



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INVESTIGATION REPORT**

DATE: March 21, 2023
CASE No.: **D223400004**

Violations:

AT&T/Pacbell

Cal. Code Regs., title 19, § 4151(c): Refusal to cooperate with the investigation.

Sacramento County Regional Parks

Government Code § 4216.2(b): Excavating without notifying the regional notification center.

MCI Worldcom/Verizon

Cal. Code Regs., title 19, § 4151(c): Refusal to cooperate with the investigation.

Executive Summary:

On December 6, 2022, Sacramento County Regional Parks was conducting stump grinding activities on county land at approximately 11:00 a.m. when they struck a subsurface facility.

At 11:55 a.m. on December 6, 2022, and following the damage, Sacramento County Regional Parks created Ticket X234002804-00X and Damage Ticket X234002804-01X within a few minutes of one another.

During the investigation, the investigator asked the thirteen operators on the ticket about ownership of the damaged facility. Twelve operators responded to those requests and denied ownership. One operator did not respond to the investigator’s information requests, and one operator did not fully respond to the investigator’s request.

The investigation was not able to determine the owner of the facility that Sacramento County Regional Parks damaged.

Report Date:	Case Number:	Notification Date:
March 21, 2023	D223400004	December 6, 2022

Subjects of Investigation:

AT&T/Pacbell
 USA North 811 Member Code: PACBEL
 131 Arlington Road
 Lavonia, Georgia 30553

MCI Worldcom/Verizon
 USA North 811 Member Code: MCIWSA
 7000 Weston Parkway
 National Fiber Security Department
 Cary, North Carolina 27513

Sacramento County Regional Parks
 4040 Bradshaw Road
 Sacramento, California 95827

Reporting Party Information:

Ron Nelson
 Sacramento County Regional Parks
 4040 Bradshaw Road
 Sacramento, California 95827

Prior Relevant Board Actions:

AT&T

Date	Case No.	Violations	Actions Taken
09/14/2020	19LA1021	Government Code § 4216.3(a)(1)(A)	Education
05/05/2022	21SA01472	Government Code § 4216.3(a)(1)(A)	Education & financial penalty of \$1000.

Date and Time of Incident:

December 6, 2022, approximately 11 am

Location of the Incident:

Approximately 3860 Branch Center Road in grassy strip between residential area and gravel yard directly behind residences on Moonbeam Drive.

Tickets:

Ticket Number	Type	Created	Legal Start	Expires
X234002804-00X	NEW	12/6/22	12/8/22	1/3/23
X234002804-01X	DMEX	12/6/22	12/8/22	1/3/23

Operator:
Unidentified

Excavator:
Sacramento County Regional Parks

Facility Type Damaged:
Unidentified 5/16" subsurface facility

Investigation:
Sacramento County Regional Parks was performing stump grinding on county property behind the residences on Moonbeam Drive when they damaged a subsurface facility.

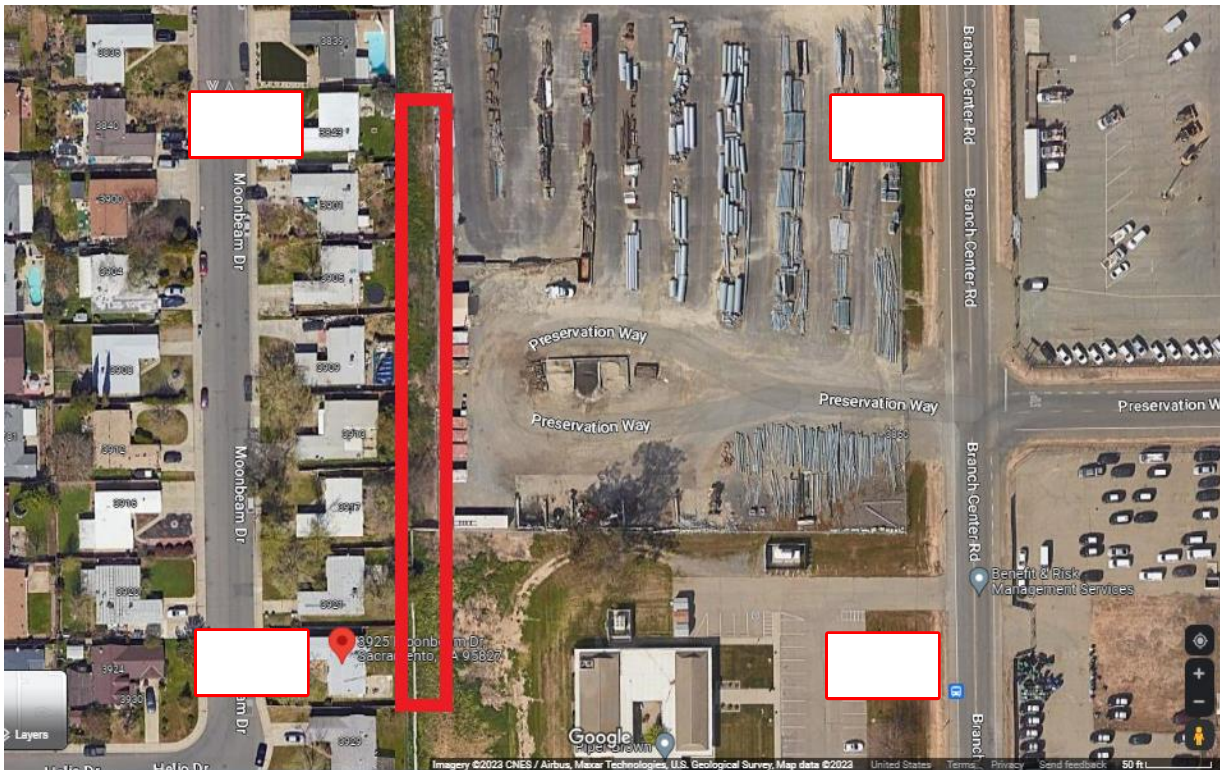


Photo 1: Satellite-view of the ticket area taken from Google Maps by the investigator. Red label pin is placed on 3925 Moonbeam Drive, Sacramento California 95827 by Google Maps and the address labels and red rectangle added by the investigator.

Notifications

The Underground Safety Board Case Management System received notification of the damage on December 6, 2022. The incident information provided by Nelson in the notification to the Case Management System stated that the incident occurred on December 6, 2022, at 11:00 am with the equipment of a stump grinder damaging a possible telephone or communications line. (Exh. 3.)

Stump Grinding and Excavation

Ron Nelson of Sacramento County Regional Parks created Ticket X234002804-00X at 11:55 am on December 6, 2022, and created damage ticket revision X234002804-01X at 11:58 am on

December 6, 2022. (Exh. 1 and 2.)

I interviewed Nelson, by phone on December 19 and 27, 2022 and January 13, 2023, and exchanged emails with Nelson between December 27 and February 27 with follow-up questions (Exh. 4, 5, 6, 7, 8, and 9) where Nelson stated:

- Sacramento County Regional Parks was using a stump grinder and damaged a facility.
- The wire damaged by the stump grinder was about 1-inch below ground.
- The county did not have a ticket prior to the work.
- Nelson created the ticket after the line had been damaged to try to figure out who the potential owner of the damaged facility.
- Nelson took photos of the area on the day of the damage.
- The diameter of the damaged facility was 5/16 of an inch.
- Sacramento County Regional Parks did not plan to excavate for stump grinding activities and that the stump grinding method involved was to grind the stump to the level of the soil and not to fully remove the stump from the ground.
- The incident was on County of Sacramento property.
- Sacramento County Regional Parks did not usually use the 811 system for stump grinding activities.
- Sacramento County Regional Parks would use the 811 system in the future for stump grinding activities.

After the line was damaged:

- Nelson believed that the damaged facility may have been a telecommunications line based on a telephone marker 300 yards away.
- Nelson contacted USA North 811 to determine who may own the facility.
- Nelson placed the flag markers for the facility following the damage to indicate the area to operators.
- Nelson spoke with several operators regarding the facility which included the operator Zayo Group.
- A fiber optic company had stated that their facility was much deeper than this facility.
- No operator claimed ownership of the facility as of February 27, 2023.
- Nelson was not aware of any irrigation on the property.

While Nelson stated that the county did not plan to excavate in grinding the stump, the facility was located below the soil approximately 1-inch and was damaged by the grinding. The disturbed soil and cuts in the tree root embedded within the soil in Photos 2 and 3, below, (provided by Nelson) indicate that excavation occurred.



Photo 2: Photo of the damaged facility provided by Sacramento County Regional Parks. Red rectangle indicating the damaged facility added by investigator.



Photo 3: Photo of the diameter of the damaged facility provided by Sacramento County Regional Parks.

Information Request Letters to Operators to Identify Facility

On January 10, 2023, I received contact information for the member representatives for each operator on Ticket X234002804 from USA North 811 including mailing address, phone number, and email addresses. (Exh. 10 and 11.)

