



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INVESTIGATION REPORT**

DATE: March 27, 2023
CASE No.: D230030002

Violations:

City of Oakland
Government Code § 4216.3(c)(1)(A): Failure to provide an electronic positive response

Executive Summary:

On January 3, 2023, Crest Landscape excavated with shovels to clear a blocked French drain in the back yard of the residence to stop rainwater from flowing into the home. Because of rain expected to fall the following day, Crest Landscape performed the work without first notifying the regional notification center.

During the excavation, while using a shovel, Crest Landscape damaged a one-half-inch gas line operated by PG&E. After cutting the gas line, Crest Landscape contacted the regional notification center, which created Emergency Ticket number 2023010303767. At the same time, the homeowner contacted both 911 and PG&E.

PG&E repaired the gas line the same day and no injuries or damage to property occurred due to the gas leak.

Information from the regional notification center indicates that the City of Oakland did not provide an electronic positive response to the locate request generated when the emergency ticket was created.

Reporting Party Information:

Crest Landscape
1718 High Street, Apartment 2,
Oakland, California 94601

Date and Time of Incident:

January 3, 2023, at approximately 3:50 pm

Location of the Incident:

2309 Thackeray Drive, Oakland, California 94611

Operator:

Pacific Gas & Electric
6121 Bollinger Canyon Road, Room 4680
San Ramon, California 94583

Excavator:

Crest Landscape
1718 High Street, Apartment 2
Oakland, California 94601

Facility Types Damaged:

½ inch plastic gas line

Notification Of The Incident

On January 3, 2023, at 5:00 p.m., the Underground Safety Board received notification that a gas line was damaged by a shovel. (Exh. 1.)

The case was assigned to investigator Jeff McClenahan.

Crest Landscaping Damaged a Gas Line While Digging to Clear a Drain

Government Code section 4216.2(b) requires an excavator to notify the regional notification center before excavating, except in an emergency. Government Code section 4216(f)(1) defines an emergency to be “a sudden, unexpected occurrence involving clear and imminent danger demanding immediate action to prevent or mitigate loss of, or damage to, life, health, property, or essential public services.”

During rainstorms in the days leading up to January 3, 2023, water began to collect in the back yard of the residence and then flow into the basement. A French drain in the back yard had become clogged, and the homeowner retained Crest Landscaping to clear the drain to prevent more water from flowing into the home. (Exhs. 4,¹ 6, 9.)

¹ PG&E provided Exhibit 4 to the investigator on February 8, 2023.



Photo 1: Image of water inside the home provided by the homeowner and Crest Landscape (Exh. 12.)

Crest Landscape did not contact the regional notification center before excavating.

To replace the drain line that was clogged, Crest Landscaping employees used shovels to dig under pavement in the back yard, and a shovel cut a one-half-inch gas line at a depth of approximately 16 inches. (Exh. 6.)

Josué Pablo of Crest Landscape stated that Crest Landscape employees used only shovels in digging to repair the drain and did not use the pick shown in Photo 2 (Exh. 7) in this report. He stated that the pick belonged to the owner of the residence, who took the photo before hiring Crest Landscape. (Exh. 8.)

Crest Landscape holds a type C27- LANDSCAPING license, license number 106191, issued by the California Contractors State License Board. (Exh. 2.)

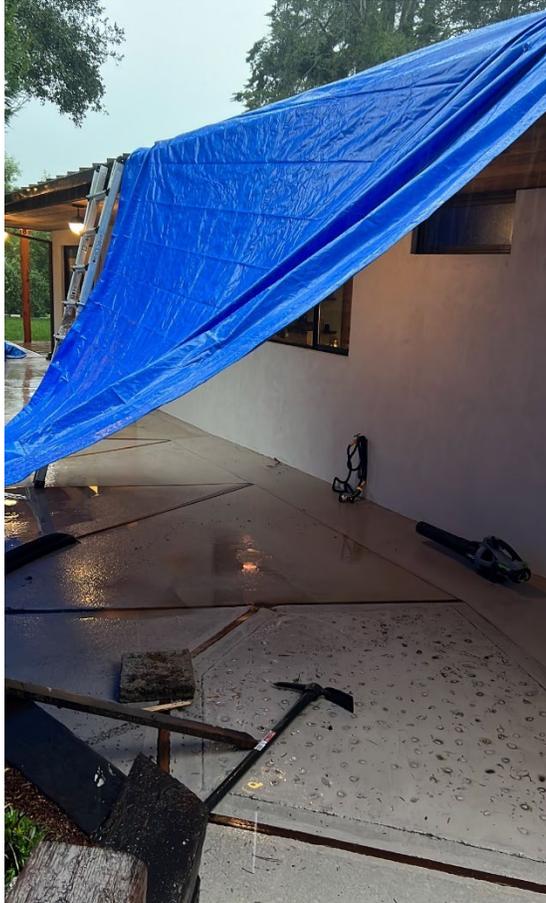


Photo 2: Photo of the back yard provided by Crest Landscape. (Exh. 7)

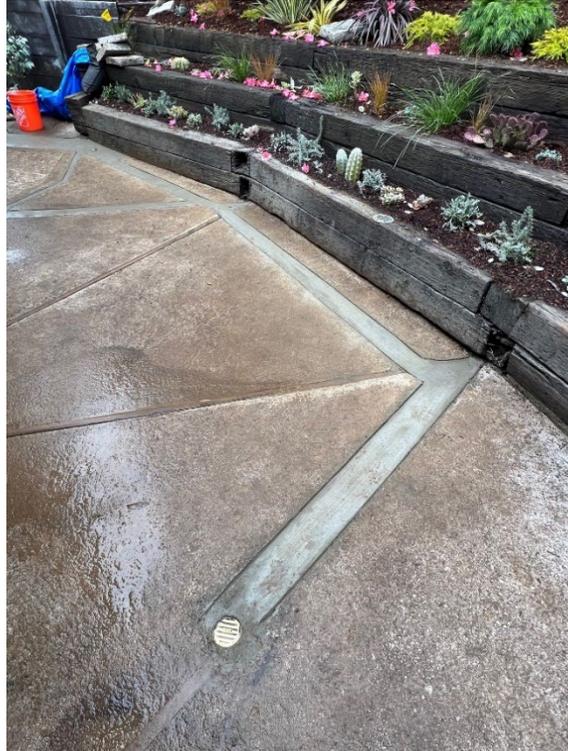


Photo 3: Photo of the back yard and drain area provided by Crest Landscape. (Exh. 11.)



Photo 4: Photo from the PG&E Investigation Report depicting the location and a measurement of the depth of the damaged facility. Redaction by PG&E. (Exh. 4.)



Photo 5: Photo of the damaged facility provided by Crest Landscape. (Exh. 10.)

Crest Landscaping and the Home Owner Called USA North, 911, and the Operator After the Damage Occurred

After Crest Landscape damaged the gas line, the homeowner called 911 and PG&E, and Crest Landscape contacted USA North. PG&E repaired the line on that same day. (Exhs. 4, 6.)

PG&E responded to the damage at approximately 3:54 p.m. and stopped the release of gas by 4:15 p.m. (Exh. 4.)

At 4:51 p.m. on January 3, the regional notification center created Emergency Ticket number 2023010303767, which required operators to respond, stating “**Response Required: Yes**”. (Emphasis in the original.) (Exh. 5.)

