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# California PSPS Watch

## October 2020

Incident Summary, After-Action Report

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Pacific Power

Incident Start Date 10/21/2020

Report submitted by:

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Emergency Manager

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## EVENT SUMMARY

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### EXECUTIVE OVERVIEW

On October 21, 2020 PacifiCorp began monitoring elevated fire weather conditions which led the company to initiate a PSPS “watch” event. During this period, four circuits were in consideration for de-energization (two complete circuits and portions of the remaining two circuits). These circuits serve 606 customers, of which 29 are classified as critical based upon their standard industrial classification (SIC) codes. No medical baseline or medically vulnerable customers were potentially impacted by this “watch” event. Further details outlining customer classes and notification processes are contained later in this document.

While the company staffed the “watch” event both locally and through its support locations, no action to de-energization was taken. During the activation and in advance of the “watch” period, the company teams inspected facilities to ensure they would be resilient to the impending weather, made corrections as needed, placed protective coordination equipment into non-reclose and monitored conditions through the elevated risk period. The company communicated with customers, public safety partners and media to ensure awareness of the elevated risk.

Due to the short duration intended, and the uncertainty that de-energization would be necessary the company did not mobilize a community resource center.

No specific lessons learned were identified during the period, however, the company continues to recognize that it needs to further evolve its communication and documentation processes in addition to working with community leaders regarding the appropriate use of community resource centers when short duration PSPS events are being “watched.”

### NOTIFICATION

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At approximately 5:30 p.m. on October 23, 2020, PacifiCorp began notifying affected customers of a potential PSPS event. Outreach began with personnel making phone calls to public safety officials, community partners, critical customers and medically sensitive customers. As customer contact was made those for whom geographic information system (GIS data) would be helpful (i.e. public safety partners) were offered access to the GIS files, which was a direct outcome of feedback from PacifiCorp’s prior PSPS reporting in October. Additionally, the table below outlines direct communication efforts made to these customers as well as the date and time each communication carrier was notified of the PSPS watch event. Communication carriers which had multiple locations within the PSPS area were provided with location details. These tables show the company provided impacted communications carriers with the relevant meter and circuit IDs that were being de-energized at least 72 hours before a de-energization event.

October 25, 2020, PSPS Watch Event					
Customer	Contacted by	1 <sup>st</sup> Contact (10/23) Time	2 <sup>nd</sup> Contact (10/24) Time	3 <sup>rd</sup> Contact (10/25) Time	4 <sup>th</sup> Contact (10/25) Time
Ca St Highway Patrol	PacifiCorp Emergency Manager	4:05 p.m. (p)	8:38 a.m. (p)	10:10 a.m. (p)	-
Siskiyou County OEM	PacifiCorp Emergency Manager	4:09 p.m. (p)	10:30 a.m. (p)	10:30 a.m. (p)	5:30 p.m. (p)
Happy Camp Septic	Local Public Safety Partners	-	-	-	-
Connor Cardlock	Local Public Safety Partners	-	-	-	-
Happy Camp Sanitary	Local Public Safety Partners	-	-	-	-
Karuk Tribe	Local Public Safety Partners	-	-	-	-
Siskiyou Telephone Company	Local Public Safety Partners	-	-	-	-
Verizon	Local Public Safety Partners	-	-	-	-
USDA Forest Service	Local Public Safety Partners	-	-	-	-
Happy Camp School	Local Public Safety Partners	-	-	-	-
Siskiyou Union High School District	Local Public Safety Partners	-	-	-	-
Karuk Tribe	Local Public Safety Partners	-	-	-	-
Happy Camp Sanitary	Local Public Safety Partners	-	-	-	-
Karuk Tribe	Local Public Safety Partners	-	-	-	-
3D Hardware	PacifiCorp Joint Use Director	7:12 p.m. (na)	7:54 a.m. (na)	7:40 a.m. (na)	-
AT&T Mobility	PacifiCorp Joint Use Director	5:33 p.m. (p)	7:35 a.m. (p)	7:35 a.m. (p)	-
Charter Communications	PacifiCorp Joint Use Director	5:26 p.m. (p)	7:30 a.m. (p)	7:30 a.m. (p)	-
Citizens Communications	PacifiCorp Joint Use Director	5:55 p.m. (vm)	7:27 a.m. (vm)	7:10 a.m. (t,e)	-

<sup>4</sup> ( ) indicates the type of contact which was made. e=email, na= no answer, p=phone, t=text, vm=voicemail

<sup>5</sup> Highlighted customer are designated as communication carriers which were directly contacted. Communication carries which had several meter locations within the PSPS area were notified of all there locations which could be affected.

Edge Wireless, LLC	PacifiCorp Joint Use Director	7:02 p.m. (na)	7:35 a.m. (na)	7:35 a.m. (na)	-
Jefferson Public Radio	PacifiCorp Joint Use Director	6:37 p.m. (vm)	7:37 a.m. (vm)	7:44 a.m. (vm)	-
KOBI TV	PacifiCorp Joint Use Director	6:46 p.m. (vm)	7:40 a.m. (vm)	7:45 a.m. (vm)	-
KTVL TV	PacifiCorp Joint Use Director	6:47 p.m. (vm)	7:43 a.m. (vm)	7:48 a.m. (vm)	-
Northwest Fiber, LLC	PacifiCorp Joint Use Director	5:55 p.m. (vm)	7:27 a.m. (vm)	7:10 a.m. (t,e)	-
OPUS Broadcasting Systems	PacifiCorp Joint Use Director	7:04 p.m. (vm)	7:46 a.m. (vm)	7:51 a.m. (vm)	-
T-Mobile West LLC	PacifiCorp Joint Use Director	6:30 p.m. (vm)	7:49 a.m. (vm)	7:53 a.m. (vm)	-
The Dove Media, INC	PacifiCorp Joint Use Director	7:10 p.m. (vm)	7:51 a.m. (vm)	7:56 a.m. (vm)	-
US Cellular	PacifiCorp Joint Use Director	6:10 p.m. (p)	7:06 a.m. (p)	7:28 a.m. (p)	-
Verizon Wireless	PacifiCorp Joint Use Director	6:25 p.m. (p,e)	7:09 a.m. (p,e)	7:19 a.m. (p,e)	-

In addition, notification emails were sent to regulators. After individual calls were completed, automated outbound calls, emails and text messages were sent, followed by updates to the company website and a media release. The following subsequent notifications were sent via automated outbound calls, text messaging, social media, and media advisory releases. In addition, customers who were directly contacted the prior day and requested follow up phone calls were contacted again with a direct phone call.

- At 7:00 a.m. on October 24, customers were updated on the status of the potential PSPS event for October 25.
- At 7:00 a.m. on October 25, customers were updated on the continuation of the PSPS watch, through 8 p.m. that evening.
- At 6:00 p.m. on October 25, customers were notified of the ending of the PSPS watch.

Throughout the event customer service, field personnel, and management were available and responding to inquiries as they came in via phone call or on social media. Appendix D contains copies of all notifications which were provided by automated outbound calls, emails, text, social media, company website, and media releases.

Below is an account of the number of notification attempts made, the timing of attempts and the number of customers for whom positive notification was achieved. For detailed information regarding the critical customer direct notifications, including who made the notification attempt (e.g. the utility representative or local public safety partner), refer to table above. The table below outlines the communication made to customers which are not identified as critical. These outbound calls were made by the company's customer service center.