On January 11, 2023, I sent information request letters by email to each of the operators listed on the ticket (listed below) requesting that the operator to determine whether they owned the facility in the photographs provided by the reporter and for the operator to state how the operator came to that determination. (Exh. 27.)

- Air Force Property Agency Mather (USA North 811 Member Code AFRPAM)
- AT&T (USA North 811 Member Codes ATTCAL and PACBEL)
- California American Water Sacramento (USA North 811 Member Code CAWSSE)
- Comcast (USA North 811 Member Code COMNCA)
- County of Sacramento Traffic Signal and Street Lights (USA North Member Code COSAC3)
- County of Sacramento Area Sewer District (USA North 811 Member Code COSAC4)
- MCI Worldcom/Verizon (USA North 811 Member Code MCIWSA)
- Pacific Gas and Electric (PG&E) (USA North 811 Member Code PGESAC)
- Sacramento County Water Agency (USA North 811 Member Code SACWTR)
- Sacramento Municipal Utilities District (SMUD) (USA North 811 Member Code SMUDSO)
- Wave Broadband/Astound (USA North 811 Member Code WAVSAC)
- Zayo Group LLC FNA Networks 360 (Zayo Group) (USA North 811 Member Code ZAY360)

On January 11, 2023, Comcast (USA North 811 Member Code COMNCA) responded via email to my request and stated:

- This facility is not a Comcast wire.
- Comcast only uses coaxial cable and fiber optic cable.
- The photo appears to show a 12-wire sprinkler irrigation wire. (Exh. 12.)

On January 11, 2023, Wave Broadband/Astound (USA North 811 Member Code WAVSAC) responded via email to my request and stated:

- They do not have any facilities at or near the address of 3843 Moonbeam Drive. Sacramento.
- The photo appeared to show an irrigation control cable. (Exh. 13.)



Photo 4: Photo of facility mapping provided by operator Astound/Wave Broadband.

On January 11, 2023, Zayo Group LLC FNA Networks 360 (Zayo Group) (USA North 811 Member Code ZAY360) responded via email to my request and stated:

- The damaged facility did not belong to Zayo.
- The facility appears to be copper cable.
- Zayo facilities are fiber optic and not located in this area. (Exh. 14.)

On January 12, 2022, County of Sacramento Area Sewer District (USA North 811 Member Code COSAC4), responded via email to my request and stated:

- They were not the owner or operator of the facility.
- Sacramento Area Sewer District primary assets are gravity or pressurized sewer main lines. (Exh. 15.)

On January 12, 2023, AT&T (USA North 811 Member Codes ATTCAL and PACBEL) responded via email to my request and stated:

- "This is not a AT&T/T line." (Exh. 16.)

AT&T did not fully comply with this request by failing to state how AT&T came to the determination that the facility was not owned by AT&T.

On January 24, 2023, Sacramento Municipal Utilities District (SMUD) (USA North 811 Member Code SMUDSO) responded via email to my request and stated:

- The photo showed a six-pair underground phone line.
- This type of facility is owned and operated by telecom companies. (Exh. 17.)

On January 25, 2023, the Pacific Gas and Electric (PG&E) (USA North 811 Member Code PGESAC) responded via email to my request with PG&E Data Request Index Number 16269 which stated:

- “PG&E is not the owner or operator of the electric line depicted in the photo.”
- A PG&E locator visited the site on December 6, 2022, and confirmed this did not belong to PG&E. (Exh. 18.)

On February 1, 2023, I followed up with Sacramento Area Sewer District to clarify if their response was for both member codes. The representative responded with contact for County of Sacramento Traffic Signal and Street Lights (USA North Member Code COSAC3).

On February 1, 2023, I emailed a first request letter to County of Sacramento Traffic Signal and Street Lights. On February 1, 2023, County of Sacramento Traffic Signal and Street Lights (USA North 811 Member Code COSAC3) responded stating:

- The cable did not belong to the Traffic Signal and Street Light Department.
- Their closest facilities were “a couple blocks West of that location.”
- They did not recognize the cable type.
- The type of facility was not used in signals of streetlights. (Exh. 19.)

On February 1, 2023, I emailed second notice letters to the four operators that had not responded to my first emailed information request letter. (Exh. 28.) This was the following operators:

- Air Force Property Agency Mather (USA North 811 Member Code AFRPAM)
- California American Water Sacramento (USA North 811 Member Code CAWSSE)
- MCI Worldcom/Verizon (USA North 811 Member Code MCIWSA)
- Sacramento County Water Agency (USA North 811 Member Code SACWTR)

On February 1, 2023, Sacramento County Water Agency (USA North 811 Member Code SACWTR) responded via email to my request and stated:

- They were not the owner of the pipeline or buried cable.
- The facility looked like a low voltage buried phone line or other communication facility.
- The county property that he assumed correspond to the ticket could be owned by Sacramento County General Services. (Exh. 20.)

Ticket X234002804 included two other member codes of the County of Sacramento (COSAC3 and COSAC4) neither of which claimed ownership of the facility.

On February 1, 2023, California American Water Sacramento (USA North 811 Member Code CAWSSE) responded via email to my request and stated:

- “[T]hat is not our facility we are a water utility.”
- The facility looked like some kind of dry utility. (Exh. 21.)

On February 13, 2023, I phoned the member representatives for MCI Worldcom/Verizon and Air Force Property Agency Mather and left voicemails following up on the emailed information request letters.

On February 13, 2023, I spoke by phone with Douglas Self, Environmental Engineer, who responded for Air Force Property Agency Mather (USA North 811 Member Code AFRPAM) and later that day Self emailed a response to my information request stating:

- The damaged utility was not an Air Force facility.
- The facility was unknown to the Air Force. (Exh. 22.)

MCI Worldcom/Verizon (USA North 811 Member Code MCIWSA) did not respond to any of my communications seeking to identify the owner of the damaged facility. (Exh. 23, 24, and 25.)



Photo 5: Photo provided by Sacramento County Regional Parks of the telephone facility indicator.

Findings:

1. Sacramento County Regional Parks excavated and damaged a subsurface facility.

Government Code § 4216.2(b) requires an excavator to notify the regional notification center of intent to excavate and creates a legal start date and time for operators to respond to the excavator.

Sacramento County Regional Parks representative Nelson stated that while excavation was not planned to occur in this case, that the damaged facility was damaged at about 1-inch below ground and that the ticket was used to notify operators of the damage. Sacramento County Regional Parks excavated and damaged the facility prior to contacting the regional notification center.

2. No operator claimed ownership of the damaged facility.

All the operators that responded to the investigation denied ownership or operation of the unidentified, damaged facility in this incident.

3. MCI Worldcom/Verizon (USA North 811 Member Code MCIWSA) failed to cooperate with the investigation and respond to the information request letters regarding the unidentified facility.

Government Code section 4216.19 authorizes the Board to investigate violations of the “Dig



Safe” laws. California Code of Regulations, Title 19, section 4151(c) provides that an operator who obstructs an investigation may be subject to sanctions, and section 4201(b)(2) provides that the Board may consider whether an operator cooperated with the investigation in determining whether to assess sanctions.

MCI Worldcom/Verizon did not respond to the information request letters sent to determine whether it owned the facility in question.

4. AT&T/Pacbell (USA North 811 Member Code PACBEL) failed to cooperate with the investigation and fully respond to the information request letters regarding the unidentified facility.

Government Code section 4216.19 authorizes the Board to investigate violations of the “Dig Safe” laws. California Code of Regulations, Title 19, section 4151(c) provides that an operator who obstructs an investigation may be subject to sanctions, and section 4201(b)(2) provides that the Board may consider whether an operator cooperated with the investigation in determining whether to assess sanctions.

AT&T/Pacbell responded to the investigator’s request but failed to state how AT&T came to the determination that the facility was not owned by AT&T.

