



## **CALIFORNIA UNDERGROUND SAFETY BOARD INVESTIGATION DIVISION**

### **INVESTIGATION REPORT**

**Date:** March 17, 2025

**Case No.:** N2428369

#### **Violations:**

Reid Concrete Construction Inc.

Government Code § 4216.2(b): Excavating without first notifying the Regional Notification Center.

Government Code § 4216.4(c)(1): Excavator failure to call 911 emergency services upon discovering or causing damage to subsurface installation resulting in the escape of flammable, toxic, or corrosive gas or liquid.

#### **Executive Summary:**

On September 30, 2024, at 9:50 a.m., Reid Concrete Construction Inc. excavated without first contacting the Regional Notification Center and, with a shovel, damaged an ½” plastic natural gas facility while digging a trench for a natural gas line. Upon the escape of gas from the subsurface installation, Reid Concrete Construction Inc. did not call 911 emergency services to report it. No one was injured and no equipment, other than the natural gas facility, was damaged.

#### **Reporting Party Information:**

Southern California Gas Company

555 West 5<sup>th</sup> Street

Los Angeles, California 90013

#### **Date of Incident:**

September 30, 2024

#### **Location of the Incident:**

26572 Pariso Drive

Mission Viejo, California 92691

**Operator:**

Southern California Gas Company  
555 West 5<sup>th</sup> Street  
Los Angeles, California 90013

**Excavator:**

Reid Concrete Construction Inc.  
21342 Vista Estate Drive  
Lake Forest, California 92630

**Facility Type Damaged:**

½" plastic natural gas facility

**Investigation:****Notification of the Incident**

On October 9, 2024, at 4:14 p.m., Southern California Gas Company submitted a notification of an incident to the California Underground Safety Board. The notification stated, "Contractor was digging a trench for natural gas line to an ADU and pool, no USA and hit our service." (Exh. 1.)

The case was assigned to Investigator Angel Barton (Investigator).

**Reid Concrete Construction, Inc. Damaged a Gas Line While Digging A Trench**

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment, performs any excavation."

Reid Concrete Construction, Inc. was digging a trench with a shovel and damaged a ½" plastic gas line at 26572 Pariso Drive, Mission Viejo, California 92691, on September 30, 2024, at approximately 9:50 a.m. (Exh. 2.)

Reid Concrete Construction Inc. was licensed, as of November 4, 2024, by the California Contractors State License Board, license number 904326 with C-8 – Concrete, C27 – Landscaping, and C53 – Swimming Pool Classifications. (Exh. 3.)

**Reid Concrete Construction Inc. Did Not Contact the Regional Notification Center Before Excavating**

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator's intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

Reid Concrete Construction Inc. did not notify the regional notification center prior to digging a trench with a shovel at 26572 Pariso Drive, Mission Viejo, California 92691, on September 30, 2024. The reason that the construction owner, John Reid, Reid Concrete Construction Inc., gave for not contacting the Regional Notification Center first was “There were marked gas lines from years ago in the dirt. We were aware of the gas lines that were underground. Although being as careful as can be we still nicked a very old gas line.” (Exh. 2.)

On November 4, 2024, Investigator emailed Amber Dahl, Safety Awareness Director at DigAlert, requesting ticket information for 26572 Pariso Drive, Mission Viejo, California 92691, between August 30, 2024, and October 14, 2024. (Exh. 4.)

Safety Awareness Director, Amber Dahl responded on November 6, 2024, confirming that a ticket did not exist for 26572 Pariso Drive, Mission Viejo, California 92691, on September 30, 2024. (Exh. 5.)

**Reid Concrete Construction Inc. Did Not Call 911 Emergency Services Upon Gas Release**

Government Code section 4216.4(c)(1) states an excavator shall call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

On September 30, 2024, at approximately 9:50 a.m., Reid Concrete Construction Inc. damaged a half-inch plastic natural gas line while using a shovel but did not call 911 afterward. (Exh. 2.)

**Findings:**

1. Reid Concrete Construction Inc. failed to contact the Regional Notification Center before digging a trench with a shovel on September 30, 2024, at 26572 Pariso Drive, Mission Viejo, California 92691.
2. On September 30, 2024, Reid Concrete Construction Inc., excavating with a shovel to install a natural gas line, failed to call 911 emergency services to report the damage of the gas line and the escape of gas from a subsurface installation.