October 25, 2020, PSPS Watch Event					
Notification Attempt Date/Time	Notification Type	# Positive Notification <sup>6</sup>			# Unsuccessful Notifications <sup>7</sup>
		Phone	Text	Email	
10/23 - 5:30 p.m.	Watch	588	161	299	10
10/24 - 7:00 a.m. <sup>8</sup>	Watch	587	n/a	n/a	34
10/25 - 7:00 a.m. <sup>9</sup>	Watch	581	n/a	n/a	40
10/25 - 6:00 p.m.	Watch	585	161	299	14

<sup>6</sup> The system attempts to notify the customers by phone in three call attempts. In addition to calls texts and emails are also sent.

<sup>7</sup> Unsuccessful notifications are classified as any notification where an unsuccessful call, text, or email was flagged in the system. Notifications are flagged by Intrado (automated notification system) as, busy signal, fax machine, missing or invalid contact number, no answer, operator intercept, or other failure.

<sup>8</sup> No text or email notification sent on 10/24 at 7 a.m.

<sup>9</sup> No text or email notification sent on 10/25 at 7 a.m.

<sup>10</sup> Communications are sometimes limited by the amount of information the customer is will to include in their account.

The previous table indicates the number of false communications which occurred during the PSPS watch event. The company makes every attempt to notify customers of a PSPS event, using the customer provided contact data in their account, providing updates by phone, email, and text. In addition, the company also provides updates through social media, to news outlets and to local public safety partners. Within the media notifications, company contact information is provided to answer any questions from customers or to update their account information. In cases where the automated calling system detects that a customer did not answer, two additional contact attempts are made. After all attempts, the customer is flagged. In addition to calls, the system also tracks attempts via text and email.

The table below outlines any failed notifications.

Description	Number of Customer Accounts
Total number of customer accounts who did not receive any advance notification before a de-energization event was initiated.	n/a (No customers were de-energized during the PSPS watch event)
Total number of customer accounts who did not receive notification immediately before their power was turned back on.	n/a (No customers were de-energized during the PSPS watch event)
Total number of customer accounts who did not receive notification when re-energization was completed.	n/a (No customers were de-energized during the PSPS watch event)

The following table outlines the timing of delivered notifications by entity type.

Description	Number of Customer Accounts
Number of customer accounts of <b>public safety partners/priority notification entities</b> who did not receive 48- to 72-hour advance notification.	0
Number of customer accounts of <b>public safety partners/priority notification entities</b> who also did not receive 1- to 48-hour advance notification.	0
Number of customer accounts of <b>public safety partners/priority notification entities</b> who were not notified, or received notification less than 1 hour before de-energization.	0
Number of customer accounts of <b>critical facilities</b> who did not receive a 24-48 hour advance notification.	0
Number of customer accounts of <b>critical facilities</b> who did not receive 1-24 hour advance notification.	0
Number of customer accounts of <b>critical facilities</b> who were not notified, or received notification less than 1 hour before de-energization.	0
Number of customer accounts of <b>all other affected customers/populations</b> who did not receive 24-48 hour advance notification.	10
Number of customer accounts of <b>all other affected customers/populations</b> who did not receive 1-24 hour advance notification.	34
Number of customer accounts of <b>all other affected customers/ populations</b> who were not notified, or received notification less than 1 hour before de-energization.	0
Number of customer accounts of <b>medical baseline/critical care customers</b> who did not receive 24-48 hour advance notification.	0
Number of customer accounts of <b>medical baseline/critical care customers</b> who did not receive 1-24 hour advance notification.	0
Number of customer accounts of <b>medical baseline/critical care customers</b> who were not notified, or received notification less than 1 hour before de-energization.	0

All notifications sent out are detailed in Appendix A.

## RESPONSE

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Beginning as early as October 21, 2020, forecasts from the National Weather Service included a Red Flag Warning for critical fire weather conditions and the potential for elevated winds (both gusts and sustained) for the upcoming forecast periods, notably culminating on October 25, 2020. As a result, PacifiCorp's forecast service provided periodic granular forecasts to identify the coincidence of fire weather, long term and short-term fuel dryness and elevated wind. These products identified that gusts, in combination with elevated fire weather conditions (as measured by Fosberg Fire Weather Index (FFWI)) in combination with long term dryness, as measured by the Keetch Byram Drought Index (KBDI) suggested that exceedance of all thresholds concurrently could occur in two areas, Happy Camp and a portion of Del Norte County electrically connected to PacifiCorp's Cave Junction, Oregon service area.



As fire weather metrics materialize, there are limited alternatives to PSPS. These include patrols, modification of system protective settings (to non-reclosing) and reducing the footprint of the PSPS impacted area and the event’s duration. To support the ability to limit the duration and extent, incorporation of appropriate weather data to inform models is needed. As such, PacifiCorp retained weather forecasting support and began deploying weather stations in its PSPS areas in 2019. These stations are in place to provide granularity and provide closely correlated readings for the equipment for which they signal “situational awareness.” They are compared against weather patterns to address the normal variation seen at those stations (versus forecast models). They are key during the time that elevated risk periods are being experienced.

In addition to those stations within PSPS areas, other bordering stations are reviewed to support minimization of the impacted footprint and limiting the time for which it is in effect. This is the most reasonable alternative available that limits community risks concurrent with limiting fire risk.

As discussed previously, local response teams, which include line personnel and vegetation management personnel actively assess the current condition of the network and use this information, in addition to their real-time observations of weather and its impact to utility assets to inform the operational actions. This information is aggregated and compared against real-time monitoring information from the weather stations, contrasted against current and forecast observations to establish when it is appropriate to terminate the PSPS operation, be it a “watch” or an “activation.”

The targeted duration was quite limited; therefore, no Community Resource Center was opened, nor planned to be opened. In addition, there were no critical or medical baseline customers within the PSPS watch event area. PacifiCorp plans to further collaborate with public safety partners to better establish protocols around the use of Community Resource Centers for future PSPS events.

PacifiCorp identified all accounts that serve as transportation delivery points which would have been impacted by the “watch” PSPS, treating them as critical accounts for notification purposes, essentially resolving the concern for transportation resiliency impacts.

The following list outlines the key criteria including long-term drying, fire weather metrics and wind speed in the vicinity of the de-energized circuits as reviewed in the decision to de-energize for public safety:

Description	Threshold	Forecast Value	Uncertainty	Actual
Keetch Byram Drought Index (eg fuel moisture)	622.2	770		646
Fosberg Fire Weather Index: 6 hour (temp/humidity)	30	43		38.1
Wind gusts (wind speed)	31	36-38	+/- 4-5	37.38
Vapor pressure deficit (recent drying)	97%	99%		99%



In addition, the decision is further informed by certain external issues, such as:

- Red flag warnings
- Availability of fire suppression resources
- Input received about need for electric supply to support key public safety partner locations
- Observer input regarding weather impacts to electrical equipment and positioned at key risk locations
- Input regarding any observed precipitation (or other meteorological input) that could indicate limits to fire spread risks.

## **EVACUATION**

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No de-energization occurred during the event, however once the “all clear” was called, all previously- notified customers and public safety partners were apprised of the improved fire weather conditions and the return to normal operations.

The map below shows a broad overview of the area and its location relative to High Fire Threat Districts (HFTDs).

