



## **CALIFORNIA UNDERGROUND SAFETY BOARD INVESTIGATION DIVISION**

### **INVESTIGATION REPORT**

**Date:** April 2, 2026

**Case No.:** N250030849

#### **Violations:**

Out of the Blue Pools Inc., DBA Out of the Blue Construction

Government Code § 4216.2(b): Excavating without first notifying the regional notification center of intent to excavate.

Government Code § 4216.4(c)(1): Excavator failure to call 911 emergency services upon discovering or causing damage to subsurface installation resulting in the escape of flammable, toxic, or corrosive gas or liquid.

#### **Executive Summary:**

On December 20, 2024, Out of the Blue Pools Inc., DBA Out of The Blue Construction without first contacting the regional notification center and, with a jackhammer, damaged a half-inch plastic natural gas pipeline. Upon the escape of gas from the subsurface installation, Out of the Blue Pools Inc., DBA Out of The Blue Construction did not call 911 emergency services to report it. No one was injured and no equipment, other than the half-inch plastic natural gas pipeline, was damaged.

#### **Reporting Party Information:**

Southern California Gas Company  
555 West 5th Street, Suite 1700  
Los Angeles, California 90013

#### **Date of Incident:**

December 20, 2024

#### **Location of the Incident:**

13007 Lemay Street  
North Hollywood, California 91606

#### **Operator:**

Southern California Gas Company

555 West 5th Street, Suite 1700  
Los Angeles, California 90013

**Excavator:**

Out of the Blue Pools Inc., DBA Out of The Blue Construction  
13953 Runnymede Street  
Van Nuys, California 91405

**Facility Type Damaged:**

1/2" Plastic natural gas pipeline

**Investigation:**

**Notification of the Incident**

On January 6, 2025, Southern California Gas Company submitted a notification of an incident to the California Underground Safety Board. The notification stated, "3rd party contractor was excavating to install new pool line for remodel construction, no USA for excavation." (Exh. 1.)

The case was assigned to Investigator Ousama Alkahwaji (Investigator).

**Excavation and Identity of the Excavator**

Government Code section 4216(g) defines "excavation" to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment performs any excavation."

Out of the Blue Pools Inc., DBA Out of the Blue Construction (Out of the Blue Pools) was clearing out roots and concrete, and the jackhammer "slipped and hit the pipe on the gas meter" causing damage to a 1/2" plastic natural gas line at 13007 Lemay Street, North Hollywood, California 91606. Uri Zakay, Owner of Out of the Blue Pools, stated "there was no deep excavation taking place." (Exh. 2.)



**Photo 11:** Provided by Southern California Gas Company, showing the damaged natural gas pipeline. (Exh. 1.)



**Photo 32:** Provided by Southern California Gas Company, showing a close up of damaged 0.5-inch plastic natural gas pipeline. (Exh. 1.)

Out of the Blue Pools DBA Out of the Blue Construction is currently licensed by the California Contractors State License Board, license number 1106756 with B - General Building classification. (Exh. 3.)

**Out of the Blue Pools Did Not Contact the Regional Notification Center Before Excavating**

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator's intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

Out of the Blue Pools did not notify the regional notification center prior to clearing out roots and concrete with a jackhammer at 13007 Lemay Street, North Hollywood, California 91606. (Exh. 2.) Uri Zakay, Owner of Out of the Blue Pools, stated they did not notify the regional notification center because they knew there was a gas line there and "there was no deep excavation taking place. The jackhammer hit a rock or root and slipped." (Exh. 2.)

On January 8, 2025, the investigator emailed Amber Dahl, Safety Awareness Director at Underground Service Alert of Southern California Regional Notification Center, requesting ticket information for 13007 Lemay Street, North Hollywood, California 91606, from November 8, 2024 to December 20, 2024. (Exh. 5.)

On January 8, 2025, Dahl responded, confirming that a ticket did not exist for 13007 Lemay Street, North Hollywood, California 91606, from November 8, 2024, through December 20, 2024. (Exh. 6.)



### **Out of the Blue Pools Did Not Call 911 Emergency Services Upon Gas Release**

Government Code section 4216.4(c)(1) states an excavator shall call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

On December 20, 2024, Out of the Blue Pools did not call 911 after damaging a half-inch plastic natural gas pipeline by building construction excavation that caused gas to leak. (Exh. 2.)

