

RESPONSIBLE DEPARTMENT	EVENT NAME	DATE	STATUS	CAPABILITY	LESSON LEARNED	CORRECTIVE ACTION
OFER Div	Border 32	09/30/22	Closed	Safety, Health & Environmental Response	Ranch Catering service delivered dairy products for lunch and dinner without ice or refrigeration in high-heat conditions.	Partner with contracted catering services to communicate health and safety expectations. Additionally, recommend high-calorie, grab-and-go meals compatible with fieldwork
OFER Div	Border 32	09/31/2022	Closed	Safety, Health & Environmental Response	Ranch Catering service delivered dairy products for lunch and dinner without ice or refrigeration in high-heat conditions.	Identify opportunities to automate food and resource requests through the DOC-E Live Site.
Electric Regional Operations (ERO)	Border 32	09/31/2022	Closed	Operational Coordination	Holds and authorizations requested by the Working Foreman on an open line to Station A were not granted.	Electric Regional Operations (ERO) and Electric Distribution Operations (EDO) to complete joint action planning to determine the process for requesting/authorizing holds during fire restoration efforts.
Fire Coordination	Border 32	09/31/2022	Closed	Operational Coordination	Holds and authorizations requested by the Working Foreman on an open line to Station A were not granted.	Recommended for the Utility Field Commander / Working Foreman/ Operations Section Chief (OSC) to call EDO and take the master holds at the start of the event and/or formalize a circuit coordinator role.
Electric Regional Operations (ERO)	Border 32	09/31/2022	Closed	Operational Coordination	Without reliable field communications, Station A and EA engineering began preparations to back-feed a circuit without awareness of CAL FIRE's requirement for authorization before re-energization.	Apprise EDO and district Engineering on the need for the UFC/Fire Coordination to communicate with CAL FIRE on re-energization plans and SDG&E activity in proximity to burn areas.
Electric Regional Operations (ERO)	Border 32	09/31/2022	Closed	Operational Coordination	Check-ins were completed on day one, but check-ins and check-outs were not consistently completed on the second day.	Stand up the DOC-E live site or activate the DOC-E at monitoring mode for similarly scaled events to incorporate the check-in and check-out process more consistently. This recommendation would allow for additional live site tools, prioritization, or resource coordination support should an incident escalate in
OFER Div	Border 32	09/31/2022	Closed	Operational Coordination	The EMCT arrived without an IT tech to initiate the start-up sequence because the resource was ordered outside of the current process.	Stand up the DOC-E live site or activate the DOC-E at monitoring mode for similarly scaled events to a. Stand up the DOC-E live site or activate the DOC-E at monitoring mode for similarly scaled events to incorporate the check-in and check-out process more consistently. This recommendation would allow for additional live site tools, prioritization, or resource coordination support should an incident escalate in complexity or scale.
OFER Div	Border 32	09/31/2022	Closed	Operational Coordination	The EMCT arrived without an IT tech to initiate the start-up sequence because the resource was ordered outside of the current process.	Share the current resource ordering process with Equipment Operations and field operations leadership to ensure that an IT technician is dispatched out at the same time or before the trailer's arrival.
OFER Div	Border 32	09/30/22	Open	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Ensure field IT technicians are trained on the start-up sequence for the EMCT and best practices on selecting the optimal location without obstructions and signal barriers.
OFER Div	Border 32	09/31/2022	Closed	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Coordinate with OFER, IT, ERO, EDO, and Equipment Operations to complete a high-priority assessment of staging locations used by Eastern, Northeast, Ramona, and Mountain Empire C&O districts to determine radio (800/900mhz), cellular, and satellite opportunities. Share findings with ERO Emergency Readiness partners.
OFER Div	Border 32	09/31/2022	Closed	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Parter with first net to ensure strong communications during response.
OFER Div	Border 32	09/31/2022	Closed	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Confirm all functions within the EMCT are operable independent of an external generator, as designed.
OFER Div	Border 32	09/30/22	Open	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Run a complete assessment of all assets and systems within the EMCT to ensure all outstanding issues have been addressed.
OFER Div	Border 32	09/30/22	Closed	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Draft a list of questions for the EM On-Duty to determine the appropriate resources or assets and the correct set-up sequences are clear for the deployed IT Technician.
OFER Div	Border 32	09/30/22	Closed	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Procure a reliable and quality printing asset complete with scanning, printing, and copying capabilities via Bluetooth, wireless, and USB ports.
OFER Div	Border 32	09/30/22	Closed	Operational Communication	Communication assets on the EMCT and Incident Support Vehicle (ISV) were not operable or ideally situated to establish typical pathways for viable communications.	Begin discussions with operations stakeholders on the next generation of mobile command trailers.

OFER Div	Border 32	09/30/22	Closed	Operational Communication	Contact points with cellular companies are outdated; discovering that hotspots have a 3G bandwidth and need consistent updating revealed the need to improve that corporate relationship.	Renew relationships and update contact points with cellular companies for the ability to reach out during emergency responses.
Electric Regional Operations (ERO)	Border 32	09/30/22	Open	Operational Communication	Contact points with cellular companies are outdated; discovering that hotspots have a 3G bandwidth and need consistent updating revealed the need to improve that corporate relationship. Event responders were largely unfamiliar with the SDG&E Rockstar devices and turned to PG&E-provided Garmin devices for GPS tracking capabilities.	Assess the number and current state of satellite phones in ERO and Equipment Operations to determine if additional devices are required, then establish a Satellite Communications Plan for these areas. Explore the potential benefits of next-generation emergency communication devices