

CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD INVESTIGATION DIVISION INVESTIGATION REPORT

DATE: May 5, 2022

CASE No.: 21SA01472

INCIDENT: Excavator struck unmarked, abandoned 2" gas line.

Violations:

City of Kingsburg Department of Public Works Gov't Code 4216.3 (c) (1) (A): Failure to provide electronic positive response

Pacific Bell (dba AT&T)

Gov't Code 4216.3 (a) (1) (A): Failure to respond to excavator by legal start date and time

Comcast

Gov't Code 4216.3 (a) (1) (A): Failure to respond to excavator by legal start date and time

Executive Summary:

On July 13, 2021, while tying in a new sewer to an existing sewer line, Bill Nelson General Engineering Construction (Bill Nelson Construction) kinked an unmarked 2-inch Southern California Gas Company (SoCal Gas) plastic natural gas service line with backhoe bucket. Bill Nelson Construction was a subcontractor for Swinerton Builders (Swinerton), who was contracted by T-Mobile to build their new call center in Kingsburg, CA.

On two prior instances, the unmarked line had been exposed in different locations. Earlier, on July 1, 2021, a Swinerton employee emailed the SoCal Gas field planning associate to ask if the line was active, and if so, to mark it. The field planning associate said that he would make the request, but that Swinerton would need to contact the one-call center. The field planning associate emailed the SoCal Gas district supervisor, but the email was never acted on. The Swinerton employee called 811 and tried to avail himself of USA North 811's call back option but ended the call before the request was complete and was never called back by the USA North system. Bill Nelson Construction continued excavation work. As a result, SoCal Gas did not go onsite to find the location of the line prior to the damage on July 13, at which time SoCal Gas identified the line as abandoned.

An excavator is not required to notify the one-call center or the operator of the discovery of an unmarked, exposed line, nor is the excavator required to cease excavation. When notified of an unmarked, exposed line, an operator is under

no legal obligation to respond. The excavator and SoCal Gas are not violation of Government Code § 4216 *et seq*.

The City of Kingsburg did not use electronic positive response for Swinerton or Bill Nelson Construction tickets, in violation of Government Code § 4216.3 (c)(1)(A). Pacific Bell and Comcast responded late to Swinerton and Bill Nelson Construction tickets by approximately 20 minutes and a day and a half, respectively, in violation of Government Code § 4216.3 (a)(1)(A).

Report Date:	Case Number:	Notification Date:
May 5, 2022	21SA01472	July 13, 2021

Subject of Investigation: Excavator struck unmarked, abandoned 2" gas line.

Reporting Party Information:

Chris Dupzyk Swinerton Builders 15 Business Pkwy Ste. 101 Sacramento, CA 95828

Prior Relevant Board Actions:

Swinerton

Date	Case No.	Violations	Actions Taken
9/14/2020	19LA1090	GC 4216.2(b)	Education

AT&T

Date	Case No.	Violations	Actions Taken
9/14/2020	19LA1021	GC 4216.3(a)(1)(A)	Education

Southern California Gas Company

Date	Case No.	Violations	Actions Taken
11/16/2020	20LA1086	GC 4216.3(a)(1)(A)	Education

City of Kingsburg Department of Public Works: None

Comcast: None

Date and Time of Incident:

July 13, 2021, 1:10 PM

Location of the Incident:

333 Sierra Street, Kingsburg, CA – west side of property, near southwest corner of old K-Mart

Ticket:

W111700318-00W (Swinerton) | NEW | Created 4/27/21 | Legal Start 4/29/21 | Expires 5/25/21 W111700318-01X (Swinerton) | NRSP | Created 5/6/21 | Legal Start 5/6/21 | Expires 5/25/21 W111700318-02X (Swinerton) | AMND | Created 5/6/21 | Legal Start 5/6/21 | Expires 5/25/21 X114000542-00X (Bill Nelson) | NEW | Created 5/20/21 | Legal Start 5/24/21 | Expires 6/17/21 X114000542-01X (Bill Nelson) | RNEW | Created 6/14/21 | Legal Start 5/24/21 | Expires 7/12/21

X114000542-02X (Bill Nelson) | RNEW | Created 7/6/21 | Legal Start 5/24/21 | Expires 8/3/21 W119400204-01X (Swinerton) | Type: NEW | Created: 7/13/21

Operator:

Southern California Gas Company

Excavator: Bill Nelson General Engineering Construction

Facility Type Damaged:

2-inch Aldyl-A plastic natural gas distribution service (abandoned)

Scene Description

Construction site, building infrastructure for new T-Mobile call center out of old K-Mart

Investigation

Chris Dupzyk of Swinerton Builders (Swinerton, CSLB License # 92, **Exh. 1**) on July 16, 2021, submitted a damage ticket to USA North 811 (**Exh. 2**) at 12:11 pm on July 13, 2021, submitted a damage notification to the Board (**Exh. 3**) at approximately 1:19 pm the same day. In both, he had indicated the damage of an unmarked gas line. Dupzyk indicated that Swinerton subcontractor Bill Nelson General Engineering Construction (Bill Nelson Construction, CSLB License # 692068, **Exh. 4**) was performing the excavation work at the time (**Exh. 5**).

Swinerton had been contracted by T-Mobile to construct a customer call center in Kingsburg, CA (**Exh. 6**). Dupzyk indicated that Bill Nelson General Engineering Construction was tying in a new sewer to an existing sewer next to an old K-Mart building when they hit a 2-inch Southern California Gas (SoCal Gas) natural gas line. He stated that SoCal Gas arrived within 25 minutes and indicated to him that the line had been abandoned and was not on SoCal Gas's maps (**Exh. 5**). SoCal Gas would confirm that the line was an abandoned 2-inch Aldyl-A plastic service line (**Exh. 7**).



Figure 1. Google Earth map image of excavation polygon submitted by Bill Nelson Construction (Ticket # X114000542-00X) and approximate damage location, Kingsburg, CA. Excavation polygon includes 200-foot buffer added by USA North 811.

Bill Nelson Construction had a valid ticket at the time of the incident. Dupzyk indicated that Swinerton, as general contractor, created the initial tickets for the job in May (W111700318-00W, Exh. 8), then required their subcontractors to get tickets, allowing their own tickets to expire (Exh. 5). Bill Nelson
Construction obtained a ticket with a start date of May 24, 2021 (X114000542-00X, Exh. 9). Bill Nelson Construction continuously renewed the ticket (Exh. 10) and had an active ticket at the time of the incident (Exh. 11). As of February 2022, Bill Nelson Construction continued to have an active ticket for the area (Exh. 12).

SoCal Gas responded to both Swinerton's and Bill Nelson Construction's new tickets and provided electronic positive responses of "(010) LOCATE AREA MARKED."

For both new tickets, the City of Kingsburg did not provide an electronic positive response. Swinerton concurrently sent a "No Response" ticket (**Exh. 13**) and an amendment ticket "CORRECTING METHOD OF PREMARKING" (**Exh. 14**). The amendment reflected a change in the delineation method listed on the ticket from "other" to "white paint." Ryan Boyd, Water Operator II for the Kingsburg Department of Public Works, stated that they'd been diligent about marking the water lines for the project, but had not been aware of the electronic positive response requirement (**Exh. 15**). He indicated he believed that they had always responded to tickets for the job on time, but that they did

not maintain documents that would demonstrate one way or another whether they had responded to the Swinerton ticket on time (**Exh. 16**).

For both new tickets, Pacific Bell (AT&T) and Comcast of Northern California responded with "(080) EXTRAORDINARY CIRCUMSTANCES EXIST - NO LOCATE DUE TO WEATHER/EMERGENCY/SAFETY CONDITIONS" prior to 5:00pm on the due date. For Swinerton's new ticket, AT&T and Comcast reported "(001) CLEAR - NO CONFLICT" within 20 minutes after 5:00pm on the due date on April 29. For Bill Nelson Construction's new ticket, AT&T and Comcast reported "(010) LOCATE AREA MARKED" shortly after 9am two working days after the legal start date and time (Exhs. 17 & 18). National Weather Service climate data demonstrates that at the nearby Hanford Municipal Airport the high and low temperatures on April 29 were 91°F and 47°F, respectively, and on May 24 were 89°F and 53°F, respectively. The only precipitation in the month of April was on April 25 and 26, for a combined total of 0.16 inches. There was no precipitation during the month of May (Exh. 19). When asked about the reason for the response of "EXTRAORDINARY CIRCUMSTANCES," UtiliQuest representative Joseph Anton, on behalf of AT&T, indicated that they "had several employees out on Covid Leave...causing some delays" (Exh. 20). UtiliQuest also marks for Comcast (Exh. 12), though Comcast does not use UtiliQuest for electronic positive responses (Exh. 20).

Jimmy Chambers of Bill Nelson Construction indicated that the incident on July 13 was the most recent of three in which the same line was exposed, though the two previous times were exposures, not damages. The first exposure had occurred approximately five to six weeks prior when they were identifying the exact location of an electric line. Chambers indicated that the co-location of gas and electric lines concerned him greatly given the ignition risk associated with striking both concurrently, had the gas line turned out to be active. The line was buried approximately four feet deep. The second instance in which his crew had exposed the line was two weeks earlier, approximately 150 feet away from the first location. Chambers could not remember the exact dates of these exposures. On July 13th, they uncovered the line again, approximately 45 feet from the second location. At this time, the line was 14 inches below pavement. His crew discovered the line with a backhoe bucket. The backhoe operator had felt resistance in lifting the bucket up, which indicated that they might have struck a line. Chambers indicated that the excavator bucket kinked the line but did not break it. Chambers indicated that he contacted Swinerton about the damage. Chambers indicated that in no place was the line marked, and that SoCal Gas only arrived on-scene after the third exposure: the damage on July 13 (Exh. 21).

Bill Nelson Construction and Swinerton actions following prior exposures

Chambers indicated that he contacted Swinerton, and Swinerton was to make the contact with SoCal Gas. Dupzyk indicated that he was aware of the exposed, unmarked line on July 1, and that he had emailed the field planning associate assigned by SoCal Gas (who had coordinated the new service install) asking if he could confirm the gas line was active and, if so, to mark it out. The field planning associate said that he would "make a call but you have to go through USA" and request a phone call or a meeting regarding the line (**Exh. 22**). Mr. Dupzyk indicated that he called 811 on July 8 to report the unmarked line, but rather than wait on hold for an available agent, he chose the available option to have 811 contact him when an agent was available. He indicated that he never received a call back from 811 and that he forgot to call again. Dupzyk stated that it was an oversight and that he should have called back (**Exh. 23**). When asked, Ryan White of USA North 811 indicated that the call record showed that the user of Dupzyk's phone number terminated the call prior to completing the call back process (**Exh. 24**).

When asked about his experience calling 811 on July 16, Dupzyk indicated that it did not take long—that he was second in line and it only took 5-10 minutes to get to an agent. On August 19, Dupzyk was contacted via email and asked if there was a reason he did not call 811 until July 8, when the SoCal Gas field planning associate had suggested on July 1 that he do so, and if there were a reason that it was him that was to call 811 instead of someone at Bill Nelson Construction (**Exh. 25**). As of the date of this report Dupzyk has not responded.

SoCal Gas's processing of exposure notifications

SoCal Gas has procedures that indicate that persons may contact SoCal Gas directly about exposed lines. Specifically, Operations Standard SCG 184.0200 states that "USA advises callers reporting exposed or damaged subsurface installations belonging to members or non-members of USA to contact the owners directly" and "to notify the Company or USA, if exposed subsurface installations locations are in conflict with markings" (Sections 4.6.4 and 4.6.12, **Exh. 26**).

SoCal Gas indicated that their field planners are aware that the locate and mark process is done through the 811 process and identified in their procedures that employees are to direct excavators to Underground Service Alert ahead of planned excavation. SoCal Gas also has a dispatch process for when someone calls the number on the ticket. SoCal Gas did not produce procedures for how a field planner is supposed to respond when asked about an unmarked line. SoCal Gas stated that "[r]andomly contacting any known gas employee is not advised" and that, in this case, SoCal Gas had "been unable to find a valid ticket for this excavator at this location on the date they reached out to the planner." SoCal Gas found that the planner sent an email to the district supervisor, but the email was not recognized as urgent (**Exh. 27**).

