



**CALIFORNIA UNDERGROUND SAFETY BOARD  
INVESTIGATION DIVISION**

**INVESTIGATION REPORT**

**Date:** August 29, 2025

**Case No.:** N250371836

**Violations:**

Modern Muse Construction

Government Code § 4216.2(b): Excavating without first notifying the Regional Notification Center.

Government Code § 4216.4(c)(1): Excavator failure to call 911 emergency services upon discovering or causing damage to subsurface installation resulting in the escape of flammable, toxic, or corrosive gas or liquid.

**Executive Summary:**

On December 20, 2024, Modern Muse Construction was working a jobsite without first contacting the regional notification center and, with a shovel, damaged a 1.5” plastic natural gas line, while cutting roots. Upon the escape of natural gas from the subsurface installation, Modern Muse Construction did not call 911 emergency services to report it. No one was injured and no equipment, other than the 1.5” plastic natural gas line, was damaged.

**Reporting Party Information:**

Southern California Gas Company  
555 West 5<sup>th</sup> Street  
Los Angeles, California 90013

**Date of Incident:**

December 20, 2024

**Location of the Incident:**

8902 Adah Street  
Garden Grove, California 92841

**Operator:**

Southern California Gas Company  
555 West 5<sup>th</sup> Street  
Los Angeles, California 90013

**Excavator:**

Modern Muse Construction  
12606 Hoover Street  
Garden Grove, California 92841

**Facility Type Damaged:**

1.5” plastic natural gas IPS

**Investigation:**

**Notification of the Incident**

On February 6, 2025, at 8:18 p.m., Southern California Gas Company submitted a notification of an incident to the California Underground Safety Board. The notification stated, “he damage on our ½ IPS looks like it was cut into when they were cutting a root out. Then they completely cut our plastic service so they can fold it back to control the leak. Their trench is for a sewer line from the back house being built.” (Exh. 1.)

The case was assigned to Investigator Gabrielle Zeps (Investigator).

**Identity of the Excavator**

Government Code section 4216(h) defines an excavator to be “any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment performs any excavation.”

Modern Muse Construction was performing shovel trenching in the dirt (Exh. 2.) at 8902 Adah Street, Garden Grove, California, 92841 on December 20, 2024.

Modern Muse Construction was licensed, as of March 19, 2025, by the California Contractors State License Board, license number 1077027 with a B-General Building classification. (Exh. 3.)

**Modern Muse Construction Did Not Contact the Regional Notification Center Before Excavating**

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator’s intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

Modern Muse Construction did not notify the Regional Notification Center prior to starting work at the jobsite. The reason that Modern Muse Construction CEO Giang Vo gave for not contacting the Regional Notification Center before excavation was that his newish project manager forgot. (Exh. 2.)

On March 11, 2025, Investigator emailed Amber Dahl, Safety Awareness Director at DigAlert, requesting ticket information for 8902 Adah Street, Garden Grove, California, 92841 between November 20, 2024, and January 20, 2025. (Exh. 4.)

Amber Dahl, DigAlert’s Safety Awareness Director, responded on March 11, 2025, confirming that a ticket did not exist for 8902 Adah Street, Garden Grove, California 92841 on December 20, 2024. (Exh. 5.)

**Modern Muse Construction Did Not Call 911 Emergency Services Upon the Gas Release**

Government Code section 4216.4(c)(1) states an excavator shall call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

Modern Muse Construction damaged a plastic gas line while using a shovel to trench in the dirt, but it did not call 911 after the damage occurred. The reason that Modern Muse Construction CEO Giang Vo gave for not contacting 911 was that the hole was small and that no one else was around. (Exh. 2.)

**Findings:**

1. Modern Muse Construction failed to contact the Regional Notification Center before beginning work on December 20, 2024, at 8902 Adah Street, Garden Grove, California 92841, due to the project manager forgetting to make contact first.
2. On December 20, 2024, Modern Muse Construction failed to call 911 emergency services to report the escaping gas from the subsurface installation after it was hit and damaged by a shovel.

Investigator	Supervisor
Gabrielle Zeps	Anona Bonner
Signature	Signature
/s/ Gabrielle Zeps	/s/ Anona Bonner

**Exhibit List:**

Exhibit No.	Description	Date	Received From
1.	Incident Report submitted to the California Underground Safety Board	Received on 2/6/2025	Southern California Gas Company
2.	Telephone Interview With Modern Muse Construction CEO Giang Vo by Investigator Gabrielle Zeps	Telephone Interview Conducted on 3/19/2025 by Gabrielle Zeps	
3.	Contractor's License Detail for License No. 1077027 obtained from the Contractors State License Board website	Downloaded on 3/19/2025	California Contractors State License Board website at <a href="https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx">https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx</a>
4.	Investigator's email to DigAlert requesting ticket information on the underlying job to this incident	Emailed on 3/11/2025	
5.	Email from DigAlert stating there was no valid ticket for the underlying job to this incident	Received on 3/11/2025	Amber Dahl Safety Awareness Director DigAlert

