

Weather Station Calibration Training 2023

Western Weather Group

Overview - Basic Calibration Steps

- 1. Verify you are at the correct station location.** Some names are very similar.
- 2. Check station** for damage, note anything that looks wrong.
- 3. Connect to the station via USB using Laptop/Device Configuration. Update OS, Program, add Default program.** Make sure all files have loaded properly.
- 4. Perform new wiring additions and changes** (Resistor added and Temp/RH power wire moved)
- 5. Set Cal timer, perform station calibration steps** and record all data on calibration sheet or internal form.
- 6. Re-install all sensors, replace or adjust any faulty components,** make sure data looks correct, clean anything that looks dirty(solar panel, etc.)
- 7. Turn off Cal-timer, call WWG office** to confirm that station is back online and functioning properly. Note any issues or replaced parts. Resolve any internal calibration form

Overview – Updated or New Steps - Programming

1. New Datalogger Operating System Version: **6.01** (Previously 5.01, 5.02, or 6.0)

- **Note:** OS 6.02 has been released, but WWG is still testing it. Use OS 6.01 for 2023.

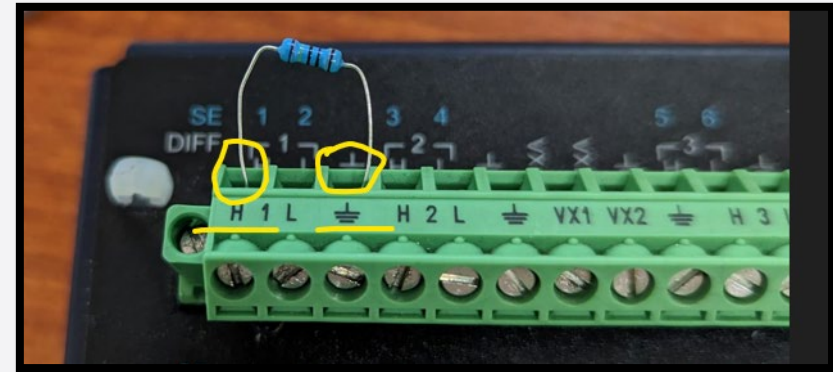
2. Current Datalogger Program Versions:

- **SDGE_Ver_2_0.CR1X** – normal station datalogger program
- SDGE_Ver_2.0_Fuel Sensors.CR1X – stations with Fuel Temp/Moisture Sensors
- SDGE_Ver_2_0_CCFC.CR1X – stations with CCFC NDVI Cameras
- SDGE_Ver_2_1_CCFC_FuelMT_newBatt.CR1X – stations with CCFC Cameras & Fuel Sensors
- SDGE_Ver_2_0_CCFC_26AHBat.CR1X – stations with CCFC Cameras and old SLA Battery
- SDGE_Ver_2_0_RF.CR1X – stations with radio repeater base and remote sites

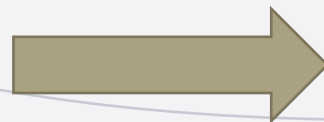
3. New Datalogger Default Program: **Default.CR1X** (to be reuploaded to all stations through file control)

Overview – Updated or New Steps - Wiring

- **Add a 1-ohm resistor to datalogger wiring** between Wind Direction reference wire and Wind Direction ground wire



- **Move the Temp/RH Probe Power wire** from datalogger 12volts to SW2 (Switched 12v - 2)



Overview – Calling WWG

1. **Call WWG Technical Support (530) 342-1700** after the datalogger updates, new wiring changes, and calibration have been completed, but while you are still in the air to review station LEDs or potential troubleshooting.
2. Be ready to **answer the following questions:**
 1. Station ID, Station Name, SCADA ID
 2. Inform if this is a Verizon or AT&T cellular station
 3. Calibration Results (all passed, or any test failed) If failed, was the sensor replaced?
 4. New Wiring Changes Performed (resistor added and Temp/RH power wire moved)
 5. New OS / Program / Default program uploaded?
 6. PakBus and Station Name re-entered into Datalogger Deployment Screen?
 7. Verify Wind Speed/Direction & Temp/RH in real time with WWG

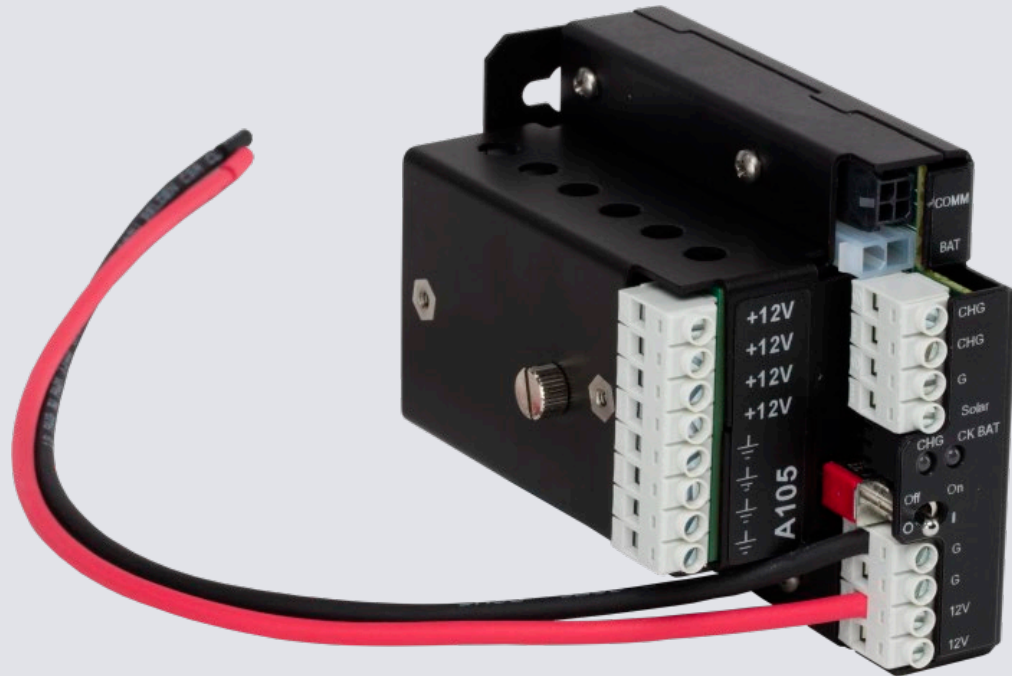
Weather Station Components

- Enclosure(CR1000X Datalogger, CH200 charger, RV50/RV50X Cell Modem, Battery (SLA or Lithium))
- Sensors (EE181 Temperature/RH probe, RM Young Wind Monitor, CS506 Fuel Moisture, and CS205 Fuel Temperature
- Solar Panel



Weather Station Components – CR1000X Datalogger

- The brains of the weather station
- All sensors are wired into it, data is recorded and stored to memory on the datalogger
- Adjustable programs created by WWG to tell the device how to read the sensors, when/how often to record data.
- Requires power from the CH200
- Cell modem is connected to send data over the air at specified intervals.



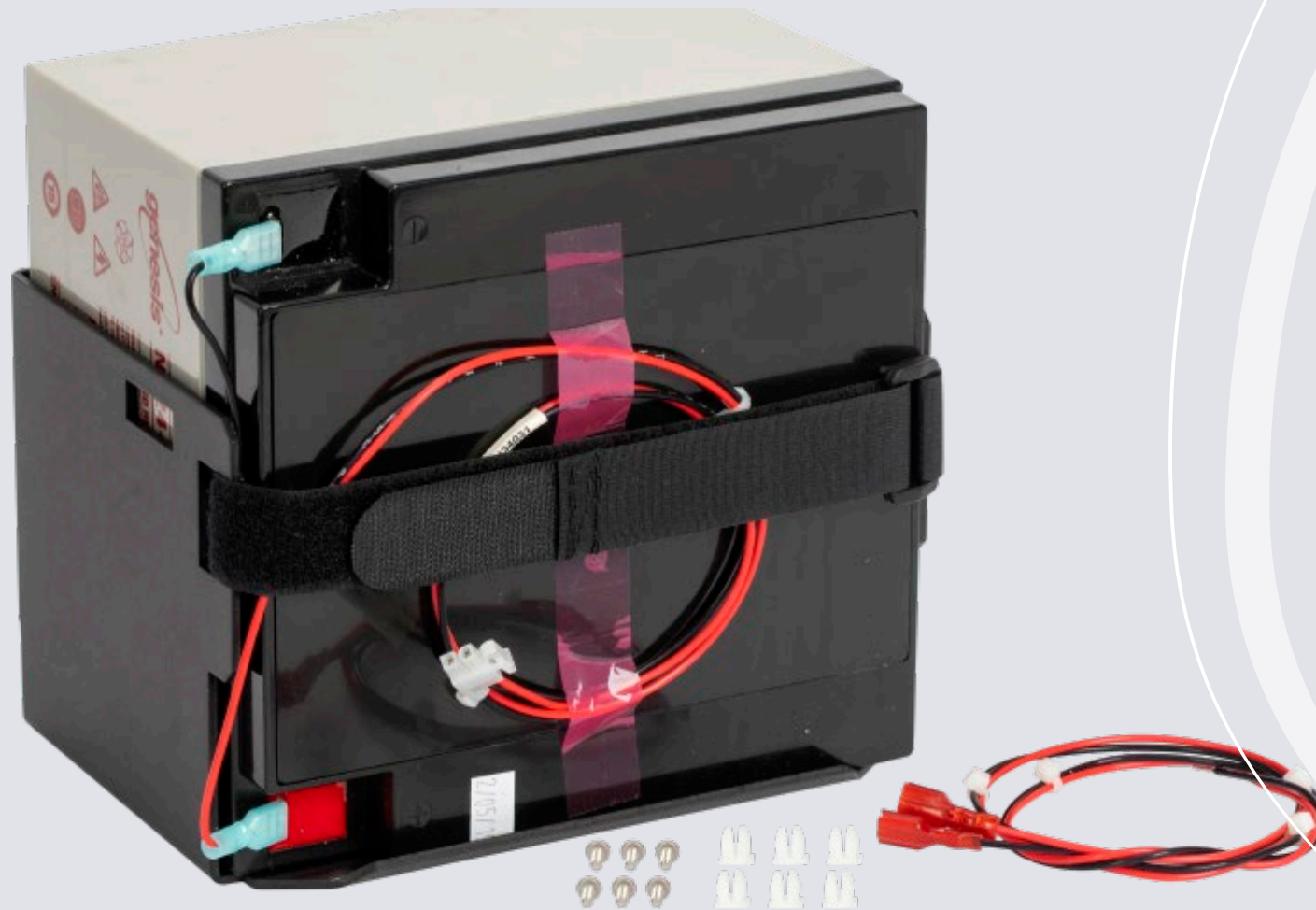
Weather Station Components – CH200 Charging Regulator

- Regulates power from the solar panel and battery to ensure the weather station receives constant power.
- Some data is also sent to the logger to keep track of battery health.
- Needs to be set to the characteristics of the battery connected to it, will need to be changed if switching from SLA to a Lithium battery.

Weather Station Components – RV50/RV50X Cellular Modem

- Requires constant power and connection to the datalogger.
- Sends all stored data from the datalogger to the web via cellular connection to be recorded on the WWG database.
- Sends data at specified intervals (10 minutes, 1 hour, daily)
- SDGE uses both VZW and ATT configured modems. Different modem templates need to be used depending on the network used





Weather Station Components – SLA (Sealed Lead Acid) Battery

- Connects to the CH200 Charger
- Ensures the weather station continues to be powered when solar resources are low/unavailable.
- Will be recharged when solar resources exceed the amount needed to power the station.



