



CALIFORNIA UNDERGROUND SAFETY BOARD INVESTIGATION DIVISION

INVESTIGATION REPORT

Date: June 30, 2026

Case No.: N2422830

Violations:

Juan Ramirez DBA J-Mar Concrete

Government Code § 4216.2(b): Excavating without first notifying the regional notification center of intent to excavate.

Government Code § 4216.4(c)(1): Failure to call 911 emergency services upon causing damage to subsurface installation resulting in the escape of flammable, toxic, or corrosive gas or liquid.

Executive Summary:

On July 26, 2024, Juan Ramirez DBA J-Mar Concrete (J-Mar Concrete) was digging with a shovel without first contacting the regional notification center and damaged a 1/2-inch plastic natural gas line. Upon the escape of gas from the subsurface installation, J-Mar Concrete did not call 911 emergency services to report it. No one was injured and no equipment, other than the plastic natural gas line, was damaged.

Reporting Party Information:

Southern California Gas Company
555 West 5th Street, Suite 1700
Los Angeles, California 90013

Date of Incident:

July 26, 2024

Location of the Incident:

2740 Preston Drive
Running Springs, California 92382

Operator:

Southern California Gas Company
555 West 5th Street, Suite 1700
Los Angeles, California 90013

Excavator:

Juan Ramirez DBA J-Mar Concrete
12192 Kiowa Road
Apple Valley, California 92308

Subsurface Installation Damaged:

1/2-inch plastic natural gas line

Notification of the Incident

On August 15, 2024, Southern California Gas Company (SCG) submitted a notification of an incident to the California Underground Safety Board. The notification stated, "J-Mar Concrete struck 1/2" plastic gas service with a clay spade while excavating for drainage with no USA." (Exh. 1.)

SCG's notification reported that a clay spade was used when the damage occurred. (Exh. 1.) However, Juan Ramirez, owner of J-Mar Concrete, stated he hit the gas line with a shovel. (Exh. 2.) On February 25, 2026, during an interview with the investigator, Ramirez confirmed he used a shovel and a pick. (Exh. 8.)

Excavation and Damage

Government Code section 4216(g) defines "excavation" to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

On July 26, 2024, Juan Ramirez (Ramirez), owner of J-Mar Concrete, was digging with a shovel and damaged a 1/2-inch plastic natural gas line at 2740 Preston Drive, Running Springs, California 92382. (Exh. 2.) Ramirez stated "as far as I know gas is 18 inches deep and we didn't even dig 9 inches" (Exh. 2.) Ramirez also stated that the gas line was intertwined with tree roots which contributed to the damage. (Exh. 8.)

Identity of the Excavator

Government Code § 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment, performs any excavation."

Juan Ramirez was a licensed contractor, as of February 26, 2025, registered with the California Contractors State License Board, license number 1036928 with C-8 - Concrete classification. (Exh. 3.)

A copy of J-Mar Concrete's business card was provided in the incident report from SCG, which lists license number 1036928. (Exh. 1.)

On February 25, 2026, during an interview with the investigator, Juan Ramirez stated he operates under a legally registered fictitious business name. Ramirez confirmed he holds a Fictitious Business Name (FBN) statement filed with San Bernardino County under the name "J-Mar Concrete" (Exh. 8.). A records search of the San Bernardino County's Public Access System County Recorder-Clerk, yielded FBN Statement #FBN20230005102, filed by Juan M. Ramirez on May 17, 2023, for business name "J-MAR CONCRETE". (Exh. 9.)

Translations Services Used to Conduct Excavator Interview

On February 26, 2025, Investigator emailed Ramirez a survey link related to the incident damage on July 26, 2024. The survey had a response due date of March 5, 2025. (Exh. 4.)

On February 27, 2025, Ramirez emailed Investigator asking to schedule a phone call with Spanish-speaking interpreter. (Exh. 5.)

On March 3, 2025, Investigator conducted a phone interview with Ramirez. The interview was conducted with the assistance of a Spanish-speaking interpreter from Focus Interpreting Agency. (Exh. 2.)

J-Mar Concrete Did Not Contact the Regional Notification Center Before Excavating

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator's intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

Ramirez did not notify the regional notification center prior to digging with a shovel at 2740 Preston Drive, Running Springs, California 92382. Ramirez stated, "as far as I know gas is 18 inches deep and we didn't even dig 9 inches", Ramirez stated that he is aware it is needed to contact the regional notification center prior to excavation but he "made a mistake." (Exh. 2.)

