



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION**

INVESTIGATION REPORT

Date: April 10, 2026

Case No.: N250381220

Violations:

Jim Vollgraff

Government Code § 4216.2(b): Excavating without first notifying the regional notification center of intent to excavate.

Executive Summary:

On February 3, 2025, Jim Vollgraff digging with a shovel for a drain without first contacting the regional notification center and damaged a 0.5-inch plastic natural gas facility while digging for a drain. No one was injured and no equipment, other than the 0.5-inch plastic natural gas facility, was damaged.

Reporting Party Information:

San Diego Gas and Electric
571 Enterprise St
Escondido, CA 92027

Date of Incident:

February 3, 2025

Location of the Incident:

14957 Tercer Verde Way
Del Mar, California 92014

Operator:

San Diego Gas and Electric
Regional Notification Member Code SDG01
735 33rd Street
San Diego, California 92100

Excavator:

Jim Vollgraff
1671 Robinhood Road

Vista, California 92084

Facility Type Damaged:

0.5-inch plastic natural gas facility

Investigation:

Notification of the Incident

On February 7, 2025, San Diego Gas and Electric (SDG&E) submitted a notification of an incident to the California Underground Safety Board. The notification stated, “Jim stated they were doing exploratory digging with a shovel to find the drain line when they hit the gas service.” (Exh. 1.)

The case was assigned to Investigator Ousama Alkahwaji (Investigator).

Excavation and Damage

Government Code section 4216(g) defines “excavation” to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

On February 3, 2026, Jim Vollgraff (Vollgraff) was digging with a shovel for a drain and damaged a 0.5-inch plastic natural gas facility at 14957 Tercer Verde Way. Del Mar, California 92014. (Exh.2)

Excavation and Identity of the Excavator

Government Code § 4216(h) defines an excavator to be “any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment, performs any excavation.”

During a telephone interview on March 14, 2025, Vollgraff stated he is a handyman and was hired by the homeowner, to install a water filtration system, and while digging with a shovel hit a gas line. Vollgraff stated he does not have a license with the Contractor’s State License Board and is not registered with the Secretary of State. (Exh. 3.)

Jim Vollgraff Did Not Contact the Regional Notification Center Before Excavating

Government Code section 4216.2(b) states that an excavator planning to excavate shall notify the appropriate regional notification center of the excavator’s intent to excavate at least two working days, and not more than 14 calendar days, before beginning that excavation.

On February 3, 2026, Vollgraff was digging with a shovel for a drain and damaged a 0.5-inch plastic natural gas facility. (Exh. 2) Vollgraff stated he notified the regional notification center after the damage occurred on February 3, 2025, A250340646 and learned to “always call 811”.

(Exh. 2.) Vollgraff stated 911 was contacted after the damage occurred. (Exh. 2.) The City of Del Mar provided an official record depicting the Solana Beach Fire Department being dispatched to the incident location at 11:38 a.m., before A250340646 was created. (Exh. 6.)

On March 7, 2025, Investigator emailed Amber Dahl, Safety Director at Underground Service Alert of Southern California Regional Notification Center, requesting ticket information for 14957 Tercer Verde Way, Del Mar, California 92014, from December 23, 2024, to February 3, 2025. (Exh. 4.)

On March 10, 2025, Safety Director Amber Dahl confirmed ticket number A250340646 for the location of 14957 Tercer Verde Way, Del Mar, California 92014, which was created at 12:45 p.m. on February 3, 2025. (Exh. 5.)

Findings:

1. Jim Vollgraff excavated without first contacting the regional notification center on February 3, 2025, at 14957 Tercer Verde Way, Del Mar, California 92014.