### **Findings:**

1. Out of the Blue Pools did not notify the regional notification center prior to excavating on December 20, 2024, at 13007 Lemay Street, North Hollywood, California 91606.
2. On December 20, 2024, Out of the Blue Pools did not call 911 emergency services to report the escaping gas from the subsurface installation after it was damaged.

|                      |                  |
|----------------------|------------------|
| Investigator         | Supervisor       |
| Ousama Alkahwaji     | Anona Bonner     |
| Signature            | Signature        |
| /s/ Ousama Alkahwaji | /s/ Anona Bonner |

**Exhibit List:**

| Exhibit No. | Description                                                                                                                                                                | Date                    | Received From                                                                                                                                                                                                       |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.          | Incident Report submitted to the Underground Safety Board                                                                                                                  | Received on 01/6/2025   | Damage Prevention Analyst, Alejandro Alvarez, Southern California Gas Company                                                                                                                                       |
| 2.          | Board's Investigation Questionnaire received from Owner, Uri Zakay, Out of the Blue Pools Inc., DBA Out of The Blue Construction                                           | Received on 01/14/2025  | Uri Zakay, Owner, Out of the Blue Pools Inc., DBA Out of The Blue Construction                                                                                                                                      |
| 3.          | Contractor's License Detail for License No. 1106756 obtained from the Contractors State License Board website                                                              | Downloaded on 01/8/2025 | California Contractors State License Board website at <a href="https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx">https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx</a> |
| 4.          | Board's Investigation Questionnaire email sent to Out of the Blue Pools Inc., DBA Out of The Blue Construction                                                             | Emailed on 01/8/2025    |                                                                                                                                                                                                                     |
| 5.          | Investigator's email to Underground Service Alert of Southern California Regional Notification Center requesting ticket information on the underlying job to this incident | Emailed on 01/8/2025    |                                                                                                                                                                                                                     |
| 6.          | Email from Underground Service Alert of Southern California Regional Notification Center providing ticket number                                                           | Received on 01/8/2025   | Amber Dahl, Safety Awareness Director, Underground Service Alert of Southern California Regional Notification Center                                                                                                |

# Exhibit 1

# No-Ticket Damage Reporting Form

Submitted: January 6, 2025 12:25 PM

## Reporter Information

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name

Alejandro Alvarez

Title

Damage Prevention Analyst

Phone Number

714-309-6289

E-mail address

aalvare5@socalgas.com

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## Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

SoCalGas

Address

155 w. 5th. St. , Los Angeles , 90013

Phone Number

714-309-6289

Email Address

scgdamageprevention@socalgas.com

Regional Notification Center member code

Other Contacts

Is the photographer same as the primary reporter named above?

No

Please provide the name, title, phone number, and email address contact for everyone in your company that took the photos or developed other records included with your answers to these questions.

Full Name

Wu S (John) Cun

Title

Field Operations Supervisor

Phone Number

818-421-4312

E-mail address

WCun@socalgas.com

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### Incident Information

What was the date and approximate time of the incident?

December 20, 2024 4:13 PM

What is the address where your facility was damaged on 12/20/2024?

*Damage Street Address*

13007 Lemay St

*Damage County*

Los Angeles

*Damage City*

North Hollywood

*Damage Cross Street 1*

Morse Ave

*Damage Cross Street 2*

Van Noord Ave

*Other Damage location description*

side of residential structure



Does SoCalGas own, operate or maintain the facility damaged on 12/20/2024?

Yes

What type of excavation did you observe on 12/20/2024 at that address?

Building Construction

Describe the excavation activity you identified.

3rd party contractor was excavating to install new pool line for remodel construction, No USA for excavation.

What excavation companies did you observe on 12/20/2024?

*Company Name*

OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION

*Company Address*

13953 RUNNYMEDE STREET, Van Nuys , 94105

*Phone Number*

818-448-2233

*Email Address*

outofthebluepools@gmail.com

*Did this company damage the facility?*

Yes

*Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.*

Personnel Name

Uri Zakay

Title

Employee

Phone Number

818-448-2233

Email Address

outofthebluepools@gmail.com

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Notification Details

Was SoCalGas notified of the proposed excavation by the Regional Notification Center before 12/20/2024?

No

What date and time did you learn of the damage to the facility?

December 20, 2024 4:51 PM

How did SoCalGas learn of the damage to the facility?

Intercompany Email Notification

### Facility Damaged

What kind of facility was damaged on 12/20/2024?

