## 2024 Execution Kick Off and Training

Focus Tree Inspection Tree Removal Inventory Vegetation Management Outage Mitigation Annual Refresher





Please be sure to sign in to receive course credit for the following classes

- VEGM-9073
- VEGM-0111
- VEGM-0112
- VEGM-0114

### **Safety and Security Orientation**

#### E Assign safety roles if in person



- Practice transparency and vulnerability
- Avoid blame; learn from mistakes
- Show care and appreciation
- Invite new ideas from all
- Disagree respectfully and with curiosity
- Prioritize mental health by encouraging self-care



- Exits, escape routes, evacuation
- Fire ext.

Fire



### Earthquake

Drop, cover, hold



#### **Medical Emergency**

- First aid/CPR
- 911/share location
- AED

#### Security:



- Active shooter—get out, hide out, take out, call out
- Maintain situational awareness to mitigate hazards

#### Ergonomics



- Proper ergo
- 30/30: move for 30 secs every 30 min



Internal: 10242023

Nurse Care Line 1-888-449-7787 | Employee Assistance Program (EAP) mypgebenefits.com | Workplace Accommodations mypgebenefits.com



### **Ground Rules**

Create an environment where employees feel psychologically safe to speak up

#### **Trustworthy**

Act with genuine humility
Vulnerability is encouraged
It's okay to say "I don't know"

#### Empathetic

- · Listen for understanding
- Assume positive intent
- Encourage/provide space for all to participate

#### Curious

- Seek alternative perspectives
   Explore unintended
  - consequences

### Tenacious

- Think big
- · Have fun!

#### Nimble

Accept/learn from mistakes

At closing, review MOLOSA and action items

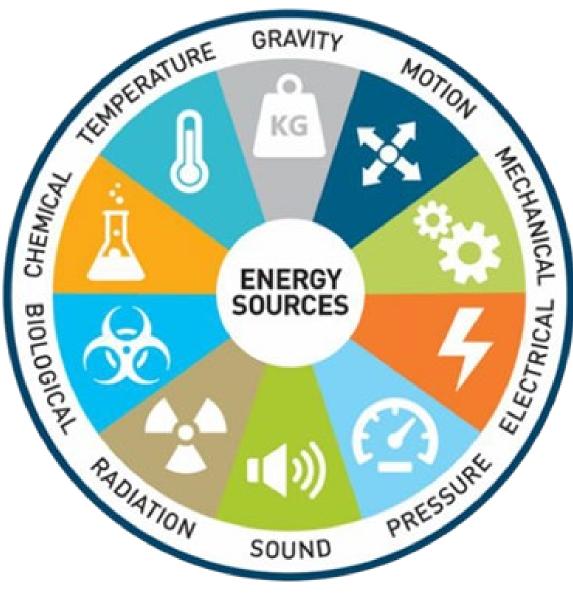
#### **Owners**

- · Own decisions and outcomes
- · Stop and regroup if off-course
- Clarify desired outcomes and decision-making process

#### Which are most relevant today? Others to add?



### **Energy Wheel**



## What energy is a concern on your job site?

### **Keys To Life**

# **KEYS TO LIFE**

### Which Key to Life are you most concerned about?



Conduct pre-job safety briefings prior to performing work activities.



Follow safe driving principles and equipment operating procedures.



Use personal protective equipment (PPE) for the task.



Follow electrical safety testing and grounding 4 rules.



Follow clearance and energy lockout/tagout



Follow confined space rules.



Follow suspended load rules.



Follow safety at heights rules.



Follow excavation procedures.

Follow hazardous environment procedures.

#### **EVERYONE AND EVERYTHING IS ALWAYS SAFE**

PG<mark>S</mark>E Delivering for our hometowns. Serving our planet. Leading with love.

### **Stop work authority**

PG<mark>&</mark>E

## **STOP WORK AUTHORITY**



Distribution Inspection Procedure (DIP) Refresher

Focus Tree Inventory (FTI) Introduction

Tree Removal Inventory (TRI) Introduction

Vegetation Management Operational Mitigation (VMOM) Introduction

#### Additional Information

- Procedure updates
- New training structure
- New ISA opportunities
- Helpful tools

## **Distribution Inspection Procedure - Refresher**





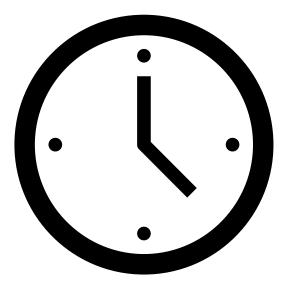
### **Certifications Survey**

Based on the various expertise requirements on various programs, and as part of our training opportunities, the leadership team is asking that <u>ALL</u> employees scan and complete.





### **TD-7102S Standard Note**



Beginning in the 2024
inspection cycle, unless a
constraint or external factors
is documented, tree work
shall be completed within
one year of identification.

Work is to be completed prior to vegetation breaching compliance.

During the Work Cycle, vegetation pruning and felling of trees is performed to ensure compliance with the regulatory requirements and recommendations



### **TD-7102S-B005 Standard/Procedure**

## The Vegetation Management (VM) Second Patrol inspection area has been updated to be more risk informed.

Previous Inspection Areas TD-7102P-01 Appendix C	Second Patrol – Inspection Area (TD-7102S-B005)
•State Responsibility Area •Federal Responsibility Area •Wildland Urban Interface	Risk
Risk	NISK
<ul><li>High Fire Threat District</li><li>High Fire Risk Area</li></ul>	High Fire Threat District (HFTD)
Miscellaneous	<ul> <li>High Fire Risk Area (HFRA)</li> </ul>
•Fire Hazard Severity Zone	

Starting in the 2024 inspection year, the Second Patrol area will be within HFTD and HFRA

#### The Wildfire Risk Governance Steering Committee approved this change on July 13, 2023



# What to inspect and handling an inspection that cannot be completed (1/2)

The VMI must inspect the following:



Vegetation that has or may encroach the MDR, based on anticipated growth rates before the next annual work cycle (see Appendix A, Minimum Distance Requirements [MDR]) and considering normal weather patterns for the local area or line position or line conditions

2 Vegetation (categorized as either a whole tree or portion of tree) that may fall into or otherwise impact PG&E electric facilities (any PG&E owned electrical conductors, neutral or apparatus on a pole, the pole, or any pole supporting wires with voltage levels – excludes service drops)

Any vegetation that is causing significant strain or abrasion to the secondary conductors (excluding service drops)



# What to inspect and handling an inspection that cannot be completed (2/2)

The VMI must inspect the following:

- All idle lines as if they are energized
- 5 Distribution underbuilt for vegetation that could fall into transmission structures, guys, or poles, regardless of right-of-way (ROW) or easement width
- 6 Areas outside fenced areas, including portions of distribution line span crossing substation fence at substations, generation stations, or switchyards in the inspection area
  - Enhanced Vegetation Management (EVM) segments that have been claimed and reported as part of the EVM WMP commitments (refer to Attachment 2, "EVM Commitments")

*If an inspection cannot be completed because of constraints or external factors, the VMI must record the type of constraint or external factors involved in the system of record* 



### **Minimum Distance Requirements**

Jurisdiction	Local Responsibility Area (non- HFTD)	High Fire- Threat District (HFTD)	State Responsibility Area (SRA)	Federal Responsibility Area (USFS property)
Relevant time of year	Applicable year-round	Applicable year-round	Applicable during fire season	Applicable during fire season
Regulation	General Order 95, Rule 35	General Order 95, Rule 35	Public Resources Code 4293	Public Resources Code 4293
Min. Distance Rqmt. for Primary Conductors >750 volts	18-inches	4-feet	4-feet	4-feet
Min. Distance Rqmt. for Secondary Conductors <750 volts	Prune if st	rain or abrasion t	o the conductor i	s observed



### Service drops and secondary conductors

#### Secondary Conductor:

 Conductor operated at a transformer's secondary voltage (<600 volts) to distribute power to end-used customers

#### Service Drop:

 Conductor connects PG&E's secondary system to the customer's service panel





# Rider poles and secondary splitting into multiple services

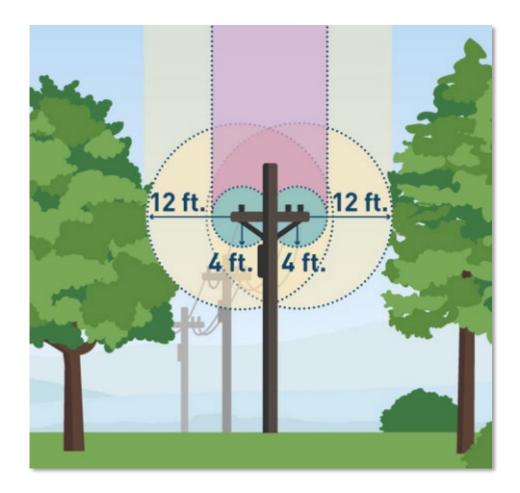
#### Rider pole



#### Secondary splitting into multiple services



### Attachment 2 – EVM WMP Commitments



- The EVM Program concluded at the end of 2022
- Routine VM patrols now maintain the enhanced clearances achieved in EVM, PG&E has established routine maintenance requirements for electric distribution circuits where EVM scope clearances have been performed (in HFTD designated areas) and passed by work verification
- All electric distribution circuits where the EVM scope clearances have been previously achieved must be prescribed for no less than 12 feet (ft.) of clearance
- All overhanging vegetation that will encroach the 4-ft overhang plane before the next annual inspection cycle must be prescribed to remove all overhangs



4

### **Idle Lines Bulletin**

When inspecting and recording vegetation around idle distribution lines, VMIs must:

- 1 Inspect idle lines as if energized
- 2 List trees for work in idle line spans as regular priority
- 3 Do not use the Priority Tag Procedure for trees requiring only radial clearance around idle lines

If a tree is in imminent danger of failure into PG&E facilities or if a tree is causing strain or abrasion on idle PG&E lines, then use the Priority Tag Procedure and list
the tree as Priority 2 (*refer to TD-7102P-17 Vegetation Management Priority Tag Procedure*)





### How to identify an idle line or facility

*Note:* the criteria shown below are non-exhaustive. Please use your professional judgement to identify an idle line or facility

Idle Line Definition: One or more spans of overhead or runs of underground conductors together with their supporting poles or structures and appurtenances that are located outside of buildings and **do not serve customer load**. Idle lines can range from a single service to an entire line section Identification criteria:

- Jumpers have been cut on all phases
- Conductors have been removed
- Insulators are undersized for the line
- Pole tops have been removed
- First Line Supervisor knowledge
- Documentation or field observations that an idle line is energized at distribution voltages
- Documentation or field observations that an idle line is energized at transmission voltages

**Note:** When encountering broken idle poles and floating conductors, please reference TD-7102P-09 for guidance



### Idle Facility Field Conditions and Investigation Priorities

**Note:** The details shown below are non-exhaustive. Please use your professional judgement to identify an idle line or facility, and reference TD-2459S-B001 for further information

Condition	Action	Investigation Priority
Safety Situation/Risk	Mitigate hazard and make safe, which may include de-energizing Initiate an IF and / or Electric Corrective Notification	High
Idle transformers that do not have a blue sticker indicating a polychlorinated biphenyl (PCB) content of less that 5 parts per million (ppm)	If High priority, mitigate hazard and make safe, which may include de- energizing Initiate an IF Notification	High – Medium-Low
Future work required to maintain existing idle facility	Initiate an IF Notification for investigation	High – Medium-Low
PG&E and Modesto Irrigation District (MID) service areas	Initiate an IF Notification for investigation	Medium
Idle facilities in raptor concentration zones (RCZs) with suitable habitat to support raptors	Initiate an IF Notification for investigation and a Priority B, 3-month EC Notification to de-energize the facility	Medium – Low
Oil-filled equipment (e.g., ground waters, sewers, grazing lands)	Initiate an IF Notification for investigation Blue sticker on Notification indicates a PCB content of less than 5 ppm	Medium
Idle facility in Tier 2 & 3 Fire Zone	Initiate an IF Notification for investigation and a Priority B, 3-month EC Notification to de-energize the facility	Medium
Potential use for agricultural pumps or vacant buildings	Initiate an IF Notification for investigation	Low
Entire primary tap is identified as idle and is unfused Initiate an IF Notification for investigation and a Priority B, 3-month EC Notification to de-energize the line		Low