Investigator	Supervisor
Angel Barton	Daysi Alcantar
Signature	Signature
/s/ Angel Barton	/s/ Daysi Alcantar

**Exhibit List:**

Exhibit No.	Description	Date	Received From
1.	Incident Report submitted to the Underground Safety Board	Received on 10/09/2024 at 4:14 p.m.	Southern California Gas Company
2.	Board's Investigation Questionnaire submitted to Owner John Reid, Reid Concrete Construction Inc.	Received on 12/03/2024	
3.	Contractor's License Detail for License No. 904326 obtained from the Contractors State License Board website	Downloaded on 10/11/2024	California Contractors State License Board website at <a href="https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx">https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx</a>
4.	Investigator's email to DigAlert requesting ticket information on the underlying job to this incident	Emailed on 11/04/2024	
5.	Email from DigAlert stating there was no valid ticket for the underlying job to this incident	Received on 11/06/2024	Amber Dahl Safety Awareness Director DigAlert

# Exhibit 1

# No-Ticket Damage Reporting Form

Submitted: October 9, 2024 4:14 PM

## Reporter Information

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name

Jennifer Duprey

Title

Damage Prevention Analyst

Phone Number

949-280-6576

E-mail address

JLDuprey@socalgas.com

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## Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

So Cal Gas

Address

555 W. 5th st., Los Angeles , 90013

Phone Number

877-238-0092

Email Address

SCGDamagePrevention@socalgas.com

Regional Notification Center member code

Other Contacts

Is the photographer same as the primary reporter named above?

Yes

Incident Information

What was the date and approximate time of the incident?

September 30, 2024 9:50 AM

What is the address where your facility was damaged on 9/30/2024?

*Damage Street Address*

26572 Pariso Dr

*Damage County*

Orange

*Damage City*

Mission Viejo

*Damage Cross Street 1*

MONONOSO

*Damage Cross Street 2*

*Other Damage location description*

Does So Cal Gas own, operate or maintain the facility damaged on 9/30/2024?

Yes

What type of excavation did you observe on 9/30/2024 at that address?

Natural Gas

Describe the excavation activity you identified.

Contractor was digging a trench for natural gas line to an ADU and pool, no USA and hit our service

What excavation companies did you observe on 9/30/2024?

*Company Name*

REID CONCRETE

*Company Address*

26581 Oliva Dr, Mission Viejo , 92692



*Phone Number*

949-350-8033

*Email Address*

JREIDCONCRETE@YAHOO.COM

*Did this company damage the facility?*

Yes

*Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.*

*Personnel Name*

JOSE SAKINAS

*Title*

unknown

*Phone Number*

949-878-8147

*Email Address*

JREIDCONCRETE@YAHOO.COM

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## Notification Details

Was So Cal Gas notified of the proposed excavation by the Regional Notification Center before 9/30/2024?

No

What date and time did you learn of the damage to the facility?

September 30, 2024 10:08 AM

How did So Cal Gas learn of the damage to the facility?

JEFF MCKASSON

## Facility Damaged

What kind of facility was damaged on 9/30/2024?

Natural Gas

Natural Gas

What type of material was the damaged facility?

Plastic

Facility diameter (inches)?

0.5

## Incident Details

What kinds of excavation equipment did you observe at the location of the damaged facility?

Backhoe/trackhoe/excavator, Shovel, Other hand tools

Do you know what equipment damaged the facility?

Yes

What equipment damaged the facility?

Shovel

What information are you relying on regarding damage to the facility?

Photographs, Interview with excavator

Did So Cal Gas contact the Regional Notification Center before repairing the damaged facility?

No

Provide any other relevant information about the damage on 9/30/2024.

Contractors bent the service back after they hit it

## Damages

Were there any injuries to any personnel or bystanders due to the damage to your facility on 9/30/2024?

No

Was any property damaged other than the damaged facility?

No

Was there a fire caused by this damage on 9/30/2024?

No

Was there an evacuation of any nearby homes or businesses caused by this damage on 9/30/2024?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 9/30/2024.

1

## Conclusions

What date and time were repairs completed to the damaged facility?

September 30, 2024 12:30 PM

Please explain why you think the facility was damaged on 9/30/2024?

Contractors did not have a USA ticket and did not know where our lines were

Is there any other information which you feel is important to share about this incident?

Not counting your answers to these questions, did So Cal Gas create an investigatory or incident report pertaining to the damage on 9/30/2024?

Yes

Please attach investigatory or incident report here.

USB Damage Report Form Template mv.docx, 0.03MB

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

## Files

Please attach all Facility Repair Orders.

Please attach all Photos.