Previous Incidents

On November 16, 2020, SoCal Gas was found in violation of Gov't Code 4216.3(a)(1)(A) (Investigation 20LA1086) when it failed to mark a gas pipeline in Bakersfield, causing the excavator to rupture it during horizontal boring.¹ The failure was due to an oversight of an employee to double-check that he had marked the entirety of a large area.²

On September 14, 2020, Swinerton was found in violation of Gov't Code 4216.2(b) (Investigation 19LA1090) when its subcontractor Pierre Landscaping ruptured a 2-inch gas line while digging a drainage ditch at Lemonwood Elementary School on February 19, 2019.³ The Swinerton Project Manager was on site at the time of the damage. On the day of the damage, the Pierre Landscaping employee ran into the Swinerton Project Manager's trailer to inform the Swinerton Project Manager, and the Swinerton Project Manager called 911. The Project Manager indicated that he let subcontractors obtain their own "call before you dig" ticket, but that Swinerton had begun a new program to track tickets.⁴

On September 14, 2020, AT&T was found in violation of Gov't Code 4216.3(a)(1)(A) (Investigation 19SA1021) for failing to respond to ticket W007000152,⁵ due March 13, 2020, until March 17, 2020, after new, remark, and damage/exposed ticket revisions were issued two working days after the legal start date. AT&T's UtiliQuest representative had stated that they were having a difficult time responding to tickets because their workforce was calling out because of coronavirus concerns, and AT&T had not granted permission to use electronic positive response code "(080) EXTRAORDINARY CIRCUMSTANCES EXIST - NO LOCATE DUE TO WEATHER/EMERGENCY/SAFETY CONDITIONS".⁶

Investigative Findings

https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52140&shareable=true Report of Investigation available at

https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52152&shareable=true

³ Decision available at <u>https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52058&shareable=true</u> ⁴ Notice of Probable Violation available at

https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52134&shareable=true Report of Investigation available at

https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52147&shareable=true

¹ Decision available at <u>https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52064&shareable=true</u> ² Notice of Probable Violation available at

⁵ Decision available at <u>https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52060&shareable=true</u> ⁶ Notice of Probable Violation available at

https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52136&shareable=true Report of Investigation available at

https://efiling.energysafety.ca.gov/eFiling/Getfile.aspx?fileid=52149&shareable=true

I. AT&T and Comcast are in violation of Government Code Section 4216.3 (a)(1)(A) for tickets W111700318-00X and X114000542-00X

Both AT&T and Comcast provided electronic positive responses to X114000542-00X using Code 80 ("EXTRAORDINARY CIRCUMSTANCES EXIST") prior to the legal start date and time on both initial notifications before updating their response code after the legal start date and time. For ticket W111700318-00W, both AT&T and Comcast responded with "no conflict" within 20 minutes after the start time. Ticket X114000542-00X was submitted at 9:01 a.m. May 20. Both AT&T and Comcast responded shortly after 9:00 a.m. on May 26—two days after start date and time. Comcast and AT&T did not complete marking until the sixth calendar day, not counting the date of notification. For neither ticket did other operators respond with Code 80, and weather data does not indicate environmental conditions that would inhibit marking activities. Staffing issues do not relieve an operator of the obligation to respond to an excavation notice on time, and all operators—with the possible exception of Kingsburg, discussed below—did respond on time.

II. City of Kingsburg is in violation of Government Code Section 4216.3 (c)(1)(A) for tickets W111700318-00X and X114000542-00X

The City of Kingsburg did not provide electronic positive responses to either Swinerton's or Bill Nelson Construction's initial notifications. Swinerton provided a no response notification (W111700318-01X) identifying City of Kingsburg as failing to respond. A Kingsburg Department of Public Works representative indicated that they had been diligent in marking the job but had been unaware of the electronic positive response requirement.

III. Previous SoCal Gas incident is unrelated to this incident

SoCal Gas was found in violation of Gov't Code 4216.3(a)(1)(A) in Investigation 20LA1086 when it failed to mark a gas pipeline, causing the excavator to rupture it during horizontal boring. In that case, the failure to mark was due to failure of an employee to double-check that he had marked the entirety of a large area. In this case, SoCal Gas did not mark the abandoned line as it did not appear on its maps.

IV. Bill Nelson Construction/Swinerton/T-Mobile was not required to notify the operator of an unmarked line

Gov't Code Section 4216.3 (e) requires an excavator to notify the one-call center if the operator listed on a ticket does not respond to the ticket. Gov't Code Section 4216.4 (b) requires an excavator to contact the operator if they are unable to locate a marked subsurface installation. Gov't Code Section 4216.4 (c)(1) requires an excavator who discovers or causes damage to a subsurface installation to contact the operator. No Gov't Code Section 4216 *et seq*. provision requires an excavator to contact the one-call center or the operator upon discovery of an unmarked line in the delineated area.

V. SoCal Gas was not required to respond to notification of an unmarked line

Just as statute does not require an excavator to contact the operator upon discovery of an unmarked line in the delineated area, it does not require the operator to respond to an excavator notifying the operator of an unmarked line.

VI. Bill Nelson Construction/Swinerton/T-Mobile was not required to cease excavation activities while the identity of the unmarked line was still in question

Statute identifies that an excavator must cease excavation activities when field marks are no longer visible (4216.3(b)) and when a new ticket is filed after an existing ticket expires (4216.2(i)). An excavator may contact the operator with questions about the marks (4216.4(b)) but is not required to cease excavation activity until the questions are answered. Swinerton contacted SoCal Gas about the exposed line on July 1, and its subcontractor Bill Nelson Construction continued excavation activity until July 13, when the line was struck. Gov't Code 4216 *et seq*. did not require Bill Nelson Construction/Swinerton/T-Mobile to cease excavation activity pending SoCal Gas's response.

VII. Neither the excavator nor SoCal Gas are violation of Gov't Code Section 4216 *et seq*.

As Bill Nelson Construction/Swinerton/T-Mobile was not required to notify the operator or one-call center of an unmarked facility in the delineation area, nor were they required to cease excavation pending a response from SoCal Gas, Bill Nelson Construction/Swinerton/T-Mobile is not in violation of Gov't Code Section 4216 *et seq*. As SoCal Gas was not required to respond to the Swinerton's direct notification of an unmarked line, SoCal Gas is not in violation of Gov't Code Section 4216 *et seq*.

Investigator Name	Supervisor Name	
Tony Marino	Jason Corsey	
Signature	Signature	
tony Marino	Jason Corsey	

Witness List

Name: Ryan White Organization: USA North 811 Address: 4005 Port Chicago Highway, Suite 100 Concord, CA 94520-1122 Knowledge of: USA North 811 call back feature

Name: Chris Dupzyk Organization: Swinerton Builders Address: 15 Business Pkwy, Ste101 Sacramento, CA 95828 Knowledge of: T-Mobile call center project

Name: Jimmy Chambers Organization: Bill Nelson General Engineering Construction Knowledge of: Excavation around abandoned pipe

Name: Joseph Anton Organization: UtiliQuest Knowledge of: Comcast and Pacific Bell responses

Name: Ryan Boyd Organization: City of Kingsburg Department of Public Works Knowledge of: City of Kingsburg responses to tickets

Exhibit List

Exhibit #	Description	Date Received	Received From
1	Swinerton Builders CSLB	7/16/21	CSLB License
	License #92		Check
2	Damage ticket requested by	7/16/21	USA North One
	Swinerton		Call Center
3	Notification D211940002	7/13/21	Chris Dupzyk
4	Bill Nelson Construction CSLB	7/16/21	CSLB License
	License #692068		Check
5	Report of Interview, Mr.	7/16/21	Chris Dupzyk
	Dupzyk at 9:30am on 7/16/21		
6	Business Journal article on T-	7/17/21	Internet
	Mobile call center at incident		Search
	site		
7	Southern California Gas	8/9/21	Southern
	Company response regarding		California Gas
	incident and procedures		Company
8	Initial Ticket obtained by	9/6/21	USA North One
	Swinerton W111700318-00W		Call Center
9	Initial ticket called in by Ben	7/16/21	USA North One
	Nelson Construction		Call Center
10	Ben Nelson 1st renewal of	9/6/21	USA North One
	X114000542		Call Center
11	Active ticket of Bill Nelson	7/16/21	USA North One
	Construction, second renewal		Call Center
12	Ticket X114000542-11X	2/24/22	USA North One
			Call Center
13	No Response ticket for	9/6/21	USA North One
	W111700318		Call Center
14	Amendment ticket requested	7/16/21	USA North One
	by Swinerton		Call Center
15	Report of Interview of Ryan	2/15/22	Ryan Boyd
	Boyd		
16	Report of Interview of Ryan	2/23/22	Ryan Boyd
	Boyd, 2/23/22		
17	Electronic Positive Response	9/6/21	USA North One
	information for Swinerton		Call Center
	initial ticket W111700318-		
	ooW		

18	Electronic positive response for Ben Nelson initial ticket X114000542-00X	9/6/21	USA North One Call Center
19	Climate data for Hanford Municipal Airport April and May 2021	2/4/22	National Weather Service
20	Response from J. Anton regarding AT&T's "Code 80" response	2/17/22	Joseph Anton
21	Report of Interview, Jimmy Chambers 7/16/21	7/16/21	Jimmy Chambers
22	Email in which Juan Ferrer directs Chris Dupzyk to contact 811 regarding unmarked gas line	7/19/21	Chris Dupzyk
23	Report of Interview, Chris Dupzyk 1:30pm 7/16/21	7/16/21	Chris Dupzyk
24	Response from Ryan White regarding the "call back" function	7/26/21	Ryan White
25	Request to Mr. Dupzyk regarding timing and his responsibility to contact 811	8/19/21	Chris Dupzyk
26	SoCal Gas Standard 184.0200, pages 17 and 20	8/9/21	Southern California Gas Company
27	Response to request for procedures related to company response to exposed line notifications and whether or not SCG responded to 7/1 request from Dupyzk	8/18/21	Southern California Gas Company

Home | Online Services | License Details



Contractor's License Detail for License # 92

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- CSLB complaint disclosure is restricted by law (<u>B&P 7124.6</u>) If this entity is subject to public complaint disclosure click on link that will appear below for more
 information. Click here for a definition of disclosable actions.
- Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- Arbitrations are not listed unless the contractor fails to comply with the terms.
- > Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 7/16/2021 4:28:11 PM

Business Information

SWINERTON BUILDERS 2001 CLAYTON RD 7TH FLOOR LEGAL CONCORD, CA 94520 Business Phone Number:(925) 602-6400

 Entity
 Corporation

 Issue Date
 10/01/1929

 Expire Date
 08/31/2021

License Status

This license is current and active.

All information below should be reviewed.

Classifications

- B GENERAL BUILDING
- ► A GENERAL ENGINEERING
- C12 EARTHWORK AND PAVING
- C29 MASONRY
- C39 ROOFING
- C-4 BOILER, HOT WATER HEATING AND STEAM FITTING
- C20 WARM-AIR HEATING, VENTILATING AND AIR-CONDITIONING
- C50 STEEL, REINFORCING
- C51 STEEL, STRUCTURAL
- C-9 DRYWALL
- C-2 INSULATION AND ACOUSTICAL
- C-6 CABINET, MILLWORK AND FINISH CARPENTRY
- C-8 CONCRETE
- C33 PAINTING AND DECORATING
- C35 LATHING AND PLASTERING
- C16 FIRE PROTECTION
- C36 PLUMBING
- C38 REFRIGERATION
- C55 WATER CONDITIONING
- C23 ORNAMENTAL METALS
- C42 SANITATION SYSTEM
- <u>C-5 FRAMING AND ROUGH CARPENTRY</u>
- C-61 / D34 PREFABRICATED EQUIPMENT
- C46 SOLAR
- C10 ELECTRICAL
- C21 BUILDING MOVING, DEMOLITION

Certifications

- ► HAZ HAZARDOUS SUBSTANCES REMOVAL
- ASB ASBESTOS (Check DOSH Asbestos Registration)

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with <u>LIBERTY MUTUAL INSURANCE COMPANY</u>. Bond Number: 24002178 Bond Amount: \$15,000 Effective Date: 01/01/2016 <u>Contractor's Bond History</u>

Bond of Qualifying Individual

- This license filed Bond of Qualifying Individual number 070-017-569 for DAVID HAROLD GRUBB JR in the amount of \$12,500 with LIBERTY MUTUAL INSURANCE COMPANY.
 Effective Date: 11/26/2013
- This license filed Bond of Qualifying Individual number 070206382 for JAMES THOMAS WATSON in the amount of \$12,500 with <u>LIBERTY MUTUAL INSURANCE COMPANY</u>.

Effective Date: 04/05/2018

This license filed Bond of Qualifying Individual number 24016255 for ERIC MICHAEL FOSTER in the amount of \$12,500 with LIBERTY MUTUAL INSURANCE COMPANY.

Effective Date: 01/01/2007

BQI's Bond History

NOTE: There are 5 qualifiers (with bonding information) for this license. Up to 3 are displayed on this page.

Workers' Compensation

This license has workers compensation insurance with the LIBERTY MUTUAL FIRE INSURANCE COMPANY

Policy Number: WA666D066493030

Effective Date: 08/01/2020

Expire Date: 08/01/2021

Workers' Compensation History



Back to Top

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Ticket: W119400204-01W

MBRCOD 00001A USAN 07/16/21 09:03:59 W119400204-01W DMEX RUSH POLY LREQ Ticket: W119400204 Rev: 01W Created: 07/13/21 12:11 User: HYM Chan: CSR Work Start: 07/13/21 12:04 Legal Start: 07/15/21 17:01 Expires: 08/10/21 23:59 Response required: Y Priority: 0 Excavator Information Company: SWINERTON Co Addr: 15 BUSINESS PKWY STE 101 City : SACRAMENTO State: CA Zip: 95828 Created By: CHRIS DUPZYK Language: ENGLISH SMS/Cell: 916-217-1798 Office Phone: 916-217-1798 Office Email: cdupzyk@swinerton.com Site Contact: CALLER Site Phone: Site SMS/Cell: 916-217-1798 Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: 333 SIERRA ST : X/ST1: SIERRA CT : ENTIRE PROPERTY AT ADDRESS Delineated Method: WHITE PAINT Work Type: GRADING, REMOVE ESTABLISHED TREES Work For : T-MOBILE Permit: N/A Job/Work order: 1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Lat/Long Center Generated (NAD83): 36.520456/-119.566145 36.520443/-119.564158 : 36.518147/-119.566160 36.518134/-119.564173 Excavator Provided: : 36.520188/-119.564670 36.519713/-119.564166 Polygon : 36.519210/-119.564166 36.519142/-119.564662 : 36.518145/-119.564666 36.518143/-119.565540 : 36.518520/-119.565539 36.518517/-119.566158 : 36.520451/-119.566145 36.520453/-119.565716 : 36.520185/-119.565367 36.520188/-119.564670 Map link: https://newtin.usan.org/newtinweb/map tkt.nap?TRG=0D1y04vzu0r2n1I-V Comments: **DAMAGE** A DAMAGED LINE FROM GAS-TO SO CAL GAS VISALIA: CUSTOMER HAS POSSIBLY DAMAGAED AN UNMARKED GAS LINE PLEASE RESPOND ASAP FOR CLEARANCE AND CONTACT CHRIS AT 916-217-1798, DAMAGED OCCURED ON THE WEST SIDE OF BUILDING (OLD TICKET NUMBER : W111700318) PER CHRIS DUPZYK--07/13/2021 12:08:46 PM Members: COMNCA CTYKIN PACBEL PGEFNO SCGVIS SKFSAN (C) Copyright 2019 Underground Service Alert of Northern California and Nevada. All rights reserved.