Investigator Name	Supervisor Name
Jeff McClenahan	Daysi Alcantar
Signature	Signature
	

Witness List:

Name: Ron Nelson

Organization: Sacramento County Parks

Address: 4040 Bradshaw Road, Sacramento California 95827

Knowledge of: Incident events

Exhibit List:

Exhibit No.	Description	Date Received	Received From
1	New Ticket X234002804-00X	12/15/22	USA North 811 Newtin Ticket Search
2	Damage Ticket X234002804-01X	12/15/22	USA North 811 Newtin Ticket Search
3	Underground Safety Board Case Management System Triage for D223400004	12/15/22	Investigator
4	Notes of Interview with Ron Nelson	12/19/22	Ron Nelson
5	Notes of Interview with Ron Nelson	12/27/22	Ron Nelson
6	Notes of Interview with Ron Nelson	1/13/22	Ron Nelson
7	Email from Sacramento County Regional Parks	12/20/22	Ron Nelson
8	Emails from Sacramento County Regional Parks	1/3/22	Ron Nelson
9	Emails from Sacramento County Regional Parks	2/27/22	Ron Nelson
10	Email from USA North 811	1/10/23	Nick White
11	Member Representative Contact Information from USA North 811	1/10/23	Nick White
12	Email from Comcast	1/11/23	Matt Silvey
13	Email from Astound/Wave Broadband	1/11/23	Shawn Thomas

14	Email from Zayo Group	1/11/23	George Huss
15	Email from County of Sacramento Area Sewer District	1/13/23	Paul Sutphin
16	Email from AT&T	1/11/23	Donna Franks
17	Email from Sacramento Municipal Utilities District	1/24/23	Joseph Dickson
18	Pacific Gas & Electric Data Request Index No. 16269	1/25/23	Aaron Lindh
19	Email from Sacramento County Department of Transportation	2/1/23	Sean McQuade
20	Email from Sacramento County Water Agency	2/1/23	Keith Hall
21	Email from California American Water - Sacramento	2/1/23	Kevin Flint
22	Email from Air Force Real Property Agency Mather	2/13/23	Douglas Self
23	Emails to Victor Wood	2/1/23	Investigator
24	Information Request to MCI Worldcom	1/11/23	Investigator
25	2 nd Notice Information Request to MCI Worldcom	2/1/23	Investigator
26	Electronic Positive Responses to Ticket X234002804 from USA North 811	1/23/23	Germain Suess
27	Information Request Letters	1/11/23	Investigator

28	2 nd Notice Information Request Letters	2/1/23	Investigator
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Exhibit 1

Ticket: X234002804-00X

MBRCOD 00001A USAN 12/15/22 13:52:19 X234002804-00X NEW NORM POLY LREQ

Ticket: X234002804 Rev: 00X Created: 12/06/22 11:55 User: VVL Chan: CSR

Work Start: 12/08/22 17:01 Legal Start: 12/08/22 17:01 Expires: 01/03/23 23:59
Response required: Y Priority: 2

Excavator Information

Company: SAC COUNTY REGIONAL PARKS
Co Addr: 4040 BRADSHAW ROAD
City : SACRAMENTO State: CA Zip: 95827
Created By: RON NELSON Language: ENGLISH
Office Phone: 916-240-8934 SMS/Cell:
Office Email: NELSONRO@SACCOUNTY.NET

Site Contact: CALLER

Site Phone: 916-240-8934 Site SMS/Cell:
Site Email: NELSONRO@SACCOUNTY.NET

Excavation Area

State: CA County: SACRAMENTO Place: SACRAMENTO /U
Zip: 95827
Location: Address/Street: 3843 & 3925 MOONBEAM DR
: X/ST1: GOETHE RD
:
: WORK LOCATED AT THE COUNTY PROPERTY LOCATED DIRECTLY BEHIND OF THE
: ADDRESSES: 3843 & 3925 MOONBEAM DR APPROXIMATELY 300 YARDS INTO THE
: PROPERTY FROM BRANCH CENTER RD

Delineated Method: WHITE PAINT

Work Type: STUMP GRINDING
Work For : SAC COUNTY REGIONAL PARKS
Permit: Job/Work order:
1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N

Lat/Long

Center Generated (NAD83): 38.555484/-121.340776 38.555494/-121.338629
: 38.548672/-121.340744 38.548682/-121.338597

Excavator Provided:

Polygon : 38.549758/-121.340701 38.554656/-121.340772
: 38.554817/-121.340754 38.554972/-121.340696
: 38.555115/-121.340602 38.555241/-121.340473
: 38.555345/-121.340315 38.555423/-121.340135
: 38.555471/-121.339939 38.555489/-121.339734
: 38.555475/-121.339529 38.555430/-121.339332
: 38.555355/-121.339149 38.555254/-121.338989
: 38.555130/-121.338857 38.554989/-121.338757
: 38.554835/-121.338696 38.554674/-121.338673
: 38.549685/-121.338602 38.549503/-121.338625
: 38.549328/-121.338672 38.549174/-121.338735
: 38.549033/-121.338835 38.548910/-121.338967
: 38.548809/-121.339128 38.548735/-121.339311
: 38.548690/-121.339509 38.548677/-121.339714
: 38.548695/-121.339918 38.548744/-121.340114
: 38.548823/-121.340294 38.548927/-121.340451
: 38.549053/-121.340579 38.549197/-121.340674
: 38.549352/-121.340731 38.549513/-121.340748
: 38.549758/-121.340701

Map link:

https://newtin.usan.org/newtinweb/map_tkt.nap?TRG=9CLjHnBnBt0uvxN-Q

Members:

AFRPAM	ATTCAL	CAWSSE	COMNCA	COSAC3	COSAC4	MCIWSA
PACBEL	PGESAC	SACWTR	SMUDSO	WAVSAC	ZAY360	

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Exhibit 2

Ticket: X234002804-01X

MBRCOD 00001A USAN 12/15/22 13:52:51 X234002804-01X DMEX RUSH POLY LREQ

Ticket: X234002804 Rev: 01X Created: 12/06/22 11:58 User: VVL Chan: CSR

Work Start: 12/08/22 17:01 Legal Start: 12/08/22 17:01 Expires: 01/03/23 23:59
Response required: N Priority: 0

Excavator Information

Company: SAC COUNTY REGIONAL PARKS
Co Addr: 4040 BRADSHAW ROAD
City : SACRAMENTO State: CA Zip: 95827
Created By: RON NELSON Language: ENGLISH
Office Phone: 916-240-8934 SMS/Cell:
Office Email: NELSONRO@SACCOUNTY.NET

Site Contact: CALLER

Site Phone: 916-240-8934 Site SMS/Cell:
Site Email: NELSONRO@SACCOUNTY.NET

Excavation Area

State: CA County: SACRAMENTO Place: SACRAMENTO /U
Zip: 95827
Location: Address/Street: 3843 & 3925 MOONBEAM DR
: X/ST1: GOETHE RD
:
: WORK LOCATED AT THE COUNTY PROPERTY LOCATED DIRECTLY BEHIND OF THE
: ADDRESSES: 3843 & 3925 MOONBEAM DR APPROXIMATELY 300 YARDS INTO THE
: PROPERTY FROM BRANCH CENTER RD

Delineated Method: WHITE PAINT

Work Type: STUMP GRINDING
Work For : SAC COUNTY REGIONAL PARKS
Permit: Job/Work order:
1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N

Lat/Long

Center Generated (NAD83): 38.555484/-121.340776 38.555494/-121.338629
: 38.548672/-121.340744 38.548682/-121.338597

Excavator Provided:

Polygon : 38.549758/-121.340701 38.554656/-121.340772
: 38.554817/-121.340754 38.554972/-121.340696
: 38.555115/-121.340602 38.555241/-121.340473
: 38.555345/-121.340315 38.555423/-121.340135
: 38.555471/-121.339939 38.555489/-121.339734
: 38.555475/-121.339529 38.555430/-121.339332
: 38.555355/-121.339149 38.555254/-121.338989
: 38.555130/-121.338857 38.554989/-121.338757
: 38.554835/-121.338696 38.554674/-121.338673
: 38.549685/-121.338602 38.549503/-121.338625
: 38.549328/-121.338672 38.549174/-121.338735
: 38.549033/-121.338835 38.548910/-121.338967
: 38.548809/-121.339128 38.548735/-121.339311
: 38.548690/-121.339509 38.548677/-121.339714
: 38.548695/-121.339918 38.548744/-121.340114
: 38.548823/-121.340294 38.548927/-121.340451
: 38.549053/-121.340579 38.549197/-121.340674
: 38.549352/-121.340731 38.549513/-121.340748
: 38.549758/-121.340701

Map link:

https://newtin.usan.org/newtinweb/map_tkt.nap?TRG=8CMeHdIi7n0pV-I

Comments:

****DAMAGE**** A DAMAGED LINE FROM TELEPHONE, CABLE TV-[CALLER STATED THAT THEY
DAMAGED A UNMARKED ALREADY ABOVE GROUND POSSIBLE TELEPHONE/COMMUNICATIONS LINE]
PER RON NELSON--12/06/2022 11:56:57 AM

Members:

AFRPAM	ATTCAL	CAWSSE	COMNCA	COSAC3	COSAC4	MCIWSA
PACBEL	PGESAC	SACWTR	SMUDSO	WAVSAC	ZAY360	

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Exhibit 3

D223400004 - Saved
Triage

Ticket Entry GPS Coordinates Member List Reporter Information Alleged Violator Information **Complaint/Incident Information** Disposition Description ...