On February 26, 2025, Investigator emailed Amber Dahl, Safety Director at Underground Service Alert of Southern California regional notification center, requesting ticket information for 2740 Preston Drive, Running Springs, California 92382, from June 14, 2024, to July 26, 2024. (Exh. 6.)

Safety Director Amber Dahl responded on February 26, 2025, confirming that a ticket did not exist for 2740 Preston Drive, Running Springs, California 92382, from June 14, 2024, through July 26, 2024. (Exh. 7.)

J-Mar Concrete Did Not Call 911 Emergency Services Upon Gas Release

Government Code section 4216.4(c)(1) states an excavator shall call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

On July 26, 2024, while digging with a shovel, Ramirez damaged a 1/2-inch plastic natural gas line that caused gas to leak but did not call 911 afterward. Ramirez stated, “To be honest, I got scared, I left it all on the hands of the owner, once I saw that I could fold the pipe, I spoke with the owner, and he called the gas company.” (Exh. 2.)

Findings:

1. Juan Ramirez DBA J-Mar Concrete did not contact the regional notification center before beginning excavation on July 26, 2024, at 2740 Preston Drive, Running Springs, California 92382.
2. On July 26, 2024, Juan Ramirez DBA J-Mar Concrete was digging with a shovel, damaged a gas line, and failed to call 911 emergency services to report the escaping gas from the subsurface installation.

Investigator	Supervisor
Ousama Alkahwaji	Anona Bonner
Signature	Signature
/s/ Ousama Alkahwaji	/s/ Anona Bonner

Exhibit List:

Exhibit No.	Description	Date	Received From
1.	Incident Report submitted to the Underground Safety Board	Received on 08/15/2024	Damage Prevention Analyst, Luis Robles, Southern California Gas Company
2.	Board's Investigation Questionnaire via phone interview conducted with the assistance of a Spanish-speaking interpreter	Conducted on 03/03/2025	Juan Ramirez, Owner, J-Mar Concrete
3.	Contractor's License Detail for License No. 1036928 obtained from the Contractors State License Board website	Downloaded on 02/26/2025	California Contractors State License Board website at https://www.cslb.ca.gov/online services/checklicense/checklicense.aspx
4.	Board's Investigation Questionnaire and Investigator's email to Owner, Juan Ramirez, J-Mar Concrete	Emailed on 02/26/2025	
5.	Juan Ramirez, Owner, J-Mar Concrete requested for Spanish-speaking interpreter	Received on 02/27/2025	Juan Ramirez, Owner, J-Mar Concrete
6.	Investigator's email to Underground Service Alert of Southern California Regional notification center requesting ticket information on the underlying job to this incident	Emailed on 02/26/2025	

7.	Email from Underground Service Alert of Southern California Regional notification center stating there was no valid ticket for the underlying job to this incident	Received on 02/26/2025	Amber Dahl, Safety Director, Underground Service Alert of Southern California Regional notification center
8.	Phone interview conducted with the assistance of a Spanish-speaking interpreter	Conducted on 02/25/2026	Juan Ramirez, Owner, J-Mar Concrete
9.	FBN Statement for J-Mar Concrete, filed on May 17, 2023	Downloaded on 02/25/2026	San Bernardino County - Public Access System County - Recorder-Clerk

Exhibit 1

No-Ticket Damage Reporting Form

Submitted: August 15, 2024 11:54 AM

Reporter Information

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name

Luis Robles

Title

Damage Prevention Analyst

Phone Number

657-724-9205

E-mail address

lrobles@socalgas.com

Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

SocalGas

Address

555 W. 5th St., Los Angeles , 90013

Phone Number

562-202-0687

Email Address

SCGDamagePrevention@socalgas.com

Regional Notification Center member code

Other Contacts

Is the photographer same as the primary reporter named above?

Yes

Incident Information

What was the date and approximate time of the incident?

July 26, 2024 10:33 AM

What is the address where your facility was damaged on 7/26/2024?

Damage Street Address

2740 Preston Dr

Damage County

San Bernardino

Damage City

Running Springs

Damage Cross Street 1

Loma Dr.

Damage Cross Street 2

Other Damage location description

Does SocalGas own, operate or maintain the facility damaged on 7/26/2024?

Yes

What type of excavation did you observe on 7/26/2024 at that address?