Natural Gas

Natural Gas

What type of material was the damaged facility?

Plastic

Facility diameter (inches)?

0.5

### Incident Details

What kinds of excavation equipment did you observe at the location of the damaged facility?

Shovel

Do you know what equipment damaged the facility?

Yes

What equipment damaged the facility?

Shovel

What information are you relying on regarding damage to the facility?

Photographs

Did SoCalGas contact the Regional Notification Center before repairing the damaged facility?

No

Provide any other relevant information about the damage on 12/20/2024.

3rd party contractor damaged 0.5-inch plastic gas service while digging with hand tools. No USA for excavation.

## Damages

Were there any injuries to any personnel or bystanders due to the damage to your facility on 12/20/2024?

No

Was any property damaged other than the damaged facility?

No

Was there a fire caused by this damage on 12/20/2024?

No

Was there an evacuation of any nearby homes or businesses caused by this damage on 12/20/2024?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 12/20/2024.

0

## Conclusions

What date and time were repairs completed to the damaged facility?

December 20, 2024 8:00 PM

Please explain why you think the facility was damaged on 12/20/2024?

0.5-inch plastic gas service was broken and blowing gas.

Is there any other information which you feel is important to share about this incident?

Not counting your answers to these questions, did SoCalGas create an investigatory or incident report pertaining to the damage on 12/20/2024?

Yes

Please attach investigatory or incident report here.

USB Damage Report Form Template AA Copy 2.docx, 0.02MB

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

### Files

Please attach all Facility Repair Orders.

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Please attach all Photos.



*Date and time photographed*

December 20, 2024 5:24 PM

*Photographer Name*

Wu Cun

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*Date and time photographed*

December 20, 2024 5:24 PM

*Photographer Name*

Wu Cun





*Date and time photographed*

December 20, 2024 5:24 PM

*Photographer Name*

Wu Cun

---



*Date and time photographed*

December 20, 2024 5:24 PM

*Photographer Name*

Wu Cun

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*Date and time photographed*

December 20, 2024 5:24 PM

*Photographer Name*

Wu Cun





*Date and time photographed*

December 20, 2024 5:24 PM

*Photographer Name*

Wu Cun

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*Date and time photographed*

December 20, 2024 5:24 PM

*Photographer Name*

Wu Cun

Additional Records

*Business cards, photo of company vehicles onsite, etc.*

Screenshot 2025-01-06 120607.png, 1.31MB

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Reference Number

N250030849

**13007 Lemay St North Hollywood California 91606 USA**

No USA Damage

Incident Time: (24hr) 04:48 PM

Incident Date: 12/20/24

Incident Location:

City/County: North Hollywood/ Los Angeles

Address/Location: 13007 Lemay St North Hollywood California 91606 USA

Incident Cause: Hand tools punctured 0.5-inch gas service

Gas Equipment Affected:

Material: Plastic Pipe size: 0.5" CTS

Dig In Information:

USA notification required: **Yes / No**

USA notified: **Yes / No**

USA # \_\_\_\_\_

Facilities properly marked: N/A

Name of Excavator: OUT OF THE BLUE POOLS INC  
DBA OUT OF THE BLUE CONSTRUCTION

Excavator Contact Person: Uri Zakay

Phone: 818-448-2233

| On Scene: | Date | Time |
|-----------|------|------|
|-----------|------|------|

|                                                   |                 |                 |
|---------------------------------------------------|-----------------|-----------------|
| Company Personnel on Scene <u>LCT Victor Cruz</u> | <u>12/20/24</u> | <u>06:46 PM</u> |
|---------------------------------------------------|-----------------|-----------------|

|                        |                 |                 |
|------------------------|-----------------|-----------------|
| Gas Flow Stopped _____ | <u>12/20/24</u> | <u>08:00 PM</u> |
|------------------------|-----------------|-----------------|

Customer Outages (Quantity) 0

**Summary of incident:** Licensed 3<sup>rd</sup> party contractor damaged 0.5-inch plastic gas service while digging with shovel for pool line install. No USA called in for excavation by 3<sup>rd</sup> party contractor.



