



USA North 811 Updates

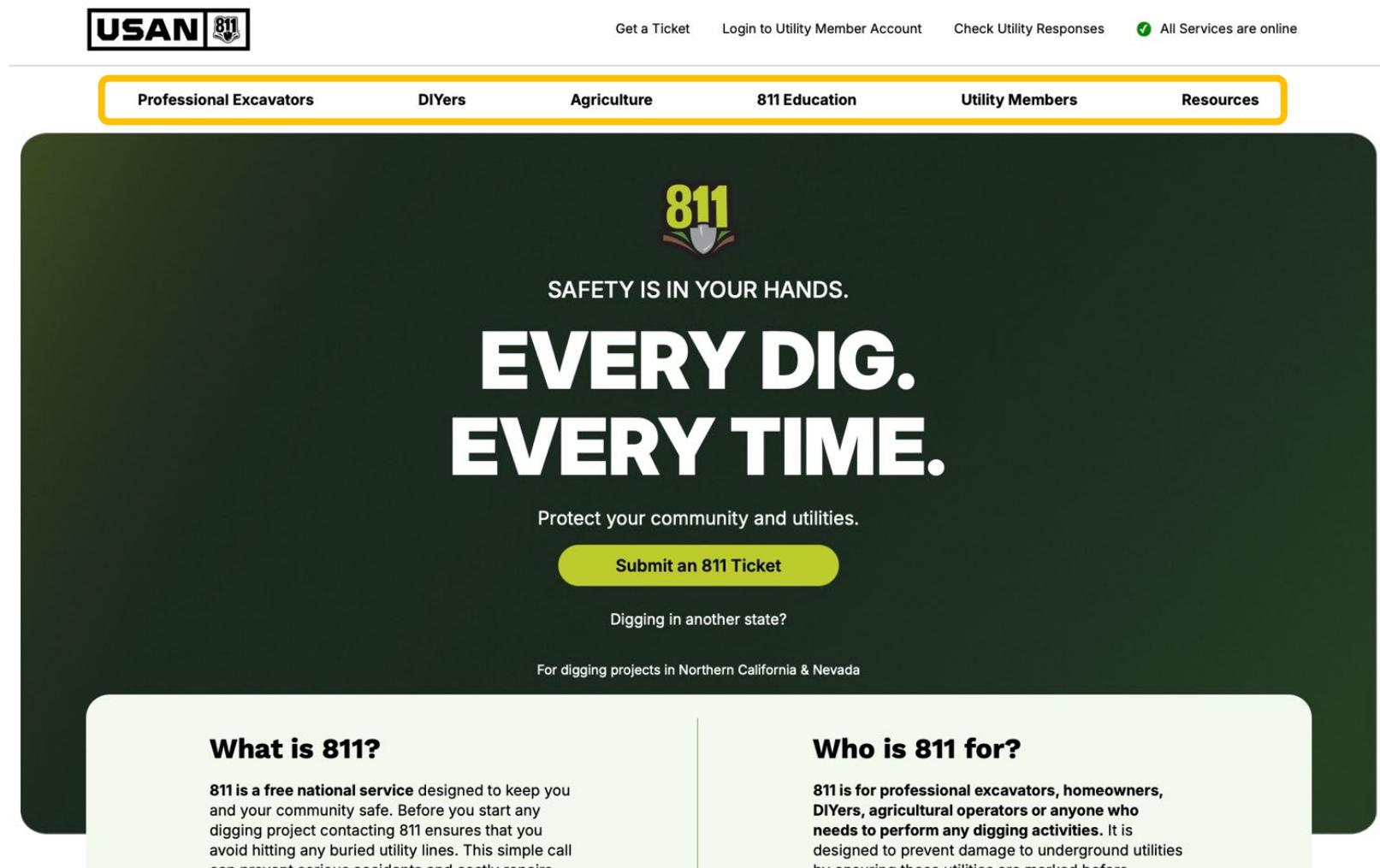
February 9-10, 2026

Presented by:

USA North 811 – James Wingate

Outreach Updates

USA North launched its new website on December 30th, 2025. This new site is designed to make it easier for users to find the services they need. At the top of the page, you can select your specific role in relation to the 811 service.



