



PACIFIC GAS AND ELECTRIC COMPANY

ELECTRIC INCIDENT REPORT FORM

TO: CALIFORNIA PUBLIC UTILITIES COMMISSION

PG&E Reference Number: E1200621A	
CPUC Website	June 22, 2020 at 1625 hours
CPUC Recipient 1-800-235-1076	Date & Time CPUC Notified PG&E
Telephone Number	Reported by 415-973-2782
	Telephone Number

Report Type: 20-Day Report

- INJURY/FATALITY:** An incident which results in a fatality or personal injury to an employee or 3rd party rising to the level of in-patient hospitalization and is attributable or allegedly attributable to utility owned electric facilities. Incidents involving motor vehicles are not reportable unless they result in death or injury attributable or allegedly attributable to electrical contact with the utility owned electric facilities.
- MEDIA:** An incident that is attributable or allegedly attributable to Pacific Gas and Electric owned electric facilities and is subject to significant public attention and/or media coverage.
- PROPERTY DAMAGE:** A single electric incident where property damage of the utility or a single 3rd party is estimated to exceed \$50,000 and is attributable or allegedly attributable to utility owned electric facilities.
- OPERATOR JUDGEMENT:** Any incident that is significant in the judgement of the operator, even though it may not meet the incident reporting criteria.
- AIRCRAFT STRIKE:** Any incident involving aircraft striking PGE facilities, even though it may not meet the incident reporting criteria.

20-Day Report Sent to CPUC – Date: July 17, 2020

Initial Report Sent to CPUC – Date: June 22, 2020



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TO: CALIFORNIA PUBLIC UTILITIES COMMISSION

PG&E Reference Number: EI200621A

20-Day Report

Date and Time of Incident:		June 21, 2020 at 2015 hours	
Date and Time Incident Determined Reportable:		June 22, 2020 at 1530 hours	
Location of Incident:			
City:	Daly City	Division:	Peninsula
County:	San Mateo	Voltage:	12kV
Circuit/Facility:	Daly City 1112	Service Interrupted (Date and Time):	June 21, 2020 at 2300 hours
Service Restored (Date and Time):	June 22, 2020 at 0100 hours	Total Customers Affected:	1

Description of Incident:

On June 21, 2020 at 2015 hours, the North County Fire Authority ("NCFA") received a call regarding a fire at [REDACTED] in Daly City ("Incident Location"). NCFA personnel arrived at 2020 hours and, according to the report, smoke was emanating from the garage and eaves on the second floor of the Incident Location. The NCFA report indicates that the seat of the fire was located inside the garage near the garage man-door leading into the house. NCFA personnel extinguished the fire and departed by 2200 hours. There were no reported injuries or fatalities.

At 2125 hours, PG&E received a call from NCFA regarding the structure fire. PG&E subsequently dispatched a PG&E Troublemaker who arrived at the Incident Location at 2210 hours. Upon the Troublemaker's arrival, the fire had been extinguished and NCFA personnel had departed. The Troublemaker spoke with the homeowner who reported that the NCFA hypothesized that the fire started at the Incident Location's customer-owned surge protector inside the attached garage. The Troublemaker then measured the customer's voltage at the meter panel and the voltages measured at 113V and 133V, outside the allowable voltage. As a result, the Troublemaker located the secondary splice box serving the Incident Location and found the pin terminal attached to the secondary neutral was corroded and the rubberized covering had split open. The Troublemaker repaired the secondary neutral by replacing the pin terminal connection on the secondary neutral, re-energizing the Incident Location at 0100 on June 22, 2020. PG&E retained the secondary neutral wire and rubberized cover as evidence.

To date, PG&E has not received any claim(s) for property damage related to this incident.

PG&E reported this incident to the CPUC on June 22, 2020 at 1625 hours pursuant to the Property Damage criterion as damages are anticipated to exceed the \$50,000 threshold.

PG&E is continuing its investigation into this incident and developing corrective actions to mitigate the possibility of recurrence. This information is preliminary, and all the times, customer numbers and measurements mentioned in this report are approximate.



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ELECTRIC INCIDENT REPORT FORM

Attachments:

- Attachment 01_2016 GO 165 Patrol Record_CONF.pdf
- Attachment 02_2019 GO 165 Patrol Records_CONF.pdf
- Attachment 03_2015 GO 165 Inspection Record_CONF.pdf
- Attachment 04_2018 GO 165 Inspection Record_CONF.pdf
- Attachment 05_FAS Tag 5419634008_CONF.pdf
- Attachment 06_Post-incident photographs_CONF.pdf
- Attachment 07_North County Fire Authority Incident Fire Report 2020-5100.pdf
- Attachment 08_Incident Map-Diagram_CONF.pdf