Incident/Complaint Description		---			
Incident Date	* 12/6/2022	11:00 AM	Type of Complaint	---	
Incident State	CA		Other Complaint Detail	---	
Incident County	* Sacramento		Notification Number	* D223400004	
Incident Place	SACRAMENTO		Notification Created	* 12/6/2022	12:02 PM
Incident St from Address	3843		Notification Type	* incident	
Incident St to Address	3925		Damage Injury	No	
Incident Street	MOONBEAM DR		Damage Death	No	
Incident Cross1	GOETHE RD		Damage Fire Evacuation	No	
Incident Location	DAMAGED OCCURED AT THE COUNTIES PROPERTY DIRECTLY BEHIND OF...		Damage Facility Type	POSSIBLE TELEPHONE/COMMUNICATIONS LINES	
			Damage Equipment	STUMP GRINDER	

Exhibit 4



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 12/16/2022

CASE NO: CAS-01535-K5Q9S9

DATE/TIME OF INTERVIEW: 12/19/2022 1:00 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

RON NELSON,
4040 BRADSHAW ROAD
SACRAMENTO, CA 95827
Tel: 9162408934

NARRATIVE:

Q: Do you recall the incident?

Sitting ¼" under some leaves and grass and sediment fallen on it, on the edge of the tree roots.

What is the facility?

Complaint on a stump and stump grinding. As soon as started hit the line and right on top of the ground. Spikes above ground. Can see it.

Q: What happened?

Has anyone been out there?

Asked who the telephone companies were. 811 so know all the utilities were there. All utilities got back. One company came back to site High Fiber Optic Company came to the site. Determined wasn't theirs and that theirs was a hell of a lot deeper. Looks like telephone line and comes back to box that doesn't indicate which one.

Another company was in McLellan area another company. Last week someone called and cleared it. No one claimed the facility, assuming it's an abandoned line. Waited a week and a half to two weeks from last utility

Q: Photos that you can provide of the incident?

Yes.

Q: Has any operator marked or claimed the facility since?

No one has.

Q: Who was performing the work? What equipment using?

County parks have contract maintenance. 311 on stump was knocking over the fence. County parks doing the work with a stump grinder is the name of it.

Q: Who is the property owner where you were working? County Parks?

County property. Gravel area and fenced in and looks like wasted land between county land.

Q: Anything else or other circumstances to add?

Typically don't call 811 stumps because just ground the stump. This was right on the edge of it.

Investigator Name	Supervisor Name
Jeff McClenahan	Daysi Alcantar

Exhibit 5



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 12/22/2022

CASE NO: CAS-01535-K5Q9S9

DATE/TIME OF INTERVIEW: 12/27/2022 2:00 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

RON NELSON,
4040 BRADSHAW ROAD
SACRAMENTO, CA 95827
Tel: 9162408934

NARRATIVE:

Q: When were these photos taken?

Photos were taken the day of the event.

Q: Tough to tell the size of the facility, what would you say is the diameter?

Will call tomorrow and give that.

Q: Do you have a photo of the leaf litter? What it looks like is the stump grinder would excavate there potentially.

Q: What is the work like for stump removal, is that pulling the stump out of the ground?

Grinding the stump to the dirt level. Not pulling out of the ground. As soon as hit ground the wire was there. Something would never expect in this time.

Q: Only one utility member on ticket says have facilities in area; did you meet with Zayo Networks 360?

Was a fiber optic line and they came out and looked at it and cleared to dig out there.

Investigator Name	Supervisor Name
-------------------	-----------------

Jeff McClenahan	Daysi Alcantar

Exhibit 6



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: 1/13/2023

CASE NO: CAS-01535-K5Q9S9

DATE/TIME OF INTERVIEW: 1/13/2023 1:15 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

RON NELSON,
4040 BRADSHAW ROAD
SACRAMENTO, CA 95827
Tel: 9162408934

NARRATIVE:

Question: This was on county property correct?

Yes.

Question: Utility companies are suggesting this could be an irrigation line. Do you have any irrigation out there?

Never seen any irrigaiton outh there.

Question: Who placed the irrigation flag in the photo?

I flagged that myself so people could see it and placed a cone where people should enter the site.

Investigator Name	Supervisor Name
Jeff McClenahan	Daysi Alcantar

Exhibit 7

From: [Nelson, Ron](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)
Subject: RE: Underground Safety Board Information Request
Date: Tuesday, December 20, 2022 12:10:25 PM

You don't often get email from nelsonro@saccounty.gov. [Learn why this is important](#)

Picture you requested .



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, December 19, 2022 11:42 AM
To: Nelson, Ron <nelsonro@saccounty.gov>
Subject: Underground Safety Board Information Request

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Ron,

Thanks for taking the time to fill me in on this possibly abandoned facility.

If you could please send along the photos you have and any other records, then I'll use that information to follow-up with the utility companies.

I'll let you know if I have any further questions.

Happy holidays,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)

Exhibit 8

From: [Nelson, Ron](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)
Subject: RE: Broke wire
Date: Tuesday, January 3, 2023 12:39:19 PM
Attachments: [Break in possible phone line.msg](#)

Photos in attachment were taken today at 11:00am . Wire diameter looks like 5/16 .
12 small colored wires .
Pic shows wire about 1” below ground.
The stump was to be grinded to ground level .
Jason Roberson was operating the stump grinder .
Rakes and shovels were to be used for grading the area after the stump was grinded.
I did not meet with ZAYO but I did call and they had no conflict. They said the broke line was not theirs and it looked like a telephone line.

Sorry I was late getting back to you . Inclement weather .

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, January 3, 2023 10:22 AM
To: Nelson, Ron <nelsonro@saccounty.gov>
Subject: RE: Broke wire

EXTERNAL EMAIL: If unknown sender, do not click links/attachments.

Hi Ron,

Just checking in on this request; can you please provide this information and then I can proceed with this investigation with the operators on the ticket.

Thanks for your assistance and happy new years,

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: Nelson, Ron <nelsonro@saccounty.gov>
Sent: Wednesday, December 28, 2022 1:48 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: RE: Broke wire

You don't often get email from nelsonro@saccounty.gov. [Learn why this is important](#)

I'm sorry I won't be able to send the information you requested today .First thing tomorrow morning it will be sent .

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, December 27, 2022 1:32 PM
To: Nelson, Ron <nelsonro@saccounty.gov>
Subject: RE: Broke wire

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Ron,

I just phoned you and your answering inbox is full.

I have a few more questions on this case if you want to phone me back at 279-789-1818 or respond to the questions here by email.

Q: When were these photos taken?

Q: It is difficult to tell the size of the facility and scale in the photo. What would you say is the diameter of the utility?

Q: Do you have a photo of the leaf litter or surrounding area you mentioned?

Q: What is the work like for stump removal? Is that pulling the stump out of the ground? Grinding the stump to the ground?

Q: Who was operating the stump grinder?

Q: Any other tools or equipment used here?

Q: Only one utility member on ticket says have facilities in area; did you meet with Zayo Networks 360?

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Nelson, Ron <nelsonro@saccounty.gov>

Sent: Tuesday, December 20, 2022 12:55 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: FW: Broke wire

You don't often get email from nelsonro@saccounty.gov. [Learn why this is important](#)

From: Nelson. Ron <nelsonro@saccounty.gov>
Sent: Tuesday, December 20, 2022 12:07 PM
To: Nelson. Ron <nelsonro@saccounty.gov>
Subject: Broke wire

Pic you requested





Sent from my iPhone

Exhibit 9

From: [Nelson. Ron](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety)
Subject: RE: Break in possible phone line
Date: Monday, February 27, 2023 1:12:04 PM

After reaching out to all utilities on the 811 ticket I could not find Who the wires belonged to . In addition I talked too several people in the area ,They had no information to any problems I stopped working in the area immediately after the break I called the ZAY360 and I'M not sure who I talked to . (800) 961-6500 and (801) 364-1063 . They said the wires were not there's . The air force Real Property agency cleared it to dig after a phone call

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, February 27, 2023 12:45 PM
To: Nelson. Ron <nelsonro@saccounty.gov>
Subject: RE: Break in possible phone line

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Ron,

I know it's been a couple months here and I'm just looking to close out this case with a couple final questions.

First, did you ever resolve whose facility that was? I checked with most of the operators and did not receive a positive response and I'm just curious if anyone came out to make a repair or anything on that site if you are still working the area.

Second you said when we spoke on December 27, that you met with Zayo Networks 360 and they cleared you to dig in the area. Do you know who you met with and the date of that meeting? Did you meet them on-site of the ticket or how did you communicate?

Let me know if I can clarify.

Thanks again,

[Jeff McClenahan](#)
He/him
Investigator | Underground Investigations Division
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: Nelson. Ron <nelsonro@saccounty.gov>
Sent: Friday, January 6, 2023 3:08 PM
To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: RE: Break in possible phone line

It was located approximately 300 yards from the work site, directly behind the houses . Back property line of approximately 3835 Moonbeam Dr. 95827 .
I thought it might be an old phone line.

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Friday, January 6, 2023 1:31 PM
To: Nelson. Ron <nelsonro@saccounty.gov>
Subject: RE: Break in possible phone line

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Ron,

I do have a couple questions on the photos:

- 1) What is that photo of that has the label “telephone padlock”? Is that a vault cover or what is it exactly as far as you know?
- 2) And where is that located relative to the damaged wire? Did you trace the wire back?