The screenshot shows the USA North 811 website. At the top, there is a navigation bar with the USAN 811 logo, links for 'Get a Ticket', 'Login to Utility Member Account', 'Check Utility Responses', and a status indicator 'All Services are online'. Below the navigation is a secondary menu with links for 'Professional Excavators' (which is highlighted with a yellow border), 'DIYers', 'Agriculture', '811 Education', 'Utility Members', and 'Resources'. The main content area has a dark background with a large '811' logo and the tagline 'SAFETY IS IN YOUR HANDS.' Below this, the text 'EVERY DIG. EVERY TIME.' is displayed in large, bold, white letters. A sub-tagline 'Protect your community and utilities.' is followed by a yellow button labeled 'Submit an 811 Ticket'. Further down, there are links for 'Digging in another state?' and 'For digging projects in Northern California & Nevada'. At the bottom, two callout boxes provide information: 'What is 811?' and 'Who is 811 for?'.

What is 811?

811 is a free national service designed to keep you and your community safe. Before you start any digging project, contacting 811 ensures that you avoid hitting any buried utility lines. This simple call can prevent serious accidents and costly repairs.

Who is 811 for?

811 is for professional excavators, homeowners, DIYers, agricultural operators or anyone who needs to perform any digging activities. It is designed to prevent damage to underground utilities by ensuring these utilities are marked before

Outreach Updates

Each page will contain all the services needed for specific users when visiting our website, including shortcut buttons to quickly find specific services on the page.



The screenshot shows a dark-themed website for 'PROFESSIONAL EXCAVATOR'. At the top right is a logo with '811' and a stylized shovel icon. Below the logo, the word 'PROFESSIONAL' is stacked above 'EXCAVATOR' in large, bold, white letters. Underneath this, there are two buttons: a green one labeled 'Check Utility Responses to your Ticket' and a white one labeled '+ Get a Ticket'. At the bottom left, a yellow-bordered box contains the word 'Shortcuts' in bold black text. To the right of this box is a list of 13 numbered links, grouped into three columns. The first column includes 'Contact 811', 'OCA Intro Training Video', 'Copy of your Ticket', 'Excavation Law', and 'Support'. The second column includes 'CA Dig Safe Board', 'Marking Code & Premarking', 'Ticket Research Service', 'Private Locators', and 'Rant or Rave'. The third column includes '(CGA) Best Practices', 'Promotional Items', and 'Project Design'.