Rainfall in Oakland Between December 30, 2022, and January 4, 2023

On December 30, 2022, 1.29 inches of rain fell at the Oakland Museum, and on December 31, 4.75 inches of rain fell there. (Exhs. 18 and 19.²)

On January 4th, the National Weather Service indicated that 1.47 inches of rain fell at the Oakland Museum. (Exh. 19.)

² The investigator obtained Exhibits 18 and 19 from the National Oceanic and Atmospheric Administration National Weather Service Climate NOWData website on February 8, 2023.

City Of Oakland (USA North 811 Member Code CTYOAK) Did Not Provide An Electronic Positive Response To Emergency Ticket 2023010303767-000

Government Code section 4216.3(c)(1)(A) requires an operator to provide an electronic positive response through the regional notification center before the legal excavation start date and time.

Ticket 2023010303767-000 was created on January 3, 2023, with a legal excavation start date and time of January 5, 2023, at 5:01 pm. (Exh. 5.) On February 8, 2023, the investigator searched the USA North 811 Damage Prevention Portal for electronic positive responses to this ticket. (Exh. 30.)

The City of Oakland (USA North 811 Member Code: CTYOAK) did not provide an electronic positive response to the ticket. The USA North database indicates that USA North specified electronic positive response code "999" and stated "Utility did not provide a response code before the legal start date." (Exh. 30.)

Findings:

1. City of Oakland (USA North 811 Member Code CTYOAK) did not provide an electronic positive response to Emergency Ticket 2023010303767-000.

Exhibit List:

| Exhibit # | Description | Date | Source |
|-----------|--|------------------------|---|
| 1 | Underground Safety Board Case Management System Screenshot of D230030002 | Received: 2/8/2023 | Investigator |
| 2 | Contractors State License Board License 1060191 | Received: 1/6/2023 | Contractor's State License Board Search by Investigator |
| 3 | Summary of Interview with Aaron Lindh (PG&E) | 1/23/2023 | |
| 4 | PG&E Index 16280 DiRT Investigation Form | Received: 2/8/2023 | Aaron Lindh |
| 5 | Emergency Ticket 2023010303767 | Received: 1/12/2023 | USA North 811 Damage Prevention Portal Search by Investigator |
| 6 | Summary of Interview with Josué Pablo (Crest Landscape) | 1/5/2023 | |
| 7 | Photograph | Received: 1/12/2023 | Josué Pablo |
| 8 | Emails between the investigator and Josué Pablo (Crest Landscape) | | |
| 9 | Summary of Interview with Joshua Rudolph | 1/5/2023 | |
| 10 | Photo 5 | Received: 1/12/2023 | Josué Pablo |
| 11 | Photo 7 | Received: 1/12/2023 | Josué Pablo |
| 12 | Photo 3 | Received: 1/12/2023 | Josué Pablo |
| 13 | Email from Aaron Lindh (PG&E) | Received: 2/8/2023 | Aaron Lindh |

| Exhibit # | Description | Date | Source |
|-----------|--|------------------------|--|
| 14 | PG&E Index 16280 Response | Received: 2/8/2023 | Aaron Lindh |
| 15 | PG&E Index 16280 Cover Sheet | Received: 2/8/2023 | Aaron Lindh |
| 16 | PG&E Index 16280 Post-Incident Photos | Received: 2/8/2023 | Aaron Lindh |
| 17 | PG&E Index 16280 USA Ticket | Received: 2/8/2023 | Aaron Lindh |
| 18 | National Oceanic and Atmospheric Administration Weather Data for Oakland Museum, California in December 2022 | Received: 2/8/2023 | Climate NOWData Search by Investigator |
| 19 | National Oceanic and Atmospheric Administration Weather Data for Oakland Museum, California in January 2023 | Received: 2/8/2023 | Climate NOWData Search by Investigator |
| 20 | Photo 5 | Received: 1/12/2023 | Josué Pablo |
| 21 | Photo 4 | Received: 1/12/2023 | Josué Pablo |
| 22 | Photo 3 | Received: 1/12/2023 | Josué Pablo |
| 23 | Photo 1 | Received: 1/12/2023 | Josué Pablo |
| 24 | Photo 8 | Received: 1/12/2023 | Josué Pablo |
| 25 | Photo 9 | Received: 1/12/2023 | Josué Pablo |
| 26 | Photo 10 | Received: 1/12/2023 | Josué Pablo |
| 27 | Photo 12 | Received: 1/12/2023 | Josué Pablo |
| 28 | Photo 13 | Received: 1/12/2023 | Josué Pablo |

| Exhibit # | Description | Date | Source |
|-----------|--|------------------------|---------------------------|
| 29 | Photo 14 | Received: 1/12/2023 | Josué Pablo |
| 30 | Screenshot of USA North 811 Damage Prevention Portal of CTYOAK Electronic Positive Responses for Emergency Ticket 2023010303767 | Received: 2/8/2023 | Search by Investigator |

Exhibit 1

Incident County *  Alameda

Notification Number * D230030002

Incident Place OAKLAND

Notification Created * 1/3/2023  5:00 PM Incident St from
Address ---

Notification Type * incident

Incident St to Address ---

Damage Injury No

Incident Street 2309 Thackeray Dr

Damage Death No

Incident Cross1 2309 Thackeray Dr

Damage Fire
Evacuation No

Incident Location RIGHT SIDE OF PROPERTY WHEN FACING

Damage Facility Type GAS LINE

Damage Equipment HAND SHOVEL

Exhibit 2



Contractor's License Detail for License # 1060191

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 1/6/2023 9:41:11 AM

Business Information

CREST LANDSCAPE
1718 HIGH ST APT 2
OAKLAND, CA 94601
Business Phone Number:(510) 967-0594

Entity Sole Ownership
Issue Date 11/08/2019
Expire Date **11/30/2023**

License Status

This license is current and active.

All information below should be reviewed.

Classifications

C27 - LANDSCAPING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with [AMERICAN CONTRACTORS INDEMNITY COMPANY](#).

Bond Number: 100467573

Bond Amount: \$25,000

Effective Date: 01/01/2023

[Contractor's Bond History](#)

Workers' Compensation

This license has workers compensation insurance with the [STATE COMPENSATION INSURANCE FUND](#)

Policy Number:9293030

Effective Date: 02/23/2021

Expire Date: 02/23/2023

[Workers' Compensation History](#)

Other

- ▶ Personnel listed on this license (current or disassociated) are listed on other licenses.

Exhibit 3



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 1/23/2023

CASE NO: CAS-01540-H5Z3Z1

DATE/TIME OF INTERVIEW: 1/23/2023 12:00 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

Aaron Lindh
PG&E

Tel: 707-328-9824

NARRATIVE:

Question: What happened?

Received email of damage at 3:54pm send investigator. Did not have a USA Ticket and struck a plastic line of ours. Said was doing preventative drainage work to PG&E. When on site owner of Crest Landscape says not familiar with USA Ticket so show them how to submit ticket and tell to call in ticket now and get something in the system. The 4:51pm ticket.

Question: And what is the workshop that you offer?

