



# CALIFORNIA UNDERGROUND SAFETY BOARD

## INVESTIGATION REPORT



Date: August 8, 2024  
Case No.: 23NTS0016

### **Violations:**

Dynamic General Construction

Government Code § 4216.2(b): Excavating without first notifying the regional notification center.

Government Code § 4216.4(c)(2): Failure to notify the facility operator upon causing damage to a gas facility.

Government Code § 4216.4(c)(3), (4); Cal. Code Regs., title 19, § 4100(a): Failure to notify the regional notification center of excavation damage to a natural gas facility within two hours of the damage.

### **Executive Summary:**

On December 2, 2024, Dynamic General Construction admitted to digging with a mini excavator to repair a water leak without first notifying the Regional Notification Center and damaging a Southern California Gas Company's gas line at 2900 E Jurupa Street, Ontario, California 91761. After the damage, Dynamic General did contact 911. Dynamic General did not notify Southern California Gas Company and the Regional Notification Center after the damage.

No injuries or fatalities occurred.

### **Reporting Party Information:**

Southern California Gas Company  
555 West 5th Street  
Los Angeles, CA 90013

### **Date of Incident:**

December 2, 2023

### **Location of the Incident:**

2900 E Jurupa Street  
Ontario, California 91761

**Operator:**

Southern California Gas Company  
Regional Notification Center Member Code SCG10K  
555 West 5th Street  
Los Angeles, California 90013

**Excavator:**

Dynamic General Construction  
7502 Boer Avenue  
Whittier, California 90606

**Facility Types Damaged:**

Two-inch plastic gas line owned by Southern California Gas Company.

**Investigation:****Notification of the Incident**

On December 11, 2023, Southern California Gas Company submitted notification of an incident to the California Underground Safety Board. The notification stated, "Third-party working without a USA ticket attempting to fix a water leak hit the 2" plastic service to the warehouse." (Exh. 1.)

Juan Garcia Lopez (Lopez), Damage Prevention Supervisor with Southern California Gas Company submitted a No-Ticket Survey Report that stated Southern California Gas Company was notified through internal email on December 2, 2023, at 11:10 a.m. regarding damage to a two-inch plastic gas line that was struck with a backhoe. (Exh. 1.)



Dynamic General Construction backhoe near Southern California Gas Company's two-inch plastic gas line. Photograph extracted from No-Ticket Survey Report. Photograph taken on December 2, 2023, by Juan Garcia Lopez, Damage Prevention Supervisor with Southern California Gas Company. (Exh.1.)

The case was assigned to Investigator Amy Morford (Investigator).

**Excavation and Identity of the Excavator:**

Government Code section Government Code 4216(g) defines "excavation" to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

Government Code section 4216 (h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their, or his or her, own employees or equipment performs any excavation."

Dynamic General Construction was contracted by Ventura Foods to repair a two-inch PVC water line that was leaking at 2900 E Jurupa Street in Ontario California, 91761. On December 2, 2023, Dynamic General Construction damaged a two-inch plastic gas line while digging with a mini excavator. (Exhs. 1, 4.)

Dynamic General Construction was a licensed contractor, as of December 22, 2023, registered with the California Contractor's State License Board, license number 893781, with a B-General Building and C33-Painting and Decorating classification. (Exh. 2.)

**Dynamic General Construction Did Not Contact the Regional Notification Center Before Digging with a Mini Excavator to Repair a Two-Inch PVC Water Line.**

Government code section 4216.2(b) requires an excavator to first contact a Regional Notification Center prior to excavating.

On December 22, 2023, the Investigator emailed Amber Dahl, Safety Awareness Director at DigAlert, and confirmed no tickets were found from June 2, 2023, through December 2, 2023, for Dynamic General Construction at 2900 E Jurupa Street, Ontario. (Exh. 3.)

On February 21, 2024, Jose Guerro (Guerro), General Manager for Dynamic General Construction, stated in an email to the Investigator that Dynamic General Construction provides general construction services and was contracted by Ventura Foods on December 2, 2023, to repair an underground two-inch water line. (Exh. 4.) Dynamic General Construction did not obtain an 811 ticket before excavation, stating, "This was the four time working on this line, we did call dig alert the first time that we worked on this underground line, but since the leak was inside the parking lot, we were told that the dig alert doesn't apply inside the property, after that we did a few more repairs on this line, that time we were called for another water leak, inside the parking lot property, but after chased the leak, we moved the equipment to the other side of the wall, outside the main parking lot area, we were digging on the small planter (garden), it was Saturday morning and since we knew this line already, we didn't called the dig alert." (Exh. 4.)

#### **Dynamic General Construction Did Not Notify Southern California Gas Company**

Government Code section 4216.4(c)(2) states "an excavator shall immediately notify the operator upon discovering or causing damage to a subsurface installation, including all breaks, leaks, nicks, dents, gouges, grooves, or other damage to subsurface installation lines, conduits, coatings, or cathodic protection."

Guerro stated in an email to the Investigator, that after the line was damaged, Dynamic General Construction called the gas company. (Exh. 4.)

On March 13, 2025, James Cervantes, Pipeline Safety & Compliance Advisor with Southern California Gas Company, notified the Investigator by email on March 12, 2025 (Exh. 5) that Southern California Gas Company was notified of a damaged line by the Ontario Fire Department at 10:58 a.m. on December 2, 2023. (Exh. 5.)

#### **Dynamic General Construction Contacted 911 After The Damage Occurred**

Government Code section 4216.4(c)(1) states an excavator shall call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

On February 20, 2024, the Investigator sent Guerro an email and asked Guerro if Dynamic General Construction called 911 after the gas line was damaged. On February 21, 2024, Guerro replied to the email but did not answer the question. (Exh. 4.)

On May 8, 2024, the Investigator conducted a telephone interview with Guerro and asked if Dynamic General Construction called 911. Guerro responded, “yes.” (Exh. 6)

On March 14, 2025, the Investigator submitted a Public Records Request, Reference # R005407-031425, to the City of Ontario requesting written documentation or 911 audio of an incident occurring on December 2, 2023, at 2900 E Jurupa Street Ontario, California 91761. (Exh. 7.) On March 20, 2025, the City of Ontario replied electronically, with a fire suppression report and 911 log. (Exh. 8.) The documentation provided was redacted so the investigator was unable to confirm who called 911.

On December 2, 2023, the Ontario Fire Department was dispatched to 2900 E Jurupa Street in Ontario at 10:55 a.m. and arrived on scene at 11:01 a.m. The Ontario Fire Department departed the location at 1:53 p.m. (Exh. 8)

**Dynamic General Construction Did Not Report the Damage to the Regional Notification Center**

Government Code section 4216.4(c)(3) requires an excavator to notify the regional notification center within 48 hours of discovering or causing damage to a subsurface installation. Further, sub-section (c)(4) gives the Board authority “to impose more restrictive notification windows” than those imposed by the statute. The Board has done so in California Code of Regulations, title 19, section 4100(a), which requires an excavator with knowledge of damage to a natural gas subsurface installation to notify the regional notification center of the excavation damage no later than 2 hours after the damage to natural gas or hazardous liquid pipelines.

Dynamic General Construction did not report excavation damage at 2900 Jurupa Street in Ontario, to the regional notification center Amber Dahl, Safety Awareness Director at DigAlert, confirmed by email that no DigAlert tickets were found from January 1, 2023, through June 6, 2023, at 2900 E Jurupa Street, Ontario for Dynamic General Construction. (Exh. 9.)

**Findings:**

1. Dynamic General Construction did not notify the Regional Notification Center before excavating.
2. Dynamic General Construction did not inform the facility operator of the damage.
3. Dynamic General Construction did not report damage to the Regional Notification Center within two hours.

Investigator	Supervisor
Amy Morford	Anona Bonner
Signature	Signature
/s/Amy Morford	/s/Anona Bonner

**Exhibit List:**

<b>Exhibit No.</b>	<b>Description</b>	<b>Date</b>	<b>Received From</b>
1.	No-Ticket Survey Report submitted to the Underground Safety Board	Downloaded on 12/11/2023	Juan Garcia Lopez, Damage Prevention Supervisor Southern California Gas
2.	Contractor's License Detail for License No. 893781 obtained from the Contractors State License Board Website	Downloaded on 12/22/2023	California Contractors State License Board website at <a href="https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx">https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx</a>
3.	Email from DigAlert stating there were no valid tickets for the underlying job to this incident	Received on 12/22/2023	Amber Dahl, Safety Awareness Director DigAlert
4.	Email from Jose Guerro providing incident information	Received on 02/21/2024	Jose Guerro, General Manager Dynamic General Construction
5.	Information Request response from SoCal Gas	Received on 03/13/2025	James Cervantes, Pipeline Safety & Compliance Advisor, SoCal Gas
6.	Record of telephone conversation with Jose Guerro prepared by Amy Morford	Telephone interview conducted by Amy Morford on 5/8/2024	
7.	Public records request to the City of Ontario	Request sent on 03/14/2025	
8.	Electronic response from Ontario Records Center regarding Public Records Request Reference # R005407-031425	Received on 03/20/2024	Carolina Ortiz, Records Specialist, Fire Department City of Ontario
9.	Email correspondence with DigAlert regarding damage notification	Sent on 03/31/2025 and received on 04/01/2025	Amber Dahl, Safety Awareness Director DigAlert

# Exhibit 1





## No-Ticket Survey Report

**Submitted By: Anonymous user**

**Submitted Time: December 11, 2023 10:39 PM**

### Your Information

Your Name

Juan Garcia Lopez

Your Phone Number

8182696760

Your E-mail

jgarcial@socalgas.com

### Reviewer Information

Has the information you are submitting today been reviewed or changed by anyone besides yourself?

No

## **Excavator Information**

Company Name

Dynamic General Construction

## Excavator Contact Details

Name

Jose Guerra

Phone Number


5623555075


E-mail


guerreje.dynamicconstruction@yahoo.com


Supporting Documentation

Upload a photo of the company truck, uniform, or business card.

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## Contractor's License Detail for License # 893781

**DISCLAIMER:** A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- CSLB complaint disclosure is restricted by law (B&P 71(24.6)) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- Arbitrations are not listed unless the contractor fails to comply with the terms.
- Due to workload, there may be relevant information that has not yet been entered into the board's license database.