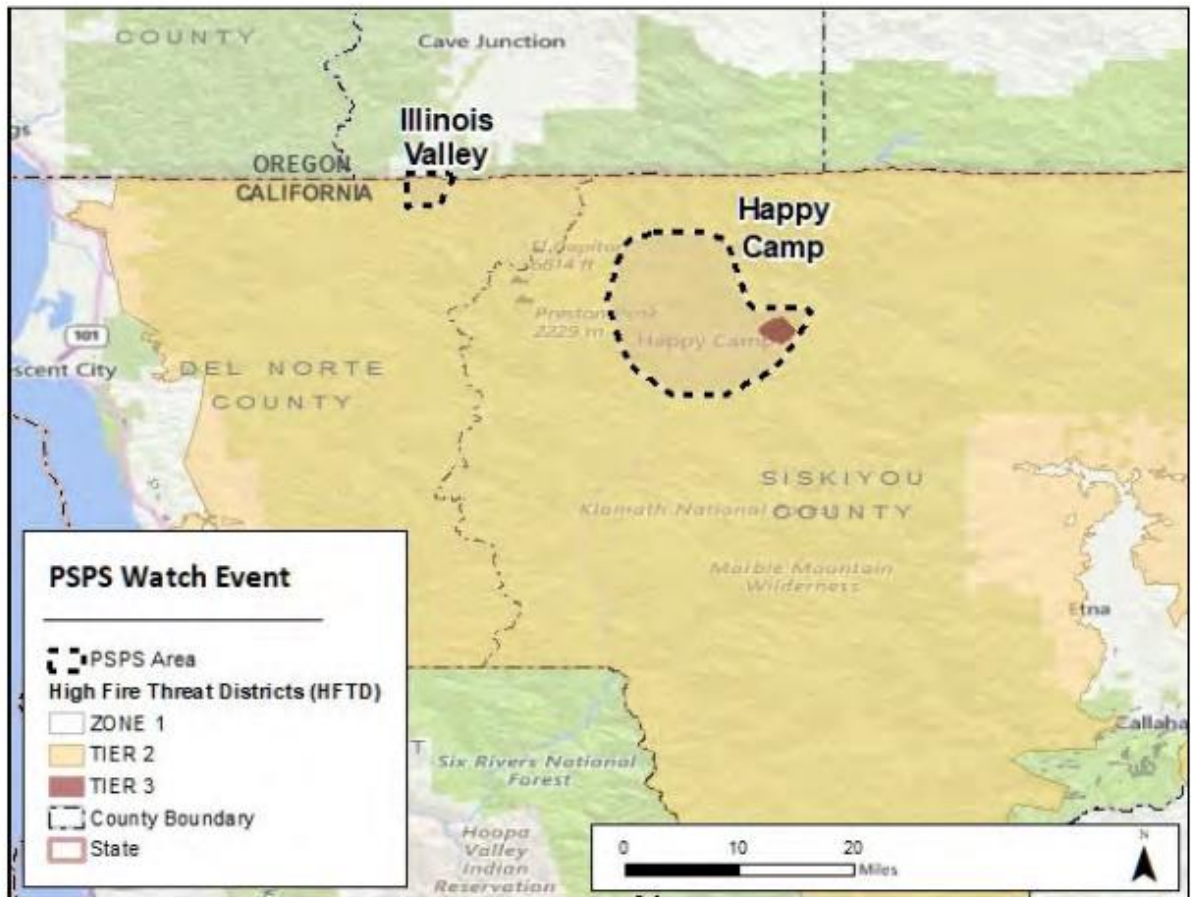


Figure 1. Happy Camp and Illinois Valley PSPS watch event areas and HFTDs.

While each of the thresholds was forecast to be met, the lack of coincidence, augmented by field and station observations resulted in a successful “watch,”. During the time preceding and through the watch event, PacifiCorp maintained contact with public safety partners to ascertain the local impacts that any potential de-energization might create. This action remained a “watch” event and did not result in de-energization. No customers were affected during the event.

**RECOVERY**

Below are maps of the PSPS watch event including transmission and distribution circuits, High Fire Threat Districts (HFTD), weather stations, the location of any damaged equipment during the event, and transformers which experienced a de-energization. During the PSPS watch no outages occurred and no customers were de-energized.

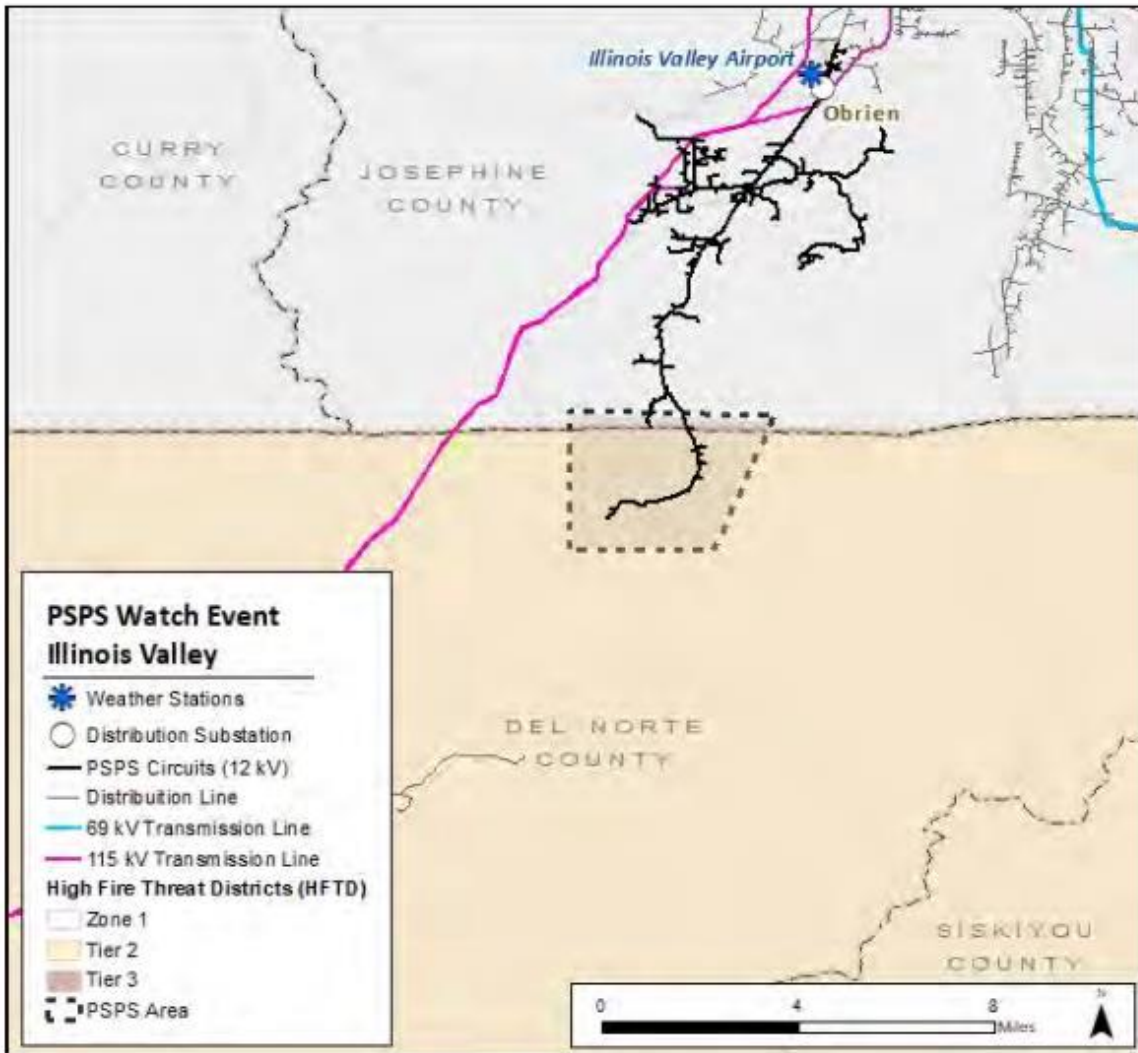


Figure 2. Illinois Valley PPS watch event area and circuits, HFTD, and weather station locations.