### **Performing an Inspection**

Go to first location and perform a Level 1 inspection of the vegetation surrounding the facility, look for the following:

Overhead electric distribution primary and secondary conductors and facilitates

Distribution underbuilt spans for any of the above conditions Tree or limbs is more than >6" in diameter at line height, >10" in DBH, 6-48" of a conductor (in HFTD/SRA) or 6-18" of a conductor (in LRA)



### Limited Visual Assessment Overview (Level 1)

**Definition:** A visual assessment from a specified perspective such as foot, vehicle, or aerial (airborne) patrol of an individual tree or a population of trees near specified targets to identify

Assessment Video



### Level 1 visual inspection

#### **Electric distribution conductor criteria**

On overhead electric distribution primary and secondary conductors and facilities (excluding service drops), identify:



Vegetation that will encroach the MDR (see Appendix A, Minimum Distance Requirements (MDR)) before the next annual work cycle

Any vegetation that has already encroached the MDR Note: For trees that may fall into or contact the line, identify: Dead trees or portions of tree that are rotten or weakened by decay or disease Rotten or diseased portions of otherwise healthy trees that overhang or lean (due to outside influences: soil structure, soil heaving, weather conditions, cracking, breaking, etc.) toward the line (refer to Appendix E, "Information About Tree Lean")

Quality had around 6300 observations where fallin trees were not initially identified as able to impact

MIs must identify vegetation that will encroach or has already encroached on the MDR

Please reference the California Power Line Prevention Field Guide when conducting inspections

### Level 1 visual inspection criteria



#### Distribution underbuilt span criteria

On distribution underbuilt spans, identify: Any of the conditions mentioned previously

The VMI must inspect the distribution underbuilt spans as described in the document titled TD-7103P-01, "Transmission Routine (Non-Orchard) Patrol Procedure (TRPP)."

If the VMI discovers vegetation or abnormal conditions that adversely affect transmission primary and/or secondary facilities, then the VMI must appropriately report them



### **Basic Assessment Overview (Level 2)**

Key assessment details



A detailed visual inspection of a tree and surrounding site that may include the use of simple tools Requires a VMI to inspect completely around the tree trunk looking at the visible aboveground roots, trunk, branches, and site Level 2 inspections are ground-based Perform a Level 2 inspection if a tree is suspected to have

#### any of the conditions found in the Hazard Trees section

of the CA Power Line Fire Prevention Field Guide

Assessment video

**Note:** the examples shown below are non-exhaustive. Please use your professional judgement to determine when a Level 2 inspection is appropriate



A tree with an insect infestation (top-left), fire damage (top-right), cracks (bottomleft), or signs of dying (bottom-right) would require a Level 2 Assessment



### **Overview of tree defects and site conditions**

#### • The following tree defects and site conditions can increase the likelihood of tree failure

- Standing dead trees and dead parts of trees
- Broken and / or hanging branches
- Cracks
- Weakly attached branches or codominant stems
- Decayed or missing wood (damage or cankers)
- Unusual tree architecture (lean, balance, branch distribution, or lack of taper)
- Loss of root support
- Shallow soils
- Insect infestation
- Diseases
- Suppressed or intermediate stems within a forest stand
- Fire damage
- Fruiting bodies of known wood decay fungus
- Narrow attachment with included bark
- Dwarf Mistletoe and Rust Cankers (conifers
- Bleeding
- Dying

- Rot
- Open wounds showing visible rot
- Old wounds that have partially or fully healed over
- Conks anywhere on the bole of the tree
- Hollow trunks detected by rapping on the tree trunk or by use of an increment borer
- Decreasing crown vigor
- Cracks or splits not caused by lightning
- Swelling or cankers on the bole
- Wildlife cavities
- Presence of carpenter ants or termites
- Number, size, and distribution of fungal fruiting bodies
- Broken or dead tops
- The amount of solid radial wood remaining where visible
- Poor live crown ratio (% live crown)
- Poor diameter-to-height ratio



### **Identifying Tree Lean**

#### California Power Line Fire Prevention Field Guide (2021)

Trees with more than a slight lean away from utility infrastructure are unlikely to strike the infrastructure, regardless of their weight distribution

Trees exhibit corrected or uncorrected lean

#### **Corrected lean**

Usually exhibited in hardwood trees that naturally grow in a non-linear fashion or in conifers (decurrent) that grow upright (excurrent) after a force has moved the bole off vertical (like snow-loading)

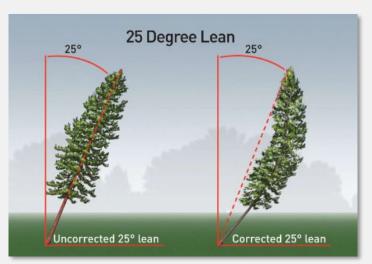
#### **Uncorrected lean**

Uncorrected lean is caused by outside factors (wind, soil conditions, etc.) that loosen or break roots

Construction activities that sever roots or strike tree butts and boles also cause trees to lean

Humps and soil mounding on the opposite side of the lean direction are often indicators of broken or loosened tree roots

Cracks in the bole and roots are often signs of a failure in progress, and abatement may be required right away



A tree can display either uncorrected or corrected lean

Examples of uncorrected lean (left) and corrected lean (right) from the field



### **Prescribing work**

Using the information gathered from the Inspection and their professional judgement, the VMI must determine which of the following two options applies to the vegetation, and prescribe work in that option in the system of record:

### **1** Prescribing Non-EVM work:

#### Prescribe **removal**

If prescribing removal of a tree that may resprout or if a stump is currently resprouting, then refer to Attachment 4, "Handling Stump Resprouts"

If removal is not practical, prescribe pruning such that the tree will **maintain compliance for three annual work cycles** 

If pruning to maintain compliance for three annual work cycles is not an option, then prescribe pruning such that the tree will **maintain compliance for one annual work cycle** 

If pruning to maintain compliance for one annual work cycle is not an option, then **prescribe Bi-Annual Clearance** 

The VPM must consider the mitigation options outlined in Attachment 5, "Bi-Annual Considerations" and determine a course of action for the tree

If the customer refuses removal and / or any pruning, then the VMI must follow the steps outlined in the document titled "Distribution Vegetation Refusal Procedure" and **escalate to the VPM** 



2

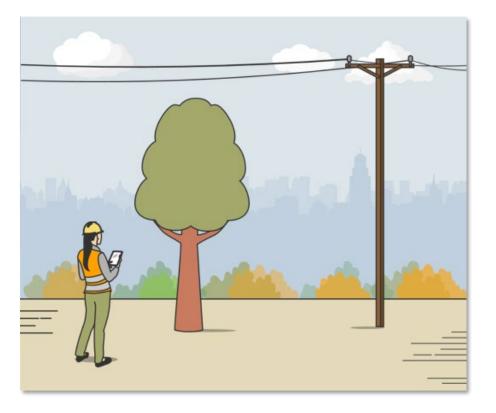
### **Prescribing work**

### Prescribing work to maintain EVM clearances:

VMIs must prescribe work to maintain the following EVM clearances for the entire segment:

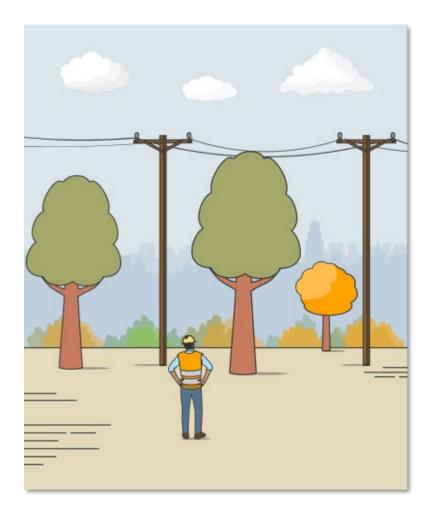
A clear vertical plane (clear to sky) of a minimum of 4 ft. from the outside conductor

EVM-required radial clearances of a **minimum of 12 ft.** at time of trim





### **Conditions for Non-EVM work**



Prescribe Non-EVM work if any of the following characteristics are present:

Has the potential to encroach within minimum distances required to maintain compliance with G.O. 95, Rule 35, or PRC 4293 (see Appendix A, Minimum Distance Requirements (MDRs)



- Shows evidence of creating strain or abrasion on secondary lines, or may fall into or otherwise impact secondary conductors
- 3 Is dead or has portions of it that are dead, rotten, or weakened by decay or disease and overhangs or leans towards and may fall into or contact the line from the side

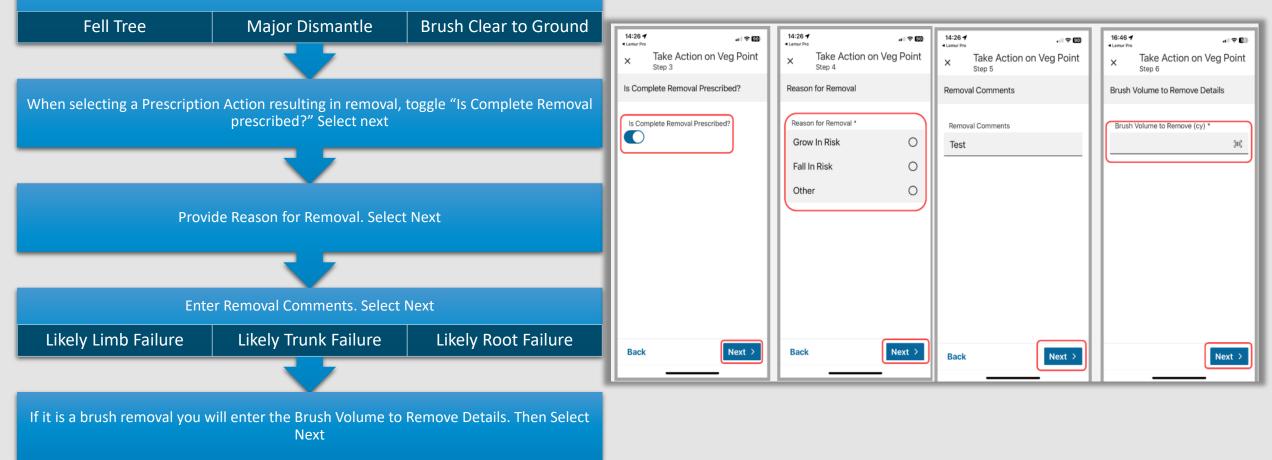


Is healthy but has one or more portions that are rotten or diseased, and overhangs or leans toward and may fall into or contact the line from the side

## PG<mark>&</mark>E

### **KEY CHANGE: Prescription: Reason for Tree Removal**

UWC (regardless of size class) that needs prescription reasons:





# Attachment 5 – Bi-Annual Tree Mgmt. and Reduction Strategy

A bi-annual tree is a tree that cannot be prescribed enough clearance to maintain one-year compliance and no other alternatives are available. The purpose of the bi-annual patrol cycle is to effectively address fast growing trees that may not hold compliance for a full cycle and the customer is refusing removal of the tree(s)

