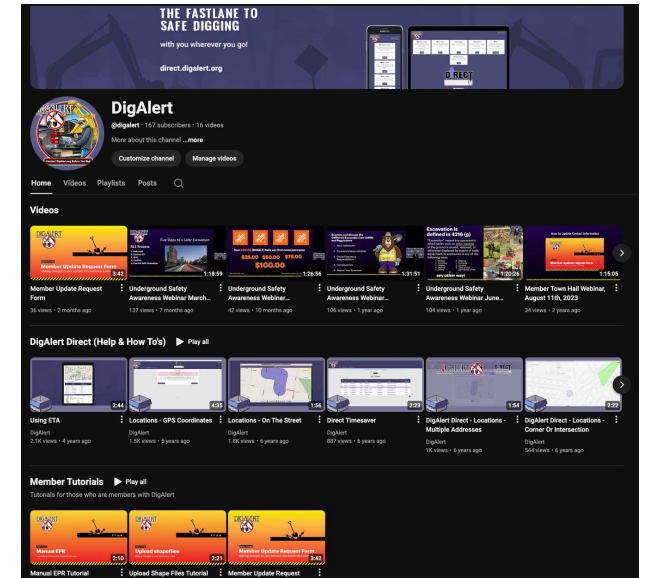
- Included Emergency & No Response Contact numbers on the EPR status
- Hosted a Member Webinar on EPR requirements
- Deployed a feature to ban DigAlert Direct users from creating another account when there is misuse of the platform



- Increased phone circuit redundancy
- Increased blades at Corona & Irvine

Technology Updates #4

- Added a Creative Specialist
- Updated Instructional Videos for Members Posted on YouTube
- Updated Automated Emails with consistent branding
- DigAlert website will be undergoing a brand refresh



CARCGA Safety Summit