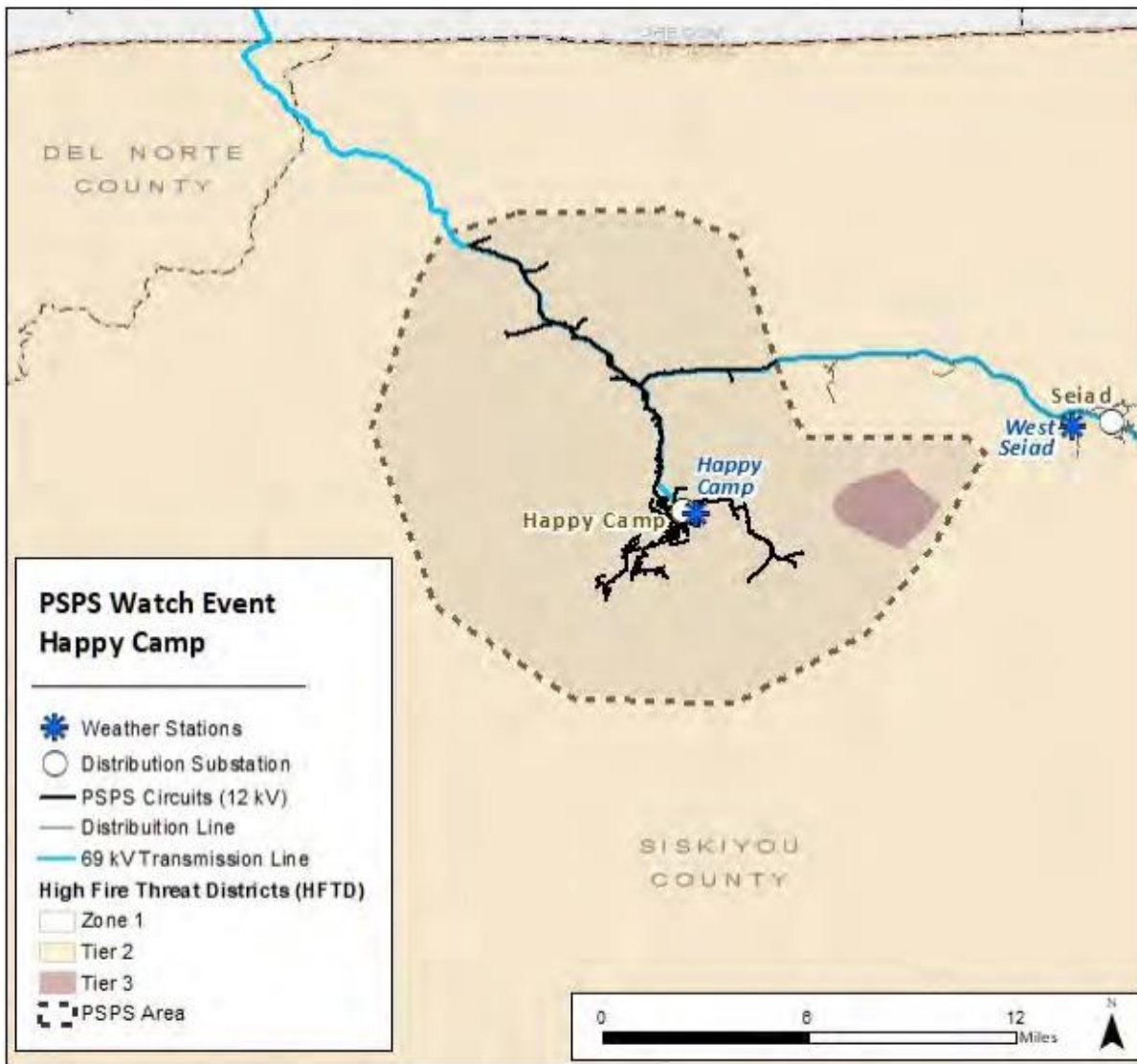


Figure 3. Happy Camp PPS watch event area and circuits, HFTD, and weather station locations.

No equipment was damaged during the PPS watch event. Lineman and vegetation crews were onsite prior to and during the event inspecting equipment and surrounding vegetation, clearing vegetation and repairing areas where possible issues could arise.



**SUMMARY BY DEPARTMENT**

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**T&D**

PacifiCorp field and management personnel continued to monitor wind speeds and gust during the day, in the event that a circuit de-energization would need to occur. These conditions did not necessitate a de-energization action.

Locally staged personnel inspect during exposure periods to monitor conditions in real time as alternatives to de-energization. Approximately a dozen linemen, 7 contract tree crews, 3 foresters and 2 vegetation inspectors, in addition to their local management, were on site during the duration of the exposure period.

**SYSTEM OPERATIONS**

Based on weather forecasts from Wednesday, October 21, PacifiCorp became aware of elevated fire weather conditions. Then on Friday, October 23, the company determined that the potential for circuit de-energization would be from 7:00 a.m. to 8:00 p.m. on October 25, 2020.

During the watch event, the company compared real time data against gusts and Fosberg Fire Weather Index (both instantaneous and 6 hour average) to establish that the elevated risk period had passed.

Weather conditions did not necessitate a power shutoff. The weather watch and line patrol was part of a proactive effort to provide situational awareness in the face of potentially hazardous weather conditions.

**CUSTOMER SERVICE**

As of November 4, 2020, PacifiCorp has received no customer complaints or claims related to the PSPS watch event which occurred on October 25, 2020.

**EXTERNAL COMMUNICATIONS**

After closely monitoring dry, windy weather conditions throughout the day, Pacific Power ended its PSPS watch early at 6:00 p.m. on October 25, 2020 for high-fire risk areas in the Illinois Valley area of southern Oregon and Happy Camp, California. Customers and external communications were notified that the “all clear” had been called and no de-energization would take place.

Appendix A contains copies of all notifications which were provided by automated outbound calls, emails, text, social media, company website, and media releases.

### **INFORMATION TECHNOLOGY**

The company worked to develop added content to its website, outlining the quantitative and qualitative factors contributing to the decision to call, sustain, or curtail each possible de-energization event. No customers were affected during the event.



### **LESSONS LEARNED**

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This “lessons learned” section provides information on processes, training and tools (e.g., forms and plans) that worked well and observations which occurred which provide opportunities for improvement.

### **SUCCESSSES**

- The company’s prior PSPS event resulted in feedback that access to GIS data through shape files was not easily available. As a result, the company during its notifications to public safety partners immediately advised them of the opportunity and provided such files upon request.
- As of November 4, 2020, PacifiCorp has received no customer complaints or claims related to the PSPS watch event which occurred on October 25, 2020.
- No de-energization occurred during the event.

### **OBSERVATIONS**

- At this time, PacifiCorp has no recommendations related to guidelines that have been adopted during the development of PSPS protocols.





**AFTER-ACTION REPORT (AAR)**


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The actions identified below are based input received from those that participated in the event. The following actions correlate to observations and issues identified on page 16.

**ASSIGNMENT OF ACTIONS**

ID	Action Item/Recommendation	Type	Responsible Party	Due Date
1	<ul style="list-style-type: none"> <li>PacifiCorp plans to further collaborate with public safety partners to better establish protocols around the use of Community Resource Centers for future PSPS events</li> </ul>		<ul style="list-style-type: none"> <li>Emergency Manager</li> </ul>	
2	<ul style="list-style-type: none"> <li>The company continues to recognize that it needs to further evolve its communication and documentation, in an effort to create and increase cohesive communication and documentation between various departments involved in PSPS events</li> </ul>		<ul style="list-style-type: none"> <li>Emergency Management and Corporate Communications</li> </ul>	

**Note:** “Responsible Party” will track the assignment to completion; however, may task others to perform the actual work.



