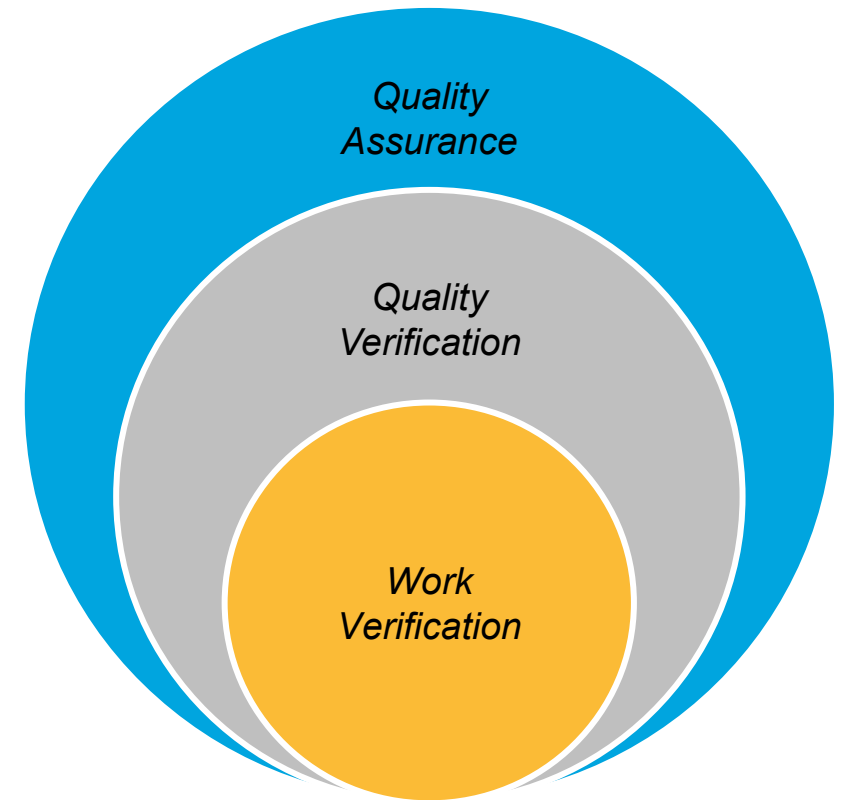


PG&E'S QUALITY MANAGEMENT FOR VM



Quality Management for VM is a tiered approach with both vegetation management operations quality and electric operations quality groups confirming and verifying work is done in accordance with regulatory requirements and related internal governance documents.

	QA	QV	WV
<i>Program</i>	Quality Assurance	Quality Verification	Work Verification
<i>Relationship to VM</i>	External*	External*	Internal
<i>Scope Reviewed</i>	Planned Annual Audit of VM Areas	Completed Inspections & Tree Work, Completed WV	WV of VMI Inspections & Tree Work
<i>Breadth of Review</i>	Statistical Sample	Statistical Sample	100% in EVM
<i>Impact to Workflow</i>	-	-	Required to pass for completion
<i>Objective</i>	Assures compliance with GO 95 Rule 35, Public Resources Code (PRC) §4292, and PRC §4293	Confirms requirements have been met to verify the quality of the work completed	Verifies work is completed to requirements



*QA/QV is an internal PG&E organization, but is external to Vegetation Management. Some of the changes included in this discussion are contemplated as precautionary measures intended to reduce future wildfire risk.