VMI must determine if the prescription will achieve enough clearance to maintain the MDR based on anticipated growth rates to the next annual work cycle

If one year clearance can be achieved	If one year clearance <u>cannot</u> be achieved
VMI must prescribe the tree for routine priority	VMI must attempt to notify customer of any and all work
,	If the customer refuses removal, then the VMI must contact the Pre-Inspection Manager (PIM) then the PIM must follow the steps in Utility Procedure TD-7102P-04, "Distribution Vegetation Refusal Procedure" and escalate to vegetation program manager (VPM)
	The PIM and the Vegetation Program Manager (VPM) must consider the mitigation options and determine a course of action for the tree
	If the tree cannot maintain compliance on a bi-annual work schedule, then the PIM and VPM must pursue removal
	If the VPM approves the tree for bi-annual patrol, then the VMI/PIM must prescribe the bi-annual priority



### Marking a Tree (1/2)

The VMI must mark the tree using either (1) Painting or (2) Flagging

### 1 Painting

Spray the paint **near the base of a tree** using one of the following shapes



- > When Painting a mark, use the following guidelines
  - The best location for marking is above surrounding vegetation (grass and bushes) and above any expected snowline
  - The best location for marking is **on the side that a tree crew will likely see first**
  - Spray new marks over any marks from previous years, but with some of the older mark still showing



### Marking a Tree (2/2)

#### The VMI must mark the tree using either (1) Painting or (2) Flagging

### 1 Flagging

**Securely attach flagging** that will help the tree crew identify the tree

- Place flag on trunk for trees to be cut down
- Place flag on branch for trees to be pruned

### 3 Cannot Paint or Flag

**Update the tree record** with the code **CNP** (cannot paint) or **CNF** (cannot flag) and a description of the tree's location within the span



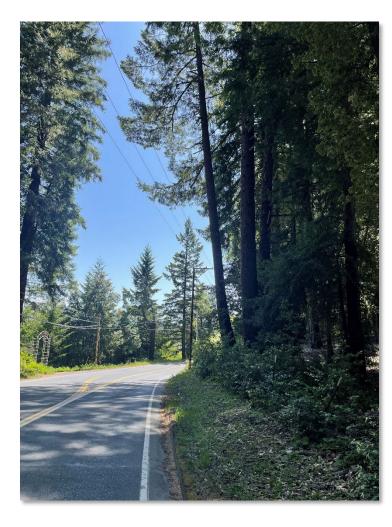


### **Tree Marking Colors**

Program	Color	Sample	Paint brand and color name	
Distribution program years: 2020, <mark>2024</mark> , 2028	Orango		Nelson Aero Spot: Orange Aervoe: Orange	Aervoe Professional Choice: Orange
Transmission program years: 2022, 2026, 2030	Orange			
Distribution program years: 2021, 2025, 2030	Light Green		Nelson Aero Spot: Lite Green	
Transmission program years: 2023, 2027, 2031	Light Green			
Distribution program years: 2022, 2026, 2028	Red		Nelson Aero Spot: Red	Aervoe Professional Choice: Red
Transmission program years: 2020, 2024, 2028	Reu		Aervoe: Red	Aervoe Professional Choice: Red
Distribution Program Years: 2023, 2027, 2031	White		Nelson Aero Spot: White	Aervoe Professional Choice: White
Transmission Program Years: 2021, 2025, 2029	white		Aervoe: White	Aervoe Professional Choice: White
Fire and storm response	Fluorescent Green		Nelson Aero Spot: Green Glo	Aervoe Professional Choice:
	Fluorescent Green		Aervoe: Fluorescent Green	Fluorescent Green
Estimating arborist	Pink		Nelson Aero Spot: Pink Glo	Aervoe: Fluorescent Hot Pink
Transmission reliability (TVMR)	Blue		Nelson Aero Spot: Lite Blue	<ul> <li>Aervoe Professional Choice: Light Blue</li> </ul>
Enhanced vegetation management (EVM)			Nelsen Aero Cristi Valleur	
Fuel reduction	Yellow		Nelson Aero Spot: Yellow Aervoe: Yellow	Aervoe Professional Choice: Yellow
Second patrol / CEMA			Aervoe, tellow	
Cover paint	Black		Nelson Aero Spot: Black	Aervoe: Black
	Brown		Nelson Aero Spot: Brown	
Work verification	Pink with a pattern		Flagging only	

# PG<mark>&</mark>E

# **Attachment 3 - Identifying Major Woody Stems**



A tree must meet all of the following criteria in order to qualify for a major woody stem exemption:

Wood is more than 6 in. from high voltage conductors There is **no evidence of prior contact** between any portion of the tree branches or trunk and the conductor, including abrasion and/or incidental contact The tree has been established in its current location for at least 10 years The tree is at least 10 in. in diameter at breast height (DBH) The tree or limb at the conductor level is at least 6 in. in diameter (5) The tree is **not resprouting** at the conductor level at the time of inspection The tree is not easily climbable (i.e., has scaffold branches present below 8.5 ft. from the ground) The tree is **not hazardous** per TD-7102P-17, "Vegetation Management Priority

Tag Procedure"

Internal

# PG<mark>&</mark>E

# **Attachment 4 – Handling Stump Resprouts**





A VMI must perform the following steps:

1 Verify stump death of past removals from previous patrols for all re-sprouting species during current routine patrol

Attempt to get permission when using herbicides if you don't prescribe for routine work
 List all re-sprouting stumps for tree re-work in the system of record when following
 conditions are met:

- Stump is or will become a compliance issue in the future, regardless of time frame
- Herbicide treatment was prescribed and customer, agency, or local ordinances approve the herbicide application
- Herbicide will not translocate to other living vegetation
- Re-sprouts are not root sprouts

Delete the tree record when the stump is verified as dead

5 Notify the customer of re-treat in person or with door card

<sup>6</sup> When the TC notifies the VMI of locations where herbicide treatments cannot be applied, update the system of record and add comments

# PG<mark>&</mark>E

# **Customer / Property Owner Notification**

Step 1: VMI should attempt to contact the customer / property owner directly and describe the work to be performed



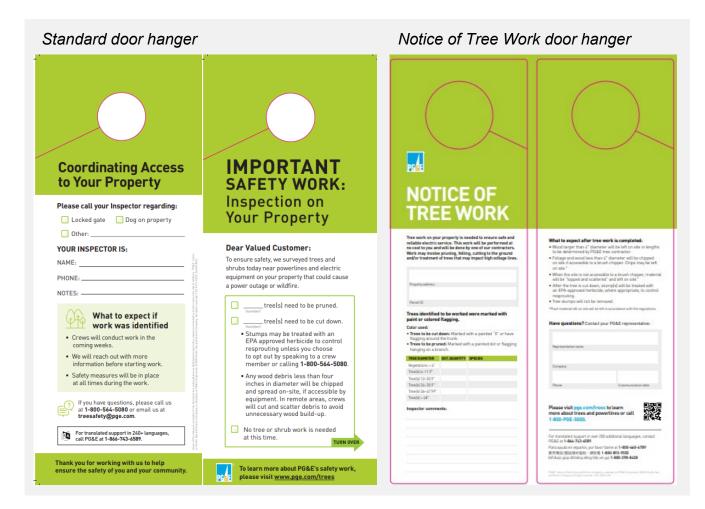
**Step 2:** If the customer / property owner does not respond to the first contact attempt, try to contact two more times (total of three times)



**Step 3:** If the customer / property owner does not acknowledge the receipt of information, enter the details and methods of the notification attempts into the system of record



## **Door Hanger Details**



If a VMI elects to leave a door hanger, they must choose one of the two hangers available (shown on the left) and ensure that the following information is provided:

#### **Property Address**

#### Parcel ID

Trees identified to be worked

Expectations after tree work is done (e.g., wood

management)

Questions and details of PG&E representative

### **Outside Observer Findings and Lessons Learned**

**Note:** Below is findings from all outside observation teams and an opportunity for VM to continuously improve. This includes Distribution, FTI, VMOM and TRI observations.

Category	Key Findings	Key Learning/Improvement Opportunity		
Will not hold / Missed MDR	Radial Clearance will not hold until	Follow Inspection Procedure section 4 regarding prescribing work		
Overhang Radial Clearance	next work cycle Currently not meeting MDR	Prescribe maximum clearance able to obtain		
	EVM not maintained	Look for tree defects that may cause a limb to cross MDR		
		Check for potential overhang		
		<ul> <li>Reminder: Inspect Vegetation that has or may encroach the MDR, based on anticipated growth rates before the next annual work cycle (see Appendix A, Minimum Distance Requirements [MDR]) and considering normal weather patterns for the local area or line position or line conditions.</li> </ul>		
Fall In Trees	Missed defects	Closely review list of Appendix B		
Hazard Tree Overhang	Lean Dead limbs	Perform a quality Level 1		
e rennang	Hazard Trees	Perform Level 2 more often when identify defects		
		• <b>Reminder</b> : Inspect Vegetation (categorized as either a whole tree or portion of tree) that may fall into or otherwise impact PG&E electric facilities.		
Strain/Abrasion	Contact points on secondary	Review what to inspect sections of procedures		
On Secondary	Guy wire strain	<ul> <li>Reminder: Inspect ANY vegetation that is causing significant strain or abrasion to the secondary conductors (excluding service drops). INSPECT ALL Idle lines as if they are energized.</li> </ul>		
Pre-Inspection Error	Procedure not followed	Follow procedure and ALL attachments		
	Missing LAN ID Missing information in record Unable to locate	Review this training and procedures often		
		Update all required fields in system of record		
	Incorrect status of VP	Provide clear comments		

# Focused Tree Inspection (FTI) Training

**VEGM-0112** 





#### Goals/intent

To maintain safe and reliable operation, the FTI program focuses Vegetation Management (VM) efforts with qualified Inspectors during annual or second patrols in identified Area of Concerns (AOCs) that have experienced higher volumes of vegetation damage and/or outages.

Reminder: FTI is Attachment 7 of the DIP TD-7102P-01 All expectations and requirements of the DIP must be followed



- International Society of Arboriculture (ISA) Tree Risk Assessment Qualified (TRAQ) Vegetation Management Inspectors (VMIs)
- Distribution Vegetation Management Inspectors (VMI and SVMI)
- Vegetation Program Manager (VPM)
- Execution supervision



REFER to the Target Audience section in <u>TD-7102P-01</u>, "Vegetation Management Distribution Inspection <u>Procedure."</u>



- All individuals must complete PG&E Academy training required for inspections prior to performing this procedure. Training expectations are available at Training Expectations SharePoint
- Inspectors must be International ISA Tree Risk Assessment Qualification (TRAQ)
   Individual standing must be current and on record in the appropriate PG&E system of record.
- Gather and review the following information:
  - Work packets
  - Pre-Patrol Report
  - Historical outage data
- Gather the assigned paint and flagging tape color for marking.

### **FTI Work Locations: Areas of Concern**

- An Area of Concern is a geographical region that is at a high risk of having a tree-caused outage
- The data used to identify Areas of Concern is similar to the data used to make Public Safety Power Shutoff (PSPS) decisions.
- FTI works in conjunction with Enhanced Power Safety Setting-enabled circuits to provide an extra level of protection.



## What to Inspect 1.1



INSPECT all Vegetation (categorized as either a whole tree or portion of tree) which has a likelihood of impacting PG&E electric facilities (excluding service drops).

FTI inspection should be completed during annual or second patrols in identified AOCsto minimize customer impact

1

#### TRAQ VMI goes to location

DRCF

1

(2)

PERFORM a Level 2 (Basic Tree Risk Assessment) of all Vegetation with the likelihood to impact PG&E electric facilities (excluding service drops).

