



**CALIFORNIA UNDERGROUND SAFETY BOARD  
INVESTIGATION DIVISION**

**INVESTIGATION REPORT**

**Date:** March 24, 2025

**Case No.:** N247224

**Violations:**

Scialla Construction Inc.

Government Code § 4216.2(b): Excavating without first notifying the regional notification center of intent to excavate.

Government Code § 4216.4(c)(1): Failure to call 911 upon causing damage to gas facility

Cal. Code Regs., title 19, § 4151(c): Failure to cooperate with the investigation.

**Executive Summary:**

While using an auger attachment on a mini excavator while installing light poles on July 19, 2024, Scialla Construction Inc., damaged a 1-inch natural gas line. Scialla Construction did not contact the regional notification center before performing the work. No one was injured and no equipment other than the gas line was damaged.

**Reporting Party Information:**

Southern California Gas Company  
555 West 5<sup>th</sup> Street, Suite 1700  
Los Angeles California 90013

**Date of Incident:**

July 19, 2024

**Location of the Incident:**

4312 North Varsity Avenue  
San Bernardino, California 92407

**Operator:**

Southern California Gas Company  
555 West 5<sup>th</sup> Street, Suite 1700  
Los Angeles California 90013

**Excavator:**

Scialla Construction Inc.  
7841 Chatfield Avenue  
Whittier, California 90606

**Facility Type Damaged:**

1" natural gas facility

**Investigation:****Notification of the Incident**

On July 22, 2024, Southern California Gas Company submitted a notification of an incident to the California Underground Safety Board. The notification stated, on July 19, 2024, at 12:04 p.m., "Scialla Construction hit 1" plastic service while auguring for light poles. They did not have a valid USA ticket" and the "1" plastic gas service was damaged with gas escape. Did not know where subsurface facilities were located due to No USA." The incident occurred at 4312 N. Varsity Avenue, San Bernardino, California. (Exh. 1.)

The case was assigned to Investigator Jeff McClenahan (Investigator).

**Identity of the Excavator**

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that with their own employees or equipment performs, any excavation."



Photo 1: Photo provided by Southern California Gas Company on July 19, 2024, at 8:15 P.M., of the excavator's business card. Cropped by investigator. (Exh. 1.)

Scialla Construction Inc., is licensed by the California Contractors State License Board, license number 751160 (with B-General Building, C-61/D06 Concrete Related Services and C-8 Concrete Classifications.) (Exh. 3.)

### **Scialla Construction Refused to Cooperate with the Investigation**

California Code of Regulations, Title 19, section 4151(c) provides that an excavator “who obstructs an investigation by taking actions that were known or reasonably should have been known to prevent, hinder, or impede an investigation is subject to sanctions under the Act and this division.”

Scialla Construction refused to provide any information to the Board during the course of this investigation. For that reason, the information presented in this report was obtained from the Southern California Gas Company, the Contractors State License Board website, and the San Bernardino County Sheriff’s Office.

Investigator made the following efforts to obtain information from Scialla Construction. On September 9, 2024, Investigator emailed an information Request to Scialla Construction with a response due date of September 24, 2024. This email also included additional questions which had the same response due date. (Exh. 2, 6.) Scialla Construction did not respond to the Information Request or questions in the email.

On September 24, 2024, Investigator called Scialla Construction and spoke with Stephanie, who confirmed Scialla Construction’s email address and stated that the owner would call back. On October 9, 2024, the investigator phoned again, and the Scialla Construction contact was unavailable. (Exh. 7.)

On February 19, 2025, Investigator sent an information request via United States Postal Service certified mail to the Scialla Construction, doing business as SCI, to the business address on the Contractor’s State License Board website requesting information regarding the incident. (Exh. 9.)

On February 21, 2025, tracking information from the United States Postal Service showed that the information request mail was delivered. (Exh. 10.)

On March 10, 2025, Investigator sent a second notice of the information request via United States Postal Service certified mail to the Scialla Construction, doing business as SCI, Contractor’s State License Board business address requesting information on the incident. (Exh. 11.)

On March 14, 2025, tracking information from the United States Postal Service showed that the information request mail was delivered. (Exh. 12.)

Scialla Construction never responded to any of these communications.

### **Excavation and Damage to the Gas Line**

Government Code section Government Code 4216(g) defines “excavation” to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

Southern California Gas Company reported that a 1” plastic service gas facility was damaged while auguring to install light poles and that the repairs completed on July 19, 2024, at 2:00 p.m. (Exh. 1.)



Photo 2: Photograph provided by Southern California Gas depicting the equipment used for auguring a hole.  
(Exh. 1.)

### **Scialla Construction Did Not Contact the Regional Notification Center Before Excavating**

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator’s intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

Scialla Construction did not notify the regional notification center before using the auger on July 19, 2024, at 4312 North Varsity Avenue in San Bernardino.

On November 20, 2024, Investigator emailed Amber Dahl, Safety Awareness Director at DigAlert, requesting any ticket activity and information for 4312 North Varsity Avenue, San Bernardino, California 92407, from May to July 2024. (Exh. 4.)

Amber Dahl responded the same day, November 20, 2024, and stated that one ticket number had been created for that location. It was created on July 23, 2024, four days after the damage occurred for a different company. (Exh. 5.)

**Scialla Construction Did Not Contact 911 following the Damage to the Natural Gas Facility**

Government Code section 4216.4(c)(1) states an excavator shall call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

On January 6, 2025, Investigator sent a public records request to the San Bernardino County Sheriff Department requesting dispatch records, incident reports, and any 911 audio recordings regarding the natural gas dig-in from July 19, 2024, at Varsity Avenue. (Exh. 8.)

On January 9, 2025, the San Bernardino County Sheriff's Office responded and stated they did not possess records responsive to that request. (Exh. 8.)

Therefore, Scialla Construction did not contact 911 following the damage by auguring into the natural gas facility.

