

## **SUN COUNTRY PLAYGROUNDS**

Commercial Playgrounds & Installations  
11710 CHISHOLM COURT  
SANTA CLARITA, CA 91390  
661-268-1550 (OFFICE)  
CSLB NO. 1012256

May 20, 2022

Office of Energy Infrastructure Safety  
Attention: Jason Corsey  
715 F Street, 20th Fl.  
Sacramento, CA 95814

**CASE NO.: 23LA01483**

Dear Mr. Corsey:

We wish to provide the following information and/or documentation in response to the NOTICE OF PROBABLE VIOLATION” attached Investigating Report:

- 1) Sun Country called immediately once we were notified that Custom Canopies had hit a pipe and there was an issue on site.
- 2) Cesar Soto is Director of Facilities at Options for Learning who utilizes the school location.
- 3) “Soto stated that Sun Country began working at the school on 10/15/21”. To clarify our Sub Contractor Custom Canopies started work on 10/15/21.
- 4) Investigation report has some inaccuracies regarding what Mr Hollinger told the investigator. We were hired by Options for Learning to install a shade structure, he was trying to explain to the gentlemen that when we install playground equipment we require the schools to call and/or check as builds, etc. When we do a shade canopy per that agreement it is our sub contractor Custom Canopies who has that responsibility as they are doing the installation labor.

I did state that Custom Canopies hadn't called and did not have a ticket - but I only became aware of that after they hit the pipe.

- 5) As to the section regarding Mr. Graaf's statements in his interview. At absolutely no time did Mr. Hollinger or anyone else from Sun Country state that we had called Dig Alert and it was clear, this absolutely did not happen.

Additionally Mr. Graafs statement that “the bill for the damages to the pipeline was ultimately paid by Custom Canopies, as Sun Country did not have the funds” is absolutely 100% FALSE and he knows that! AT NO TIME DID WE EVER SAY THAT. IN FACT ATTACHED IS A COPY OF OUR CHECK SHOWING WE PAID THE BILL IN DEC. 2021 WE DID NOT GET PAID UNTIL MID FEBRUARY 2022 DUE TO THEIR DELAY IN GETTING US PAYROLL REPORTS AND RELEASES!

6) Per Ex. 8 you can see per Custom Canopies proposal it is their responsibility to call Dig Alert. It was per our agreement their responsibility to call Dig Alert so that they could work within that scheduled once cleared.

7) Once we were notified that Custom Canopies had hit a pipe, we told them to stop working and we immediately called Dig Alert. We called Dig Alert to not only make sure what else might be in the ground but to find out who to contact since this is on public school ground. They provided us with several companies that may be the ones we need to contact we immediately called all numbers given to us and finally it was determined it was Covina Irrigation, repairs were then initiated. Sun Country handled this issue 100%, Custom Canopies made absolutely no attempt to fix the situation that they created.

Thank you in advance, for your consideration of these additional facts.

Very truly yours,



REBECCA HOLLINGER  
Sun Country Playgrounds, Inc.

