

811 Notification Center Updates

Presented by: DigAlert – Ann Diamond

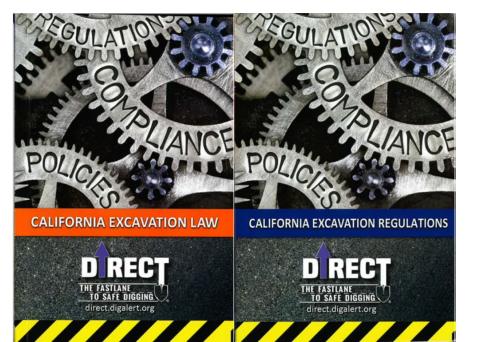
Technology Updates

- Introduced GEO LOGiX from Norfield to center agents O New up to date base maps, TOPO, satellite images & parcels
- Nightly reports to Online Services

 Center tickets that could be web
 Users that could be upgraded
 Converting Standard users to Professional users
- Weekly reports to Member Service for EPR

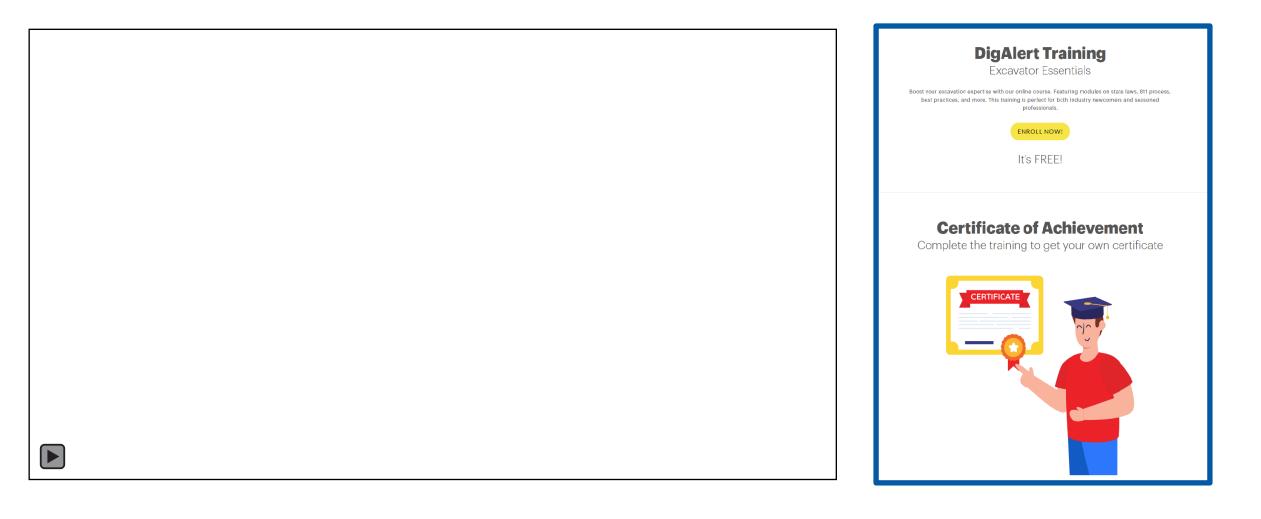
 Who is not using EPR and should (999 reports)
- Gave Member contact, additional EPR & Center access/reporting to the Underground Safety Board staff

Outreach Updates









More Outreach Updates

General Updates

• October 5 the center's 22 millionth ticket was processed

• Of the 1319 member codes 858 have EIN's

• Still working on getting updated member agreements

• Sent members information about July 2024 rate increase