**Findings:**

1. Scialla Construction Inc. failed to contact the regional notification center before beginning excavation on July 19, 2024, at 4312 North Varsity Avenue, San Bernardino California 92407, where it excavated a hole while auguring as part of work to install light poles.
2. Scialla Construction Inc. did not contact 911 following the damage to the natural gas facility.
3. Scialla Construction Inc. did not respond to the investigator's requests for information during the investigation.

Investigator	Supervisor
Jeff McClenahan	Anona Bonner
Signature	Signature

/s/ Jeff McClenahan	/s/ Anona Bonner
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**Exhibit List:**

Exhibit No.	Description	Date	Received From
1.	Incident Report submitted to the Underground Safety Board	Received on 7/22/2024	Southern California Gas Company
2.	Information Request to Scialla Construction Inc.	Emailed on 9/9/2024	
3.	Contractor's License Detail for License No. 751160 obtained from the Contractors State License Board website	Downloaded on 12/12/2024	California Contractors State License Board website at <a href="https://www.cslb.ca.gov/online services/checklicense/checklicense.aspx">https://www.cslb.ca.gov/online services/checklicense/checklicense.aspx</a>
4.	Investigator's email to DigAlert requesting ticket information	Emailed on 11/20/2024	
5.	Email from DigAlert re: Ticket Search Results	Emailed on 11/20/2024	Amber Dahl Safety Awareness Director DigAlert
6.	Email to Scialla Construction Inc. with the Information Request and Questions	Emailed On 9/9/2024	
7.	Notes of Phone Calls to Scialla Inc. with Stephanie prepared by Investigator	Notes Taken on 9/24/2024	

8.	Response from County of San Bernardino Sheriff's Office and Copy of Request	Received by Email on 1/9/2025	San Bernardino County Sheriff's Department
9.	First Certified Mail Information Request	Sent on 2/19/2025	
10.	First Certified Mail Information Request Delivery Confirmation	Confirmation on 2/21/2025	United States Postal Service Tracking Number Search
11.	Second Certified Mail Information Request	Sent on 3/10/2025	
12.	Second Certified Mail Information Request Delivery Confirmation	Confirmation on 3/14/2025	United States Postal Service Tracking Number Search

# Exhibit 1



## No-Ticket Damage Reporting Form

Submitted: July 22, 2024 12:11 PM

### Reporter Information

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name

Luis Robles

Title

Damage Prevention Analyst

Phone Number

657-724-9205

E-mail address

lrobles@socalgas.com

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### Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

Socal Gas

Address

555 W 5th St., Los Angeles , 90013

Phone Number

562-202-0687

Email Address

SCGDamagePrevention@socalgas.com

Regional Notification Center member code

Other Contacts

Is the photographer same as the primary reporter named above?

Yes

Incident Information

What was the date and approximate time of the incident?

July 19, 2024 12:04 PM

What is the address where your facility was damaged on 7/19/2024?

*Damage Street Address*

4312 N Varsity Ave

*Damage County*

San Bernardino

*Damage City*

San Bernardino

*Damage Cross Street 1*

University Pkwy

*Damage Cross Street 2*

*Other Damage location description*

Does Socal Gas own, operate or maintain the facility damaged on 7/19/2024?

Yes

What type of excavation did you observe on 7/19/2024 at that address?

Street lighting

Describe the excavation activity you identified.

Auguring for light poles

What excavation companies did you observe on 7/19/2024?

*Company Name*

Scialla Construction Inc

*Company Address*

7841 Chatfield Ave, Whittier , 90606

*Phone Number*

562-945-3368

*Email Address*

sciallainc@aol.com

*Did this company damage the facility?*

Yes

*Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.*

Personnel Name

**Leopoldo Gutierrez**

Title

**Foreman**

Phone Number

**562-945-3368**

Email Address

**sciallainc@aol.com**

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Notification Details

Was Socal Gas notified of the proposed excavation by the Regional Notification Center before 7/19/2024?

**No**

What date and time did you learn of the damage to the facility?

**July 19, 2024 12:30 PM**

How did Socal Gas learn of the damage to the facility?

**intercompany email notification**

## Facility Damaged

What kind of facility was damaged on 7/19/2024?

Natural Gas

## Natural Gas

What type of material was the damaged facility?

Plastic

Facility diameter (inches)?

1

## Incident Details

What kinds of excavation equipment did you observe at the location of the damaged facility?

Auger/vertical bore

Do you know what equipment damaged the facility?

Yes

What equipment damaged the facility?

Auger/vertical bore

What information are you relying on regarding damage to the facility?

Eyewitness statement, Interview with excavator

Did Socal Gas contact the Regional Notification Center before repairing the damaged facility?

No

Provide any other relevant information about the damage on 7/19/2024.

Scialla Construction hit 1" plastic service while auguring for light poles. They did not have a valid USA ticket.

### Damages

Were there any injuries to any personnel or bystanders due to the damage to your facility on 7/19/2024?

No

Was any property damaged other than the damaged facility?

No

Was there a fire caused by this damage on 7/19/2024?

No

Was there an evacuation of any nearby homes or businesses caused by this damage on 7/19/2024?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 7/19/2024.

1

## Conclusions

What date and time were repairs completed to the damaged facility?

July 19, 2024 2:00 PM

Please explain why you think the facility was damaged on 7/19/2024?

1" plastic gas service was damaged with gas escape. Did not know where subsurface facilities were located due to No USA.

Is there any other information which you feel is important to share about this incident?

Not counting your answers to these questions, did Socal Gas create an investigatory or incident report pertaining to the damage on 7/19/2024?

Yes

Please attach investigatory or incident report here.

USB Damage Report Form Scialla.docx, 0.03MB

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

## Files

Please attach all Facility Repair Orders.

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Please attach all Photos.