Weather Station Components – Lithium Battery

- Like SLA battery it connects directly to the CH200 but requires a different cable.
- Different characteristics than SLA, requires different charging methods.
- Necessary to connect to CH200 to update CH200 OS, battery capacity, adjust the “Battery Family” if newly installing a Lithium battery.
- Are shipped at 50% of total charge, will need to be charged before installing or risk the station losing power overnight.



Weather Station Components – EE181 Temp/RH Probe

- Probe that measures ambient air temperature and relative humidity.
- Wired into the datalogger where electronic signals are sent and then converted to be stored as temperature and humidity values.
- Sensor is inserted into a white radiation shield to minimize the effects of direct sunlight and other atmospheric conditions.
- Moving the red power wire from datalogger 12v to SW2 port this year



Weather Station Components – Wind Monitor

- Sensor that measures instantaneous wind speed and direction.
- Wired into the datalogger where electronic readings are converted into wind speed (usually mph) and azimuthal direction (0-360°).
- Requires a reference of true south, which the wire junction box needs to face.
- Installing a resistor in parallel to the datalogger wind direction and ground wires this year

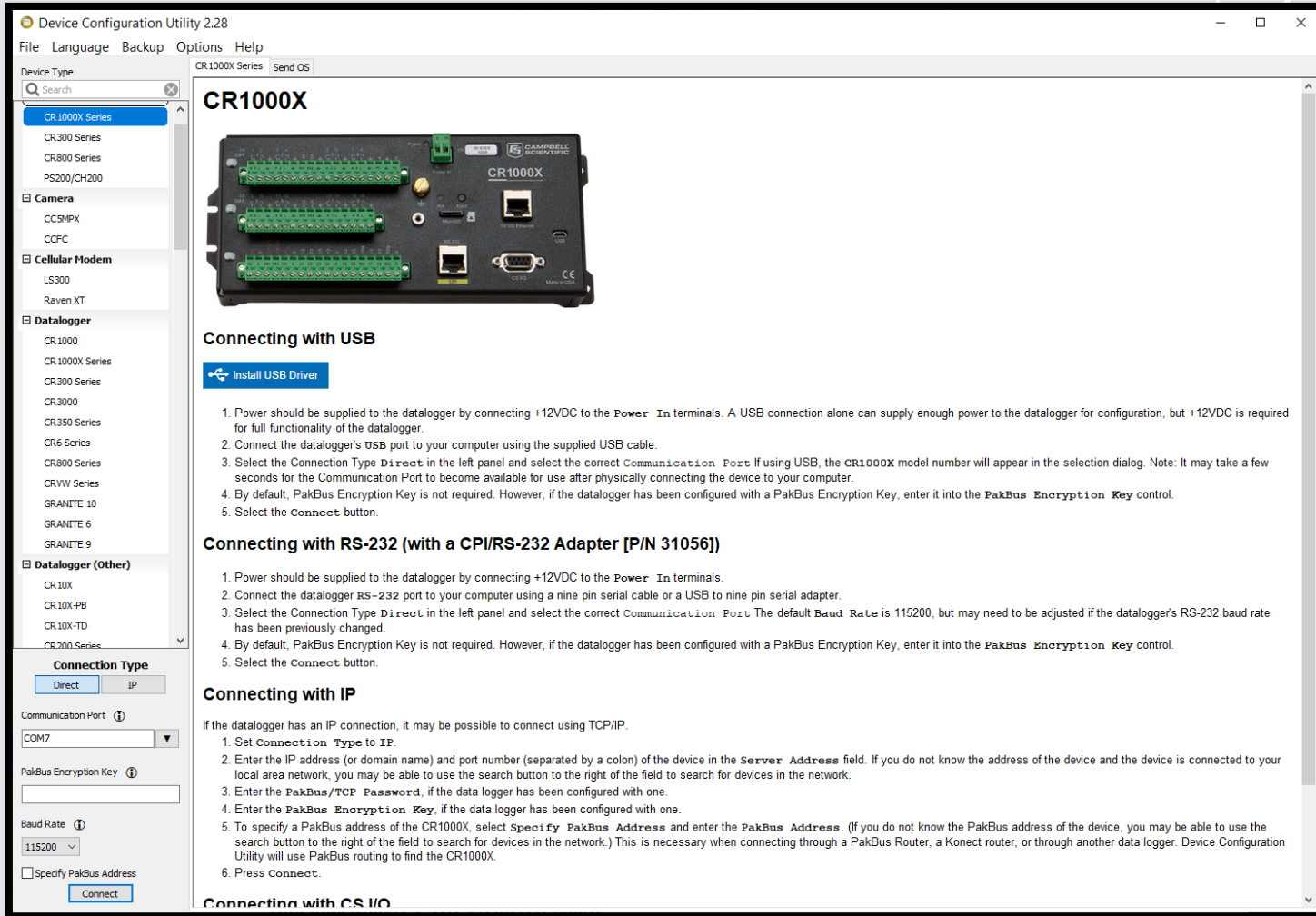
Weather Station Components – CS506 Fuel Moisture & CS205 Fuel Temp

- Sensors that measure fuel temperature and fuel moisture.
- Wired into the datalogger to send electronic signals converted into values of temperature and percent moisture content by weight.
- Sensors are mounted parallel to the ground on a stake roughly 12 inches above the surface in ambient vegetation.
- Wooden sticks are meant to mimic small-diameter fire fuels. Yearly replacement of sticks is recommended.



Connecting to a Datalogger to Update Files

- Device Configuration Utility Software
- **Datalogger OS** file through Send OS Tab
- Updating **Station Name & PakBus Address** through Deployment Tab
- **Syncing Datalogger Clock** through Logger Control Tab
- **Datalogger Main Program** file through Logger Control Tab
- **Datalogger Default Program** file through File Control Tab



Device Configuration Utility (DevConfig)

- Interface used to connect to a weather station's datalogger.
- Direct wired USB connection important for sending large files/OS. Micro-USB slot on Datalogger will connect to a USB port on a laptop.
- Current Version used is 2.28

CR1000X



Connecting through DevConfig

- Plug in to the datalogger via the USB port using a Micro-USB Cable
- Confirm the datalogger selection, connection type, communication port, baud rate, etc.
- Test connection through Connect/Disconnect button

The image shows three overlapping screenshots of the 'Device Configuration Utility 2.28' software. The top screenshot shows the main interface with 'CR1000X Series' selected in the 'Device Type' list. The middle screenshot shows the 'Connection Type' set to 'Direct' and the 'Communication Port' set to 'COM4'. The bottom screenshot shows a 'Communications Port' dialog box with 'COM4' selected. Red arrows point to the 'CR1000X Series' selection, the 'COM4' dropdown, the 'Connect' button, and the 'COM4' selection in the dialog box.

CR1000X

Send OS

Send OS

CR1000X OS Download Instructions

This page is used to download an operating system to the CR1000X using the datalogger's boot code. **As a result of this process, the datalogger will reset all of its memory including programs, data, and settings.** You can avoid the loss of program and settings by first connecting to the datalogger and choosing **Back Up Datalogger** from the **Backup** menu. A [video tutorial](#) is available on Campbell Scientific's web site that describes this process.

Alternatively, the operating system can be sent to the datalogger by connecting to the datalogger and using the **File Control** tab. This alternative method is more likely (although not guaranteed) to preserve the programming and settings of the datalogger. A [video tutorial](#) on this alternate method is available on Campbell Scientific's website.

1. Make sure that the **USB drivers are installed (no internet connection required)** for the CR1000X.
2. Connect the USB port on the datalogger to a USB port on your computer.
3. Make sure that the appropriate serial port is selected in the left panel and click the **Start** button below.
4. Select the operating system image to send to the device in the resulting file open dialogue.
5. If you are running the device configuration utility from inside LoggerNet, PC200V, PC400, or RTDaq, the program will show an **Avoid Conflicts** with the **Local Server** dialogue that will allow you to temporarily disable communications on the specified port while the device configuration utility uses that port. Press **OK** to perform this operation or **Bypass** to proceed without adjusting the host application.
6. The operating system will now be sent to the datalogger. You should allow this to run to completion. Canceling the operation can leave the datalogger without a valid operating system to run.
7. Once the operating system has been sent to the datalogger, its program will be cleared and all of its settings will be reset to their default values.
8. Once the OS has been sent to the datalogger, you must wait at least 10 seconds before doing any other operations.

Send OS

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Connecting with CS I/O

If the datalogger has

1. Set Connect

2. Enter the IP ad

3. Enter the Pak

4. Enter the Pak

5. To specify a PakBus address of the CR1000X, select **Specify PakBus Address** and enter the **PakBus Address**. (If you do not know the PakBus address of the device, you may be able to find it by using the **Search** button to the right of the field to search for devices in the network.) This is necessary when connecting through a PakBus Router, a Konect router, or through another data logger. Device Config will use PakBus routing to find the CR1000X.

6. Press **Connect**.

Connecting with CS I/O

Updating Datalogger OS

- The Datalogger's Operating System(OS) should be uploaded using the 'Send OS' tab from the initial DevConfig screen and clicking "Start"
- Send **CR1000X.std.06.01.OBJ**
- Ignore any prompt for **OS 6.02**
- Wait 2-4 Minutes for completion. Connection through "Connect" button on CR1000X Series tab should be successful when complete
- This OS update will wipe the programs and settings from memory, and these will need to be re-added afterwards.

3. Select the Co

4. By default, Pa

5. Select the Co

Connecting with CS I/O

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Depending upon the operating system that is currently installed in the CR1000X, it may take a few minutes for the CR1000X to configure the new operating system. While this is happening, the **Act** and **Power** LEDs will be flashing. If power is interrupted while this process is taking place, the datalogger will resume this process when power is restored. **Wait until the Power LED is on solid and the Act LED is no longer blinking.**

Sent 2161278 of 2161278 bytes

Elapsed Time: 2 minutes 44 seconds

OK

Cancel Print Instructions

Cancel Print Instructions

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Cancel Print Instructions

ress of the device an

Deployment | Logger Control | Data Monitor | Data Collection | File Control | Manage OS | Settings Editor | Terminal

Device Type

Search

CR 1000X Series
CR 300 Series
CR 800 Series
PS 200/CH 200

Camera
CC SMPX
CC FC

Cellular Modem
LS 300
Raven XT

Datalogger
CR 1000
CR 1000X Series
CR 300 Series
CR 3000
CR 350 Series
CR 6 Series
CR 800 Series
CR VV Series
GRANITE 10
GRANITE 6
GRANITE 9

Datalogger (Other)
CR 10X
CR 10X-PB
CR 10X-TD
CR 200 Series

Connection Type
Direct IP

Server Address ⓘ
166.131.113.162

PakBus/TCP Password ⓘ

PakBus Encryption Key ⓘ

Specify PakBus Address

Disconnect

Datalogger | Com Ports Settings | Ethernet | CS I/O IP | PPP | GOES | Network Services | Advanced

Serial Number: 7803

OS Version: CR1000X.Std.06.01

Station Name: CAMP ELLIOT

PakBus Address: 25

PakBus Security

Security Code 1: 0

Security Code 2: 0

Security Code 3: 0

PakBus Encryption Key:

PakBus Encryption Key Confirm:

PakBus/TCP Password:

Confirm PakBus/TCP Password:

Apply Cancel Factory Defaults Read File Summary

Updating Datalogger Name/PakBus

- The Datalogger Name and PakBus are saved under the 'Deployment' tab and 'Datalogger' sub-tab.
- These can be changed by entering the info, then clicking apply at the bottom of the window. Click through the pop-ups and re-connect with "Connect" button.
- These will need to be re-added after the OS update.