### Business Information

DYNAMIC GENERAL CONSTRUCTION  
7502 BOER AVENUE  
WHITTIER, CA 90606  
Business Phone Number:(562) 355-5075

**Entity** Sole Ownership  
**Issue Date** 04/04/2007  
**Expire Date** 04/30/2025

### License Status

This license is current and active.

All information below should be reviewed.

### Classifications


- B - GENERAL BUILDING
- C33 - PAINTING AND DECORATING

### Bonding Information

#### Online Services Quick Hits

- [Check a License or HIS Registration](#)
- [Find My Licensed Contractor](#)
- [Frequently Asked Questions](#)
- [Forms and Applications](#)
- [Guides and Publications](#)
- [CSLB Laws and Regulations](#)
- [List of All CSLB Fees](#)
- [License Classifications](#)
- [Contractor Newsletter](#)
- [Application Status](#)
- [Application Status \(Secured\)](#)
- [Application Status by Personnel Name](#)
- [Application Status by Business Name](#)
- [CSLB Email Login](#)

#### Online Services



Who took the photos?

Name

Juan Garcia Lopez

Phone Number

8182696760

E-mail

jgarcial@socalgas.com

Upload other documentation substantiating the identity of the excavator.

IMG\_1932.jpg, 1.64MB

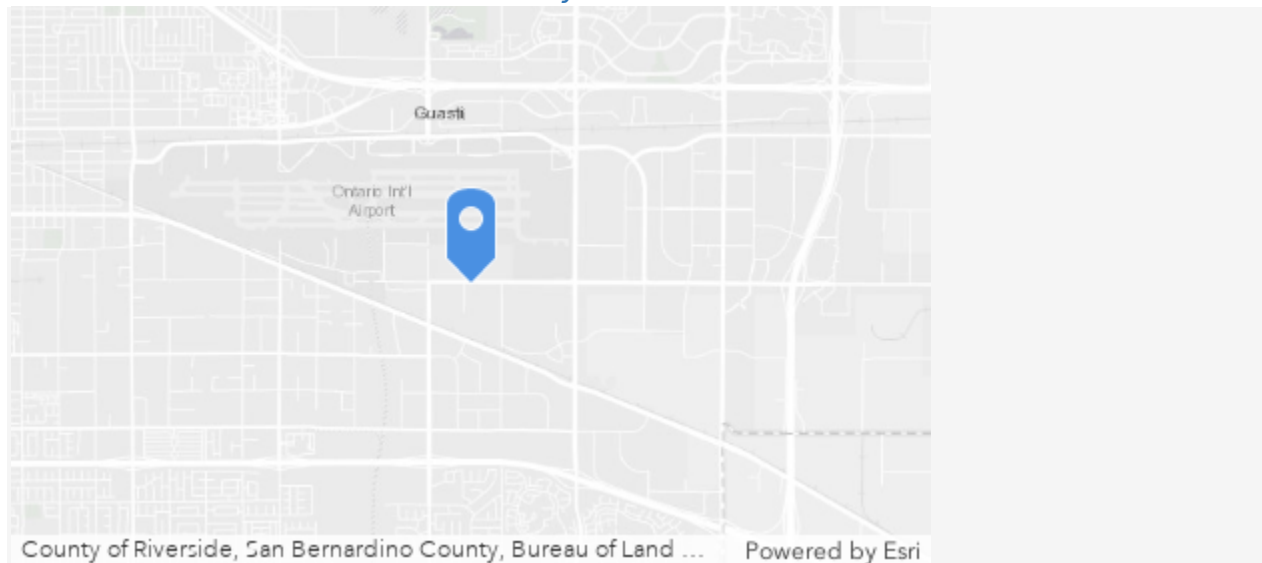
## Damage

Does this no-ticket complaint involve a damage?

Yes, damage occurred.

Location

*Indicate location of excavation activity.*



*Best address or cross streets of damage location.*

2900 E Jurupa St, Ontario Ca 91761

*Describe the observed excavation activity.*

Third-party working without a USA ticket attempting to fix a water leak hit the 2" plastic service to the warehouse.

*Upload photo of excavation location. The photo should be taken at a wide angle and include location identifiers such as buildings in the background, street signs, bridges, freeways, etc.:*



*Who took the photos?*

*Name*

Juan Garcia Lopez

*Phone Number*

8182696760

*E-mail*

jgarcial@socalgas.com

*Upload photo, map, survey, or other documentation substantiating the location of your facilities in relation to the observed excavation activity.*

IMG\_2155.jpg, 3.6MB

*Who authored the submitted documentation?*

*Name*

Juan Garcia Lopez

*Phone Number*

8182696760

*E-mail*

jgarcial@socalgas.com

**Does this incident involve:**

Injury?

No

Death?

No

Fire or evacuation?

## **Damage Information**

Date you learned of the damage:

December 2, 2023

Time you learned of the damage:

11:10

How did you learn of the damage?

Internal e-mail notification.

Supporting Documentation

## **Damage Details**

Type of Facility damaged?

Natural Gas

Tool that caused the damage:

Backhoe

Upload photo depicting the damaged facility



Who took the photo?

Name

Juan Garcia Lopez

Phone

8182696760



E-mail  
jgarcial@socalgas.com

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# Exhibit 2

### Contractor's License Detail for License # 893781

**DISCLAIMER:** A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- Arbitrations are not listed unless the contractor fails to comply with the terms.
- Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Business Information

DYNAMIC GENERAL CONSTRUCTION

7502 BOER AVENUE

WHITTIER, CA 90606

Business Phone Number:(562) 355-5075

Entity

Sole Ownership

Issue Date

04/04/2007

Expire Date

04/30/2025

License Status

This license is current and active.

All information below should be reviewed.

Classifications

- B - GENERAL BUILDING
- C33 - PAINTING AND DECORATING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with [BUSINESS ALLIANCE INSURANCE COMPANY](#).

**Bond Number:** G91022414254

**Bond Amount:** \$25,000

**Effective Date:** 01/01/2023

[Contractor's Bond History](#)

Workers' Compensation

This license has workers compensation insurance with the [STATE COMPENSATION INSURANCE FUND](#)

**Policy Number:**2348496

**Effective Date:** 04/04/2020

**Expire Date:** 04/04/2024

[Workers' Compensation History](#)

[Personnel List](#)

Is this your license?

Does any of the information need to be corrected/updated?

[Find out how to make changes to your license info](#)

Online Services Quick Hits

- Check a License or HIS Registration
- Find My Licensed Contractor
- Frequently Asked Questions
- Forms and Applications
- Guides and Publications
- CSLB Laws and Regulations
- List of All CSLB Fees
- License Classifications
- Contractor Newsletter
- Application Status
- Application Status (Secured)
- Application Status by Personnel Name
- Application Status by Business Name
- CSLB Email Login

Online Services



# Exhibit 3



## Underground Service Alert

of Southern California™

December 22, 2023

Amy Morford  
Underground Safety Board  
715 P St, 20th Floor  
Sacramento, CA 95814

**File Number: Unknown**

Dear Amy,

After searching our records from 6/2/23 through 12/2/23, we were unable to find any DigAlert tickets for the location at 2900 E Jurupa St in Ontario. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl  
Safety Awareness Director

**From:** [Amber Dahl](#)  
**To:** [Morford, Amy@EnergySafety](mailto:Morford, Amy@EnergySafety)  
**Subject:** RE: Ticket Search  
**Date:** Friday, December 22, 2023 3:15:58 PM  
**Attachments:** [2900 E Jurupa St.pdf](#)

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You don't often get email from [amber@digalert.org](mailto:amber@digalert.org). [Learn why this is important](#)

Thank you,



**Amber Dahl**, Safety Director  
Underground Service Alert of Southern California  
PO BOX 77070 Corona, CA 92877  
P: 951-808-8115 F: 951-808-8101  
E: [amber@digalert.org](mailto:amber@digalert.org) W: [www.digalert.org](http://www.digalert.org)



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**From:** Morford, Amy@EnergySafety <[Amy.Morford@energysafety.ca.gov](mailto:Amy.Morford@energysafety.ca.gov)>  
**Sent:** Friday, December 22, 2023 2:41 PM  
**To:** [amber@digalert.org](mailto:amber@digalert.org)  
**Subject:** Ticket Search

Hello,

Would you please check for tickets on the following:

12/02/2023  
2900 E Jurupa Street  
Ontario CA 91761

Thanks ~ Amy

Amy Morford  
Investigator  
[Amy.Morford@energysafety.ca.gov](mailto:Amy.Morford@energysafety.ca.gov)  
Direct: 279-789-1815

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor

Sacramento, CA 95814



**OFFICE OF ENERGY  
INFRASTRUCTURE  
SAFETY**

# Exhibit 4



On Tuesday, February 20, 2024 at 05:13:45 PM PST, Morford, Amy@EnergySafety <amy.morford@energysafety.ca.gov> wrote:

Good morning, Mr. Guerro,

My name is Amy Morford, and I represent the Investigations Division of the Underground Safety Board. I am reaching out to you to gather information regarding a dig-in incident that transpired near 2900 E. Jurupa Street, Ontario, California, on December 2, 2023.

My primary objective is to comprehensively understand the circumstances surrounding the damaged line and compile accurate facts pertaining to the events that unfolded on that day.

Please respond to this inquiry within the next 10 days to the best of your abilities. If you have any questions or prefer verbal communication, feel free to reach out to me at 279-789-1815.

---

The incident is reported as occurring on December 2, 2023, near 2900 E. Jurupa Street, Ontario, CA. Is this correct?

What services does your company, Dynamic General Construction, provide?

What is your position and title?

Who contracted your services for the project?

Did Dynamic General contact the regional notification center before beginning the work that damaged the gas line?

If not, explain why not.

If so, provide the ticket or tickets created by the regional notification center.

How did Dynamic General prepare the job site before commencing work?

Before Dynamic General began the work that damaged the gas line, was Dynamic General aware that the gas line was there?

If so, what indicated the presence of the gas line?

Before Dynamic General started to excavate, did you see any painted field marks on the ground that indicated where the work was to be done and the presence of underground facilities?

What was the scope of work for this project? Please provide me with the job contract.

How many individuals were present on the job site that day? Please provide the names and contact information for all personnel involved.

Explain what work Dynamic General performed to repair the water leak.

Please provide all photos of the site, including photos of the water line and photos of the gas line.

In repairing the water line, what equipment did Dynamic General use to dig? If Dynamic General removed pavement as part of the work, what equipment was used to remove the pavement?

Regarding the equipment, who owns or rented it? If rented, please provide the rental contract along with the vendor's name and contact information.

