



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INCIDENT INVESTIGATION REPORT COVER SHEET**



<b>Case Number:</b> 20SA1004	<b>Report Date:</b> 01/31/2020
<b>Subject Name:</b> Nurture Source Design	<b>Notification Date:</b> 01/29/2020

**Reporting Party Information:**

Company: NURTURE SOURCE DESIGN  
 Co Addr: 2331 5TH ST  
 City : BERKELEY State: CA Zip: 94710  
 Created By: MOREY FOX Language: ENGLISH  
 Office Phone: [REDACTED] SMS/Cell: [REDACTED]  
 Office Email: [REDACTED]

**Subject(s) of Investigation:**

NURTURE SOURCE DESIGN

**Date & Time of Incident:**

01/29/2020

**Location of Incident:**

[REDACTED] OAKLAND

**Ticket #:**

W002900379-01W

**Operator:**

Pacific Gas & Electric

**Excavator:**

NURTURE SOURCE DESIGN

**Facility Type Damaged:**

None damaged. Gas line exposed.



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INCIDENT INVESTIGATION REPORT COVER SHEET**



**Violations:**

4216.2 (b) - Excavators will notify the One Call Center at least 2-14 working day before beginning excavation.

**Notification:**

Supervising Special Investigator Carla Newman performed a damage and exposure ticket search on the USA North ticket database and found ticket W002900379-01W

**Fatalities and Injuries:**

None

**Damages:**

None, utility line was exposed.

**Responding Entities:**

Pacific Gas and Electric

**Scene Description:**



Address was located near the Lakeshore location of Oakland, California in a residential area.



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INCIDENT INVESTIGATION REPORT COVER SHEET**



**Summary of Investigation:**

On January 30, 2020, Supervising Special Investigator (SSI) Carla Newman conducted a database search for damage tickets on the Underground Service Alert (USA) North database. The USA North database search revealed USA North ticket W002900379-01W (**Exhibit 1**), where Nurture Source Design employee Morey Fox reported exposing gas line at [REDACTED] [REDACTED] Oakland California, on January 29, 2020, at approximately 1030 hours. SSI Newman assigned the case to Special Investigator Dennis Fenton on January 30, 2020.

A review of USA ticket W002900379-01W indicated it was created as a damage and exposure ticket (DMEX) on January 29, 2020, at approximately 1048 hours, as an exposure report amendment to USA ticket W002900379-00W (**Exhibit 2**). USA ticket W002900379-00W was created as a NEW ticket on January 29, 2020, at approximately 1045 hours. It is USA North's standard procedure to create a ticket labeled as NEW at the same time as reporting a DMEX ticket for an incident that had no previous locate request. The proximity of both tickets indicated they had been created on the same call. An analysis of the Contractors State License Board database indicated Nurture Source Design had a current and active license (**Exhibit 3**).

Morey Fox, Nurture Source Design employee, stated his crew was removing two concrete tracks on a muddy drive way without calling 811. Mr. Fox explained the tracks were old and his crew simply lifted the tracks to throw them away and as the crew moved the dirt, with steel rakes, to even the drive way they exposed a Pacific Gas and Electric (PG&E) gas line. Mr. Fox further stated PG&E responded to the gas line exposure and because of the age of the line rewrapped it. Mr. Fox also stated that he sent an email to his management proposing company policy should be changed to call 811 before any project where dirt would be moved.

Investigator Fenton spoke with Mr. Fox concerning Government Code 4216 and explained what was considered an excavation under GC 4216. Further, Mr. Fox was told the importance of calling 811 to have utilities marked to prevent a hit that could lead to injuries or death.

**Investigative Findings:**

Nurture Source Design failed to call USA North to request a locate and did not have a valid USA Ticket when they lifted the drive way tracks to throw away.

Investigator Name		Supervisor Name	
Dennis Fenton		Carla Newman	
Signature	Date	Signature	Date
<i>Dennis Fenton</i>	01/31/2020	<i>Carla Newman</i>	01/31/2020



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INCIDENT INVESTIGATION REPORT COVER SHEET**



**Witness List**

Name:	MOREY FOX
Address:	2331 5TH ST, BERKELEY, CA 94710
Phone:	[REDACTED]
DL:	
Knowledge of:	Mr. Fox had reported the exposure to USA North.



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INCIDENT INVESTIGATION REPORT COVER SHEET**



**Exhibit List**

Exhibit Number	Description	Date Received	Received From
1	USA Ticket - W002900379-00W	1/30/20	USA North
2	USA Ticket - W002900379-01W	1/30/20	USA North
3	CSLB License - NURTURE SOURCE DESIGN	1/30/20	Contractors State License Board