*Date and time photographed*

July 19, 2024 1:15 PM

*Photographer Name*

Luis Robles

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*Date and time photographed*

July 19, 2024 1:15 PM

*Photographer Name*

Luis Robles

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*Date and time photographed*

July 19, 2024 1:15 PM

*Photographer Name*

Luis Robles



*Date and time photographed*

July 19, 2024 1:15 PM

*Photographer Name*

Luis Robles

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9:52 AM Mon Jul 22

cslb.ca.gov

Check A License - License Det... Damage Prevention TRA KorWeb Detail (WSWKORTPOO... Home (0) - NoggIn DCA

License Check Subscribe About CSLB Public Meetings Contact Us

Select Language

Translate this site: Settings

CONTRACTORS STATE LICENSE BOARD

Consumers Licensees Applicants Online Services Media Resources

Home | Online Services | License Details

## Contractor's License Detail for License # 751160

**DISCLAIMER:** A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- Arbitrations are not listed unless the contractor fails to comply with the terms.
- Due to workload, there may be relevant information that has not yet been entered into the board's license database.

### Business Information

SCIALLA CONSTRUCTION INCORPORATION  
dba SCI

7841 CHATFIELD AVE  
WHITTIER, CA 90606  
Business Phone Number: (562) 945-3368

Entity Corporation  
Issue Date 06/30/1998  
Expire Date 06/30/2026

### License Status

This license is current and active.

All information below should be reviewed.


### Classifications

- B - GENERAL BUILDING
- C-61 / D06 - CONCRETE RELATED SERVICES
- C-8 - CONCRETE

### Online Services Quick Hits

- Check a License or HIS Registration
- Find My Licensed Contractor
- Frequently Asked Questions
- Forms and Applications
- Guides and Publications
- CSLB Laws and Regulations
- List of All CSLB Fees
- License Classifications
- Contractor Newsletter
- Application Status
- Application Status (Secured)
- Application Status by Personnel Name
- Application Status by Business Name
- CSLB Email Login

### Online Services



*Date and time photographed*

July 19, 2024 1:15 PM

*Photographer Name*

Luis Robles

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#### Additional Records

*Business cards, photo of company vehicles onsite, etc.*

Image \_18\_.jpg, 0.21MB

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#### Reference Number

N247224

Incident Time: 12:04PM\_\_\_\_\_

Incident Date: \_07/19/2024\_\_\_\_\_

Incident Location:

City/County: San Bernardino/San Bernardino

Address/Location: 4312 N Varsity Ave

Incident Cause: Excavating without a USA ticket

Gas Equipment Affected: Service

Material: Plastic Pipe size: 1 "

Dig In Information:

USA notification required: **Yes / No**

USA notified: **Yes / No** USA # \_\_\_\_\_

Facilities properly marked: **Yes / No**

Name of Excavator: Scialla Construction Inc

Excavator Contact Person: Leopoldo Gutierrez

Phone: 562-945-3368

On Scene:	Date	Time
Company Personnel on Scene	<u>07/19/24</u>	<u>12:15PM</u>
Gas Flow Stopped	<u>07/19/24</u>	<u>12:15PM</u>

Customer Outages (Quantity) 1

Summary of incident: Scialla Construction hit 1" plastic service while auguring for light poles. They did not have a valid USA ticket

# Exhibit 2



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** 9 September 2024

**Response Due:** 24 September 2024

To:  
Scialla Construction Inc.  
7841 Chatfield Ave  
[sciallainc@aol.com](mailto:sciallainc@aol.com)  
Leopoldo Gutierrez

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.McClenahan@energysafety.ca.gov](mailto:Jeff.McClenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2024-130

**Subject:** Request for information regarding an underground natural gas facility damage while auguring for light poles in San Bernadino California:

Incident Number: N247224

Ticket Number:

Incident Date: July 19, 2024

Location: 4312 North Varsity Avenue, San Bernadino California at University Parkway cross street

**REQUESTS**

1. Provide any damage or accident reports created by Scialla Construction Inc.
2. Identify your personnel contact information involved in the utility damage including full name, phone numbers, and email addresses where applicable.
3. Provide days and times for a phone interview with the foreman, Leopoldo Gutierrez.



4. Provide a copy of all photographs taken of the incident.
5. Provide documentation of Scialla Construction Inc. training and policies regarding excavation damage prevention.
6. Provide documentation of Scialla Construction training and policies regarding USA tickets and notifying 811 of intended excavation.
7. Provide a copy of the contract for the excavation project.
8. Answer the following questions:
  - a. Were there any injuries or fatalities involved in the damage to the natural gas facility?
  - b. Did Scialla Construction Inc. contact 911 following the damage?
  - c. Provide a copy of the USA ticket that Scialla Construction Inc. was excavating under or provide an explanation why Scialla Construction Inc. excavated without a USA ticket.

### **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

# Exhibit 3



## CONTRACTORS STATE LICENSE BOARD

### ▼ Contractor's License Detail for License # 751160

**DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.**

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 12/13/2024 9:47:48 AM

#### Business Information

SCIALLA CONSTRUCTION INCORPORATION  
dba SCI

7841 CHATFIELD AVE  
WHITTIER, CA 90606  
Business Phone Number:(562) 945-3368

**Entity** Corporation  
**Issue Date** 06/30/1998  
**Expire Date** 06/30/2026

#### License Status

**This license is current and active.**

**All information below should be reviewed.**

#### Classifications

- ▶ B - GENERAL BUILDING
- ▶ C-61 / D06 - CONCRETE RELATED SERVICES
- ▶ C-8 - CONCRETE

#### Bonding Information

##### Contractor's Bond

This license filed a Contractor's Bond with AMERICAN CONTRACTORS INDEMNITY COMPANY.

**Bond Number:** SC6048144

**Bond Amount:** \$25,000

**Effective Date:** 01/01/2023

[Contractor's Bond History](#)

##### Bond of Qualifying Individual

The qualifying individual RICCARDO VICTOR SCIALLA certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

**Effective Date:** 05/11/2010

[BQI's Bond History](#)

## Workers' Compensation

This license has workers compensation insurance with the **REPUBLIC INDEMNITY COMPANY OF AMERICA**

**Policy Number:**25656402

**Effective Date:** 04/01/2024

**Expire Date:** 04/01/2025

[Workers' Compensation History](#)

**Workers' compensation classification code(s):**

52012 - Concrete/Cement Work-low wage

52052 - Concrete/Cement Work-high wage

8810 - Clerical Office Employees

For a description of the workers' compensation classification code(s) listed for this licensee, contact the licensee's insurance carrier. Contact information for the licensee's insurer is available by clicking the insurer link above. Classification codes are also available on the Workers' Compensation Insurance Rating Bureau's classification search page.