## APPENDICES

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### APPENDIX A – COMMUNICATION DETAILS

The following are copies of all notifications provided to customers prior to and during the event. They include the date and approximate timeframe of the notification, the method of notification and detailed information about the event. All of the below notifications were initiated and completed by internal staff using outbound call, text and email systems.

## **Public Safety Power Shutoff – Illinois Valley and Happy Camp October 23, 2020, 5:00 p.m. – 6:00 p.m. Watch Notification 1**

### **Phone and Email Script**

Hello this is Pacific Power with an important safety message. We are actively monitoring forecasted weather conditions in your area for a potential Public Safety Power Shutoff on Sunday, October 25.

High, gusty winds combined with low humidity and dry conditions can result in flying debris coming in contact with power lines and escalating wildfire risk. We will continue to monitor these conditions and will provide updates should we need to issue a Public Safety Power Shutoff in your area.

The PSPS watch covers the communities of Selma, Dryden, Kerby, Cave Junction, Holland, O'Brien, Takima and Happy Camp. Approximately 5,800 customers are in the PSPS watch area. The estimated duration of the event is from 7 a.m. to 8 p.m. on Sunday, October 25.

You can use the interactive map at [www.pacificpower.net/psps](http://www.pacificpower.net/psps) to see if you are located in a PSPS area. We encourage you to be prepared and have an outage kit ready.

The next notification of the event will happen at 7 a.m. tomorrow. Thank you and we appreciate your understanding and patience during this important public safety measure.

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

请致电 888-221-7070，向客服专员了解森林火灾安全与防范详情。

請致電 888-221-7070，向客服專員瞭解森林火災安全與防範詳情。

Unsere Mitarbeiter im Kundenservice beraten Sie gerne zu Waldbrandvorsorge und -bekämpfung. Sie erreichen uns unter 888-221-7070.

Lub chaw sawv cev saib xyuas tub lag luam yuav sib tham nrog koj txog ntawm kev nyab xeeb txog hluav taws hav zoov kub thiab kev npaj txhij. Thov hu rau 888-221-7070.

Ang isang ahente ng pangangalaga sa customer ay maaaring makipag-usap sa iyo tungkol sa kaligtasan at paghahanda sa mabilis na kumakalat na sunog o wildfire. Mangyaring tumawag sa 888-221-7070.

Một đại diện chăm sóc khách hàng có thể trao đổi với quý vị về an toàn cháy rừng và cách chuẩn bị sẵn sàng cho cháy rừng. Vui lòng gọi 888-221-7070.

Whak nheo bene llun xhinlago nha nhelee, akre unha lkues nha bii llaxgenha dá ghapchi nhada kate xde yii lixhe. Nheo: 888 221 7070

Kui kan'ani xi na'I kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221- 7070.

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### **Text Message**

Pacific Power is monitoring forecasted wildfire conditions in your area. Additional info at [pacificpower.net/pmps](http://pacificpower.net/pmps).

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### **Media Advisory**

Contact:  
Pacific Power media line  
503-813-6018

FOR IMMEDIATE RELEASE  
October 23, 2020

## **Pacific Power closely monitoring Illinois Valley and northern California areas for wildfire risk and possible Public Safety Power Shutoff**

*Weather forecast for Sunday is being monitored for possible de-energization of power lines in designated high-fire risk areas*

CAVE JUNCTION, ORE. — Pacific Power is closely monitoring weather forecasts in high-fire risk areas in the Illinois Valley area and Happy Camp, Calif. Sunday, October 25, is when a combination of high, gusty winds, low humidity and elevated factors on key weather indexes might require a Public Safety Power Shutoff (PSPS).

The PSPS watch covers the communities of Selma, Dryden, Kerby, Cave Junction, Holland, O'Brien, Takima and Happy Camp. Approximately 5,800 customers are in the PSPS watch area. The estimated duration of the event is from 7 a.m. to 8 p.m. on Sunday, October 25.

“We are issuing a PSPS watch for these areas so our customers can prepare,” said Erik Brookhouse, vice president of system, operations. “It’s important to have an emergency plan and kit prepared year- round. Unlike an outage caused by a winter storm, we know when the power will go out and a good estimate for when it will be safe to turn it back. We will continue to update our customers as more information is available.”

Turning off power during a Public Safety Power Shutoff is done to prevent wind-blown or falling debris from making contact with energized power lines. Pacific Power crews will actively patrol and remove debris from lines and make repairs if needed. Once line inspections are complete and extreme weather conditions have subsided, Pacific Power will re-energize the lines.

Customers have been notified of the watch through phone calls, email and text messages. Customers under the PSPS watch area will continue to receive updates through ongoing communications. Customers can use the interactive map at [www.pacificpower.net/pssp](http://www.pacificpower.net/pssp) to see if they are located in a PSPS area.

Customers will receive a status update on the PSPS watch tomorrow, Saturday, October 24 at 7 a.m.

**For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.**

Visit [pacificpower.net/pssp](http://pacificpower.net/pssp) for additional information on Public Safety Power Shutoffs, wildfire safety and emergency preparedness.

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

請致電 888-221-7070，向客服專員了解森林火災安全與防範詳情。

請致電 888-221-7070，向客服專員瞭解森林火災安全與防範詳情。

Unsere Mitarbeiter im Kundenservice beraten Sie gerne zu Waldbrandvorsorge und -bekämpfung. Sie erreichen uns unter 888-221-7070.

Lub chaw sawv cev saib xyuas tub lag luam yuav sib tham nrog koj txog ntawm kev nyab xeeb txog hluav taws hav zoov kub thiab kev npaj txhij. Thov hu rau 888-221-7070.

Ang isang ahente ng pangangalaga sa customer ay maaaring makipag-usap sa iyo tungkol sa kaligtasan at paghahanda sa mabilis na kumakalat na sunog o wildfire. Mangyaring tumawag sa 888-221-7070.

Một đại diện chăm sóc khách hàng có thể trao đổi với quý vị về an toàn cháy rừng và cách chuẩn bị sẵn sàng cho cháy rừng. Vui lòng gọi 888-221-7070.

Whak nheo bene llun xhinlago nha nhelee, akre unha lkues nha bii llaxgenha dá ghapchi nhada kate xde yii lixhe. Nheo: 888-221-7070

Kui kan'ani xi na'I kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221-7070.

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**Social Media** (Facebook, Instagram, Twitter) 10/23/2020, 6:00 p.m.

We are closely monitoring weather conditions in the Illinois Valley area in southern Oregon and Happy Camp, Calif., which are considered high fire risk areas, and we may need to issue a Public Safety Power Shutoff on Sunday 10/25 to reduce wildfire risk. Learn more at [Media Release](#)

## **PUBLIC SAFETY POWER SHUTOFF**

**For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.**

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

請致電 888-221-7070，向客服專員了解森林火災安全與防範詳情。

請致電 888-221-7070，向客服專員瞭解森林火災安全與防範詳情。

Unsere Mitarbeiter im Kundenservice beraten Sie gerne zu Waldbrandvorsorge und -bekämpfung. Sie erreichen uns unter 888-221-7070.

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Whak nheo bene llun xhinlago nha nhelee, akre unha lkues nha bii llaxgenha dá ghapchi nhada kate xde yii lixhe. Nheo: 888 221 7070

Kui kan'ani xi na'i kaston'o sa'a nā kutua'ani te nā kui kidani ta kiño'o yuku yoton, kan'ani 888-221- 7070.