7/16/2021			Ticke	et Search Results	
Member	Name	Rev	Responded	Ву	Response
COMNCA	COMCAST NORTHERN CALIFORNIA	01W	07/13/21 03:20:20 PM	AAA	(001) CLEAR - NO CONFLICT
CTYKIN	CITY KINGSBURG	01W	07/15/21 05:09:37 PM	Late Notice	(999) Utility has not provided 811 center with information to be displayed
PACBEL	PACIFIC BELL	01W	07/13/21 03:21:08 PM	UQ Responder	(010) LOCATE AREA MARKED
PGEFNO	PGE DISTR FRESNO	01W	07/14/21 08:58:51 AM	PGE	(010) LOCATE AREA MARKED
SCGVIS	SO CAL GAS VISALIA	01W	07/13/21 01:25:46 PM	socalgasposres JELOPEZ	(001) CLEAR - NO CONFLICT
SKFSAN	SELMA-KINGSBURG- FOWLER CO SANI DIST	01W	07/13/21 12:46:06 PM	WEBTMS:STANDBY	(003) EXISTING MARKINGS ADEQUATE

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Contractor's License Detail for License # 692068

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- CSLB complaint disclosure is restricted by law (<u>B&P.7124.6</u>) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click <u>here</u> for a definition of disclosable actions.
- Only construction related civil judgments reported to CSLB are disclosed (<u>B&P 7071.17</u>).
- Arbitrations are not listed unless the contractor fails to comply with the terms.
- > Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 7/16/2021 4:40:38 PM

Business Information

BILL NELSON GENERAL ENGINNEERING CONSTRUCTION INC 1099 E CHAMPLAIN DR STE A PMB 269 FRESNO, CA 93720 Business Phone Number:(559) 439-1756

EntityCorporationIssue Date07/15/1994Expire Date07/31/2022

License Status

This license is current and active.

All information below should be reviewed.

Classifications

A - GENERAL ENGINEERING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with AMERICAN CONTRACTORS INDEMNITY COMPANY.

Bond Number: SC1016358

Bond Amount: \$15,000

Effective Date: 01/01/2016

Contractor's Bond History

Bond of Qualifying Individual

The qualifying individual BILLY DWAYNE NELSON certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required. **Effective Date:** 10/22/2019 BOI's Bond History



Workers' Compensation

This license has workers compensation insurance with the <u>STATE COMPENSATION INSURANCE FUND</u>
Policy Number:9266307
Effective Date: 01/01/2020
Expire Date: 01/01/2022
Workers' Compensation History

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CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD INVESTIGATION DIVISION INTERVIEW REPORT

REPORT DATE: 7/16/2021

CASE NO: 21SA01472

DATE/TIME OF INTERVIEW: 7/16/2021 9:30 AM

LOCATION OF INTERVIEW: telephonic

NAME/ADDRESS OF INTERVIEWEE:

Chris Dupzyk, 15 Business Pkwy, Ste 101 Sacramento, CA 95828

NARRATIVE:

I spoke with Mr. Dupzyk during the notification triage process. Mr. Dupzyk indicates that Swinerton subcontractor Bill Nelson Construction was tying in a new sewer to an existing sewer when they hit a 2" SoCal Gas gas line. He stated that SoCal Gas arrived within 25 minutes and indicated to him that the line had been abandoned, and though traceable, but not on any maps. He indicated that SoCal Gas representative said it was '84 vintage. Mr. Dupzyk indicated that the project was at the site of an old K-Mart. Swinerton, as general contractor, created the initial tickets, then required their subcontractors to get tickets, allowing their own tickets to expire. He indicated that he called in a ticket on 7/13 in order to create a damage ticket.

Mr. Dupzyk provided the first name "Jimmy" and phone number of the Bill Nelson construction foreman.

Investigator Name	Supervisor Name
Tony Marino	
Tony Marino	

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T-MOBILE INKS LEASE IN KINGSBURG FOR 1,000-EMPLOYEE CENTER (HTTPS://THEBUSINESSJOURNAL.COM/T-MOBILE-INKS-LEASE-IN-KINGSBURG-FOR-1000-EMPLOYEE-CENTER/)



The former Kmart store in Kingsburg was purchased through auction in February 2018.

Published On March 10, 2021 - 4:28 PM Written By John Lindt (Https://Thebusinessjournal.Com/Byline/John-Lindt/)

After some three years of negotiations, phone giant T- Mobile has inked a lease of the former K-Mart building in Kingsburg, according to real estate sources.

The property is owned by State Foods grocery chain owner Mike Alamsi, who was unavailable for comment.

San Francisco-based Swinerton Builders has received a permit to begin demolition in the interior of the sprawling K-mart building that will house the new T-Mobile call center.

The demolition permit alone is \$1 million. The same big builder will be doing the tenant improvements that will follow. The vacant 105,000 square-foot building is at 333 Sierra St.

https://thebusinessjournal.com/t-mobile-inks-lease-in-kingsburg-for-1000-employee-center/

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T-Mobile inks lease in Kingsburg for 1,000-employee center - The Business Journal

A demolition permit was issued Jan. 26 for the major project that is expected to bring hundreds of new jobs to the area in early 2022, says Kingsburg Economic Development Coordinator Jolene Polyack.

The center is expected to employ around 1,000 when in full operation.



Judge clears major hurdle in T-Mobile merger, creation of 1,000 Kingsburg jobs

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From:	<u>Hoang, Linda V.</u>
To:	Marino, Tony@CALFIRE
Cc:	ES-PSC SCG
Subject:	RE: Information regarding damage ticket #W119400204-01W
Date:	Monday, August 9, 2021 3:05:33 PM
Attachments:	image001.png
	image002.png
	image003.png

Warning: this message is from an external user and should be treated with caution.

Hello Tony,

I hope you had a great weekend. I apologize for the delay in getting back to you. Below are the responses in blue.

Best Regards,

Linda Hoang | Pipeline Safety & Compliance

③: 213.500.3442 | ⊠: <u>lvhoang@socalgas.com</u>
PS&C 24/7 - 213.244.3070

SoCalGas. SDGE

From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Sunday, August 8, 2021 9:18 AM
To: Hoang, Linda V. <<u>LVHoang@socalgas.com</u>>; ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: [EXTERNAL] RE: Information regarding damage ticket #W119400204-01W

** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information **

Linda,

Please provide an update on this request.

Thank you, Tony

From: Marino, Tony@CALFIRE
Sent: Monday, July 19, 2021 10:30 AM
To: Hoang, Linda V. <<u>LVHoang@socalgas.com</u>>; ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: RE: Information regarding damage ticket #W119400204-01W

Linda,

I have another question for you to track down. In this case I've received information that an

employee of Swinerton Builders reached out to their assigned SoCal Gas field planning associate regarding the line in question, asking if it was live and if so requesting that it be marked, and the SoCal Gas field planning associate directed the Swinerton employee to go through USA to make the request.

SoCalGas Field Planners are not qualified to locate and mark. Planners are aware that the locate and mark process is done through the 811 ticket process so tickets are automatically routed to the locate and mark qualified employees to ensure compliance with the law.

Does SoCal Gas have an established procedure that tells employees what to do in the case where someone informs the employee directly (not through 811) that there is an exposed, unmarked gas line? If so, could I get a copy of the relevant portion of the procedure? I am trying to understand if the direction to go to 811 is consistent with an existing SoCal Gas procedure.

SoCalGas Gas Standard 184.0200 section 4.5.8 states:

Section 4.5.8. Direct excavator subsurface installation location requests to mark and locate subsurface installations ahead of planned excavation to USA.

Below is the link to our SoCalGas Standard (It is our Read-Only SharePoint platform that we use to share documents with the CPUC – I have granted you access – Please let me know if you have issues getting in):

<u>2021-07-16 - DR - ticket #W119400204-01W</u>

Thank you, Tony

From: Hoang, Linda V. <LVHoang@socalgas.com>
Sent: Friday, July 16, 2021 2:47 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>; ES-PSC SCG <ESPSCSCG@semprautilities.com>
Subject: RE: Information regarding damage ticket #W119400204-01W

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Hello Tony,

I will get working on your request and respond as soon as possible.

Best Regards,

Linda Hoang | Pipeline Safety & Compliance ①: 213.500.3442 | : tyhoang@socalgas.com PS&C 24/7 - 213.244.3070



From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Friday, July 16, 2021 2:40 PM
To: ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: [EXTERNAL] Information regarding damage ticket #W119400204-01W

*** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information ***

Hello Pipeline Safety and Compliance,

I am performing an investigation on a damage notification we received. The case number is 21SA01472, for your reference.

I am looking for information regarding the uncovering of an abandoned line by a contractor in Kingsburg, Fresno associated with Ticket# W119400204-01W. Specifically, please provide the following at your earliest convenience:

- 1. Design/material information about the line (e.g. ½-inch plastic service line) It appears to be an abandoned 2-inch Aldyl-A plastic service.
- 2. Confirmation that the line was in fact abandoned The exposed 2-inch plastic service appears to be abandoned.
- 3. Any pictures you may have of the scene SoCalGas does not have pictures of the scene.
- 4. Whether or not you generated an incident report for it A report was not generated for this incident.

Let me know if you have any questions. If you feel this may take some time to provide, please let me know how long it may be.

Thanks, Tony

Tony Marino

Executive Officer California Underground Facilities Safe Excavation Board

Cell: 916-767-3370 2251 Harvard Street | 4th Floor | Sacramento, CA | 95815 https://dig.fire.ca.gov/ [gcc02.safelinks.protection.outlook.com] Sent: Friday, July 16, 2021 11:06 AM
To: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Cc: ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>; Dove, Ryan <<u>RDove@socalgas.com</u>>
Subject: FW: SoCal Gas contact for Board investigators

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Good Morning Tony,

The contact information for SoCalGas and SDG&E is <u>ES-PSCSCG@semprautilities.com</u>. The email is monitored by our entire Pipeline Safety & Compliance (PS&C) team. Please feel follow up on this chain for any data request and a PS&C team member will look into it for you.

Thank you, Austin K. Walker Sr. Pipeline Safety & Compliance Advisor



4560 Sperry St, Glendale, CA 90039 Mail Location: SC9338 Cell: 818-632-8407 | Email: <u>Awalker4@socalgas.com</u>

From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Friday, July 16, 2021 10:11:36 AM
To: Dove, Ryan <<u>RDove@socalgas.com</u>>
Subject: [EXTERNAL] SoCal Gas contact for Board investigators

*** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information ***

Ryan, I am working on one of our investigations, and I have a couple of questions for SoCal Gas. Have you established a point of contact for our inquiries? Jason is out today, so I can't ask him.

Thanks, Tony

Tony Marino

Executive Officer California Underground Facilities Safe Excavation Board

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MBRCOD 00001A USAN 09/06/21 10:36:17 W111700318-00W NEW NORM POLY LREQ Ticket: W111700318 Rev: 00W Created: 04/27/21 13:37 User: AMC Chan: CSR Work Start: 04/29/21 17:01 Legal Start: 04/29/21 17:01 Expires: 05/25/21 23:59 Response required: Y Priority: 2 Excavator Information Company: SWINERTON Co Addr: 15 BUSINESS PKWY STE 101 City : SACRAMENTO State: CA Zip: 95828 Created By: NICHOLAS BROWN Language: ENGLISH SMS/Cell: 916-585-6390 Office Phone: 916-585-6390 Office Email: nbrown@swinerton.com Site Contact: CALLER Site Phone: Site SMS/Cell: 916-585-6390 Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: 333 SIERRA ST : X/ST1: SIERRA CT : ENTIRE PROPERTY AT ADDRESS Delineated Method: OTHER Work Type: GRADING, REMOVE ESTABLISHED TREES Work For : T-MOBILE Permit: N/A Job/Work order: 1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Lat/Long Center Generated (NAD83): 36.520456/-119.566145 36.520443/-119.564158 : 36.518147/-119.566160 36.518134/-119.564173 Excavator Provided: : 36.520188/-119.564670 36.519713/-119.564166 Polygon : 36.519210/-119.564166 36.519142/-119.564662 : 36.518145/-119.564666 36.518143/-119.565540 : 36.518520/-119.565539 36.518517/-119.566158 : 36.520451/-119.566145 36.520453/-119.565716 : 36.520185/-119.565367 36.520188/-119.564670 Map link: https://newtin.usan.org/newtinweb/map tkt.nap?TRG=07FkEjJbIdFj5ja-D Members: COMNCA SCGVIS CTYKIN PACBEL PGEFNO SKFSAN (C) Copyright 2019 Underground Service Alert of Northern California and Nevada. All rights reserved.