Investigator	Supervisor
Ousama Alkahwaji	Anona Bonner
Signature	Signature
/s/Ousama Alkahwaji	/s/Anona Bonner

Exhibit List:

Exhibit No.	Description	Date	Received From
1.	Incident Report submitted to the Underground Safety Board	Received on 02/07/2025	Gas Construction Manager, Mark Engel, San Diego Gas and Electric
2.	Board's Investigation Questionnaire received from Owner, Jim Vollgraff, Jim Vollgraff	Received on 03/10/2025	Jim Vollgraff, Owner, Foreman,
3.	Investigator interviewed Jim Vollgraff	Conducted on 03/14/2025	Jim Vollgraff, Owner, Foreman,
4.	Investigator's email to Underground Service Alert of Southern California Regional Notification Center requesting ticket information on the underlying job to this incident	Emailed on 03/07/2025	
5.	Email from Underground Service Alert of Southern California Regional Notification Center providing ticket number A250340646	Received on 03/10/2025	Amber Dahl, Safety Director, Underground Service Alert of Southern California Regional Notification Center
6.	City of Del Mar Public Records released the Solana Beach Fire Department incident report, which confirms emergency services were dispatched to the scene at 11:38 a.m.	Received on 03/17/2025	City of Del Mar Public Records

Exhibit 1

No-Ticket Damage Reporting Form

Submitted: February 7, 2025 1:31 PM

Reporter Information

Provide the names, titles, phone numbers, and email addresses of all individuals who are involved in reporting this damage or contributing to the answers to these questions

Full Name

Mark Engel

Title

Gas Construction Manager

Phone Number

442-232-7720

E-mail address

mengel@sdge.com

Company

Provide the name, address, phone number, email address, and, if applicable, the Regional Notification Center (member code for your company).

Company Name

San Diego Gas and Electric

Address

571 Enterprise St, Escondido , 92027

Phone Number

442-232-7720

Email Address

mengel@sdge.com

Regional Notification Center member code

Other Contacts

Is the photographer same as the primary reporter named above?

Incident Information

What was the date and approximate time of the incident?

February 3, 2025 1:08 PM

What is the address where your facility was damaged on 2/3/2025?

Damage Street Address

14957 Terver Verde Way

Damage County

San Diego

Damage City

Del Mar

Damage Cross Street 1

Via Campestre

Damage Cross Street 2

Other Damage location description

Does San Diego Gas and Electric own, operate or maintain the facility damaged on 2/3/2025?

Yes

What type of excavation did you observe on 2/3/2025 at that address?

Drainage

Describe the excavation activity you identified.

Jim stated they were doing exploratory digging with a shovel to find the drain line when they hit the gas service.

What excavation companies did you observe on 2/3/2025?

Company Name

Jim Vollgraff

Company Address

1671 Robinhood Rd, Vista , 92084

Phone Number

760-815-9045

Email Address

Jimvoll@earthlink.net

Did this company damage the facility?

Yes

Provide the name, title, phone number, and email address for at least one contact for each excavation company working at or near incident address on date of incident. If you have more than one contact, please provide all of them. Email addresses are required for submission of this form.

Personnel Name

Jim Vollgraff

Title

Foreman

Phone Number

760-815-9045

Email Address

Jimvoll@earthlink.net

Notification Details

Was San Diego Gas and Electric notified of the proposed excavation by the Regional Notification Center before 2/3/2025?

No

What date and time did you learn of the damage to the facility?

February 3, 2025 1:08 PM

How did San Diego Gas and Electric learn of the damage to the facility?

Dispatch

Facility Damaged

What kind of facility was damaged on 2/3/2025?

Natural Gas

Natural Gas

What type of material was the damaged facility?

Plastic

Facility diameter (inches)?

0.5

Incident Details

What kinds of excavation equipment did you observe at the location of the damaged facility?

Shovel

Do you know what equipment damaged the facility?

Yes

What equipment damaged the facility?

Shovel

What information are you relying on regarding damage to the facility?

Interview with excavator

Did San Diego Gas and Electric contact the Regional Notification Center before repairing the damaged facility?

No

Provide any other relevant information about the damage on 2/3/2025.

Jim stated they were doing exploratory digging with a shovel to find the drain line when they hit the gas service. Jim stated he knew what dig alert was but failed to use the service for this job

Damages

Were there any injuries to any personnel or bystanders due to the damage to your facility on 2/3/2025?

No

Was any property damaged other than the damaged facility?

No

Was there a fire caused by this damage on 2/3/2025?

No

Was there an evacuation of any nearby homes or businesses caused by this damage on 2/3/2025?

No

Provide an estimate of the number of your customers whose service was interrupted by this damage on 2/3/2025.

2

Conclusions

What date and time were repairs completed to the damaged facility?

February 3, 2025 4:52 PM

Please explain why you think the facility was damaged on 2/3/2025?