**The board does not verify or investigate the accuracy of classification codes displayed.**

## Other

- ▶ Personnel listed on this license (current or disassociated) are listed on other licenses.

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# Exhibit 4

**From:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety)  
**To:** [Amber Dahl](#)  
**Subject:** Underground Safety Board: Ticket check N247224  
**Date:** Wednesday, November 20, 2024 1:06:00 PM

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Hi Amber,

Could you please search if there are any tickets from May to end July 2024 at approximately 4312 North Varsity Avenue in San Bernardino 92407?

If there are not any tickets, please confirm that.

Thanks,

**Jeff McClenahan** (He/him)

Senior Policy Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://EnergySafety.ca.gov)

# Exhibit 5



## Underground Service Alert

of Southern California™

November 20, 2024

Jeff McClenahan  
Underground Safty Board  
715 P St, 20th Floor  
Sacramento, CA 95814

**File Number: N247224**

Dear Jeff,

After searching our records from 5/1/24 through 7/31/24, we found the following DigAlert ticket(s) B242010551 for the location at 4312 N Varsity Ave in San Bernardino. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl  
Safety Awareness Director



**Ticket: B242010551-00B**

MBRCOD 00001B USAS 11/20/24 13:20:58 B242010551-00B NEW NORM POLY LREQ

Ticket: B242010551 Rev: 00B Created: 07/19/24 14:19 User: DIRECT Chan: WEB

Work Start: 07/23/24 17:01 Legal Start: 07/23/24 17:01 Expires: 08/16/24 23:59

Response required: Y Priority: 2

## Excavator Information

Company: RBI LANDSCAPE INC

Type: CONT

Co Addr: PO BOX 247

City : CORONA

State: CA Zip: 92878

Created By: BOB INGE

Language: ENGLISH

Office Phone: 909-226-0705

SMS/Cell: 909-226-0705

Office Email: BOB@RBILANDSCAPE.COM

Site Contact: JUAN FLORES

Site Phone: 951-780-1600

Site SMS/Cell: 909-746-7111

Site Email: bob@rbilandscape.com

## Excavation Area

State: CA County: SAN BERNARDINO Place: SAN BERNARDINO

Zip: 92407

Address : 4312 Street: N VARSITY AVE

Cross 1 : UNIVERSITY BLVD

Cross 2 :

Location:

Searchable Tags:

Job size: sq-feet: 172425 sq-miles: 0.006185

Delineated Method: WHITEPAINT

Work Type: PLANTING TREES AND IRRIGATION LINES

Work For : CHICK-FIL-A

Permit:

Job/Work order:

Project ID:

Project Name:

1 Year: N Boring: N Street/Sidewalk: Y Vacuum: N Explosives: N Pavement Only: N

## Lat/Long

Center Generated (NAD83): 34.168616/-117.335349 34.169430/-117.334543

: 34.166402/-117.333110 34.167217/-117.332304

Excavator Provided:

Map link:

[https://newtin.digalert.org/newtinweb/map\\_tkt.nap?TRG=0FfLgIdIbMaHYGi-4](https://newtin.digalert.org/newtinweb/map_tkt.nap?TRG=0FfLgIdIbMaHYGi-4)

Members:

CALCOLDWR	CALDWR	MCISOCAL	SBMWDSWR	SBW01	SBW02	SCG1N8
UCHTRW_S2	USCEDE	USCETT84SE	UTFTRCA01			

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**Ticket Responses for: B242010551-00B**

Member	Name	Rev	Responded	By	Response	Comment
CALCOLDWR	CALBURTON FOR ST OF CA DEPT WTR RES	00B	07/22/24 09:22:46 PM	LUZ DIAL	(001) CLEAR - NO CONFLICT	K.R. CalBurton
CALDWR	STATE OF CALIFORNIA, DEPT WTR RESOURCES	00B	07/19/24 03:00:09 PM	JOSEPH CRUZ	(001) CLEAR - NO CONFLICT	jc
MCISOCAL	MCI (VERIZON BUSINESS)	00B	07/19/24 02:24:07 PM	FLPS	(001) CLEAR - NO CONFLICT	
SBMWDSWR	SAN BERNARDINO MUNICIPAL WATER DEPT	00B	07/29/24 08:52:23 AM	Locate Truck 49	(040) EXCAVATOR COMPLETED WORK PRIOR TO DUE DATE	
SBMWDSWR	SAN BERNARDINO MUNICIPAL WATER DEPT	00B	07/23/24 05:01:33 PM	Late Notice	(999) Member did not respond by the required time	
SBW01	C/OF SAN BERNARDINO WTR	00B	07/29/24 08:51:34 AM	Locate Truck 49	(040) EXCAVATOR COMPLETED WORK PRIOR TO DUE DATE	
SBW01	C/OF SAN BERNARDINO WTR	00B	07/23/24 05:01:33 PM	Late Notice	(999) Member did not respond by the required time	
SBW02	C/OF SAN BERNARDINO PBL WORKS	00B	07/22/24 07:33:03 AM	MIKE VALDEZ	(001) CLEAR - NO CONFLICT	
SCG1N8	SOCALGAS DISTRIBUTION SAN BERNARDINO	00B	07/19/24 02:29:51 PM	PRSDG01 EHIGGIN1	(010) LOCATE AREA MARKED	
UCHTRW_S2	SPECTRUM - RIVERSIDE	00B	07/22/24 10:02:59 AM	UQ Responder	(022) NO DELINEATION - RESEND TICKET REQUESTED	
USCEDE	UTILIQUEST FOR SCE DIST - DESERT REG	00B	07/22/24 10:02:59 AM	UQ Responder	(022) NO DELINEATION - RESEND TICKET REQUESTED	
USCETT84SE	SCE TRANS TELECOM	00B	07/22/24 10:02:59 AM	UQ Responder	(022) NO DELINEATION - RESEND TICKET REQUESTED	
UTFTRCA01	FRONTIER	00B	07/22/24 10:03:42 AM	UQ Responder	(022) NO DELINEATION - RESEND TICKET REQUESTED	