Deployment | Logger Control | Data Monitor | Data Collection | File Control | Manage OS ★ | Settings Editor | Terminal

Device Type

Search

CR 1000X Series

CR300 Series

CR800 Series

PS200/CH200

Camera

CCSMPX

CCFC

Cellular Modem

LS300

Raven XT

Datalogger

CR 1000

CR 1000X Series

CR300 Series

CR3000

CR350 Series

CR6 Series

CR800 Series

CRVW Series

GRANITE 10

GRANITE 6

GRANITE 9

Datalogger (Other)

CR 10X

CR 10X-PB

CR 10X-TD

CR200 Series

CR23X

CR23X-PB

CR23X-TD

Connection Type

Direct IP

Server Address ⓘ

166.131.33.81

PakBus/TCP Password ⓘ

PakBus Encryption Key ⓘ

Specify PakBus Address

Datalogger Clock

Reference Time: 03/09/23 14:50:04.177

Station Time: 03/09/23 14:50:04.262

Difference: -0.09 seconds

Reference Clock Setting: Local Standard Time

Set Clock

Logger Program

```
Running Program: CPU:SDGE_Ver_2_0.CR1X
Run on Power Up Program: CPU:SDGE_Ver_2_0.CR1X
Program State: program running
Compile Time: 03/09/23 12:28:06
OS Version: CR1000X.Std.06.01
=====
CPU:SDGE_Ver_2_0.CR1X -- Compiled in SequentialMode.
```

Program Send Status:

Click "Send Program" to send a new program.

Send Program Retrieve Program

Check / Sync Datalogger Clock

- The Datalogger clock is shown in the 'Logger Control' tab on DevConfig.
- The clock should be synced to the current time for the location/time zone that the station is located in.
- "Local Standard Time" should always be selected from the dropdown menu.
- To set the clock to your computer's reference time, click "Set Clock". The difference should then change to a number close to 0, but minor fluctuations are OK.

Device Type

Search

CR1000X Series

CR300 Series

CR800 Series

PS200/CH200

Camera

CC5MPX

CCFC

Cellular Modem

LS300

Raven XT

Datalogger

CR1000

CR1000X Series

CR300 Series

CR3000

CR350 Series

CR6 Series

CR800 Series

CRVW Series

GRANITE 10

GRANITE 6

GRANITE 9

Datalogger (Other)

CR10X

CR10X-PB

CR10X-TD

CR200 Series

CR23X

CR23X-PB

CR23X-TD

Connection Type

Direct

IP

Server Address

166.131.33.81

PakBus/TCP Password

PakBus Encryption Key

Specify PakBus Address

Disconnect

Deployment Logger Control Data Monitor Data Collection File Control Manage OS Settings Editor Terminal

Datalogger Clock

Reference Time: 03/09/23 15:03:42.116

Station Time: 03/09/23 15:03:42.18

Difference: -0.06 seconds

Reference Clock Setting: Local Standard Time

Set Clock

Logger Program

```
Running Program: CPU:SDGE_Ver_2_0.CR1X
Run on Power Up Program: CPU:SDGE_Ver_2_0.CR1X
Program State: program running
Compile Time: 03/09/23 12:28:06
OS Version: CR1000X.Std.06.01
=====
CPU:SDGE_Ver_2_0.CR1X -- Compiled in SequentialMode.
```

Baud Rate ⓘ
115200

Specify PakBus Address

Disconnect

Program Send Status:
The logger is resetting and compiling the program

Abort Program Retrieve Program

Program Send Status:

Click "Send Program" to send a new program.

Send Program

Retrieve Program

Updating Datalogger Program

- The latest main program file can be sent to the Datalogger via the 'Logger Control' tab in Devconfig. This will set the sent program to run immediately and on power up.
- Double check sending correct program. Most use **SDGE_Ver_2_0.CR1X**.
- Click the 'Send Program' button and select the correct program file on your laptop. Wait for the upload to finish then click 'Ok'.
- Alternatively, the file can be sent through the 'File Control' tab but run options will then need to be adjusted.

Deployment | Logger Control | Data Monitor | Data Collection | **File Control** | Manage OS ★ | Settings Editor | Terminal

Device Type

Search

CR.1000X Series

CR.300 Series

CR.800 Series

PS200/CH200

Camera

CC5MPX

CCFC

Cellular Modem

LS300

Raven XT

Datalogger

CR.1000

CR.1000X Series

CR.300 Series

CR.3000

CR.350 Series

CR.6 Series

CR.800 Series

CR.VV Series

GRANITE 10

GRANITE 6

GRANITE 9

Datalogger (Other)

CR.10X

CR.10X-PB

CR.10X-TD

CR.200 Series

CR.23X

CR.23X-PB

CR.23X-TD

Connection Type

Direct | IP

Server Address ⓘ

166.131.33.81

PakBus/TCP Password ⓘ

PakBus Encryption Key ⓘ

Send | Format | Refresh | Retrieve

Run Options | Delete | Stop

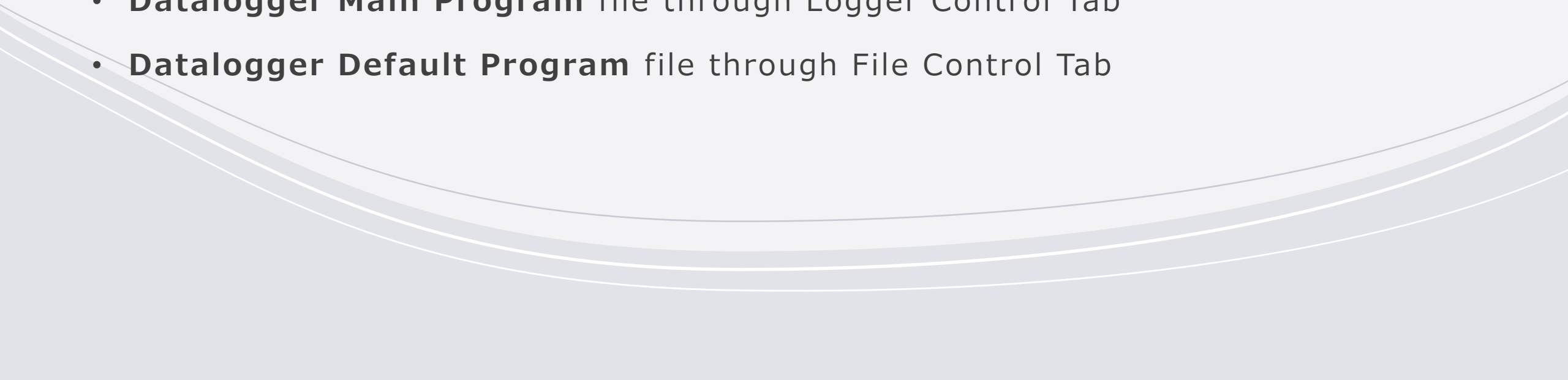
Drive	Free	File Name ▲	Run Options	Size	Last Modified
CPU:	31.38 MB	.csipasswd		66 B	05/08/20 12:41:14
USR:	5.632 KB	Default.CR1X		1.294 KB	03/09/23 13:31:46
		SDGE_Ver_2_0.CR1X	Running, Power Up	26.01 KB	12/30/21 10:11:16

Running Program: CPU:SDGE_Ver_2_0.CR1X
 Run on Power Up Program: CPU:SDGE_Ver_2_0.CR1X
 Program State: program running
 Compile Time: 03/09/23 12:28:06
 OS Version: CR1000X.Std.06.01
 =====
 CPU:SDGE_Ver_2_0.CR1X -- Compiled in SequentialMode.

Uploading Default Program

- The Default program should be added to every station through the 'File Control' tab
- This program must only be named "Default.CR1X" (not "Default(1).CR1X", etc.). If one already exists, resend the new version.
- The file will remain in the datalogger memory but not be set to run unless the station encounters any errors that cause it to lose the main program.
- Note that under the 'Run Options' column, only the main program is set to "Running, Power up"

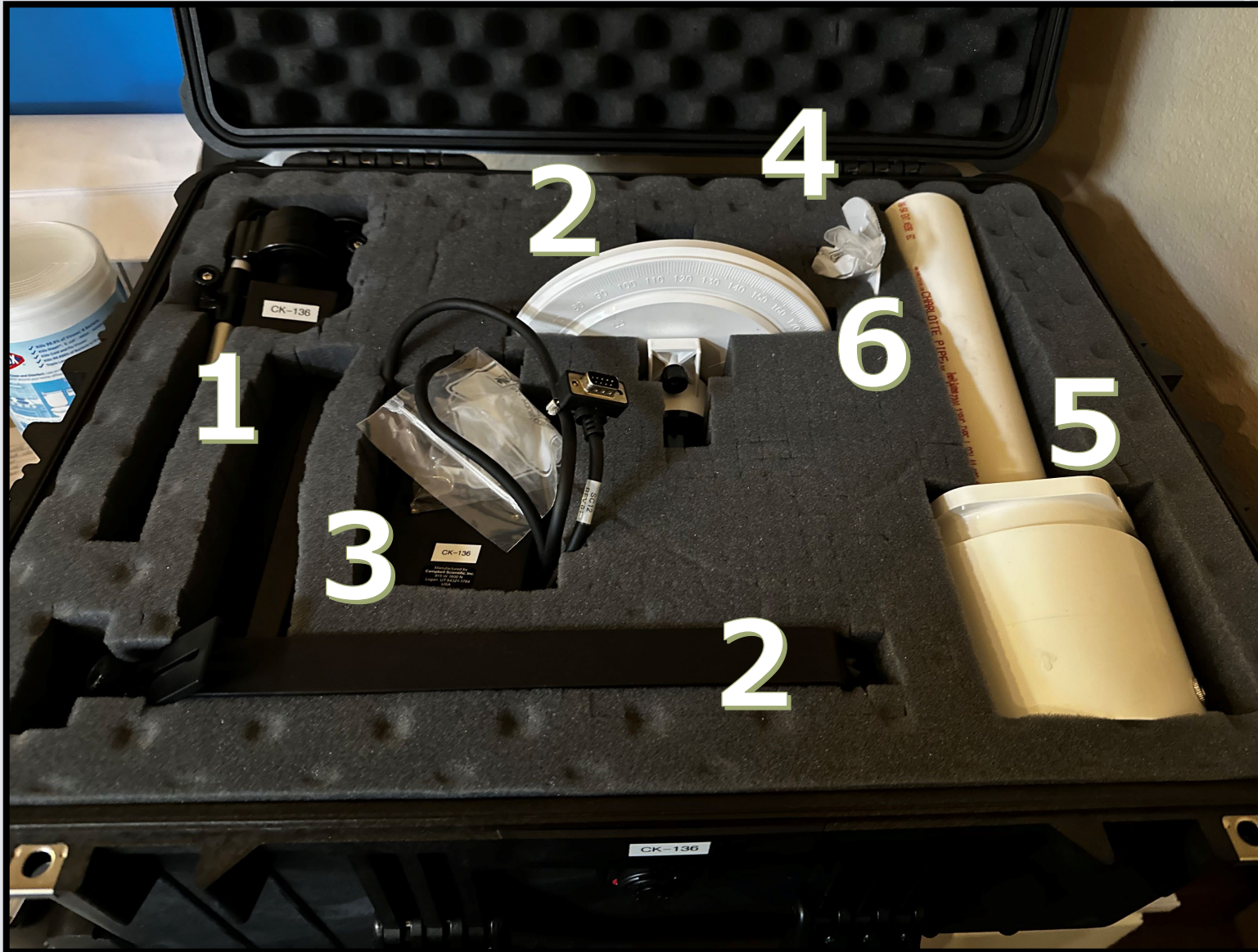
What was completed using DevConfig?