Started a pilot program last year, offer a 10% reduction of bill for the damage to attend the workshop on 811 system. More than 40 last year, expect to be doing more this year. Had 184 workshops total last year, remainder with companies that had signed up.

| | |
|------------------------|-----------------------|
| Investigator Name | Supervisor Name |
| Jeff McClenahan | Daysi Alcantar |
| <i>Jeff McClenahan</i> | <i>Daysi Alcantar</i> |

Exhibit 4



Reference Number:
20230104-18286148818

Submitter Name:
[REDACTED]

Form Name:
DiRT Investigation Form

Submission Date:
Jan 4, 2023 9:48:55 AM PST

INCIDENT INFORMATION

PG&E Employee: [REDACTED]
LAN ID: [REDACTED]
Investigator Email: [REDACTED]
Investigator Phone: [REDACTED]
Address: [REDACTED] Thackeray Drive
City: Oakland
Region: Bay Area
Division: East Bay
County: Alameda
Zip Code: 94611
LAT/LONG of Damaged Asset: [REDACTED] Thackeray Dr, Oakland, CA 94611, USA
latitude: 37.828183268942745 altitude:
longitude: -122.19891495204614 [[viewMap](#)]

Dispatch Date/Time: Jan 3, 2023 3:54:00 PM PST
Date/Time Occurred Known? Yes
Date/Time Occurred: Jan 3, 2023 3:50:00 PM PST
Did Investigator Respond to Scene? Yes
Date/Time Investigator On Scene: Jan 3, 2023 4:10:00 PM PST
Date/Time Investigator End: Jan 3, 2023 5:15:00 PM PST
Property Type: Residential
Weather Conditions: Cloudy
Utility Type: Gas
Above or Below Ground: Below Ground
EMT Number: 87180
Publication Date: 11/15/19
Effective Date: 11/15/19

BELOW GROUND GAS

| | |
|---|----------------------------|
| Approximate Number of Customers Impacted: | 1 |
| Did Damage Result From Excavation? | Yes |
| Did Incident Result in Coating/Wrap Damage Only? | No |
| Does Damage Require Repair of PG&E Facilities? | Yes |
| Was Damage to PG&E Inactive and/or Abandoned Facility? | No |
| Was Pipe Inserted? | Yes |
| Inner Pipe Size: | 1/2" |
| Inner Pipe Material: | Plastic |
| Outer Pipe Size: | 3/4" |
| Outer Pipe Material: | Steel |
| Affected Facilities (Check all that apply): | Distribution Service |
| Was a PG&E Standby Performed? | N/A |
| Was Gas Released? | Yes |
| Date/Time Gas Controlled: | Jan 3, 2023 4:15:00 PM PST |
| Type of Damage Opening: | Sliced |
| Approximate Duration of Gas Release: | Less Than 2 Hours |
| Equipment Type: | Shovel |
| Activity Type: | Storm Drain/Culvert |
| Classification: | 3rd Party-Contractor |

ASSOCIATED PARTIES

CONTRACTORS

1 OF 1

| | |
|---|------------------------|
| Contractor Role: | Primary Contractor |
| Company Name: | Other |
| Other (Company Name): | Crest Landscape |
| Government Entity? | No |
| Involvement Type: | Company Causing Damage |
| Damage Should Be Billed to This Party: | Yes |
| CSLB License Number: | 1060191 |
| Address: | 1718 High Street |
| State: | California |
| City: | Oakland |
| Zip Code: | 94601 |
| Telephone: | 5109670594 |

PERSONS

1 OF 2

Person Role: Construction Worker
Associated Company Name: Crest Landscape
Involvement Type: Person Causing Damage
Damage Should Be Billed to This Party: No
Last Name: [REDACTED]
First Name: [REDACTED]

PERSONS

2 OF 2

Person Role: Construction Company Owner
Associated Company Name: Crest Landscape
Involvement Type: Not Present When Damage Occurred
Damage Should Be Billed to This Party: No
Last Name: [REDACTED]
First Name: [REDACTED]
Telephone: [REDACTED]

LOCATE AND MARK

Was Jobsite Delineated? No
Was a USA Ticket Obtained by the Damaging Party? No
Was Location Marked? No
Were PG&E Facilities Located/Marked by the USA Ticket Due Date/Time? N/A
Approximate Depth When Damaged (inches): 20
Pre-Incident Images Available? No
Post-Incident Images Taken at Scene After Dig-In? Yes
Post-Incident Scene Images Taken By: [REDACTED]
Post-Incident Scene Images Taken By (LAN ID): [REDACTED]
Associated Post-Incident Images:



Investigation Narrative/Field Notes (PG&E Internal Use Only)

On the listed time and date I received a PG&E dispatch email notification regarding a possible dig-in into PG&E facilities at the listed address. I responded to the location and arrived at approximately 1610 hours.

The location was associated with a detached single residence house in the City of Oakland, California. The incident occurred on the east side of the house inside of the property line. Contractor was conducting excavations for a drainage pipe replacement.

NOTE: The Oakland Fire Department responded to the incident. No injuries, no evacuations, no police, and no media were associated with this incident.

Upon arrival I made contact with the PG&E GSR on scene. GSR advised me a 1/2-plastic gas service line had been struck causing damage and gas release. GSR was able to remove dirt around the damaged facility in order to squeeze it. GSR squeezed the facility stopping the flow of gas at approximately 1415 hours.

As I walked the area I did not see any USA markings at the location. I checked the LM database and did not find any USA tickets for the location. I observed the damaged facility inside of a trench. The facility was approximately 20-inches below the grade. The facility was completely sliced; however, the tracing wire was not damaged.

I made contact with the workers on scene. [REDACTED] stepped forward and advised me he was the person who struck and damaged the facility. [REDACTED] stated he and his co-workers were conducting excavations in order to replace the existing drainage prior to the upcoming storm. [REDACTED] stated he drove a shovel into the ground and heard a pop followed by hissing, blowing, and the odor of natural gas. [REDACTED] notified his boss who then called 911 to report the incident.

[REDACTED] and I conducted a post incident walkthrough at the location. We confirmed there were no PG&E USA markings at the location. [REDACTED] advised me that he was not familiar with the 811 process or USA markings.

Company owner [REDACTED] arrived on scene. [REDACTED] confirmed he did not obtain a USA ticket for the location prior to the incident occurred. [REDACTED] stated his company was conducting the work as an emergency due to the pending storm. I advised [REDACTED] of his obligation to obtain a USA ticket and USA markings. I also reminded [REDACTED] what an emergency is considered under California's Excavation Law. [REDACTED] indicated he understood and obtain a USA ticket while I was on scene. [REDACTED] also agreed to an 811 presentation for he and his workers.

Based on my observations and the information

above, this incident is a contractor at fault incident due to no USA.

CAUSE/INVOICING

| | |
|--|--|
| Cause of Incident: | Notification Issue: |
| Notification Issue: | No USA Ticket [GC 4216.2 (b)] |
| Why Was a USA Ticket Not Obtained? | Excavator Asserted They Could Not Wait |
| PG&E at Fault? | No |
| Should Damage Be Billed? | Yes |
| Damage Should Be Billed: | USA Ticket Not Obtained |
| Did Dig-In Occur on a Public Right-of-Way (Public Street/Sidewalk)? | No |

CAP SUBMISSION

| | |
|----------------------------------|----|
| DiRT CAP Issue Submission | No |
|----------------------------------|----|

NOTICE OF UNSAFE EXCAVATION

| | |
|---|----|
| Will a Notice of Unsafe Excavation Be Issued to the Responsible Party? | No |
|---|----|

INCIDENT REPORTING

| | |
|---|---------|
| Was a Police/Fire Department Report Generated? | Unknown |
|---|---------|