# Exhibit 6

**From:** [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety)  
**To:** [sciallainc@aol.com](mailto:sciallainc@aol.com)  
**Subject:** Underground Safety Board: Information Request Case N247224  
**Date:** Monday, September 9, 2024 3:46:00 PM  
**Attachments:** [InfoReq N247224.pdf](#)

---

Good afternoon Scialla Construction,

I'm assigned to follow up on a notification to the Underground Safety Board of a natural gas facility damage that involved your company on July 19, 2024 on Varsity Avenue in San Bernadino California.

Provide the following preliminary information on this utility damage by September 24, 2024 and following that I will setup a phone interview to discuss what happened:

1. Provide any damage or accident reports created by Scialla Construction Inc.
2. Identify your personnel contact information involved in the utility damage including full name, phone numbers, and email addresses where applicable.
3. Provide days and times for a phone interview with the foreman, Leopoldo Gutierrez.
4. Provide a copy of all photographs taken of the incident.
5. Provide documentation of Scialla Construction Inc. training and policies regarding excavation damage prevention.
6. Provide documentation of Scialla Construction training and policies regarding USA tickets and notifying 811 of intended excavation.
7. Provide a copy of the contract for the excavation project.
8. Answer the following questions:
  - a. Were there any injuries or fatalities involved in the damage to the natural gas facility?
  - b. Did Scialla Construction Inc. contact 911 following the damage?
  - c. Provide a copy of the USA ticket that Scialla Construction Inc. was excavating under or provide an explanation why Scialla Construction Inc. excavated without a USA ticket.

See the full information request attached and copied below for full information, and contact me at this address to clarify anything with this request.

**Jeff McClenahan** (He/him)

Senior Policy Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20<sup>th</sup> Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](http://EnergySafety.ca.gov)

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** 9 September 2024

**Response Due:** 24 September 2024

To:  
Scialla Construction Inc.  
7841 Chatfield Ave  
[sciallainc@aol.com](mailto:sciallainc@aol.com)  
Leopoldo Gutierrez

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

Jeff.McClenahan@energysafety.ca.gov

**Information Request Number:** Underground Safety-IR-2024-130

**Subject:** Request for information regarding an underground natural gas facility damage while auguring for light poles in San Bernadino California:

Incident Number: N247224

Ticket Number:

Incident Date: July 19, 2024

Location: 4312 North Varsity Avenue, San Bernadino California at University Parkway cross street

### **REQUESTS**

9. Provide any damage or accident reports created by Scialla Construction Inc.
10. Identify your personnel contact information involved in the utility damage including full name, phone numbers, and email addresses where applicable.
11. Provide days and times for a phone interview with the foreman, Leopoldo Gutierrez.
12. Provide a copy of all photographs taken of the incident.
13. Provide documentation of Scialla Construction Inc. training and policies regarding excavation damage prevention.
14. Provide documentation of Scialla Construction training and policies regarding USA tickets and notifying 811 of intended excavation.
15. Provide a copy of the contract for the excavation project.
16. Answer the following questions:
  - a. Were there any injuries or fatalities involved in the damage to the natural gas facility?
  - b. Did Scialla Construction Inc. contact 911 following the damage?
  - c. Provide a copy of the USA ticket that Scialla Construction Inc. was excavating under or provide an explanation why Scialla Construction Inc. excavated without a USA ticket.

### **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and

provide your best estimate.

- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

# Exhibit 7

Phone Call notes – N247224

Investigator Jeff McClenahan

Scialla Inc.

Tuesday September 24, 2024 at 1:20pm

Spoke with Stephanie, confirmed email address as [sciallainc@aol.com](mailto:sciallainc@aol.com)

Wednesday October 9, 2024 at 2:25 pm

Spoke to Stephanie, stated Rick was unavailable, could be back in later.

Wednesday October 30, 2024 at 10:40am

Left message with receptionist.



# Exhibit 8

Skip to main content

San Bernardino County

 NextRequest

Request Visibility:  Unpublished

## Request 25-493 Closed



### Dates

Received


January 06, 2025 via web

### Requester

 Jeff McClenahan

 jeff.mcclenahan@energysafety.ca.gov

 715 P Street, 15th Floor , Sacramento, CA, 95815

 2797891818

 Office of Energy Infrastructure Safety

### Staff assigned

Departments

Sheriff's Department

Point of contact

M. Kowalski

### Request

Dear Custodian of Records,

This letter is a request for a copy of police/fire dispatch call logs, 911 audio recordings and any incident reports from responding emergency personnel for a natural gas facility dig-in with gas escape on July 19, 2024 at 4312 Varsity Avenue in San Bernardino California 92407.

We are currently investigating the incident per California Government CodeSection 4216.19.

If any fees are accrued per our request, please advise and we will address accordingly. Any information received will be beneficial to our investigation. If you have any questions, feel free to contact the undersigned.

### Timeline

### Documents

#### Request closed

Anyone with access to this request

This request has been fulfilled. Please let me know if you have any questions.

January 9, 2025, 8:39am by Staff

#### Message to requester

Requester + Staff

January 9, 2025

Office of Energy Infrastructure Safety

Attn: Jeff McClenahan

Re: Public Records Act request # 25-493

Dear Mr. McClenahan:

The San Bernardino County Sheriff's Department ("Department") has concluded its review of your Public Records Act request. Your request seeks a copy of "police/fire dispatch call logs, 911 audio recordings and any incident reports from responding emergency personnel for a natural gas facility dig-in with gas escape on July 19, 2024 at 4312 Varsity Avenue in San Bernardino California 92407."