### **Company Website (Newsroom)**

## **Pacific Power closely monitoring Illinois Valley and northern California areas for wildfire risk and possible Public Safety Power Shutoff**

October 23, 2020

CAVE JUNCTION, ORE. — Pacific Power is closely monitoring weather forecasts in high-fire risk areas in the Illinois Valley area and Happy Camp, Calif. Sunday, October 25, is when a combination of high, gusty winds, low humidity and elevated factors on key weather indexes might require a Public Safety Power Shutoff (PSPS).

The PSPS watch covers the communities of Selma, Dryden, Kerby, Cave Junction, Holland, O'Brien, Takima and Happy Camp. Approximately 5,800 customers are in the PSPS watch area. The estimated duration of the event is from 7 a.m. to 8 p.m. on Sunday, October 25.

“We are issuing a PSPS watch for these areas so our customers can prepare,” said Erik Brookhouse, vice president of system, operations. “It’s important to have an emergency plan and kit prepared year- round. Unlike an outage caused by a winter storm, we know when the power will go out and a good estimate for when it will be safe to turn it back. We will continue to update our customers as more information is available.”

Turning off power during a Public Safety Power Shutoff is done to prevent wind-blown or falling debris from making contact with energized power lines. Pacific Power crews will actively patrol and remove debris from lines and make repairs if needed. Once line inspections are complete and extreme weather conditions have subsided, Pacific Power will re-energize the lines.

Customers have been notified of the watch through phone calls, email and text messages. Customers under the PSPS watch area will continue to receive updates through ongoing communications. Customers can use the interactive map at [www.pacificpower.net/psps](http://www.pacificpower.net/psps) to see if they are located in a PSPS area.

Customers will receive a status update on the PSPS watch tomorrow, Saturday, October 24 at 7 a.m.

For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.

Visit [pacificpower.net/psps](http://pacificpower.net/psps) for additional information on Public Safety Power Shutoffs, wildfire safety and emergency preparedness.

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

請致電 888-221-7070，向客服專員了解森林火災安全與防範詳情。

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Ang isang ahente ng pangangalaga sa customer ay maaaring makipag-usap sa iyo tungkol sa kaligtasan at paghahanda sa mabilis na kumakalat na sunog o wildfire. Mangyaring tumawag sa 888-221-7070.

Một đại diện chăm sóc khách hàng có thể trao đổi với quý vị về an toàn cháy rừng và cách chuẩn bị sẵn sàng cho cháy rừng. Vui lòng gọi 888-221-7070.

Whak nheo bene llun xhinlago nha nhelee, akre unha lkues nha bii llaxgenha dá ghapchi nhada kate xde yii lixhe. Nheo: 888 221 7070

Kui kan'ani xi na'I kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221- 7070

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### **Company Website (PSPS page)**

Pacific Power is closely monitoring weather conditions in the Illinois Valley area in southern Oregon and Happy Camp, Calif., which are considered high fire risk areas, and we may issue a Public Safety Power Shutoff (PSPS) Sunday, October 25th beginning around 7 a.m. and concluding at approximately 8 p.m.

The measure is a proactive effort to mitigate wildfire risk in the face of hazardous fire weather conditions including extremely low humidity, dry vegetation, elevated levels on key weather indexes and sustained winds and gusts.

Approximately 5,800 customers are under the PSPS watch. Those customers have been notified of the watch through phone calls, email and text messages. Affected customers will continue to receive updates through ongoing communications. Customers are encouraged to be prepared and have an outage kit ready.

**For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.**

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

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Kui kan'ani xi na'I kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221-7070.

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## **Public Safety Power Shutoff – Illinois Valley and Happy Camp October 24, 2020, 7:00 a.m. Update Notification 2**

### **Phone**

Hello this is Pacific Power with an important safety message. We are actively monitoring forecasted weather conditions in your area for a potential Public Safety Power Shutoff on Sunday, October 25.

High, gusty winds combined with low humidity and dry conditions can result in flying debris coming in contact with power lines and escalating wildfire risk. We will continue to monitor these conditions and will provide updates should we need to issue a Public Safety Power Shutoff in your area.

The PSPS watch covers the communities of Selma, Dryden, Kerby, Cave Junction, Holland, O'Brien, Takima and Happy Camp. Approximately 5,800 customers are in the PSPS watch area. The estimated duration of the event is from 7 a.m. to 8 p.m. on Sunday, October 25.

You can use the interactive map at [www.pacificpower.net/psps](http://www.pacificpower.net/psps) to see if you are located in a PSPS area. We encourage you to be prepared and have an outage kit ready.

The next notification of the event will happen at 7 a.m. tomorrow.

Thank you and we appreciate your understanding and patience during this important public safety measure.

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

請致電 888-221-7070，向客服專員了解森林火災安全與防範詳情。

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Ang isang ahente ng pangangalaga sa customer ay maaaring makipag-usap sa iyo tungkol sa kaligtasan at paghahanda sa mabilis na kumakalat na sunog o wildfire. Mangyaring tumawag sa 888-221-7070.

Một đại diện chăm sóc khách hàng có thể trao đổi với quý vị về an toàn cháy rừng và cách chuẩn bị sẵn sàng cho cháy rừng. Vui lòng gọi 888-221-7070.

Whak nheo bene llun xhinlago nha nhelee, akre unha lkues nha bii llaxgenha dá ghapchi nhada kate xde yii lixhe. Nheo: 888 221 7070

Kui kan'ani xi na'I kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221-7070.

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**Social Media** (Facebook, Instagram, Twitter) 10/24/2020, 7:00 a.m.

#### PSPS WATCH NOTIFICATION

Pacific Power is closely monitoring weather conditions in the Illinois Valley area in southern Oregon and Happy Camp, Calif., which are considered high fire risk areas, and we may issue a Public Safety Power Shutoff (PSPS) Sunday, October 25th beginning around 7 a.m. and concluding at approximately 8 p.m.

The measure is a proactive effort to mitigate wildfire risk in the face of hazardous fire weather conditions including extremely low humidity, dry vegetation, elevated levels on key weather indexes and sustained winds and gusts.

Approximately 5,800 customers are under the PSPS watch. Those customers have been notified of the watch through phone calls, email and text messages. Affected customers will continue to

receive updates through ongoing communications. Customers are encouraged to be prepared and have an outage kit ready.

For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.

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## NOTIFICACIÓN DE VIGILANCIA DE PSPS

Pacific Power está monitoreando de cerca las condiciones climáticas en el área de Illinois Valley en el sur de Oregón y en Happy Camp, California, que se consideran áreas de alto riesgo de incendio. Puede ser emitido un corte de energía por seguridad pública (PSPS) el domingo 25 de octubre a partir de las 7 a.m. y concluir aproximadamente a las 8 p.m.

La medida es un esfuerzo proactivo para mitigar el riesgo de incendios forestales frente a condiciones climáticas peligrosas de incendios que incluyen humedad extremadamente baja, vegetación seca, niveles elevados en índices climáticos clave y vientos y ráfagas sostenidas.

Aproximadamente 5,800 clientes están bajo la vigilancia de PSPS. Clientes han sido notificados de la vigilancia a través de llamadas telefónicas, correo electrónico o mensajes de texto. Clientes afectados seguirán recibiendo actualizaciones a través de comunicaciones continuas. Se les recomienda a todos de estar preparados y tener un kit de emergencias listo.