Exhibit 5

UNDERGROUND SERVICE ALERT

NORTHERN CALIFORNIA & NEVADA

Ticket #: 2023010303767

Revision: 000

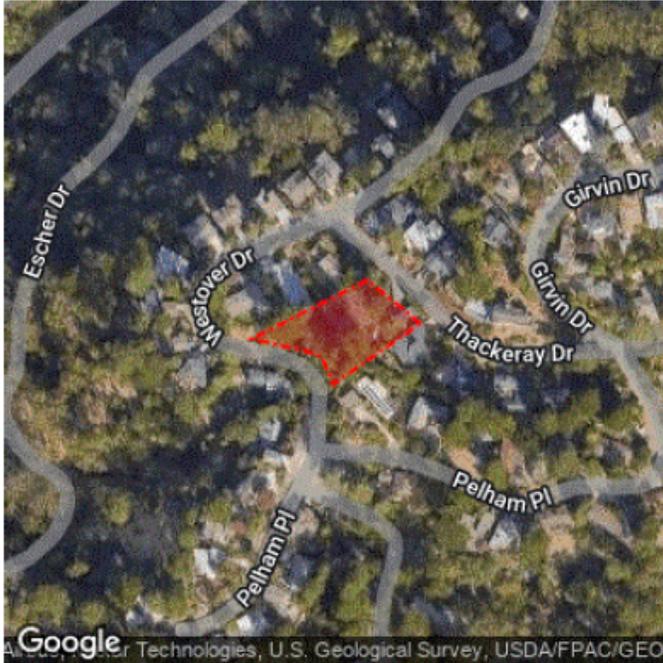
Ticket Status: Original
Transmission ID: 42

Ticket Type: Emergency
Response Required: Yes

Excavator Details

Contact: Josue Pablo **Phone:** 510-967-0594 **Mobile:** 510-967-0594
Company: Crest Landscape **Email:** crestlandscapeinfo@gmail.com
Excavator Type: Contractor (or other professional excavator) **Language:** Not Supplied
Address: 1718 High St Apt 2 Oakland California 94601 **Excavator ID:** 17181

Dig Site and Ticket Details



[Open Map](#)

Latitude/Longitude: 37.827957 -122.199213
GIS coordinate system: WGS84 (WKID 4326)

Ticket Action Reason:

Excavator Remarks:

RIGHT SIDE OF PROPERTY WHEN FACING

| | | | |
|-----------------------------|--------------------------------------|----------------------|-------|
| Previous Ticket # | | Rev.# | |
| Submitted | 01/03/2023 16:51 | Medium | CSR |
| Work Begin Date | 01/03/2023 16:51 | | |
| Legal Start Date | 01/05/2023 17:01 | | |
| Ticket Expiration | 01/31/2023 23:59 | | |
| Work Duration | 2-4 days | | |
| Address/Location | 2309 Thackeray Dr | | |
| City/Town/Place | Oakland | | |
| County | Alameda County | | |
| State | CA | Zip Code | 94611 |
| Nearby Cross Street | Westover Dr | | |
| Subdivision/Lot | | | |
| Delineated Method | White Paint | | |
| Work Type | Residential property work | | |
| Work Activity | Landscaping/Irrigation/Drainage Work | | |
| Excavation Method | Hand digging | | |
| Anticipated Depth | 12 to 24 inches | | |
| Boring | No | Explosive | No |
| Street/Sidewalk | No | Pavement Only | Yes |
| Vacuum Excavation | No | | |
| Project Owner | Homeowner/Property Owner/Tenant/HOA | | |
| Permit | No Permit required | | |
| Job #/Name | JOSHUA | | |
| Onsite Contact Name | CALLER | | |
| Onsite Contact Phone | 5109670594 | | |

Member Operators Notified

| Seq. No. | Authority Name | Phone | Status |
|----------|---------------------------------------|------------|-------------------|
| 740809 | City of Oakland | 5106155567 | Notification Sent |
| 740810 | East Bay Municipal Utilities District | 5102877181 | Notification Sent |
| 740811 | Pacific Bell | 5106452929 | Notification Sent |
| 740812 | Pacific Gas & Electric | 4087280608 | Notification Sent |

END OF UTILITIES LIST

Ticket Revision History

| REV | DATE/TIME | STATUS | TYPE | USER | MEDIUM |
|-----|---------------------|----------|-----------|-------------|--------|
| 000 | 1/3/2023 4:51:59 PM | Original | Emergency | TFT.USAN811 | Phone |

END OF REVISION HISTORY LIST

Additional Information

Log in to OCA to view responses from member facility operators and confirm that all operators have responded before you begin digging. [Link to OCA here.](#)

Be sure the work location is accessible to facility owners/operators and their contract locators.

- Do not proceed with your works until the legal start date/response due date has arrived and ALL facility owners/operators have responded that it is safe to dig.
- When working within 48" of any facility marking, hand dig to expose the line prior to using power equipment.
- If you make contact with a line, you are required to contact the facility owner immediately.
- **If you need assistance, please contact us by dialing 811 or 1-800-642-2444, or send an email to chat@usan.org**

Exhibit 6



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 1/5/2023

CASE NO: CAS-01540-H5Z3Z1

DATE/TIME OF INTERVIEW: 1/5/2023 2:00 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

JOSUE PABLO,
1718 High St Apt 2
OAKLAND, CA 94601
Tel: 5109670594

NARRATIVE:

Question: Were you on site for this incident?

Yes, on site.

Question: What happened?

Digging small trench, emergency water problem not draining in the storm and draining into a basement. Dug small trench for pipe to drain to French drain. Did not know gas line was there. Hit the gas line there. No injury. Hour and half was clear of the incident.

Question: And can you describe the gas line?

Yellow pipe 16" underground, 1/2" diameter.

Question: Did you have a ticket for this project? Can you provide the number?

No ticket for the emergency work. Did submit ticket afterwards. Line coming to the house. Coming from the street and 8 feet away from the house in middle of the patio. PGE came and closed and fixed and gone. All on the 3rd.

Hour and half to complete the repairs. Came and fixed the line in 15 minutes. Gas was leaking for 10 minutes or so and came and clipped.

Question: Did you contact 911?

Contacted PGE, homeowner contacted 911.

Submitted the ticket number for 811: 2023010303767

Will be taking a course with PGE and well regarding 811 system after this as well, next week.

Question: Contractors License number?

Contractor's License Number: 1060191

Question: Photos you can provide?

Yes.

Question: And who is the homeowner?

Homeowner Joshua Rudolph

Phone number: [REDACTED]

| Investigator Name | Supervisor Name |
|------------------------|-----------------------|
| Jeff McClenahan | Daysi Alcantar |
| <i>Jeff McClenahan</i> | <i>Daysi Alcantar</i> |

Exhibit 7



Exhibit 8

From: [Josué Pablo](#)
To: McClenahan, Jeff@EnergySafety
Subject: Re: RE: RE: Underground Safety Board: Information Request for 2309 Thackeray Dr. incident
Date: Thursday, April 13, 2023 9:21:43 PM
Attachments: [image001.png](#)

I called the number to discuss the bill , but no one answered. I left a message. The lady who is in charge never coming back

On Thu, Apr 13, 2023 at 9:20 PM Josué Pablo <crestlandscapeinfo@gmail.com> wrote:
Thank you so much for the time I received a bill for almost \$7,000 I can't pay that amount. Please let me know what can I do. I'm sending money for my grandma's chemotherapy and I'm not working full-time right now. I will appreciate your help.

