

Reid Concrete Construction Inc.

Date: 5/27/2025

Owner: John Reid

Address: 21342 Vista Estate Dr, Lake Forest, Ca 92630

Phone: 949-350-8033

To: Office of Underground Infrastructure Safety

Case # NZ428369

Underground Safety Board

Address: 715 P Street, 15th Floor

Sacramento, Ca 95814

To whom it may concern:

On September 30, 2024 my team and I were working on a residential hardscape backyard job at 26572 Pariso Drive, Mission Viejo, Ca 92691. On this day my team were using a hand shovel (non-electric) to excavate a 18" deep trench to reveal existing gas line. Prior to our layout of where we decided to dig, we had evaluated that there was an existing marked yellow line indicating the existing gas line. This was our indication that there was an existing gas line under that line and we decided to use a hand shovel instead of an electric shovel to dig. We did not decide to call 811 because from experience from using 811 in the past we know that yellow is marked as gas and so we decided to be very careful with our dig. As accidents do happen in construction we still managed to hit a very brittle and old 1/2" gas line (as stated by So Cal Gas Associate on job). After we had nicked the gas line my foreman decided to bend the plastic 1/2" line to stop the leak. After the leak was stopped the homeowner (Jeff

Makasson) was on the job site in the backyard and decided to call So Cal Gas (not Reid Concrete Construction) according to the written report from So Cal Gas. The violation report stated that Reid Concrete Construction Inc did not call 911 following the damage to the gas line. When the So Cal Gas representative arrived they mentioned to me that we did everything we were supposed to do. He never mentioned anything about us calling 911. After researching on So Cal Gas website under "Report a Natural Gas Leak" the statement reads "Call 911 promptly, from as are location, if there is damage resulting in a natural gas leak that may endanger life, cause bodily harm, cause property damage, AND/OR if you are unable to contact So Cal Gas for any reason." I have attached the exhibit sheet from So Cal Gas. The key word on this statement is AND/OR. We were able to contact and connect with So Cal Gas about this small damage and that is why we did not contact 911.

When So Cal Gas came out and fixed the gas line they said it was a very old and brittle 1/2" gas line. It was a very easy fix and were able to complete the job quickly and efficiently. I do realize now that there are conflicting reports on whether 911 should be called if there is a gas leak. The Underground Safety Board is stating that 911 should be called if a gas line is hit, but So Cal Gas is stating 911 should be called if you can't reach SO Cal Gas for any reason. We were able to contact SO Cal Gas very quickly.

I, John Reid, owner of Reid Concrete Construction Inc have received the Notice of Probable Violation from the Underground Safety Board and have inquired about taking the 4 hour mandatory completion safety course. I will be sure to complete this course

within 30 days of the violation notice. Reid Concrete Construction inc and its employees will also be sure to call 911 in the future BEFORE calling So Cal Gas if this is what Underground Safety Board requires. We are a very small company and will take proper actions to avoid this financial penalty. Please be merciful with your decision as what we believe we did everything we were supposed to do. I thank you for your time reading my written contest.

Warmly,

John Reid

Reid Concrete Construction Inc.



SoCalGas



Log In

Report a Natural Gas Leak

If you suspect a natural gas leak, evacuate the area immediately and call us from a safe location: [1-800-427-2200](tel:1-800-427-2200).

Call 911 promptly, from a safe location, if there is damage resulting in a natural gas leak that may endanger life, cause bodily harm, cause property damage, and/or if you are unable to contact SoCalGas for any reason.

[Report Now](#)

Feedback

Odor Fade

Sometimes physical and/or chemical processes can cause a loss of odorant in natural gas, making it undetectable by smell. Odor fade can be caused by adsorption,