Explain how Dynamic General damaged the gas line and identify the tool that damaged the line.

What the was the date and time that the gas line was damaged?

Who first determined that the gas line had been damaged?

How did that person know the line had been damaged?

What did Dynamic General do immediately after learning that the gas line had been damaged?

Did Dynamic General call 911 after the gas line was damaged?

Did Dynamic General notify the Southern California Gas Company after the line was damaged?

Did Dynamic General notify the regional notification center after the line was damaged?

What time did SoCal Gas arrive to the incident?

In your email correspondence from December 27, you referred to two different Southern California Gas employees or crews that responded. At what times did those responses happen?

What did SoCal Gas do and when was the line repaired?

In your email correspondence from December 27, you stated that the damaged gas line was

“abandoned”. What do you mean by “abandoned,” and how did you determine that it had been “abandoned”?

In your email correspondence from December 27, you also stated that the gas company stopped the leak. If gas was flowing out of the line after the line was damaged, why did you state that the line was “abandoned”?

In your email correspondence from December 27, you stated “it was a request to eliminate this line.” In stating “this line,” were you referring to the water line or the gas line? Who made the request, and what exactly did the request ask Dynamic General to do?

If Dynamic General was asked to remove the gas line, explain exactly what work Dynamic General performed to do that work.

In email correspondence from December 27, you stated, “This line was ran under a parking lot, with no shutoff valve is connected from the main line, there is no regulator and meter on this line.” How did you determine this?

In your correspondence dated December 27, 2003, you stated SoCal gas installed the line without a shut off valve. How did you determine this?

Was a shut off valve located? What happened?

Was anyone injured when the gas line was damaged? If so, state the number of people identify the injuries.

Was any property damaged when the gas line was damaged? If so, describe all the damage.

If there is any additional information that you believe we should know , please provide that information.

Your prompt attention to these inquiries is greatly appreciated. I look forward to receiving your comprehensive responses.

Thank you,

Amy Morford  
Investigator | Underground Investigations Division  
[Amy.Morford@energysafety.ca.gov](mailto:Amy.Morford@energysafety.ca.gov)  
Direct: 279-789-1815

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor  
Sacramento, CA 95814



OFFICE OF ENERGY  
INFRASTRUCTURE  
SAFETY

**From:** [Jose Guerrero](#)  
**To:** [Morford, Amy@EnergySafety](mailto:Morford, Amy@EnergySafety)  
**Subject:** Re: Inquiry Regarding Dig-In Incident at 2900 E. Jurupa Street, Ontario, CA on 12/2/23  
**Date:** Wednesday, February 21, 2024 10:32:19 AM

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---

Hello Amy, I answered your questions in order, thanks.

1-Yes, the incident occurred on 900 E. Jurupa Street, Ontario, CA

2-We provide general construction services.

3-I'm the general manager.

4-Ventura food contracted us.

5-This was the four time working on this line, we did call dig alert the first time that we worked on this underground line, but since the leak was inside the parking lot, we were told that the dig alert doesn't apply inside the property, after that we did a few more repairs on this line, that time we were called for another water leak, inside the parking lot property, but after chased the leak, we moved the equipment to the other side of the wall, outside the main parking lot area, we were digging on the small planter (garden), it was Saturday morning and since we knew this line already, we didn't called the dig alert.

6-No ticked #

7-We prepared for this job, digging smalls areas at the time, until we found the line that we were looking for, so dug a little more to make room so we can make the repair, and then we hit the gas line.

8- We didn't know that any gas line will be on the way, there was no marks on any signs on the way.

9- there was no marks indicating lines on the way, after the second crew of SoCal gas showed up, they did put the yellow marks.

10- scope of work was to repair the 2" water line, underground.

11-we had six guys on site that day,

12- we eliminated a section of the water line and ran a new line to fix the leak.

13 I don't have photos of the gas line.

14- we didn't remove pavement; we used a mini excavator to dig on the dirt.

15- we own the equipment.

16-We were finished digging, believe me, we were finishing digging when we hit the line, we did a very small hole on the line,

17-I think this happened around 10:30 -11:00 am.

18-We called the gas company, and one guy came, he didn't know anything about this line, he waisted 2.5 hours, he walked a lot around trying to figure out, but he did nothing, he did absolutely nothing on this, he couldn't locate from where the line was coming from.

19- We heard the SoCal guys saying that this line was abandoned long time ago, and there was a request to eliminated, looks like this line was installed long time ago but

never was on use.

20- the line was abandoned but never got eliminated, so it was abandoned but alive line.

21- Same thing we heard that was a request to eliminate the line, from conversation with the SoCal gas guy, NO REQUEST TO US TO ELIMINATED, NO ONE AT VENTURA FOODS KNEW ABOUT THIS LINE AT THAT MOMENT.

22- No one asked us to eliminate the line, we were there to work just on the water line.

23- there was no Shutoff valve, if there is a Shutoff valve, WHY they didn't used? there is also no regulator, if you want, we can meet there and walk this area, unless the regulator is located somewhere else, inside the facility, the second crew that came in, they Knew about this line and dug a hole on the grass to located the line, and they bended the line with special tool to stop the leak, but they didn't close any valve, there is a second gas line that feed the building, but this one has shutoff valves and regulators.

24- This line is connected from the main, that is what the SoCal team said, that in order to stop the leak they will need to cut off the gas to a few different companies, that is why they end just bended the line, to stop the gas flow.

25- No one was able to locate a shutoff valve,

26 Thanks god, no one was injured.

27- No property damage, other than they stopped production lines.

28- After the second crew came in, they did mark yellow marks from where they bended the line, to where we were working, I understand that we made a mistake for not doing our dig alert, but I think even doing it, we still will hit the line,

29- who in the world will install a line from the main header with no isolation valve, this is really unsafe from SoCal gas, unless there is one under the street that no one knows.

30- with a shutoff valve, we would just close the valve to stop the leak, and everything would be fine.

Please let me know if you have any questions or need to talk or even better, we can meet.

These three guys can also give you information.

Angel Zamora (562)505-8682

Armando Perez (562)341-8543

Armando Perez Jr (562) 756-7811

*Thanks*

*Jose Guerrero*

*Dynamic General Construction*

*Lic #893781*

*Cell, (562) 355-5075*

## Riverside Excavator Interview Q&A

Interview questions sent 2/20/24 to excavator, Jose Guerrero, Dynamic General Construction. Questions returned via email 2/21/24.

---

1. The incident is reported as occurring on December 2, 2023, near 2900 E. Jurupa Street, Ontario, CA. Is this correct?

Yes, the incident occurred on 900 E. Jurupa Street, Ontario, CA

2. What services does your company, Dynamic General Construction, provide?

We provide general construction services.

3. What is your position and title?

I'm the general manager.

4. Who contracted your services for the project?

Ventura food contracted us.

5. Did Dynamic General contact the regional notification center before beginning the work that damaged the gas line?

This was the four time working on this line, we did call dig alert the first time that we worked on this underground line, but since the leak was inside the parking lot, we were told that the dig alert doesn't apply inside the property, after that we did a few more repairs on this line, that time we were called for another water leak, inside the parking lot property, but after chased the leak, we moved the equipment to the other side of the wall, outside the main parking lot area, we were digging on the small planter (garden), it was Saturday morning and since we knew this line already, we didn't called the dig alert.

6. If not, explain why not.

No ticket #

7. If so, provide the ticket or tickets created by the regional notification center.

8. How did Dynamic General prepare the job site before commencing work?

We prepared for this job, digging smalls areas at the time, until we found the line that we were looking for, so dug a little more to make room so we can make the repair, and then we hit the gas line.

9. Before Dynamic General began the work that damaged the gas line, was Dynamic General aware that the gas line was there?

NO REPLY

10. If so, what indicated the presence of the gas line?

NO REPLY

11. Before Dynamic General started to excavate, did you see any painted field marks on the ground that indicated where the work was to be done and the presence of underground facilities?

there was no marks indicating lines on the way, after the second crew of SoCal gas showed up, they did put the yellow marks.

12. What was the scope of work for this project? Please provide me with the job contract.

scope of work was to repair the 2" water line, underground.

13. How many individuals were present on the job site that day? Please provide the names and contact information for all personnel involved.

we had six guys on site that day

14. Explain what work Dynamic General performed to repair the water leak.

we eliminated a section of the water line and ran a new line to fix the leak.

15. Please provide all photos of the site, including photos of the water line and photos of the gas line.

I don't have photos of the gas line.

16. In repairing the water line, what equipment did Dynamic General use to dig? If Dynamic General removed pavement as part of the work, what equipment was used to remove the pavement?

we didn't remove pavement; we used a mini excavator to dig on the dirt.

17. Regarding the equipment, who owns or rented it? If rented, please provide the rental contract along with the vendor's name and contact information.

we own the equipment.

18. Explain how Dynamic General damaged the gas line and identify the tool that damaged the line.

We were finished digging, believe me, we were finishing digging when we hit the line, we did a very small hole on the line

19. What the was the date and time that the gas line was damaged?

I think this happened around 10:30 -11:00 am.

20. Who first determined that the gas line had been damaged?

21. How did that person know the line had been damaged?

We heard the SoCal guys saying that this line was abandoned long time ago, and there was a request to eliminated, looks like this line was installed long time ago but never was on use.

22. What did Dynamic General do immediately after learning that the gas line had been damaged?

NO REPLY

23. Did Dynamic General call 911 after the gas line was damaged?

NO REPLY

24. Did Dynamic General notify the Southern California Gas Company after the line was damaged?



We called the gas company, and one guy came, he didn't know anything about this line, he waited 2.5 hours, he walked a lot around trying to figure out, but he did nothing, he did absolutely nothing on this, he couldn't locate from where the line was coming from.

25. Did Dynamic General notify the regional notification center after the line was damaged?

NO REPLY

26. What time did SoCal Gas arrive to the incident?

NO REPLY

27. In your email correspondence from December 27, you referred to two different Southern California Gas employees or crews that responded. At what times did those responses happen?

NO REPLY

28. What did SoCal Gas do and when was the line repaired?

29. In your email correspondence from December 27, you stated that the damaged gas line was "abandoned". What do you mean by "abandoned," and how did you determine that it had been "abandoned"?

We heard the SoCal guys saying that this line was abandoned long time ago, and there was a request to eliminated, looks like this line was installed long time ago but never was on use.