On Thu, Apr 13, 2023 at 12:22 PM McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov> wrote:

Thanks for that information, Josue.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: Josué Pablo <crestlandscapeinfo@gmail.com>
Sent: Wednesday, April 12, 2023 11:46 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: Re: RE: RE: Underground Safety Board: Information Request for 2309 Thackeray Dr. incident

Please let me know if you have more questions

On Wed, Apr 12, 2023 at 11:45 PM Josué Pablo <crestlandscapeinfo@gmail.com> wrote:

We only used shovels thank you so much for your time

On Wed, Apr 12, 2023 at 11:44 PM Josué Pablo <crestlandscapeinfo@gmail.com> wrote:

That picture it's a customers Photo before the incident. the tool in the ground its a customers tool . It's one of the picture he send it to me before you hire me, he was covering the area for water damage under his basement

On Wed, Apr 12, 2023 at 11:40 PM Josué Pablo <crestlandscapeinfo@gmail.com> wrote:

Hi there I hope you're doing ok . We only used hand digging tools.

On Tue, Apr 11, 2023 at 11:35 AM McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov> wrote:

Hi Josue,

I'm closing up this investigation, and I had one more question that I wanted to follow up on.

In one of the photos you provided there is an image of a pickax (I'll copy the photo below for reference).

Was that pickax used by Crest Landscape? What were the tools that your company used that were involved in this incident?

Thanks,

Jeff

Photo for reference:



Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: crestlandscapeinfo@gmail.com <crestlandscapeinfo@gmail.com>
Sent: Monday, January 16, 2023 12:30 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: Re: RE: RE: Underground Safety Board: Information Request for 2309 Thackeray Dr. incident

Hi there thank you so much

They marked it after

Yes I'm sending you the pictures right now of the water damage

Sent from myMail for iOS

Thursday, January 12, 2023, 1:46 PM -0800 from McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>:

Hi Josue,

I'm sorry to hear about your grandma and wish you and yours the best in that regard.

I have a couple follow-up questions on this case if you can answer at your convenience:

1. There is a yellow gas mark in those photos; when was that mark placed for the facility? During the repairs?
2. Do you have any photos to substantiate that an emergency situation existed with respect to the property damage of the home?

Best,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: crestlandscapeinfo@gmail.com <crestlandscapeinfo@gmail.com>

Sent: Thursday, January 12, 2023 6:49 AM

To: McClenahan, Jeff@EnergySafety
<Jeff.McClenahan@energysafety.ca.gov>

Subject: Re: RE: Underground Safety Board: Information Request for 2309 Thackeray Dr. incident

Hi there good morning I'm sorry for the delay I a have a small emergency my grandma has cancer so we have to go visit but I'm going to send it to you right now

Front patio

Sent from myMail for iOS

Wednesday, January 11, 2023, 1:11 PM -0800 from

Jeff.McClenahan@energysafety.ca.gov

<Jeff.McClenahan@energysafety.ca.gov>:

Just checking in on this request, Josue.

We provide a couple weeks to send in your photos and records but if you can provide them sooner I'd appreciate your help.

Let me know if you have any questions.

Best,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety

Sent: Thursday, January 5, 2023 2:27 PM

To: crestlandscapeinfo@gmail.com

Subject: Underground Safety Board: Information Request for 2309 Thackeray Dr. incident

Hi Joshue,

Thanks for taking the time this afternoon to run through the details of this incident at Thackeray Drive.

Please provide the photos we discussed on the phone to this email address, and see formal request attached for any questions or feel free to respond to this email.

Thanks again for your help understanding what happened in this damage,



Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)

Exhibit 9



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 1/5/2023

CASE NO: CAS-01540-H5Z3Z1

DATE/TIME OF INTERVIEW: 1/5/2023 3:15 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

Joshua Rudolph,
Homeowner
2309 Thackeray Drive
Oakland

NARRATIVE:

Question: What happened?

Wasn't there just as it happened. This happened on Tuesday the 3rd around 3pm.

Question: How would you describe the situation?

Hired to install drainage as there was a leak going into the house. Active leak into the lower part of the house from the ongoing rain in this storm.

Question: And who phoned 911 in this case?

I dialed 911 before returning home.

And were you the one to contact PGE?

Yes, I phoned PGE as well. 10 minutes to get out and make the repairs or so.

Question: Photos you could provide?

Yes.

| Investigator Name | Supervisor Name |
|------------------------|-----------------------|
| Jeff McClenahan | Daysi Alcantar |
| <i>Jeff McClenahan</i> | <i>Daysi Alcantar</i> |

Exhibit 10



Exhibit 11



Exhibit 12



Exhibit 13

From: [Lindh, Aaron](#)
To: McClenahan, Jeff@EnergySafety
Subject: RE: Underground Safety Board: Information Request associated with Ticket 2023010303767
Date: Wednesday, February 8, 2023 9:21:24 AM
Attachments: [Index 16280 Response.docx](#)
[Index 16280-01 Post Incident Photos Redacted.pdf](#)
[Index 16280-01 87180 Cover Sheet Redacted.pdf](#)
[Index 16280-01 87180 DiRT Investigation Form Redacted.pdf](#)
[Index 16280-01 USA Ticket Redacted.pdf](#)

Classification: Confidential

Morning Jeff,

Attached are the records you requested for this incident.

Please let me know if you need anything further or have any questions.

Aaron

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, January 23, 2023 10:51 AM
To: Lindh, Aaron <ACLH@pge.com>
Subject: Underground Safety Board: Information Request associated with Ticket 2023010303767

CAUTION: EXTERNAL SENDER!

This email was sent from an EXTERNAL source. Do you know this person? Are you expecting this email? Are you expecting any links or attachments? If suspicious, do not click links, open attachments, or provide credentials. Don't delete it. **Report it by using the "Report Phish" button.**

Hi Aaron,

I'm following up on a damage associated with Ticket # 2023010303767 and looking for any records you have regarding this incident.

Please see the information request and copy of the ticket attached for the full details.

I know we have talked about these requests a couple times, so I just want to note that this information request formatting has changed slightly (and is different than the abandoned lines requests too) so feel free to give me a call if there is anything I can address.

[Jeff McClenahan](#)
He/him
Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor
Sacramento, CA 95814
(279) 789-1818
EnergySafety.ca.gov

You can read about PG&E's data privacy practices [here](#) or at PGE.com/privacy.

Exhibit 14

**PACIFIC GAS AND ELECTRIC COMPANY
Gas Operations Data Response**

| | | | |
|------------------------------|----------------------|---------------|-------------|
| PG&E Data Request Index No.: | 16280 | | |
| Request Date: | 01-23-2023 | Date Sent: | 02-07-2023 |
| Requesting Party: | Government Relations | | |
| External Requester: | Jeff McClenahan | PG&E Contact: | Aaron Lindh |

QUESTION 16280.01: Underground Investigations Investigator Jeff McClenahan has requested copies of all DiRT Investigation records for the gas dig-in that occurred on 1-03-2023 in Oakland. Attached is the request form from Investigator McClenahan, and the following DiRT Investigation records:

- 87180 DiRT Investigation Form
- 87180 Cover Sheet
- Post Incident Photos
- USA Ticket

NOTE – I spoke directly with Investigator McClenahan who is aware the contractor called in for the USA ticket after they damaged the gas line. Contractor did not have a USA ticket at the time of incident.

RESPONSE 16280.01: Please see table below for attachments related to the DiRT Investigation records for the gas dig-in that occurred on January 3, 2023, in Oakland.

| Attachment | Description |
|--|-------------------------|
| <i>Index 16280-01_87180 DiRT Investigation Form_Redacted.pdf</i> | DiRT Investigation Form |
| <i>Index 16280-01_87180 Cover Sheet_Redacted.pdf</i> | Cover Sheet |
| <i>Index 16280-01_Post Incident Photos_Redacted.pdf</i> | Post Incident Photos |
| <i>Index 16280-01_USA Ticket_Redacted.pdf</i> | USA Ticket |

Note: Customer and employee information may have been redacted from the attachments.