- **Datalogger OS** file through Send OS Tab
 - Updating **Station Name & PakBus Address** through Deployment Tab
 - **Syncing Datalogger Clock** through Logger Control Tab
 - **Datalogger Main Program** file through Logger Control Tab
 - **Datalogger Default Program** file through File Control Tab
- 

Temp/RH Calibration Case

- 8ah SLA battery and charger (1)
- Datalogger (2)
- Keypad (3)
- EE181 sensor (4)
- Power cable for the aspirated fan tube (5)
- AC Plug for charging the battery (6)





Wind Speed & Direction Case

- A RM Young motor and drive for wind speed testing (1)
- A directional test stand and arm (2)
- Keypad (3)
- A torque test disc (4)
- Aspiration fan tube for use with the temp/RH case (5).
- Additional items may include small Allen wrench for wind monitor adjustment, additional torque disc screws, additional cables, GPS

WWG Calibration Sheets (AG & Utility)

WESTERN WEATHER GROUP
Automated Meteorological Monitoring Station
Calibration-Maintenance Worksheet

Company: _____ Station: _____
Date: _____ Time: _____
Weather: _____ Performed By: _____

Sensor Performance vs. Western Weather Calibrated Reference							
Sensor	Model No.	Test			Test After Adjustment		
		Station Value	Reference Value	Diff	Station Value	Reference Value	Diff
Temperature (°F)							± 1.8°F
Relative Humidity (%)							± 7%
Tower Temperature (°F)							± 1.8°F
...Ice Bath (canopy)							± 1.8°F
Solar Radiation (W)							± 5% or 25W
Rain Gauge (Inches)							± 10%
Leaf Wetness (0) - DRY							>275
Leaf Wetness (0) - WET							<275
Soil Temperature (°F)							± 1.8°F

Wind Speed & Direction Sensors - 4-Point Test			
Direction	Bearings	Orientation (to true north)	
Speed			

Datalogger and Station Status			
Charger / Battery	/	Datalogger	Clock Chk
Charging Voltage		OS	Grounding
Load/No Charge		Resets	Comm.
Low 12V Errors		Skip Scans	Desiccant
Int. Battery Volts		WD / Overruns	Lat/Long

Customer Notes:

Parts Required:			
Part #	Description	Recommend	Installed
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>

SOUTHERN CALIFORNIA EDISON
Automated Meteorological Monitoring Station
Calibration-Maintenance Worksheet (WWG 530-342-1700)

Western Wx ID _____ Structure # _____
Latitude _____ Performed by _____
Longitude _____ Date / Time _____

Datalogger Check (from Status Table)			
CR1000X Serial #		Battery Volts / Lithium Battery	
Datalogger OS		Datalogger Clock Check	
DL Program Name (Ver)		Datalogger Errors?	

in Public Table - set Cal_Timer > 1
Use Cal_Data Table to get 2min Avgs

Station Sensor Performance vs Reference Sensor (2 minute Avg)							
Sensor	Model No.	Test			Test After Replacement		
		Station Value	Reference Value	Diff	Station Value	Reference Value	Diff
Temperature (°F)	EE181						± 1.8°F
Rel Humidity (%)	EE181						± 5%
Solar Rad (W/m²)	CS320						± 25W

RM Young Wind Monitor - Wind Speed and Wind Direction Performance			
Sensor Serial #		Wind Vane 180° Check	
Propeller Serial #		Dir Reading when pointed South	
Sensor Height (feet)		Before Removal	After Testing
Sensor Alignment Check (True North)			

WIND SPEED			
Test Points	RPM	MPH Ref	MPH Stn
1	0	0.00	
2	200	2.19	
3	300	3.29	
4	500	5.48	
5	1000	10.96	
6	1500	16.44	
7	3000	32.88	
8	5000	54.80	
9	8000	87.68	

WIND DIRECTION			
Ref Angle	Rotation	Bearing	
0	Start @ 0 degrees		
30		cw	
60		cw	
90		cw	
120		cw	
150		cw	
180		cw	
210		cw	
240		cw	
270		cw	
300		cw	
330		cw	
355		cw	
360/0		ccw	
355		ccw	
330		ccw	
300		ccw	
270		ccw	
240		ccw	
210		ccw	
180		ccw	
150		ccw	
120		ccw	
90		ccw	
60		ccw	
30		ccw	
0/360		ccw	

Check Wind Speed & Wind Dir in the Public Table
Wind Bearing Tolerance ±.5 degrees
Use Torque Disk from lookup table

Starting Torque vs. Wind Speed Lookup Table			
Torque g-cm	Wind Spd mph	Torque g-cm	Wind Spd mph
0.5	1.0	1.9 - 2.0	2.0
0.6	1.1	2.1 - 2.2	2.1
0.7	1.2	2.3 - 2.4	2.2
0.9	1.3	2.5 - 2.6	2.3
1.0	1.4	2.7 - 2.8	2.4
1.1	1.5	2.9 - 3.1	2.5
1.2	1.6	3.2 - 3.3	2.6
1.3 - 1.4	1.7	3.4 - 3.6	2.7
1.5 - 1.6	1.8	3.7 - 3.8	2.8
1.7 - 1.8	1.9	3.9 - 4.0	2.9

To pass Starting Torque 2.4 gm-cm or less

Notes:

PACIFICORP
Automated Meteorological Monitoring Station
Calibration-Maintenance Worksheet (WWG 530-342-1700)

Western Wx ID _____ Station Name: _____
Performed by: _____ Date / Time: _____

Wind Direction Orientation - Check on the ground before doing calibration		
Sensor Orientation Check to True North	Yes / No ?	Error should be < +/- 5 degrees
Junction plate on wind sensor should be facing True South. Check w/GPS hand unit &/or Compass App on phone. Correct orientation is CRITICAL for accurate Wind Dir readings.		

With Keypad, on station datalogger, set Cal_Timer (in Public Table) to 1 - Make sure station clock and cal kit clock are sync'd

RM Young Wind Monitor - Wind Speed and Wind Direction Performance			
Wind Vane 180° Check			
Dir Reading when pointed South			
Before Removal	After Testing		

Torque Test			
Test Points	RPM	MPH Ref	MPH Stn
1	0	0.000	
2	200	3.726	
3	300	5.589	
4	500	9.315	
5	1000	18.630	
6	2000	37.260	
7	3000	55.890	
8	4000	74.520	

Use 1 gram metal screw @ 1cm on torque disc
Does the disc turn (Yes / No)? If No, call Western Weather
Check Wind Speed & Wind Dir in the Public Table
In MPH Stn Column indicates exact match w/ Ref

Rain Gauge - TE-525USW			
Gauge Test	Millimeters H2O	Inches Ref	Inches Station
1	412	0.50	.48-.52?
Yes / No?			

Fuel Moisture Stick & Fuel Temp Check			
New Stick?	Fuel Moisture Reading	Fuel Temp	Air Temp
Yes / No			

If Rain Gauge test fails or Moisture reads 0, Call Western Weather

Station Sensor Performance vs Reference Sensor (2 minute Avg)							
Sensor	Model No.	Test			Test After Replacement		
		Station Value	Reference Value	Diff	Station Value	Reference Value	Diff
Temperature (°F)	EE181						± 1.8°F
Rel Humidity (%)	EE181						± 5%

Temperature & RH Test
Use Cal_Data Tables to get 2min Avgs
Replace if existing sensor fails

Upon completion, call Western Weather Group - they will verify communications with check datalogger for errors.

Calibration Steps Review

1. Initial Arrival at Station Review
2. Update Datalogger OS/Config/Clock/Program/Default
3. Perform new Wiring Changes (Resistor added and Temp/RH wire moved)
4. General Station Checks and Calibration Timer
5. Temp/RH Sensor Calibration Test
6. Wind Torque Test
7. Wind Speed Test
8. Wind Direction Test
9. Replace Fuel Sensors (if applicable)
10. Completion and Final Checks
11. Call WWG to report new calibration & Complete internal calibration form

Initial Arrival at Station Review

Check orientation of wind sensor to true north w/ GPS

This should be done using a GPS unit, walking a straight line either toward the station from the north or south (both if possible). A compass app can also be used on your phone; be sure it's set to "True North" (Magnetic North is typically the default). Check it from both sides of the station. Interference from power lines and/or other metal sources can cause inconsistent readings.

Important! Proper alignment of the wind vane is critical for valid wind direction data.



Initial Arrival at Station Review

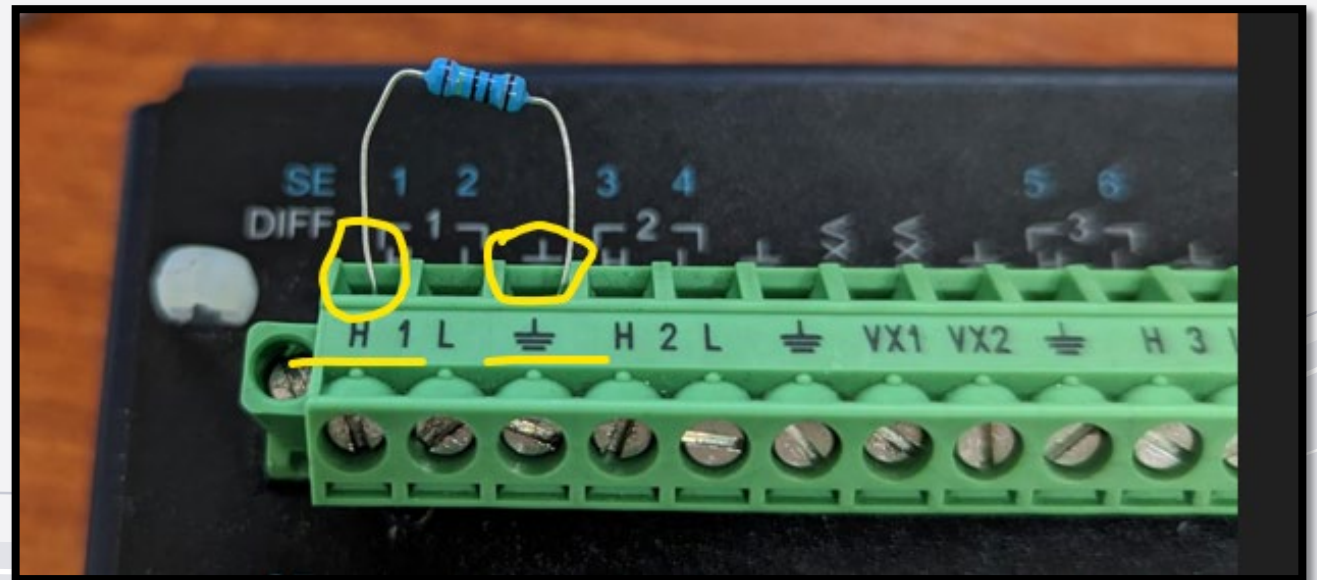
- Verify Solar Panels are aligned for maximum solar resource
- Check the station for any chewed cables or vandalism
- Check for any additional sensors that could change the datalogger program to be uploaded or add calibration steps
- Open the enclosure and note the station and modem LEDs and battery type.
- Perform a quick pull test on datalogger sensor wiring to confirm all wires are tight. Re-secure any if necessary.
- Note the time of day and current weather in case it affects calibration results or WWG inquiries

Update Datalogger OS/Config/Clock/Program/Default

- Device Configuration Utility Software
 - **Datalogger OS** file through Send OS Tab
 - Updating **Station Name & PakBus Address** through Deployment Tab
 - **Syncing Datalogger Clock** through Logger Control Tab
 - **Datalogger Main Program** file through Logger Control Tab
 - **Datalogger Default Program** file through File Control Tab
-
- **CR1000X.std.06.01.OBJ**
 - **SDGE_Ver_2_0.CR1X** - normal station datalogger program
 - SDGE_Ver_2.0_Fuel Sensors.CR1X - stations with Fuel Temp/Moisture Sensors
 - SDGE_Ver_2_0_HD WIND.CR1X - stations with HD wind monitor (black)
 - SDGE_Ver_2_0_CCFC.CR1X - stations with CCFC NDVI Cameras
 - SDGE_Ver_2_1_CCFC_FuelMT_newBatt.CR1X - stations with CCFC Cameras & Fuel Sensors
 - SDGE_Ver_2_0_RF.CR1X - stations with radio repeater base and remote sites
 - **Default.CR1X**

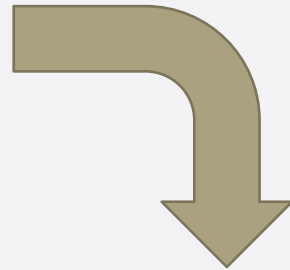
New Step – Adding Resistor to Datalogger

- **Add a 1-ohm resistor to datalogger wiring** between Wind Direction reference wire and Wind Direction ground wire
- RM Young Wind Monitor Wind Speed & Direction Sensor Wiring
- **Green - SE1 (Direction)**
- White - VX1
- Red - P1 (Speed)
- **Black, Blue, Yellow, Shield - Ground**
- *** Special Note: If the Wind Direction Does Not Work, Try Reversing the Blue & White Wires.