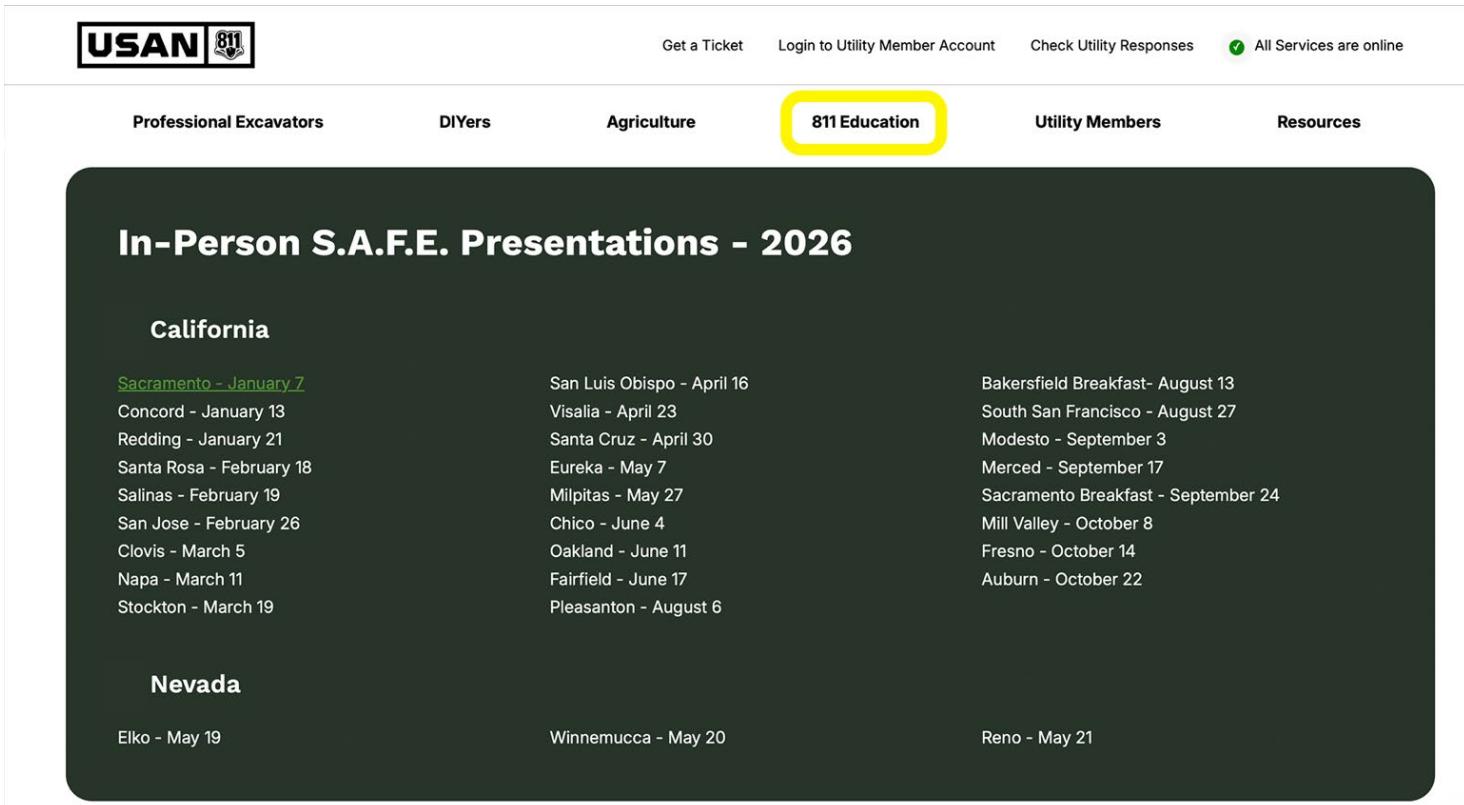
Shortcuts

- 01 - Contact 811
- 02 - OCA Intro Training Video
- 03 - Copy of your Ticket
- 04 - Excavation Law
- 05 - Support
- 06 - CA Dig Safe Board
- 07 - Marking Code & Premarking
- 08 - Ticket Research Service
- 09 - Private Locators
- 10 - Rant or Rave
- 11 - (CGA) Best Practices
- 12 - Promotional Items
- 13 - Project Design

Outreach Updates

The 2026 SAFE Event schedule is now available under the “811 Education” tab of our website at:

<https://usanorth811.org/811-education>. There are 26 scheduled presentations in California and 3 scheduled presentations in Nevada.



The screenshot shows the USAN 811 website with a navigation bar at the top. The "811 Education" tab is highlighted with a yellow box. The main content area is titled "In-Person S.A.F.E. Presentations - 2026". It lists presentations for California and Nevada.