After a thorough and diligent search with the information you provided, the Department has determined it does not possess records responsive to your request.

If you believe this determination is in error, or you have further information that you wish to provide to us that may help us locate the records you seek, kindly re-submit your request by replying to this message or sending an email to: [PRA@sbcasd.org](mailto:PRA@sbcasd.org)

Please be advised that the investigating agency may have been the **San Bernardino Police Department**. You may want to make a request to the **San Bernardino Police Department** to determine if they have the records you are requesting.

Sincerely,

San Bernardino County Sheriff's  
Department

January 9, 2025, 8:38am by Staff



**Message to requester**



Requester + Staff

Dear Requester:

San Bernardino County is in receipt of your Public Records Act request. Pursuant to Government Code section 7922.535(a), the County anticipates providing you an initial response to your request within 10 days.

Should you have any questions, or if you would like to provide further information or clarification regarding your request, please reply to this email.

January 6, 2025, 2:47pm



## Department assignment

Anyone with access to this request

Sheriff's Department

January 6, 2025, 2:47pm by the requester



## Request opened

Anyone with access to this request

Request received via web

January 6, 2025, 2:47pm by the requester

# Exhibit 9



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**

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Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**SENT VIA CERTIFIED MAIL**

**Request Date:** February 19, 2025

**Response Due:** March 6, 2025

To:

Scialla Construction Incorporation  
DBA SCI  
7841 Chatfield Avenue  
Whittier, California 90606

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-051

**Subject:** Request for information regarding underground facility damage reported without a valid USA ticket.

Case Number: N247224

Incident Address: Approximately 4312 North Varsity Avenue, San Bernardino California 92407

Date of Incident: July 19, 2024

Facility Type: Natural gas facility

The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving your company.

The purpose of this request is to gather all the pertinent facts. The questions below may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, your company will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should your company receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions, you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Send with your answers to the questions, all the documents listed below that you possess, in their original format, which are associated with this damage by date indicated in email. "Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

### **REQUESTS**

1. Along with the questions below, provide a copy of the following documents:
  - a. A copy of any damage reports already created as part of your regular procedures,
  - b. A copy of all 811 ticket(s) covering the damage area,
  - c. A copy of your job contracts covering the damage area,
  - d. A copy of your contract for any rental equipment used on the date of the incident, if applicable
  - e. Copies of all phot(s) of the jobsite and the damage
  - f. A copy of your written policies and procedures regarding contacting the Regional Notification Center, emergency procedures, and use of excavation equipment.
2. To cooperate with the investigation, provide written responses to the following questions or you may contact the investigator to conduct a phone interview:
  1. Provide your name, title, phone number, and email address.
  2. Please provide the identifying information for your company; company name, California State License Board (CSLB) number, physical address, mailing address, phone number, and email.

3. Did your company excavate and damage an underground facility on the date of the incident above?

If the answer to the previous question is “No”:

- a. Explain who damaged the facility.
- b. Please provide the identifying information for the company that damaged the facility. company name, California State License Board (CSLB) number, physical address, mailing address, phone number, and email.

4. At approximately what time did the damage happen?
5. Was your company at the incident address above when the facility was damaged?
6. To the best of your knowledge, did your company ever perform work at incident address above, the location where the facility was damaged? If so, when?
7. Were there any other companies at or near the incident address during that time?

If the answer to the previous question is “Yes”:

- a. For each other company present, provide the company name, address, phone number, and email address.

8. Did someone in your company or anyone else, contact the Regional Notification Center prior to the date of the incident?

If the answer to the previous question is “Yes”:

- a. Provide the number or numbers of the 811 ticket(s) created by the Regional Notification Center.
- b. What were the 811-ticket created date(s) for each 811 ticket(s)? (Date)
- c. Did your company or anyone else, delineate the area where the damage occurred? Y/N



If the answer to the previous question is “Yes”:

- i. How did your company, or anyone else, delineate the area? White paint, White flags, whiskers, stakes, or other method.
  - ii. How was it marked?
  - iii. Please provide the name, title, phone, and email address of the person who delineated the area.
- d. Did the utility operator respond after the Regional Notification Center created the 811 ticket(s)?

If the answer to the previous question is “Yes”:

- i. How did the utility operator respond after the Regional Notification Center created the 811 ticket(s)? Locate and field mark their facility, provide a map or other information on their facility, confirmed the area was clear of their facility.
  - ii. Did the utility operator locate and field mark their facility before the legal start time on the 811 ticket(s)?
  - iii. If the utility operator located and field marked their facility that was damaged, did the marks accurately indicate the location of the facility?
    1. What was the distance between the place where the facility was damaged, and the location of the facility indicated by the field marks? Less than 2 feet, about 2 feet, more than 2 feet.

If the answer to the previous question is “No”:

9. Is your company aware that it needed to contact the Regional Notification Center prior to excavating?
10. Did the Regional Notification Center create an 811 ticket or tickets for the incident address that your company worked?
11. If the answer to the previous question is “No”
  - i. Explain why your company did not obtain an 811 ticket?

12. Has your company ever obtained an 811 ticket, either by calling 811 or using the Regional Notification Center's website?

13. The damage notification indicated that a facility was damaged at the incident address above on the incident date above. Is that correct?

If the answer to the previous question is "No":

- a. What was the address of the damage that occurred on the incident date above?

14. Was your company the prime contractor on the excavation project at the incident address?

If the answer to the previous question is "No":

- a. Provide the name, phone number and email address of the prime contractor on this excavation project.

15. Did the prime contractor mention to obtain an 811-ticket?

If the answer to the previous question is "Yes":

- a. What was mentioned or what direction did the prime contractor provide to you?
  - i. The prime contractor contacted the Regional Notification Center
  - ii. The prime contractor directed your company to obtain an 811-ticket
  - iii. The prime contractor provided 811-ticket instruction in your contract
  - iv. Other

16. Provide the names, phone numbers, titles, and if applicable, their email address for all your personnel who were at the incident address above when the facility was damaged.