Para todas las preguntas que no sean de emergencia sobre el PSPS, los clientes y el público deben llamar a Pacific Power al 1-888-225-2611

<p><b>PUBLIC SAFETY POWER SHUTOFF</b></p> <p>For all <u>non-emergency</u> questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.</p>	<p>Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.</p> <p>請致電 888-221-7070，向客服專員了解森林火災安全與防范詳情。</p> <p>請致電 888-221-7070，向客服專員瞭解森林火災安全與防范詳情。</p> <p>Unsere Mitarbeiter im Kundenservice beraten Sie gerne zu Waldbrandvorsorge und -bekämpfung. Sie erreichen uns unter 888-221-7070.</p> <p>Lub chaw sawv cev saib xyuas tub lag luam yuav sib tham nrog koj txog ntawm kev nyab xeeb txog hluav taws hav zoov kub thiab kev npaj txhij. Thov hu rau 888-221-7070.</p> <p>Ang isang ahente ng pangangalaga sa customer ay maaaring makipag-usap sa iyo tungkol sa kaligtasan at paghahanda sa mabilis na kumakalat na sunog o wildfire. Mangyaring tumawag sa 888-221-7070.</p> <p>Một đại diện chăm sóc khách hàng có thể trao đổi với quý vị về an toàn cháy rừng và cách chuẩn bị sẵn sàng cho cháy rừng. Vui lòng gọi 888-221-7070.</p> <p>Whak nheo bene ilun xhinlago nha nhelee, akre unha lkues nha bii ilaxgenha dá ghapchi nhada kate xde yii lixhe. Nheo: 888 221 7070.</p> <p>Kui kan'ani xi na'l kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221- 7070.</p>
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## Public Safety Power Shutoff – Illinois Valley and Happy Camp October 25, 2020, 7:00 a.m. Update Notification 3

### Phone Script

Hello this is Pacific Power with an important safety message. The Public Safety Power Shutoff (PSPS) watch will remain in effect from 7 a.m. today, Sunday, October 25, until 8 p.m.

High, gusty winds combined with low humidity and dry conditions can result in flying debris coming in contact with power lines and escalating wildfire risk. We will continue to monitor these conditions and will provide updates should we need to issue a Public Safety Power Shutoff in your area.

The PSPS watch covers the communities of Selma, Dryden, Kerby, Cave Junction, Holland, O'Brien, Takilma and Happy Camp. Approximately 5,800 customers are in the PSPS watch area.

You can use the interactive map at [www.pacificpower.net/psps](http://www.pacificpower.net/psps) to see if you are located in a PSPS area. We encourage you to be prepared and have an outage kit ready.

Thank you and we appreciate your understanding and patience during this important public safety measure.

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## NOTIFICACIÓN DE VIGILANCIA DE PSPS

Pacific Power está monitoreando de cerca las condiciones climáticas en el área de Illinois Valley en el sur de Oregón y en Happy Camp, California, que se consideran áreas de alto riesgo de incendio. Puede ser emitido un corte de energía por seguridad pública (PSPS) el domingo 25 de octubre a partir de las 7 a.m. y concluir aproximadamente a las 8 p.m.

La medida es un esfuerzo proactivo para mitigar el riesgo de incendios forestales frente a condiciones climáticas peligrosas de incendios que incluyen humedad extremadamente baja, vegetación seca, niveles elevados en índices climáticos clave y vientos y ráfagas sostenidas.

Aproximadamente 5,800 clientes están bajo la vigilancia de PSPS. Clientes han sido notificados de la vigilancia a través de llamadas telefónicas, correo electrónico o mensajes de texto. Clientes afectados seguirán recibiendo actualizaciones a través de comunicaciones continuas. Se les recomienda a todos de estar preparados y tener un kit de emergencias listo.

**Para todas las preguntas que no sean de emergencia sobre el PSPS, los clientes y el público deben llamar a Pacific Power al 1-888-225-2611.**

Media Advisory Contact: FOR IMMEDIATE RELEASE  
Pacific Power media line October 25, 2020  
503-813-6018

## **Illinois Valley and northern California areas remain under Public Safety Power Shutoff watch**

CAVE JUNCTION, ORE. — Pacific Power continues to closely monitor weather in high-fire risk areas in the Illinois Valley area and Happy Camp, Calif. The Public Safety Power Shutoff (PSPS) watch will remain in effect from 7 a.m. today, Sunday, October 25, until 8 p.m. The company has deployed additional line and vegetation management crews to patrol lines and address hazard trees as needed.

The PSPS watch covers the communities of Selma, Dryden, Kerby, Cave Junction, Holland, O'Brien, Takilma and Happy Camp. Approximately 5,800 customers are in the PSPS watch area.

“With the combination of high, gusty winds, low humidity and elevated factors on key weather indexes, we want to take every precaution to protect these communities,” said Erik Brookhouse, vice president of system operations. “Our teams will continue to be on location throughout the day to monitor weather and power lines so we can respond quickly to any issues.”

Public Safety Power Shutoff events are part of the utility's comprehensive wildfire prevention plan, which includes additional safety inspections, upgrades to the grid system, and weather stations to monitor for hazardous conditions.

Pacific Power encourages customers to be prepared making sure contact information is updated and the company has your correct phone number and email address on file.

Customers have been notified of the watch through phone calls, email and text messages. Customers under the PSPS watch area will receive an additional update once the PSPS watch concludes or if conditions warrant a PSPS. Customers can use the interactive map at [www.pacificpower.net/psps](http://www.pacificpower.net/psps) to see if they are located in a PSPS area.

**For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.**

Visit [pacificpower.net/psps](http://pacificpower.net/psps) for additional information on Public Safety Power Shutoffs, wildfire safety and emergency preparedness.

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

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**Social Media** (Facebook, Instagram, Twitter) 10/25/2020, 7:00 a.m.

Areas in the Illinois Valley in southern Oregon and Happy Camp, California, which are considered high fire risk areas, are under a Public Safety Power Watch today, Sunday 10/25. Learn more at [www.pacificpower.net/psps](http://www.pacificpower.net/psps)

## PUBLIC SAFETY POWER SHUTOFF

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**Company Website (Newsroom)**



## **Illinois Valley and northern California areas remain under Public Safety Power Shutoff watch**

October 25, 2020

Pacific Power continues to closely monitor weather in high-fire risk areas in the Illinois Valley area and Happy Camp, Calif. The Public Safety Power Shutoff (PSPS) watch will remain in effect from 7 a.m. today, Sunday, October 25, until 8 p.m. The company has deployed additional line and vegetation management crews to patrol lines and address hazard trees as needed.

The PSPS watch covers the communities of Selma, Dryden, Kerby, Cave Junction, Holland, O'Brien, Takilma and Happy Camp. Approximately 5,800 customers are in the PSPS watch area.

“With the combination of high, gusty winds, low humidity and elevated factors on key weather indexes, we want to take every precaution to protect these communities,” said Erik Brookhouse, vice president of system operations. “Our teams will continue to be on location throughout the day to monitor weather and power lines so we can respond quickly to any issues.”

Public Safety Power Shutoff events are part of the utility’s comprehensive wildfire prevention plan, which includes additional safety inspections, upgrades to the grid system, and weather stations to monitor for hazardous conditions.

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Kui kan'ani xi na'I kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221-7070.

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### **Company Website (PSPS page)**

The Public Safety Power Shutoff (PSPS) watch will remain in effect from 7 a.m. today, Sunday, October 25, until 8 p.m. The company has deployed additional line and vegetation management crews to patrol lines and address hazard trees as needed.

The measure is a proactive effort to mitigate wildfire risk in the face of hazardous fire weather conditions including extremely low humidity, dry vegetation, elevated levels on key weather indexes and sustained winds and gusts.

Approximately 5,800 customers are under the PSPS watch. Those customers have been notified of the watch through phone calls, email and text messages. Affected customers will continue to receive updates through ongoing communications. Customers are encouraged to be prepared and have an outage kit ready.