Drainage

Describe the excavation activity you identified.

Excavation with a clay spade to install drainage.

What excavation companies did you observe on 7/26/2024?

Company Name

J-Mar Concrete

Company Address

12192 Kiowa Rd, Apple Valley , 92308

Phone Number

760-927-7226

Email Address

ramirezjm76@gmail.com

Did this company damage the facility?

Yes

Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.

Personnel Name

Juan Ramirez

Title

Owner

Phone Number

760-927-7226

Email Address

ramirezjm76@gmail.com

Notification Details

Was SocalGas notified of the proposed excavation by the Regional Notification Center before 7/26/2024?

No

What date and time did you learn of the damage to the facility?

July 26, 2024 11:00 AM

How did SocalGas learn of the damage to the facility?

intercompany email notification

Facility Damaged

What kind of facility was damaged on 7/26/2024?

Natural Gas

Natural Gas

What type of material was the damaged facility?

Plastic

Facility diameter (inches)?

0.5

Incident Details

What kinds of excavation equipment did you observe at the location of the damaged facility?

Clay spade

Do you know what equipment damaged the facility?

Yes

What equipment damaged the facility?

Clay spade

What information are you relying on regarding damage to the facility?

Interview with excavator

Did SocalGas contact the Regional Notification Center before repairing the damaged facility?

No

Provide any other relevant information about the damage on 7/26/2024.

J-Mar Concrete struck 1/2" plastic gas service with a clay spade while excavating for drainage with no USA.

Damages

Were there any injuries to any personnel or bystanders due to the damage to your facility on 7/26/2024?

No

Was any property damaged other than the damaged facility?

No

Was there a fire caused by this damage on 7/26/2024?

No

Was there an evacuation of any nearby homes or businesses caused by this damage on 7/26/2024?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 7/26/2024.

1

Conclusions

What date and time were repairs completed to the damaged facility?

July 26, 2024 12:45 PM

Please explain why you think the facility was damaged on 7/26/2024?

1/2" plastic gas service was damaged with gas escape.

Is there any other information which you feel is important to share about this incident?

Not counting your answers to these questions, did SocalGas create an investigatory or incident report pertaining to the damage on 7/26/2024?

Yes

Please attach investigatory or incident report here.

USB Damage Report Form J-Mar.docx, 0.03MB

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

Files

Please attach all Facility Repair Orders.

Please attach all Photos.

Additional Records

Business cards, photo of company vehicles onsite, etc.

Image _5_.png, 1.46MB

Business cards, photo of company vehicles onsite, etc.

Image _35_.jpg, 0.18MB

Reference Number

N2422830

Incident Time: 11:33AM_____

Incident Date: _07/26/2024_____

Incident Location:

City/County: Running Spring/San Bernardino

Address/Location: 2740 Preston Dr

Incident Cause: Excavating without a USA ticket

Gas Equipment Affected: Service

Material: Plastic Pipe size: 1 / 2 "

Dig In Information:

USA notification required: **Yes / No**

USA notified: **Yes / No** USA # _____

Facilities properly marked: **Yes / No**

Name of Excavator: J-Mar Concrete

Excavator Contact Person: Juan Ramirez

Phone: 760-927-7226

On Scene:	Date	Time
Company Personnel on Scene	<u>07/26/24</u>	<u>10:39AM</u>
Gas Flow Stopped	<u>07/26/24</u>	<u>12:15PM</u>

Customer Outages (Quantity) 1

Summary of incident: Juan was excavating for drainage and hit ½" plastic service with a clay spade. They did not have a valid USA ticket



J-MAR CONCRETE

**RESIDENTIAL COMMERCIAL
INDUSTRIAL**

JUAN RAMIREZ / OWNER

(760) 927-7226

ramirezjm76@gmail.com

WWW.J-MARCONCRETE.COM

LIC. # 1036928

APPLE VALLEY, CA. 92308



AA

yelp.com





DEPARTMENT OF CONSUMER AFFAIRS
CONTRACTORS
STATE LICENSE BOARD



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Contractor's License Detail for License # 1036928

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law ([B&P 7124.6](#)) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed ([B&P 7071.17](#)).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Business Information

JUAN RAMIREZ
12192 KIOWA ROAD
APPLE VALLEY, CA 92308
Business Phone Number: [\(760\) 927-7226](#)

Entity Sole Ownership
Issue Date 03/16/2018
Expire Date 03/31/2026

License Status

This license is current and active.