Thanks,

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: Nelson. Ron <nelsonro@saccounty.gov>
Sent: Tuesday, January 3, 2023 11:05 AM
To: Nelson. Ron <nelsonro@saccounty.gov>
Subject: Break in possible phone line

Pic you requested











Sent from my iPhone

Exhibit 10

From: [Nick White](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan_Jeff@EnergySafety); [Chris M. Brassart](#); [Stephen Baker](#)
Cc: [Germain Suess](#)
Subject: Re: Underground Safety Board: Information Requests (2) - 2nd Notice
Date: Tuesday, January 10, 2023 10:52:49 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[Member Rep Contact list.xls](#)

Hello Jeff,

See attached report and let me know if you have any questions.

Thank you.

Nick White
Member Services Manager
O: 925-222-6501
W: undergroundservicealert.org
4005 Port Chicago Hwy #100 Concord, CA 94520

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From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Tuesday, January 10, 2023 10:31 AM
To: Chris M. Brassart <chris.brassart@usan.org>; Nick White <nick.white@usan.org>; Stephen Baker <stephen.baker@usan.org>
Cc: Germain Suess <germain.suess@usan.org>
Subject: RE: Underground Safety Board: Information Requests (2) - 2nd Notice

Chris,

Thanks for the response but I'm looking for the contact information (email, mailing address, phone, contact name) of the utility operators on each ticket.

Will you please provide the member contact information for each of the members? Here are the member codes taken from the tickets that I'm looking for:

associated with Ticket X234002804, 13 operator members are listed:

AFRPAM ATTCAL CAWSSE COMNCA COSAC3 COSAC4 MCIWSA PACBEL PGESAC SACWTR SMUDSO

WAVSAC ZAY360

and 7 operator members for Ticket X225902277:
COMNCA CTYSF2 CTYSF4 MUNUTL PACBEL PGESFO SFOTEC

Thanks for your help,

Jeff McClenahan
He/him
Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Chris M. Brassart <chris.brassart@usan.org>
Sent: Tuesday, January 10, 2023 9:42 AM
To: Nick White <nick.white@usan.org>; Stephen Baker <stephen.baker@usan.org>
Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Germain Suess <germain.suess@usan.org>
Subject: RE: Underground Safety Board: Information Requests (2) - 2nd Notice

You don't often get email from chris.brassart@usan.org. [Learn why this is important](#)

Attached is the information you requested.

If you have any questions, please let us know.

Thank you,



Chris Brassart

IT Director

O: (925) 222-6519

W: undergroundservicealert.org

4005 Port Chicago Hwy #100 Concord, CA 94520

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From: Nick White <nick.white@usan.org>
Sent: Thursday, January 5, 2023 1:21 PM
To: Chris M. Brassart <chris.brassart@usan.org>; Stephen Baker <stephen.baker@usan.org>

Cc: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>; Germain Suess <germain.suess@usan.org>

Subject: FW: Underground Safety Board: Information Requests (2) - 2nd Notice

Chris and Stephen,

Can one of you please respond Jeff with USB and provide the ticket contact information for the 2 attached tickets?

Thank you.



Nick White

Member Services Manager

O: 925-222-6501

W: undergroundservicealert.org

4005 Port Chicago Hwy #100 Concord, CA 94520



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From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Thursday, January 5, 2023 9:31 AM

To: Germain Suess <germain.suess@usan.org>

Subject: RE: Underground Safety Board: Information Requests (2) - 2nd Notice

Good morning Germain,

Please see the 2nd Notice Information Request attached for information related to two tickets.

Will you please provide all the operator member contact information associated with these two tickets (in separate spreadsheets please!):

- A. X225902277
- B. X234002804

Please me know if there are any concerns on your end with these formal requests as this will be our standard practice.

Thanks,

Jeff McClenahan
He/him
Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety
Sent: Tuesday, December 27, 2022 1:19 PM
To: Germain Suess <germain.suess@usan.org>
Subject: RE: Underground Safety Board: Information Requests (2)

Germain,

Great to meet you the other week!

Just following up on these two information requests. We are providing 2 weeks on all of these requests now and just want to check in if you see any issue with the new formal request format etc...

Happy holidays,

Jeff McClenahan
He/him
Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety
Sent: Tuesday, December 20, 2022 2:59 PM
To: Germain Suess <germain.suess@usan.org>
Subject: Underground Safety Board: Information Requests (2)

Hi Germain,

Happy holidays and hope the transition to the new software platform has been going smoothly.

Will you please provide all the operator member contact information associated with these two tickets (in separate spreadsheets please!):

- A. X225902277

B. X234002804

Maybe you have received these before, but we are going to start using standard information requests (two are attached for this contact information) for all Underground Safety Board Investigations.

My style is just to ask first, but I believe we want to document all our requests moving forward so will be sending out formal notice with our requests.

Thanks for your help!

Best,

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

Exhibit 11

Full Name	Parent Account: Account Name	Account Name	Billing Code	Email	Phone	Contact Type	Mailing Address
Doug Self	Air Force Real Property Agency - Mather	AFRPAM	100172	douglas.self@us.af.mil	9166430830	Member Representative	3411 Olson St Bldg 10, McClellan AFB, CA 95652 US
Donna Franks	AT&T California	ATTCAL	101055	df3259@att.com	6789173174	Member Representative	360 Gees Mill Business Parkway Northeast, Conyers, GA 30013 United States
Kevin Flint	California American Water - Sacramento	CAWSSE	105945	kevin.flint@amwater.com	916-568-4240	Member Representative	4701 Beloit Ave, Sacramento, CA 95838 US
Steve Belluzzi	Comcast	COMNCA	134021	steven_belluzzi@comcast.com	9252323413	Member Representative	427 East Eaton Road, Chico, CA 95973 US
Paul Sutphin	County of Sacramento	COSAC3	136503	sutphin@sacsewer.com	916-876-6101	Member Representative	5026 Don Julio Blvd Suite 20, Sacramento, CA 95842 US
Paul Sutphin	County of Sacramento	COSAC4	136503	sutphin@sacsewer.com	916-876-6101	Member Representative	5026 Don Julio Blvd Suite 20, Sacramento, CA 95842 US
Iqbal Dhapa	City & County of San Francisco Water City & County of San Francisco	CTYSF2	109495	iqbalbhai.dhapa@sfdpw.org	6282712570	Member Representative	30 Van Ness Ave, 5th Floor, San Francisco, CA 94102 US
Hieu Doan	Heat/Power/Light	CTYSF4	109442	hdoan@sflower.org	4152384612	Member Representative	525 Golden Gate Avenue, San Francisco, CA 94102 US
Victor Wood	MCI WorldCom California	MCIWSA	152539	victor.s.wood@one.verizon.com	9194142782	Member Representative	7000 Weston Pkwy, Cary, NC 27513 US
John Orkes	Muni Overhead Lines Department	MUNUTL	154528	john.orkes@sfmta.com	4155183750	Member Representative	2502 Alameda St, San Francisco, CA 94103 US
Marshall Johnson	Pacific Bell	PACBEL	158236	mj2949@att.com	5106452929	Member Representative	420 S. Grand Ave Rm 1500, Los Angeles, CA 90071 US
Kevin Armato	Pacific Gas & Electric	PGESAC	158869	kma8@pge.com	925-324-2087	Member Representative	6121 Bollinger Canyon Rd, Room 4680, San Ramon, CA 94583 US
Kevin Armato	Pacific Gas & Electric	PGESFO	158869	kma8@pge.com	925-324-2087	Member Representative	6121 Bollinger Canyon Rd, Room 4680, San Ramon, CA 94583 US
Keith Hall	Sacramento County Water Agency	SACWTR	164085	hallke@saccounty.net	9168756869	Member Representative	10151 Florin Rd, Sacramento, CA 95829 US
Brian Roberts	City and County of San Francisco Department of Technology	SFOTEC	109653	brian.roberts@sfgov.org	4159024408	Member Representative	1 S. Van Ness Ave, San Francisco, CA 94103 US
Cindy Chang	Sacramento Municipal Utilities District	SMUDSO	164144	cindy.chang@smud.org	9167325322	Member Representative	4401 Brawshaw Rd, Sacramento, CA 95827 US
Shawn Thomas	Wave Broadband - Sacramento Region	WAVSAC	182743	shawn.thomas@astound.com	(916) 223-2147	Member Representative	US
George Huss	Zayo Group LLC fna Networks 360	ZAY360	186575	george.huss@zayo.com	443-403-2023	Member Representative	4120 Citrus Avenue, Rocklin, CA 95677 US
							400 Centennial Parkway, STE 200, Louisville, CO 80027 US

Exhibit 12

From: [Silvey, Matt](#)
To: [Belluzzi, Steven](#); McClenahan, Jeff@EnergySafety
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Thursday, January 12, 2023 7:45:33 AM
Attachments: [image001.png](#)

You don't often get email from matt_silvey@comcast.com. [Learn why this is important](#)

Good morning Jeff,

I just noticed the second bullet point asking us to provide information that establishes we are not the owners. Comcast only uses coaxial cable and fiber optic cable, and the cable in the picture is neither. I can tell you this does not appear to belong to any utility or communication company. The picture appears to show a 12-wire sprinkler irrigation cable that should belong to the homeowner and should run between the controller and sprinkler valves. Let me know if you need more information from Comcast.

