



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATIONS DIVISION**

INVESTIGATION REPORT

Date: April 3, 2026

Case No.: C241840005

Violations:

Bockmon & Woody Electric Co., Inc.
Government Code § 4216.2(b):

Excavating without first notifying the regional notification center of the intent to excavate.

Executive Summary:

On June 21, 2024, Bockmon & Woody Electric Co., Inc. was found by a Kinder Morgan right of way inspector to be working near Kinder Morgan's high-pressure petroleum pipelines in the shoulder area along the southwest side of the intersection of 3030 Navy Drive at West Washington Drive in Stockton, California. Bockmon & Woody Electric Co., Inc. was utilizing a hydro-vacuum to install two bollards near existing buried electrical utility boxes without first contacting the regional notification center. Bockmon & Woody Electric Co. stopped work immediately once it was determined there was no ticket for the work. No one was injured and no equipment was damaged.

Reporting Party Information:

Kinder Morgan
1550 Solano Way
Concord, California 94520

Date of Incident:

June 21, 2024

Location of the Incident:

3030 Navy Drive
Stockton, California 95205

Operator:

Kinder Morgan
1550 Solano Way
Concord, California 94520

Excavator:

Bockmon & Woody Electric Co., Inc.
1528 El Pinal Drive
Stockton, California 95201

Facility Types Damaged:

None

Investigation:

Notification of the Incident

On July 3, 2024, the California Underground Safety Board (Board) received complaint notification C241840005 from Kinder Morgan’s Damage Prevention Supervisor Brian Snead. The notification stated:

“WHILE LEAVING AN UNRELATED STANDBY A KINDER MORGAN RIGHT OF WAY (ROW) INSPECTOR ERIC DEANDA OBSERVED AN EXCAVATION NEAR KINDER MORGAN HIGH-PRESSURE PETROLEUM PIPELINES LINE SECTION (LS) - 45C AND LINE SECTION (LS) - 62 BEING CONDUCTED BY BOCKMAN& WOODY ELECTRIC IN SHOULDER AREA ALONG THE SOUTHWEST SIDE OF THE INTERSECTION OF NAVY DR. AT W WASHINGTON DR. IN STOCKTON, CA. THE BOCKMAN& WOODY CREW WAS UTILIZING A HYDRO-VACUUM TO INSTALL TWO BOLLARDS AROUND EXISTING BURIED ELECTRICAL UTILITY BOXES. THE TWO BOLLARD HOLES WERE 30-INCHES IN DEPTH AND 13-FEET SOUTHWEST OF KINDER MORGAN PIPELINES LS 45C, AND 19-FEET SOUTHWEST OF LS 62. AFTER DISCOVERY THE UNAUTHORIZED EXCAVATION DISCOVERY KINDER MORGAN PERSONNEL PROCEEDED TO CONDUCTIVELY LOCATE BOTH OF THEIR PIPELINES PER KINDER MORGAN PROCEDURES AND THE PIPELINE DEPTHS WERE DETERMINED ELECTRONICALLY TO BE 5-FOOT 5-INCHES FOR LS 45C AND 6-FOOT FOR LS 62. WHILE THERE WERE ONE CALL (USA) DELINEATION MARKS OUTLINING THE WORK AREA WHEN THE EXCAVATION WAS DISCOVERED, AFTER A REVIEW OF THE KINDER MORGAN ONE CALL SYSTEM (KMOCS) THE ROW INSPECTOR WAS UNABLE TO FIND ANY RECORDS OF A ONE CALL (USA) TICKET BEING RECEIVED BY KINDER MORGAN FOR THE LOCATION, SO THE WORK WAS IMMEDIATELY STOPPED. PRIOR TO DEPARTING THE LOCATION, THE BOCKMAN amp; WOODY CREW DISCOVERED WORKING PROVIDED THE ROW INSPECTOR AND THE LOCAL LINE RIDER GABE ROBLES (WHO HAD ARRIVED DURING THE INVESTIGATION TO ASSIST WITH DOCUMENTATION) WITH THE CONTACT INFORMATION FOR THEIR SUPERVISOR DAVID RENFOE 209-992-7521. LINE RIDER GABE ROBLES CONTACTED DAVID RENFOE WHO CONFIRMED BOCKMAN amp; WOODY ELECTRIC DID NOT HAVE A VALID ONE CALL (USA) TICKET FOR THEIR WORK BECAUSE THE INDIVIDUAL (NOT IDENTIFIED) WHO SHOULD HAVE CONTACTED THE STATE ONE CALL CENTER (USA NORTH811) FAILED TO DO SO. DAVE RENFOE ALSO CONFIRMED ADDITIONAL BOLLARDS WOULD BE INSTALLED OVER A DISTANCE OF 100-FEET ALONG NAVY DR. AND DAVE ASSURED LINE RIDER GABE ROBLES