MBRCOD 00001A USAN 08/29/21 17:13:41 X114000542-00X NEW NORM POLY LREQ Ticket: X114000542 Rev: 00X Created: 05/20/21 09:01 User: BNCUSA Chan: WEB Work Start: 05/24/21 17:01 Legal Start: 05/24/21 17:01 Expires: 06/17/21 23:59 Response required: Y Priority: 2 Excavator Information Company: BILL NELSON CONSTRUCTION Co Addr: 1099 E. CHAMPLAIN DR, SU A PMB 269 City : FRESNO State: CA Zip: 93720 Created By: KRISTIN NELSON Language: ENGLISH Office Phone: 559-439-1756 SMS/Cell: Office Email: usa@bngec.us Site Contact: CASEY NELSON Site Phone: 559-439-1756 Site SMS/Cell: Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: W SIERRA STREET : X/ST1: MORGAN DR : AREA BOUNDED BY LIMITS BEGINNING AT CENTERLINE OF MORGAN DR AT SIERRA : ST, GO NORTH ALONG CL TO CL OF W VENTURA CT, GO EAST ALONG CL OF : VENTURA CT TO CALTRANS FENCE, GO SE ALONG FENCE APPROX 640 FT, VEER : SOUTH APPROX 630 FT TO SIERRA ST, GO WEST APPROX 1100 FT TO MORGAN DR. Delineated Method: WHITE PAINT Work Type: INSTALLING NEW SD, SS, AND WATER FACILITIES Work For : T-MOBILE / SWINERTON Permit: Job/Work order: 1 Year: N Boring: N Street/Sidewalk: Y Vacuum: N Explosives: N Lat/Long Center Generated (NAD83): 36.522276/-119.571547 36.522276/-119.562511 : 36.516561/-119.571547 36.516561/-119.562511 Excavator Provided: : 36.521870/-119.564285 36.521824/-119.564215 Polygon : 36.521615/-119.564003 36.521546/-119.563958 : 36.520694/-119.562969 36.520490/-119.562774 : 36.520260/-119.562629 36.520012/-119.562540 : 36.519755/-119.562510 36.517935/-119.562510 : 36.517667/-119.562543 36.517409/-119.562640 : 36.517172/-119.562797 36.516964/-119.563009 : 36.516793/-119.563267 36.516666/-119.563561 : 36.516588/-119.563880 36.516561/-119.564213 : 36.516561/-119.569788 36.516587/-119.570117 : 36.516664/-119.570433 36.516788/-119.570725 : 36.516956/-119.570982 36.517161/-119.571194 : 36.517395/-119.571353 36.517649/-119.571453 : 36.517914/-119.571490 36.520868/-119.571546 : 36.521139/-119.571518 36.521399/-119.571425 : 36.521640/-119.571270 36.521852/-119.571059 : 36.522026/-119.570801 36.522155/-119.570506 : 36.522236/-119.570185 36.522263/-119.569850 : 36.522276/-119.565497 36.522250/-119.565165 : 36.522173/-119.564846 36.522047/-119.564551

: 36.521870/-119.564285

Ticket: X114000542-00X

Map link: https://newtin.usan.org/newtinweb/map_tkt.nap?TRG=96YNbTWOVSTTQOs-r

Members: ATTCAL COMNCA CTYKIN KMEFNO PACBEL PGEFNO SCGVIS SKFSAN SPRINT

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MBRCOD 00001A USAN 09/06/21 10:27:29 X114000542-01X RNEW NORM POLY LREQ Ticket: X114000542 Rev: 01X Created: 06/14/21 14:38 User: BNCUSA Chan: WEB Work Start: 05/24/21 17:01 Legal Start: 05/24/21 17:01 Expires: 07/12/21 23:59 Response required: N Priority: 2 Excavator Information Company: BILL NELSON CONSTRUCTION Co Addr: 1099 E. CHAMPLAIN DR, SU A PMB 269 City : FRESNO State: CA Zip: 93720 Created By: KRISTIN NELSON Language: ENGLISH Office Phone: 559-439-1756 SMS/Cell: Office Email: usa@bngec.us Site Contact: CASEY NELSON Site Phone: 559-439-1756 Site SMS/Cell: Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: W SIERRA STREET : X/ST1: MORGAN DR : AREA BOUNDED BY LIMITS BEGINNING AT CENTERLINE OF MORGAN DR AT SIERRA : ST, GO NORTH ALONG CL TO CL OF W VENTURA CT, GO EAST ALONG CL OF : VENTURA CT TO CALTRANS FENCE, GO SE ALONG FENCE APPROX 640 FT, VEER : SOUTH APPROX 630 FT TO SIERRA ST, GO WEST APPROX 1100 FT TO MORGAN DR. Delineated Method: WHITE PAINT Work Type: INSTALLING NEW SD, SS, AND WATER FACILITIES Work For : T-MOBILE / SWINERTON Permit: Job/Work order: 1 Year: N Boring: N Street/Sidewalk: Y Vacuum: N Explosives: N Lat/Long Center Generated (NAD83): 36.522276/-119.571546 36.522276/-119.562510 : 36.516561/-119.571546 36.516561/-119.562510 Excavator Provided: : 36.521870/-119.564285 36.521824/-119.564215 Polygon : 36.521615/-119.564003 36.521546/-119.563958 : 36.520694/-119.562969 36.520490/-119.562774 : 36.520260/-119.562629 36.520012/-119.562540 : 36.519755/-119.562510 36.517935/-119.562510 : 36.517667/-119.562543 36.517409/-119.562640 : 36.517172/-119.562797 36.516964/-119.563009 : 36.516793/-119.563267 36.516666/-119.563561 : 36.516588/-119.563880 36.516561/-119.564213 : 36.516561/-119.569788 36.516587/-119.570117 : 36.516664/-119.570433 36.516788/-119.570725 : 36.516956/-119.570982 36.517161/-119.571194 : 36.517395/-119.571353 36.517649/-119.571453 : 36.517914/-119.571490 36.520868/-119.571546 : 36.521139/-119.571518 36.521399/-119.571425 : 36.521640/-119.571270 36.521852/-119.571059 : 36.522026/-119.570801 36.522155/-119.570506 : 36.522236/-119.570185 36.522263/-119.569850 : 36.522276/-119.565497 36.522250/-119.565165 : 36.522173/-119.564846 36.522047/-119.564551

: 36.521870/-119.564285

Ticket: X114000542-01X

Map link: https://newtin.usan.org/newtinweb/map_tkt.nap?TRG=86ZQYSTRSVQSNSs-v

Comments:

RENEW TICKET WORK CONTINUING PER STACY FRENCH--06/14/2021 02:37:56 PM

Members:

ATTCAL	COMNCA	CTYKIN	KMEFNO	PACBEL	PGEFNO	SCGVIS
SKFSAN	SPRINT					

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Ticket: X114000542-02X MBRCOD 00001A USAN 07/16/21 09:34:25 X114000542-02X RNEW NORM POLY LREQ Ticket: X114000542 Rev: 02X Created: 07/06/21 09:22 User: BNCUSA Chan: WEB Work Start: 05/24/21 17:01 Legal Start: 05/24/21 17:01 Expires: 08/03/21 23:59 Response required: N Priority: 2 Excavator Information Company: BILL NELSON CONSTRUCTION Co Addr: 1099 E. CHAMPLAIN DR, SU A PMB 269 City : FRESNO State: CA Zip: 93720 Created By: KRISTIN NELSON Language: ENGLISH Office Phone: 559-439-1756 SMS/Cell: Office Email: usa@bngec.us Site Contact: CASEY NELSON Site Phone: 559-439-1756 Site SMS/Cell: Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: W SIERRA STREET : X/ST1: MORGAN DR : AREA BOUNDED BY LIMITS BEGINNING AT CENTERLINE OF MORGAN DR AT SIERRA : ST, GO NORTH ALONG CL TO CL OF W VENTURA CT, GO EAST ALONG CL OF : VENTURA CT TO CALTRANS FENCE, GO SE ALONG FENCE APPROX 640 FT, VEER : SOUTH APPROX 630 FT TO SIERRA ST, GO WEST APPROX 1100 FT TO MORGAN DR. Delineated Method: WHITE PAINT Work Type: INSTALLING NEW SD, SS, AND WATER FACILITIES Work For : T-MOBILE / SWINERTON Permit: Job/Work order: 1 Year: N Boring: N Street/Sidewalk: Y Vacuum: N Explosives: N Lat/Long Center Generated (NAD83): 36.522276/-119.571546 36.522276/-119.562510 : 36.516561/-119.571546 36.516561/-119.562510 Excavator Provided: : 36.521870/-119.564285 36.521824/-119.564215 Polygon : 36.521615/-119.564003 36.521546/-119.563958 : 36.520694/-119.562969 36.520490/-119.562774 : 36.520260/-119.562629 36.520012/-119.562540 : 36.519755/-119.562510 36.517935/-119.562510 : 36.517667/-119.562543 36.517409/-119.562640 : 36.517172/-119.562797 36.516964/-119.563009 : 36.516793/-119.563267 36.516666/-119.563561 : 36.516588/-119.563880 36.516561/-119.564213 : 36.516561/-119.569788 36.516587/-119.570117 : 36.516664/-119.570433 36.516788/-119.570725 : 36.516956/-119.570982 36.517161/-119.571194 : 36.517395/-119.571353 36.517649/-119.571453 : 36.517914/-119.571490 36.520868/-119.571546 : 36.521139/-119.571518 36.521399/-119.571425 : 36.521640/-119.571270 36.521852/-119.571059 : 36.522026/-119.570801 36.522155/-119.570506 : 36.522236/-119.570185 36.522263/-119.569850 : 36.522276/-119.565497 36.522250/-119.565165 : 36.522173/-119.564846 36.522047/-119.564551

: 36.521870/-119.564285

Map link: https://newtin.usan.org/newtinweb/map_tkt.nap?TRG=B6jGiIdHcLaIXJ6-h

Comments:

RENEW TICKET WORK CONTINUING PER STACY FRENCH--06/14/2021 02:37:56 PM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--07/06/2021 09:21:59 AM

Members: COMNCA CTYKIN KMEFNO PACBEL PGEFNO SCGVIS SKFSAN SPRINT

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Ticket Responses for: X114000542-02X

Member	Name	Rev	Responded	Ву	Response
KMEFNO	KINDER MORGAN / SFPP-FNO	02X	07/06/21 09:48:41 AM	KM_KMEFNO	(001) CLEAR - NO CONFLICT
PACBEL	PACIFIC BELL	02X	07/06/21 09:47:05 AM	UQ Responder	(004) NO MARKINGS REQUESTED
PGEFNO	PGE DISTR FRESNO	02X	07/06/21 09:22:46 AM	PGE	(003) EXISTING MARKINGS ADEQUATE
SKFSAN	SELMA-KINGSBURG- FOWLER CO SANI DIST	02X	07/06/21 09:53:56 AM	WEBTMS:STANDBY	(003) EXISTING MARKINGS ADEQUATE

EMLCFM 00001X USAN 02/24/22 07:49:23 X114000542-11X RNEW NORM POLY LREQ Ticket: X114000542 Rev: 11X Created: 02/10/22 13:52 User: BNCUSA Chan: WEB Work Start: 05/24/21 17:01 Legal Start: 05/24/21 17:01 Expires: 03/10/22 23:59 Response required: N Priority: 2 Excavator Information Company: BILL NELSON CONSTRUCTION Co Addr: 1099 E. CHAMPLAIN DR, SU A PMB 269 City : FRESNO State: CA Zip: 93720 Created By: KRISTIN NELSON Language: ENGLISH SMS/Cell: Office Phone: 559-439-1756 Office Email: usa@bngec.us Site Contact: CASEY NELSON Site Phone: 559-439-1756 Site SMS/Cell: Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: W SIERRA STREET : X/ST1: MORGAN DR : AREA BOUNDED BY LIMITS BEGINNING AT CENTERLINE OF MORGAN DR AT SIERRA : ST, GO NORTH ALONG CL TO CL OF W VENTURA CT, GO EAST ALONG CL OF : VENTURA CT TO CALTRANS FENCE, GO SE ALONG FENCE APPROX 640 FT, VEER : SOUTH APPROX 630 FT TO SIERRA ST, GO WEST APPROX 1100 FT TO MORGAN DR. Delineated Method: WHITE PAINT Work Type: INSTALLING NEW SD, SS, AND WATER FACILITIES Work For : T-MOBILE / SWINERTON Permit: Job/Work order: 1 Year: N Boring: N Street/Sidewalk: Y Vacuum: N Explosives: U Lat/Long Center Generated (NAD83): 36.522276/-119.571546 36.522276/-119.562510 : 36.516561/-119.571546 36.516561/-119.562510 Excavator Provided: Map link: https://newtin.usan.org/newtinweb/map tkt.nap?TRG=A6gFjLeGdKbLVKw-n Comments: **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--06/14/2021 02:37:56 PM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--07/06/2021 09:21:59 AM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--07/29/2021 07:43:33 AM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--08/23/2021 03:07:39 PM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--09/15/2021 09:58:08 AM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--10/08/2021 12:04:53 PM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--11/03/2021 10:31:29 AM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--11/29/2021 09:48:55 AM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--12/21/2021 09:08:33 AM **RENEW TICKET** WORK CONTINUING PER STACY FRENCH--01/14/2022 11:28:10 AM

Members:

COMNCA COMCAST - NORTHERN CALIFORNIA	UTILIQUEST24/7 SUPPORT	323-342-5552
	CAL XOC - Anyone	888-824-8219
CTYKIN CITY OF KINGSBURG	Ryan Boyd	559-897-1066
	DANIEL GALVEZ	559-903-4083
KMEFNO KINDER MORGAN - SFPP-FNO	Bryan Watson	559-365-1078
	Bryan Watson	559-365-1078
PACBEL PACIFIC BELL	Damage Prevention	510-645-2929
	Damage Prevention	510-645-2929
PGEFNO PGE DISTRIBUTION - FRESNO	Clyde Dunn	661-505-0897
	EMERGENCY	800-743-5000
SCGVIS SO CAL GAS - VISALIA	Anthony Mosleh	559-308-8088
	24 HR CALL CENTER	800-427-2200
SKFSAN SELMA-KINGSBURG-FOWLER SANITA	JIMMY FLOYD	559-647-1647
	JIMMY FLOYD	559-647-1647
SPRINT SPRINT - CALIFORNIA	Name not available	800-521-0579
	For emergencies	800-521-0579
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FREE 811 Safe Digging Education and Training: For FREE safe digging education and training, visit www.811pro.com. At 811 Pro, you can take our FREE virtual excavator safety course that covers all aspects of the 811 process, and state law requirements. Additionally, you can access and download other safe digging resources that will ensure you follow all the necessary steps and stay safe on your jobsite. Visit www.811pro.com for more information, and to sign up for our FREE virtual excavator training class.