 Complete Basic Tree Risk Assessment Form using a 15 Month time frame for trees with likelihood to impact facilities

Client							Date			Tir	ne		
Address/Tr	ee location						Tree	no.			Sheet	of	
Tree specie	S				dbh		Tree Height		Crov	vn spr	ead dia.		
					Target	Assessment	:						
-					Target zone								
Target number		I	arget descrij	otion			Target protection	Target within drip line	Target within 1 x Ht.	Target within 1.5 x Ht.	Occupancy rate 1-rare 2 - occasional 3 - frequent 4 - constant	Practical to move target?	Restriction
1							1						
2								1					
3													
4													
						Factors							_
Site changes	None Grade	ne 🗆 Sat	urated 🗖 🤮	ing□ Change Shallow□ Co ather Strong	ed soil hyd mpacted [ winds [] 1	rology   Ro Pavement ce   Snow	tuts Topograph ot cuts Describe over roots D Heavy rain De Profile	% Des	cribe _				
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#### **Prescribing Work 1.3**

1

(2)

(3)

Using the Information gathered in the Basic Tree Risk Assessment Form and their professional judgement, the TRAQ VMI must

DETERMINE which mitigation option applies to the vegetation (whole or part of the tree)

Prescribe work in the system of record. (One VM)

Drop a Veg Point and create a record in One VM for each tree inspected and upload the TRAQ form to the corresponding record

∨ Veg Point		✓ Prescription	
Veg. Point VP-07260667		Work Code 021-Major Dismantle R3 24-35.99 in	Reason for Rer
		Priority Routine	ls Complete Re False
		Observed Radial Dist. to Asset ft 10	Removal Comr
✓ Veg Point Details at Time of Ins	pection	Trim to Vertical Clearance ft	Reason for Del
Common Name Oak, Black		Trim to Horizontal Clearance ft	1
Scientific Name Quercus kelloggii	Gity WEST POINT	Trim to Radial Clearance ft	1
Dead/Dying	County	Brush Quantity	
DBH 28	State CA	Debris Diameter Threshold 4"	
Height 55	Directions On Lily Gap Rd	Debris < Threshold Chip in Place	
Tree Ownership Private	Location 38,427098, -120,492427	Wood Management >= Threshold N/A	1
Tree Connect MWS Doc Number	Inspection Frequency Annual Next Inspection Date	Prescription Comments on May 31 Talked to Property owner and she agreed to 2 Oak to be removed and	/
Major Woody Stem (MWS)	5/30/2024 Comments	keep the wood. Reason for Work Code Change	ji -
Exempt Type	P2 to P3 1/4 Span LOL City Jurisdiction	Тад Туре	1
Redwood Exemption		Tag Number	



# Marking a Tree – SAME Distribution

The VMI must mark the tree using either (1) Painting or (2) Flagging

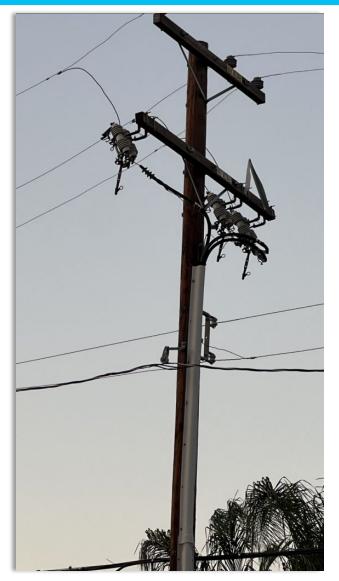
### 1 Painting

Spray the paint **near the base of a tree** using one of the following shapes



- > When Painting a mark, use the following guidelines
  - The best location for marking is above surrounding vegetation (grass and bushes) and above any expected snowline
  - The best location for marking is **on the side that a tree crew will likely see first**
  - Spray new marks over any marks from previous years, but with some of the older mark still showing

#### **Key Definitions 1/3**



## Facilities

The components of the electric distribution overhead system, including pole/support structure, primary conductors [4 kilovolts (kV) and less than 60 kV – with the majority being between 4 kV to 21 kV], voltage regulating equipment, switching equipment, transformers, and secondary conductors (operates under 750 V and supply ranging from 120 V to 480 V). Refer to TD-8105, "Distribution Line Overhead Asset Management Plan" for additional details



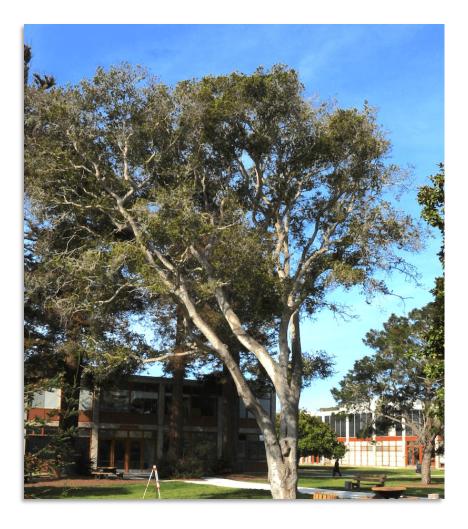
## Time frame

Period in which you are estimating the likelihood of failure. Time frame is essential when rating the likelihood of failure with all categories except *imminent*, which has a different time frame (very soon).

For FTI our Time frame is 15 months



## Key Definitions 3/3



#### Likelihood of Impact:

When determining the likelihood of impact to PG&E electric facilities, the inspector should consider factors including tree height, lean, weight distribution, and whether the tree has a path to the conductors. If a tree cannot impact PG&E electric facilities during reasonably foreseeable conditions, it is not hazardous to it.

• The target zone (where tree failures may have impacts) is typically defined in terms of distance from conductors.

• For a branch failure, the target zone is the area in which the branch could strike and is evaluated using the same general principles. Reference the Cal Fire Power Line Fire Prevention Field Guide for full definition Pg. 43 "Steps to Inspection".

PFEE

## Significant Changes in FTI

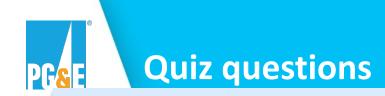
OLD	New
1.1, 1.2.1-2 Inspect Primary facilities and Secondary conductors	1.1 Inspect Primary and Secondary facilities for all vegetation that has <b>likelihood of impact</b> .
1.2.3 Perform level 1 assessment of all trees then perform a level 2 inspection to trees with listed hazard conditions	1.2 Perform a <b>level 2</b> assessment and complete a basic tree risk assessment form for all trees with likelihood to impact facilities
1.2.4 Continue with inspection if work is not necessary to maintain safety and compliance as listed	1.3 Create a record for all trees inspected with a basic tree risk assessment form for <b>both</b> no work trees and trees requiring work.
Table 1-4 Program applies increased scrutiny to specific trees of concern	1.2 Use the Basic Tree Risk Assessment form for <b>all trees</b> with likelihood of impact
	1.4, 1.5 Align with DIP for marking Trees and Notifying Customers

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.



- Inspections take place in Areas of Concern
- Conduct a level 2 assessment on every tree with likelihood of impact
- Use a Time frame of 15 months
- Drop a new point and create a new record for every tree inspected
- Fill out a Basic Tree Risk Assessment for every tree inspected
- Can be done concurrently with other patrols





### **Quiz questions for FTI**

Scan the QR code shown on the screen



# Tree Removal Inventory (TRI) Training

**VEGM-0111** 





The program focuses on vegetation points identified by the Enhanced Vegetation Management (EVM), Accelerated Wildfire Risk Reduction (AWRR) programs and other known populations to reduce the risk of wildfire due to vegetation.

Reminder: TRI is Attachment 6 of the DIP TD-7102P-01 All expectations and requirements of the DIP must be followed



- Distribution Vegetation Management Inspectors (VMI and SVMI)
- International Society of Arboriculture (ISA) Tree Risk Assessment Qualified (TRAQ) Vegetation Management Inspectors (VMIs)
- Vegetation Program Manager (VPM)
- Execution supervision



REFER to the Target Audience section in <u>TD-7102P-01</u>, "Vegetation Management Distribution Inspection <u>Procedure."</u>



- All individuals must complete PG&E Academy training required for inspections prior to performing this procedure. Training expectations are available at Training Expectations SharePoint
- For TRAQ VMI, confirm International ISA Tree Risk Assessment Qualification (TRAQ) is current and on record in the appropriate system of record.
- Gather and review the following information:
  - Work packets
  - Pre-Patrol Report
  - Historical outage data
- Gather the assigned paint and flagging tape color for marking.



In-scope trees are grouped into two categories for the purposes of this attachment:

- Vegetation with TAT results of ABATE
- Vegetation with TAT results other than abate (this includes Vegetation prior to TAT implementation)
- Each vegetation point must be inspected, either through desktop review or field review, and the system of record updated.

Reminder:

Tree Assessment Tool (TAT) – **Retired** Tool that evaluated an individual tree's likelihood of failing and supplied instruction of whether to abate or not abate the tree

### **TRI Process: Inspecting Vegetation**

#### NOTE

- IF through inspection by VMI or desktop review, a local operation team determines that a vegetation point is ready for tree crew assignment, THEN no further inspection is necessary. This DOES NOT require TRAQ VMI.
- The prescription field will require updating per the new Unified Work Codes implemented in 2023.
- Work can be assigned directly to a tree crew.



## **Performing an Inspection**

PGSE

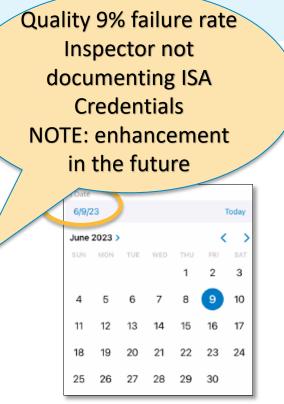
The VMI (or TRAQ VMI) must **GO TO** their first vegetation point assigned.

- Re-inspections must be performed physical at each tree location assigned
- Utilize tree location comments to help locati trees
- Update Field Maps on-site during assessment



Every inspection or desktop review must have the following fields must be updated in Field Maps

- Date: Date of Inspection
- PI Company: With VMI Company Name
- **PI LAN ID**: LAN ID of the VMI (REPLACE ANY EXISTING VALUE)
- **PI ISA Number**: ISA number of the VMI (or TRAQ VMI, if applicable)
- Wood Management Needed: Update appropriately based on result



Cancel	Collect	Submit
-	tion Point TRI 1°N 120.624634°W	
Work Identi	fied	0
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error - selec	ction not made	0
PI LANID *		
error - PI La	nID not entered	0
PI ISA Number		
We12345a		0
PI Company *		
PRD_Pride		0
PI Date		
No Value		
Species *		
White Fir		0
Tree DBH *		
14		0

#### For each Vegetation Point - Determine if one of the following exist:

- 1. The tree is NOT present.
- 2. There are no longer any above-ground facilities present for the tree to impact
- 3. The Vegetation Point exists with facilities intact, and the Vegetation Point has a TAT result of ABATE.
- 4. The Vegetation Point exists with facilities intact, and the Vegetation Point has a TAT result other than ABATE

For each of the field conditions above, follow the following actions in the next slides

The tree is NOT present., update Field Maps as follows.

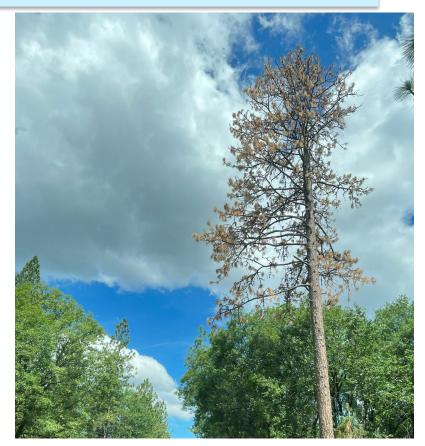
- **Reason:** Tree Has Already Been Removed
- VP Status: No Work Required
- **Prescription:** No Work Required
- PI Lan ID: VMI's Lan ID
- **PI ISA Number:** VMI's ISA number



There are no longer any above-ground facilities present for the tree to impact.