New Step – Move Temp/RH Red Power Wire on Datalogger

- Move the Temp/RH Probe Power wire from datalogger 12volts to SW2 (Switched 12v – 2)



- EE181 Temp/RH Sensor Wiring
- Yellow - SE2 (Temp)
- Blue - SE3 (RH)
- **Red - 12V -> SW2**
- Black & Clear - Ground

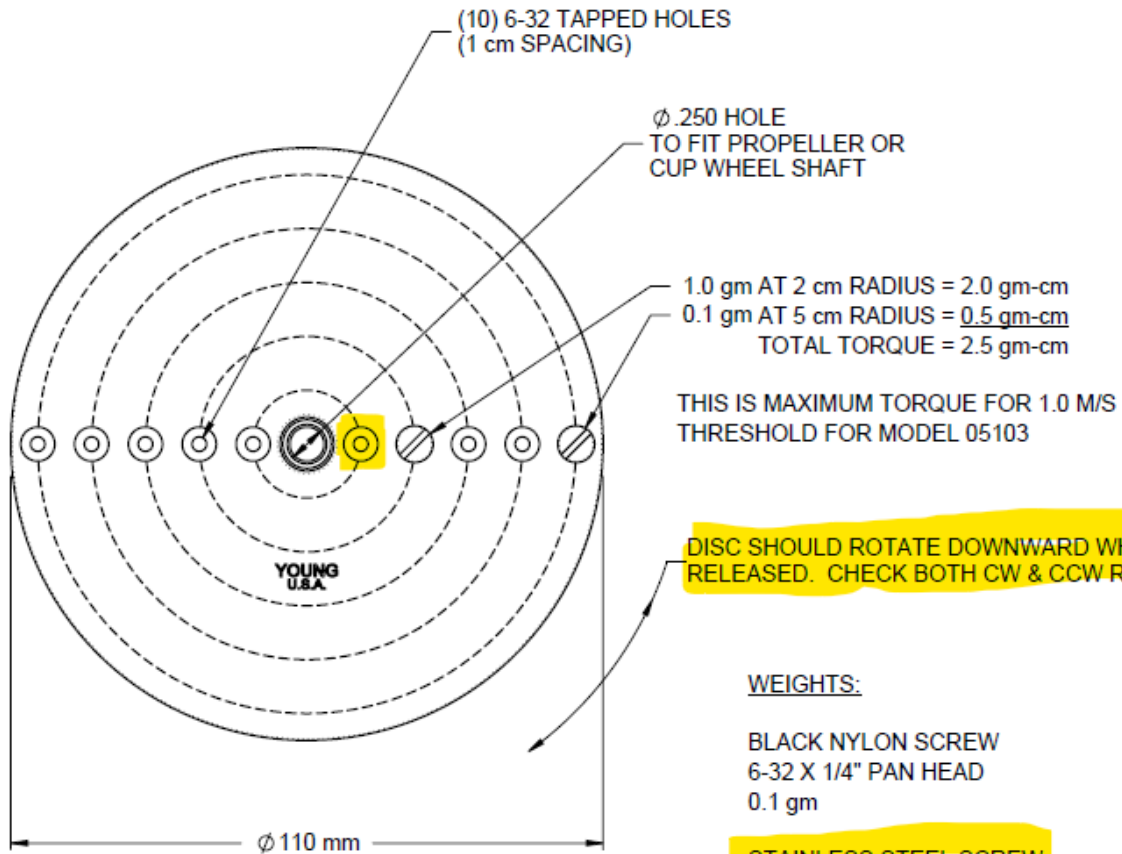
Synchronize Station and Cal Kit Clocks for Temp/RH Test

1. Turn on calibration case's datalogger and synchronize its clock to the station datalogger's clock:
 - Press Esc until you reach the Keypad's splash screen.
 - Press Enter from the Keypad's splash screen to access the main menu.
 - Press Enter from the Keypad's main menu with "Configure, Settings" highlighted.
 - Press Enter from the Keypad's data menu with "Set Time/Date" highlighted.
2. From there you can scroll down to "Minute", press Enter and go into the "Modify Minute" screen. Minutes are the lowest time interval you can set.
3. Use Up/Down keys to change the minute and Enter to set the minute. You will be taken back to the main "Set Time/Date" Screen.
4. Scroll down to "Set". Hit "Set" to confirm the exact time you want (watching the seconds on the station datalogger clock).

Temperature/RH Calibration Test

1. Secure the fan aspirated test shield to the cross-arm.
2. Remove the Temperature and Relative Humidity sensor (EE181) from the white radiation shield and place in fan aspirated shield.
 - Important! The bottom is open and the EE181 can be hit by the rotating fan blade.
3. Place the EE181 from the calibration case in fan aspirated shield (let the two sensors sit in the fan aspirated test shield for 5-20 minutes to stabilize. While waiting, feel free to start the wind tests.
4. Access the “Cal_Data” table. This table takes 2-minute averages from the EE-181.
 1. Press Esc until you reach the Keypad’s splash screen.
 2. Press Enter from the Keypad’s splash screen.
 3. Press Enter from the Keypad’s main menu on “Data”.
 4. Press Enter from the Keypad’s data menu on “Real Time Tables”.
 5. Press Enter from the Keypad’s table menu on “Cal_Data”.
5. Record the readings (Temperature and Relative Humidity) on the Calibration Worksheet.
6. Clean the white radiation shield.
7. Replace station sensor back in white radiation shield (again careful not to damage the sensor).

Wind Torque Test

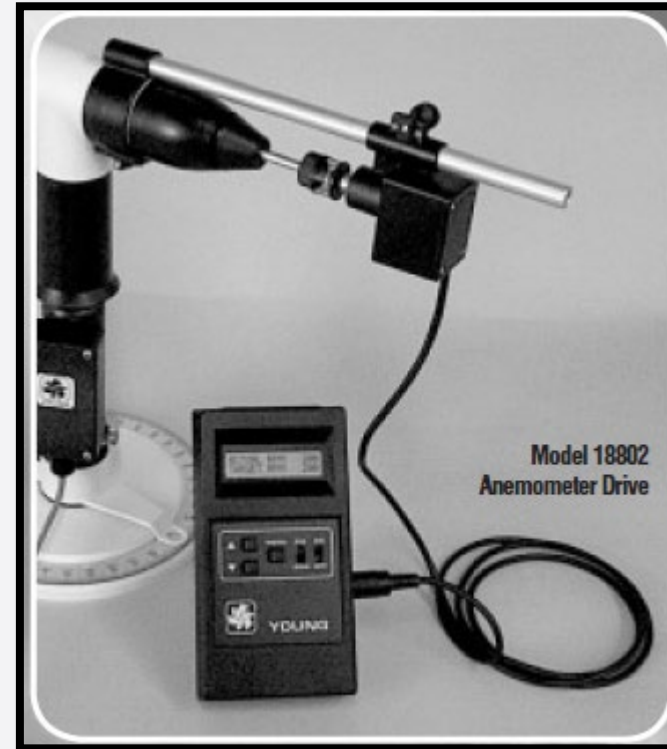


1. Check starting torque with propeller torque disc, enter value on data sheet
2. Use 1.0 gm screw (silver) at first closest hole
3. Placing disc horizontal, the disc should rotate downward



Wind Speed Test

1. Attach anemometer motor drive to wind sensor
 1. Press Esc until you reach the Keypad's splash screen.
 2. Press Enter from the Keypad's splash screen.
 3. Press Enter from the Keypad's main menu on "Data".
 4. Press Enter from the Keypad's data menu on "Real Time Tables".
 5. Press Enter from the Keypad's table menu on "Public".
 6. Press Down Arrow to find "WindSpeed".
2. Double check batteries in Drive are good, mode is set to 'CCW'
3. Check wind speed output at RPM test points and enter on data sheet (view the wind speeds on the station's keypad in the Public table)

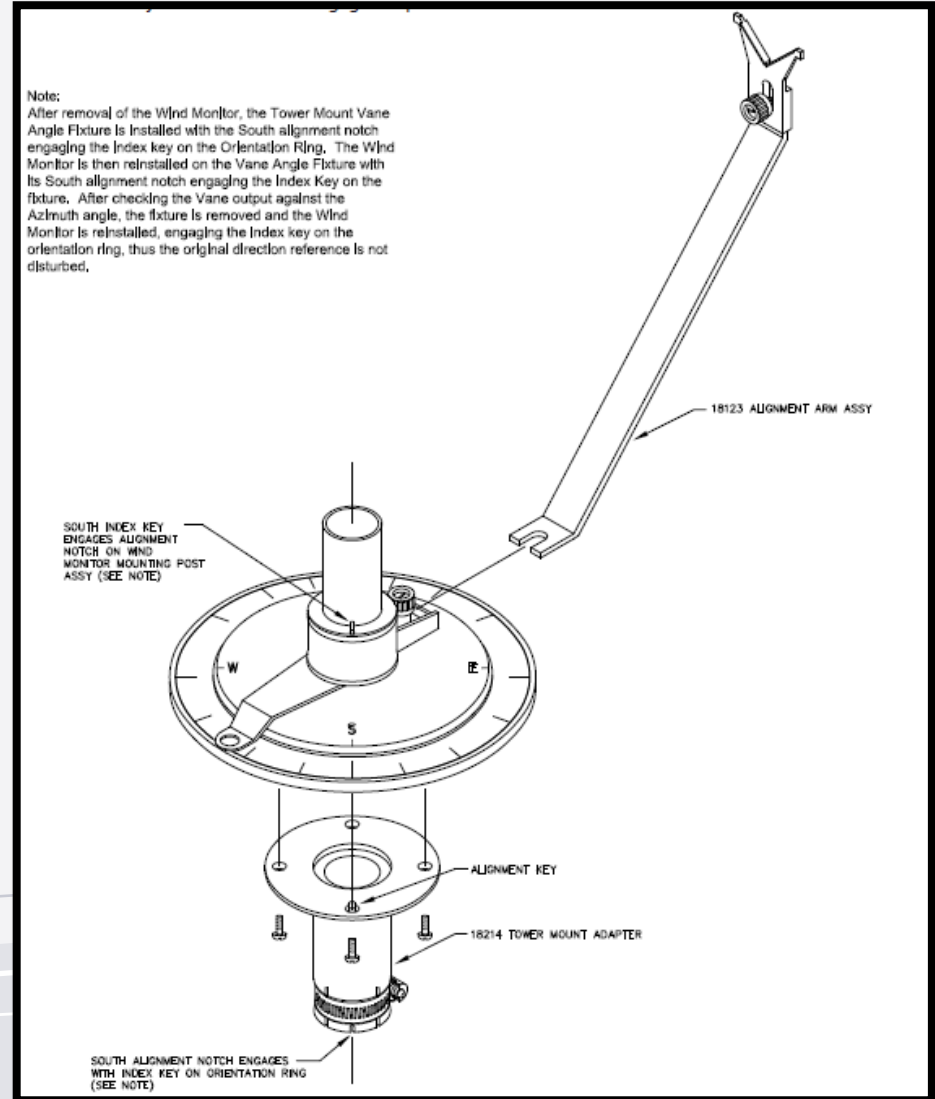


Wind Monitor RPM-MPH Check		
RPM	MPH	Ratio
100	1.10	0.49
200	2.19	0.98
300	3.29	1.47
400	4.38	1.96
500	5.48	2.45
600	6.58	2.94
700	7.67	3.43
800	8.77	3.92
900	9.86	4.41
1000	10.96	4.90
1100	12.06	5.39
1200	13.15	5.88
1300	14.25	6.37
1400	15.34	6.86
1500	16.44	7.35
1600	17.54	7.84
1700	18.63	8.33
1800	19.73	8.82
1900	20.82	9.31
2000	21.92	9.80
2500	27.40	12.25
3000	32.88	14.70
3500	38.36	17.15
4000	43.84	19.60
4500	49.32	22.05
5000	54.80	24.50
8000	87.68	39.20

