



PACIFIC GAS AND ELECTRIC COMPANY

ELECTRIC INCIDENT REPORT FORM

TO: CALIFORNIA PUBLIC UTILITIES COMMISSION

PG&E Reference Number: EI210523A	
CPUC Website	May 23, 2021 at 1915 hours
CPUC Recipient	Date & Time CPUC Notified
1-800-235-1076	PG&E
Telephone Number	Reported by
	415-973-2782
	Telephone Number

Report Type: 20-Day Report


INJURY/FATALITY: An incident which results in a fatality or personal injury to an employee or 3rd party rising to the level of in-patient hospitalization and is attributable or allegedly attributable to utility owned electric facilities. Incidents involving motor vehicles are not reportable unless they result in death or injury attributable or allegedly attributable to electrical contact with the utility owned electric facilities.



MEDIA: An incident that is attributable or allegedly attributable to Pacific Gas and Electric owned electric facilities and is subject to significant public attention and/or media coverage.



PROPERTY DAMAGE: A single electric incident where property damage of the utility or a single 3rd party is estimated to exceed \$50,000 and is attributable or allegedly attributable to utility owned electric facilities.



OPERATOR JUDGEMENT: Any incident that is significant in the judgement of the operator, even though it may not meet the incident reporting criteria.

20-Day Report Sent to CPUC – Date: June 21, 2021
Initial Report Sent to CPUC – Date: May 23, 2021


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TO: CALIFORNIA PUBLIC UTILITIES COMMISSION

PG&E Reference Number: EI210523A				20-Day Report	
Date and Time of Incident:		May 23, 2021 at 1440 hours			
Date and Time Incident Determined Reportable:		May 23, 2021 at 1800 hours			
Location of Incident:					
City:	Sunnyvale	Division:	De Anza	County:	Santa Clara
Circuit/Facility:	Britton 1108	Voltage:	12kV		
Service Interrupted (Date and Time):	May 23, 2021 at 1440 hours			Total Customers Affected:	1
Service Restored (Date and Time):	N/A				

Description of Incident:

On May 23, 2021 at 1440 hours, the Britton 1108 12kV Underground Primary Circuit experienced a momentary outage. At 1455 hours, PG&E Emergency Dispatch received a call from the Sunnyvale Fire Department ("SFD"). The SFD requested that PG&E electric personnel respond to an incident where a woman received an electric shock inside a PG&E primary metering cabinet at [REDACTED] in Sunnyvale ("Incident Location"), a vacant commercial structure. The SFD call states that the woman who received the electric shock initially caught on fire and sustained burns to her stomach. The SFD also stated that she was alert and communicating to the first responders, but they were unable to remove her from the primary metering cabinet due to the high voltage.

At 1500 hours, a PG&E troubleman was dispatched to the Incident Location and arrived at 1520 hours. The troubleman observed an ambulance leaving the Incident Location, with Sunnyvale Police Department ("SPD") and SFD still on site. The troubleman spoke with the SPD and SFD, who indicated that upon their arrival, the woman was found on fire inside the PG&E primary metering cabinet and had sustained entrance and exit wounds from the electric shock. SPD told the troubleman that the injured woman crawled out of the primary meter cabinet on her own.

At 1540 hours, the troubleman opened SW119070 to de-energize the primary service to the Incident Location. The troubleman created a corrective tag for a crew to ground the primary metering cabinet so a metering technician could safely assess the damage.

On May 24, 2021, a PG&E electric crew grounded the primary metering cabinet at the Incident Location. On the same day, a PG&E metering technician assessed the damage at the Incident Location, and observed damages to a current transformer, as well as to the meter cabinet door lock.

On May 25, the metering technician repaired the meter cabinet door lock and on May 29, 2021, he replaced all three current transformers and associated wiring.

PG&E obtained the SPD Incident Report which states that on May 23, 2021 at 1445 hours, the agency responded to the Incident Location for a report of a person on fire. The report states that the agency determined multiple people were attempting to steal copper wire from vacant buildings in the area, and the woman received an electric shock in the process. Her associate called for emergency assistance following the electric shock.

Weather data was collected from a site 2.6 miles from the Incident Location. Dry and cool conditions were observed at the time of the incident on May 23, 2021. Temperatures were between 67-68F with a relative humidity between 46-51%. Sustained winds during this time were out of the northwest with a speed of 5-9 mph. There was a gust recorded of 19 mph out of the northwest at 1450 hours.

PG&E reported this incident to the CPUC on May 23, 2021 under the Injury/Fatality criterion due to the injury resulting from the electric shock.



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PG&E has concluded its investigation into this incident as evidence supports a third party initiated the electrical contact with PG&E electric facilities. A hazard barrier analysis was performed for this incident and outlined that physical barriers are in place and PG&E Corporate Security tracks and evaluates incidents involving vandalism to PG&E facilities. PG&E will reopen the investigation if further evidence is presented and will develop corrective actions as necessary. All times, customer numbers and measurements mentioned in this report are approximate. PG&E is fully cooperating and communicating with external agencies as required.

Attachments:

- Attachment 01_2020 GO165 patrol records_CONF.pdf
- Attachment 02_2018 GO165 patrol records_CONF.pdf
- Attachment 03_2019 GO165 inspection records_CONF.pdf
- Attachment 04_2016 GO165 inspection records_CONF.pdf
- Attachment 05_EC_121384887_CONF.pdf
- Attachment 06_ILIS 21-0064867_CONF.pdf
- Attachment 07_Incident Photos.pdf
- Attachment 08_Police Report_Redacted_CONF.pdf
- Attachment 09_Incident Diagram.pdf