Jim stated they were doing exploratory digging with a shovel to find the drain line when they hit the gas service.

Is there any other information which you feel is important to share about this incident?

Not counting your answers to these questions, did San Diego Gas and Electric create an investigatory or incident report pertaining to the damage on 2/3/2025?

No

Have your answers to these questions and or the documents you are sending today been reviewed, changed or amended by anyone?

No

Files

Please attach all Facility Repair Orders.

Please attach all Photos.



Date and time photographed

February 3, 2025 1:43 PM

Photographer Name

#{Reporter_Name} #{Reporter_Name2}

Additional Records

Reference Number

N250381220

Exhibit 2

No-Ticket Damage Reporting Form

Submitted Time: March 10, 2025 5:22 PM

Provide your name, title, phone number, and email address

Name

Jim

Title

Mr.

Phone Number

760-815-9045

Email Address

jimvoll@earthlink.net

Please provide the identifying information for Jim Vollgraff in general.

California Contractor's State License Board (CSLB) license

CA

Physical Address

1671 Robinhood Rd

Mailing Address

Vista, Ca. 92084

Phone Number

760-815-9045

Email Address

jimvoll@earthlink.net

Did Jim Vollgraff damage the NaturalGas facility while excavating at 14957 Terver Verde Way, Del Mar on the 2/3/2025? (Select One)

Yes

Were there any other companies at or near 14957 Terver Verde Way, Del Mar on 2/3/2025? (Select One)

No

Did someone in Jim Vollgraff, or anyone else, contact the Regional Notification Center on 2/3/2025?

Yes

Provide the number or numbers of the 811 ticket(s) created by the Regional Notification Center.

A250340646-00A

What is the 811-ticket created date(s) for each 811 ticket(s)?

February 3, 2025

Did Jim Vollgraff, or anyone else, delineate the area where the damage occurred?

Yes

How did you, or anyone else, delineate the area?

White Paint

Please provide the name, title, phone, and email address of the person who delineated the area?

Name

Jim Vollgraff

Title

Mr.

Phone Number

760-815-9045

Email Address

jimvoll@earthlink.net

Did San Diego Gas and Electric respond after the Regional Notification Center created the 811 ticket?

Yes

How did San Diego Gas and Electric respond after the Regional Notification Center created the 811 ticket? (Select All That Are Applicable)

Locate and field mark their facility

Did the San Diego Gas and Electric locate and field mark their facility before the legal start time on the 811 ticket?

Yes

If San Diego Gas and Electric located and field marked their facility that was damaged, did the marks accurately indicate the location of the facility?

Yes

What was the distance between the place where the facility was damaged and the location of the facility indicated by the field marks?

About 2 feet

The damage notification indicated that a facility was damaged at 14957 Terver Verde Way, Del Mar on 2/3/2025. Is that correct?

Yes

Was Jim Vollgraff the prime contractor on the project at 14957 Terver Verde Way, Del Mar on 2/3/2025?

Yes

What was mentioned or what direction did the prime contractor provide to you?

Provide the names, phone numbers, and if applicable, their email address for all your personnel who were at 14957 Terver Verde Way, Del Mar when the facility was damaged.

Name

Jim Vollgraff

Title

Mr.

Phone Number

760-815-9045

Email Address

jimvoll@earthlink.net

Add an additional individual?

No

Which one of the individuals you identified was the foreman on the project when the facility was damaged?

Jim Vollgraff

Facility Damage

Was a facility damaged on 2/3/2025?

Yes

Describe the damaged facility.

Gass Line Rupture

Identify the type of material damaged.

Plastic

Explain how the facility was damaged?

Excavation for drain

What equipment did Jim Vollgraff use on 2/3/2025? (Select All That Are Applicable)

Shovel

What type of equipment damaged the facility?

Shovel

Who was operating the equipment that damaged the facility on 2/3/2025?

Jim Vollgraff

Does Jim Vollgraff own that equipment?

Yes

Emergency Response

How did Jim Vollgraff learn that the San Diego Gas and Electric facility was damaged on 2/3/2025?

On Site

Did anyone with Jim Vollgraff call 911 on 2/3/2025 after the damage had occurred?

Yes

Was there an emergency response to the incident from the fire department, a law enforcement department, or an ambulance on 2/3/2025?

Yes

Were there any injuries to any personnel or bystanders on 2/3/2025?