California

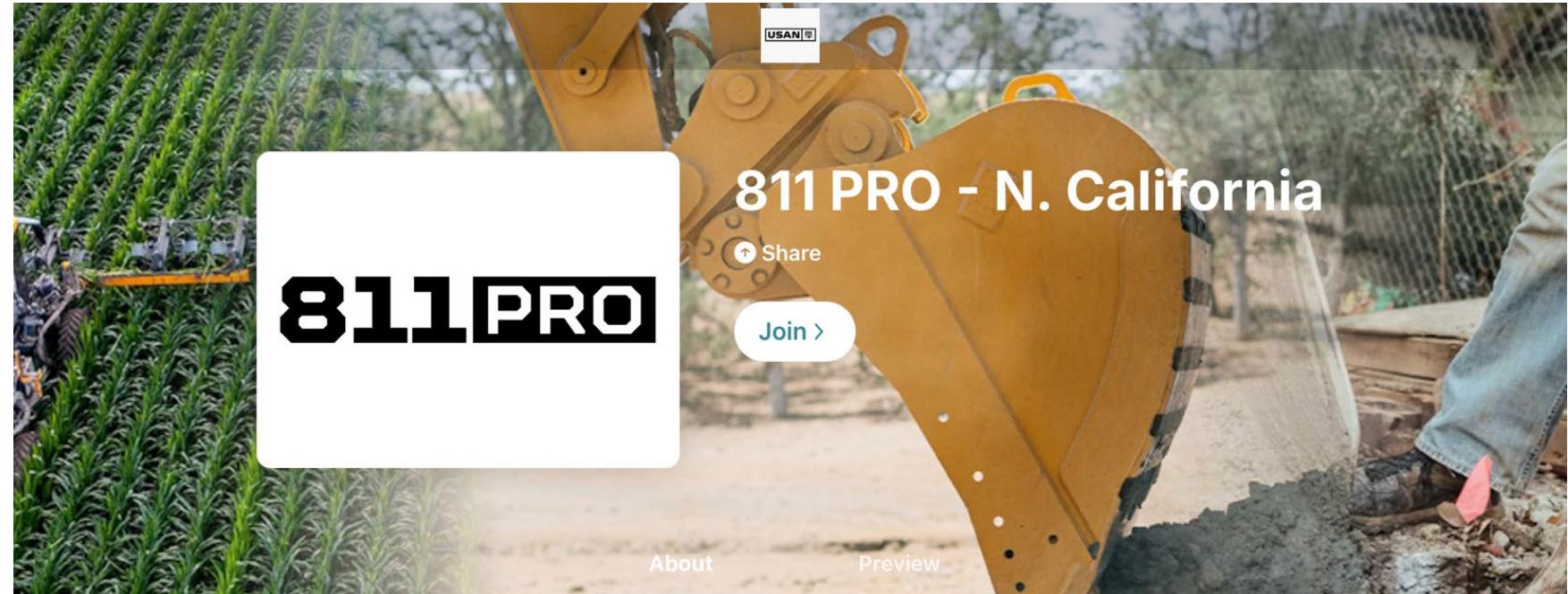
Sacramento - January 7	San Luis Obispo - April 16	Bakersfield Breakfast - August 13
Concord - January 13	Visalia - April 23	South San Francisco - August 27
Redding - January 21	Santa Cruz - April 30	Modesto - September 3
Santa Rosa - February 18	Eureka - May 7	Merced - September 17
Salinas - February 19	Milpitas - May 27	Sacramento Breakfast - September 24
San Jose - February 26	Chico - June 4	Mill Valley - October 8
Clovis - March 5	Oakland - June 11	Fresno - October 14
Napa - March 11	Fairfield - June 17	Auburn - October 22
Stockton - March 19	Pleasanton - August 6	

Nevada

Elko - May 19	Winnemucca - May 20	Reno - May 21
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Outreach Updates

USA North completed the development of 811 PRO, our online training platform hosted through Pathwright. This free platform provides excavation safety training to professional excavators in Northern & Central California & Nevada.



811 PRO is a self-paced online training course that equips excavators with the knowledge and tools to dig safely, prevent utility damages, and keep job sites safe and compliant.

811 PRO is designed for professional excavators, equipment operators, foremen, and anyone working around underground utilities who needs practical, job-ready training to stay safe and compliant.