30. In your email correspondence from December 27, you also stated that the gas company stopped the leak. If gas was flowing out of the line after the line was damaged, why did you state that the line was "abandoned"?

the line was abandoned but never got eliminated, so it was abandoned but alive line.

31. In your email correspondence from December 27, you stated "it was a request to eliminate this line." In stating "this line," were you referring to the water line or the gas line? Who made the request, and what exactly did the request ask Dynamic General to do?

Same thing we heard that was a request to eliminate the line, from conversation with the SoCal gas guy, NO REQUEST TO US TO ELIMINATED, NO ONE AT VENTURA FOODS KNEW ABOUT THIS LINE AT THAT MOMENT.

32. If Dynamic General was asked to remove the gas line, explain exactly what work Dynamic General performed to do that work.

No one asked us to eliminate the line, we were there to work just on the water line.

33. In email correspondence from December 27, you stated, "This line was ran under a parking lot, with no shutoff valve is connected from the main line, there is no regulator and meter on this line." How did you determine this?

there was no Shutoff valve, if there is a Shutoff valve, WHY they didn't used? there is also no regulator, if you want, we can meet there and walk this area, unless the regulator is located somewhere else, inside the facility, the second crew that came in, they Knew about this line and dug a hole on the grass to located the line, and they bended the line with special tool to stop the leak, but they didn't close any valve, there is a second gas line that feed the building, but this one has shutoff valves and regulators.

34. In your correspondence dated December 27, 2003, you stated SoCal gas installed the line without a shut off valve. How did you determine this?

This line is connected from the main, that is what the SoCal team said, that in order to stop the leak they will need to cut off the gas to a few different companies, that is why they end just bended the line, to stop the gas flow.

35. Was a shut off valve located? What happened?

No one was able to locate a shutoff valve,

36. Was anyone injured when the gas line was damaged? If so, state the number of people identify the injuries.

Thanks god, no one was injured.

37. Was any property damaged when the gas line was damaged? If so, describe all the damage.

No property damage, other than they stopped production lines.

38. If there is any additional information that you believe we should know, please provide that information.

After the second crew came in, they did mark yellow marks from where they bended the line, to where we were working, I understand that we made a mistake for not doing our dig alert, but I think even doing it, we still will hit the line, who in the world will install a line from the main header with no isolation valve, this is really unsafe from SoCal gas, unless there is one under the street that no one knows. with a shutoff valve, we would just close the valve to stop the leak, and everything would be fine. Please let me know if you have any questions or need to talk or even better, we can meet. These three guys can also give you information.

Angel Zamora (562)505-8682

Armando Perez (562)341-8543

Armando Perez Jr (562) 756-7811

**Re: Dig Incident at 2900 E. Jurupa Street, Ontario, CA on 12/2/2023**

Jose Guerrero &lt;guerreje.dynamicconstruction@yahoo.com&gt;

Wed 12/27/2023 6:29 AM

To: Morford, Amy@EnergySafety &lt;Amy.Morford@energysafety.ca.gov&gt;; Jose Guerrero &lt;guerreje.dynamicconstruction@yahoo.com&gt;

You don't often get email from guerreje.dynamicconstruction@yahoo.com. [Learn why this is important](#)

Hello Amy, yes I can help you with this, we were digging to repair a water leak, we already worked on this water line a few times already,

We damaged a gas line that was abandoned long time ago, according with the socal gas company and Ventura foods, it was a request to eliminate this line,

This line was ran under a parking lot, with no shutoff valve is connected from the main line, there is no regulator and meter on this line,

Can't believe that socal gas installed this line with no shutoff valve, really unsafe, the first guy from socal gas that came in, didn't know anything about this line, he was looking all over the place trying to figure out, but he waisted his time, the second crew I guess knew about this line and stopped the leak, Im working out of town but will be back tomorrow, let me know if you need to talk, thanks

[Sent from Yahoo Mail for iPhone](#)

On Tuesday, December 26, 2023, 8:41 PM, Morford, Amy@EnergySafety <Amy.Morford@energysafety.ca.gov> wrote:

Hello,

I have been assigned to look into this incident.

Please see attached for more information.

I'm looking forward to working with you.

Amy Morford  
Investigator  
Amy.Morford@energysafety.ca.gov  
Direct: 279-789-1815

[Office of Energy Infrastructure Safety](#)  
715 P Street, 20th Floor  
Sacramento, CA 95814



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**EXECUTIVE OFFICER**

Tony Marino

**TRANSMITTED VIA ELECTRONIC MAIL**

**Request Date:** December 27, 2023

**Response Due:** January 10, 2024

To: Jose Guerro  
Dynamic General Construction  
7502 Boer Avenue  
Whittier, CA 90606  
[Guerreje.dynamicconstruction@yahoo.com](mailto:Guerreje.dynamicconstruction@yahoo.com)

**Investigator:** Amy Morford

**Information Request Number:** Underground Safety-IR-136

**Subject:** Excavating without an 811 ticket, near 2900 E. Jurupa Street, Ontario, California, on or about December 2, 2023.

**INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. If you have any questions about the meaning or scope of the information requests herein, at your earliest opportunity, direct such questions to the Energy Safety investigator identified in g. below.
- c. Lack of clarity on meaning or scope of requests, without prior request for clarification from the “investigator,” will not be a permissible reason for incomplete responses and will be regarded as non-compliance with the request.
- d. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests below. As used in this context herein, “identify” means to provide the full name, business address, and title of each employee, consultant, or agent who provided such information.
- e. If you do not know the exact answer to any of the requests below, please indicate and provide your best estimate.
- f. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.
- g. Send your response to case investigator:

[Amy.Morford@energysafety.ca.gov](mailto:Amy.Morford@energysafety.ca.gov)

1. This is a request for a copy of all records including video, photographs, interviews, documents, and any reports of any kind regarding the December 2, 2023, incident, excavating without 811 ticket near 2900 E. Jurupa Street, Ontario, California.

**END OF REQUEST**

# Exhibit 5

**From:** [Cervantes, James](#)  
**To:** [Morford, Amy@EnergySafety](#)  
**Cc:** [ES-PSC SCG](#)  
**Subject:** RE: Re: OEIS Information Request, Case 23NTS0016, Dynamic General Construction  
**Date:** Thursday, March 13, 2025 3:40:24 PM  
**Attachments:** [image002.png](#)  
[image003.png](#)  
[2025.03.12\\_01\\_1st Info Request to SoCal Gas Dynamic General.docx](#)

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You don't often get email from [jjcervantes@socalgas.com](mailto:jjcervantes@socalgas.com). [Learn why this is important](#)

**CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.**

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Hello Amy,

Please refer to our response in red in the attached word document *2025.03.12\_01\_1st Info Request to SoCal Gas Dynamic General* regarding your data request.

Thank you,

**James Cervantes**

Pipeline Safety & Compliance Advisor

[JJCervantes@socalgas.com](mailto:JJCervantes@socalgas.com)

Cell: (310) 970-4854



---

**From:** Cervantes, James <[JJCervantes@socalgas.com](mailto:JJCervantes@socalgas.com)>

**Sent:** Wednesday, March 12, 2025 11:49 AM

**To:** Morford, Amy@EnergySafety <[Amy.Morford@energysafety.ca.gov](mailto:Amy.Morford@energysafety.ca.gov)>

**Cc:** ES-PSC SCG <[ES-PSCSCG@semprautilities.com](mailto:ES-PSCSCG@semprautilities.com)>

**Subject:** RE: Re: OEIS Information Request, Case 23NTS0016, Dynamic General Construction

Hello Amy,

I'll get started on your request.

Thank you,

**James Cervantes**

Pipeline Safety & Compliance Advisor

[JJCervantes@socalgas.com](mailto:JJCervantes@socalgas.com)

Cell: (310) 970-4854



---

**From:** Morford, Amy@EnergySafety <Amy.Morford@energysafety.ca.gov>

**Sent:** Wednesday, March 12, 2025 11:14 AM

**To:** ES-PSC SCG <ES-PSCSCG@semprautilities.com>

**Subject:** [EXTERNAL] Re: OEIS Information Request, Case 23NTS0016, Dynamic General Construction

Hello,

My name is Amy Morford, and I represent the Underground Safety Board Investigations Division. I am the investigator assigned to gather information regarding a dig-in incident that transpired at 2900 E. Jurupa Street, Ontario, California, on December 2, 2023.

Please see the attached document for more information.

Your timely response is appreciated. Feel free to contact me via phone at 279-789-1815.

**Amy Morford**

Senior Policy Investigator

Underground Investigations Division

Phone: 279-789-1815

[www.energysafety.ca.gov](http://www.energysafety.ca.gov)



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Dave Sorem

**TRANSMITTED VIA ELECTRONIC MAIL**

**EXECUTIVE OFFICER**

Brittany Branaman (Acting)

**Request Date:** March 12, 2025

**Response Due:** March 22, 2025

To: Southern California Gas & Electric  
555 W. 5<sup>th</sup> Street  
Los Angeles, CA 90013  
[ES-PSCSCG@semprautilities.com](mailto:ES-PSCSCG@semprautilities.com)

**Investigator:** Amy Morford

Send your response to the investigator at this email address:

[Amy.Morford@energysafety.ca.gov](mailto:Amy.Morford@energysafety.ca.gov)

**Information Request Number:** Underground Safety-IR-2025-072

**Subject:** Damage to SoCal Gas line at 2900 E. Jurupa Street, Ontario, California, on December 2, 2023.

On December 2, 2023, at 2900 E. Jurupa Street in Ontario, California, Dynamic General Construction damaged a SoCal gas line.

A SoCal Gas No-Ticket Survey Report was submitted to the Underground Safety Board on December 11, 2023, by Juan Garcia Lopez. The report states SoCal Gas was notified of the damage on December 2, 2023, at 11:10 a.m. via an internal e-mail notification.

**REQUESTS**

1. Confirm if SoCal Gas received an external telephone call from Dynamic General Construction to report damages on December 2, 2023. If yes, provide a call record or log.
  - a. According to our records SoCalGas was first notified by the Ontario FD – 12-02-2023 at 10:58.

### **INSTRUCTIONS**

- a. Provide all information in your possession, custody, or control by the above due date.
- b. If you do not know the exact answer to any of the requests below, please indicate and provide your best estimate.
- c. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.) unless otherwise specified in the request.