Thanks,
Matt



From: Silvey, Matt <Matt_Silvey@cable.comcast.com>
Sent: Wednesday, January 11, 2023 6:38 PM
To: Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: Re: Underground Safety Board: Unidentified Facility Information Request

Hello Jeff,

That is not a Comcast wire. The picture looks like a sprinkler irrigation wire.

Thanks,
Matt Silvey

From: Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>
Sent: Wednesday, January 11, 2023 3:53:45 PM
To: Silvey, Matt <Matt_Silvey@cable.comcast.com>; McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Subject: FW: Underground Safety Board: Unidentified Facility Information Request

Matt,

Can you please have your team investigate and respond back with their assessment.

Thanks,

Steve Belluzzi
Sr. Director, Network Operations
Comcast California
3055 Triad Place
Livermore CA 94551
M: (415) 859-0870

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, January 11, 2023 3:49 PM
To: Belluzzi, Steven <Steven_Belluzzi@cable.comcast.com>
Subject: [EXTERNAL] Underground Safety Board: Unidentified Facility Information Request

Hi Steve,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage

in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)

Exhibit 13

From: [Shawn Thomas](#)
To: McClenahan, Jeff@EnergySafety
Subject: Re: Underground Safety Board: Unidentified Facility Information Request
Date: Wednesday, January 11, 2023 4:06:02 PM
Attachments: [image.png](#)

Good afternoon Jeff,

In reviewing our network mapping Astound does not have any facilities at or near the address of 3843 Moonbeam Dr. Sacramento. In the pictures attached that would appear to be an irrigation control cable.



Thank you,

Shawn Thomas
Sr. Director of Technical Operations- Astound West

On Wed, Jan 11, 2023 at 3:54 PM McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov> wrote:

Hi Shawn,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)

Exhibit 14

From: [George Huss](#)
To: McClenahan, Jeff@EnergySafety
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Wednesday, January 11, 2023 6:27:41 PM

The damaged facility does not belong to Zayo. It appears to be a copper cable and Zayo's facilities are fiber optic and are not located in this area.

Thank You

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, January 11, 2023 6:55 PM
To: george.huss@zayo.com
Subject: Underground Safety Board: Unidentified Facility Information Request

Hi George,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan
He/him
Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety
715 P Street, 20th Floor
Sacramento, CA 95814
(279) 789-1818
EnergySafety.ca.gov

Exhibit 15

From: [Sutphin, Paul](#)
To: McClenahan, Jeff@EnergySafety
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Thursday, January 12, 2023 7:09:15 AM

Good morning Jeff,

Thank you for reaching out to me regarding your investigation. My contact information is associated with USA North 811 as a board member representing County of Sacramento.

To answer your questions from your attachments, my department is not the owner/ or operator in the photo as my department is (SASD) Sacramento Area Sewer District. SASD primary assets are gravity / pressured forced sewer main lines and lower lateral sewer pipe within the SASD easement.

If you have any additional question(s), please feel free to reach out.

Thank you,

Paul Sutphin
Sanitation District M&O Manager

Sacramento Area Sewer District
5026 Don Julio Blvd.
Sacramento, CA 95842
w (916) 876-6101
sutphinp@sacsewer.com
www.sacsewer.com



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, January 11, 2023 3:50 PM
To: Sutphin, Paul <sutphinp@sacsewer.com>
Subject: Underground Safety Board: Unidentified Facility Information Request

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Paul,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

Exhibit 16

From: [FRANKS, DONNA J](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety)
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Thursday, January 12, 2023 8:56:47 AM
Attachments: [Abandoned Line Request X234002804 ATT.docx](#)

Jeff,

This is not a AT&T/T line.

Thanks,

Donna Franks
Senior – Technical Process/Quality
AT&T Business – Customer Service and Operations

AT&T

131 Arlington Road Lavonia, GA 30553
678.917.3174 | df3259@att.com

-

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, January 11, 2023 6:47 PM
To: FRANKS, DONNA J <df3259@att.com>
Subject: Underground Safety Board: Unidentified Facility Information Request

Hi Donna,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him
Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

[EnergySafety.ca.gov](https://www.energy.ca.gov)

Exhibit 17

From: [Joseph Dickson](#)
To: [McClenahan, Jeff@EnergySafety](mailto:McClenahan,Jeff@EnergySafety); [Cindy Chang](#)
Cc: [Emerald Cabamalan](#)
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Tuesday, January 24, 2023 3:48:45 PM
Attachments: [image001.png](#)

You don't often get email from joseph.dickson@smud.org. [Learn why this is important](#)

Good afternoon,

The provided information (pictures) clearly show a six pair underground phone line. These types of underground installations are owned and operated by telecom companies. You may wish to check records and see what telecom company operates facilities in the same vicinity. Please feel free to reach out with any further questions to myself or the gentleman I have CC'ed in this Email.

Regards,

Joe Dickson

T&D Line Assets Supervisor, Grid Assets
w.916-732-5653 | c.916-302-6573 | joseph.dickson@smud.org

SMUD | Powering forward. Together.
4401 Bradshaw Rd, MS EA101, Sacramento, CA 95827
P.O. Box 15830, Sacramento, CA 95852-0830

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Thursday, January 19, 2023 3:44 PM
To: Cindy Chang <Cindy.Chang@smud.org>
Subject: [EXTERNAL] RE: Underground Safety Board: Unidentified Facility Information Request

CAUTION: This email originated from outside of SMUD. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cindy,

Thanks for checking in. The Underground Safety Board at the Office of Energy Infrastructure Safety is just starting to send out these requests to try to confirm unknown facilities discovered in the course of our investigations, so I understand you may not have seen one of these before.

That is odd about the Word doc, so see this request uploaded as PDF and Word once more. Please let me know if these are viewable now.

If you can please respond by 1/26 that would be fantastic but we will provide a second notice after that point for another 10 business days.

Let me know if there is anything else I can address.

Best,

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: Cindy Chang <Cindy.Chang@smud.org>

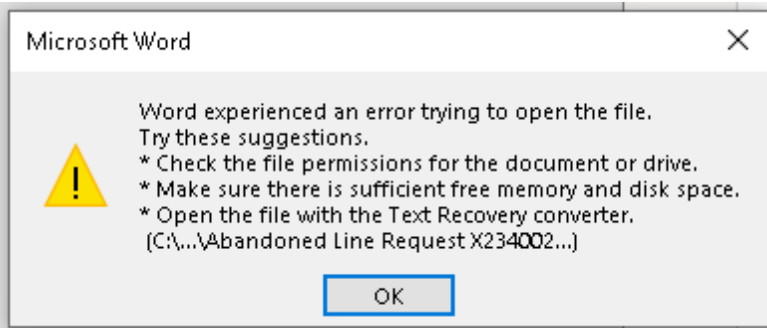
Sent: Thursday, January 19, 2023 3:23 PM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: Underground Safety Board: Unidentified Facility Information Request

Hi Jeff,

This is my first time receiving a notice of this nature so I will need to circle back with my Gas Pipeline team and get back to you. Is there a date you need a response by? Also, are you able to resend the Word doc file and a PDF version as well? I tried opening the Word doc but get the following error:



Thank you,

Cindy Chang

Regulatory Coordinator, Power Generation

w.916-732-5684 | c.916-949-0303

SMUD | Powering forward. Together.

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Wednesday, January 11, 2023 3:53 PM

To: Cindy Chang <Cindy.Chang@smud.org>

Subject: [EXTERNAL] Underground Safety Board: Unidentified Facility Information Request

CAUTION: This email originated from outside of SMUD. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cindy,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

Exhibit 18

**PACIFIC GAS AND ELECTRIC COMPANY
Gas Operations Data Response**

PG&E Data Request Index No.:	16269		
Request Date:	01-17-2023	Date Sent:	01-25-2023
Requesting Party:	Government Relations		
External Requester:	Jeff McClenhan	PG&E Contact:	Aaron Lindh

QUESTION 16269.01: Are you the owner or operator of the pipeline depicted in the photo?

RESPONSE 16269.01: PG&E is not the owner or operator of the electric line depicted in the photo.

QUESTION 16269.02: If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

RESPONSE 16269.02: Per PG&E's USA ticket database, on December 6, 2022, a PG&E locator responded to USA ticket X234002804 for Sacramento County Regional Parks. The PG&E Locator closed the ticket as "No Conflict" and took photos of the excavation site. While the Locator was onsite, Sacramento County Regional Parks made comments about an unknown electrical line which was exposed and above grade. The locator confirmed this did not belong to PG&E.