Update Field Maps as follows:

- **Reason:** Line Does Not Exist
- VP Status: No Work Required
- **Prescription:** No Work Required
- PI Lan ID: VMI's Lan ID
- PI ISA Number: VMI's ISA number



The TREE exists, facilities intact and the TREE has a TAT result of ABATE

Update Field Maps as follows:

- **Reason** Tree Still Requires Work
- VP Status: Work Identified
- **Prescription:** UPDATE the **PRESCRIPTION** field to the correct unified WORK CODE
- PI Lan ID: VMI's Lan ID
- PI ISA Number: VMI's ISA number



Inspection shows that the facilities exist and the tree is still present with TAT result of **other than** Abate

In these situations, there are two possible paths to follow:

Path 1:

Inspection by VMI

Path 2:

Inspection by TRAQ VMI



The VMI does not believe that the tree is likely to impact the facilities.

Therefore, a TRAQ VMI must INSPECT the tree.

Update Field Maps as follows:

- Status: "Hold"
- Reason: "Requires Reassessment by TRAQ VMI"
- **Constraint**: "Pending TRAQ Reassessment
- PI Lan ID: VMI's Lan ID
- PI ISA Number: VMI's ISA number



A VMI or TRAQ VMI DETERMINES the same work is needed.

Update Field Maps as follows:

- UPDATE the **PRESCRIPTION** field to the correct unified WORK CODE.
- Status: "Work Identified"
- Reason: "Tree Still Requires Work"
- PI Lan ID: VMI's Lan ID
- **PI ISA Number:** VMI's ISA number

**NOTE:** This inspection may be done as an individual assessment OR after being assigned the location from a VMI based on "HOLD" status



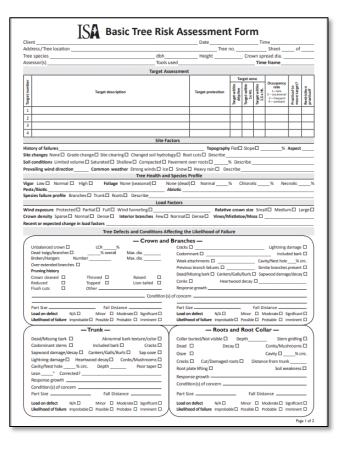
### **Vegetation Points with TAT other than Abate (1.2.4)**

#### TRAQ VMI DETERMINES the work needed is a CHANGE from the original prescription

After completing a Level 2 inspection and completing the Basic Tree Risk Assessment Form update field maps as follows:

- UPDATE the PRESCRIPTION field to the new unified WORK CODE.
- VP Status: "Work Identified"
- Reason: "Tree Still Requires Work"
- **UPLOAD** a photograph of the completed Basic Tree Risk Assessment Form to the vegetation point in Field Maps.

**NOTE:** No other photos should be uploaded for the vegetation point, except the Basic Tree Assessment form This inspection may be done as an individual assessment OR after being assigned the location from a VMI based on "HOLD" status.



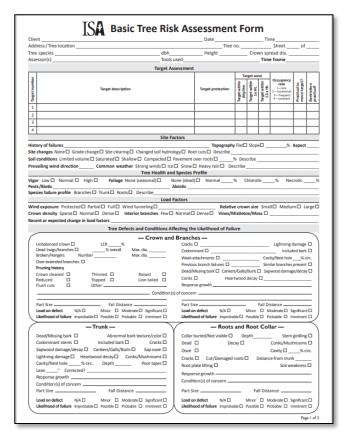


#### The TRAQ VMI DETERMINES that NO WORK is required.

PERFORM a Basic Tree Risk Assessment (Level 2) using the Basic Tree Risk Assessment Form. AND update field maps as follows:

- Status: No Work Required
- Reason: "Reassessed by TRAQ VMI" or "NO STRIKE POTENTIAL
- Prescription: No Work Needed" OR "NO STRIKE POTENTIAL" as appropriate
- Constraint: None Observed
- **UPLOAD** a photograph of the completed Basic Tree Risk Assessment Form to the vegetation point in Field Maps.

No other photos should be uploaded for the vegetation point, except the Basic Tree Assessment form



#### **Basic Tree Risk Assessment Form**

Only **TRAQ VMI** can complete a Basic Tree Risk Assessment Form and upload to the Vegetation Point in Field Maps.

Client					Date				ne		
Address/Tree location					Tree						
ree species				oh	Height		Crow	vn spr	read dia		
ssessor(s)			TC	ols used				Time	e frame		
			Targe	t Assessment							
5							rget zon		Occupancy		
Targ et numbe		Target descriptio	m		Target protection	Target within drip line	Target within 1x Ht.	Target within 1.5 x Ht.	rate 1-rare 2 - occasional 3 - frequent 4 - constant	12	Restriction practical?
1							-	-			
2						$\vdash$	$\vdash$			+	
3						-				+	-
4										-	-
•			ci	te Factors	1					-	
listory of failures			50		Topograph	e Elat	Slope	· Π	44	Asner	
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pecies failure profile	Branches	Trunk Roots		ADIOLIC							
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## **Certifications Survey**

Based on the various expertise requirements on various programs, and as part of our training opportunities, the leadership team is asking that <u>ALL</u> employees scan and complete.





## Marking a Tree – SAME Distribution

The VMI must mark the tree using either (1) Painting or (2) Flagging

#### 1 Painting

Spray the paint **near the base of a tree** using one of the following shapes



- > When Painting a mark, use the following guidelines
  - The best location for marking is above surrounding vegetation (grass and bushes) and above any expected snowline
  - The best location for marking is **on the side that a tree crew will likely see first**
  - Spray new marks over any marks from previous years, but with some of the older mark still showing



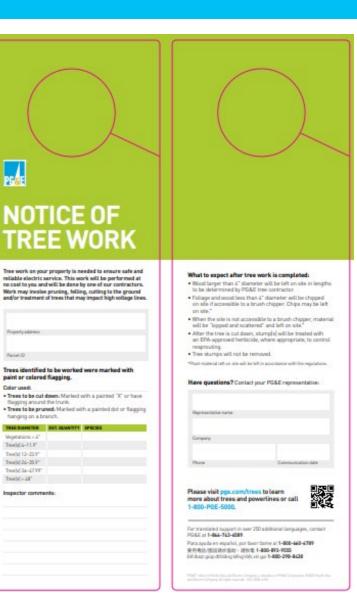


Mark all trees in accordance with the DIP using routine color for the given year.



- 2
- Notify the customer in accordance with the DIP ensuring at least 3 attempts.







- Any inspector, whether TRAQ Qualified or not, is able to verify that an above ground facility or tree is no longer present.
- TAT ABATE cannot have assigned work changed, i.e., a removal cannot be changed to a trim
- Only TRAQ VMI can change work (no work or change work prescribe) for Vegetation Points with a TAT other than Abate. Decision must be documented with a completed Basic Tree Risk Assessment Form
- Reinspection results must all be documented in the system of record.
- All other requirements of DIP must be followed





#### **Quiz questions for TRI**

Scan the QR code shown on the screen- complete questions



**Vegetation Management** 

Operational

# Mitigation(VMOM) Training

VEGM\_0114



Vegetation Management Operational Mitigation (VMOM) provides procedures for performing inspections on Enhanced Powerline Safety Setting (EPSS) capable electric facilities.

VMOM activities are performed when EPSS-enabled circuits experience vegetation-related outages.

These activities are divided into two types of projects: Proactive Inspection Projects and Reactive Inspection Projects

Reminder: VMOM is Attachment 8 of the DIP TD-7102P-01 All expectations and requirements of the DIP must be followed



## **VMOM Reactive Projects:**

## VMOM Proactive Projects:

Patrols ad tree work at the locations of vegetation caused EPSS outages. Includes all trees with similar symptoms and conditions as the tree that caused the outage and prescribe work to mitigate all vegetation (categorized as either a whole tree or portion of tree) that has a likelihood of impacting PG&E electric facilities (excluding service drops) during the next 15 months.

VMOM reactive patrols are conducted on electric distribution facilities at a minimum of five spans in **all directions** from the location of the tree that caused the EPSS outage. Patrols of the entire Circuit Protection Zone (CPZ) identified by the Vegetation Assets Strategy and Analytics (VASA) team. Proactive projects address historic vegetation-caused outages. The scope of work for Proactive Projects is determined by the tree failure history for the circuit.



- Vegetation Management Inspectors (VMI and SVMI)
- Vegetation Program Managers
- Execution Supervision

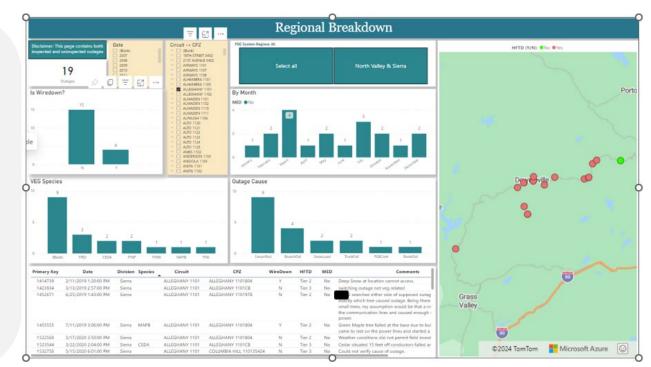
#### Qualified VMI that has one of these qualifications:

- TRAQ,
- Certified Arborist,
- Registered Professional Forester (RPF),
- VMI who has either 1 year Utility Vegetation Management experience plus bachelor's degree, 2 years Utility Vegetation Management experience plus associate degree, or 3 years of Utility Vegetation Management experience





- All individuals must complete the PG&E Academy training required for inspections prior to performing this procedure. Training expectations are available at <u>Training Expectations</u>.
- Gather and review the following information:
  - Review work assignment
  - Pre-Patrol Report
  - Power Bi to help inform inspection.
- Gather the assigned paint color for marking.





VMOM is an additional patrol attachment to the DIP therefore, as with all distribution inspections, the following applies

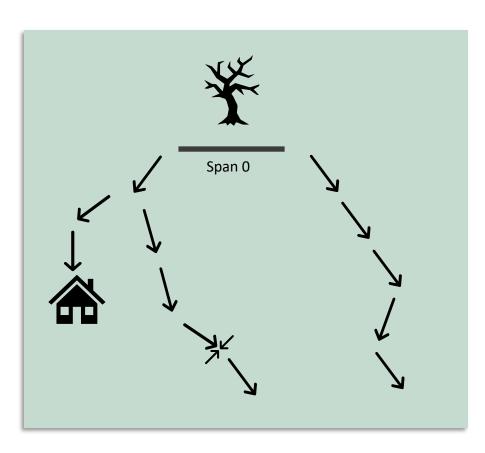
Always inspect and report Priority hazard trees according to the Priority Tag Procedure TD-7102P-17

Always Inspect and report Abnormal Field Conditions following the Abnormal Procedure

TD-7102P-09

## **2 Performing Reactive Projects**

#### 2.1 What to Inspect for Reactive Patrols



Inspect the tree that caused the EPSS outage.

- If the outage-causing tree cannot be located, perform further investigation of the Integrated Logging Information System ((ILIS) and contact the restoration specialist to determine the starting point.
- Perform a Level 1 visual inspection on all trees within the determined patrol area that extends from the location of the outage-causing tree.
  - The patrol area starts at the outage-causing tree and extends at least 5 primary and secondary spans in all directions from the outage-causing tree.
  - If necessary, the local VPM or VMI can use their professional judgement to extend the patrol.