Wind Direction Test

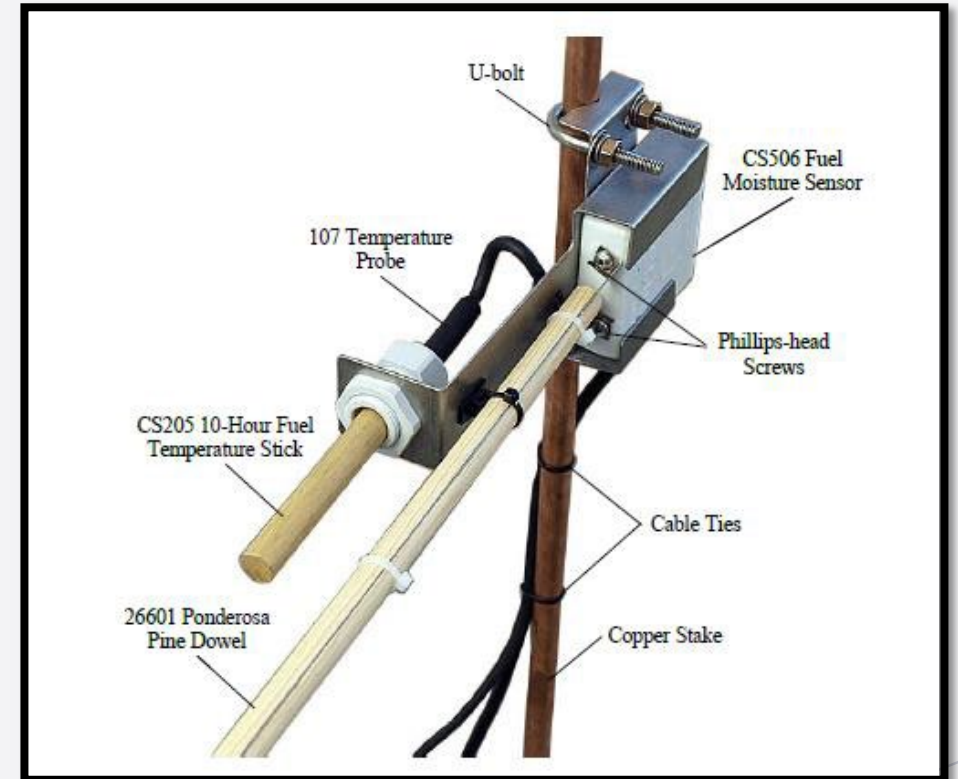
1. a. Before removing the wind sensor, do a "Before Removal" south check by holding the wind vane due south.
 1. i. Press Esc until you reach the Keypad's splash screen.
 2. ii. Press Enter from the Keypad's splash screen.
 3. iii. Press Enter from the Keypad's main menu on "Data".
 4. iv. Press Enter from the Keypad's data menu on "Real Time Tables".
 5. v. Press Enter from the Keypad's table menu on "Public".
 6. vi. Press Down Arrow (8) to find "WindDir".
 7. vii. Record on the data sheet.
2. Remove wind sensor from pole mounting post, note alignment (if no alignment ring or alignment rod, then make special note of the alignment -- before removing the sensor -- by making a mark on the pole where the southerly notch is)
3. Place sensor on vane angle bench stand (southerly notch goes into bench stand's nipple)
4. Test wind direction at calibration points and note values on data sheet
5. Replace sensor on pole mount and secure, note alignment to true south (i.e. box facing south)
6. Hold wind vane due south; view WindDir reading on keypad (in Public table) record on data sheet under "After Testing"
7. Replace prop, align notches on prop with nose cone and secure propeller nut.

Wind Direction Test



Fuel Stick Replacement

1. Inspect the fuel moisture stick and fuel temperature probe (at the base of the telephone pole) for damage. The fuel moisture stick should be replaced yearly (typically in the spring before the fire season). Replace the fuel sticks.
2. Check and record the sensors' output
 1. Press Esc until you reach the Keypad's splash screen.
 2. Press Enter from the Keypad's splash screen.
 3. Press Enter from the Keypad's main menu on "Data".
 4. Press Enter from the Keypad's data menu on "Real Time Tables".
 5. Press Enter from the Keypad's table menu on "Public".
 6. Press Down Arrow (8) to find "ReadFuelMoistureNow", set to 1 or True
 7. Record on the data sheet the FuelMoisture, Fuel Temp & AirTemp_F.
3. If the FuelMoisture is reading 0, pour some water on it and recheck its reading to make sure it's responding. The fuel temperature may be significantly warmer than the air temperature (especially if sunny).



Maintenance

Replace the 26601 Fuel Moisture Stick each spring; more frequent replacements may be required in some environments. The more wet/dry cycles the dowel experiences, the more frequently it will need to be replaced.

To change the 26601 Fuel Moisture Stick, loosen the Phillips-head screws and remove the old fuel moisture stick. Replace it with the new 26601 Fuel Moisture Stick and tighten the screws.

CAUTION

Wear gloves to avoid touching the dowel of the 26601 fuel moisture stick with your bare hands. Your hands can contaminate the dowel with oils and dirt that can affect the measurements.

Misc. Station Checks

1. Set calibration timer to zero with keypad (in Public table).
 1. Press Esc until you reach the Keypad's splash screen.
 2. Press Enter from the Keypad's splash screen.
 3. Press Enter from the Keypad's main menu on "Data".
 4. Press Enter from the Keypad's data menu on "Real Time Tables".
 5. Press Enter from the Keypad's table menu on "Public".
 6. Press Down Arrow (8) until "Cal_Timer" is highlighted.
 7. Press Enter to go into "Edit Field" mode. It will show the current value, for New Value type "0" and press Enter.
2. Verify station's latitude, longitude, and structure #. Record on calibration data sheet
3. Take pictures of the station, ideally one from the North, South, East & West.
4. Ensure that all data points have been recorded before removing calibration equipment and calling WWG.

Misc. Station Checks

- Battery:

- Check battery voltage using software or voltmeter, swap if necessary, **confirm with WWG if unsure.**
- Visibly inspect battery terminals and cables for any corrosion

- Enclosure:

- Check the interior for excessive moisture. Replace desiccant bags, Re-seal hole with putty
- Check for any loose wires, cellular antenna straight and tight. **Note any external antennas installed to WWG.**

- Solar Panel:

- Check vertical alignment of solar panel. Confirm solar panel is 45-55 degrees (measured from the bottom)
- **Note potential shading on solar panel** due to tree canopy or environment to WWG

- Wind Monitor:

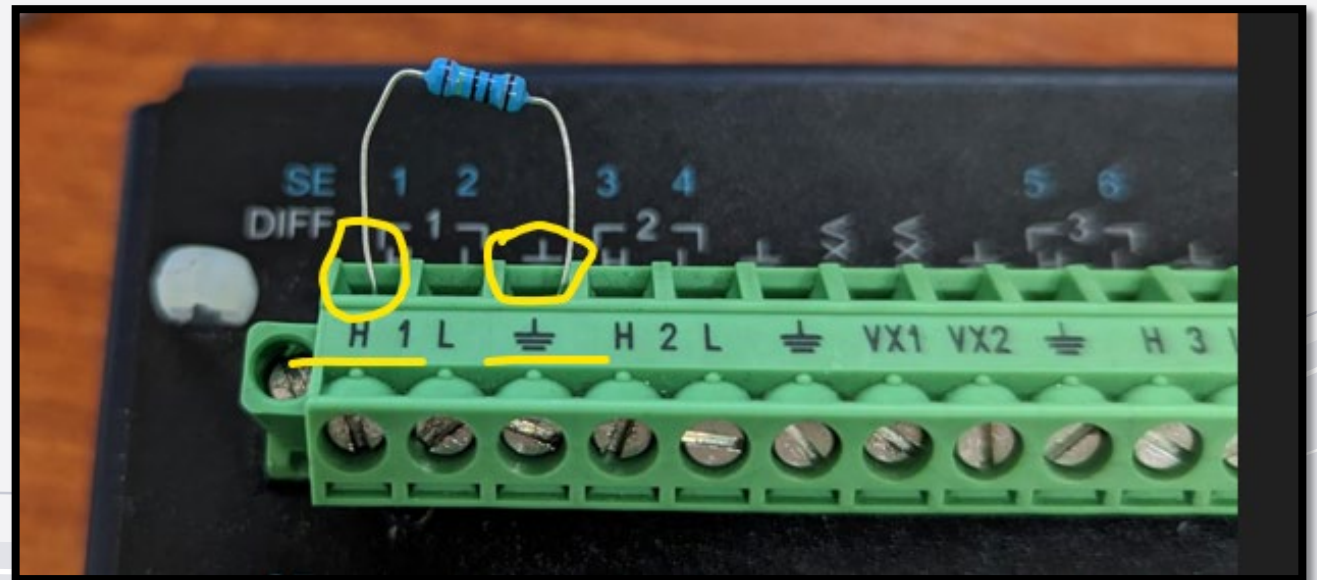
- Re-confirm sensor is accurately aligned (junction box/cable facing true south)
- Evaluate wind sensor placement, are wind speeds blocked by trees or environment? **Note to WWG.**

Calling WWG – Completed Calibration

1. **Call WWG Technical Support (530) 342-1700** after the datalogger updates, new wiring changes, and calibration have been completed, but while you are still in the air to review station LEDs or potential troubleshooting.
2. Be ready to **answer the following questions:**
 1. Station ID, Station Name, SCADA ID
 2. Inform if this is a Verizon or AT&T cellular station
 3. Calibration Results (all passed, or any test failed) If failed, was the sensor replaced?
 4. New Wiring Changes Performed (resistor added and Temp/RH power wire moved)
 5. New OS / Program / Default program uploaded?
 6. PakBus and Station Name re-entered into Datalogger Deployment Screen?
 7. Verify Wind Speed/Direction & Temp/RH in real time with WWG

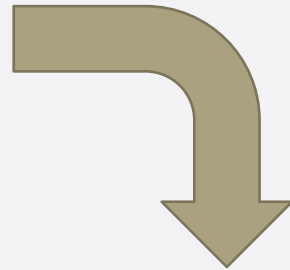
New Step – Adding Resistor to Datalogger

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- RM Young Wind Monitor Wind Speed & Direction Sensor Wiring
- **Green - SE1 (Direction)**
- White - VX1
- Red - P1 (Speed)
- **Black, Blue, Yellow, Shield - Ground**
- *** Special Note: If the Wind Direction Does Not Work, Try Reversing the Blue & White Wires.