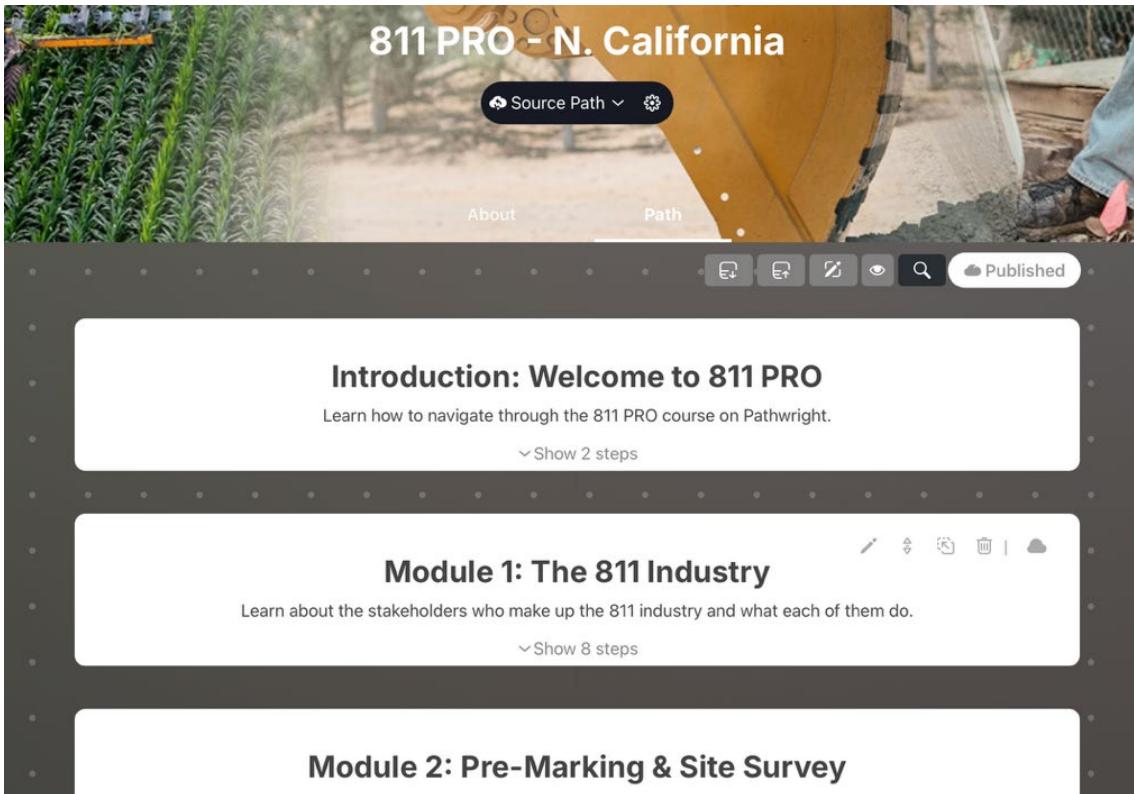
N. California

Free

Join >

Outreach Updates

The 811 PRO training course is organized into 5 Modules, with each module containing numerous steps. Users can complete modules at their own pace and save their progress as they take the training. Most steps start with an introductory video that will train learners on the specific topic. These videos are designed to be short and to the point in order to maximize retention and increase comprehension.



The screenshot shows the Pathwright course interface for the 811 PRO - N. California module. At the top, there's a navigation bar with a yellow background featuring a construction worker silhouette, a "Source Path" dropdown, and a gear icon. Below the navigation bar, the title "811 PRO - N. California" is displayed. The main content area contains three modules:

- Introduction: Welcome to 811 PRO**
Learn how to navigate through the 811 PRO course on Pathwright.
Show 2 steps
- Module 1: The 811 Industry**
Learn about the stakeholders who make up the 811 industry and what each of them do.
Show 8 steps
- Module 2: Pre-Marking & Site Survey**

Each module has a small preview image and a set of icons for editing and sharing.