No

Were there any fatalities on 2/3/2025 or afterwards, due to the damage at 14957 Terver Verde Way, Del Mar?

No

Was there property damage on 2/3/2025, excluding the facility damage?

No

Was there a fire on 2/3/2025 as a result of the damage to the facility?

No

Was there an evacuation of any homes or businesses on 2/3/2025 as a result of the damage to the facility?

No

Are you aware of anyone else that called 911?

No

Did anyone at Jim Vollgraff contact the Regional Notification Center after the damage on 2/3/2025?

No

Did anyone at Jim Vollgraff contact San Diego Gas and Electric after the damage?

Yes

Who at Jim Vollgraff contacted the San Diego Gas and Electric?

Jim Vollgraff

What is the name of the person at the San Diego Gas and Electric contacted by the individual you identified above?

Unsure

What steps, if any, have Jim Vollgraff taken to prevent a similar damage in the future?

Called 811 prior to any excavation

Is there any other information you want to share about this damage?

There was no shade sand, lesson learned always call 811



From: noreply@digalert.org
Subject: DigAlert Positive Response for Ticket A250340646-00A
Date: February 5, 2025 at 5:17 PM
To: JIMVOLL@EARTHLINK.NET



A250340646-00A

EMLCFM 06860A 02/05/25 17:17:51

USAS NEW NORM POLY LREQ



Exhibit 3



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION
INTERVIEW REPORT**

REPORT DATE: March 14, 2025

CASE NO: N250381220

DATE AND TIME OF INTERVIEW: March 14, 2025, at 11:34 am

LOCATION OF INTERVIEW: Phone (760) 815-9045

INTERVIEWER: Ousama Alkhwaji

NAME, TITLE, AND COMPANY OF INTERVIEWEE: James Vollgraff, Owner, Jim Vollgraff

INTERVIEW:

The investigator contacted the owner, James Vollgraff, via phone to verify if he had a CSLB license number or if he was registered with the Secretary of State. Vollgraff confirmed that he does not hold a CSLB license and is not registered with the Secretary of State.

Vollgraff stated he was hired as a handyman by the homeowner at 14957 Tercer Verde Way, Del Mar, California 92014, to install a water filtration system.

Vollgraff stated that while digging with a shovel to locate a drain line, he struck and damaged a natural gas line.

Exhibit 4

Alkhwaji, Ousama@EnergySafety.ca.gov

From: Alkhwaji, Ousama@EnergySafety.ca.gov
Sent: Friday, March 7, 2025 02:11 PM
To: Amber Dahl
Cc: Alcantar, Daysi@EnergySafety
Subject: 811 Ticket Request for N250381220

Hi Amber,

Please provide a copy of all tickets, revisions at about 14957 Tercer Verde Way, Del Mar, CA 92014 for December 23, 2024 to February 03, 2025.

If there is not a ticket at this address for this date, confirm that finding.

Thank you,

Ousama Alkhwaji
Investigator
Underground Infrastructure Directorate
Phone: (279) 245-1157
www.energysafety.ca.gov



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INFRASTRUCTURE
SAFETY

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Exhibit 5

Alkhwaji, Ousama@EnergySafety.ca.gov

From: Amber Dahl <amber@digalert.org>
Sent: Monday, March 10, 2025 01:44 PM
To: Alkhwaji, Ousama@EnergySafety.ca.gov
Cc: Alcantar, Daysi@EnergySafety
Subject: File N250381220
Attachments: N250381220.pdf

CAUTION: This email originated from outside of the organization. Do not click links

Thank you,



Amber Dahl, Safety Director
Underground Service Alert of Southern California
PO BOX 77070 Corona, CA 92877
P: 951-808-8115 F: 951-808-8101
E: amber@digalert.org W: www.digalert.org



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Underground Service Alert

of Southern California™

March 10, 2025

Ousama Alkhwaji
Underground Safety Board

File Number: N250381220

Dear Ousama,

After searching our records from 12/23/24 through 2/3/25, we found the following DigAlert ticket(s) A250340646 for the location at 14957 Tercer Verde in Del Mar. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl
Safety Awareness Director