CONTRACTORS  
STATE LICENSE BOARD  
ACTIVE LICENSE



License Number

**1106756**

Entity

CORP

Business Name

OUT OF THE BLUE POOLS INC  
DBA OUT OF THE BLUE  
CONSTRUCTION

Classification(s)

B

Expiration Date

06/30/2025

[www.cslb.ca.gov](http://www.cslb.ca.gov)





# Exhibit 2

## No-Ticket Damage Reporting Form

Submitted Time: January 14, 2025 2:59 AM

Provide your name, title, phone number, and email address

Name

Uri

Title

Owner

Phone Number

818-448-2233

Email Address

uri.zakay1@gmail.com

Please provide the identifying information for OUT OF THE BLUE POOLS INC  
DBA OUT OF THE BLUE CONSTRUCTION in general.

California Contractor's State License Board (CSLB) license  
1106756

Physical Address

13953 Runnymede Street

Mailing Address

Van Nuys, CA 91405

Phone Number

747-745-5510

Email Address

outofthebluepools@gmail.com

Did OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION damage the NaturalGas facility while excavating at 13007 Lemay St , North Hollywood on the 12/20/2024? (Select One)

Yes

Were there any other companies at or near 13007 Lemay St , North Hollywood on 12/20/2024? (Select One)

No

Did someone in OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION, or anyone else, contact the Regional Notification Center on 12/20/2024?

No

Did SoCalGas respond after the Regional Notification Center created the 811 ticket?

Is OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION aware that it needed to contact the Regional Notification Center prior to excavating?  
No

Did the Regional Notification Center create an 811-ticket for 13007 Lemay St , North Hollywood that OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION worked?  
No

If no one at OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION, or anyone else, contacted the Regional Notification Center before excavating, why not?  
Other

Explain why OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION did not obtain an 811 ticket?

I was clearing out roots and old concrete near the gas meter in preparation for new pavers. Of course I knew there is a gas line there. There was no deep excavation taking place. The jackhammer hit a rock or root and slipped.

Has OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION ever obtained an 811 ticket, either by calling 811 or using the Regional Notification Center's website?

Yes

The damage notification indicated that a facility was damaged at 13007 Lemay St , North Hollywood on 12/20/2024. Is that correct?

Yes

Was OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION the prime contractor on the project at 13007 Lemay St , North Hollywood on 12/20/2024?

Yes

What was mentioned or what direction did the prime contractor provide to you?

Provide the names, phone numbers, and if applicable, their email address for all your personnel who were at 13007 Lemay St , North Hollywood when the facility was damaged.

Name

Uri Zakay

Title

Owner

Phone Number

818-448-2233

Email Address

uri.zakay1@gmail.com

Add an additional individual?

No

Which one of the individuals you identified was the foreman on the project when the facility was damaged?

Uri Zakay was alone

Facility Damage

Was a facility damaged on 12/20/2024?

Yes

Describe the damaged facility.

jackhammer slipped and hit the pipe on the gas meter causing a leak. It was easily fixed by SoCal Gas.

Identify the type of material damaged.

Copper pipe

Explain how the facility was damaged?

Simple mistake. Clearing roots and old concrete near the gas meter and the jackhammer hit a rock or root and slipped onto gas pipe.

What equipment did OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION use on 12/20/2024? (Select All That Are Applicable)

Powered hand-held other

What type of equipment damaged the facility?

Powered hand-held other

Who was operating the equipment that damaged the facility on 12/20/2024?

Uri Zakay

Does OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION own that equipment?

Yes

## Emergency Response

How did OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION learn that the SoCalGas facility was damaged on 12/20/2024?

I accidentally hit the pipe and smelled the gas leaking.

Did anyone with OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION call 911 on 12/20/2024 after the damage had occurred?

No

Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on 12/20/2024?

No

Were there any injuries to any personnel or bystanders on 12/20/2024?

No

Were there any fatalities on 12/20/2024 or afterwards, due to the damage at 13007 Lemay St , North Hollywood?

No

Was there property damage on 12/20/2024, excluding the facility damage?

No

Was there a fire on 12/20/2024 as a result of the damage to the facility?

No



Was there an evacuation of any homes or businesses on 12/20/2024 as a result of the damage to the facility?

No

Are you aware of anyone else that called 911?

No

Did anyone at OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION contact the Regional Notification Center after the damage on 12/20/2024?

No

Did anyone at OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION contact SoCalGas after the damage?

Yes

Who at OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION contacted the SoCalGas?

Uri Zakay

What is the name of the person at the SoCalGas contacted by the individual you identified above?