All information below should be reviewed.

Classifications

[C-8 - CONCRETE](#)

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with [AMERICAN CONTRACTORS INDEMNITY COMPANY](#)

Online Services Quick Hits

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- ▶ [Application Status by Personnel Name](#)
- ▶ [Application Status by Business Name](#)
- ▶ [CSLB Email Login](#)

Online Services



Exhibit 2



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: March 3, 2025

CASE NO: N2422830 J-Mar Concrete

DATE AND TIME OF INTERVIEW: March 03, 2025, at 01:00 PM

LOCATION OF INTERVIEW: Phone

INTERVIEWER: Ousama Alkahwaji

NAME, TITLE, AND COMPANY OF INTERVIEWEE: Juan Ramirez, Owner, J-Mar Concrete

This interview was conducted through "Focus Interpreting Agency", with the assistance of a Spanish-speaking interpreter.

Underground Safety Board – No-811 Investigation Case No. N2422830

Survey Phone Interview

The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving J-Mar Concrete. You have the option to respond to the following questions below using this interactive form or through a scheduled telephone interview.

All questions must be answered to submit this form. My name is Ousama Alkahwaji, and I have been assigned with following up on notification reporting that J-Mar Concrete damaged the facility on 07/26/2024, by excavating without first contacting the Regional Notification Center. The damage occurred at or near 2740 Preston Drive, Running Springs, CA 92382.

The purpose of this report is to gather all the pertinent facts. The questions below, tailored for J-Mar Concrete, may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, J-Mar Concrete will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should J-Mar Concrete receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions, you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Along with your answers to the questions, all the documents listed below that you possess, in their original format, which are associated with this damage by date indicated in email. "Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

Along with answers to the questions below, please email the Investigator the following documents:

- A copy of any damage reports already created as part of your regular procedures.
- A copy of all 811 ticket(s) covering the damage area.
- A copy of your job contracts covering the damage area.
- A copy of your contract for any rental equipment used on date of incident, if applicable.
- Copies of all photo(s) of the jobsite and the damage.
- A copy of your written policies and procedures regarding contacting the Regional Notification Center, emergency procedures, and use of excavation equipment.

Question 1: Provide your name, title, phone number, and email address

First Name: Juan

Last Name: Ramirez

Title: Owner

Phone Number: 760-927-7223

Email Address: ramirezjm76@gmail.com

Question 2: Please provide the identifying information for J-Mar Concrete

California Contractor's State License Board (CSLB) license: 1036928

Physical Address: 12192 Kiowa Rd, Apple Valley, CA 92308

Mailing Address: 12192 Kiowa Rd, Apple Valley, CA 92308

Phone Number: 760-927-7223

Email Address: ramirezjm76@gmail.com

Question 3: Did J-Mar Concrete damage the 0.5-inch plastic natural gas pipeline facility while excavating at 2740 Preston Drive, Running Springs, CA 92382 on the 07/26/2024?

Yes.

Question 4: Were there any other companies at or near 2740 Preston Drive, Running Springs, CA 92382 on 07/26/2024?

No.

Question 5: Did someone in J-Mar Concrete, or anyone else, contact the Regional Notification Center 07/26/2024?

No.

If you answered “No”, why?

Because as far as I know gas is 18 inches deep and we didn’t even dig 9 inches.

If you answered “No”, are you aware that it needed to contact the Regional Notification Center prior to excavating?

Yes, I know, I'm aware, but I made a mistake.

Question 6: The damage notification indicated that a facility was damaged at 2740 Preston Drive, Running Springs, CA 92382 on 07/26/2024. Is that correct?

Yes.

Question 7: Was J-Mar Concrete the prime contractor on the project at 2740 Preston Drive, Running Springs, CA 92382 on 07/26/2024?

Yes.

Question 8: Provide the names, phone numbers, and if applicable, their email address for all your personnel who were at 2740 Preston Drive, Running Springs, CA 92382 when the facility was damaged.

None.

Question 9: Which one of the individuals you identified was the foreman on the project when the facility was damaged?

Name Juan Ramirez

Facility Damage

Question 10: Was a facility damaged on 07/26/2024?

Yes.

Question 11: Describe the damaged facility.

0.5-Inch Plastic Gas Pipeline.

Question 12: Identify the type of material damaged.

Plastic pipeline.

Question 13: Explain how the facility was damaged?