MBRCOD 00001B USAS 03/07/25 14:52:15 A250340646-00A NEW NORM POLY LREQ

Ticket: A250340646 Rev: 00A Created: 02/03/25 12:45 User: ADS Chan: 100

Work Start: 02/05/25 17:01 Legal Start: 02/05/25 17:01 Expires: 03/03/25 23:59
Response required: Y Priority: 2

Excavator Information

Company: JIM VOLLGRAFF Type: CONT
Co Addr: 1671 ROBINHOOD RD
City : VISTA State: CA Zip: 92084
Created By: JIM VOLLGRAFF Language: ENGLISH
Office Phone: 760-815-9045 SMS/Cell: 760-815-9045
Office Email: JIMVOLL@EARTHLINK.NET

Site Contact: JIM VOLLGRAFF
Site Phone: 760-815-9045 Site SMS/Cell:
Site Email:

Excavation Area

State: CA County: SAN DIEGO Place: DEL MAR
Zip: 92014
Address : 14957 Street: TERCER VERDE
Cross 1 : TERCER VERDE WAY
Cross 2 :
Location: **RIGHT SIDE OF GARAGE TO SIDE PROPERTY LINE**
Searchable Tags:
Job size: sq-feet: 439850 sq-miles: 0.015777

Delineated Method: NONE

Work Type: CONNECT TO EXISTING DRAIN LINE

Work For : H/O PALMO, LUKE

Permit: Job/Work order:

Project ID:

Project Name:

1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Pavement Only: N

Lat/Long

Center Generated (NAD83): 32.988390/-117.246686 32.988866/-117.245439
: 32.985176/-117.245459 32.985652/-117.244212

Excavator Provided:

Map link:

https://newtin.digalert.org/newtinweb/map_tkt.nap?TRG=D8MeOYQYLdIeAeJ-U

Members:

ATTDSOUTH	KMEPFUEL40	SBE01	SDG01	SDG02	SDPUDSWR
SDPUDWTR	SDTSWLIGHT	SDTSWPIPE	SDTSWSTR	SFI01	UBIQUITY
UCHTRW_S3					

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Ticket Responses for: A250340646-00A

Member	Name	Rev	Responded	By	Response	Comment
ATTDSOUTH	AT&T - DISTRIBUTION	00A	02/04/25 12:41:31 PM	UQ Responder	(010) LOCATE AREA MARKED	
KMEPFUEL40	KINDER MORGAN ENERGY PARTNERS	00A	02/05/25 05:39:13 AM	KM_KMEPFUEL40	(001) CLEAR - NO CONFLICT	Kinder Morgan does NOT agree to allow vacuum excavation around our facilities.

Member	Name	Rev	Responded	By	Response	Comment
SBE01	CITY OF SOLANA BEACH	00A	02/03/25 03:48:00 PM	Danny H PW Supervisor	(001) CLEAR - NO CONFLICT	
SDG01	SDG&E GAS DISTRIBUTION AND ELECTRIC	00A	02/03/25 01:49:52 PM	JBUTLER1	(010) LOCATE AREA MARKED	
SDG02	SDG&E (GAS TRANSMISSION)	00A	02/04/25 07:23:51 AM	RCRIMBAU	(001) CLEAR - NO CONFLICT	
SDPUDSWR	CITY OF SAN DIEGO PUD WATER	00A	02/04/25 12:54:23 PM	Daniel	(001) CLEAR - NO CONFLICT	
SDPUDWTR	CITY OF SAN DIEGO PUD WATER	00A	02/04/25 01:05:46 PM	Daniel	(001) CLEAR - NO CONFLICT	
SDTSWLIGHT	CITY OF SAN DIEGO TRANSPORTATION	00A	02/04/25 02:55:21 AM	Steve	(010) LOCATE AREA MARKED	
SDTSWPIPE	CITY OF SAN DIEGO TRANSP & STORM DRAIN	00A	02/03/25 02:00:20 PM	EDDIE SALINAS	(001) CLEAR - NO CONFLICT	E. VAUGHAN
SDTSWSTR	CITY OF SAN DIEGO TRANSP & STORM DRAIN	00A	02/03/25 02:00:20 PM	EDDIE SALINAS	(001) CLEAR - NO CONFLICT	E. VAUGHAN
SFI01	SANTA FE IRRIGATION DIST	00A	02/04/25 02:11:56 PM	Utility_Markout	(010) LOCATE AREA MARKED	Marked 1 water service.
UBIQUITY	UBIQUITY	00A	02/04/25 10:42:52 AM	DENNIS BAUMAN	(001) CLEAR - NO CONFLICT	
UCHTRW_S3	SPECTRUM - SAN DIEGO	00A	02/04/25 12:41:31 PM	UQ Responder	(010) LOCATE AREA MARKED	