Submit Your Request Online with E-Tickets:

85% of the contractors and excavators submitting tickets today are doing so online through our E-Tickets platform. It not only is saving them time and money, but allows us to keep our 811 phone lines open for damages, emergencies, curious homeowners, and new contractors who need help with the system. With your E-Ticket account you can submit any ticket you have, submit Renew or Re-mark requests, and have access to a stellar team of Web Operations Specialists who are available to help walk you through any questions or issues you might have. For more information on E-Tickets visit usanorth811.org and click the orange ???Get Started??? button on the top right corner of the page.

Legal Start Information:

You cannot begin digging until each facility owner has responded to your request and it has passed the legal start date and time on your request. If you wish to begin sooner than the legal date and time indicated on your ticket, you must contact each facility operator individually to request that they respond sooner. You must begin digging no later than 14 calendar days after your ticket was created. Phone numbers for the relevant facility operators are listed at the bottom of your ticket.

Missing a Response from a Utility Member Listed on Your Ticket?: If the legal start date and time has passed and a facility operator has not marked an underground facility at the dig site, state law requires that you process a No Response notice to your ticket. This can be done online through the E-Ticket program at www.usanorth811.org or by calling 811.

Your Ticket Is Only Valid for 28 Calendar Days: Your ticket will automatically expire 28 calendar days after the date of creation. If you need to continue digging beyond that date, state law requires that you renew your ticket before the expiration date. If the utility markings at your site are no longer clearly visible, you must request a re-mark. Re-mark requests must be submitted at least two working days, not counting the day of submission, before the expiration date of your ticket. You can renew or re-mark your ticket online through the E-Ticket program at usanorth811.org or by calling 811.

Maintaining Utility Markings and Requesting Re-Marks at your Worksite: It is your responsibility to respect and protect the utility markings. If the markings become disturbed and are no longer clearly visible, state law requires that you stop excavation and have the area in which the markings have been disturbed re-marked by the appropriate facility operators. Re-mark requests must be submitted at least two working days, not counting the day of submission, before the expiration date of your ticket. You can submit a re-mark request on your ticket online through the E-Ticket program at usanorth811.org or by calling 811.

What Are Private Lines and How Do I Request Locates for Them?: Utility members are only responsible to locate facilities that they own and maintain. Any other facilities, commonly called private lines, that were installed by a home builder, contractor, or the homeowner themselves, can be located by a private locator. Common private lines are water lines from the water meter to a home, irrigation or sprinkler lines, gas line feeding a back yard barbeque or fire pit, or an electrical line that powers a detached shed. You can find more information about private locators by visiting usanorth811.org or by searching online for ???private utility locators.???

Non-member Facility Owners:

The vast majority, but not all, owners of underground facilities are members of the USA North 811 nonprofit association of utility owners. Non-member entities include California and Nevada departments of transportation, railroads, military, tribal, and a few other entities. Non-pressurized sewer and drain line owners are also exempt from participating in California. Please review the list of utility owners on your ticket and contact any other affected entities directly.

Tolerance Zone and Hand Digging Requirements:

When digging near underground facilities, state law requires that you use only hand tools to expose lines in conflict with your excavation. Hand tools must be used within 24 inches of the outside edge of all utility markings. You may use vacuum equipment only if indicated on your ticket and with the approval of the facility operator whose line will be exposed.

Damaged, Nicked, Scraped, or Dented an Underground Facility?:

If you discover or cause damage, nicks, scrapes, dents, or any other disturbance to a marked or unmarked underground facility, state law requires that you immediately report the damage to the facility owner. You can contact the facility operator directly using the phone number listed at the bottom of your ticket, or you may contact USA North 811 to process a Damage/Exposed ticket. This can be done online through the E-Ticket program at usanorth811.org or by calling 811. You must also contact 911 if you discover or cause damage to a natural gas line, high-voltage power cable, high-pressure or hazardous materials pipeline, or any other high-priority facility. Make sure to evacuate the area before calling 911.

Additional Site Information:

When submitting your locate ticket, you should have provided all necessary information about the site including special circumstances such as site access

instructions, locked gate information, dogs in the yard or on the property, or any other information that would help assist the locators before arriving to your site. If you forgot to add information like this, you can submit a ticket amendment and add this necessary information to your existing locate ticket. You can submit an amendment online through the E-Ticket program at usanorth811.org or by calling 811.

Delineating or Pre-marking Your Work Site:

State law requires that you mark out the dimensions of your project by delineating or pre-marking with something white, such as spray paint, chalk, flags, or stakes to show the utility companies where you plan to dig before you submit your locate ticket. If you have yet to pre-mark your dig site, please do so as soon as possible. You may start digging after the two working day minimum notice or the starting date and time you provided, whichever is later, has passed and every utility operator that was notified on your ticket has responded by either marking their underground facilities at the dig site, letting you know their facilities are not in conflict with your project, or making other arrangements with you.

Ticket: W111700318-01X

MBRCOD 00001A USAN 09/06/21 11:09:22 W111700318-01X NRSP RUSH POLY LREO Ticket: W111700318 Rev: 01X Created: 05/06/21 11:01 User: JDR Chan: CSR Work Start: 05/06/21 10:59 Legal Start: 04/29/21 17:01 Expires: 05/25/21 23:59 Response required: Y Priority: 0 Excavator Information Company: SWINERTON Co Addr: 15 BUSINESS PKWY STE 101 : SACRAMENTO City State: CA Zip: 95828 Created By: NICHOLAS BROWN Language: ENGLISH SMS/Cell: 916-585-6390 Office Phone: 916-585-6390 Office Email: nbrown@swinerton.com Site Contact: CALLER Site Phone: Site SMS/Cell: 916-585-6390 Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: 333 SIERRA ST : X/ST1: SIERRA CT : ENTIRE PROPERTY AT ADDRESS Delineated Method: OTHER Work Type: GRADING, REMOVE ESTABLISHED TREES Work For : T-MOBILE Permit: N/A Job/Work order: 1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Lat/Long Center Generated (NAD83): 36.520456/-119.566145 36.520443/-119.564158 : 36.518147/-119.566160 36.518134/-119.564173 Excavator Provided: Polygon : 36.520188/-119.564670 36.519713/-119.564166 : 36.519210/-119.564166 36.519142/-119.564662 : 36.518145/-119.564666 36.518143/-119.565540 : 36.518520/-119.565539 36.518517/-119.566158 : 36.520451/-119.566145 36.520453/-119.565716 : 36.520185/-119.565367 36.520188/-119.564670 Map link: https://newtin.usan.org/newtinweb/map tkt.nap?TRG=6FGjEjJbIdEk3mY-E Comments: **NO RESPONSE** FROM CTYKIN CITY KINGSBURG--CONTACT IS NICHOLAS AT 916-585-6390 PER NICHOLAS BROWN--05/06/2021 10:59:49 AM Members: COMNCA CTYKIN PACBEL PGEFNO SCGVIS SKFSAN (C) Copyright 2019 Underground Service Alert of Northern California and Nevada. All rights reserved.

Ticket: W111700318-02X MBRCOD 00001A USAN 07/16/21 09:51:52 W111700318-02X AMND NORM POLY LREQ Ticket: W111700318 Rev: 02X Created: 05/06/21 11:01 User: JDR Chan: CSR Work Start: 05/06/21 10:59 Legal Start: 05/10/21 17:01 Expires: 05/25/21 23:59 Response required: Y Priority: 2 Excavator Information Company: SWINERTON Co Addr: 15 BUSINESS PKWY STE 101 City : SACRAMENTO State: CA Zip: 95828 Created By: NICHOLAS BROWN Language: ENGLISH SMS/Cell: 916-585-6390 Office Phone: 916-585-6390 Office Email: nbrown@swinerton.com Site Contact: CALLER Site Phone: Site SMS/Cell: 916-585-6390 Site Email: Excavation Area State: CA County: FRESNO Place: KINGSBURG Zip: 93631 Location: Address/Street: 333 SIERRA ST : X/ST1: SIERRA CT : ENTIRE PROPERTY AT ADDRESS Delineated Method: WHITE PAINT Work Type: GRADING, REMOVE ESTABLISHED TREES Work For : T-MOBILE Permit: N/A Job/Work order: 1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Lat/Long Center Generated (NAD83): 36.520456/-119.566145 36.520443/-119.564158 : 36.518147/-119.566160 36.518134/-119.564173 Excavator Provided: Polygon : 36.520188/-119.564670 36.519713/-119.564166 : 36.519210/-119.564166 36.519142/-119.564662 : 36.518145/-119.564666 36.518143/-119.565540 : 36.518520/-119.565539 36.518517/-119.566158 : 36.520451/-119.566145 36.520453/-119.565716 : 36.520185/-119.565367 36.520188/-119.564670 Map link: https://newtin.usan.org/newtinweb/map tkt.nap?TRG=5FHiBmBn9m0yr1J-U Comments: **NO RESPONSE** FROM CTYKIN CITY KINGSBURG--CONTACT IS NICHOLAS AT 916-585-6390 PER NICHOLAS BROWN--05/06/2021 10:59:49 AM **AMENDMENT** CORRECTING METHOD OF PREMARKING PER NICHOLAS BROWN--05/06/2021 11:01:37 AM Members: CTYKIN COMNCA PACBEL PGEFNO SCGVIS SKFSAN (C) Copyright 2019 Underground Service Alert of Northern California and Nevada. All rights reserved.

7/16/2021			Tick	et Search Results	
Member	Name	Rev	Responded	Ву	Response
COMNCA	COMCAST NORTHERN CALIFORNIA	02X	05/06/21 01:46:08 PM	AAA	(001) CLEAR - NO CONFLICT
CTYKIN	CITY KINGSBURG	02X	05/10/21 05:01:02 PM	Late Notice	(999) Utility has not provided811 center with informationto be displayed
PACBEL	PACIFIC BELL	02X	05/06/21 01:42:19 PM	UQ Responder	(004) NO MARKINGS REQUESTED
PGEFNO	PGE DISTR FRESNO	02X	05/07/21 08:20:15 AM	PGE	(003) EXISTING MARKINGS ADEQUATE
SCGVIS	SO CAL GAS VISALIA	02X	05/10/21 07:58:43 AM	socalgasposres JELOPEZ	(004) NO MARKINGS REQUESTED
SKFSAN	SELMA-KINGSBURG- FOWLER CO SANI DIST	02X	05/06/21 11:58:12 AM	WEBTMS:STANDBY	(003) EXISTING MARKINGS ADEQUATE



CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD INVESTIGATION DIVISION INTERVIEW REPORT

REPORT DATE: 2/15/2022

CASE NO: 21SA01472

DATE/TIME OF INTERVIEW: 2/15/2022 12:08 PM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

Ryan Boyd Tel: 5592874733

NARRATIVE:

Ryan Boyd, Water Operator II for the City of Kingsburg, Department of Public Works, called me in response to an email I'd sent to Daniel Galvez, Director of Public Works, on Friday, February 11, requesting information about the lack of an electronic positive response to tickets from July 2021. Boyd confirmed the location corresponding to the tickets I'd asked about and stated that they'd been diligent about marking the water lines. He stated that recent work was to change out the fire lines. I asked him if they'd responded electronically to the tickets, and he indicated that they probably did not. I explained the electronic positive response requirement, and how it has been in place since 2021. He asked if it had something to do with the link at the bottom of the ticket, and I indicated that one of the links should take him to the place at USA North where he can provide the response. He asked if all tickets needed an electronic positive response, and I indicated that every ticket which requires a response, such as marking, should have an accompanying electronic positive response. He said that he would make sure going forward that they would provide electronic positive response, and that he would relay the contents of our conversation to Mr. Galvez.

I stated that possible sanctions could be an advisory letter or a notice of probable violation, with a recommendation to his city council that they take the Board's four-hour education course. Boyd asked if there was anything they could do, other than provide electronic positive response going forward, to rectify the situation. I stated no, but that if he needed information about electronic positive response codes or contact information for USA North, to let me know.

Investigator Name	Supervisor Name
Tony Marino	Jason Corsey
Tony Marino	Jason Corsey



CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD INVESTIGATION DIVISION INTERVIEW REPORT

REPORT DATE: 2/23/2022

CASE NO: 21SA01472

DATE/TIME OF INTERVIEW: 2/23/2022 9:09 AM

LOCATION OF INTERVIEW: Phone

NAME/ADDRESS OF INTERVIEWEE:

Ryan Boyd Tel: 5592874733

NARRATIVE:

I called Ryan Boyd to follow up on the Department of Public Works' response to W111700318-01X, in which Swinerton indicated that the City did not respond. I asked if he had any record that indicated that the City had responded, or any records that indicated a reason for not responding or responding late. Mr. Boyd indicated again that they'd been to that site diligently and had talked to Swinerton's subcontractors about several issues, including raising fire hydrants. Mr. Boyd indicated that they did not keep records of responses to tickets so he would not be able to tell for sure whether they responded. He indicated that he and his co-workers were now providing electronic responses to tickets after he and I had talked the previous week. He said it was possible that Swinerton didn't see an electronic response and issued the no response ticket because of that. He said that he felt they'd marked the site regularly.

Mr. Boyd indicated that in the prior administration had not told them to make electronic responses. He discussed some of the things he and his co-workers were working through in making electronic responses. He stated that they were mostly using code 13 (LOCATE AREA MARKED UP TO PRIVATE PROPERTY), as the water facilities on private property were owned by the property owners. He also indicated that they had to start thinking about how to electronically respond to different scenarios, including when a plumber and a cable company made notifications for the same address. He also noted that some of the excavation areas in the pictures that come with tickets are enormous, for instance a request for an address had an image that covered an entire town. Mr. Boyd also indicated that the Public Works Director Daniel Galvez would reach out to me regarding potential sanctions so that he would be able to inform City management.

