



PACIFIC GAS AND ELECTRIC COMPANY

## ELECTRIC INCIDENT REPORT FORM

**TO: CALIFORNIA PUBLIC UTILITIES COMMISSION**

<b>PG&amp;E Reference Number: EI220125A</b>	
CPUC Website	February 7, 2022 at 1705 hours
CPUC Recipient 1-800-235-1076	Date & Time CPUC Notified PG&E
Telephone Number	Reported by 415-973-2782
	Telephone Number

**Report Type: 20-Day Report**

- INJURY/FATALITY:*** An incident which results in a fatality or personal injury to an employee or 3rd party rising to the level of in-patient hospitalization and is attributable or allegedly attributable to utility owned electric facilities. Incidents involving motor vehicles are not reportable unless they result in death or injury attributable or allegedly attributable to electrical contact with the utility owned electric facilities.
- MEDIA:*** An incident that is attributable or allegedly attributable to Pacific Gas and Electric owned electric facilities and is subject to significant public attention and/or media coverage.
- PROPERTY DAMAGE:*** A single electric incident where property damage of the utility or a single 3rd party is estimated to exceed \$50,000 and is attributable or allegedly attributable to utility owned electric facilities.
- OPERATOR JUDGEMENT:*** Any incident that is significant in the judgement of the operator, even though it may not meet the incident reporting criteria.

**20-Day Report Sent to CPUC – Date: March 8, 2022**

**Initial Report Sent to CPUC – Date: February 7, 2022**



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TO: CALIFORNIA PUBLIC UTILITIES COMMISSION

PG&amp;E Reference Number: EI220125A

20-Day Report

Date and Time of Incident:		January 25, 2022 at 2150 hours	
Date and Time Incident Determined Reportable:		February 7, 2022 at 1640 hours	
Location of Incident:		[REDACTED]	
City:	Santa Rosa	Division:	Sonoma
		County:	Sonoma
Circuit/Facility:	Rincon 1102	Voltage:	12kV
Service Interrupted (Date and Time):	January 25, 2022 at 2140 hours	Total Customers Affected:	1
Service Restored (Date and Time):	NA		

**Description of Incident:**

On January 25, 2022 at 2150 hours, the Santa Rosa Fire Department (“SRFD”) called PG&E’s Emergency Line to report a structure fire at [REDACTED] in Sonoma. This location is served by the Rincon 1102 12kV Overhead Distribution Circuit. At 2200 hours, PG&E dispatched a Gas Service Representative (“GSR”) and a troubleman to the reported location and they arrived at 2220 hours and 2230 hours, respectively. Upon arrival, the troubleman observed SRFD extinguishing a structure fire at the rear of [REDACTED] which is address [REDACTED] in Santa Rosa (“Incident Location”). SRFD asked the troubleman to disconnect the electric service which is provided by PG&E to the home via an underground conductor to the SmartMeter and circuit breaker box outside of the residence. The troubleman found the electric meter and secondary riser melted at the right front corner of the home and he proceeded to de-energize the service by disconnecting the feed from the junction box. Once the power was off, the GSR confirmed there was no damage to the residential gas meter, which was located three feet away from the electric meter. The GSR turned off the gas service and capped it. Both the GSR and troubleman left the Incident Location at 2250 hours. Service has not yet been restored as customer repairs are required prior to re-energization.

On February 7, 2022, PG&E’s Law-Claims Department was notified that an attorney had been retained by the tenant at the Incident Location. Law-Claims was also notified of a scheduled joint site inspection which would include the property owner’s insurance company, several Cause & Origin experts (one hired by PG&E and one hired by the homeowner’s insurance), an electrical engineer hired by the attorney, a personal injury attorney for the tenant of the home, and personnel from PG&E’s Electric Incident Investigations and Law-Claims departments.

After receiving the notice of this joint inspection, PG&E subsequently reported this incident to the CPUC on February 7, 2022 under the Property Damage criterion. The SRFD Fire Report indicated the tenant on the property sustained minor burn injuries and was transported to a local hospital. After reporting the incident to the CPUC, PG&E was made aware that the tenant is being represented by a personal injury attorney.

On February 22, 2022, all parties gathered at the Incident Location to survey the area and take photos. The outside area around the front of the home consisted of discarded appliances and extensive piles of debris. The



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front entrance and exterior of the property sustained the greatest damage and numerous extension cords were visible in the area. PG&E collected the electric meter and conduit into evidence, while the homeowner's insurance company took the service panel, extension cords, and other melted debris. The interior of the home sustained heavy damage from fire-fighting efforts but was not determined to be the fire origin area.

The Cause & Origin experts examined the fire area and after clearing out the charred rubble, agreed that the visible fire patterns suggested the fire origin area was under the front window of the home, two feet to the left of the service panel/meter. The SFRD determined the area of origin to be on the exterior of the home, between the window and front/right corner of the structure. At this time, the cause of the fire is undetermined.

SmartMeter data for the Incident Location indicated "LAST GASP" at 2140 hours on January 25, 2022 and the voltage was within normal parameters (114V-126V) on the days leading up to the incident. The SFRD fire report shows an alarm time of 2141 hours. PG&E records show an increase in kilowatt usage beginning in January 2021 through the incident date of January 25, 2022, however there were no voltage complaints related to the Incident Location four years prior to the incident.

PG&E reviewed General Order ("GO") 165 Inspection Records from 2017 and 2020, as well as Patrol Records from 2019 and 2021, and no maintenance anomalies were noted at the Incident Location.

A weather station 1.57 miles southwest of the Incident Location reported cool and dry conditions with calm winds and a temperature of 44°F and a relative humidity of 93% at 2130 hours.

PG&E has concluded its investigation into this incident as there was no evidence discovered to substantiate that its facilities were related to the cause of the structure fire. PG&E will reopen the investigation if further evidence is presented and will develop corrective actions. All times, customer numbers and measurements mentioned in this report are approximate. PG&E is fully cooperating and communicating with external agencies as required.

### **Attachments:**

- Attachment 01\_2019 GO 165 patrol records\_CONF.pdf
- Attachment 02\_2021 GO 165 patrol records\_CONF.pdf
- Attachment 03\_2017 GO 165 inspection records\_CONF.pdf
- Attachment 04\_2020 GO 165 inspection records\_CONF.pdf
- Attachment 05\_FAS tag\_CONF.pdf
- Attachment 06\_Photos.pdf
- Attachment 07\_Fire Report\_CONF.pdf
- Attachment 08\_Incident Map\_CONF.pdf
- Attachment 09\_SmartMeter readings\_CONF.xlsx