Exhibit 6

From: City of Del Mar Public Records <messages@nextrequest.com>
Sent: Monday, March 17, 2025 09:50 AM
To: Alkahlwaji, Ousama@EnergySafety.ca.gov
Subject: [Document Released to Requester] City of Del Mar public records request #25-70

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

-- Attach a non-image file and/or reply ABOVE THIS LINE with a message, and it will be sent to staff on this request. --

City of Del Mar Public Records

A document has been released for record request #25-70 along with the following message:

Hi Ousama,

The records responsive to your request have been added to the portal. The City of Del Mar does not keep 911 audio recordings or police/fire dispatch call logs in our normal course of business. We contract with the San Diego Sheriff department, please contact them for 911 audio recordings or police dispatch call logs <https://www.sdsheiff.gov/Home> Additionally, please contact North County Dispatch Joint Powers authority for dispatch logs <https://ncdjpa.org/> At this time, all responsive records have been provided and we will consider your request closed. If you would like to request additional records, you can submit a new request at any time.

- [SOL 2025-013515 14957 Tercer Verde Way.pdf](#)

View Request 25-70

<https://delmar.nextrequest.com/requests/25-70>

Document links are valid for one month. After April 17, you will need to sign in to view the document(s).



Questions about your request? Reply to this email or sign in to contact staff at City of Del Mar.

Technical support: See our [help page](#)

Solana Beach (SOL)

FDID: 37160

State: CA

Date: 02/03/2025 Station: 08

Incident #: 2025-013515

Exposure: 0

Agency Address:

BASIC MODULE (NFIRS-1)

Location Type: 1 - Street address

Census Tract:

Address: 14957 Tercer Verde

City, State & Zip SOLANA BEACH, CA - California 92014

Incident Type: 412-412 - Gas leak (natural gas or LPG)

Aid Given/Received: 4 - Automatic aid given

if Aid Given, their FDID / State / Incident # / NFIRS Incident #: / CA / /

Dates and Times

Alarm: 02/03/2025 11:38

Arrival: 02/03/2025 11:46

Controlled:

Last Unit Cleared: 02/03/2025 12:47

Shifts And Alarms

Shift: B

Alarms: 0

District: SOL

Special Studies

Special Study ID	Value
------------------	-------

Actions Taken: 73 - Provide manpower (73); 86 - Investigate (86); 92 - Standby (92); 53 - Evacuate area (53); 55 - Establish safe area (55)

Resources**Apparatus****Personnel**

Suppression: 5

EMS: 1

Other: 1

Suppression: 15

EMS: 2

Other: 1

Casualties

Fire Service Deaths: 0

Fire Service Injuries: 0

Civilian Deaths: 0

Civilian Injuries: 0

Detector alerted:

Mixed Use Property: NN - Not mixed use

HazMat Release: N - None

Property Use: 419 - 419 - 1 or 2 family dwelling

Narrative

Primary Jurisdiction: SOLANA BEACH FD; CAD Incident Number: 2025-013515; CAD Problem/Nature: NAT GAS LN BRK - OUTSIDE; Call Disposition: .INCIDENT COMPLETED

At 1138 hours on Monday February 3rd, 2025, 7 vehicles were assigned to this incident. 16 personnel responded. The incident occurred at 14957 Tercer Verde, SOLANA BEACH. The local station is 08.

Alarm number 5013515 has been assigned to this incident.

E238 responded to a report of a natural gas line break outside. Upon arrival, E238 found workers on scene clearing the area. E238 confirmed a gas line break from the street to the home's meter and assumed Incident Command. T237 was kept for manpower, SDG&E was confirmed en route, and the remaining units were canceled. SDG&E arrived on scene and secured the gas line. E238 cleared the call, with SDG&E remaining on scene to address the gas line break.