I don't remember his name

What steps, if any, have OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION taken to prevent a similar damage in the future?

We will not be using a jackhammer near the gas meter again.

Is there any other information you want to share about this damage?

It was an unfortunate minor accident of clearing some roots and old concrete near the gas meter which will not happen again. SoCal Gas came out quickly and fixed the leak efficiently by replacing the damaged pipe. No damage to property or any persons.

# Exhibit 3



## CONTRACTORS STATE LICENSE BOARD

# ▼ Contractor's License Detail for License # 1106756

**DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.**

- ▶ CSLB complaint disclosure is restricted by law ([B&P 7124.6](#)) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click [here](#) for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed ([B&P 7071.17](#)).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 1/8/2025 10:20:24 AM

### Business Information

OUT OF THE BLUE POOLS INC  
DBA OUT OF THE BLUE CONSTRUCTION

13953 RUNNYMEDE STREET  
VAN NUYS, CA 94105  
Business Phone Number:(818) 448-2233

**Entity** Corporation  
**Issue Date** 06/29/2023  
**Expire Date** 06/30/2025

### License Status

**This license is current and active.**

**All information below should be reviewed.**

### Classifications

B - GENERAL BUILDING

### Bonding Information

#### Contractor's Bond

This license filed a Contractor's Bond with [AMERICAN CONTRACTORS INDEMNITY COMPANY](#).

**Bond Number:** 100871990

**Bond Amount:** \$25,000

**Effective Date:** 07/09/2024

[Contractor's Bond History](#)

#### Bond of Qualifying Individual

The qualifying individual JUAN VEGA certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.

**Effective Date:** 06/29/2023

### Workers' Compensation

This license is exempt from having workers compensation insurance; they certified that they have no employees at this time.

**Effective Date:** 06/26/2023

**Expire Date:** None

### Other

- ▶ Personnel listed on this license (current or disassociated) are listed on other licenses.

# Exhibit 4

**From:** Alkhwaji, Ousama@EnergySafety.ca.gov  
**Sent:** Wednesday, January 8, 2025 12:00 PM  
**To:** outofthebluepools@gmail.com  
**Cc:** Thompson, Nickola@EnergySafety; Alcantar, Daysi@EnergySafety  
**Subject:** Underground Safety Board – No-811 Investigation Case No. N250030849

Dear Out of The Blue Pools Inc. DBA Out of the Blue Construction,

**Response Due Date: January 15, 2025**

The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving Out of The Blue Pools Inc. DBA Out of the Blue Construction. You have the option to respond to the following questions below using this interactive form or through a scheduled telephone interview.

Answer the questions on the interactive form by clicking [HERE](#).

All questions must be answered to submit this form. Alternatively, you can contact the investigator within the next two business days to schedule a phone interview to answer these questions.

Should you encounter any difficulties with the questions or prefer a telephone interview, contact the investigator within the next two business days to schedule a time to discuss. I have been assigned with following up on notification reporting that Out of The Blue Pools Inc. DBA Out of the Blue Construction damaged the facility on 12/20/2024, by excavating without first contacting the Regional Notification Center. The damage occurred at or near 13007 Lemay Street, North Hollywood, CA 91606.

The purpose of this report is to gather all the pertinent facts. The questions below, tailored for Out of The Blue Pools Inc. DBA Out of the Blue Construction, may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, Out of The Blue Pools Inc. DBA Out of the Blue Construction will initially receive a Notice of Possible Violation (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should Out of The Blue Pools Inc. DBA Out of the Blue Construction receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions, you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Send with your answers to the questions, all the documents listed below that you possess, in their original format, which are associated with this damage by date indicated in email. "Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

Thank you,

**Ousama Alkhwaji**

Investigator

Underground Infrastructure Directorate

Phone: (279) 245-1157

[www.energysafety.ca.gov](http://www.energysafety.ca.gov)



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## No-811 Excavator Intake Questions



The Underground Safety Board (Board) has been notified about damage to a facility, potentially involving OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION. You have the option to respond to the following questions below using this interactive form or through a scheduled telephone interview.

Should you encounter any difficulties with the questions or prefer a telephone interview, contact the investigator within the next two business days to schedule a time to discuss. I have been assigned with following up on notification reporting that OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION damaged the facility on 12/20/2024 by excavating without first contacting the Regional Notification Center. The damage occurred at or near 13007 Lemay St , North Hollywood.