*Date and time photographed*

September 30, 2024 11:16 AM

*Photographer Name*

Jennifer Duprey



*Date and time photographed*

September 30, 2024 11:15 AM



*Photographer Name*

Jennifer Duprey

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*Date and time photographed*

September 30, 2024 11:17 AM

*Photographer Name*

Jennifer Duprey

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*Date and time photographed*

*Photographer Name*

Jennifer Duprey



*Date and time photographed*

September 30, 2024 11:14 AM

*Photographer Name*

Jennifer Duprey

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Additional Records

Reference Number

N2428369

Incident Time: (24hr) 9:50 am

Incident Date: 09-30-2024

Incident Location:

City/County: Orange

Address/Location: 26572 Pariso Dr Mission Viejo California 92691

Incident Cause: shovel

Gas Equipment Affected: service

Material: plastic Pipe size: ½"

Dig In Information:

USA notification required: **Yes / No**

USA notified: **Yes / No** USA #

Facilities properly marked: **Yes / No**

Name of Excavator: REID CONCRETE

Excavator Contact Person: JOSE SAKINAS

Phone: 949-878-8147

On Scene:	Date	Time
Company Personnel on Scene	<u>09-30-2024</u>	<u>10:35am</u>
Gas Flow Stopped	<u>09-30-2024</u>	<u>11:45am</u>

Customer Outages (Quantity) 1

Summary of incident: Contractor hit our service with a shovel, no USA and tied back the service to stop the leak.

# Exhibit 2

## No-Ticket Damage Reporting Form

**Submitted Time: December 3, 2024 9:26 AM**

Provide your name, title, phone number, and email address

Name

John

Title

Construction Owner

Phone Number

949-350-8033

Email Address

jreidconcrete@yahoo.com

Please provide the identifying information for REID CONCRETE in general.

California Contractor's State License Board (CSLB) license

904326

Physical Address

21342 Vista Estate Dr, Lake Forest, ca 92630

Mailing Address

same

Phone Number

949-350-8033

Email Address

jreidconcrete@yahoo.com

Did REID CONCRETE damage the NaturalGas facility while excavating at 26572 Pariso Dr , Mission Viejo on the 9/30/2024? (Select One)

Yes

Were there any other companies at or near 26572 Pariso Dr , Mission Viejo on 9/30/2024? (Select One)

No

Did someone in REID CONCRETE, or anyone else, contact the Regional Notification Center on 9/30/2024?

No

Did So Cal Gas respond after the Regional Notification Center created the 811 ticket?



Is REID CONCRETE aware that it needed to contact the Regional Notification Center prior to excavating?

Yes

Did the Regional Notification Center create an 811-ticket for 26572 Pariso Dr , Mission Viejo that REID CONCRETE worked?

Yes

If no one at REID CONCRETE, or anyone else, contacted the Regional Notification Center before excavating, why not?

Other

Explain why REID CONCRETE did not obtain an 811 ticket?

There were marked gas lines from years ago in the dirt. We were aware of the gas lines that were underground. Although being as careful as can be we still nicked a very old gas line.

Has REID CONCRETE ever obtained an 811 ticket, either by calling 811 or using the Regional Notification Center's website?

Yes

The damage notification indicated that a facility was damaged at 26572 Pariso Dr , Mission Viejo on 9/30/2024. Is that correct?

Yes

Was REID CONCRETE the prime contractor on the project at 26572 Pariso Dr , Mission Viejo on 9/30/2024?

Yes

What was mentioned or what direction did the prime contractor provide to you?

Provide the names, phone numbers, and if applicable, their email address for all your personnel who were at 26572 Pariso Dr , Mission Viejo when the facility was damaged.

Name

John Reid

Title

Owner

Phone Number

949-350-8033

Email Address

jreidconcrete@yahoo.com

Add an additional individual?

No

Which one of the individuals you identified was the foreman on the project when the facility was damaged?

John Reid

Facility Damage

Was a facility damaged on 9/30/2024?

Yes

Describe the damaged facility.

Nicked old gas plastic pipe, very thin

Identify the type of material damaged.

pvc

Explain how the facility was damaged?

hand shovel

What equipment did REID CONCRETE use on 9/30/2024? (Select All That Are Applicable)

Shovel

What type of equipment damaged the facility?

Shovel

Who was operating the equipment that damaged the facility on 9/30/2024?

John Reid

Does REID CONCRETE own that equipment?

Yes

## Emergency Response

How did REID CONCRETE learn that the So Cal Gas facility was damaged on 9/30/2024?

**Because I hit the line**

Did anyone with REID CONCRETE call 911 on 9/30/2024 after the damage had occurred?

**No**

Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on 9/30/2024?

**No**

Were there any injuries to any personnel or bystanders on 9/30/2024?

**No**

Were there any fatalities on 9/30/2024 or afterwards, due to the damage at 26572 Pariso Dr , Mission Viejo?

**No**

Was there property damage on 9/30/2024, excluding the facility damage?