If patrols reach an intersection then extend patrols an equal number of spans in all directions and/or to an appropriate stopping point (i.e., end pole, end of tree stand, grass field, Recloser or other source side device).



## **2 Performing Reactive Project Inspections**

#### **2.2 Inspecting Vegetation**



- . Go to the tree failure location
  - 1. Identify the tree that caused the outage
  - 2. Conduct a Level 2 assessment of that tree
  - Perform a level 1 visual inspection for **all trees** that extend from the outage location within the determined patrol area
- 3.)

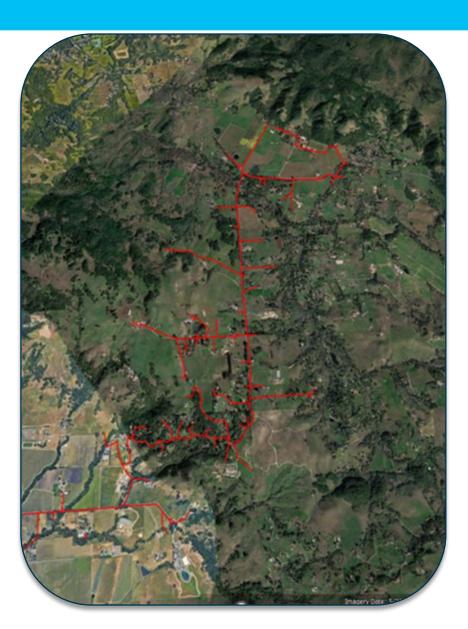
If during your Level 1 Inspection you see or suspect a tree with defects or site conditions as stated in the "Hazard Trees/ Vegetation Clearance" section of the Cal Fire Power Line Fire Prevention Field guide perform a **Level 2 inspection** 



## **3 Performing Proactive Project**

### 3.1 What to Inspect

- The defined work area is the assigned section or entire CPZ
- Vegetation (categorized as either a whole tree or portion of tree) that has the likelihood to impact PG&E electric facilities.
  - Likelihood to Impact: When determining the likelihood of impact to PG&E electric facilities, the inspector should consider factors including tree height, lean, weight distribution, and whether the tree has a path to the conductors. If a tree cannot impact PG&E electric facilities during reasonably foreseeable conditions, it is not hazardous to it.





## **3 Performing Proactive Project Inspections**

## **3.2 Inspecting Vegetation**

- 1 Go to the **assigned CPZ** and perform a **Level 1** inspection of all vegetation surrounding the facilities
- 2 If you see or suspect a tree with defects or site conditions as stated in the "Hazard Trees/ Vegetation Clearance" section of the Cal Fire Power Line Fire Prevention Field Guide and perform a Level 2 inspection





## **3 Performing Proactive Project Inspections**



3.3 Conduct a Level 2 assessment on ALL overhanging trees



## 4.0 Prescribing Work

- Using the information gathered during inspection and applying professional judgement
  - Use a 15 month time frame to inform all prescriptions
  - Follow the prescribing work section of the Distribution Inspection Procedure





## Marking a Tree – SAME Distribution

The VMI must mark the tree using either (1) Painting or (2) Flagging

#### 1 Painting

Spray the paint **near the base of a tree** using one of the following shapes



- > When Painting a mark, use the following guidelines
  - The best location for marking is above surrounding vegetation (grass and bushes) and above any expected snowline
  - The best location for marking is **on the side that a tree crew will likely see first**
  - Spray new marks over any marks from previous years, but with some of the older mark still showing



#### **Marking Standard and Customer Communication**



Mark all trees in accordance with the DIP using routine color for the given year.

(2)

Notify the customer in accordance with the DIP, ensuring at least 3 attempts.



NOTICE OF	
TREE WORK The work on your property in meeted to ensure safe and reliable electric survice. This work will be partormed at no cash to your and will be done by one of our contractors. Work may involve pruning, follow, cutting to the ground and/or treatment of trees that may impact high voltage lines.	What to expect after the work is completed: • Wood larger than 4" diameter will be left on alle in left to be determined by PGAS these contractor. • Follage and wood lens than 4" diameter will be chipps on site if accessible to a brush chipper. Chips may be on site."
Property address. Panel (D) Trees identified to be worked were marked with	<ul> <li>When the table is not accessible to a brush chipper, mu will be "looped and texterned" and bit host los.</li> <li>After the tree is cut down, sturpely will be treated with an EFA-approach bruch with the appropriate, to car maproaching.</li> <li>These stamps will not be removed.</li> <li>"Rust naturalist will be bit in accessions with the regulation.</li> </ul>
paint or colored flugging. Color used • Trees to be out down. Marked with a painted '%' or have flugging around the Innik. • Trees to be grunded. Marked with a painted dot or flagging	Have questions? Contact your PG&E representative:
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Track(24-47.97 Track()-48" Inspector comments.	Please visit pp.com/trees to learn more about trees and powerlines or call 1-820-PDE-5000.
	For Hoseiland Support In over 250 additional languages, control POLIE at 1-544-312-4289. Para ayoda in regulado, par favor Itamia at 3-405-463-40399 9000000000000000000000000000000000



## **Summary of the Two Projects**

Work is conducted on EPSS enabled circuits

Identify and Prescribe work for all risk trees

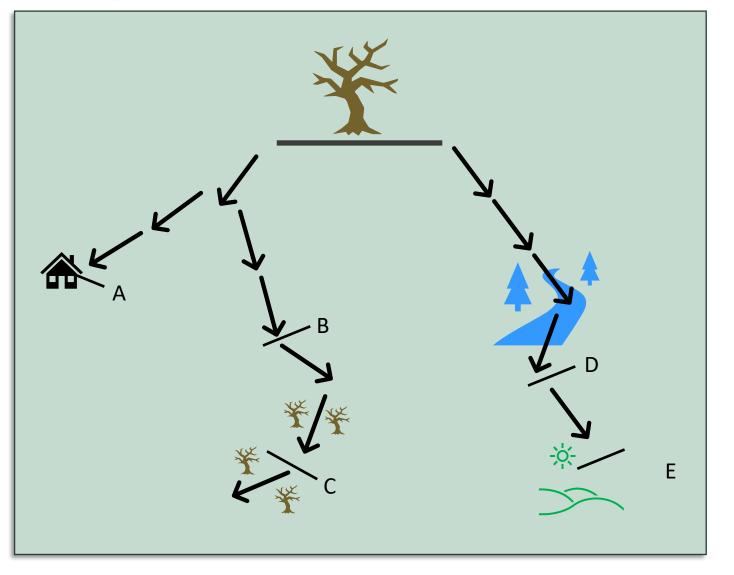
**Conduct a Level 1 inspection of assigned work area (DIP conformance)** 

Use a 15-month timeframe to inform Level 2 prescriptions

<b>Reactive Project Inspection</b>	<b>Proactive Project Inspection</b>
Looks at current outage causing trees	Looks at historical outage data found at Outage Power Bi
Minimum of 5 spans in all directions of the outage span	Entire Circuit Protection Zone (CPZ)
Level 2 inspection of all same species with similar symptoms <b>and</b> conditions as the outage tree	Level 2 inspection of all overhanging trees



## **Knowledge Discussion**



Define **patrol area:** All trees within **AT LEAST** 5 spans ALL directions of the outage tree

What would be an appropriate stopping point?

 Grassy field? SSD? End of Tap? Terrain feature?



## **Quiz questions**

#### **Quiz questions for VMOM**

Scan the QR code shown on the screen



## **Constraints Management**





### **Constraints Management**

#### <u>Agenda</u>

- 1. Constraints Management Team Overview
  - Purpose, Goals
- 2. Constraints Management
- 3. Safety, Customer Service, Record Keeping
  - Procedures
- 3. Constraints Management within One VM Overview
- 4. Constraints Categories and Subcategories within One VM
- 5. Constraints Field Use
- 6. Documenting Contact Attempts
- 7. Viewing Constraints in the Back Office
- 8. Managing a Constraint
- 9. Main Takeaways and Q&A



## **Constraints Management Team**

#### CMT PURPOSE AND GOALS Primary Goals



Establish standardized constraint resolution processes and procedures, including the escalation processes



Maintain ownership over all constraints reporting and analytics



Serve as the LOB liaison for other PG&E partners including Environmental, Customer Outreach and more



Serve as a support resource for Vegetation Operations

#### **Secondary Goals**

Permitting support including field, packet creation and more

## **2. Constraints Management**

#### Safety & Compliance

- Ensuring that we are working trees that have been identified as needing work in a timely manner
- Completing work in the right way

#### **Customer Service**

- Maintaining and improving relationships with customers
- Ensuring we notify customers of upcoming work and communicate the reasons why we need to perform this necessary work

#### **Record Keeping Requirements and Best Practices**

• We need to show what steps we are taking to resolve constraints



### **2. Constraints Management**

#### **Procedures/Bulletins**

#### TD-7102P-16 – VM Riparian Review Procedure

• Ensure compliance with local, state, federal, and tribal environment laws and regulations

#### **TD-7102P-04 – VM Interference Procedure**

• Provides step-by-step instructions to follow when a customer/property owner interferes with Vegetation Management work.

#### TD-7110P-01 – VM Bird Nest Procedure

• Informs Pacific Gas and Electric Company (PG&E) personnel of their responsibilities for carrying out protection measures, notification, and approval processes when working near nests

#### TD-7102P-01-B038 – VM Encroachment Permit Bulletin

• Discusses how to request a site-specific encroachment permits which can be required for work on Caltrans and railroad agency managed lands that are not included in annual permits



### 3. Constraints Management in One VM - Overview

#### Within One VM, you can:

- Create constraints from the field
- Manage constraints from the back office/desktop
- Document customer interactions and other actions taken on constraints cases
- See summary reports, list views, and overviews of local constraints



### **5. Constraints Field Use**

#### **Constraint Field Use**

#### **Creating Constraints in the Field**

There are multiple ways to create a constraint using a mobile device, depending on your role and One VM persona:

- On a parcel
- On a veg point (tree) prescription
- On a Veg Work Item (Tree Crew work)

**NOTE**: You can have more than one constraint per veg point. For example, if you are working on Bureau of Land Management (BLM) land and identify a nest on a tree in a waterway, you will have three constraints (Agency, Nest, Riparian).



