Case Number: 20SA1004



CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD INVESTIGATION DIVISION INCIDENT INVESTIGATION REPORT COVER SHEET



Report Date: 01/31/2020

Subject Name: Nurture Source Design	Notification Date : 01/29/2020
Reporting Party Information:	
Company: NURTURE SOURCE DESIGN	
Co Addr: 2331 5TH ST	
City: BERKELEY State: CA Zip: 94710	
Created By: MOREY FOX Language: ENGLISH	
Office Phone: SMS/Cell:	
Office Email:	
Subject(s) of Investigation:	

Date & Time of Incident:

NURTURE SOURCE DESIGN

01/29/2020

Location of Incider	<u>nt:</u>
	OAKLAND

man to a second
Ticket #:
Tione III
W002900379-01W
VV002900379-01VV

Operator:	
Pacific Gas & Electric	

Excavator:	
NURTURE SOURCE DESIGN	

Facility Type Damaged:	
None damaged. Gas line exposed.	





Violations:

4216.2 (b) - Excavators will notify the One Call Center at least 2-14 working day before beginning excavation.

Notification:

Supervising Special Investigator Carla Newman performed a damage and exposure ticket search on the USA North ticket database and found ticket W002900379-01W

Fatalities and Injuries:

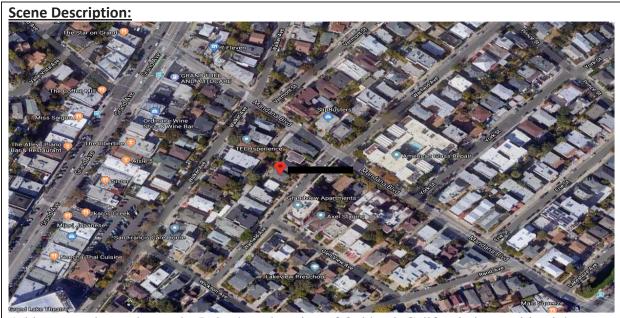
None

Damages:

None, utility line was exposed.

Responding Entities:

Pacific Gas and Electric



Address was located near the Lakeshore location of Oakland, California in a residential area.





Summary of Investigation:

On January 30, 2020, Supervising Special Investigator (SSI) Carla Newman conducted a database search for damage tickets on the Underground Service Alert (USA) North database. The USA North database search revealed USA North ticket W002900379-01W (Exhibit 1), where Nurture Source Design employee Morey Fox reported exposing gas line at Oakland California, on January 29, 2020, at approximately 1030 hours. SSI Newman assigned the case to Special Investigator Dennis Fenton on January 30, 2020.

A review of USA ticket W002900379-01W indicated it was created as a damage and exposure ticket (DMEX) on January 29, 2020, at approximately 1048 hours, as an exposure report amendment to USA ticket W002900379-00W (Exhibit 2). USA ticket W002900379-00W was created as a NEW ticket on January 29, 2020, at approximately 1045 hours. It is USA North's standard procedure to create a ticket labeled as NEW at the same time as reporting a DMEX ticket for an incident that had no previous locate request. The proximity of both tickets indicated they had been created on the same call. An analysis of the Contractors State License Board database indicated Nurture Source Design had a current and active license (Exhibit 3).

Morey Fox, Nurture Source Design employee, stated his crew was removing two concrete tracks on a muddy drive way without calling 811. Mr. Fox explained the tracks were old and his crew simply lifted the tracks to throw them away and as the crew moved the dirt, with steel rakes, to even the drive way they exposed a Pacific Gas and Electric (PG&E) gas line. Mr. Fox further stated PG&E responded to the gas line exposure and because of the age of the line rewrapped it. Mr. Fox also stated that he sent an email to his management proposing company policy should be changed to call 811 before any project where dirt would be moved.

Investigator Fenton spoke with Mr. Fox concerning Government Code 4216 and explained what was considered an excavation under GC 4216. Further, Mr. Fox was told the importance of calling 811 to have utilities marked to prevent a hit that could lead to injuries or death.

Investigative Findings:

Nurture Source Design failed to call USA North to request a locate and did not have a valid USA Ticket when they lifted the drive way tracks to throw away.

Investigator Name		Supervisor Name	
Dennis Fenton		Carla Newman	
Signature	Date	Signature	Date
Dennis Jenton	01/31/2020	Carla Newman	01/31/2020





Witness List

Name:	MOREY FOX
Address:	2331 5TH ST, BERKELEY, CA 94710
Phone:	
DL:	
Knowledge of:	Mr. Fox had reported the exposure to USA North.





Exhibit List

Exhibit	Description	Date	Received From
Number		Received	
1	USA Ticket - W002900379-00W	1/30/20	USA North
2	USA Ticket - W002900379-01W	1/30/20	USA North
3	CSLB License - NURTURE SOURCE DESIGN	1/30/20	Contractors State License Board