Exhibit 19

From: [McQuade, Sean](#)
To: McClenahan, Jeff@EnergySafety
Subject: RE: Underground Safety: Information Request associated with USA Ticket X234002804
Date: Wednesday, February 1, 2023 2:00:18 PM
Attachments: [image002.png](#)

Jeff,

That cable indicated does not belong to the Traffic Signal and Street Light department. My closest assets are street lights a couple blocks West of that location. I do not recognize the cable type, it is not used in signals of street lights.

Sean McQuade

Traffic Signal & Street Light Supervisor

Sacramento County Department of Transportation

4111 Branch Center Road | Sacramento, CA 95827

Office (916) 875-5824 | mcquades@saccounty.gov



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, February 1, 2023 11:35 AM
To: McQuade, Sean <mcquades@saccounty.gov>
Subject: Underground Safety: Information Request associated with USA Ticket X234002804

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Sean (and apologies that I misspoke earlier!),

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

Exhibit 20

From: [Hall, Keith](#)
To: McClenahan, Jeff@EnergySafety
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Wednesday, February 1, 2023 1:40:14 PM

You don't often get email from hallke@saccounty.gov. [Learn why this is important](#)

Hi Jeff

Let me give you the following:

1. I see no "pipeline" in the picture you sent me (i.e. photo); it obviously looks like a low voltage buried phone line or other communication line. I could speculate, but I won't as I am not even sure where this is located?
2. I am not the owner of the pipeline or buried cable. My staff marks underground water lines on behalf of the County of Sacramento, not communication cables.

The investigation should center on how this dig location was called in. It is obvious that the County Parks guy who called in this ticket, meant 300' west of Branch Center, not 300 yards, but that is not what he said. Also, there is nothing out there within the County property 300' west of Branch Center at the two location addresses (east of) he mentioned? Most, if not everything, buried in my assumed area is probably owned by the County "General Services" that own the whole area including the buildings. This could be a communication line from a local generator, fire service to a building, or a stray AT&T line maybe? Hope this gives you what you need, but again I can't even tell for sure where the markings are from the old USA. Thank you!

Keith A. Hall, P.E.
Water Distribution Manager
County of Sacramento, Department of Water Resources
Sacramento County Water Agency
Water Treatment Distribution & Operations
10151 Florin Road, Sacramento CA 95829
(916) 875-6869



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, February 1, 2023 9:53 AM
To: Hall, Keith <hallke@saccounty.gov>
Subject: RE: Underground Safety Board: Unidentified Facility Information Request

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Keith,

My agency, the Underground Safety Board, follows-up on damage tickets submitted through the regional call center (USA North 811 in northern CA) to determine contributing factors to the damage and possible violations. This ticket was submitted by Sacramento County Regional Parks.

Please see the ticket attached for more information there, and thanks for looking in to this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: Hall. Keith <hallke@saccounty.gov>

Sent: Wednesday, February 1, 2023 9:34 AM

To: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Subject: RE: Underground Safety Board: Unidentified Facility Information Request

You don't often get email from hallke@saccounty.gov. [Learn why this is important](#)

Hi Jeff

As I look into this, who specifically contacted you so that you responded on December 6th?

Keith A. Hall, P.E.

Water Distribution Manager

County of Sacramento, Department of Water Resources

Sacramento County Water Agency

Water Treatment Distribution & Operations

10151 Florin Road, Sacramento CA 95829

(916) 875-6869



From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>

Sent: Wednesday, February 1, 2023 8:53 AM

To: Hall. Keith <hallke@saccounty.gov>

Subject: RE: Underground Safety Board: Unidentified Facility Information Request

EXTERNAL EMAIL: If unknown sender, **do not** click links/attachments.

Hi Keith,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage

in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

This is a 2nd Notice of this information request.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division
(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety

Sent: Wednesday, January 11, 2023 3:53 PM

To: hallke@saccounty.net

Subject: Underground Safety Board: Unidentified Facility Information Request

Hi Keith,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

Exhibit 21

From: [Kevin L Flint](#)
To: McClenahan, Jeff@EnergySafety
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Wednesday, February 1, 2023 12:58:30 PM

Thanks for the request but that is not our facility we are a water utility , and from looking at the photo that some type dry utility.

Kevin Flint
California American Water Work
Phone: 916-568-4240
Cell: 916-416-3399
4701 Beloit Drive
Sacramento CA 95838

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Wednesday, February 1, 2023 8:53 AM
To: Kevin L Flint <Kevin.Flint@amwater.com>
Subject: RE: Underground Safety Board: Unidentified Facility Information Request

EXTERNAL EMAIL: The Actual Sender of this email is jeff.mcclenahan@energysafety.ca.gov
"Think before you click!"

Hi Kevin,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

This is a 2nd Notice of this information request.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)
He/him
Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety

Sent: Wednesday, January 11, 2023 3:48 PM

To: kevin.flint@amwater.com

Subject: Underground Safety Board: Unidentified Facility Information Request

Hi Kevin,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

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Exhibit 22

From: [SELF, DOUGLAS L CIV USAF HAF AFCEC/CIBW](#)
To: McClenahan, Jeff@EnergySafety
Subject: FW: Underground Safety Board: Unidentified Facility Information Request
Date: Monday, February 13, 2023 2:05:12 PM
Attachments: [Non-DoD Source Re Underground Safety Question on EPR response to USA... \(61.8 KB\).msg](#)
[Non-DoD Source RE Underground Safety Question on EPR response to USA... \(54.9 KB\).msg](#)

Including the email train that our field tech for our contractor, CAPE Environmental, gave in response to last week's inquiry.

To make it short, no, the severed communications line isn't the Air Force's.

Douglas Self
Environmental Engineer, GS-12
AFCEC/CIBW
3237 Peacekeeper Way Suite 205
McClellan CA 95652
Ph: (916) 643-0830 ext 202 Cell: (916)792-7810

-----Original Message-----

From: YUKI, GARY C I CTR USAF AFMC AFCEC/CIB <gary.yuki.ctr@us.af.mil>
Sent: Monday, February 13, 2023 2:02 PM
To: SELF, DOUGLAS L CIV USAF HAF AFCEC/CIBW <douglas.self@us.af.mil>
Subject: RE: Underground Safety Board: Unidentified Facility Information Request

Doug,

This is one that Marcos had responded for the AF. It is not an AF utility. The utility damaged is unknown to us.

At the time we were transitioning from the old 811 service to manual email notifications. Emails were relayed from you to me then to Marcos. Communications were a real challenge in the beginning of this transition.

The AF initial response was a code 002 - CLEAR NO CONFLICT BUT PRIVATELY OWNED UTILITY ON PROPERTY (In hindsight, the response was correct but Marcos meant to select 001- CLEAR NO CONFLICT.) The code 001 is usually used when no AF utilities exist in the dig area. The next reissue of the same dig alert ticket was received and Marcos responded with the usual 001-Clear No Conflict. In any case. Marcos responded to the tickets timely as he always has.

Marcos, has explained this issue in emails directly to Jeff. I've include the email thread.

Gary Yuki
Contractor
Cherokee Nation Business
c/o Air Force Civil Engineer Center (AFCEC/CIBW)
3237 Peacekeeper Way, Suite 205

McClellan, CA 95652
916-208-9713 cell
916-643-1250, x-243 office

-----Original Message-----

From: SELF, DOUGLAS L CIV USAF HAF AFCEC/CIBW <douglas.self@us.af.mil>
Sent: Monday, February 13, 2023 1:26 PM
To: YUKI, GARY C I CTR USAF AFMC AFCEC/CIB <gary.yuki.ctr@us.af.mil>
Subject: FW: Underground Safety Board: Unidentified Facility Information Request

-----Original Message-----

From: McClenahan, Jeff@EnergySafety <Jeff.McClenahan@energysafety.ca.gov>
Sent: Monday, February 13, 2023 1:19 PM
To: SELF, DOUGLAS L CIV USAF HAF AFCEC/CIBW <douglas.self@us.af.mil>
Subject: [Non-DoD Source] RE: Underground Safety Board: Unidentified Facility Information Request

Hi Doug,

Nice chatting with you and please see this information below that I'm looking in to.