**No**

Was there a fire on 9/30/2024 as a result of the damage to the facility?

**No**

Was there an evacuation of any homes or businesses on 9/30/2024 as a result of the damage to the facility?

**No**

Are you aware of anyone else that called 911?

No

Did anyone at REID CONCRETE contact the Regional Notification Center after the damage on 9/30/2024?

No

Did anyone at REID CONCRETE contact So Cal Gas after the damage?

Yes

Who at REID CONCRETE contacted the So Cal Gas?

John Reid

What is the name of the person at the So Cal Gas contacted by the individual you identified above?

I dont know

What steps, if any, have REID CONCRETE taken to prevent a similar damage in the future?

Be very mindful of marked utilities. Even though this was marked accidents still happen

Is there any other information you want to share about this damage?

no

# Exhibit 3



## CONTRACTORS STATE LICENSE BOARD

# ▼ Contractor's License Detail for License # 904326

**DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.**

- ▶ CSLB complaint disclosure is restricted by law ([B&P 7124.6](#)) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed ([B&P 7071.17](#)).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 11/4/2024 3:44:21 PM

### Business Information

REID CONCRETE CONSTRUCTION INC  
21342 VISTA ESTATE DR  
LAKE FOREST, CA 92630  
Business Phone Number:(949) 350-8033

<b>Entity</b>	Corporation
<b>Issue Date</b>	10/03/2007
<b>Reissue Date</b>	11/18/2015
<b>Expire Date</b>	<b>11/30/2025</b>

### License Status

**This license is current and active.**

**All information below should be reviewed.**

### Classifications

- ▶ [C-8 - CONCRETE](#)
- ▶ [C27 - LANDSCAPING](#)
- ▶ [C53 - SWIMMING POOL](#)

### Bonding Information

#### Contractor's Bond

This license filed a Contractor's Bond with [AMERICAN CONTRACTORS INDEMNITY COMPANY](#).

**Bond Number:** 100526772

**Bond Amount:** \$25,000

**Effective Date:** 01/01/2023

[Contractor's Bond History](#)

#### Bond of Qualifying Individual

The qualifying individual JOHN LAWRENCE REID certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

**Effective Date:** 03/08/2017

[BQI's Bond History](#)

### Workers' Compensation

This license has workers compensation insurance with the [WESCO INSURANCE COMPANY](#)

**Policy Number:**WWC3684433

**Effective Date:** 12/27/2023

**Expire Date:** 12/27/2024

[Workers' Compensation History](#)

► 11/18/2015 - LICENSE REISSUED TO ANOTHER ENTITY

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# Exhibit 4

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## 811 ticket request N2428369

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**From** Barton, Angel@EnergySafety <Angel.Barton@energysafety.ca.gov>  
**Date** Mon 11/4/2024 2:16 PM  
**To** Amber Dahl <amber@digalert.org>  
**Cc** Alcantar, Daysi@EnergySafety <Daysi.Alcantar@energysafety.ca.gov>

Good afternoon Amber,

Please provide a copy of all tickets, revisions, and electronic positive responses at about 26572 Pariso Drive, in Mission Viejo, CA, 92691, from the cul-de-sac to cross street Montanoso Drive, for August 30, 2024 to October 14, 2024.

If there is not a ticket at this location for any of these dates, please confirm that finding.

Cordially,

**Angel Barton**

Investigator

Underground Infrastructure Directorate

Phone: (916) 216-0251

[www.energysafety.ca.gov](http://www.energysafety.ca.gov)



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INFRASTRUCTURE  
SAFETY

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# Exhibit 5



## Underground Service Alert

of Southern California™

November 5, 2024

Angel Barton  
Underground Safety Board

**File Number: N2428369**

Dear Angel,

After searching our records from 8/30/24 through 10/14/24, we were unable to find any DigAlert tickets for the location at or near 26572 Pariso Dr in Mission Viejo. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl  
Safety Awareness Director

**From:** [Amber Dahl](#)  
**To:** [Barton, Angel@EnergySafety](mailto:Barton_Angel@EnergySafety)  
**Cc:** [Alcantar, Daysi@EnergySafety](mailto:Alcantar_Daysi@EnergySafety)  
**Subject:** File N2428369  
**Date:** Tuesday, November 5, 2024 12:12:17 PM  
**Attachments:** [N2428369.pdf](#)

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

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Thank you,



**Amber Dahl**, Safety Director  
Underground Service Alert of Southern California  
PO BOX 77070 Corona, CA 92877  
P: 951-808-8115 F: 951-808-8101  
E: [amber@digalert.org](mailto:amber@digalert.org) W: [www.digalert.org](http://www.digalert.org)



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