# Exhibit 6



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INTERVIEW REPORT**

**REPORT DATE:** May 8, 2024

**CASE NO:** CAS-01577-K6P4T4

**DATE/TIME OF INTERVIEW:** May 8, 2024, 11:08 a.m.

**LOCATION OF INTERVIEW:** Phone

**NAME/ADDRESS OF INTERVIEWEE:**

Jose Guerro, General Manager  
Dynamic General Construction  
7502 Boer Avenue  
Whittier, CA 90606  
[Guerreje.dynamicconstruction@yahoo.com](mailto:Guerreje.dynamicconstruction@yahoo.com)  
562-355-5075

**NARRATIVE:**

On December 2, 2023, Dynamic General Construction was repairing a water leak at 2900 E Jurupa Street, Ontario when they struck a 2-inch plastic gas line between 10:30 a.m. and 11:00 a.m. Dynamic General did not have an 811 ticket.

**INTERVIEW:**

Amy Morford (AM) – Investigator

Excavator (EXCAV) – Jose Guerro, General Manager, Dynamic General Construction (Dynamic)

AM: I am following up with a few more questions regarding the damaged gas line incident that took place at 2900 E. Jurupa Street in Ontario on December 2, 2023. You are familiar with this incident?

EXCAV: "Yes, yes."

AM: On February 21, 2024, in email correspondence you stated the following:

"This was the four time working on this line, we did call dig alert the first time that we worked on this underground line, but since the leak was inside the parking lot, we were told that the dig alert doesn't apply inside the property, after that we did a few more repairs on this line, that time we were called for another water leak, inside the parking lot property, but after chased the leak, we moved the equipment to the other side of the wall, outside the main parking lot area, we were digging on the small planter (garden), it was Saturday morning and since we knew this line already, we didn't called the dig alert."

AM: Dynamic was called to work on a water line at this location. Is that correct?

EXCAV: "Yeah, that's correct."

AM: You stated previously this was the fourth time working on this line. The fourth time was December 2, 2024.

EXCAV: "Yeah, on the same line. Yeah, but we were working inside on the same line, just inside the property line like all the parking lot."

AM: Do you remember what the dates were of the other times roughly?

EXCAV: "You know what? I have no idea. But we were, we started on, maybe in 2022, a few years ago."

AM: What does Dynamic do there?

EXCAV: "We do a lot of, we do welding and we do general construction as well."

AM: Do they call you on a as need basis when they have an issue?

EXCAV: "Yes."

AM: You are called by Ventura Foods. Is that who contracts you?

EXCAV: "Yes."

AM: Do you have tickets for when you previously worked at that location?

EXCAV: "For the very first time, when we call in because then when the people show up to see where we're gonna be working, like they didn't have, like access, right? They need to go to the security gate. So, they told us, you know that doesn't apply to us, we only go onto the property."

AM: You are working inside the property?

EXCAV: "Yes."

AM: You have to go to the security gate and security lets you in?

EXCAV: "Yes."

AM: Did security tell you; you don't need a ticket?

EXCAV: "No, no. When we called the second time to get the ticket. They, that's what we were told."

AM: The second time you called for a ticket; you were told it didn't apply?

EXCAV: Yeah, we did a ticket, but they thought, you know what, we don't wanna have access in, we normally do things outside the property.

AM: You were told that inside the property you didn't need a ticket?

EXCAV: "Yes."

AM: Who told you that?

EXCAV: "When, when we spoke over the over the phone the, the 811."

AM: Do you think private property doesn't need a ticket?

EXCAV: "We got a ticket back then. But that's it."

AM: Were you still working off the same ticket or was this incident a new project?

EXCAV: "Oh that was on the, that was on the new project on the same line. But different date."

AM: The first time you worked it, you got a ticket. The second time was a different date. You called 811 and they told you, you didn't need a ticket?

EXCAV: "Yeah. And we were, and we were chasing the line. It was one time broke on one area that was the other time that we made a phone call and Dig Alert didn't and apply so we dig it, and we fix it and then it broke off another like another 50 foot back, so we did the same thing, we dig and remove the line, fix it and

we were chasing it back. But the last time we got called it was on a Friday and it was still, it's in the property, but we didn't find that much so we were like, outside on the other side of the wall, it was like a small garden right there and we, that's where we hit that.

AM: Okay, so hold on a second. Between the very first time you worked and the second time, do you remember how long it was in-between jobs? Approximately? Was it a couple of weeks? A couple of months?

EXCAV: "Maybe, eight months."

AM: The first time Dynamic went out there, what were you doing?

EXCAV: "Well, we are always doing something for them, like welding or painting. But we also do water leak repairs."

AM: The first time you were out there, when you got the ticket, you were working on a water line?

EXCAV: "Yeah. Yeah."

AM: What was wrong with the line?

EXCAV: "Yeah, water was coming out on the ground, so we went over there, look at it and we fix it."

AM: So, the second time, what did you go back for?

EXCAV: "I mean like I don't know. But we, we were there doing something like painting or concrete repair."

AM: Do you remember what the third time was for?

EXCAV: I don't remember, but the Ventura food is a huge place. I mean, we are always there doing something. Right now, we are painting the whole building."

AM: This last time, this fourth time, was when you were called regarding a water leak?

EXCAV: "Yes."

AM: You're saying Dig Alert didn't apply because the leak was in the parking lot?

EXCAV: "Yes, he said inside the property."

AM: The third and fourth time you came back to this location, you didn't call anything in?

EXCAV: "No, we didn't call it."

AM: Okay, so on the December 2<sup>nd</sup> incident, when were you first notified of the water leak?

EXCAV: "It was on a Thursday, and we went over there on a Friday, and we start digging inside the property like on a parking lot close to the big wall right there, and we find it. So, it was Friday afternoon when we need to move outside."

AM: So, you were called on Thursday, you went on Friday, and started the job. Friday would have been December 1, 2023.

EXCAV: "And we were going to call again 811 but it was accessible for people to go there and look, but it was Friday afternoon and it's like we need like twenty-four to forty-eight hours for you guys to, I mean for Dig Alert to show up and it was a bad water leak and we already done it like many times. We never thought we would be hitting something."

AM: You returned on Saturday, December 2, 2023, to finish the job?

EXCAV: "Yes."

AM: How did you find the water leak?

EXCAV: "We found the water leak and then we started, we say okay, we want to make some room, so we can make room to cut the line and repair it."

AM: Was the leak obvious? Could you see it on the ground?

EXCAV: "Yes."

AM: The water was outside of the building?

EXCAV: "Yes."

AM: "Was the leak puddling? Was the ground soggy?"

EXCAV: "It was a two-inch water line PVC. It was coming out of the ground pretty good, yeah."

AM: Okay, you're repairing the water leak. When or how did you determine that the gas line had been damaged?

EXCAV: "You can hear the pressure coming out. Once we hear it, I mean, oh my God, and we called the fire department. They show up. And we closed the gas bars on the meters right next to the building, but we close it and the pressure didn't stop."

AM: Did the fire department shut the meter off?

EXCAV: "Yes."

AM: Did you call 911?

EXCAV: "Yes."

AM: Did you call the 811 notification center?

EXCAV: "Yeah, we did, and the gas company show up too."

AM: You called the 811 number to let them know there was damage?

EXCAV: "Yes."

AM: Socal Gas came out to do the repairs. Do you know how they were notified?

EXCAV: "I think we call them too as well."

AM: Do you remember approximately what time SoCal Gas arrived?

EXCAV: "I think we call him around maybe 10:30 to 11:00 and it took the guy, the first time the guy showed up maybe like forty minutes after. But this guy didn't know."

AM: Okay, hold on a second. Let me look at the time. It was reported that at 11:10, the line was damaged.

EXCAV: "Yeah, something like that. Because I remember I went to pick up food about 11:00, and when I was coming back, I got a phone call."

AM: Did you hit the line at 11:10, or did you start making phone calls at 11:10?

EXCAV: "Well, I think we start making phone calls at 11:10."

AM: Who was your first phone call to?

EXCAV: "The supervisor call me and tell me about it."

AM: You weren't on site?

EXCAV: "Yeah, he was on site."

AM: Where were you? You weren't there?

EXCAV: "I was there when we found the gas line. I mean the water line, and then I said, okay, we're almost done. So, I went out to buy some food for the guys. And coming back, that's when I get the phone call and they told me about it."

AM: Who was called after that?

EXCAV: "We start calling 911, the gas company, and everybody else."

AM: Do you remember approximately what time the fire department showed up?

EXCAV: "They came in right away, maybe like fifteen minutes after we made the phone call."

AM: You got called, and then were you making the phone calls?

EXCAV: "No, somebody will make the phone call. The guys in the field, I mean we, they, they know what to do."

AM: Your crew called?

EXCAV: "Yes."

AM: Your crew called. They called 911, and then who else did they call?

EXCAV: "The gas company."

AM: What about 811?

EXCAV: "Yeah, also them in the car and the gas company show up like an hour after maybe. And the guy that came in, he didn't know anything about this line. He was wasting his time, all the time for two hours over there."

AM: So, it took SoCal Gas about an hour to respond. That was the first crew that took about an hour. What did the first crew do?

EXCAV: "The first time just one guy show up, he didn't do anything. He didn't know what was going on."

AM: Did he call the second crew?

EXCAV: "Yeah, yeah. He called the second crew."

AM: How long was the first guy there?

EXCAV: "At least two and a half hours."

AM: What time did the second SoCal crew show up?

EXCAV: "Probably around 2:00 maybe."

AM: What did the second crew do?

EXCAV: "Oh, they knew what to do right away. They knew where the line was."

AM: Was the line repaired the same day?

EXCAV: "No, they just eliminate the line."

AM: They eliminated it?

EXCAV: "Yes."

AM: Did they do that on the same day?



EXCAV: "Yeah, the same day, yeah."

AM: How did they eliminate the line? What did they do?

EXCAV: "They, I think they put something to bend it on the street. Well, it's not on the street, it's pretty much on the sidewalk, right next to the sidewalk."

AM: Did SoCal Gas do any digging?

EXCAV: "A little bit, yeah."

AM: In a previous email reply, you stated the line was abandoned but never got eliminated. What made you think that?

EXCAV: "Because I hear it from one of the guys from the gas company and also there is another guy that is been working in Ventura Food for a long time and he was explaining that it was a plan to make a separate company and Ventura Food was, he was gonna rent half of the building to this company. So they were trying to run a new gas line, but it never happened. And the line was there with no meter and no isolation box."

AM: Were any of the surrounding businesses, were they interrupted by the damaged line? Did they have to stop work, or shut down, or evacuate?