I was digging and there was a tree with a root, and I was under the gas hole, and I hit it by my shovel.

Question 14: What equipment did J-Mar Concrete use on 07/26/2024? (Select All That Are Applicable)

Shovel and Regular Hammer.

Question 15: What type of equipment damaged the facility?

I hit the pipeline with my shovel.

Question 16: Who was operating the equipment that damaged the facility on 07/26/2024?

Name Juan Ramirez

Question 17: Does J-Mar Concrete own that equipment?

Yes.

Emergency Response

Question 18: How did J-Mar Concrete learn that the Southern California Gas Company facility was damaged on 07/26/2024?

Gas started coming out, and I saw the hole in the pipe. I folded the pipe to stop the gas from coming out.

Question 19: Did anyone with J-Mar Concrete call 911 on 07/26/2024 after the damage had occurred?

No.

If you answered “No”, why?

To be honest, I got scared, I left it all on the hands of the owner, once I saw that I could fold the pipe, I spoke with the owner, and he called the gas company.

Question 20: Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on 07/26/2024?

No.

Question 21: Were there any injuries to any personnel or bystanders on 07/26/2024?

No.

Question 22: Were there any fatalities on 07/26/2024 or afterwards, due to the damage at 2740 Preston Drive, Running Springs, CA 92382?

No.

Question 23: Was there property damage on 07/26/2024, excluding the facility damage?

No.

Question 24: Was there a fire on 07/26/2024 as a result of the damage to the facility?

No.

Question 25: Was there an evacuation of any homes or businesses on 07/26/2024 as a result of the damage to the facility?

No.

Question 26: Are you aware of anyone else that called 911?

No.

Question 27: Did anyone at J-Mar Concrete contact the Regional Notification Center after the damage on 07/26/2024?

No.

Question 28: Did anyone at J-Mar Concrete contact Southern California Gas Company after the damage?

No, only informed the owner.

Question 29: What steps, if any, have J-Mar Concrete taken to prevent a similar damage in the future?

I would call 811 to make sure that doesn't happen again.

Question 30: Is there any other information you want to share about this damage?

No, but I thought a lot about how this could have gone wrong. It wasn't easy.

Exhibit 3



CONTRACTORS STATE LICENSE BOARD

▼ Contractor's License Detail for License # 1036928

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) if this entity is subject to public complaint disclosure click on link that will appear below for more information. Click here for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 2/26/2025 9:04:54 AM

Business Information

JUAN RAMIREZ
12192 KIOWA ROAD
APPLE VALLEY, CA 92308
Business Phone Number: (760) 927-7226

Entity Sole Ownership
Issue Date 03/16/2018
Expire Date 03/31/2026

License Status

License is under suspension for the following reasons:

- ▶ License is under suspension for failure to comply with Workers Comp. A workers' compensation certificate or exemption statement may have been received by the Board but not yet processed. Once the certificate or exemption statement is processed the suspension will be lifted retroactively to the effective date of the certificate or exemption statement. Ask the contractor for proof of worker's compensation and contact the insurance company to verify coverage.

Classifications

C-8 - CONCRETE

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with AMERICAN CONTRACTORS INDEMNITY COMPANY.

Bond Number: 100383914

Bond Amount: \$25,000

Effective Date: 01/01/2023

[Contractor's Bond History](#)

Workers' Compensation

This license has workers compensation insurance with the MID-CENTURY INSURANCE COMPANY

Policy Number: A09515688

Effective Date: 12/30/2022

Expire Date: 12/30/2024

[Workers' Compensation History](#)

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Exhibit 4

From: [Alkahlwaji, Ousama@EnergySafety.ca.gov](mailto:Alkahlwaji_Ousama@EnergySafety.ca.gov)
To: ramirezjm76@gmail.com
Cc: [Alcantar, Daysi@EnergySafety](mailto:Alcantar_Daysi@EnergySafety)
Subject: Underground Safety Board – No-811 Investigation Case No. N2422830
Date: Wednesday, February 26, 2025 12:55:00 PM
Attachments: [image001.png](#)

Dear J-Mar Concrete,

Response Due Date: March 05, 2025

The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving J-Mar Concrete. You have the option to respond to the following questions below using this interactive form or through a scheduled telephone interview.

Answer the questions on the interactive form by clicking [HERE](#).

All questions must be answered to submit this form. Alternatively, you can contact the investigator within the next two business days to schedule a phone interview to answer these questions.