Exhibit 15



Reference Number: 20230104-18286145260

Submitter Name: [Redacted]

Form Name: Cover Sheet

Submission Date: Jan 4, 2023 8:58:17 AM PST

INCIDENT INFORMATION

Section 1

User: [Redacted]
 PG&E Employee: [Redacted]
 LAN ID: [Redacted]
 Employee ID Number: [Redacted]
 Utility Type: Gas
 Above or Below Ground: Below Ground
 EMT Number: 87180
 Address: [Redacted] Thackeray Drive
 City: Oakland
 Zip Code: 94611
 Division: East Bay

TIME AND MILEAGE

Section 1

Date/Time Occurred Known? Yes
 Date/Time Occurred: Jan 3, 2023 3:50:00 PM PST
 Did Investigator Respond to Scene? Yes
 Dispatched Date/Time: Jan 3, 2023 3:54:00 PM PST
 Investigator On Scene Date/Time: Jan 3, 2023 4:10:00 PM PST
 Investigator End Date/Time: Jan 3, 2023 5:15:00 PM PST
 Total Time On Scene: 01:05:00
 Total Travel Time (round-trip): 00:45:00
 Additional Investigation Time: 01:30:00
 Total Investigation Time: 03:20:00
 Total Investigation Time (hours): 3.33

| | |
|---------------------------------|--------|
| Starting Mileage: | 0 |
| Total Mileage: | 0 |
| Hourly Bill Rate | 65.29 |
| JE Total Time Dollars | 217.63 |
| Per Mile Rate | 0.57 |
| JE Total Mileage Dollars | 0 |
| JE Total Dollars | 217.63 |

Overtime Worked

OVERTIME WORKED 1 OF 1

Overtime Worked

Start Date/Time of Work on this Incident/PM: Jan 3, 2023 4:00:00 PM PST
End Date/Time of Work on this Incident/PM: Jan 3, 2023 5:15:00 PM PST
Time Sum 01:00:00

Total Overtime 01:00:00

SIGNATURE

Signature

Attestation:
I certify that I have accurately recorded all time worked, including applicable rest and meal periods. I understand that the summary of my daily hours on my electric timecard reflects my elapsed time at work, both paid and unpaid.

Signature:



Exhibit 16

Thackeray Dr Oakland CA

● 37°49.689'N, 122°11.939'W ±16ft



DiRT Investigator
[REDACTED]

03 Jan 2023, 16:33:20

Thackeray Dr Oakland CA

● 37°49.689'N, 122°11.940'W ±16ft



DiRT Investigator

03 Jan 2023, 16:33:05

Thackeray Dr Oakland CA

● 37°49.689'N, 122°11.941'W ±39ft



DiRT Investigator

03 Jan 2023, 16:33:01

South East Elevation

● 37°49.689'N, 122°11.948'W ±114ft



DiRT Investigator

03 Jan 2023, 16:32:39

Thackeray Dr Oakland CA

● 37°49.689'N, 122°11.939'W ±13ft



DiRT Investigator

03 Jan 2023, 16:33:26

Exhibit 17

██████████ Thackeray Dr

Ticket Start Time
01/03/23 16:51

Status Updated
01/03/23 17:32

Response
FACILITY_MARKED

Status
CLOSED

PGEOAK 008139100 USA NORTH 811 01/03/23 16:51:59 2023010303767-00 NEW EMER

Ticket: 2023010303767 Rev: 00 Created: 01/03/23 16:51:59 User: Josue Pablo Chan: CSR

Work Start: 01/03/23 16:51:59 Legal Start: 01/05/23 17:01:00 Expires: 01/31/23 23:59:59
Response required: Y

Previous Ticket Number: N/A
Previous Revision: N/A

Excavator Information
Company: Crest Landscape
Co Addr: 1718 High St Apt 2
City : Oakland State: CA Zip: 94601
Created By: Josue Pablo Language: N/A
Office Phone: 510-967-0594 SMS/Cell: N/A
Office Email: crestlandscapeinfo@gmail.com

Site Contact: CALLER
Site Phone: 510-967-0594 Site SMS/Cell: N/A
Site Email: N/A

Excavation Area
State: CA County: Alameda County Place: Oakland /U
Zip: 94611
Location: Address/Street: ██████████ Thackeray Dr
: X/ST1: Westover Dr
:
: RIGHT SIDE OF PROPERTY WHEN FACING
Delineated Method: White Paint
Work Type: Landscaping/Irrigation/Drainage Work
Work For : Homeowner/Property Owner/Tenant/HOA
Permit: N/A Job/Work order: JOSHUA
1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N

Lat/Long
Center Generated (NAD83): 37.827957, -122.199213

Excavator Provided: N/A

Comments: N/A

Members:
CTYOAK EBWCMS PACBEL PGEOAK

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Ticket Action

Action: update

Field: pge_folderID 155

Reason: Move ticket from Oakland 6 to Oakland 2

Date: 01/03/2023 17:16

User: ██████████

Work Log on 01/03/2023 17:20

[View Photos](#)

Hookup Points

Gas Distribution: (1)

RESPONSE TYPE: WORK_ONGOING

Added By: ██████████

Start Time: 01/03/2023 17:19
Start Latitude: 37.82807728939539
Start Longitude: -122.19929999999999

Start Longitude: -122.19870380838402
End Time: 01/03/2023 17:20
End Latitude: 37.82797043351924
End Longitude: -122.19852042573608

Gas Distribution: Yes

Did you mark any critical facilities? : No

Will the excavator be pipe bursting? : No

Does the GDGIS buffer zone encompass the delineated area? : No

Are there mapped but unmarkable spare ducts in the excavation area? : No

Select the methods of locating that were used : Conductive

Select one or more of the following : Paint,Flags

Did you contact the excavator? : No

Additional Comments : Assist with locate to address 2409 gas service . Hooked up on others .

Positive Response 01/03/2023 17:20

status: success

Contact Type: email

To: crestlandscapeinfo@gmail.com

Subject: Job update.

Body:

=====

To: Crest Landscape Attn: CALLER

Voice: 510-967-0594

Re: PG&E Response to a USA Locate Request

This is a message from Pacific Gas & Electric Company replying to your request to mark our facilities.

=====

Ticket: 2023010303767

County: Alameda County Place: Oakland

Address: ██████ Thackeray Dr

PGEOAK:

This ticket is going to take multiple visits by PG&E in order to complete. The ticket is not yet complete! PG&E has not yet located and marked all facilities in conflict with the excavation. When a "Facility Marked" response is received, PG&E has completed locating and marking affected facilities.

Gas Distribution facilities marked: Yes

Critical facilities marked: No

Will excavator be pipe bursting?: No

Does the GDGIS buffer zone encompass the delineated area?: No

Are there mapped but unmarkable spare ducts in the excavation area?: No

Methods used to locate: Conductive

Methods used to mark: Paint, Flags

Additional comments: Assist with locate to address 2409 gas service . Hooked up on others .

=====

Please call USA at 8-1-1 if you have questions about white paint or the USA process. If you have a question for PG&E, please call 1-800-743-5000.

=====

This message was generated by an automated system. Please do not reply to this email.