EXCAV: "No, no."

AM: Is there anything else you think I need to know?

EXCAV: "I mean, we, we do this a lot. We work for refineries and every line has to be like, needs to have like isolation box. And this, I mean, in this case, there is nothing, no, meter and no box. They say they wanna send me a bill for gas. I mean, how, how they know how much gas it was, was released?"

Mr. Guerro asked what was going to happen next. The investigator explained that a report of facts and statements would be presented to the Underground Safety Board, which would review the incident. The investigator thanked Mr. Guerro for his time and concluded the call.

### **End of Report**

Investigator Name	Supervisor Name
Amy Morford	Anona Bonner

# Exhibit 7

**From:** [Ontario Records Center](#)  
**To:** [Morford, Amy@EnergySafety](mailto:Morford, Amy@EnergySafety)  
**Subject:** Public Records Request :: R005407-031425  
**Date:** Friday, March 14, 2025 1:39:10 PM

---

You don't often get email from ontarioca@govqa.us. [Learn why this is important](#)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---



Dear Amy Morford:

Your request has been received and is being processed. Your request was received in this office on 3/14/2025 and given the reference number R005407-031425 for tracking purposes.

**Records Requested:** I'm looking for an emergency call through 911 or the Ontario Fire Department on 12/02/2023 before 12 p.m. regarding the release of gas (gas line hit and damaged by a contractor) at: 2900 E Jurupa Street Ontario, CA 91761 Ontario Fire Department notified SoCal Gas on 12/02/2023 at 10:58 a.m.

Your request will be forwarded to the relevant department(s) to locate the information you seek and to determine the volume and any costs associated with satisfying your request. You will be contacted about the availability and/or provided with copies of the records in question.

You can monitor the progress of your request at the link below and you'll receive an email when your request has been completed.

City of Ontario

---

To monitor the progress or update this request please log into the [Records Request Center](#)



# Exhibit 8

**From:** [Ontario Records Center](#)  
**To:** [Morford, Amy@EnergySafety](mailto:Morford, Amy@EnergySafety)  
**Subject:** [Records Center] Public Records Request :: R005407-031425  
**Date:** Thursday, March 20, 2025 2:59:11 PM

You don't often get email from ontarioca@govqa.us. [Learn why this is important](#)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

--- Please respond above this line ---



RE: Public Records Request of March 14, 2025, Reference # R005407-031425

Dear Amy Morford,

The City of Ontario (City) received a public records request from you on March 14, 2025. Your request mentioned:

**I'm looking for an emergency call through 911 or the Ontario Fire Department on 12/02/2023 before 12 p.m. regarding the release of gas (gas line hit and damaged by a contractor) at:**

**2900 E Jurupa Street  
Ontario, CA 91761**

**Ontario Fire Department notified SoCal Gas on 12/02/2023 at 10:58 a.m.**

The City of Ontario has reviewed its files and has located responsive records to your request. Some of the records have been redacted per public records law. Enclosed are the following: Fire suppression report and 911 log. Please note information regarding victim's identity has been redacted pursuant gov code 7922.000, to avoid an unwarranted invasion of privacy.

Please log in to the Records Request Center at the link below to retrieve the responsive records. Make sure to disable pop-up blockers and use either Chrome or Microsoft Edge, the portal is not compatible with Internet Explorer. Download files to view all pages.

[Public Records Request - R005407-031425](#)

Because the City will not provide exempt information, the California Public Records Act requires the City to provide a written response when a records request is denied, either in whole or in part. (Gov. Code, § 7922.540(a).) The

CPRA also requires that notification of denial of any request for records must include the names and titles or positions of each person responsible for the denial. (Gov. Code, § 7922.540(b).) With the names and titles provided below, this correspondence fulfills both of the aforementioned legal requirements.

City staff members have finished searching for, gathering, and reviewing records responsive to your request. With this correspondence and the records provided herewith, the City of Ontario has completed its response to your request.

Sincerely,

Fire Department  
City of Ontario

Carolina Ortiz, Records Specialist

---

To monitor the progress or update this request please log into the [Records Request Center](#)





## Public Records Center

### Public Records Menu

- [Home](#)
- [Submit a Request](#)
- [My Records Center](#)
- [Search by Reference Number](#)
- [Logout](#)

### FAQs

[See All FAQs](#)

What type of records may I request?

Where can I find my marriage certificate?

Where can I find my birth certificate?

What records are exempt from disclosure?

Where can I find a death certificate?

*Note: if experiencing difficulties with file download, check your browser's pop-up blocker. See the FAQs for additional information.*

[View File\(s\)](#)[View Message\(s\)](#)

#### Request / Incident Summary

<b>Request Type:</b>	Public Records Request
<b>Contact E-Mail:</b>	Amy.Morford@energysafety.ca.gov
<b>Reference No:</b>	R005407-031425
<b>Status:</b>	Release with Redactions

#### UPLOAD DATE



Files:	03/20/2025	OF2321464_R.pdf
	03/20/2025	OF2321464_CAD_R.pdf

#### Additional Information

**Public records are documents or pieces of information that are not considered confidential and generally pertain to the conduct of government.**

#### Describe the Record(s) Requested:

I'm looking for an emergency call through 911 or the Ontario Fire Department on 12/02/2023 before 12 p.m. regarding the release of gas (gas line hit and damaged by a contractor) at: 2900 E Jurupa Street Ontario, CA 91761 Ontario Fire Department notified SoCal Gas on 12/02/2023 at 10:58 a.m.

Please be specific with your records request to narrow our search and respond to you



**Preferred Method to Receive Records:**

Electronic via Customer Portal

Please note not all public documents are available in electronic format. If the document(s) requested are not available electronically, we will make them available for inspection or by paper copy in accordance with the Public Records Law.

[Return to List](#)**Messages** 3 [Print Messages \(PDF\)](#)

✓  On 3/20/2025 2:59:05 PM, Ontario Records Center wrote:

**Subject:** [Records Center] Public Records Request :: R005407-031425

**Body:**

RE: Public Records Request of March 14, 2025, Reference # R005407-031425

Dear Amy Morford,

The City of Ontario (City) received a public records request from you on March 14, 2025. Your request mentioned:

**I'm looking for an emergency call through 911 or the Ontario Fire Department on 12/02/2023 before 12 p.m. regarding the release of gas (gas line hit and damaged by a contractor) at:**

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Ontario, CA 91761**

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[Public Records Request - R005407-031425](#)

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provided below, this correspondence fulfills both of the aforementioned legal requirements.


City staff members have finished searching for, gathering, and reviewing records responsive to your request. With this correspondence and the records provided herewith, the City of Ontario has completed its response to your request.

Sincerely,

Fire Department  
City of Ontario

Carolina Ortiz, Records Specialist

>  On 3/14/2025 1:38:41 PM, Ontario Records Center wrote:

>  On 3/14/2025 1:38:40 PM, Amy Morford wrote:



## NFIRS-1 Basic

<b>A</b>							
36170	CA	12	02	2023	Station 6 (136)	OF2321464	0
FDID	State	Month	Day	Year	Station	Number	Exposure

<b>B Location Type</b>															
					Census tract:										
<div style="display: flex; justify-content: space-between;"><div><input checked="" type="checkbox"/> Street Address <input type="checkbox"/> Intersection <input type="checkbox"/> In Front Of <input type="checkbox"/> Rear Of <input type="checkbox"/> Adjacent To <input type="checkbox"/> Directions <input type="checkbox"/> US National Grid</div><div style="width: 80%;"><table style="width: 100%; border-collapse: collapse;"><tr><td style="width: 20%; border-bottom: 1px solid black; text-align: center;">2900</td><td style="width: 10%; border-bottom: 1px solid black; text-align: center;">E-East</td><td style="width: 40%; border-bottom: 1px solid black; text-align: center;">JURUPA</td><td style="width: 20%; border-bottom: 1px solid black; text-align: center;">ST-Street</td><td style="width: 10%; border-bottom: 1px solid black;"></td></tr><tr><td style="text-align: center;">Number</td><td style="text-align: center;">Prefix</td><td style="text-align: center;">Street or Highway</td><td style="text-align: center;">Street Type</td><td style="text-align: center;">Suffix</td></tr></table></div></div>						2900	E-East	JURUPA	ST-Street		Number	Prefix	Street or Highway	Street Type	Suffix
2900	E-East	JURUPA	ST-Street												
Number	Prefix	Street or Highway	Street Type	Suffix											
		ONTARIO		CA	91761										
Apt./Suite/Room	City	State	Zip Code												
Cross Street															

<b>C Incident Type</b> <div style="border-bottom: 1px solid black; padding: 2px;">412-Gas leak (natural gas or LPG)</div>	<b>E1 Dates and Times</b> <table style="width: 100%; border-collapse: collapse;"><tr><td style="width: 15%;">Alarm</td><td style="width: 10%; border-bottom: 1px solid black; text-align: center;">12</td><td style="width: 10%; border-bottom: 1px solid black; text-align: center;">02</td><td style="width: 10%; border-bottom: 1px solid black; text-align: center;">2023</td><td style="width: 15%; border-bottom: 1px solid black; text-align: center;">10:54</td></tr><tr><td>Arrival</td><td style="border-bottom: 1px solid black; text-align: center;">12</td><td style="border-bottom: 1px solid black; text-align: center;">02</td><td style="border-bottom: 1px solid black; text-align: center;">2023</td><td style="border-bottom: 1px solid black; text-align: center;">11:01</td></tr><tr><td>Controlled</td><td style="border-bottom: 1px solid black; text-align: center;"> </td><td style="border-bottom: 1px solid black; text-align: center;"> </td><td style="border-bottom: 1px solid black; text-align: center;"> </td><td style="border-bottom: 1px solid black; text-align: center;"> </td></tr><tr><td>Last Unit Cleared</td><td style="border-bottom: 1px solid black; text-align: center;">12</td><td style="border-bottom: 1px solid black; text-align: center;">02</td><td style="border-bottom: 1px solid black; text-align: center;">2023</td><td style="border-bottom: 1px solid black; text-align: center;">13:53</td></tr></table>	Alarm	12	02	2023	10:54	Arrival	12	02	2023	11:01	Controlled					Last Unit Cleared	12	02	2023	13:53	<b>E2 Shifts and Alarms</b> <table style="width: 100%; border-collapse: collapse;"><tr><td style="width: 15%; border-bottom: 1px solid black; text-align: center;">B</td><td style="width: 10%; border-bottom: 1px solid black;"></td><td style="width: 15%; border-bottom: 1px solid black; text-align: center;">O-49</td></tr><tr><td style="text-align: center;">Shift or Platoon</td><td style="text-align: center;">Alarms</td><td style="text-align: center;">District</td></tr></table>	B		O-49	Shift or Platoon	Alarms	District
Alarm	12	02	2023	10:54																								
Arrival	12	02	2023	11:01																								
Controlled																												
Last Unit Cleared	12	02	2023	13:53																								
B		O-49																										
Shift or Platoon	Alarms	District																										
<b>D Aid Given Or Received</b> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"><table style="width: 100%; border-collapse: collapse;"><tr><td style="width: 50%; border-bottom: 1px solid black;"></td><td style="width: 50%; border-bottom: 1px solid black;"></td></tr><tr><td style="text-align: center;">Their FDID</td><td style="text-align: center;">Their State</td></tr><tr><td colspan="2" style="border-bottom: 1px solid black; height: 20px;"></td></tr><tr><td colspan="2" style="text-align: center;">Their Incident Number</td></tr></table></div> <div style="margin-top: 10px;"><input type="checkbox"/> 1 Mutual Aid Received <input type="checkbox"/> 2 Auto. Aid Received <input type="checkbox"/> 3 Mutual Aid Given <input type="checkbox"/> 4 Auto. Aid Given <input type="checkbox"/> 5 Other Aid Given <input checked="" type="checkbox"/> None</div>			Their FDID	Their State			Their Incident Number		<b>E3 Special Studies</b> <table style="width: 100%; border-collapse: collapse;"><tr><td style="width: 50%; border-bottom: 1px solid black;"></td><td style="width: 50%; border-bottom: 1px solid black;"></td></tr><tr><td style="text-align: center;">ID#</td><td style="text-align: center;">Value</td></tr></table>				ID#	Value														
Their FDID	Their State																											
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ID#	Value																											