Investigator Name	Supervisor Name
Tony Marino	Jason Corsey
Tony Marino	Jason Corsey.

Ticket Responses for: W111700318-00W

Member	Name	Rev	Responded	Ву	Response
COMNCA	COMCAST - NORTHERN CALIFORNIA	00W	04/29/21 05:20:50 PM	AAA	(001) CLEAR - NO CONFLICT
COMNCA	COMCAST - NORTHERN CALIFORNIA	00W	04/29/21 04:45:38 PM	AAA	(080) EXTRAORDINARY CIRCUMSTANCES EXIST - NO LOCATE DUE TO WEATHER/EMERGENCY/SAFETY CONDITIONS
CTYKIN	CITY OF KINGSBURG	00W	04/29/21 05:10:09 PM	Late Notice	(999) Utility has not provided 811 center with information to be displayed
PACBEL	PACIFIC BELL	00W	04/29/21 05:16:09 PM	UQ Responder	(001) CLEAR - NO CONFLICT
PACBEL	PACIFIC BELL	00W	04/29/21 04:46:23 PM	UQ Responder	(080) EXTRAORDINARY CIRCUMSTANCES EXIST - NO LOCATE DUE TO WEATHER/EMERGENCY/SAFETY CONDITIONS
PGEFNO	PGE DISTRIBUTION - FRESNO	00W	04/29/21 09:08:26 AM	PGE	(010) LOCATE AREA MARKED
SCGVIS	SO CAL GAS - VISALIA	00W	04/29/21 08:24:57 AM	socalgasposres JELOPEZ	(010) LOCATE AREA MARKED
SKFSAN	SELMA- KINGSBURG- FOWLER CO SANI DIST	00W	04/28/21 08:24:49 AM	WEBTMS:STANDBY	(003) EXISTING MARKINGS ADEQUATE

Ticket Responses for: X114000542-00X

Member	Name	Rev	Responded	Ву	Response
ATTCAL	AT&T TRANSMISSION - CALIFORNIA	00X	05/21/21 04:27:00 PM	ABC	(001) CLEAR - NO CONFLICT
COMNCA	COMCAST - NORTHERN CALIFORNIA	00X	05/26/21 09:10:42 AM	AAA	(010) LOCATE AREA MARKED
COMNCA	COMCAST - NORTHERN CALIFORNIA	00X	05/24/21 02:25:51 PM	AAA	(080) EXTRAORDINARY CIRCUMSTANCES EXIST - NO LOCATE DUE TO WEATHER/EMERGENCY/SAFETY CONDITIONS
CTYKIN	CITY OF KINGSBURG	00X	05/24/21 05:02:22 PM	Late Notice	(999) Utility has not provided 811 center with information to be displayed
KMEFNO	KINDER MORGAN - SFPP- FNO	00X	05/20/21 09:34:29 AM	KM_KMEFNO	(001) CLEAR - NO CONFLICT
PACBEL	PACIFIC BELL	00X	05/26/21 09:08:39 AM	UQ Responder	(010) LOCATE AREA MARKED
PACBEL	PACIFIC BELL	00X	05/24/21 02:26:47 PM	UQ Responder	(080) EXTRAORDINARY CIRCUMSTANCES EXIST - NO LOCATE DUE TO WEATHER/EMERGENCY/SAFETY CONDITIONS
PGEFNO	PGE DISTRIBUTION - FRESNO	00X	05/24/21 02:49:54 PM	PGE	(010) LOCATE AREA MARKED
SCGVIS	SO CAL GAS - VISALIA	00X	05/24/21 09:12:58 AM	socalgasposres JELOPEZ	(010) LOCATE AREA MARKED
SKFSAN	SELMA- KINGSBURG- FOWLER CO SANI DIST	00X	05/21/21 12:59:42 PM	WEBTMS:STANDBY	(001) CLEAR - NO CONFLICT
SPRINT	SPRINT - CALIFORNIA	00X	05/20/21 05:48:02 PM	AAA	(001) CLEAR - NO CONFLICT

Date	Temperature Maximum	Temperature Minimum	Temperature Average	Temperature Departure	HDD	CDD	Precipitation	New Snow	Snow Depth
4/1/2021	87	44	65.5	6.6	0	1	0	0	0
4/2/2021	89	44	66.5	7.4	0	2	0	0	0
4/3/2021	83	50	66.5	7.3	0	2	0	0	0
4/4/2021	76	46	61	1.6	4	0	0	0	0
4/5/2021	76	49	62.5	3	2	0	0	0	0
4/6/2021	78	48	63	3.3	2	0	0	0	0
4/7/2021	82	48	65	5.1	0	0	0	0	0
4/8/2021	77	48	62.5	2.5	2	0	0	0	0
4/9/2021	82	41	61.5	1.3	3	0	0	0	0
4/10/2021	77	48	62.5	2.1	2	0	0	0	0
4/11/2021	81	45	63	2.4	2	0	0	0	0
4/12/2021	84	46	65	4.2	0	0	0	0	0
4/13/2021	82	44	63	2	2	0	0	0	0
4/14/2021	71	42	56.5	-4.7	8	0	0	0	0
4/15/2021	78	45	61.5	0.1	3	0	0	0	0
4/16/2021	80	42	61	-0.7	4	0	0	0	0
4/17/2021	82	46	64	2.1	1	0	0	0	0
4/18/2021	88	46	67	4.9	0	2	0	0	0
4/19/2021	90	46	68	5.6	0	3	0	0	0
4/20/2021	85	48	66.5	3.9	0	2	0	0	0
4/21/2021	74	45	59.5	-3.4	5	0	0	0	0
4/22/2021	83	47	65	1.9	0	0	0	0	0
4/23/2021	80	46	63	-0.4	2	0	0	0	М
4/24/2021	76	48	62	-1.6	3	0	0	0	М
4/25/2021	67	54	60.5	-3.4	4	0	0.06	0	0
4/26/2021	69	51	60	-4.2	5	0	0.1	0	0
4/27/2021	74	42	58	-6.4	7	0	0	0	0
4/28/2021	84	44	64	-0.7	1	0	0	0	0
4/29/2021	91	47	69	4	0	4	0	0	0
4/30/2021	95	52	73.5	8.2	0	9	0	0	0
Sum	2421	1392	-	-	62	25	0.16	0	-
Average	80.7	46.4	63.6	1.8	-	-	-	-	0
Normal	76.3	47.2	61.8	-	137	39	0.72	М	-

Climatological Data for HANFORD MUNICIPAL AP, CA - April 2021

	Temperature	Temperature	Temperature	Or HANFORD F Temperature				N. C	Snow
Date	Maximum	Minimum	Average	Departure	HDD	CDD	Precipitation	New Snow	Depth
5/1/2021	88	59	73.5	8	0	9	0	0	0
5/2/2021	84	52	68	2.2	0	3	0	0	0
5/3/2021	86	51	68.5	2.4	0	4	0	0	0
5/4/2021	93	51	72	5.7	0	7	0	0	0
5/5/2021	97	55	76	9.4	0	11	0	0	0
5/6/2021	91	63	77	10.1	0	12	0	0	0
5/7/2021	83	55	69	1.9	0	4	0	0	0
5/8/2021	85	50	67.5	0.1	0	3	0	0	0
5/9/2021	88	50	69	1.4	0	4	0	0	0
5/10/2021	91	53	72	4.1	0	7	0	0	0
5/11/2021	95	53	74	5.9	0	9	0	0	0
5/12/2021	98	53	75.5	7.1	0	11	0	0	0
5/13/2021	97	61	79	10.4	0	14	0	0	0
5/14/2021	94	54	74	5.1	0	9	0	0	0
5/15/2021	80	53	66.5	-2.6	0	2	0	0	0
5/16/2021	82	53	67.5	-1.8	0	3	0	0	0
5/17/2021	86	58	72	2.5	0	7	0	0	0
5/18/2021	88	55	71.5	1.7	0	7	0	0	0
5/19/2021	84	56	70	0	0	5	0	0	0
5/20/2021	73	49	61	-9.2	4	0	0	0	0
5/21/2021	75	49	62	-8.4	3	0	0	0	0
5/22/2021	78	43	60.5	-10.1	4	0	0	0	0
5/23/2021	84	47	65.5	-5.3	0	1	0	0	0
5/24/2021	89	53	71	-0.1	0	6	0	0	0
5/25/2021	90	61	75.5	4.2	0	11	0	0	0
5/26/2021	90	57	73.5	2	0	9	0	0	0
5/27/2021	91	55	73	1.3	0	8	0	0	0
5/28/2021	90	54	72	0.1	0	7	0	0	0
5/29/2021	91	60	75.5	3.4		11	0		0
5/30/2021	93	61	77	4.7	0	12	0	0	0
5/31/2021	102	62	82	9.5	0	17	0		0
Sum	2736	1686		-	11	213	0	0	-
Average	88.3	54.4	71.3	2.1		-	-	-	0
Normal	84.6	53.8	69.2	-	32	162	0.35	М	-

Climatological Data for HANFORD MUNICIPAL AP, CA - May 2021

Hi Tony,

See below for the answers to your questions.

- 1. Did UtiliQuest respond on behalf of Comcast for both tickets? The EPR doesn't indicate a UtiliQuest responder, but the times and Code 80's are similar to Pacific Bell's, that do list a UtiliQuest responder. No, Comcast's internal system responds to EPR.
- 2. Do your records indicate that locate and mark activities performed by UtiliQuest technicians were at the same or similar times as those listed in the EPR responses? Yes, within a few minutes If they are significantly different, what times do your records say locates were performed?NA
- 3. Do you have information regarding the reason for the use of Code 80 on each ticket by Pacific Bell (and Comcast, if UtiliQuest responded to the tickets on behalf of Comcast)? ATT response: Utiliquest had several employees out on Covid Leave (National Pandemic. CA Law required companies to pay employees while out of work) causing some delays.

Also, on a side note, while looking into this I had problems interfacing with USA North. While attempting to look things up the following error is given. It's been kicking back this error the past several days.

We're sorry, but something went wrong.

If you are the application owner check the logs for more information.

Thank you

Joe Anton

UtiliQuest / Locating Inc Regional Manager, Claims & Compliance joseph.anton@utiliquest.com

Cell: 858-230-9876

"An ounce of PREVENTION is worth a pound of cure." -- Benjamin Franklin

On Fri, Feb 11, 2022 at 11:18 AM Marino, Tony@EnergySafety <<u>Tony.Marino@energysafety.ca.gov</u>> wrote:

CAUTION: External

Joe,

I am investigating an incident in Kingsburg, CA in July 2021 (case 21SA01472) and am reviewing electronic positive responses to tickets W111700318-00W and X114000542-00X. For ticket W111700318-00W, Comcast and Pacific Bell indicated in EPR a Code 80 ("Extraordinary Circumstances...") prior to the legal start time and then responded through EPR 20 minutes after the due date and time. For ticket W111700318-00W, Comcast and Pacific Bell indicated in EPR a Code 80 ("Extraordinary Circumstances...") prior to the legal start time and then responded through EPR 20 minutes after the due date and time. For ticket W111700318-00W, Comcast and Pacific Bell indicated in EPR a Code 80 ("Extraordinary Circumstances...") prior to the legal start time and then responded through EPR at around 9am the second day after the legal start date.

I have a couple questions:

- 1. Did UtiliQuest respond on behalf of Comcast for both tickets? The EPR doesn't indicate a UtiliQuest responder, but the times and Code 80's are similar to Pacific Bell's, that do list a UtiliQuest responder.
- 2. Do your records indicate that locate and mark activities performed by UtiliQuest technicians were at the same or similar times as those listed in the EPR responses? If they are significantly different, what times do your records say locates were performed?
- 3. Do you have information regarding the reason for the use of Code 80 on each ticket by Pacific Bell (and Comcast, if UtiliQuest responded to the tickets on behalf of Comcast)?

If you would like to provide answers in writing, that is fine. If you feel a verbal interview more appropriate to conveying the facts in your possession, I am happy to set one up. If it will take longer than Tuesday of next week to provide the answers to these questions, please let me know with an expected timeline for your response.

Thank you,

Tony

Tony Marino

Executive Officer | Underground Infrastructure Directorate Office of Energy Infrastructure Safety 1516 9th Street Sacramento, CA 95814 916-767-3370 EnergySafety.ca.goy

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CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD INVESTIGATION DIVISION INTERVIEW REPORT

REPORT DATE: 7/16/2021

CASE NO: 21SA01472

DATE/TIME OF INTERVIEW: 7/16/2021 10:30 AM

LOCATION OF INTERVIEW: telephonic

NAME/ADDRESS OF INTERVIEWEE:

Jimmy Chambers, Bill Nelson Construction

NARRATIVE:

I contacted Mr. Chambers to ask about the damage to the unmarked gas line on July 13, 2021. Mr. Chambers indicated that they had found the line on three separate occasions, only the last of which caused damage. The first instance occurred 5-6 weeks prior, and was along side an electric line, which he indicated concerned him greatly given the ignition risk associated with striking both concurrently, had the gas line turned out to be active. The line was buried approximately four feet deep. The second instance in which they exposed the line was two weeks prior, approximately 150 feet away from the first location. On July 13th, they uncovered the line again, approximately 45 feet from the second location. At this time, the line was 14 inches below pavement. His crew discovered the line with an excavator bucket, recognizing that they may have caught a line by the resistance the equipment operator felt in lifting up. Mr. Chambers indicated that the excavator kinked the line, but did not break it.

Mr. Chambers indicated that in no place was the line marked. When I asked who contacted SoCal Gas to identify the unmarked line, Mr. Chambers indicated that he contacted Swinerton, and Swinerton was to make the contact with SoCal Gas. Mr. Chambers indicated that SoCal Gas only arrived on-scene after the third damage.