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

This is a 2nd Notice of this information request.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety
Sent: Wednesday, February 1, 2023 8:51 AM
To: douglas.self@us.af.mil
Subject: RE: Underground Safety Board: Unidentified Facility Information Request

Hi Doug,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

This is a 2nd Notice of this information request.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

(279) 789-1818

Office of Energy Infrastructure Safety

From: McClenahan, Jeff@EnergySafety
Sent: Wednesday, January 11, 2023 3:46 PM
To: douglas.self@us.af.mil <<mailto:douglas.self@us.af.mil>>
Subject: Underground Safety Board: Unidentified Facility Information Request

Hi Doug,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

Jeff McClenahan

He/him

Investigator | Underground Investigations Division

Office of Energy Infrastructure Safety

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

Exhibit 23

From: McClenahan, Jeff@EnergySafety
To: victor.s.wood@one.verizon.com
Subject: RE: Underground Safety Board: Unidentified Facility Information Request
Date: Wednesday, February 1, 2023 8:51:00 AM
Attachments: [X234002804-00X.pdf](#)
[Abandoned Line Request X234002804 MCIWorldcom 2ndNotice.pdf](#)

Hi Victor,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

This is a 2nd Notice of this information request.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division
(279) 789-1818

[Office of Energy Infrastructure Safety](#)

From: McClenahan, Jeff@EnergySafety
Sent: Wednesday, January 11, 2023 3:51 PM
To: victor.s.wood@one.verizon.com
Subject: Underground Safety Board: Unidentified Facility Information Request

Hi Victor,

I'm conducting an investigation with the Underground Safety Board into a utility excavation damage in Sacramento, CA where an excavator damaged an unidentified facility associated with ticket number X234002804.

Your contact information is associated as a member contact of USA North 811, so I'm following up to determine whether your organization owns this facility and how you came to a positive or negative determination.

Please see the attached information request for a photo of the facility in question and the ticket attached for further information.

Let me know if I can address anything by responding here, and thanks for your time on this.

[Jeff McClenahan](#)

He/him

Investigator | Underground Investigations Division

[Office of Energy Infrastructure Safety](#)

715 P Street, 20th Floor

Sacramento, CA 95814

(279) 789-1818

EnergySafety.ca.gov

Exhibit 24



January 11, 2023

MCI Worldcom
Victor Wood
7000 Weston Pkwy
Cary, NC 27513 US

Dear Victor Wood:

On December 6, 2022, we responded to a notification around 3843 Moonbeam Drive. The corresponding ticket number is X234002804. While investigating the occurrence, we found that an unidentified 5/16” underground facility was exposed by the excavator.

The facility is depicted in the attached photographs, marked Exhibits 1 & 2. As part of the investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachments, please answer the following two questions and return your response to the undersigned in 10 business days via email.

1. Are you the owner or operator of the pipeline depicted in the photo?
2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1



Exhibit 2



Exhibit 25



2nd Notice

February 1, 2023

MCI Worldcom
Victor Wood
7000 Weston Pkwy
Cary, NC 27513 US

Dear Victor Wood:

On December 6, 2022, we responded to a notification around 3843 Moonbeam Drive. The corresponding ticket number is X234002804. While investigating the occurrence, we found that an unidentified 5/16" underground facility was exposed by the excavator.

The facility is depicted in the attached photographs, marked Exhibits 1 & 2. As part of the investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachments, please answer the following two questions and return your response to the undersigned in 10 business days via email.

1. Are you the owner or operator of the pipeline depicted in the photo?
2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1



Exhibit 2



Exhibit 26

Member Name	Member Code	Ticket	Revision	Responded	Response Code	Response Description
AIR FORCE REAL PROPERTY AGENCY - MATHER	AFRPAM	X234002804	00X	12/8/2022 6:24:20 PM	999	Late Notice
			01X	12/16/2022 7:38:22 AM	002	Clear - no conflict but privately owned utility on property - contact private utility owner for locate
AT&T TRANSMISSION - CALIFORNIA	ATTCAL	X234002804	01X	12/6/2022 1:37:10 PM	001	Clear - no conflict
CALIFORNIA AMERICAN WATER - SSE	CAWSSE	X234002804	01X	12/7/2022 9:10:57 AM	001	Clear - no conflict
COMCAST - NORTHERN CALIFORNIA	COMNCA	X234002804	01X	12/6/2022 1:35:34 PM	001	Clear - no conflict
COUNTY OF SACRAMENTO	COSAC4	X234002804	01X	12/6/2022 12:00:48 PM	001	Clear - no conflict
COUNTY OF SACRAMENTO TRF SIG & ST LIGHTS	COSAC3	X234002804	01X	12/7/2022 7:25:15 AM	001	Clear - no conflict
MCI WORLDCOM - CALIFORNIA	MCWWSA	X234002804	00X	12/6/2022 11:58:37 AM	001	Clear - no conflict
			01X	12/6/2022 12:03:36 PM	001	Clear - no conflict
PACIFIC BELL	PACBEL	X234002804	01X	12/6/2022 12:42:27 PM	001	Clear - no conflict
PGE DISTRIBUTION - SACRAMENTO	PGESAC	X234002804	01X	12/6/2022 12:15:00 PM	004	No markings requested
				12/6/2022 3:54:01 PM	001	Clear - no conflict
SACRAMENTO COUNTY WATER AGENCY	SACWTR	X234002804	01X	12/7/2022 6:11:25 AM	001	Clear - no conflict
SMUD	SMUDSO	X234002804	01X	12/6/2022 12:28:02 PM	001	Clear - no conflict
WAVE BROADBAND - SACRAMENTO	WAVSAC	X234002804	01X	12/6/2022 1:32:13 PM	001	Clear - no conflict
ZAYO GROUP LLC FNA NETWORKS 360	ZAY360	X234002804	01X	12/6/2022 12:15:58 PM	001	Clear - no conflict
				12/7/2022 9:47:52 AM	033	High priority line in area - on site meeting required

Exhibit 27



January 11, 2023

Air Force Real Property Agency - Mather
Doug Self
3411 Olson St Bldg 10
McClellan AFB, CA 95652 US

Dear Doug Self:

On December 6, 2022, we responded to a notification around 3843 Moonbeam Drive. The corresponding ticket number is X234002804. While investigating the occurrence, we found that an unidentified 5/16" underground facility was exposed by the excavator.

The facility is depicted in the attached photographs, marked Exhibits 1 & 2. As part of the investigation, we are attempting to identify the owner or operator of the facility.

Upon contacting the regional notification center, we learned that your company operates subsurface infrastructure at this location. After reviewing the attachments, please answer the following two questions and return your response to the undersigned in 10 business days via email.

1. Are you the owner or operator of the pipeline depicted in the photo?
2. If you are not the owner or operator of the pipeline depicted in the photo, provide all information that establishes that fact.

Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1



Exhibit 2





January 11, 2023

AT&T
USA North 811 Members: PACBEL and ATTCAL
Donna Franks
360 Gees Mill Business Parkway Northeast
Conyers, GA 30013 United States

Dear Donna Franks:

On December 6, 2022, we responded to a notification around 3843 Moonbeam Drive. The corresponding ticket number is X234002804. While investigating the occurrence, we found that an unidentified 5/16" underground facility was exposed by the excavator.

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Thank you for your assistance.

Sincerely,

Jeff McClenahan
Investigator
Underground Investigations Division
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
P: 279-789-1818
jeff.mcclenahan@energysafety.ca.gov

Exhibit 1



Exhibit 2





January 11, 2023

California American Water
Kevin Flint
4701 Beloit Ave
Sacramento, CA 95838 US

Dear Kevin Flint:

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Exhibit 2





January 11, 2023

Comcast
Steve Belluzzi
427 East Eaton Road
Chico, CA 95973 US

Dear Steve Belluzzi:

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Exhibit 2





January 11, 2023

County of Sacramento
Department of Traffic Signals and Street Lights
USA North Members: COSAC3 and COSAC4
Paul Sutphin
5026 Don Julio Blvd Suite 20
Sacramento, CA 95842 US

Dear Paul Sutphin:

On December 6, 2022, we responded to a notification around 3843 Moonbeam Drive. The corresponding ticket number is X234002804. While investigating the occurrence, we found that an unidentified 5/16" underground facility was exposed by the excavator.

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January 11, 2023

MCI Worldcom
Victor Wood
7000 Weston Pkwy
Cary, NC 27513 US

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Exhibit 1



Exhibit 2





January 11, 2023

Aaron Lindh
Regulatory Relations Advocacy Manager
Pacific Gas and Electric (PG&E)
77 Beale St, Mail Code B23A
San Francisco, CA 94105

Dear Aaron Lindh:

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Exhibit 1



Exhibit 2





January 11, 2023

Sacramento County Water Agency
Keith Hall
10151 Florin Rd
Sacramento, CA 95829 US

Dear Keith Hall:

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January 11, 2023

Sacramento Municipal Utilities District
Cindy Chang
4401 Brawshaw Rd
Sacramento, CA 95827 US

Dear Cindy Chang:

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Exhibit 1



Exhibit 2





January 11, 2023

Wave Broadband
Shawn Thomas
4120 Citrus Avenue
Rocklin, CA 95677 US

Dear Shawn Thomas:

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Exhibit 1



Exhibit 2





January 11, 2023

Zayo Networks 360
George Huss
400 Centennial Parkway, STE 200
Louisville, CO 80027 US

Dear George Huss:

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Exhibit 1



Exhibit 2



Exhibit 28



2nd Notice

February 1, 2023

Air Force Real Property Agency - Mather
Doug Self
3411 Olson St Bldg 10
McClellan AFB, CA 95652 US

Dear Doug Self:

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2nd Notice

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