Work Log on 01/03/2023 17:31

[View Photos](#)

Hookup Points

Gas Distribution: (3)

Added By: [REDACTED]

Start Time: 01/03/2023 17:20
Start Latitude: 37.828344135424054
Start Longitude: -122.19904367895514

End Time: 01/03/2023 17:31
End Latitude: 37.82835172818118
End Longitude: -122.19904305212381

Gas Distribution: Yes

Did you mark any critical facilities? : No

Will the excavator be pipe bursting? : No

Does the GDGIS buffer zone encompass the delineated area? : No

Are there mapped but unmarkable spare ducts in the excavation area? : No

Select the methods of locating that were used : Conductive

Select one or more of the following : Paint

Did you contact the excavator? : No

Positive Response 01/03/2023 17:32

status: success

Contact Type: email

To: crestlandscapeinfo@gmail.com

Subject: Job update.

Body:

=====
To: Crest Landscape Attn: CALLER
Voice: 510-967-0594
Re: PG&E Response to a USA Locate Request

This is a message from Pacific Gas & Electric Company replying to your request to mark our facilities.

=====
=====

Ticket: 2023010303767
County: Alameda County Place: Oakland
Address: [REDACTED] Thackeray Dr

PGEOAK:

PG&E has marked its facilities at this dig location. (If PG&E-owned facilities are present in your area of excavation, PG&E has marked electric facilities in red, gas facilities in yellow, and fiber facilities in orange. The law requires Hand digging within the tolerance zone. For additional information on facility color codes, please visit www.usanorth.org.)

Gas Distribution facilities marked: Yes
Critical facilities marked: No
Will excavator be pipe bursting?: No
Does the GDGIS buffer zone encompass the delineated area?: No
Are there mapped but unmarkable spare ducts in the excavation area?: No
Methods used to locate: Conductive
Methods used to mark: Paint

=====
=====

Please call USA at 8-1-1 if you have questions about white paint or the USA process. If you have a question for PG&E, please call 1-800-743-5000.

=====
=====

This message was generated by an automated system. Please do not reply to this email.

Exhibit 18

Climatological Data for OAKLAND MUSEUM, CA - December 2022

| Date | Temperature | | | | HDD | CDD | Precipitation |
|----------------|-------------|---------|---------|-----------|-----|-----|---------------|
| | Maximum | Minimum | Average | Departure | | | |
| 2022-12-01 | 52 | 41 | 46.5 | -7.6 | 18 | 0 | 0.99 |
| 2022-12-02 | 55 | 36 | 45.5 | -8.4 | 19 | 0 | 0.00 |
| 2022-12-03 | 51 | 44 | 47.5 | -6.2 | 17 | 0 | 0.98 |
| 2022-12-04 | 62 | 48 | 55.0 | 1.5 | 10 | 0 | 0.11 |
| 2022-12-05 | 59 | 50 | 54.5 | 1.1 | 10 | 0 | 0.12 |
| 2022-12-06 | 55 | 46 | 50.5 | -2.7 | 14 | 0 | 0.01 |
| 2022-12-07 | 60 | 42 | 51.0 | -2.1 | 14 | 0 | 0.00 |
| 2022-12-08 | 57 | 44 | 50.5 | -2.5 | 14 | 0 | 0.12 |
| 2022-12-09 | 57 | 44 | 50.5 | -2.3 | 14 | 0 | 0.00 |
| 2022-12-10 | 58 | 48 | 53.0 | 0.3 | 12 | 0 | 0.86 |
| 2022-12-11 | 55 | 44 | 49.5 | -3.1 | 15 | 0 | 0.86 |
| 2022-12-12 | 55 | 41 | 48.0 | -4.5 | 17 | 0 | 0.00 |
| 2022-12-13 | 57 | 38 | 47.5 | -4.9 | 17 | 0 | 0.00 |
| 2022-12-14 | 55 | 39 | 47.0 | -5.3 | 18 | 0 | 0.00 |
| 2022-12-15 | 58 | 42 | 50.0 | -2.2 | 15 | 0 | 0.00 |
| 2022-12-16 | 57 | 39 | 48.0 | -4.1 | 17 | 0 | 0.00 |
| 2022-12-17 | 60 | 41 | 50.5 | -1.6 | 14 | 0 | 0.00 |
| 2022-12-18 | 57 | 39 | 48.0 | -4.0 | 17 | 0 | 0.00 |
| 2022-12-19 | 49 | 38 | 43.5 | -8.4 | 21 | 0 | 0.00 |
| 2022-12-20 | 57 | 44 | 50.5 | -1.4 | 14 | 0 | 0.00 |
| 2022-12-21 | 60 | 42 | 51.0 | -0.8 | 14 | 0 | 0.00 |
| 2022-12-22 | 58 | 46 | 52.0 | 0.2 | 13 | 0 | 0.00 |
| 2022-12-23 | 60 | 47 | 53.5 | 1.7 | 11 | 0 | 0.00 |
| 2022-12-24 | 65 | 46 | 55.5 | 3.8 | 9 | 0 | 0.00 |
| 2022-12-25 | 67 | 47 | 57.0 | 5.3 | 8 | 0 | 0.00 |
| 2022-12-26 | 54 | 47 | 50.5 | -1.2 | 14 | 0 | 0.31 |
| 2022-12-27 | 59 | 47 | 53.0 | 1.3 | 12 | 0 | 2.12 |
| 2022-12-28 | 59 | 43 | 51.0 | -0.7 | 14 | 0 | 0.00 |
| 2022-12-29 | 54 | 48 | 51.0 | -0.7 | 14 | 0 | 0.54 |
| 2022-12-30 | 61 | 53 | 57.0 | 5.3 | 8 | 0 | 1.39 |
| 2022-12-31 | 58 | 51 | 54.5 | 2.8 | 10 | 0 | 4.75 |
| Sum | 1781 | 1365 | - | - | 434 | 0 | 13.16 |
| Average | 57.5 | 44.0 | 50.7 | -1.7 | - | - | - |
| Normal | 59.7 | 45.1 | 52.4 | - | 391 | 0 | 4.66 |