Investigator Name	Supervisor Name
Tony Marino	
Tony Marino	

Chris,

You have to go through USA, Request a phone call or a meeting regarding Gas Line within your excavation. I will make a call but you have to go through USA. Thanks

From: Chris Dupzyk <CDupzyk@swinerton.com>
Sent: Thursday, July 1, 2021 12:00 PM
To: Ferrer, Juan C <JFerrer2@socalgas.com>
Cc: Nick Brown <NBrown@swinerton.com>; Jim Cardin <JCardin@swinerton.com>
Subject: [EXTERNAL] T-Mobile Kingsburg

*** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information

Juan,

While digging in the S/W corner of the building for new sanitary sewer a gas line was discovered. This area has been USA'd and no gas was marked out. Can you please confirm if this gas line is live an if so please mark it out.

Thank you,

Chris Dupzyk

Assistant Superintendent SWINERTON 15 Business Park Way, Suite 101 Sacramento, CA 95828-0959 M 916.217.1798 E <u>cdupzyk@swinerton.com</u> W swinerton.com [nam12.safelinks.protection.outlook.com]

This email originated outside of Sempra Energy. Be cautious of attachments, web links, or requests for information.

SI-External-Stamp



CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD INVESTIGATION DIVISION INTERVIEW REPORT

REPORT DATE: 7/16/2021

CASE NO: 21SA01472

DATE/TIME OF INTERVIEW: 7/16/2021 1:30 PM

LOCATION OF INTERVIEW: telephonic

NAME/ADDRESS OF INTERVIEWEE:

Chris Dupzyk, 15 Business Pkwy, Ste 101 Sacramento, CA 95828

NARRATIVE:

I contacted Mr. Dupzyk to follow up on my conversation with Mr. Chambers, during which Mr. Chambers indicated that he'd come upon the line that would be damaged on 7/16 two times previously. I asked Mr. Dupzyk if he had contacted SoCal Gas about the line being exposed for any event prior to 7/16. Mr. Dupzyk indicated that he was aware of the exposed, unmarked line on July 1st, and that he had emailed someone internally, who suggested that he contact 811 about it. Mr. Dupzyk indicated that he called 811 that day, but rather than wait he chose the available option to have 811 contact him when an agent was available. He indicated that he never received a call from 811 and that he forgot to call again. Mr. Dupzyk stated that it was an oversight and should have called back.

I asked Mr. Dupzyk about his experience calling 811 on 7/16, and he indicated that it did not take long—that he was second in line and it only took 5-10 minutes to get to an agent.

Investigator Name	Supervisor Name
Tony Marino	
Tony Marino	

From:	Ryan White
To:	Marino, Tony@CALFIRE; James Wingate
Cc:	Chris M. Brassart; Stephen Baker; centeroperations
Subject:	Re: Question about a USA North 811 "call back" function
Date:	Monday, July 26, 2021 1:30:36 PM
Attachments:	image001.png image002.png

Warning: this message is from an external user and should be treated with caution.

Tony,

My apologies. Yes we found the call but the call record showed that the user terminated the call prior to completing the call back process. That is the reason a call back was never generated. Please let me know if you have any further questions for us.

Thank you,

Ryan White | Managing Director

USA North 811 800-640-5137 admin 925-222-6505 direct www.usanorth811.org



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From: Tony Marino <tony.marino@fire.ca.gov>
Date: Monday, July 26, 2021 at 12:37 PM
To: Ryan White <ryan.white@usanorth811.org>, James Wingate
<james.wingate@usanorth811.org>
Cc: Chris Brassart <chris.brassart@usanorth811.org>, Stephen Baker

<stephen.baker@usanorth811.org>, centeroperations <centeroperations@usanorth811.org> Subject: RE: Question about a USA North 811 "call back" function

Ryan, did you ever find out what happened with this call?

Thanks, Tony

From: Ryan White <ryan.white@usanorth811.org>
Sent: Monday, July 19, 2021 2:31 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>; James Wingate
<james.wingate@usanorth811.org>
Cc: Chris M. Brassart <chris.brassart@usanorth811.org>; Stephen Baker
<stephen.baker@usanorth811.org>; centeroperations <centeroperations@usanorth811.org>
Subject: Re: Question about a USA North 811 "call back" function

Thanks for the update Tony, we'll keep checking and testing to make sure all is well.

Thank you,

Ryan White Managing Director | USA North 811 T: 925-222-6505 W: <u>www.usanorth811.org</u>

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From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Monday, July 19, 2021 10:14:40 AM
To: Ryan White <<u>ryan.white@usanorth811.org</u>>; James Wingate <<u>james.wingate@usanorth811.org</u>>
Subject: RE: Question about a USA North 811 "call back" function

Ryan, I think I sent you on a wild goose chase. It looks like the call may have been on 7/8 at 9am, not 7/1. Apologies.

Sent: Monday, July 19, 2021 8:08 AM
To: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>; James Wingate
<james.wingate@usanorth811.org>
Subject: Re: Question about a USA North 811 "call back" function

Warning: this message is from an external user and should be treated with caution.

Thanks for the info Tony, we will look into this.

Ryan White Managing Director | USA North 811 T: 925-222-6505 W: <u>www.usanorth811.org</u>

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From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Monday, July 19, 2021 7:03:53 AM
To: Ryan White <<u>ryan.white@usanorth811.org</u>>; James Wingate <<u>james.wingate@usanorth811.org</u>>
Subject: RE: Question about a USA North 811 "call back" function

Thanks Ryan. It sounds like the call was made at approximately 9am.

From: Ryan White <ryan.white@usanorth811.org>
Sent: Saturday, July 17, 2021 12:10 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>; James Wingate
<james.wingate@usanorth811.org>
Subject: Re: Question about a USA North 811 "call back" function

Warning: this message is from an external user and should be treated with caution.

Tony,

Thanks for the info. Anyway we can get the time of the call, or at least approximate time of the call?

Managing Director | USA North 811 T: 925-222-6505 W: <u>www.usanorth811.org</u>

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From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Saturday, July 17, 2021 9:20:23 AM
To: James Wingate <<u>james.wingate@usanorth811.org</u>>
Cc: Ryan White <<u>ryan.white@usanorth811.org</u>>
Subject: RE: Question about a USA North 811 "call back" function

Thanks James.

Ryan, I have three pieces of information to assist. Let me know if they are sufficient, or if you need more.

Name: Chris Dupzyk Date: 7/1/2021 Phone number: 916-217-1798

Again, let me know if you need more information to track down the call history, and I'll see if I can find it.

Thanks, Tony

From: James Wingate <james.wingate@usanorth811.org>
Sent: Friday, July 16, 2021 7:09 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>
Cc: Ryan White <ryan.white@usanorth811.org>
Subject: Re: Question about a USA North 811 "call back" function

Warning: this message is from an external user and should be treated with caution.

Hi Tony,

Yes, our phone system allows the caller to select a callback if they choose not to wait on hold. I've

copied Ryan from my staff on this message. If you can provide the details to Ryan about when the excavator called and the phone number he called from, Ryan can track down the call history to see what happened. Thanks.

James Wingate USA North 811 (sent from my phone)

From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Friday, July 16, 2021 2:34:20 PM
To: James Wingate <<u>james.wingate@usanorth811.org</u>>
Subject: Question about a USA North 811 "call back" function

James,

I am working on an investigation case (21SA01472), and I have a question about something that one of the people I interviewed said. He was told to call in an unmarked line, so he called 811, and he chose rather than to wait to take advantage of a "call back" function, in which he would receive a call back from 811. He indicated that he did not get a call back, and then forgot to call again.

Is this "call back" service something you provide? If so, do you know what reasons someone might not be called back?

Thanks, Tony

Tony Marino

Executive Officer California Underground Facilities Safe Excavation Board

Cell: 916-767-3370 2251 Harvard Street | 4th Floor | Sacramento, CA | 95815 https://dig.fire.ca.gov/

Chris,

I have a couple more questions for you regarding the 7/13 incident, if you have a moment.

1. Do you have any pictures of the exposed line from 7/13 or during any of the times it was previously exposed? If so, could you send them?

2. You'd sent the email about the exposed line to Juan at SoCal Gas on 7/1, but you didn't contact USA North until 7/8. Was there any reason for duration between the email and your call? Were there intervening events that caused you to make the call on 7/8?

3. Can you explain why you were the one who contacted 811? As in, why someone at Swinerton instead of someone at Bill Nelson? Is there something formal/contractual that outlined that under these circumstances you would be the one to contact 811? Or a more informal division of labor?

Thanks,

Tony

From: Chris Dupzyk <CDupzyk@swinerton.com>
Sent: Tuesday, July 27, 2021 3:24 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>
Subject: RE: [EXTERNAL] USA North 811 call back function

Warning: this message is from an external user and should be treated with caution.

Tony,

Thank you for the response regarding the 811 call, from here on out I will stay on the phone till I speak to someone.

Chris Dupzyk Assistant Superintendent SWINERTON 15 Business Park Way, Suite 101 Sacramento, CA 95828-0959 M 916.217.1798 E cdupzyk@swinerton.com W swinerton.com From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Tuesday, July 27, 2021 12:24 PM
To: Chris Dupzyk <<u>CDupzyk@swinerton.com</u>>
Subject: RE: [EXTERNAL] USA North 811 call back function

Chris,

I received an answer back from USA North 811 on why you never received a call back:

"Yes we found the call but the call record showed that the user terminated the call prior to completing the call back process. That is the reason a call back was never generated. Please let me know if you have any further questions for us."

I have never gone through the call back process, so can't tell you what you may or may not have done wrong.

Thanks, Tony

From: Marino, Tony@CALFIRE
Sent: Monday, July 19, 2021 8:16 AM
To: Chris Dupzyk <<u>CDupzyk@swinerton.com</u>>
Subject: RE: [EXTERNAL] USA North 811 call back function

Thanks you Chris.

From: Chris Dupzyk <<u>CDupzyk@swinerton.com</u>>
Sent: Monday, July 19, 2021 8:15 AM
To: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Subject: RE: [EXTERNAL] USA North 811 call back function

Warning: this message is from an external user and should be treated with caution.

Tony,

See attached email. Yes, I reached out to Juan with SoCal Gas. Juan is our field planning associate that plan coordinated our new service install and has been extremely helpful, that was the reason I reached out.

Chris Dupzyk Assistant Superintendent **SWINERTON** 15 Business Park Way, Suite 101 Sacramento, CA 95828-0959 M 916.217.1798 E <u>cdupzyk@swinerton.com</u> W <u>swinerton.com</u>

From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Monday, July 19, 2021 8:05 AM
To: Chris Dupzyk <<u>CDupzyk@swinerton.com</u>>
Subject: RE: [EXTERNAL] USA North 811 call back function

Thanks Chris. I believe that will be enough for USA North to track down the reason.

When you say you reached out to "SoCal" via email, do you mean SoCal Gas? If that is the case, could I get a copy of the email and their response?

Thanks, Tony

From: Chris Dupzyk <<u>CDupzyk@swinerton.com</u>>
Sent: Monday, July 19, 2021 6:54 AM
To: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Subject: RE: [EXTERNAL] USA North 811 call back function

Warning: this message is from an external user and should be treated with caution.

Good Morning Tony,

It was nice talking to you as well, I reached out to SoCal on 7/1/2021 via email in which I was instructed to call 811. Work was redirected to a different location around the building, I called 811 on 7/8/21 approx. 9 am. Please let me know if I can answer any other questions.

Regards,

Chris Dupzyk Assistant Superintendent SWINERTON 15 Business Park Way, Suite 101 Sacramento, CA 95828-0959 M 916.217.1798 E cdupzyk@swinerton.com W swinerton.com From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Saturday, July 17, 2021 3:34 PM
To: Chris Dupzyk <<u>CDupzyk@swinerton.com</u>>
Subject: [EXTERNAL] USA North 811 call back function

Chris,

Thanks for speaking with me on Friday. I am trying to find out from USA North 811 why you did not get a call back when you selected the call back feature. The USA North 811 representative is hoping to get he approximate time of your call. Also, can you confirm that the date was 7/1/21 and that you used phone number 916-217-1798?

I will let you know what I find out. For your reference, the case number is 21SA01472.

Thanks, Tony

Tony Marino

Executive Officer California Underground Facilities Safe Excavation Board

Cell: 916-767-3370 2251 Harvard Street | 4th Floor | Sacramento, CA | 95815 <u>https://dig.fire.ca.gov/</u>

SI-External-Stamp



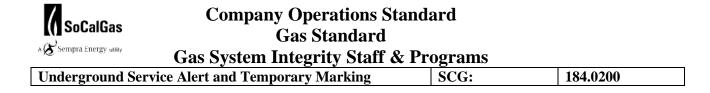
4.6.4. USA Tickets with work start dates and times that are less notice than the legal excavation start date and time, such as "Emergency" "Rush" or "Short" tickets, are responded to on a "best effort" basis and are scheduled and prioritized ahead of all other requests per local priority evaluation. The work start date and time information can only be found by viewing the ticket's details.

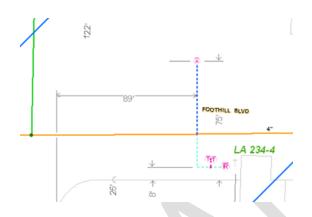
Note: USA informs excavators that give less than two working days' notice that member responses may be delayed. USA advises callers reporting exposed or damaged subsurface installations belonging to members or non-members of USA to contact the owners directly.

