

California Underground Facilities Safe Excavation Board

In the Matter of
Frontier Communications,
Respondent

Case No. D230040002

DECISION REGARDING NOTICE OF PROBABLE VIOLATION

The Office of Energy Infrastructure Safety, California Underground Facilities Safe Excavation Board (the Board) issued a Notice of Probable Violation (NOPV) to Frontier Communications (Respondent) on September 23, 2025. Respondent submitted a response to the NOPV. On November 17, 2025, the Board considered Case No. D230040002. Respondent appeared before the Board. Members Clausen, Johns, Johnson, Muñoz, and Sorem participated in the decision. Member Simonian recused himself.

FINDINGS

Having considered the investigation report and Respondent's response, the Board finds that a violation of California Code of Regulations, title 19, section 4151(c) occurred. Further, the Board finds that Respondent did not violate Government Code section 4216.3(a)(1)(A)- failure to respond to a locate request from a call center in one of three ways before the legal excavation start date and time: (1) locate and mark the work area, (2) provide information about the location of subsurface installation, or (3) state that no installations are within the work area.

VIOLATION SUMMARY

California Code of Regulations, title 19, section 4151(c): failed to cooperate with the investigation.

SANCTIONS

The Board orders Respondent to take the Board's education course.

The following factors were considered relevant to this sanction determination:

- Respondent's violation was serious.
- Respondent did not cooperate with the investigation.
- Respondent should benefit from taking the Board's education course.

/s/ William Johns
William Johns, Chair

Date: February 2, 2026