**Observations for each day cover the 24 hours ending
at the time given below (Local Standard Time).**

Max Temperature : midnight

Min Temperature : midnight

Precipitation : midnight

Exhibit 19

Climatological Data for OAKLAND MUSEUM, CA - January 2023

| Date | Temperature | | | | HDD | CDD | Precipitation |
|----------------|-------------|---------|---------|-----------|-----|-----|---------------|
| | Maximum | Minimum | Average | Departure | | | |
| 2023-01-01 | 63 | 46 | 54.5 | 2.8 | 10 | 0 | 0.01 |
| 2023-01-02 | 53 | 45 | 49.0 | -2.7 | 16 | 0 | 0.43 |
| 2023-01-03 | 55 | 44 | 49.5 | -2.3 | 15 | 0 | 0.00 |
| 2023-01-04 | 60 | 47 | 53.5 | 1.7 | 11 | 0 | 1.47 |
| 2023-01-05 | 57 | 50 | 53.5 | 1.7 | 11 | 0 | 0.65 |
| 2023-01-06 | 61 | 51 | 56.0 | 4.1 | 9 | 0 | 0.00 |
| 2023-01-07 | 60 | 52 | 56.0 | 4.1 | 9 | 0 | 0.12 |
| 2023-01-08 | 63 | 52 | 57.5 | 5.6 | 7 | 0 | 0.39 |
| 2023-01-09 | 60 | 50 | 55.0 | 3.0 | 10 | 0 | 1.55 |
| 2023-01-10 | 69 | 54 | 61.5 | 9.5 | 3 | 0 | 0.02 |
| 2023-01-11 | 60 | 50 | 55.0 | 2.9 | 10 | 0 | 0.62 |
| 2023-01-12 | 69 | 54 | 61.5 | 9.4 | 3 | 0 | 0.02 |
| 2023-01-13 | 60 | 53 | 56.5 | 4.3 | 8 | 0 | 0.47 |
| 2023-01-14 | 60 | 49 | 54.5 | 2.3 | 10 | 0 | 1.18 |
| 2023-01-15 | 55 | 47 | 51.0 | -1.3 | 14 | 0 | 0.94 |
| 2023-01-16 | 57 | 45 | 51.0 | -1.4 | 14 | 0 | 1.35 |
| 2023-01-17 | 58 | 44 | 51.0 | -1.4 | 14 | 0 | 0.00 |
| 2023-01-18 | 56 | 42 | 49.0 | -3.5 | 16 | 0 | 0.03 |
| 2023-01-19 | 55 | 43 | 49.0 | -3.6 | 16 | 0 | 0.00 |
| 2023-01-20 | 55 | 42 | 48.5 | -4.1 | 16 | 0 | 0.00 |
| 2023-01-21 | 60 | 38 | 49.0 | -3.7 | 16 | 0 | 0.00 |
| 2023-01-22 | 61 | 41 | 51.0 | -1.8 | 14 | 0 | 0.00 |
| 2023-01-23 | 64 | 45 | 54.5 | 1.6 | 10 | 0 | 0.00 |
| 2023-01-24 | 66 | 45 | 55.5 | 2.6 | 9 | 0 | 0.00 |
| 2023-01-25 | 70 | 43 | 56.5 | 3.5 | 8 | 0 | 0.00 |
| 2023-01-26 | 68 | 48 | 58.0 | 4.9 | 7 | 0 | 0.00 |
| 2023-01-27 | 63 | 44 | 53.5 | 0.3 | 11 | 0 | 0.00 |
| 2023-01-28 | 58 | 44 | 51.0 | -2.3 | 14 | 0 | 0.00 |
| 2023-01-29 | 50 | 44 | 47.0 | -6.3 | 18 | 0 | 0.00 |
| 2023-01-30 | 55 | 40 | 47.5 | -5.9 | 17 | 0 | 0.00 |
| 2023-01-31 | 60 | 37 | 48.5 | -5.0 | 16 | 0 | 0.00 |
| Sum | 1861 | 1429 | - | - | 362 | 0 | 9.25 |
| Average | 60.0 | 46.1 | 53.1 | 0.6 | - | - | - |
| Normal | 59.8 | 45.1 | 52.5 | - | 389 | 0 | 4.35 |

**Observations for each day cover the 24 hours ending
at the time given below (Local Standard Time).**

Max Temperature : midnight

Min Temperature : midnight

Precipitation : midnight

Exhibit 20



Exhibit 21



Exhibit 22



Exhibit 23



Exhibit 24



Exhibit 25



Exhibit 26



Exhibit 27



Exhibit 28

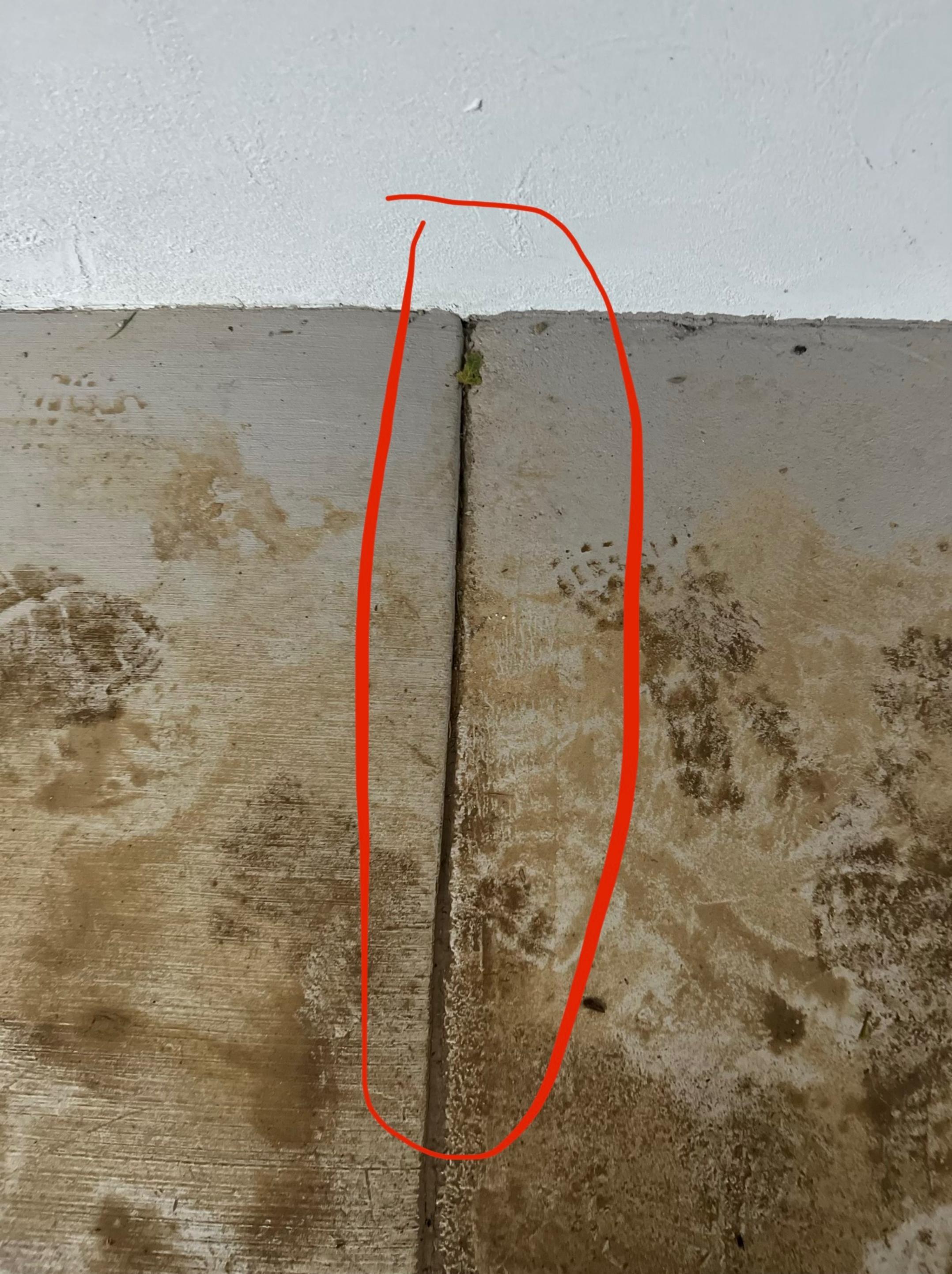


Exhibit 29



Exhibit 30



Contractor details

Company

--Not Listed--

Contractor name

Josue Pablo

Email

crestlandscapeinfo@gmail.com

Primary phone number

510-967-0594

Mobile number

510-967-0594

Worksite details

Ticket number

2023010303767-000

Submitted on

Jan 3, 2023, 04:51:59 PM

Ticket type

Emergency

Due by

Jan 6, 2023, 01:01:00 AM

Revision date

Revision details

Response code status

999-NO INFO

Response code

-- Select one --



Notes

 Show these notes when a contractor views this ticket in PositiveResponse

Assign response code

History

Jan 5, 2023, 05:01:03 PM | 2023010303767-000 | 999 - Utility has not provided 811 center with informati...
Utility did not provide a response code before the legal start date.