- 4.6.5. Tickets that are due on weekends or holidays must be completed before the legal start date and time on the weekend or holiday unless the ticket is a short notice in which case the company has two working days excluding the date of notification to respond.
- 4.6.6. Company response to re-mark requests (where previous marks have become obscured or removed) is the same as an original request see Section 4.6.2. Re-mark previously marked Company subsurface installations and any newly installed Company subsurface installations see Section 4.6.20.
- 4.6.7. Mark the location of any Company high priority subsurface installations within ten (10) feet or less of the delineated excavation site.
 - 4.6.7.1. Notify the excavator of the existence of a high priority subsurface installation before the excavator's USA ticket legal excavation start date and time.

THIS NOTIFICATION MUST CONSIST OF TWO PARTS:

1. Write "HIGH PRIORITY LINE - CALL SCG" on the pavement with yellow water or chalk-based paint or use an optional pavement decal if the high priority subsurface installation is marked. See Appendix C- Optional "High Priority" Foil Pavement Markers.





- 4.6.11. If a regulator station is within the work area or within ten (10) feet of the delineation, notify the **Measurement and Regulation Department** so they can assist with the identification of control piping, quantity, and size.
 - 4.6.11.1. Regulator stations and control piping are considered high priority subsurface installations; therefore, a **stand-by** is required and conducted during any and all excavations within ten (10) feet of the regulator stations and/or the control piping. See <u>GS 184.09</u>, *Prevention of Excavation Damage to Company Subsurface Installations*.

Note: A subsurface installation marked outside the tolerance zone (see definitions section) is considered a mismark.

- 4.6.12. If the excavator is onsite, discuss mark placement so marks maintain maximum visibility during the work. Advise the excavator that marked locations are approximate, to proceed with caution, and to notify the Company or USA, if exposed subsurface installations locations are in conflict with markings. Discuss and schedule any needed stand-by activities see Section 4.6.7. above.
- 4.6.13. Warnings to excavators must depend on conditions inherent to individual projects and may typically include, but are not limited to:
 - The excavator is required to dig (pot-hole) with hand tools (see definitions section) within the "tolerance zone" to locate subsurface installations in conflict with the excavation. The "tolerance zone" does not refer to depth.

From:	Hoang, Linda V.
То:	Marino, Tony@CALFIRE
Cc:	ES-PSC SCG
Subject:	RE: Information regarding damage ticket #W119400204-01W
Date:	Wednesday, August 18, 2021 12:33:07 PM
Attachments:	image001.png
	image003.png
	image004.png

Warning: this message is from an external user and should be treated with caution.

Hello Tony,

I hope your week is going well. Please see the responses below in blue.

Best Regards,

Linda Hoang | Pipeline Safety & Compliance ①: 213.500.3442 | \vee: \vee vhoang@socalgas.com PS&C 24/7 - 213.244.3070 SoCalGas

From: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>
Sent: Friday, August 13, 2021 2:01 PM
To: Hoang, Linda V. <LVHoang@socalgas.com>
Cc: ES-PSC SCG <ES-PSCSCG@semprautilities.com>
Subject: [EXTERNAL] RE: Information regarding damage ticket #W119400204-01W

** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information **

Linda, thank you for the update. You have a great weekend, too.

From: Hoang, Linda V. <LVHoang@socalgas.com>
Sent: Friday, August 13, 2021 2:00 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>
Cc: ES-PSC SCG <ES-PSCSCG@semprautilities.com>
Subject: RE: Information regarding damage ticket #W119400204-01W

Warning: this message is from an external user and should be treated with caution.

Hello Tony,

Thank you for the clarification and the additional information. I just wanted to let you know I am still investigating further into this case and share your desire to close this investigation as soon as possible. I hope to be able to provide you a response by next week.

Have a safe and great weekend!

Best Regards,

Linda Hoang | Pipeline Safety & Compliance ①: 213.500.3442 | \scale{2}: \sca

SoCalGas. SDGE

From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Monday, August 9, 2021 6:02 PM
To: Hoang, Linda V. <<u>LVHoang@socalgas.com</u>>
Cc: ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: [EXTERNAL] RE: Information regarding damage ticket #W119400204-01W

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Linda,

Thank you for the procedures, however, I don't believe they are the ones that I need. With a little more clarification from me, we may be able wrap up this inquiry.

Essentially, I am looking for two things: 1) does SoCal Gas have a procedure for what employees should do when a third party (*e.g.* an excavator) informs SoCal Gas/SoCal Gas employees that he or she has exposed an unmarked SoCal Gas line, and 2) in this instance, did SoCal Gas respond to the excavator with information about the exposed line. You may infer that these questions are related.

<u>For #1</u>, I suspect procedures for exposed lines may be alongside your procedures for when someone reports a damaged line. Both sections 4.6.4 and 4.6.12 of SCG 184.0200 identify that people may be contacting SoCal Gas directly with notification of exposed lines.

• If you have a procedure for what to do when someone reports an exposed line, could I get a copy of the relevant procedure or portion of the procedure?

If the customer were to contact the Gas Company by using our 1-800 number, the customer contact center has a procedure – Exposed Gas Line – No Damage, No Gas Odor.

CUSTOMER CONTACT OPERATING PROCEDURES

Exposed Gas Line -

Description Issued when the customer reports an exposed gas line and

	t	there is no damage and no odor of gas.
Back		Exposed gas lines may be the result of the customer or customer's agent digging on the property. A priority order is issued to verify there is no gas leak, when the customer indicates there is no damage to the gas line or is unsure of damage and there is no odor or sound of gas escaping .

If the customer were to call the number provided on the USA ticket, they would reach our dispatch office or the emergency contact listed on the ticket. Dispatch's process for an order to address an exposed line is to verify the ticket communicated, contact the district and dispatch a locate and mark employee to scene. Randomly contacting any known gas employee is not advised, but in this case, the excavator stated in their email they had a ticket, though we have been unable to find a valid ticket for this excavator at this location on the date they reached out to the planner. That ticket would have had the correct number to call to address this situation. Despite this, the planner provided sound advice to the excavator to contact the one call center whom, if I am not mistaken, in this scenario would have provided the excavator with the contact numbers that are listed on the USA ticket for SoCalGas and this process would have also been initiated.

• If you **DON'T have** a procedure for when someone reports an exposed line, but you **DO have** a procedure for what employees are to do when someone reports a damaged line, I **DO NOT** need to see that procedure (though please **DO** confirm with me that the procedure exists).

<u>For #2</u>, I am looking to see if SoCal Gas responded to the attached 7/1 email from Chris Dupzyk (Swinerton) to Juan Ferrer (SoCal Gas) regarding an exposed gas line. Other parties to the investigation indicate that SoCal Gas did not come out to the site to identify the exposed line until after it was struck in another location on 7/13 and Swinerton submitted damage ticket W119400204-01W. I am trying to understand whether or not this is true.

- Did SoCal Gas respond to the attached 7/1 email from Swinerton (or other notification of this exposed line) prior to damage ticket W119400204-01W submitted on 7/13?
 No. The planner sent an email to the supervisor of the district. This email was not recognized as an urgent email and not looked at by the supervisor until a later date. We are unable to determine when the email was read.
- If SoCal Gas did respond, could you provide documentation, a written explanation, or an individual to interview?
- If SoCal Gas did not respond, that is sufficient information for me. I am not interested in the identities of any individuals involved in the non-response.

Again, with this information, I will likely be able to wrap up this inquiry. Thank you for your patience in tracking all of this down.

Tony

From: Marino, Tony@CALFIRE
Sent: Monday, August 9, 2021 3:14 PM
To: Hoang, Linda V. <<u>LVHoang@socalgas.com</u>>
Cc: ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: RE: Information regarding damage ticket #W119400204-01W

Thank you for your response.

From: Hoang, Linda V. <LVHoang@socalgas.com>
Sent: Monday, August 9, 2021 3:05 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>
Cc: ES-PSC SCG <ES-PSCSCG@semprautilities.com>
Subject: RE: Information regarding damage ticket #W119400204-01W

Warning: this message is from an external user and should be treated with caution.

Hello Tony,

I hope you had a great weekend. I apologize for the delay in getting back to you. Below are the responses in blue.

Best Regards,

Linda Hoang | Pipeline Safety & Compliance ①: 213.500.3442 | 🖂: <u>lyhoang@socalgas.com</u> PS&C 24/7 - 213.244.3070

SoCalGas SDGE

From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Sunday, August 8, 2021 9:18 AM
To: Hoang, Linda V. <<u>LVHoang@socalgas.com</u>>; ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: [EXTERNAL] RE: Information regarding damage ticket #W119400204-01W

*** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information ***

Linda,

Please provide an update on this request.

Thank you,

Tony

From: Marino, Tony@CALFIRE
Sent: Monday, July 19, 2021 10:30 AM
To: Hoang, Linda V. <<u>LVHoang@socalgas.com</u>>; ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: RE: Information regarding damage ticket #W119400204-01W

Linda,

I have another question for you to track down. In this case I've received information that an employee of Swinerton Builders reached out to their assigned SoCal Gas field planning associate regarding the line in question, asking if it was live and if so requesting that it be marked, and the SoCal Gas field planning associate directed the Swinerton employee to go through USA to make the request.

SoCalGas Field Planners are not qualified to locate and mark. Planners are aware that the locate and mark process is done through the 811 ticket process so tickets are automatically routed to the locate and mark qualified employees to ensure compliance with the law.

Does SoCal Gas have an established procedure that tells employees what to do in the case where someone informs the employee directly (not through 811) that there is an exposed, unmarked gas line? If so, could I get a copy of the relevant portion of the procedure? I am trying to understand if the direction to go to 811 is consistent with an existing SoCal Gas procedure.

SoCalGas Gas Standard 184.0200 section 4.5.8 states:

Section 4.5.8. Direct excavator subsurface installation location requests to mark and locate subsurface installations ahead of planned excavation to USA.

Below is the link to our SoCalGas Standard (It is our Read-Only SharePoint platform that we use to share documents with the CPUC – I have granted you access – Please let me know if you have issues getting in):

2021-07-16 - DR - ticket #W119400204-01W [gcc02.safelinks.protection.outlook.com] [gcc02.safelinks.protection.outlook.com]

Thank you, Tony

From: Hoang, Linda V. <LVHoang@socalgas.com>
Sent: Friday, July 16, 2021 2:47 PM
To: Marino, Tony@CALFIRE <tony.marino@fire.ca.gov>; ES-PSC SCG <ESPSCSCG@semprautilities.com>
Subject: RE: Information regarding damage ticket #W119400204-01W

Warning: this message is from an external user and should be treated with caution.

Hello Tony,

I will get working on your request and respond as soon as possible.

Best Regards,

Linda Hoang | Pipeline Safety & Compliance ①: 213.500.3442 | 🖂: <u>lvhoang@socalgas.com</u> PS&C 24/7 - 213.244.3070



From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Friday, July 16, 2021 2:40 PM
To: ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>
Subject: [EXTERNAL] Information regarding damage ticket #W119400204-01W

*** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information ***

Hello Pipeline Safety and Compliance,

I am performing an investigation on a damage notification we received. The case number is 21SA01472, for your reference.

I am looking for information regarding the uncovering of an abandoned line by a contractor in Kingsburg, Fresno associated with Ticket# W119400204-01W. Specifically, please provide the following at your earliest convenience:

- 1. Design/material information about the line (e.g. ½-inch plastic service line) It appears to be an abandoned 2-inch Aldyl-A plastic service.
- 2. Confirmation that the line was in fact abandoned The exposed 2-inch plastic service appears to be abandoned.
- 3. Any pictures you may have of the scene SoCalGas does not have pictures of the scene.
- 4. Whether or not you generated an incident report for it A report was not generated for this incident.

Let me know if you have any questions. If you feel this may take some time to provide, please let me know how long it may be.

Thanks,

Tony

Tony Marino

Executive Officer California Underground Facilities Safe Excavation Board

Cell: 916-767-3370 2251 Harvard Street | 4th Floor | Sacramento, CA | 95815 <u>https://dig.fire.ca.gov/ [gcc02.safelinks.protection.outlook.com] [gcc02.safelinks.protection.outlook.com]</u> [gcc02.safelinks.protection.outlook.com]

From: Walker, Austin K <<u>AWalker4@socalgas.com</u>>
Sent: Friday, July 16, 2021 11:06 AM
To: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Cc: ES-PSC SCG <<u>ES-PSCSCG@semprautilities.com</u>>; Dove, Ryan <<u>RDove@socalgas.com</u>>
Subject: FW: SoCal Gas contact for Board investigators

Warning: this message is from an external user and should be treated with caution.

Good Morning Tony,

The contact information for SoCalGas and SDG&E is <u>ES-PSCSCG@semprautilities.com</u>. The email is monitored by our entire Pipeline Safety & Compliance (PS&C) team. Please feel follow up on this chain for any data request and a PS&C team member will look into it for you.

Thank you, Austin K. Walker Sr. Pipeline Safety & Compliance Advisor

SoCalGas SDG Sempra Energy'utilities

4560 Sperry St, Glendale, CA 90039 Mail Location: SC9338 Cell: 818-632-8407 | Email: <u>Awalker4@socalgas.com</u>

From: Marino, Tony@CALFIRE <<u>tony.marino@fire.ca.gov</u>>
Sent: Friday, July 16, 2021 10:11:36 AM
To: Dove, Ryan <<u>RDove@socalgas.com</u>>
Subject: [EXTERNAL] SoCal Gas contact for Board investigators

*** EXTERNAL EMAIL - Be cautious of attachments, web links, and requests for information ***

Ryan, I am working on one of our investigations, and I have a couple of questions for SoCal Gas. Have you established a point of contact for our inquiries? Jason is out today, so I can't ask him.

Thanks, Tony

Tony Marino

Executive Officer California Underground Facilities Safe Excavation Board

Cell: 916-767-3370 2251 Harvard Street | 4th Floor | Sacramento, CA | 95815 https://dig.fire.ca.gov/ [gcc02.safelinks.protection.outlook.com] [gcc02.safelinks.protection.outlook.com] [gcc02.safelinks.protection.outlook.com]

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