Should you encounter any difficulties with the questions or prefer a telephone interview, contact the investigator within the next two business days to schedule a time to discuss. I have been assigned with following up on notification reporting that J-Mar Concrete damaged the facility on 07/26/2024, by excavating without first contacting the Regional Notification Center. The damage occurred at or near 2740 Preston Drive, Running Springs, CA 92382.

The purpose of this report is to gather all the pertinent facts. The questions below, tailored for J-Mar Concrete, may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, J-Mar Concrete will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should J-Mar Concrete receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions, you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Send with your answers to the questions, all the documents listed below that you possess, in

their original format, which are associated with this damage by date indicated in email.

"Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

Thank you,

Ousama Alkahwaji

Investigator

Underground Infrastructure Directorate

Phone: (279) 245-1157

www.energysafety.ca.gov



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INFRASTRUCTURE
SAFETY

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No-811 Excavator Intake Questions



The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving J-Mar Concrete. You have the option to respond to the following questions below using this interactive form or through a scheduled telephone interview.

Should you encounter any difficulties with the questions or prefer a telephone interview, contact the investigator within the next two business days to schedule a time to discuss. I have been assigned with following up on notification reporting that J-Mar Concrete damaged the facility on 7/26/2024 by excavating without first contacting the Regional Notification Center. The damage occurred at or near 2740 Preston Dr, Running Springs.

The purpose of this report is to gather all the pertinent facts. The questions below, tailored for J-Mar Concrete, may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, J-Mar Concrete will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should J-Mar Concrete receive an NOPV,

All questions must be answered to submit this form. Alternatively, you can contact the investigator within the next two business days to schedule a phone interview to answer these questions.

Provide your name, title, phone number, and email address ▼

First Name*

Last Name*

Title*

Phone Number*

Email Address*

Please provide the identifying information for J-Mar Concrete in general. ▼

California Contractor's State License Board (CSLB) license*

Physical Address*

Mailing Address*

Phone Number*

Email Address*

Did J-Mar Concrete damage the NaturalGas facility while excavating at 2740 Preston Dr, Running Springs on the 7/26/2024? (Select One) *

☐ Yes

☒ No

If you answered "No", can you explain who damaged the facility.*

Physical Address*

Mailing Address*

Phone Number*

Email Address*

Did J-Mar Concrete damage the NaturalGas facility while excavating at 2740 Preston Dr, Running Springs on the 7/26/2024? (Select One) *

☐ Yes

☒ No

If you answered "No", can you explain who damaged the facility.*

Please provide the contact information for the company that damaged the facility. ▼

Company Name*

Physical Address*

Mailing Address*



Phone Number*

Email Address*

At what time did the damage happen at 2740 Preston Dr, Running Springs on 7/26/2024? *

was J-Mar Concrete at 2740 Preston Dr, Running Springs when the facility was damaged? (Select One) *

☐ Yes

☒ No

To the best of your knowledge, did J-Mar Concrete ever perform work at 2740 Preston Dr, Running Springs, the location where the facility was damaged? (Select One) *

☐ Yes

☐ No

Were there any other companies at or near 2740 Preston Dr, Running Springs on 7/26/2024? (Select One) *

☒ Yes

☐ No

For each other company present provide the company name, address (physical or mailing), phone number, and email address.

Company Name*

Phone Number

 

Email Address*

Add an additional company present?*

☐ Yes

☐ No

Did someone in J-Mar Concrete, or anyone else, contact the Regional Notification Center 7/26/2024? *

☐ Yes

☐ No

The damage notification indicated that a facility was damaged at 2740 Preston Dr, Running Springs on 7/26/2024. Is that correct? *

☐ Yes

☐ No

was J-Mar Concrete the prime contractor on the project at 2740 Preston Dr, Running Springs on 7/26/2024? *

☐ Yes

☐ No

Provide the names, phone numbers, and if applicable, their email address for all your personnel who were at 2740 Preston Dr, Running Springs when the facility was damaged. ▼

Name*

Title*

Phone Number*

Email Address*

Add an additional individual?*

☐ Yes



No

Which one of the individuals you identified was the foreman on the project when the facility was damaged?*

Facility Damage ▾

Was a facility damaged on 7/26/2024? *



Yes



No

Describe the damaged facility.*

Identify the type of material damaged.*

Explain how the facility was damaged?*

What equipment did J-Mar Concrete use on 7/20/2024? (Select All That Are Applicable) *