<b>F Actions Taken</b>  <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;">42-HazMat detection, monitoring, sampling, &amp; analysis</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;">Primary Action Taken</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;">55-Establish safe area</div> <div style="border: 1px solid black; padding: 2px;">Additional Action Taken</div>	<b>G1 Resources</b> <input checked="" type="checkbox"/> Apparatus or Personnel Module is used.  <table style="width: 100%; border-collapse: collapse;"> <tr> <td></td> <td style="text-align: center; border-bottom: 1px solid black;">Apparatus</td> <td style="text-align: center; border-bottom: 1px solid black;">Personnel</td> </tr> <tr> <td style="text-align: right;">Suppression</td> <td style="text-align: center; border: 1px solid black; width: 50px;">1</td> <td style="text-align: center; border: 1px solid black; width: 50px;">4</td> </tr> <tr> <td style="text-align: right;">EMS</td> <td style="text-align: center; border: 1px solid black;">0</td> <td style="text-align: center; border: 1px solid black;">0</td> </tr> <tr> <td style="text-align: right;">Other</td> <td style="text-align: center; border: 1px solid black;">0</td> <td style="text-align: center; border: 1px solid black;">0</td> </tr> </table> <input type="checkbox"/> Resource counts include aid received resources.		Apparatus	Personnel	Suppression	1	4	EMS	0	0	Other	0	0	<b>G2 Estimated Dollar Losses and Values</b> <b>Losses:</b> Required for all fires if known. Optional for all non-fires. <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Property: \$</td> <td style="width: 20%; border: 1px solid black; text-align: center;">0</td> <td style="width: 20%; text-align: center;"><input checked="" type="checkbox"/></td> </tr> <tr> <td>Contents: \$</td> <td style="border: 1px solid black; text-align: center;">0</td> <td style="text-align: center;"><input checked="" type="checkbox"/></td> </tr> </table> <b>Pre-Incident Values:</b> Optional <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Property: \$</td> <td style="width: 20%; border: 1px solid black; text-align: center;">0</td> <td style="width: 20%; text-align: center;"><input checked="" type="checkbox"/></td> </tr> <tr> <td>Contents: \$</td> <td style="border: 1px solid black; text-align: center;">0</td> <td style="text-align: center;"><input checked="" type="checkbox"/></td> </tr> </table>	Property: \$	0	<input checked="" type="checkbox"/>	Contents: \$	0	<input checked="" type="checkbox"/>	Property: \$	0	<input checked="" type="checkbox"/>	Contents: \$	0	<input checked="" type="checkbox"/>
	Apparatus	Personnel																								
Suppression	1	4																								
EMS	0	0																								
Other	0	0																								
Property: \$	0	<input checked="" type="checkbox"/>																								
Contents: \$	0	<input checked="" type="checkbox"/>																								
Property: \$	0	<input checked="" type="checkbox"/>																								
Contents: \$	0	<input checked="" type="checkbox"/>																								

<b>Completed Modules</b> <input type="checkbox"/> 2 - Fire <input type="checkbox"/> 3 - Structure Fire <input type="checkbox"/> 4 - Civilian Fire Cas. <input type="checkbox"/> 5 - Fire Service Cas. <input type="checkbox"/> 6 - EMS <input type="checkbox"/> 7 - HazMat <input type="checkbox"/> 8 - Wildland Fire <input type="checkbox"/> 9 - Apparatus <input type="checkbox"/> 10 - Personnel <input type="checkbox"/> 11 - Arson	<b>H1 Casualties</b> <input checked="" type="checkbox"/> None <table style="width: 100%; border-collapse: collapse;"> <tr> <td></td> <td style="text-align: center; border-bottom: 1px solid black;">Deaths</td> <td style="text-align: center; border-bottom: 1px solid black;">Injuries</td> </tr> <tr> <td style="text-align: right;">Fire Service</td> <td style="text-align: center; border: 1px solid black; width: 50px;">0</td> <td style="text-align: center; border: 1px solid black; width: 50px;">0</td> </tr> <tr> <td style="text-align: right;">Civilian</td> <td style="text-align: center; border: 1px solid black;">0</td> <td style="text-align: center; border: 1px solid black;">0</td> </tr> </table>		Deaths	Injuries	Fire Service	0	0	Civilian	0	0	<b>H3 Hazardous Materials Release</b> <input type="checkbox"/> 1 - Natural Gas <input type="checkbox"/> 2 - Propane Gas <input type="checkbox"/> 3 - Gasoline <input type="checkbox"/> 4 - Kerosene <input type="checkbox"/> 5 - Diesel Fuel / Fuel Oil <input type="checkbox"/> 6 - Household Solvents <input type="checkbox"/> 7 - Motor Oil <input type="checkbox"/> 8 - Paint <input type="checkbox"/> 0 - Other <input checked="" type="checkbox"/> None	<b>I Mixed Use Property</b> <input type="checkbox"/> Not Mixed <input type="checkbox"/> 10 - Assembly Use <input type="checkbox"/> 20 - Education Use <input type="checkbox"/> 33 - Medical Use <input type="checkbox"/> 40 - Residential Use <input type="checkbox"/> 51 - Row Of Stores <input type="checkbox"/> 53 - Enclosed Mall <input type="checkbox"/> 58 - Business and Residential <input type="checkbox"/> 59 - Office Use <input type="checkbox"/> 60 - Industrial Use <input type="checkbox"/> 63 - Military Use <input type="checkbox"/> 65 - Farm Use <input type="checkbox"/> 00 - Other Mixed Use
	Deaths	Injuries										
Fire Service	0	0										
Civilian	0	0										
<b>H2 Detector</b> Required for Confined Fires <input type="checkbox"/> 1 - Detector Alerted Occupants <input type="checkbox"/> 2 - Detector Did Not Alert Them <input type="checkbox"/> 3 - Unknown												

<b>J Property Use</b> <input type="checkbox"/> None <b>Structures</b> 131 <input type="checkbox"/> Church, Place of Worship 161 <input type="checkbox"/> Restaurant or Cafeteria 162 <input type="checkbox"/> Bar/Tavern or Nightclub 213 <input type="checkbox"/> Elementary School, Kindergarten 215 <input type="checkbox"/> High School, Junior High 241 <input type="checkbox"/> College, Adult Education 311 <input type="checkbox"/> Nursing Home 331 <input type="checkbox"/> Hospital	341 <input type="checkbox"/> Clinic, Clinic-Type Infirmary 342 <input type="checkbox"/> Doctor/Dentist Office 361 <input type="checkbox"/> Prison or Jail, Not Juvenile 419 <input type="checkbox"/> 1- or 2-Family Dwelling 429 <input type="checkbox"/> MultiFamily Dwelling 439 <input type="checkbox"/> Rooming/Boarding House 449 <input type="checkbox"/> Commerical Hotel or Motel 459 <input type="checkbox"/> Residential, Board and Care 464 <input type="checkbox"/> Dormitory/Barracks 519 <input type="checkbox"/> Food and Beverage Sales	539 <input type="checkbox"/> Household Goods, Sales, Repairs 571 <input type="checkbox"/> Gas or Service Station 579 <input type="checkbox"/> Motor Vehicle/Boat Sales/Repairs 599 <input type="checkbox"/> Business Office 615 <input type="checkbox"/> Electric-Generating Plant 629 <input type="checkbox"/> Laboratory/Science Laboratory 700 <input type="checkbox"/> Manufacturing Plant 819 <input type="checkbox"/> Livestock/Poultry Storage (Barn) 882 <input type="checkbox"/> Non-Residential Parking Garage 891 <input checked="" type="checkbox"/> Warehouse
<b>Outside</b> 124 <input type="checkbox"/> Playground or Park 655 <input type="checkbox"/> Crops or Orchard 669 <input type="checkbox"/> Forest (Timberland) 807 <input type="checkbox"/> Outdoor Storage Area 919 <input type="checkbox"/> Dump or Sanitary Landfill 931 <input type="checkbox"/> Open Land or Field 936 <input type="checkbox"/> Vacant Lot		
938 <input type="checkbox"/> Graded/Cared for Plot of Land 946 <input type="checkbox"/> Lake, River, Stream 951 <input type="checkbox"/> Railroad Right-of-Way 960 <input type="checkbox"/> Other Street 961 <input type="checkbox"/> Highway/Divided Highway 962 <input type="checkbox"/> Residential Street/Driveway 981 <input type="checkbox"/> Construction Site 984 <input type="checkbox"/> Industrial Plant Yard		
<b>Property Use:</b> <span style="border: 1px solid black; display: inline-block; width: 150px; height: 20px; vertical-align: middle;"></span>  <b>Description</b> Look up and enter a Property Use code and description only if you have NOT checked a Property Use box.		