**For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.**

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## **Public Safety Power Shutoff – Illinois Valley and Happy Camp October 25, 2020, 6:00 p.m. Event Conclusion Notification**

**Phone and Email Script**

Hello, this is Pacific Power with another important update. Forecasts indicate weather conditions are improving in the Illinois Valley and Happy Camp areas. Pacific Power is concluding its active monitoring for wildfire risk in the area and will not be initiating a Public Safety Power Shutoff at this time. For more information, please visit [pacificpower.net](http://pacificpower.net) or call 1-888-221-7070. We appreciate your patience and understanding. Thank you.

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**NOTIFICACIÓN DE VIGILANCIA DE PSPS**

Hola, aquí tiene otra actualización importante de Pacific Power: Los pronósticos indican que las condiciones climáticas están mejorando en las áreas de Illinois Valley y Happy Camp. Pacific Power está concluyendo su monitoreo activo del riesgo de incendios forestales en el área y no iniciará un corte de energía por motivos de seguridad pública en este momento.

Para obtener más información, visite [pacificpower.net](http://pacificpower.net) o llame al 1-888-225-2611.

Apreciamos su paciencia y comprensión. Gracias.

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**Text Message**

We are concluding our active monitoring due to improved weather. A Public Safety Power Shutoff will not be initiated at this time. For more information, please visit [pacificpower.net](http://pacificpower.net) or call 1-888-221-7070. Thank you.

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Estamos concluyendo nuestro monitoreo activo debido a la mejora del clima. No se iniciará un corte de energía por motivos de seguridad pública en este momento. Para obtener más información, visite [pacificpower.net](http://pacificpower.net) o llame al 1-888-225-2611. Gracias.

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**Media Advisory**

Contact:  
Pacific Power media line  
503-813-6018

FOR IMMEDIATE RELEASE  
October 25, 2020

**Pacific Power ends Public Safety Power Shutoff watch for Illinois Valley and northern California areas**

CAVE JUNCTION, ORE. — After closely monitoring dry, windy weather conditions throughout the day, Pacific Power ended its Public Safety Power Shutoff watch early Sunday evening for high-fire risk areas 60 in the Illinois Valley area of southern Oregon and Happy Camp, Calif. Weather conditions did not necessitate a power shutoff. The weather watch and line patrol was part of a proactive effort to provide situational awareness in the face of potentially hazardous weather conditions.

“Our top priority is the safety of our communities,” said Erik Brookhouse, vice president of system operations. “We appreciate the patience and understanding of our customers throughout this effort.”

Public Safety Power Shutoff events are part of the utility’s comprehensive wildfire prevention plan, which includes additional safety inspections, upgrades to the grid system, and weather stations to monitor for hazardous conditions.

Customers in the watch areas have been notified of the watch conclusion. For all non-emergency questions about the Public Safety Power Shutoff watch, customers and the public should call Pacific Power at 1-888-221-7070.

Visit [pacificpower.net/pmps](http://pacificpower.net/pmps) for additional information on Public Safety Power Shutoffs, wildfire safety and emergency preparedness.

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

請致電 888-221-7070，向客服專員了解森林火災安全與防範詳情。

請致電 888-221-7070，向客服專員瞭解森林火災安全與防範詳情。

Unsere Mitarbeiter im Kundenservice beraten Sie gerne zu Waldbrandvorsorge und -bekämpfung. Sie erreichen uns unter 888-221-7070.

Lub chaw sawv cev saib xyuas tub lag luam yuav sib tham nrog koj txog ntawm kev nyab xeeb txog hluav taws hav zoov kub thiab kev npaj txhij. Thov hu rau 888-221-7070.

Ang isang ahente ng pangangalaga sa customer ay maaaring makipag-usap sa iyo tungkol sa kaligtasan at paghahanda sa mabilis na kumakalat na sunog o wildfire. Mangyaring tumawag sa 888-221-7070.

Một đại diện chăm sóc khách hàng có thể trao đổi với quý vị về an toàn cháy rừng và cách chuẩn bị sẵn sàng cho cháy rừng. Vui lòng gọi 888-221-7070.

Whak nheo bene llun xhinlago nha nhelee, akre unha lkues nha bii llaxgenha dá ghapchi nhada kate xde yii lixhe. Nheo: 888-221-7070

Kui kan'ani xi na'I kaston'o sa'a ña kutua'ani te ña kui kidani ta kiño'o yuku yoton, kan'ani 888-221-7070.

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**Social Media** (Facebook, Instagram, Twitter) 10/25/2020, 6:30 p.m.

Watch Concludes - After closely monitoring dry, windy weather conditions throughout the day, we have ended our Public Safety Power Shutoff watch early Sunday evening for high-fire risk areas in the Illinois Valley area of southern Oregon and Happy Camp, California. Weather conditions did not necessitate a power shutoff. We thank our customers for their patience and understanding during this important public safety measure

## **PUBLIC SAFETY POWER SHUTOFF**

**For all non-emergency questions about the PSPS, customers and the public should call Pacific Power at 1-888-221-7070.**

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

请致电 888-221-7070，向客服专员了解森林火灾安全与防范详情。

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### Company Website (Newsroom)

## **Pacific Power ends Public Safety Power Shutoff watch for Illinois Valley and northern California areas**

October 25, 2020

After closely monitoring dry, windy weather conditions throughout the day, Pacific Power ended its Public Safety Power Shutoff watch early Sunday evening for high-fire risk areas in the Illinois



Valley area of southern Oregon and Happy Camp, Calif. Weather conditions did not necessitate a power shutoff. The weather watch and line patrol was part of a proactive effort to provide situational awareness in the face of potentially hazardous weather conditions.

“Our top priority is the safety of our communities,” said Erik Brookhouse, vice president of system operations. “We appreciate the patience and understanding of our customers throughout this effort.”

Public Safety Power Shutoff events are part of the utility’s comprehensive wildfire prevention plan, which includes additional safety inspections, upgrades to the grid system, and weather stations to monitor for hazardous conditions.

Customers in the watch areas have been notified of the watch conclusion. For all non-emergency questions about the Public Safety Power Shutoff watch, customers and the public should call Pacific Power at 1-888-221-7070.

Visit [pacificpower.net/psps](http://pacificpower.net/psps) for additional information on Public Safety Power Shutoffs, wildfire safety and emergency preparedness.

Puede hablar con un agente de servicio al cliente sobre cómo prepararse y qué medidas de seguridad tomar para los incendios forestales. Llame al 888-221-7070.

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**Company Website (PSPS page)**

After closely monitoring dry, windy weather conditions throughout the day, Pacific Power ended its Public Safety Power Shutoff watch early Sunday evening for high-fire risk areas in the Illinois Valley area of southern Oregon and Happy Camp, Calif. Weather conditions did not necessitate a power shutoff. The weather watch and line patrol was part of a proactive effort to provide situational awareness in the face of potentially hazardous weather conditions.

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Customers in the watch areas have been notified of the watch conclusion. For all non-emergency questions about the Public Safety Power Shutoff watch, customers and the public should call Pacific Power at 1-888-221-7070.

Los pronósticos indican que las condiciones climáticas están mejorando en las áreas de Illinois Valley y Happy Camp. Pacific Power está concluyendo su monitoreo activo del riesgo de incendios forestales en el área y no iniciará un corte de energía por motivos de seguridad pública en este momento.

Para obtener más información, visite [pacificpower.net](http://pacificpower.net) o llame al 1-888-225-2611.

Apreciamos su paciencia y comprensión. Gracias



**REPORT CONTRIBUTIONS**

The following company personnel provided information that contributed to this report.

Bolton, Jeff ..... Emergency Manager