☐ Auger/vertical bore

☐ Backhoe/trackhoe/excavator

☐ Bulldozer/front loader

☐ Horizontal drilling or boring equipment

☐ Farm equipment

☐ Shovel

☐ Pick

☐ Other hand tools

☐ Trencher

☐ Air/water knife

☐ Clay spade

☐ Jackhammer (90+ pound hammer)

☐ Powered hammer drill

☐ Powered hand-held other

☐ Explosives

☐ Surface milling equipment

☐ Grading equipment

☐ Saw cutting

☐ Other

What type of equipment damaged the facility?*

Who was operating the equipment that damaged the facility on 7/26/2024? *

Does J-Mar Concrete own that equipment? *

☐ Yes

☐ No

How did J-Mar Concrete learn that the SoCalGas facility was damaged on 7/26/2024? *

Did anyone with J-Mar Concrete call 911 on 7/26/2024 after the damage had occurred? *

☐ Yes

☐ No

Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on 7/26/2024? *

☐ Yes

☐ No

Were there any injuries to any personnel or bystanders on 7/26/2024? *

☐ Yes

☐ No

were there any fatalities on 7/26/2024 or afterwards, due to the damage at 2740 Preston Dr, Running Springs? *

☐ Yes

☐ No

Was there property damage on 7/26/2024, excluding the facility damage? *

☐ Yes

☐ No

Was there a fire on 7/26/2024 as a result of the damage to the facility? *

☐ Yes

☐ No

Was there an evacuation of any homes or businesses on 7/26/2024 as a result of the damage to the facility? *

☐ Yes

☐ No

Are you aware of anyone else that called 711?

☐ Yes

☐ No

Did anyone at J-Mar Concrete contact the Regional Notification Center after the damage on 7/26/2024 ? *

☐ Yes

☐ No

Did anyone at J-Mar Concrete contact SoCalGas after the damage? *

☐ Yes

☐ No

What steps, if any, have J-Mar Concrete taken to prevent a similar damage in the future? *

Is there any other information you want to share about this damage?*

Submit

Powered by ArcGIS Survey123

Exhibit 5

From: [Juan Ramirez](#)
To: Alkahlwaji_Ousama@EnergySafety.ca.gov
Cc: Alcantar_Daysi@EnergySafety
Subject: Re: Underground Safety Board – No-811 Investigation Case No. N2422830
Date: Thursday, February 27, 2025 7:34:44 PM
Attachments: [image001.png](#)
[image001.png](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello, is there someone I can schedule a call with that speaks spanish?

On Wed, Feb 26, 2025, 12:55 PM Alkahlwaji, Ousama@EnergySafety.ca.gov <Ousama.Alkahlwaji@energysafety.ca.gov> wrote:

Dear J-Mar Concrete,

Response Due Date: March 05, 2025

The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving J-Mar Concrete. You have the option to respond to the following questions below using this interactive form or through a scheduled telephone interview.

Answer the questions on the interactive form by clicking [HERE](#).

All questions must be answered to submit this form. Alternatively, you can contact the investigator within the next two business days to schedule a phone interview to answer these questions.

Should you encounter any difficulties with the questions or prefer a telephone interview, contact the investigator within the next two business days to schedule a time to discuss. I have been assigned with following up on notification reporting that J-Mar Concrete damaged the facility on 07/26/2024, by excavating without first contacting the Regional Notification Center. The damage occurred at or near [2740 Preston Drive, Running Springs, CA 92382](#).

The purpose of this report is to gather all the pertinent facts. The questions below, tailored for J-Mar Concrete, may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, J-Mar Concrete will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should J-Mar Concrete receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions, you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Send with your answers to the questions, all the documents listed below that you possess, in their original format, which are associated with this damage by date indicated in email. "Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

Thank you,

Ousama Alkahwaji

Investigator

Underground Infrastructure Directorate

Phone: (279) 245-1157

www.energysafety.ca.gov



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INFRASTRUCTURE
SAFETY

Stay connected and informed by signing up for the [Underground Safety Board's subscriber list](#).