<b>K1</b>				
<b>Person/Entity Involved</b> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div style="width: 20%; border: 1px solid black; height: 20px;"></div> <div style="width: 20%; border: 1px solid black; height: 20px;"></div> <div style="width: 20%; border: 1px solid black; height: 20px;"></div> <div style="width: 20%; border: 1px solid black; height: 20px;"></div> <div style="width: 20%; border: 1px solid black; height: 20px;"></div> </div>				
Local Option	Person/Entity Type	Business Name (if applicable)	Phone Number	
Mr., Ms., Mrs.	First Name	MI	Last Name	Suffix
Number	Prefix	Street or Highway	Street Type	Suffix
Post Office Box	Apt./Suite/Room		City	
State	Zip Code			

K2

**Owner**

Local Option

Person/Entity Type

Business Name (if applicable)

Phone Number

Mr., Ms., Mrs.

First Name

MI

Last Name

Suffix

Number

Prefix

Street or Highway

Street Type

Suffix

Post Office Box

Apt./Suite/Room

City

State

Zip Code

**L Remarks:**

ME136 responded to Ventura Foods for a reported gas leak in the northwest parking lot outside of the building. ME136 arrived on scene to the strong odor of natural gas and the sound of gas leaking near a hole. ME136 was met by the Facility Manager [REDACTED] who stated they were digging a hole with a tractor to repair a water line when they hit the gas line. ME136 confirmed with dispatch that the Gas Company was already en route.

ME136 did air monitoring on scene and set up fire line tape a safe distance from the leak where no LEL readings or smell of gas was present. ME136 directed all employees to move outside of the fire line tape on the west side of the property and upwind from the leak. ME136 made contact with the manager who stated everyone was accounted for, operations inside the building have been halted and they will keep their employees out of the fire line taped area.

The Gas Company arrived on scene and was eventually able to track down the underline pipe, dig out the area and clamp off the gas line which stopped the leak. The Gas Company did air monitoring throughout the warehouse and advised it was safe for the employees to return to the building and move their personal cars which were in the parking lot near the site of the leak. The Gas Company remained on scene to finish making necessary repairs. ME136 did air monitoring near the leak site prior to leaving and all readings were within normal limits. ME136 available.

Scott Willemse

Fire Captain...

Full primary narrative can be found in NFIRS 1S - Supplemental

**M Authorization**

19227	Willemse, Scott	Fire Captain		12/02/2023
Officer In Charge ID	Signature	Position or Rank	Assignment	Date
19227	Willemse, Scott	Fire Captain		12/02/2023
Member Making Report ID	Signature	Position or Rank	Assignment	Date

## NFIRS-9 Apparatus or Resources

A							
36170	CA	12	02	2023	Station 6 (136)	OF2321464	0
FDID	State	Month	Day	Year	Station	Number	Exposure

B							
<b>Apparatus/Resource</b>		Dates/Times		Sent	Number of People	Apparatus Use	Actions Taken
ID:	ME136	Dispatch:	12/02/2023	10:55	<input checked="" type="checkbox"/> Sent	4	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other
Type:	11-Engine	Arrival:	12/02/2023	11:01			42-HazMat detection, monitoring, sampling, & analysis
		Clear:	12/02/2023	13:53			92-Standby

## NFIRS-10 Personnel

A							
36170	CA	12	02	2023	Station 6 (136)	OF2321464	0
FDID	State	Month	Day	Year	Station	Number	Exposure

B		Apparatus/Resource		Dates/Times	Sent	Number of People	Apparatus Use	Actions Taken
ID:	ME136	Dispatch:	12/02/2023	10:55	<input checked="" type="checkbox"/> Sent	4	<input checked="" type="checkbox"/> Suppression <input type="checkbox"/> EMS <input type="checkbox"/> Other	42-HazMat detection, monitoring, sampling, & analysis
Type:	11-Engine	Arrival:	12/02/2023	11:01				92-Standby
		Clear:	12/02/2023	13:53				

Personnel ID	Name	Rank	Role	Attend	Actions Taken
21143	Long, Caleb	Firefighter		<input type="checkbox"/>	<input type="checkbox"/>
19892	Barba, Art			<input type="checkbox"/>	<input type="checkbox"/>
20625	Nicoll, John	Firefighter		<input type="checkbox"/>	<input type="checkbox"/>
19227	Willemse, Scott	Fire Captain		<input type="checkbox"/>	<input type="checkbox"/>

## NFIRS-1S Supplemental

A

36170	CA	12	02	2023	Station 6 (136)	OF2321464	0
FDID	State	Month	Day	Year	Station	Number	Exposure

### Primary Narrative:

ME136 responded to Ventura Foods for a reported gas leak in the northwest parking lot outside of the building. ME136 arrived on scene to the strong odor of natural gas and the sound of gas leaking near a hole. ME136 was met by the Facility Manager [REDACTED] who stated they were digging a hole with a tractor to repair a water line when they hit the gas line. ME136 confirmed with dispatch that the Gas Company was already en route.

ME136 did air monitoring on scene and set up fire line tape a safe distance from the leak where no LEL readings or smell of gas was present. ME136 directed all employees to move outside of the fire line tape on the west side of the property and upwind from the leak. ME136 made contact with the manager who stated everyone was accounted for, operations inside the building have been halted and they will keep their employees out of the fire line taped area.

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Scott Willemse  
Fire Captain  
ME136-B

### Person/Entity Involved

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Local Option	Person/Entity Type	Business Name (if applicable)	Phone Number	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Mr., Ms., Mrs.	First Name	MI	Last Name	Suffix
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Number	Prefix	Street or Highway	Street Type	Suffix
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Post Office Box	Apt./Suite/Room		City	
[REDACTED]	[REDACTED]		[REDACTED]	
State	Zip Code			

### Person/Entity Involved

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Local Option	Person/Entity Type	Business Name (if applicable)	Phone Number	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Mr., Ms., Mrs.	First Name	MI	Last Name	Suffix
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Number	Prefix	Street or Highway	Street Type	Suffix
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Post Office Box	Apt./Suite/Room		City	
[REDACTED]	[REDACTED]		[REDACTED]	
State	Zip Code			

Redaction Log✿

Total Number of Redactions in Document: 17☉

Redaction Reasons by Page✿

Page✿	Reason✿	Description✿	Occurrences✿
2☉			5☉
3☉			1☉
6☉			11☉



Redaction Log✱

Redaction Reasons by Exemption✱

Reason✱	Description✱	Pages (Count)✱
		2(5) 3(1) 6(11)®



### Viewing Incident 43 OF 71

Call #: **F233360037**      DateTime: **12/2/2023 10:54:38**      Case #: **OF2321464**  
 Dispo: **OE**      Activity Type: **GAS LEAK**      Priority: **2**  
 Group: **O1**      District: **136**      Area: **O-49**

#### Location Information:

**Address:** 2900 E JURUPA ST, ONT  
**Cross St:** btwn S HOFER RANCH RD and S  
 TURNER AV

#### Reporting Party Information:

**Name:** [REDACTED]  
**Address:** \*  
**Phone:** [REDACTED] **Contact:** \*

#### Incident Comments:

OUTSIDE THE WAREHOUSE  
 CE, OCC, PPE, FPE, FBS  
 PRE PLAN 8H-1  
 RP OUTSIDE TO THE FRONT PARKING LOT  
 GAS CO ADVISED ORDER# 133901241 / 45 MIN  
 OR LESS ETA  
 REQ ETA FOR GAS CO  
 GAS CO OS  
 GAS CO STOPPED GAS LK

#### Unit Times:

ME136	Dispatched	12/2/2023	10:55:03
	EnRoute	12/2/2023	10:56:22
	OnScene	12/2/2023	11:01:49
	Return	12/2/2023	13:46:26
	AIQ	12/2/2023	13:53:11
	Clear	12/2/2023	13:53:11
	<b>Response Time</b>	<b>Transport Time</b>	<b>Man Hours</b>
ME136	5Min 27Sec	N/A	176Min 49Sec

[Previous](#)   [Back to Top](#)   [Next](#)

Redaction Date: 3/20/2025 1:57:53 PM

Redaction Log✿

Total Number of Redactions in Document: 2☉

Redaction Reasons by Page✿

Page✿	Reason✿	Description✿	Occurrences✿
1☉			2☉

Redaction Date: 3/20/2025 1:57:53 PM

## Redaction Log✿

### Redaction Reasons by Exemption✿

Reason✿	Description✿	Pages (Count)✿
		1(2)®

# Exhibit 9

**From:** [Morford, Amy@EnergySafety](mailto:Morford, Amy@EnergySafety)  
**To:** [Amber Dahl](#)  
**Subject:** OEIS Data Request: Case 23NTS0016 2900 Jurupa Street Ontario - Dynamic General  
**Date:** Monday, March 31, 2025 8:48:00 AM  
**Attachments:** [image001.png](#)

---

Good morning,

I'm looking to verify the following:

Did Dynamic General Construction report excavation damage at 2900 Jurupa Street, Ontario, CA 91761, from June 2, 2023, to June 6, 2023?

Thank you,

**Amy Morford**

Senior Policy Investigator  
Underground Investigations Division  
Phone: 279-789-1815

[www.energysafety.ca.gov](http://www.energysafety.ca.gov)



OFFICE OF ENERGY  
INFRASTRUCTURE  
SAFETY

**From:** [Amber Dahl](#)  
**To:** [Morford, Amy@EnergySafety](mailto:Morford, Amy@EnergySafety)  
**Subject:** File 23NTS0016  
**Date:** Tuesday, April 1, 2025 12:10:44 PM  
**Attachments:** [23NTS0016.pdf](#)

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**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

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Thank you,



**Amber Dahl**, Safety Director  
Underground Service Alert of Southern California  
PO BOX 77070 Corona, CA 92877  
P: 951-808-8115 F: 951-808-8101  
E: [amber@digalert.org](mailto:amber@digalert.org) W: [www.digalert.org](http://www.digalert.org)



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## Underground Service Alert

of Southern California™

April 1, 2025

Amy Morford  
Underground Safety Board

**File Number: 23NTS0016**

Dear Amy,

After searching our records from 1/1/23 through 6/6/23, we were unable to find any DigAlert tickets for the location at 2900 East Jurupa St in Ontario. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl  
Safety Awareness Director