The purpose of this report is to gather all the pertinent facts. The questions below, tailored for OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION, may serve to replace a formal interview. Respond to each question. The Board investigates excavation incidents to identify potential safety violations, and employ this data to enhance accident prevention, safeguard worker welfare, and protect people and property.

Furthermore, this information will aid in determining if any enforcement measures are warranted. In such a scenario, OUT OF THE BLUE POOLS



NOTICE OF POSSIBLE VIOLATION (NOPV) following this investigation. NOPVs will be reviewed during public meetings of the Board to determine whether any violations of Government Code section 4216 et seq. have occurred. Should OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION receive an NOPV, you will be notified of your response options and of the date of your hearing.

To answer these questions you will need to gather information where applicable regarding excavation activities on the site, company and personnel contact information, the 811 ticket number and response information from the utility companies, emergency response actions, and prime contractor contact information.

Send with your answers to the questions, all the documents listed below that you possess, in their original format, which are associated with this damage by date indicated in email. "Documents" includes photographs, 811 ticket(s), written communications, incident reports, emails, texts, videos, or other related items.

Any documents the Board receives after response due date may not make it into the case file, resulting in them not being a part of the determination of your possible violation.

## Files (1) ▼

Along with answers to the questions below, attach the following documents here:

- A copy of any damage reports already created as part of your regular procedures,
- A copy of all 811 ticket(s) covering the damage area,
- A copy of your job contracts covering the damage area,
- A copy of your contract for any rental equipment used on date of incident, if applicable,
- Copies of all photo(s) of the jobsite and the damage,
- A copy of your written policies and procedures regarding contacting

### excavation equipment.

Select (+) to add additional documents as needed.

Drop file here or select file

All questions must be answered to submit this form. Alternatively, you can contact the investigator within the next two business days to schedule a phone interview to answer these questions.

### Provide your name, title, phone number, and email address ▼

First Name\*

Last Name\*

Title\*

Phone Number\*

Email Address\*

Please provide the identifying information for OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION in general. ▼

California Contractor's State License Board (CSLB) license\*

Physical Address\*

Mailing Address\*

Phone Number\*

Email Address\*

**DID OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION damage the NaturalGas facility while excavating at 13007 Lemay St , North Hollywood on the 12/20/2024? (Select One) \***

☐ Yes

☐ No

**Were there any other companies at or near 13007 Lemay St , North Hollywood on 12/20/2024? (Select One) \***

☐ Yes

☐ No

**Did someone in OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION, or anyone else, contact the Regional Notification Center 12/20/2024? \***

☐ Yes

☐ No

**The damage notification indicated that a facility was damaged at 13007 Lemay St , North Hollywood on 12/20/2024. Is that correct? \***

☐ Yes

☐ No

Was OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION the prime contractor on the project at 13007 Lemay St , North Hollywood on 12/20/2024? \*

☐ Yes

☐ No

Provide the names, phone numbers, and if applicable, their email address for all your personnel who were at 13007 Lemay St , North Hollywood when the facility was damaged. ▼

Name\*

Title\*

Phone Number\*

Email Address\*

Add an additional individual:

☐ Yes

☐ No

Which one of the individuals you identified was the foreman on the project when the facility was damaged?\*

## Facility Damage ▾

Was a facility damaged on 12/20/2024? \*

☐ Yes

☐ No

Describe the damaged facility.\*

Identify the type of material damaged.\*

Explain how the facility was damaged?\*

What equipment did OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION use on 12/20/2024? (Select All That Are Applicable) \*

☐ Auger/vertical bore

☐ Backhoe/trackhoe/excavator

☐ Bulldozer/front loader

☐ Horizontal drilling or boring equipment

☐ Farm equipment

☐ Shovel

☐ Pick

☐ Other hand tools

☐ Trencher

☐ Air/water knife

☐ Clay spade

☐ Powered hammer drill

☐ Powered hand-held other

☐ Explosives

☐ Surface milling equipment

☐ Grading equipment

☐ Saw cutting

☐ Other

**What type of equipment damaged the facility?\***

**Who was operating the equipment that damaged the facility on 12/20/2024? \***

**Does OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION own that equipment? \***

☐ Yes



## Emergency Response ▾

How did OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION learn that the SoCalGas facility was damaged on 12/20/2024? \*

Did anyone with OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION call 911 on 12/20/2024 after the damage had occurred? \*