# Exhibit 1

# No-Ticket Damage Reporting Form

Submitted: February 6, 2025 8:18 PM

## Reporter Information

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name

Jennifer Duprey

Title

Damage Prevention Analyst

Phone Number

949-280-6576

E-mail address

Jlduprey@socalgas.com

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## Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

So Cal Gas

Address

555 W. 5th St., Los Angeles , 90013

Phone Number

877-238-0092

Email Address

SCGDamagePrevention@socalgas.com

Regional Notification Center member code

Other Contacts

Is the photographer same as the primary reporter named above?

No

Please provide the name, title, phone number, and email address contact for everyone in your company that took the photos or developed other records included with your answers to these questions.

Full Name

Josh Garcia

Title

Team Lead

Phone Number

714-858-4205

E-mail address

Jgarcia9@socalgas.com

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### Incident Information

What was the date and approximate time of the incident?

December 20, 2024 4:49 PM

What is the address where your facility was damaged on 12/20/2024?

*Damage Street Address*

8902 Adah St

*Damage County*

Orange

*Damage City*

Garden Grove

*Damage Cross Street 1*

Magnolia

*Damage Cross Street 2*

*Other Damage location description*



Does So Cal Gas own, operate or maintain the facility damaged on 12/20/2024?

Yes

What type of excavation did you observe on 12/20/2024 at that address?

Sewer

Describe the excavation activity you identified.

The damage on our ½ IPS looks like it was cut into when they were cutting a root out. Then they completely cut our plastic service so they can fold it back to control the leak. Their trench is for a sewer line from the back house being built.

What excavation companies did you observe on 12/20/2024?

*Company Name*

MODERN MUSE CONSTRUCTION

*Company Address*

12606 Hoover St, Garden Grove , 92841

*Phone Number*

714-200-4650

*Email Address*

modernmuse@mmcons.net

*Did this company damage the facility?*

Yes

*Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.*

Personnel Name

HUNG vu

Title

contractor

Phone Number

714-200-4650

Email Address

modernmuse@mmcons.net

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Notification Details

Was So Cal Gas notified of the proposed excavation by the Regional Notification Center before 12/20/2024?

No

What date and time did you learn of the damage to the facility?

December 20, 2024 4:53 PM

How did So Cal Gas learn of the damage to the facility?

HUNG VU, contractor

### Facility Damaged

What kind of facility was damaged on 12/20/2024?

Natural Gas

Natural Gas

What type of material was the damaged facility?

Plastic

Facility diameter (inches)?

1.5

### Incident Details

What kinds of excavation equipment did you observe at the location of the damaged facility?

Saw cutting

Do you know what equipment damaged the facility?

Yes

What equipment damaged the facility?

Saw cutting

What information are you relying on regarding damage to the facility?

Interview with excavator

Did So Cal Gas contact the Regional Notification Center before repairing the damaged facility?

Yes

What is the number of the 811-ticket the Regional Notification Center created due to your contact with the Regional Notification Center?

unknown

Provide any other relevant information about the damage on 12/20/2024.

If they had called USA they would have known there was a service line below the roots they were cutting

**Damages**

Were there any injuries to any personnel or bystanders due to the damage to your facility on 12/20/2024?

No

Was any property damaged other than the damaged facility?

No

Was there a fire caused by this damage on 12/20/2024?

No

Was there an evacuation of any nearby homes or businesses caused by this damage on 12/20/2024?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 12/20/2024.

1

## Conclusions

What date and time were repairs completed to the damaged facility?

February 20, 2025 6:52 PM

Please explain why you think the facility was damaged on 12/20/2024?

I think if they had a USA ticket they would have been able to know where the service was while cutting the roots.

Is there any other information which you feel is important to share about this incident?

Found 1/2 IPS service cut through and bent back and tied with wire

Not counting your answers to these questions, did So Cal Gas create an investigatory or incident report pertaining to the damage on 12/20/2024?

Yes

Please attach investigatory or incident report here.

USB Damage Report FormGG1.docx, 0.03MB

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

Files

Please attach all Facility Repair Orders.

Please attach all Photos.