New Step – Move Temp/RH Red Power Wire on Datalogger

- Move the Temp/RH Probe Power wire from datalogger 12volts to SW2 (Switched 12v – 2)



- EE181 Temp/RH Sensor Wiring
- Yellow - SE2 (Temp)
- Blue - SE3 (RH)
- **Red - 12V -> SW2**
- Black & Clear - Ground

Wind Speed Bearing Replacement

FLANGE BEARING REPLACEMENT:

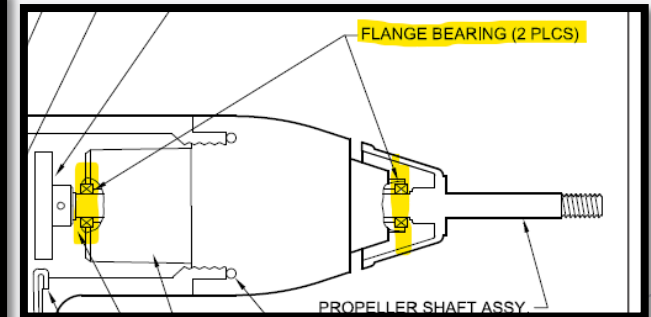
If anemometer bearings become noisy or wind speed threshold increases above an acceptable level, bearings may need replacement. Check anemometer bearing condition using a Model 18310 Propeller Torque Disc. Without it, a rough check can be performed by adding an ordinary paper clip (0.5 gm) to the tip of a propeller blade. Turn the blade with the paper clip to the "three o'clock" or "nine o'clock" position and gently release it. Failure to rotate due to the weight of the paper clip indicates anemometer bearings need replacement. Repeat this test at different positions to check full bearing rotation. If needed, bearings are replaced as follows.

1. REMOVE OLD BEARINGS

- a) Unscrew nose cone. Do not lose O-ring seal.
- b) Loosen set screw on magnet shaft collar and remove magnet.
- c) Slide propeller shaft out of nose cone assembly.
- d) Remove both front and rear bearings from nose cone assembly. Insert edge of a pocket knife under bearing flange and lift it out.

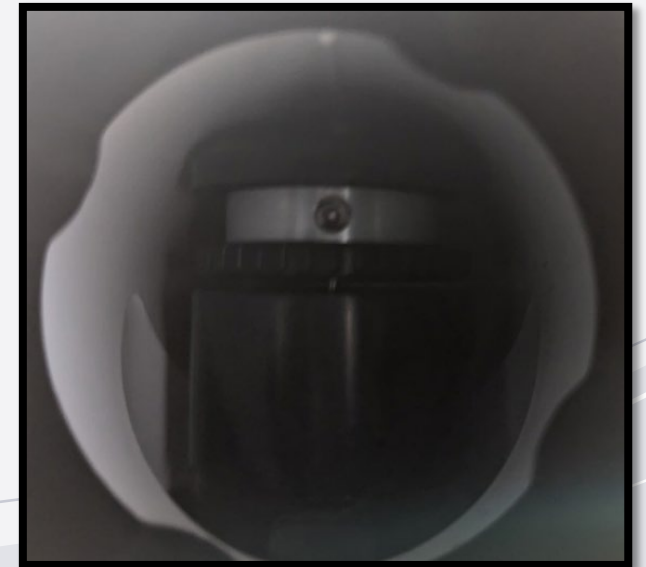
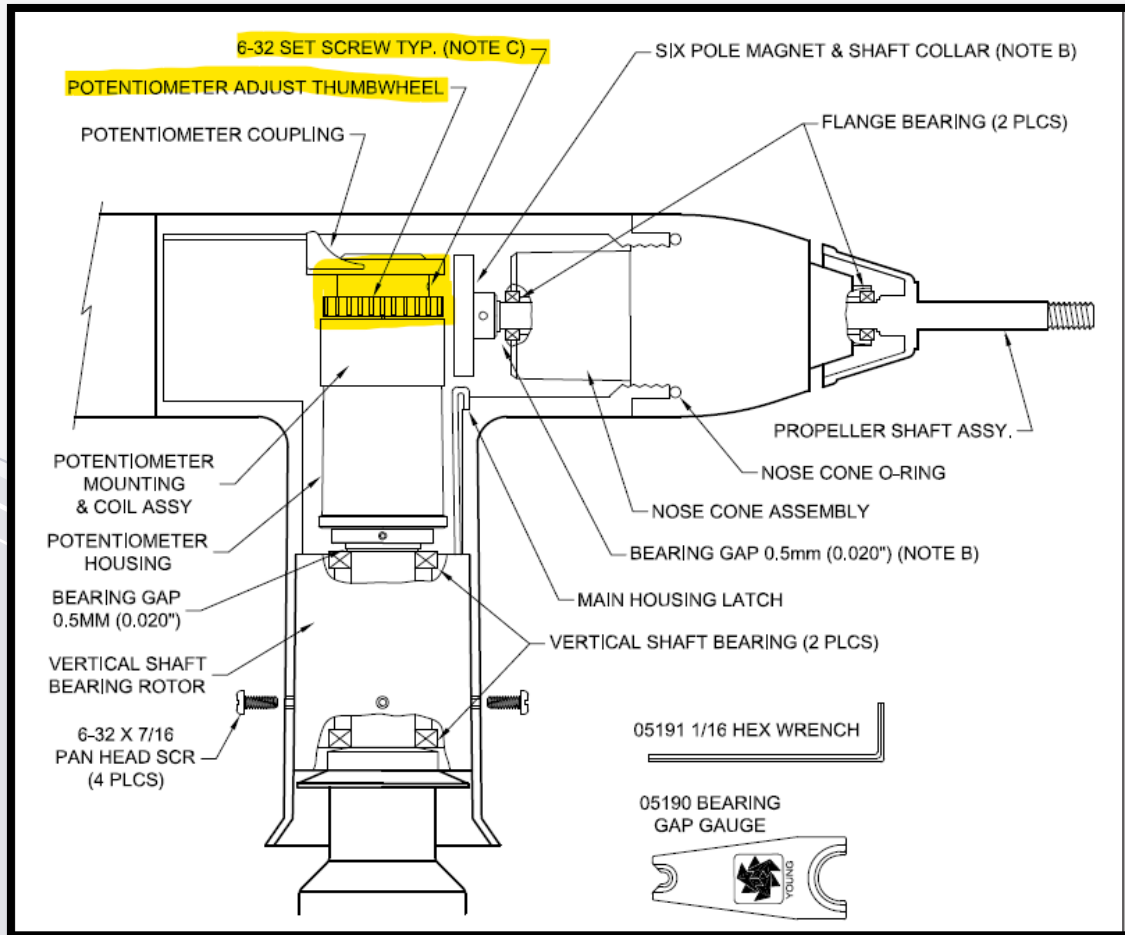
2. INSTALL NEW BEARINGS

- a) Insert new front and rear bearings into nose cone.
- b) Carefully slide propeller shaft through bearings.
- d) Place magnet on propeller shaft allowing 0.5 mm (0.020") clearance from rear bearing.
- e) Tighten set screw* on magnet shaft collar.
- f) Screw nose cone into main housing until O-ring seal is seated. Be certain threads are properly engaged to avoid cross-threading.



Wind Direction Adjustment

TO ADJUST POTENTIOMETER OUTPUT SIGNAL - REMOVE NOSE CONE, LOOSEN SET SCREW IN POTENTIOMETER COUPLING, ADJUST OUTPUT SIGNAL BY MEANS OF POTENTIOMETER ADJUST THUMBWHEEL, RE-TIGHTEN SET SCREW.



Cellular Modem Signal Issues

LED	Color/Pattern	Meaning
Power	Off	Insufficient power input (requires 7-36VDC)
	Solid Green	Sufficient power present
	Green w/Amber Flash	Sufficient power present and modem has a GPS fix
	Solid Red	*Standby mode
	Flashing Green	When the reset button is held, indicates when to release the reset button for a soft reset
Signal	Flashing Red	When the reset button is held, indicates when to release the reset button for a full factory settings reset
	Flashing Amber	When the reset button is held for 20+ seconds, indicates when to release the reset button to enter Recovery mode
	Flashing Red	Recovery mode
Signal	Solid Green	Strong signal (equivalent to 4-5 bars)
	Solid Amber	Fair signal (equivalent to 2-3 bars)
	Flashing Amber	Poor signal (equivalent to 1 bar)
	Flashing Red	Inadequate signal
Network	Solid Green	Connected to 4G LTE network
	Solid Amber	Connected to 2G or 3G network
	Flashing Green	In the process of connecting to a network
	Flashing Red	No network available, attempting to retry connection
Activity	Flashing Red/Amber	Network Operator Switching is enabled, but modem cannot locate the required operator firmware
	Flashing Green	Active data Rx/Tx in progress over WAN (or serial port for default settings)
	Flashing Red	Active data Rx/Tx in progress over serial port (not default setting)
All LEDs	Flashing Amber	Active data Rx/Tx in progress over both WAN and serial port (not default setting)
	Cycling Green	Firmware update or network operator switching in progress
	Cycling Amber	ALEOS software update in progress
All LEDs	Solid Amber	ALEOS software update complete (power LED not Amber)
	Cycling Red	Modem is in Recovery mode

RF Connectivity	RSRP (dBm)	RSRQ (dB)	SINR (dB)
Excellent	>=-80	>=-10	>=20
Good	-80 to -90	-10 to -15	13 to 20
Medium	-90 to -100	-15 to -20	0 to 13
Weak	<=-100	<-20	<=0

Potential for
Issues:

- Cell Modem Model: RV50 vs RV50X
- Cell Modem Network: Verizon or AT&T
- Cell Modem Data Plan Accounting
- SIM Card Re-Seating
- Marginal or Poor Signal
- ALEOS Firmware/Radio Module Firmware
- Cell Modem Template File
- Loose Antennas or External Antenna Alignment

NDVI Camera Issues

SDGE CCFC Camera Stations Status: 3/10/23

Station	Code	PB	IP	DL OS	DL Program	CCFC s/n	CCFC Firmware	Datalogger Settings Confirmed	RV50 Settings Confirmed	RV50 ALEOS	Can connect to camera via RV50	Camera Settings Confirmed	Camera is writing image to DL	Date good image written to DL	DL is getting NDVI value from image	Date last NDVI value written to DL	Notes:
Guejito Ranch	SDGE-GUR		166.161.164.129	5.01	SDGE_Ver_2_0_CCFC	2217	2.7.6	Yes	Yes	4.12	Yes-very good	Yes	Yes	3/10/2023	Yes	3/10/23 - 0.36	Found image showing 1/3 of sky; I zoomed way in, camera was probably
Simon Open Space	SDGE-SOS	3025	166.140.235.50	5.01	SDGE_Ver_2_1_CCFC_FuelMT_newBatt	2218	2.7.6	Yes	Yes	4.13	Yes-very good	Yes	Yes	3/10/2023	Yes	3/10/23 - 0.53	Image looks blurry, camera may be dirty
Highland Valley	SDGE-HVY	55	166.140.250.11	5.01	SDGE_Ver_2_0_CCFC	2223	2.7.6	Yes	Yes	4.12	Yes-very good	Yes	Yes	3/10/2023	Yes	3/10/23 - 0.55	Camera PB = 56 It connects to the camera, but you never get to it
Otay Mesa Border	SDGE-OMB	3361	166.131.33.84	5.01	SDGE_Ver_2_1_CCFC_FuelMT_newBatt	2011	2.7.6	Yes	Yes - slow	4.12	Yes - slow	Yes	Yes	3/10/2023	Yes	3/10/23 - 0.63	Image pointed at fe
Iron Mountain Trail	SDGE-IMT	3007	63.42.9.254	5.01	SDGE_Ver_2_0_CCFC	2186	2.7.6	Yes	Yes	4.12	Yes	Yes	NO	1/18/2023	NO	1/18/2023	Temp/RH not working, battery good. Error Message: Hardware Fault C7 bus C7 OS.
Santa Ysabel North	SDGE-YSA	108	166.167.159.10	5.01	SDGE_Ver_2_1_CCFC_FuelMT_newBatt	?	2.7.6	Yes	Yes - slow	4.14	NO	NO	NO	1/7/2023	NO	1/7/2023	
Warners	SDGE-WAR	86	166.167.66.174	5.01	SDGE_Ver_2_0_CCFC_26AHBat	?	2.7.6	Yes	Yes	4.14	NO	NO	Yes - small	3/10/2023	Yes	3/10/23 - 0.47	cell modem on for 417 days? Same NDVI value for last week
Mission Valley North	SDGE-MVN	3345	166.140.83.38	5.01	SDGE_Ver_2_1_CCFC_FuelMT_newBatt	?	2.7.6	Yes	Yes	4.15	NO	NO	NO	1/7/2023	NO	1/7/2023	NDVI went to -0.95 on 1/8/23
Black Mtn Ranch	SDGE-BMR	3000	63.42.9.250	6.01	SDGE_Ver_2_0_CCFC	?	2.7.6	Yes	Yes	4.15	NO	NO	NO	10/22/2022	NO	10/22/2022	