☐ Yes

☐ No

Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on 12/20/2024? \*

☐ Yes

☐ No

**were there any injuries to any personnel or bystanders on 12/20/2024? \***

☐ Yes

☐ No

**Were there any fatalities on 12/20/2024 or afterwards, due to the damage at 13007 Lemay St , North Hollywood? \***

☐ Yes

☐ No

**Was there property damage on 12/20/2024, excluding the facility damage? \***

☐ Yes

☐ No

**Was there a fire on 12/20/2024 as a result of the damage to the facility? \***

☐ Yes

☐ No

**was there an evacuation of any homes or businesses on 12/20/2024 as a result of the damage to the facility? \***

☐ Yes

☐ No

**Are you aware of anyone else that called 911?\***

☐ Yes

☐ No

**Did anyone at OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION contact the Regional Notification Center after the damage on 12/20/2024 ? \***

☐ Yes

☐ No

**Did anyone at OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION contact SoCalGas after the damage? \***

☐ Yes

☐ No

What steps, if any, have OUT OF THE BLUE POOLS INC DBA OUT OF THE BLUE CONSTRUCTION taken to prevent a similar damage in the future? \*

Is there any other information you want to share about this damage?\*

Submit

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# Exhibit 5

## Alkahlwaji, Ousama@EnergySafety.ca.gov

---

**From:** Alkahlwaji, Ousama@EnergySafety.ca.gov  
**Sent:** Wednesday, January 8, 2025 11:58 AM  
**To:** Amber Dahl  
**Cc:** Thompson, Nickola@EnergySafety; Alcantar, Daysi@EnergySafety  
**Subject:** 811 Ticket Request for N250030849

Hi Amber,

Please provide a copy of all tickets, revisions, and electronic positive responses at about 13007 Lemay Street, North Hollywood, CA 91606 for November 08, 2024, to December 20, 2024.

If there is not a ticket at this address for this date, confirm that finding.

Thank you,

**Ousama Alkahlwaji**

Investigator

Underground Infrastructure Directorate

Phone: (279) 245-1157

[www.energysafety.ca.gov](http://www.energysafety.ca.gov)



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SAFETY

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# Exhibit 6

**Alkhwaji, Ousama@EnergySafety.ca.gov**

---

**From:** Amber Dahl <amber@digalert.org>  
**Sent:** Wednesday, January 8, 2025 02:07 PM  
**To:** Alkhwaji, Ousama@EnergySafety.ca.gov  
**Cc:** Thompson, Nickola@EnergySafety; Alcantar, Daysi@EnergySafety  
**Subject:** RE: 811 Ticket Request for N250030849  
**Attachments:** N250030849.pdf

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---

Thank you,



**Amber Dahl**, Safety Director  
Underground Service Alert of Southern California  
PO BOX 77070 Corona, CA 92877  
P: 951-808-8115 F: 951-808-8101  
E: [amber@digalert.org](mailto:amber@digalert.org) W: [www.digalert.org](http://www.digalert.org)



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---

**From:** Alkhwaji, Ousama@EnergySafety.ca.gov <Ousama.Alkhwaji@energysafety.ca.gov>  
**Sent:** Wednesday, January 8, 2025 11:58 AM  
**To:** Amber Dahl <amber@digalert.org>  
**Cc:** Thompson, Nickola@EnergySafety <Nickola.Thompson@energysafety.ca.gov>; Alcantar, Daysi@EnergySafety <Daysi.Alcantar@energysafety.ca.gov>  
**Subject:** 811 Ticket Request for N250030849

Hi Amber,

Please provide a copy of all tickets, revisions, and electronic positive responses at about 13007 Lemay Street, North Hollywood, CA 91606 for November 08, 2024, to December 20, 2024.

If there is not a ticket at this address for this date, confirm that finding.

Thank you,

**Ousama Alkhwaji**  
Investigator  
Underground Infrastructure Directorate



Phone: (279) 245-1157

[www.energysafety.ca.gov](http://www.energysafety.ca.gov)



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## Underground Service Alert

of Southern California™

January 8, 2025

Ousama Alkahwaji  
Underground Safety Board

**File Number: N250030849**

Dear Ousama,

After searching our records from 11/8/24 through 12/20/24, we were unable to find any DigAlert tickets for the location at or near 13007 Lemay St in North Hollywood. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl  
Safety Awareness Director