

## PACIFIC GAS AND ELECTRIC COMPANY

**ELECTRIC INCIDENT REPORT FORM****TO: CALIFORNIA PUBLIC UTILITIES COMMISSION**

<b>PG&amp;E Reference Number:</b> EI190414A	
<b>CPUC Website</b>	June 11, 2019 at 1615 hours
<b>CPUC Recipient</b>	<b>Date &amp; Time CPUC Notified</b>
1-800-235-1076	PG&E
<b>Telephone Number</b>	<b>Reported by</b>
	415-973-2782
	<b>Telephone Number</b>

**Report Type: 20-Day Report**

- INJURY/FATALITY:** An incident which results in a fatality or personal injury to an employee or 3rd party rising to the level of in-patient hospitalization and is attributable or allegedly attributable to utility owned electric facilities. Incidents involving motor vehicles are not reportable unless they result in death or injury attributable or allegedly attributable to electrical contact with the utility owned electric facilities.
- MEDIA:** An incident that is attributable or allegedly attributable to Pacific Gas and Electric owned electric facilities and is subject to significant public attention and/or media coverage.
- PROPERTY DAMAGE:** A single electric incident where property damage of the utility or a single 3rd party is estimated to exceed \$50,000 and is attributable or allegedly attributable to utility owned electric facilities.
- OPERATOR JUDGEMENT:** Any incident that is significant in the judgement of the operator, even though it may not meet the incident reporting criteria.
- AIRCRAFT STRIKE:** Any incident involving aircraft striking PGE facilities, even though it may not meet the incident reporting criteria.

20-Day Report Sent to CPUC – Date: July 10, 2019

Initial Report Sent to CPUC – Date: June 11, 2019


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**TO: CALIFORNIA PUBLIC UTILITIES COMMISSION**

<b>PG&amp;E Reference Number: EI190414A</b>				<b>20-Day Report</b>	
<b>Date and Time of Incident:</b>		April 14, 2019 at 2100 hours			
<b>Date and Time Incident Determined Reportable:</b>		June 11, 2019 at 1610 hours			
<b>Location of Incident:</b>					
<b>City:</b>	Oakley	<b>Division:</b>	Diablo	<b>County:</b>	Contra Costa
<b>Circuit/Facility:</b>	Secondary circuit on Contra Costa 2113 primary	<b>Voltage:</b>	240V secondary/12kV Primary		
<b>Service Interrupted (Date and Time):</b>		April 14, 2019 at 2100 hours		<b>Total Customers Affected:</b> 3	
<b>Service Restored (Date and Time):</b>		TBD			

**Description of Incident:**

On April 14, 2019 at 2120 hours, PG&E was notified by the 911 agency of an electrical fire which occurred at [REDACTED] **Oakley** (the Incident Location). A PG&E Troublemaker was immediately dispatched to the Incident Location. When the Troublemaker arrived on site at 2155 hours, he observed that the East Contra Costa Fire Protection District (CAL FIRE) was on scene. The Troublemaker did not observe any fire. The Troublemaker noticed the SmartMeter at the Incident Location and the inside of the SmartMeter panel were damaged with burn marks. The underground riser connecting the underground secondary conductors and the SmartMeter also had burn marks. When the Troublemaker patrolled the line, he saw the fuse on the overhead transformer, to which the Incident Location address and [REDACTED] are connected, was open. When this fuse was open, these three service points connected to this transformer were out of power. The Troublemaker isolated the service point to the Incident Location and reset the fuse on the overhead transformer to restore power to the customers at [REDACTED] at 2310 hours.

PG&E Service Planning is working with the customer from the Incident Location to install a new SmartMeter. Per the customer's request, the SmartMeter location will be relocated to the other side of the house and the secondary conductors will be rerouted. The expected completion time of this project is the end of July 2019. This work is tracked by a Work-Requested-by-Others (WRO) type order. PG&E did not repair or replace any equipment immediately following the incident; therefore, no emergency tag created.

On May 14, 2019, PG&E Law-Claims received a letter of notice from the law offices of Hubert & Yasutake representing the State Farm General Insurance Company (State Farm). The letter notified PG&E of the property loss and requested PG&E perform further investigation on the cause of the fire. On May 16, 2019, PG&E Law-Claims contacted State Farm's attorneys. At that time, State Farm did not have complete information about the extent of the damages. On May 30, 2019, PG&E Law-Claims called the PG&E reporting hotline. At that time, there was not enough information to confirm that damages would exceed \$50,000. On June 7, 2019, PG&E Law-Claims conducted a joint inspection with the claimant. On June 11, 2019 at 1500 hours, PG&E Law-Claims called the PG&E reporting hotline to report that damages may exceed the \$50,000 threshold. As of July 5, 2019, no claim has formally been filed and presented to PG&E. The incident was determined reportable to the CPUC on June 11, 2019 at 1610 hours under the Property Damage criterion because PG&E anticipates receiving a claim for the property damage of greater than \$50,000.

On June 20, 2019, PG&E visited the site to identify the fault location and collect the evidence. The fault location was determined to be at the section of the underground secondary conductors about 10 feet away from the SmartMeter panel. This section of the underground secondary conductors has burn marks and was collected into evidence. The damaged SmartMeter was disposed immediately following the incident and is not retrievable.

This information is preliminary. PG&E is fully cooperating with CAL FIRE and State Farm. All times and measurements mentioned in this report are approximate.

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**ELECTRIC INCIDENT REPORT FORM**

**Related Records:**

Attached with this report are the following records:

- 2018 GO 165 Overhead (OH) and Underground (UG) patrol records (Attachment 1)
- 2017 GO165 OH and UG patrol records (Attachment 2)
- 2019 GO 165 OH and UG inspection records (Attachment 3)
- 2016 GO165 inspection records (Attachment 4)
- Post-incident photos (Attachment 5)
- FAS Field Order - OIS Online Query (Attachment 6)
- Fire Incident Report (Attachment 7)
- Letter to PG&E Law-Claims from State Farm's Attorney (Attachment 8)