Potential for
Issues:

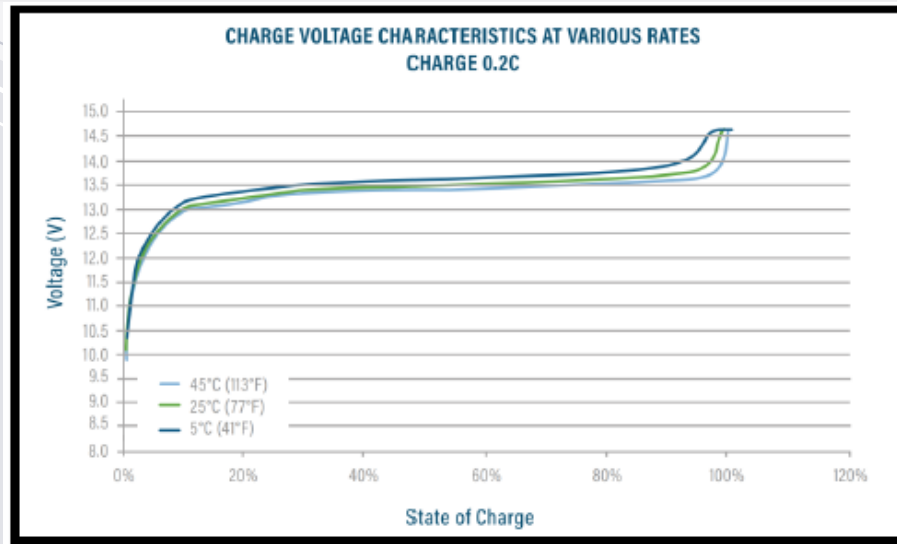
- Datalogger Program
- Datalogger Configuration
- Cell Modem Template
- CCFC Camera Settings
- CCFC Camera Lens Position
- Camera Wiring & Kinked Cables

Lithium Battery Differences

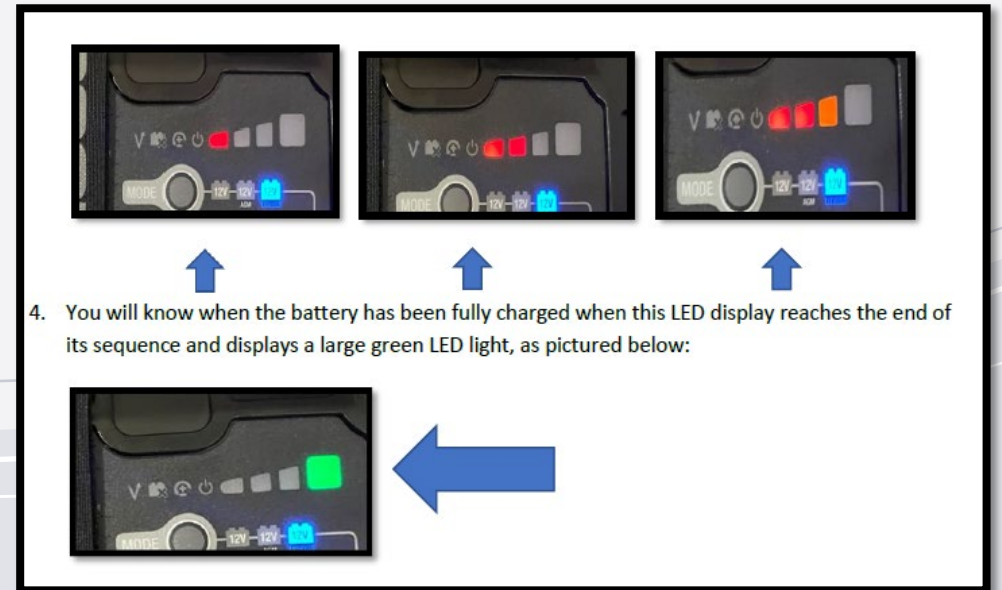
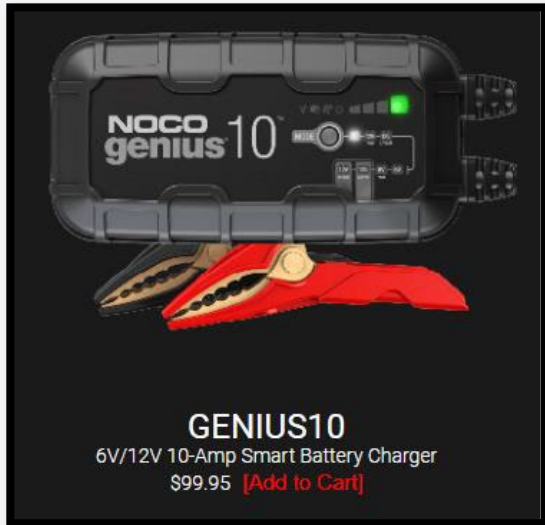
	FLOODED LEAD-ACID	AGM	RELION LiFePO4
FEATURE			
Cycle Life	300 - 400 cycles	300 - 400 cycles	3,500
Max Usable Capacity	50%	50%	85%
Discharge Efficiency	50-90%	50-90%	99%
Maintenance	High	Medium	None
Charge Time	6 - 12 Hours	6 - 12 Hours	1 - 5 Hours
Partial Charging Capable	No	No	Yes
Weight Comparison	100%	100%	50%
Charge Efficiency	80%	85%	99%
Cost	\$	\$\$	\$\$\$

List of differences between the two battery types (Lithium Iron Phosphate and Sealed Lead Acid)

- Lithium batteries may be deceptive with their recorded voltage. You need to ensure the lithium battery is charged (optimally overnight or 5+ hours) prior to installation in the field. The charge rate in the field with the solar panel is much slower than charging from the NoCo Genius 10.
- A lithium battery can read good voltage (12-13v) but be almost 90-95% discharged.
- A lithium battery will read around 13v for nearly all its charged capacity (5%-95%).
- RB52 Lithium batteries are shipped 50% charged or less, so they need to be recharged prior to use.
- Installing a new lithium battery out of the box in the afternoon may not allow the solar panel and sunlight to recharge it enough to survive the night. This may result in station hardware or software failure and potential site revisits.
- Lithium batteries require a special CH200 Charging Regulator OS which needs to be uploaded on-site using the special CH200 Update Cable. Without this charger update, the battery may not be charged optimally or efficiently.
- Lithium batteries that have been fully drained can be recharged fully and reused with confidence. There is a minimal hit to the total battery lifespan.
- If the battery is not recovering from a recharge, do not dispose of it, instead follow WWG procedure to start a warranty claim with RELION. These batteries have a 10-year warranty.
- Because of how LiFePO4 battery chemistry works, the voltage remains constant, and it is difficult to measure discharge or current charge levels, so we rely on a metric called QLOSS. Qloss is the measurement showing the level of battery discharge in Amp Hours. (0 = Fully charged, 52 = 100% drained).
- Sometimes Qloss is reset when the datalogger loses power or the program is re-compiled. You cannot always trust Qloss to be an accurate reading on the lithium battery.



Lithium Battery Charging



RMA (Sending Bad Parts to WWG)

WWG RMA (Return Material Authorization) Form

First Name	<input type="text"/>	Last Name	<input type="text"/>
Company	<input type="text"/>	Date	<input type="text"/>
Return Address	<input type="text"/>	City	<input type="text"/>
State	<input type="text"/>	Zip	<input type="text"/>
Email	<input type="text"/>	Telephone	<input type="text"/>

Returned Part	Serial #	Part Issue Description	From Station ID	Part Removed from Field Date

*Email completed form to Tony@westernwx.com or Place completed form in box with equipment when shipping to WWG Office

RMA (Sending Bad Parts to WWG)

RELiON Warranty Claim & Shipment Instructions

Western Weather Group – Madison Chik – Technical Support Level II

- This guide is to provide you with the proper procedures and information on starting a warranty claim, and the details about shipping a lithium battery.

Step 1: Double check Lithium battery voltage [Current Voltage & after attempted recharge Voltage].

Step 2: Fill out Warranty Claim Form (See example filled out form below).

Step 3: Email WWG (Johnathan@westernwx.com / Madison@westernwx.com / Tony@westernwx.com) the filled out warranty claim form and wait for follow-up email and details to be supplied by WWG.

Step 4: While warranty claim is in progress, store bad lithium battery (do not dispose) in case RELiON requests return shipment.

Step 5: If necessary, use the RELiON supplied shipping box and shipment details below to ship the bad battery directly to RELiON.

Step 6: If necessary, check in with WWG via phone (530-342-1700) or email to confirm replacement battery progress.

RELiON®

CLAIM INFORMATION FORM CIF – 2022March 12, 2023

Do not handwrite or picturize the claim form file (*we do not accept photo's, JPG, PDF, or WPS files*)

REQUIRED DETAIL

Battery model	RB52
(being claimed) Battery Qty	How many RB52 batteries are you claiming?
(in battery bank) Total Battery Qty	This should be the same # as above
(side sticker) Battery Serial No.(s)	Record the battery S/N
Purchase Date	WWG will fill this out
Install Date	Record the date this battery was installed in a weather station
(Vendor name) Purchased Where	Campbell Scientific Inc.
Who possess the Battery(s)	Pacific Gas & Electric Company
(Golf, Boat, RV, PV, etc.) Application	Weather Station
Battery Issue (Describe symptoms, data, voltages, etc)	WWG will fill this out based on the troubleshooting notes
(daily, weekly, Mo.) Usage frequency	Weather station is always powered, battery constantly charged/discharged via DC solar input through regulated 12v

(Name only) Claim Submitted by Put contact info in Customer section	Jonathan Arana
Customer Expectation (Replacement, Repair, Credit, or Test)	Replacement
Customer Reference No. (if any)	WWG will fill this out
Additional Remarks/Requests	WWG will fill this out

Customer 1 Type (Consumer, Dealer, Installer, OEM)	End Consumer / Installer
Customer 1 (Business name)	Pacific Gas & Electric Company
Contact	Fill out the PGE name for the return address
phone #	Fill out the phone # for the return address
email	Fill out the email for the return address
Address	Fill out the address for the replacement battery to be delivered

Questions?