17. Which one of the individuals you identified in the previous question was the foreman on the project when the facility was damaged?

### **Facility Damage**

18. Was a facility damaged on the incident date above?

If the answer to the previous question is “Yes”:

- a. Describe the damaged facility.
- b. Identify the type of material damaged.
- c. Explain how the facility was damaged?
- d. What equipment did your company use on the date of the incident?

Example Tools:

- i. Auger/vertical bore
- ii. Backhoe/trackhoe/excavator
- iii. Bulldozer/front loader
- iv. Horizontal drilling or boring equipment
- v. Farm equipment
- vi. Shovel
- vii. Pick
- viii. Other hand tools
- ix. Trencher
- x. Air/water knife
- xi. Clay spade
- xii. Jackhammer (90+ pound hammer)
- xiii. Powered hammer drill
- xiv. Powered hand-held other
- xv. Explosives
- xvi. Surface milling equipment
- xvii. Grading equipment
- xviii. Saw cutting
- xix. Other

- e. What type of equipment damaged the facility?
- f. Who was operating the equipment that damaged the facility on the date of the incident?
- g. Does your company own that equipment?

If the answer to the previous question is “No”:

1. Provide the following for the owner of the equipment. Company name, business address, phone number, and email Address.

### **Emergency Response**

19. How did your company learn that the underground facility was damaged on date of the incident above?
20. Did anyone with your company call 911 on the date of the incident above, after the damage had occurred?
21. Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on the date of the incident above?
22. Were there any injuries or fatalities to any personnel or bystanders on the date of the incident above? If so, who?
23. Was there property damage on the date of the incident above, excluding the facility damage? If so, what occurred?
24. Was there a fire on the date of the incident as a result of the damage to the facility?
25. Was there an evacuation of any homes or businesses on the date of the incident above as a result of the damage to the facility?

If the answer to the previous question is “Yes”:

- a. Provide the name of the emergency response units that conducted the evacuations, if applicable.

26. Are you aware of anyone else that called 911?
27. Did anyone at your company contact the Regional Notification Center after the damage on the date of the incident above?

If the answer to the previous question is “Yes”:

- a. Did the Regional Notification Center provide you with a damage 811 ticket number? If so, what is the number?

28. Did anyone at your company contact the utility operator after the damage?  
Who at your company contacted the operator? If so, what is the name of the person who was contacted?
29. What steps, if any, has your company taken to prevent a similar damage in the future?
30. Is there any other information you want to share about this damage?

### **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

# Exhibit 10

Tracking Number:

Remove X

9489009000276656854963

Copy      Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to an individual at the address at 10:47 am on February 21, 2025 in WHITTIER, CA 90606.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, Left with Individual

WHITTIER, CA 90606  
February 21, 2025, 10:47 am

See All Tracking History

[What Do USPS Tracking Statuses Mean? \(https://faq.usps.com/s/article/Where-is-my-package\)](https://faq.usps.com/s/article/Where-is-my-package)

Text & Email Updates



USPS Tracking Plus®



Product Information



See Less ^

Feedback

Track Another Package

Enter tracking or barcode numbers

## Need More Help?

Contact USPS Tracking support for further assistance.

**FAQs**



# Exhibit 11



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**

715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

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Dave Sorem  
Carl Voss

**EXECUTIVE OFFICER**

Tony Marino

**SENT VIA CERTIFIED MAIL**

**2<sup>nd</sup> NOTICE: IMMEDIATE ACTION REQUIRED**

**Request Date:** March 10, 2025

**Response Due:** March 17, 2025

**Re:** Lack of response to information letter of February 19, 2025, which contained a response date of March 6, 2025.

To:

Scialla Construction Incorporation

DBA SCI

7841 Chatfield Avenue

Whittier, California 90606

**Investigator:** Jeff McClenahan

Send your response to the investigator at this email address:

[Jeff.mcclenahan@energysafety.ca.gov](mailto:Jeff.mcclenahan@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-2-043

**Subject:** Request for information regarding underground facility damage reported without a valid USA ticket.

Case Number: N247224

Incident Address: Approximately 4312 North Varsity Avenue, San Bernardino California 92407

Date of Incident: July 19, 2024

Facility Type: Natural gas facility

The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving your company.

The purpose of this request is to gather all the pertinent facts. The questions below may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, your company will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should your company receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions, you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Send with your answers to the questions, all the documents listed below that you possess, in their original format, which are associated with this damage by date indicated in email. "Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

### **REQUESTS**

1. Along with the questions below, provide a copy of the following documents:
  - a. A copy of any damage reports already created as part of your regular procedures,
  - b. A copy of all 811 ticket(s) covering the damage area,
  - c. A copy of your job contracts covering the damage area,
  - d. A copy of your contract for any rental equipment used on the date of the incident, if applicable
  - e. Copies of all phot(s) of the jobsite and the damage
  - f. A copy of your written policies and procedures regarding contacting the Regional Notification Center, emergency procedures, and use of excavation equipment.
2. To cooperate with the investigation, provide written responses to the following questions or you may contact the investigator to conduct a phone interview:
  1. Provide your name, title, phone number, and email address.
  2. Please provide the identifying information for your company; company name, California State License Board (CSLB) number, physical address, mailing address, phone number, and email.

3. Did your company excavate and damage an underground facility on the date of the incident above?

If the answer to the previous question is “No”:

- a. Explain who damaged the facility.
- b. Please provide the identifying information for the company that damaged the facility. company name, California State License Board (CSLB) number, physical address, mailing address, phone number, and email.

4. At approximately what time did the damage happen?
5. Was your company at the incident address above when the facility was damaged?
6. To the best of your knowledge, did your company ever perform work at incident address above, the location where the facility was damaged? If so, when?
7. Were there any other companies at or near the incident address during that time?

If the answer to the previous question is “Yes”:

- a. For each other company present, provide the company name, address, phone number, and email address.