*Date and time photographed*

December 20, 2024 8:45 PM

*Photographer Name*

Josh Garcia

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*Date and time photographed*

December 20, 2024 8:45 PM

*Photographer Name*

Josh Garcia

---





*Date and time photographed*

December 20, 2024 8:45 PM

*Photographer Name*

Josh Garcia

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*Date and time photographed*

December 20, 2024 8:45 PM

*Photographer Name*

Josh Garcia

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Additional Records

Reference Number

N250371836

# Exhibit 2





**CALIFORNIA UNDERGROUND SAFETY BOARD  
INVESTIGATION DIVISION  
REPORT OF TELEPHONE CALL**

**REPORT DATE:** March 19, 2025

**CASE NO:** N250371836

**DATE AND TIME OF INTERVIEW:** March 19, 2025, 1:31 pm

**LOCATION OF INTERVIEW:** Telephone

**INTERVIEWER:** Gabrielle Zeps

**NAME, TITLE, AND COMPANY OF INTERVIEWEE(S):**

Giang Vo, CEO of Modern Muse Construction

**INTERVIEW:**

- 12606 Hoover Street, Garden Grove, CA 92841: physical and mailing address
- modernmuse@mmcons.net
- CSLB#: 1077027
- He was not present on the jobsite on 12/20/2024.
- His project manager Hung Vu (still with him) and dirt digger Jairo Barrios (episodic reoccurring hire) were at the jobsite that morning.
- His company was the prime contractor on the job and no other company was at the jobsite.
- Modern Muse had obtained tickets before 12/20/2024. That morning his project manager forgot to call.
- The project manager had not been with him long at that point and he just forgot.
- Jairo Barrios was digging in the dirt with a shovel that belonged to Modern Muse when he damaged the plastic gas line.
- The project manager called SoCalGas immediately and reported the damage.
- The project manager then called CEO Vo and told him what had happened.
- CEO Vo told him to wait there for SoCalGas to come and fix it.
- It was not a big hole, and they came and fixed it quickly.
- No one else was near; no injuries, fatalities, property damage, fire or evacuations.
- He is not aware of anyone calling 911 as no one was around.
- No one call DigAlert after the damage as the job was already done.
- After the damage, he discussed with the project manager that you must always call DigAlert first. It is very important. We were very lucky no one was there. We need to be very sure that we always call first.
- He does not have information about contacting 811 posted but he mentions it every Friday at his safety meetings and at the meeting he has before each job.

# Exhibit 3



## Contractor's License Detail for License # 1077027

**DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.**

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 3/19/2025 3:28:29 PM

### Business Information

MODERN MUSE CONSTRUCTION INC  
12606 HOOVER STREET  
GARDEN GROVE, CA 92841  
Business Phone Number:(714) 797-7041

**Entity** Corporation  
**Issue Date** 06/16/2021  
**Reissue Date** 10/29/2021  
**Expire Date** **10/31/2025**

### License Status

**This license is current and active.**

**All information below should be reviewed.**

### Classifications

B - GENERAL BUILDING

### Bonding Information

#### Contractor's Bond

This license filed a Contractor's Bond with [HUDSON INSURANCE COMPANY](#).

**Bond Number:** TCS24804

**Bond Amount:** \$25,000

**Effective Date:** 05/13/2024

[Contractor's Bond History](#)

#### Bond of Qualifying Individual

The qualifying individual GIANG SON VO certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

**Effective Date:** 10/29/2021

### Workers' Compensation

This license has workers compensation insurance with the [NATIONAL CASUALTY COMPANY](#)

**Policy Number:** WCC336481A

**Effective Date:** 06/18/2024

**Expire Date:** 06/18/2025

[Workers' Compensation History](#)

### Miscellaneous Information

- ▶ 10/29/2021 - LICENSE REISSUED TO ANOTHER ENTITY

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# Exhibit 4

**From:** [Zeps, Gabrielle@EnergySafety](mailto:Zeps.Gabrielle@EnergySafety)  
**To:** [Amber Dahl](#)  
**Subject:** Ticket Search Request  
**Date:** Tuesday, March 11, 2025 10:20:00 AM

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Good morning, Amber. I am asking for a ticket search please. The address is 8902 Adah Street, Garden Grove, California 92841, between November 20, 2024, and January 20, 2025. The company I am investigating is Modern Muse Construction. Thank you for your assistance.

**Gabrielle Zeps, Internal Controls Specialist**

California Underground Safety Board

Mobile: 279-789-1817

[Gabrielle.Zeps@energysafety.ca.gov](mailto:Gabrielle.Zeps@energysafety.ca.gov)

715 P Street, 20th Floor  
Sacramento, CA 95814

# Exhibit 5



## Underground Service Alert

of Southern California™

March 11, 2025

Gabrielle Zeps  
Underground Safety Board  
715 P St, 20th Floor  
Sacramento, CA 95814

**File Number: Unknown**

Dear Gabrielle,

After searching our records from 11/20/24 through 1/20/25, we were unable to find any DigAlert tickets for the location at 8902 Adah St in Garden Grove. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

A handwritten signature in cursive script that reads "Amber Dahl".

Amber Dahl  
Safety Awareness Director