Exhibit 6

From: [Alkahlwaji, Ousama@EnergySafety.ca.gov](mailto:Alkahlwaji,Ousama@EnergySafety.ca.gov)
To: [Amber Dahl](#)
Cc: [Alcantar, Daysi@EnergySafety](mailto:Alcantar,Daysi@EnergySafety)
Subject: 811 Ticket Request for N2422830
Date: Wednesday, February 26, 2025 9:14:00 AM
Attachments: [image001.png](#)

Hi Amber,

Please provide a copy of all tickets, revisions, at about 2740 Preston Drive, Running Springs, CA 92382 for June 14, 2024, to July 26, 2024.

If there is not a ticket at this address for this date, confirm that finding.

Thank you,

Ousama Alkahlwaji

Investigator

Underground Infrastructure Directorate

Phone: (279) 245-1157

www.energysafety.ca.gov



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INFRASTRUCTURE
SAFETY

Stay connected and informed by signing up for the [Underground Safety Board's subscriber list](#).

Exhibit 7

From: [Amber Dahl](#)
To: Alkahlwaji_Ousama@EnergySafety.ca.gov
Cc: Alcantar_Daysi@EnergySafety
Subject: File N2422830
Date: Wednesday, February 26, 2025 1:48:39 PM
Attachments: [N2422830.pdf](#)

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Thank you,



Amber Dahl, Safety Director
Underground Service Alert of Southern California
PO BOX 77070 Corona, CA 92877
P: 951-808-8115 F: 951-808-8101
E: amber@digalert.org W: www.digalert.org



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Underground Service Alert

of Southern California™

February 26, 2025

Ousama Alkahwaji
Underground Safety Board

File Number: N2422830

Dear Ousama,

After searching our records from 6/14/24 through 7/26/24, we were unable to find any DigAlert tickets for the location at or near 2740 Preston Dr in Running Springs. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl
Safety Awareness Director

Exhibit 8



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: February 25, 2026

CASE NO: N2422830 J-Mar Concrete

DATE AND TIME OF INTERVIEW: February 25, 2026, at 11:05 a.m.

LOCATION OF INTERVIEW: Phone 760-849-5762

INTERVIEWER: Ousama Alkhwaji

NAME, TITLE, AND COMPANY OF INTERVIEWEE: Juan Ramirez, Owner, J-Mar Concrete

This interview was conducted through "Focus Interpreting Agency", with the assistance of a Spanish-speaking interpreter.

During the phone interview, Ramirez confirmed his business name is J-Mar Concrete (spelled J-M-A-R). While he acknowledged the CSLB license #1036928 is registered under his personal name (Juan Ramirez), he asserted that a Fictitious Business Name (DBA) for "J-Mar Concrete" was filed with the county. He agreed to locate the document or visit the county office to provide a copy to the Investigator.

Then, the Investigator presented the discrepancy between the SoCalGas report (stating a clay spade was used) and Ramirez's previous statement (stating a shovel was used). Ramirez firmly maintained that he only used a pick and a shovel. He argued that by the time SoCalGas personnel arrived (approx. 30–45 minutes after the strike), he only had hand tools present and does not know why they reported a clay spade.

Ramirez added that the gas line was only 8 to 9 inches deep and was intertwined with tree roots, which contributed to the accidental strike while digging. He confirmed he has no photographs of the excavation or the damage.

Exhibit 9

Previous Result

Next Result

Image Not Available

Purchase

Document Type

FBN STATEMENT

Filing Information

Filing Number:

FBN20230005102

Filing Date:

05/17/2023

Filing Type:

New

Number Pages:

2

Expiration Date:

05/17/2028

Business(es)

Business Name(s)

J-MAR CONCRETE

Principal Place of Business:

Number and Street:

12192 KIOWA RD

City:

APPLE VALLEY

State:

CA

Zip:

92308

Registrant(s)

Last /Corp. or LLC Name	First Name	Middle Initial
RAMIREZ	JUAN	M

Business Details

Business Conducted By:

Individual

Back to Search

Previous Result

Next Result

Image Not Available

Purchase

Document Type

FBN STATEMENT

Filing Information

Filing Number:

FBN20180005038

Filing Date:

05/01/2018

Filing Type:

New

Number Pages:

1

Publication Start Date:

05/31/2018

Expiration Date:

05/01/2023

Business(es)

Business Name(s)

J-MAR CONCRETE

Principal Place of Business:

Number and Street:

12192 KIOWA RD

City:

APPLE VALLEY

State:

CA

Zip:

92308

Registrant(s)

Last /Corp. or LLC Name	First Name	Middle Initial
RAMIREZ	JUAN	M

Business Details

Business Conducted By:

Individual

Back to Search