### **4. Constraints Categories**

#### Within One VM Numerous Constraint Categories and Subcategories Exist:

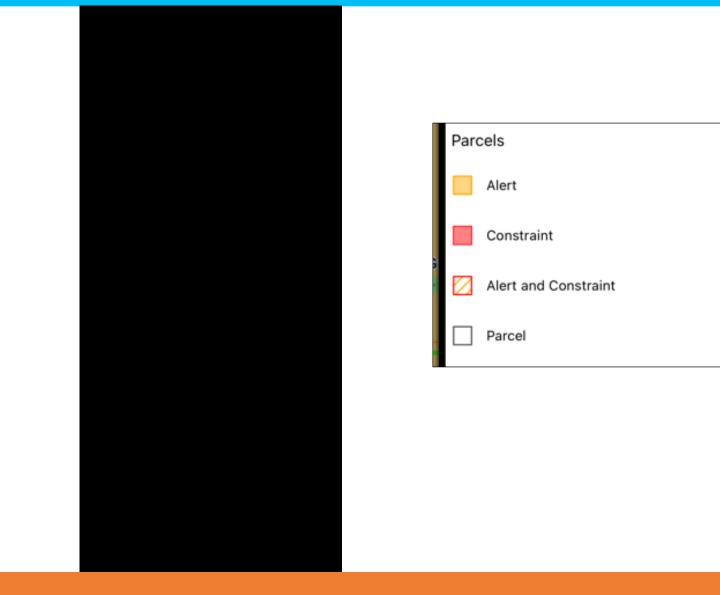
- Customer
  - Work Refused, Hire Own Contractor
- Agency Managed Lands
  - USFS, State Parks, Caltrans, City/County
- Environmental Review
  - Nest, Riparian
- Operational
  - Clearance Request

Utility Vegetation Management - TRA-0034-V03-One-VM-Constraints-Management-Reference-Guide.pdf - All Documents (sharepoint.com)

Agency Managed Lands					
Constraint Category	Constraint Sub Type	Applicable Object			
	USFS	Parcels, Veg Work, Prescription			
	NPS	Parcels, Veg Work, Prescription			
	BLM	Parcels, Veg Work, Prescription			
Agency Managed Lands	BOR	Parcels, Veg Work, Prescription			
Agency Manageu Lanus	State Parks	Parcels, Veg Work, Prescription			
	Coastal Commission	Parcels, Veg Work, Prescription			
	Open Space/Regional Parks	Parcels, Veg Work, Prescription			
	Utility/water districts	Parcels, Veg Work, Prescription			



### 5. Constraints Field Use – Creating a Parcel Constraint



## 5. Constraints Field Use – Creating a Parcel Constraint

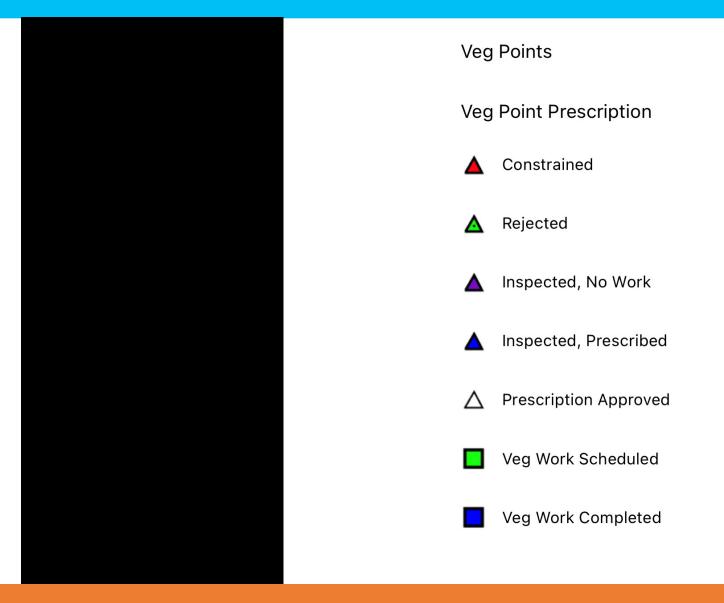
### Key Takeaways

- Ensure the correct layers are turned on (e.g. Parcels)
- Initial Assignee Select 'Assign to Me' Allows for in-field management and/or effective back office management
- Constraint Comments is important What is the main issue here?
- Pay attention to symbology on parcels

Parcels	
Alert	2
Constraint	L. O
Alert and Constraint	
Parcel	



#### 5. Constraints Field Use – Creating a Prescription Constraint



#### 5. Constraints Field Use – Creating a Prescription Constraint

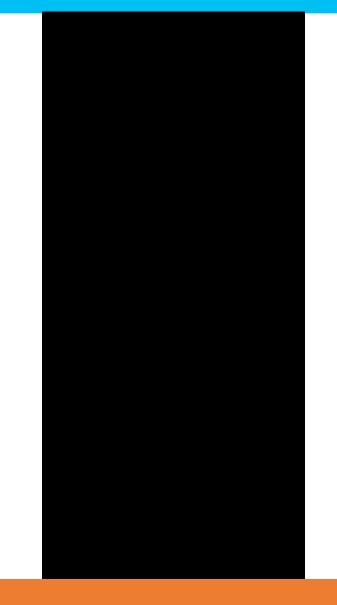
#### Key Takeaways

- Initial Assignee Select 'Assign to Me' Allows for in-field management and/or effective Back Office management
- Constraint Comments is important – What is the main issue here?
- Pay attention to symbology on prescriptions





#### **6. Documenting Contact Attempts**





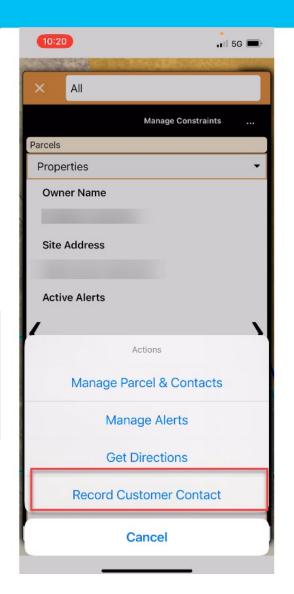
#### 6. Documenting Contact Attempts

#### **Key Takeaways**

- Record every Customer Contact attempt
- Enter detailed and specific notes

NOTE: At minimum, an ideal record should include:

- Who you attempted to contact
- When you attempted contact (date)
- What method of contact was used, what was discussed, and what the outcome was





#### 8. Managing a Constraint – Adding Customer Contact Attempts and Details





## 8. Managing a Constraint – Adding Customer Contact Attempts and Details

#### Key Takeaways

- Create a "New Task" to record each update to a constraint
  - Don't use the "feed" tab
- Look through "Open Activities" and "Activity History" to review past updates
- Be as thorough and detailed as possible



#### 8. Managing a Constraint – Uploading Documents





#### 8. Managing a Constraint – Uploading Documents

#### **Key Takeaways**

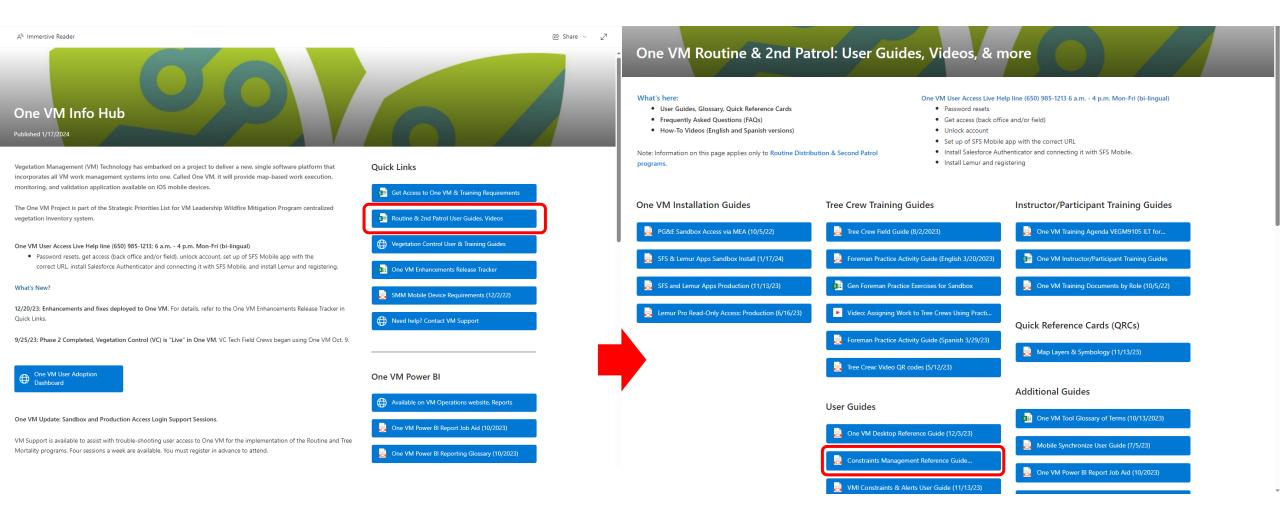
- Upload all relevant documents
  - Any letter sent to a customer
  - Any land rights documents
  - Any long, written communications (e.g. emails)
- Label documents clearly



#### • Main Takeaway 1

- Document, document, document
- Main Takeaway 2
  - One VM has powerful yet complex tools for constraints management
- Main Takeaway 3
  - Constraints Management Team is here to support you

## 9. Key Takeaways, Q&A





#### Any questions?

#### Thank you!

## Annual Refresher VEGM-9073





#### **One VM Adoption**

# Implemented in the following programs

- Routine
- Second Patrol
- Vegetation Control

# Additional programs continue to be added





#### **Procedure Revision**

Our document governance team was very active in 2023 revising many of our procedures and guidance documents.

It is important to always work from an electronic document to ensure you are using the most recent version.

TECHNICAL INFORMATION LIBRARY								
				Document	Number	td-71		
*NEW 🖋 UPDATED 📢	BULLETIN has AAS BULLETIN Show New Documents : 🗹	Show Updated Documents : 🗹	Line of Busines	s: All	Y		Document N	
Document Number 🗢		Publication Date 🗢					Document Title 🗢	
TD-7110P-01-Att01 🖋		12/15/2023			Attachment 1 - Ge	eneral Information		
TD-7115P-01-Att01 *		09/06/2023			Attachment 1 - Re	emote Sensing Project Template		
TD-7116P-01-Att01 *		10/23/2023			Attachment 1 - W	ood Management Marking Guidelines		
🜔 TD-7101M-02 🖋		07/05/2023			Chapter 2 - Vegel	ation Management Tree Risk Assessm	ient has	
🔁 TD-7110P-01-JA01 🖌		12/15/2023			Documenting Bird	Nests in VMPI, ITS, and VMD		
TD-7101M-02.6-01 *		07/05/2023			Field Companion	- Hand Pull Testing		
TD-7110P-01-JA02 🖋		12/15/2023			Identifying Bird Ne	ests		
TD-7102P-16-JA01 🖌		12/15/2023			Identifying Riparia	an Areas		
TD-7102P-16-Att01 *		12/15/2023			Riparian Program	matic ERTC Thresholds		
TD-7101M-02.6 *		07/05/2023			Safety Supplement	nts – Tree Risk Assessment		
🔀 TD-7103P-11-JA02 🛊		12/20/2023			Transmission Veg	jetation Management Annual LiDAR Mi	ileage Reporting	
🜔 TD-7103S 🖌		09/22/2023			Transmission Veg	etation Management Program		
🔊 TD-7110P-01 🖌		12/15/2023			Vegetation Manag	gement Bird Nest Procedure		
STD-7102P-12 🖋		11/21/2023			Vegetation Manag	gement Customer Care and Billing (CC	&B) Case Procedure	
TD-7102P-06 🖋		08/10/2023			Vegetation Manag	gement Distribution Inspection Mapping	Procedure	
> TD-7115P-01 *		09/06/2023			Vegetation Manag	gement Distribution Remote Sensing D	etection Procedure	
> TD-7115S *		09/06/2023			Vegetation Manag	gement Distribution Remote Sensing D	etection Standard	
TO 74000 04 0000 +		44/00/0000			Manada Kanada			

The technical information library or the guidance document library should be used as the source of truth for all PG&E published procedures and documents.



#### **Core Share**



**Core Share contains convenience** copies of guidance documents and other resources.

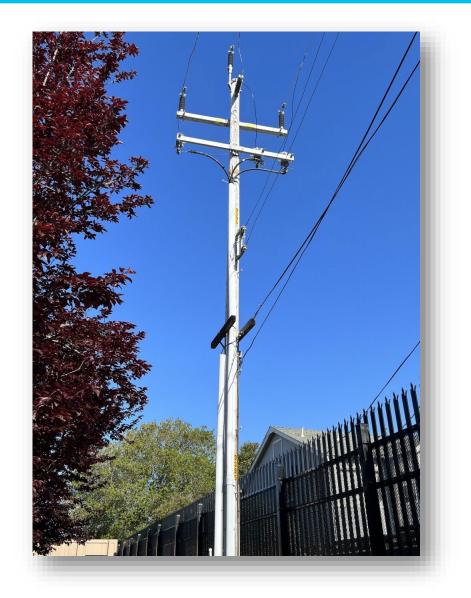
Core share allows for the downloading of documents for offline use.