Remarks

E238 responded to a report of a natural gas line break outside. Upon arrival, E238 found workers on scene clearing the area. E238 confirmed a gas line break from the street to the home's meter and assumed Incident Command. T237 was kept for manpower, SDG&E was confirmed en route, and the remaining units were canceled. SDG&E arrived on scene and secured the gas line. E238 cleared the call, with SDG&E remaining on scene to address the gas line break.

APPARATUS OR RESOURCES / PERSONNEL MODULES (NFIRS-9/10)

ID: B233 Type: 92 - Chief officer car

Use: 0 - 0 - Other

Number of People: 1

Actions taken: Cancelled en route (93)

Dispatch Time: 02/03/2025 11:39

Arrival Time:

Clear Time: 02/03/2025 11:47

Remarks:

Personnel ID: ENC007751

Name: Alex Poff

Rank / Grade: BC

ID: E231		Type: 11 - Engine	
Use:	1 - 1 - Suppression	Number of People: 3	
Actions taken:	Cancelled en route (93)		
Dispatch Time:	02/03/2025 11:39	Arrival Time:	Clear Time: 02/03/2025 11:47
Remarks:			

Personnel ID: 11178		Name: Daniel Phin	
Rank / Grade:	Captain		
Personnel ID: 2977		Name: Jonathan Peterson	
Rank / Grade:	Captain		
Personnel ID: ENC101269		Name: Christopher Pena	
Rank / Grade:	FF/PM		

ID: E232		Type: 11 - Engine	
Use:	1 - 1 - Suppression	Number of People: 3	
Actions taken:	Cancelled en route (93)		
Dispatch Time:	02/03/2025 11:39	Arrival Time:	Clear Time: 02/03/2025 11:47
Remarks:			

Personnel ID: 2292P		Name: Adam Heer	
Rank / Grade:	Captain		
Personnel ID: 8855		Name: Jake Fodor	
Rank / Grade:	Engineer		
Personnel ID: ENC101388		Name: Joseph Erickson	
Rank / Grade:	FF/PM		

ID: E238		Type: 11 - Engine	
Use:	1 - 1 - Suppression	Number of People: 3	
Dispatch Time:	02/03/2025 11:39	Arrival Time: 02/03/2025 11:46	Clear Time: 02/03/2025 12:47
Remarks:			

Personnel ID: 100794		Name: Kyle Menzies	
Rank / Grade:	Captain		
Personnel ID: DMR000320		Name: Morgan Sherman	
Rank / Grade:	Captain		
Personnel ID: HIC02		Name: Jason Hicks	
Rank / Grade:	FF/PM		

ID: E263		Type: 11 - Engine	
Use:	1 - 1 - Suppression	Number of People: 3	
Actions taken:	Cancelled en route (93)		
Dispatch Time:	02/03/2025 11:39	Arrival Time:	Clear Time: 02/03/2025 11:47
Remarks:			

Personnel ID: RSF007796		Name: Justin Cloyd	
Rank / Grade:	Engineer		
Personnel ID: RSF008929		Name: Correy Cooper	
Rank / Grade:	Captain		
Personnel ID: RSF009122		Name: Richard LaFleur	
Rank / Grade:	FF/PM		

ID: M238	Type: 76 - 76 - ALS unit
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Use:	2 - 2 - EMS	Number of People:	2
Actions taken:	Cancelled en route (93)		
Dispatch Time:	02/03/2025 11:39	Arrival Time:	Clear Time: 02/03/2025 11:48
Remarks:			

Personnel ID: 9304	Name:
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Personnel ID: CSA07978	Name:
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ID: T237	Type: 12 - Truck or aerial
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Use:	1 - 1 - Suppression	Number of People:	3
Dispatch Time:	02/03/2025 11:39	Arrival Time:	02/03/2025 11:46
		Clear Time:	02/03/2025 12:11
Remarks:			

Personnel ID: 2793	Name: Carson Hogan
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Rank / Grade:	Captain
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Personnel ID: 3425	Name: Ryan Pester
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Rank / Grade:	Captain
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Personnel ID: 3911	Name: John Morgan
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Rank / Grade:	FF/PM
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SIGNATURES / AUTHORIZATIONS

Date/Time:	02/04/2025 18:41	Signed By: Kyle Menzies
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Rank:	Captain	Assignment:
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Reason:	Officer in Charge
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ADDITIONAL INFORMATION

Homeless Related	N - No
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