8. Did someone in your company or anyone else, contact the Regional Notification Center prior to the date of the incident?

If the answer to the previous question is “Yes”:

- a. Provide the number or numbers of the 811 ticket(s) created by the Regional Notification Center.
- b. What were the 811-ticket created date(s) for each 811 ticket(s)? (Date)
- c. Did your company or anyone else, delineate the area where the damage occurred? Y/N

If the answer to the previous question is “Yes”:

- i. How did your company, or anyone else, delineate the area? White paint, White flags, whiskers, stakes, or other method.
  - ii. How was it marked?
  - iii. Please provide the name, title, phone, and email address of the person who delineated the area.
- d. Did the utility operator respond after the Regional Notification Center created the 811 ticket(s)?

If the answer to the previous question is “Yes”:

- i. How did the utility operator respond after the Regional Notification Center created the 811 ticket(s)? Locate and field mark their facility, provide a map or other information on their facility, confirmed the area was clear of their facility.
- ii. Did the utility operator locate and field mark their facility before the legal start time on the 811 ticket(s)?
- iii. If the utility operator located and field marked their facility that was damaged, did the marks accurately indicate the location of the facility?
  1. What was the distance between the place where the facility was damaged, and the location of the facility indicated by the field marks? Less than 2 feet, about 2 feet, more than 2 feet.

If the answer to the previous question is “No”:

9. Is your company aware that it needed to contact the Regional Notification Center prior to excavating?
10. Did the Regional Notification Center create an 811 ticket or tickets for the incident address that your company worked?
11. If the answer to the previous question is “No”
  - i. Explain why your company did not obtain an 811 ticket?

12. Has your company ever obtained an 811 ticket, either by calling 811 or using the Regional Notification Center's website?

13. The damage notification indicated that a facility was damaged at the incident address above on the incident date above. Is that correct?

If the answer to the previous question is "No":

- a. What was the address of the damage that occurred on the incident date above?

14. Was your company the prime contractor on the excavation project at the incident address?

If the answer to the previous question is "No":

- a. Provide the name, phone number and email address of the prime contractor on this excavation project.

15. Did the prime contractor mention to obtain an 811-ticket?

If the answer to the previous question is "Yes":

- a. What was mentioned or what direction did the prime contractor provide to you?
  - i. The prime contractor contacted the Regional Notification Center
  - ii. The prime contractor directed your company to obtain an 811-ticket
  - iii. The prime contractor provided 811-ticket instruction in your contract
  - iv. Other

16. Provide the names, phone numbers, titles, and if applicable, their email address for all your personnel who were at the incident address above when the facility was damaged.

17. Which one of the individuals you identified in the previous question was the foreman on the project when the facility was damaged?

### **Facility Damage**

18. Was a facility damaged on the incident date above?

If the answer to the previous question is “Yes”:

- a. Describe the damaged facility.
- b. Identify the type of material damaged.
- c. Explain how the facility was damaged?
- d. What equipment did your company use on the date of the incident?

Example Tools:

- i. Auger/vertical bore
- ii. Backhoe/trackhoe/excavator
- iii. Bulldozer/front loader
- iv. Horizontal drilling or boring equipment
- v. Farm equipment
- vi. Shovel
- vii. Pick
- viii. Other hand tools
- ix. Trencher
- x. Air/water knife
- xi. Clay spade
- xii. Jackhammer (90+ pound hammer)
- xiii. Powered hammer drill
- xiv. Powered hand-held other
- xv. Explosives
- xvi. Surface milling equipment
- xvii. Grading equipment
- xviii. Saw cutting
- xix. Other

- e. What type of equipment damaged the facility?
- f. Who was operating the equipment that damaged the facility on the date of the incident?
- g. Does your company own that equipment?

If the answer to the previous question is “No”:

1. Provide the following for the owner of the equipment. Company name, business address, phone number, and email Address.

### **Emergency Response**

19. How did your company learn that the underground facility was damaged on date of the incident above?
20. Did anyone with your company call 911 on the date of the incident above, after the damage had occurred?
21. Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on the date of the incident above?
22. Were there any injuries or fatalities to any personnel or bystanders on the date of the incident above? If so, who?
23. Was there property damage on the date of the incident above, excluding the facility damage? If so, what occurred?
24. Was there a fire on the date of the incident as a result of the damage to the facility?
25. Was there an evacuation of any homes or businesses on the date of the incident above as a result of the damage to the facility?

If the answer to the previous question is “Yes”:

- a. Provide the name of the emergency response units that conducted the evacuations, if applicable.

26. Are you aware of anyone else that called 911?
27. Did anyone at your company contact the Regional Notification Center after the damage on the date of the incident above?

If the answer to the previous question is “Yes”:

- a. Did the Regional Notification Center provide you with a damage 811 ticket number? If so, what is the number?



28. Did anyone at your company contact the utility operator after the damage?  
Who at your company contacted the operator? If so, what is the name of the person who was contacted?
29. What steps, if any, has your company taken to prevent a similar damage in the future?
30. Is there any other information you want to share about this damage?

### **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

# Exhibit 12

Tracking Number:

Remove X

9589071052702374150302

Copy

Add to Informed Delivery (<https://informedelivery.usps.com/>)

Latest Update

Your item was delivered to an individual at the address at 1:28 pm on March 14, 2025 in WHITTIER, CA 90606.

Get More Out of USPS Tracking:

USPS Tracking Plus®

Delivered

Delivered, Left with Individual

WHITTIER, CA 90606

March 14, 2025, 1:28 pm

See All Tracking History

[What Do USPS Tracking Statuses Mean?](https://faq.usps.com/s/article/Where-is-my-package) (<https://faq.usps.com/s/article/Where-is-my-package>)

Text & Email Updates



USPS Tracking Plus®



Product Information



See Less ^

Feedback

Track Another Package

Enter tracking or barcode numbers

## Need More Help?

Contact USPS Tracking support for further assistance.

**FAQs**