**Useful for field locations without** cell coverage.



#### **Revised Procedures**

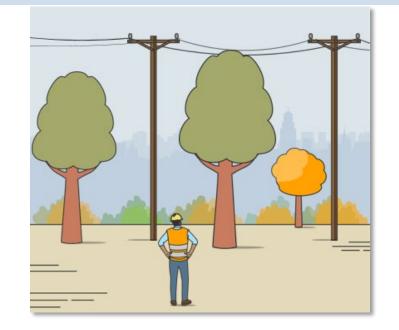
- Many operational procedures were revised to continually improve on our efforts to better provide safe and reliable energy to our hometowns
- Some revised procedures are:
  - TD-7102P-01 Distribution Inspection Procedure
  - TD-7103P-01 Transmission Inspection Procedure
  - TD-7102P-16 Riparian Review Procedure
  - TD-7110P-01 Bird Nest Procedure
  - TD-7102P-04 Interference Procedure



#### **Industry Standard Practices**

Both the Transmission and Distribution Inspection Procedures reference arboriculture industry standard practices including using level 1 and level 2 tree inspections.

If while conducting a level 1 inspection an inspector suspects a tree may have one or more of the qualities in the guide, then the inspector must perform a Level 2 assessment of that tree  References the use of the Hazard Trees/Vegetation Clearance section of the California Power Line Fire Prevention Field Guide Produced by the California Department of Forestry





#### **New Notice of Tree Work Form**



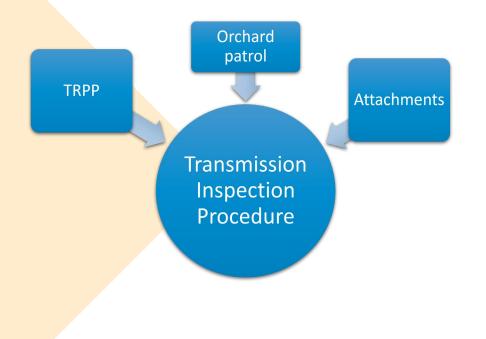
The Notice of Tree Work forms were updated and converted into a large door hanger. Customers are now notified of the tree work and signatures are no longer required.



#### **TIP changes**

Many of the previously existing transmission documents were revised and compiled into the new Transmission Inspection Procedure including the orchard patrol procedure.

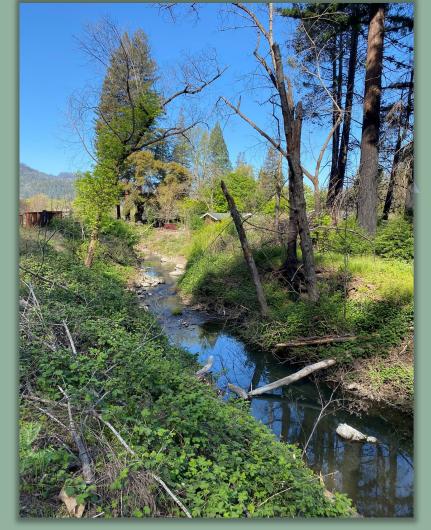
- TD-7103P-01, "Transmission Non-Orchard Routine Patrol Procedure," rev. 2, 10/01/2016
- TD-7103P-02, "Transmission Orchard Patrol Procedure," rev. 2, 10/01/2016
- VEG-2001P, "Transmission Routine Non-Orchard Patrol Procedure," rev. 1, 06/18/2014
- VEG-2002P, "Transmission Orchard Patrol Procedure," rev. 1, 06/18/2014





### **Riparian Review Procedure UpdateTD-7102P-16**

#### **Riparian Reviews Changes**



VMI will determine if a riparian area exceeds Riparian Programmatic ERTC Thresholds

- Factoring in
  - Canopy shade
  - Location of tree within bed/bank/channel
  - Amount of ground disturbance
- Supervisor or VPM will review and submit the permitting request package when necessary



#### **Bird Nest Procedure TD-7110P-01 Updates**

Publication Date: 12/15/2023. Effective Date: 02/15/2024. Rev: 1 ntifying Bird Nests

#### European Starling

- About 7.5 to 8 inches tall. Black with iridescent green-purple gloss, white spots, and a vellow bill
- Cavity nester and may nest in natural (i.e., trees) or artificial (i.e., buildings or pipes) holes. Nests are constructed of grasses and twigs. May nest alone or in groups

TD-7110P-01-JA02

- Found in cities, fields, orchards, and woodlands
- · Between 4-8 eggs (average 6), 1 inch in length with blue-white or green-white she





uropean Starling

New Job aid to help identify nests of exempt species and signs of activity

Simplifies outcomes for most nest scenarios

The addition of new Avian **Protection Program Manager** position who must be notified when nests might be disturbed by emergency work.

The nest is an inactive non-raptor nest or the nest of an exempt species per TD-7110P-01- JA02 "Identifying Bird Nests".

The nest is an eagle nest, raptor nest, colony/rookery, or active nonraptor nest and the worksite IS or IS NOT located close enough to remove or disturb the nest.

## **Training Update**





#### **New VM Basics courses**

A new curriculum of webbased trainings has been developed to provide the most updated learning experience

The new courses aligns with the procedural changes and quick reference guides to support on the job development and training.

All new employee or existing inspectors will be profiled with this curriculum.

VEGM-0155	Intro to VM
VEGM-0161	VM Patrol Safety
VEGM-0165	PG&E Electrical Facilites
VEGM-0170	Tree Basics (Evaluating Tree Risks)
VEGM-0175	Tree Risks to Facilities (Identifying Tree Risks)
VEGM-0180	VM Inspection Fundamentals
VEGM-0185	Prescribing Tree Work
VEGM-0190	Abnormal Field Conditions
VEGM-0195	MWS Exemptions
VEGM-0198	Customer Relations



### **SLP transitioned to My Learning Profiling**

## Structured Learning Path is being replaced by MyLearning Profiling System

 This will enable tracking of compliance and completion dates. Additional Instructor Led Training courses, How To Videos, and Refresher trainings will now be utilized.

VMI Audits & Development Checklist replaced with Supervisor Onboarding Checklist and Monthly Development Check-in Process



### **ISA Learning and CEU opportunities**

# ISA

As part of our commitment to professional development, we want to help everyone strive towards learning more about arboriculture and obtaining their Arborist Certification More of our calls, Trainings, and benchmarks will have preapproved CEU credits available.

- Weekly Safety Calls
- Quarterly Benchmarks
- Other In Person Trainings

The training team is also partnering with the ISA to provide more opportunity for TRAQ courses

## Helpful Inspection Guides and Tools





#### **Quick Reference Guides QRGs**



#### Vegetation Management

Tree Inspection & Prescribing Work Quick Reference Guide (QRG)

The Tree Inspection and Prescribing Work Quick Reference Guide is a summary This document is in chronological order of how an inspector may encounte field reference document to support the procedures as well as the web-bas Tree Defects, Inspection Fundamentals, and Prescribing Tree work.

It can be used by any VM employee or contractor conducting inspections facilities as a training tool. Supervisors are encouraged to use this as a refe document via the CORE app for the most current version as it is intended to

This guide **does not** replace published procedures or guidance document in their entirety and take precedence. Contact your supervisor with questior

#### Prepare for each Work Packet or Service Appointment

- Review ALL parcels for alerts, comments, access instructions, spec

   Notify and coordinate access for LG, AX, BD, DG, NF, and PI-NF
   Enterprise Alert Level 1 DO NOT enter property without assistar
   Enterprise Alert Level 2 Call-ahead customers or other critical s
   Plan travel routes and identify Level 1 alerts or safety issues to cc
- Review current inspection maps, pre-patrol reports, and historical ou specific challenges that may be encountered during an inspection.
- · Review the Agency Layers to determine if your work locations may t
- Review the Environmental layers: Cultural Resources, Distribution V Constraints, VM Limited Operation Periods, and the species and hal
- Review the Habitat Conservation Plan (HCP) layers to determine yo Map Book Zone (MBZ) or a Hot Book Zone (HBZ) which may require
- Review Programmatic and Site-Specific Environmental Release to C
- Identify the Fire Responsibility areas for the work locations and the I
- Review cell phone coverage maps to identify areas without cell rece
- Identify the closest hospitals, medical services, and fire departments

Includes best practices collected from around the system and help provide alignment as we execute our work.

These guides do not replace the procedures but are a helpful tool to help understand how procedures interact with each other.

These guides were developed as a tool for new learners but are encouraged to be used by all field personnel. They are living documents that will be updated as our programs evolve.

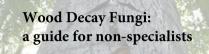
Available on VM SharePoint and the Core Share application.



UC

### Tree Species and Wood Decay Fungi Guide

**UNIVERSITY OF CALIFORNIA** Agriculture and Natural Resources UC Cooperative Extension



Tara Kelly Igor Laćan



In accordance with Federal law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the University of California, Division of Agriculture and Natural Resources (UC ANR) is prohibited n discriminating on the basis of race color national origin relig

PG&E partnered with industry leaders and California Universities to develop guides to support knowledge of trees in our service territory.

> These guides help you familiarize yourself with the species of trees and common wood decay fungi

The most updated versions of these guides can be found on the Core Share application.



PG/8

Tree Identification Resource Guide						
	Select a Region:					
	Bay					
	Central Coast					
	Central Valley					
	North Coast					
	North Valley					
	Sierra					

This guide is intended to help you recognize the tree species common in each region. Some of the most common trees (based on pruning data) are listed for each region.

Select a region, then select a tree to view details on the Cal Poly SelecTree website.

This document also provides a guide for



## Wood Decay Fungi Guide



Partnering with industry experts the wood decay fungus guide can better help you determine the species and the risk hazard related to the fruiting body of the fungi you may find during inspection.





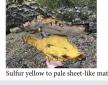
Yellow, brown, or white golf ball-like conks

"Split-gilled fungus" Page: 29





leathery, multi-colored to pale gray



The guide includes many of the common fungi species that are a detriment to tree health and some helpful identification characteristics





To help identify a fungi, there is small map of California for each fungi showing the likely hood of finding that fungi in a specific area.

Black globe-like ball

"Turkev tails"

Page: 30

"Turkey tail." Shelf-like, tough and

19

Small hairy white-brown brackets

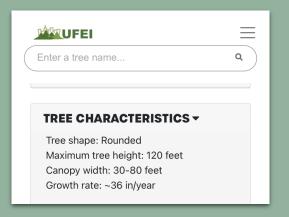
Inonotus andersonii, Page: 31

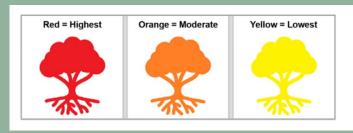


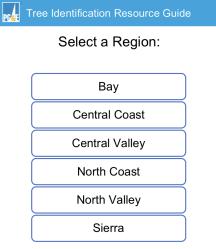


#### **Tree Identification Resource Guide**









The tree species identification resource guide shows two key pieces of information. Tree growth / identification as well as tree failure profile: Selecting each species will take you to the Cal Poly SelecTree site for more details regarding the growth rates identification and ecology of the species. For tree failure, each trees shows a failure profile of where failure is likely: canopy, the trunk, or root system. With Red being a more likely location of a failure.

Data was obtained from on our historical outage data and is unique by division.



#### **Quiz Questions**

#### **Quiz Questions for Annual Refresher**

Scan the QR code shown on the screen

Answer all questions