THERE WOULD BE NO FURTHER EXCAVATION UNTIL A VALID ONE CALL (USA) TICKET WAS ISSUED FOR THE REMAINDER OF THEIR WORK.” (Exh. 1.)

Information Provided to the Investigator by Kinder Morgan

On August 23, 2024, Brian Snead (Snead), Damage Prevention Supervisor with Kinder Morgan responded by email to Investigator’s Information Request IR-071 (Exh. 2). Snead provided Kinder Morgan’s Unauthorized Right of Way Encroachment Package which stated the following in summary:

On June 21, 2024, Bockmon & Woody Electric Co., Inc. was working near Kinder Morgan’s high-pressure petroleum pipelines in the shoulder area along the southwest side of the intersection of 3030 Navy Drive at West Washington Drive in Stockton, California. B&W was using a hydro-vacuum to install two bollards around existing buried electrical utility boxes without an 811 ticket. (Exh. 2.)

The case was assigned to Investigator Mark Peterson (Investigator).

Excavation and Identity of the Excavator

Government Code section 4216(g) defines “excavation” to be the use of tools or equipment to move or displace earth, rock, or other material in the ground.

Government Code section 4216(h) defines an excavator to be “any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their own employees or equipment performs any excavation.”

On June 21, 2024, an employee of Bockmon & Woody Co., Inc. was using a hydro-vacuum to perform potholing work at the “intersection of Navy and Washington near the port of Stockton.” Bockmon & Woody Co., Inc. stated it was “making two holes for a cabinet that was going to be installed on two posts. Holes were to be 18” round and 2’ deep. All work was to be completed using a hydro-vacuum no mechanical equipment was being used.” (Exh. 3)

Bockmon & Woody Electric Co., Inc., was a licensed contractor, as of October 15, 2024, registered with the California Contractors State License Board, license number 588308, with A-General Engineering and C-10 Electrical classifications. (Exh. 6.)

Information Provided to the Investigator by Bockmon & Woody Electric Co., Inc.

On September 27, 2024, Investigator received an email reply to Information Request IR-121 from David Renfrow (Renfrow), Underground Superintendent with B&W. (Exh. 3.) On October 15, 2024, Investigator had a telephone interview with Renfrow to clarify information provided in his written response on September 27, 2024. (Exh. 4) Renfrow stated he was called on the incident date, June 21, 2024, by the Kinder Morgan representative who had determined there was no ticket for the work at Navy Drive and West Washington Drive, Stockton, California.

Renfrow stated B&W stopped work after Kinder Morgan's representative stopped at the incident location, and it was determined there was no ticket. (Exhs. 3, 4.)

Two Unrelated Jobs Being Worked by Bockmon & Woody Electric Co., Inc. on June 21, 2024, at the Port of Stockton

On October 15, 2024, during a telephone interview with Investigator, Renfrow clarified B&W had three excavation job sites being worked on at the Port of Stockton on June 21, 2024. Renfrow stated B&W., contacted the regional notification center before beginning work at two of those three sites. Renfrow also stated B&W delineated work location at Navy Drive and West Washington Drive site, in anticipation of notifying the regional notification center of a ticket. (Exhs. 3, 4.)

Renfrow also confirmed B&W didn't have a written ticket policy. When a USA ticket was needed, the project's foreman usually visited the site to delineate with white paint. A request was then made to have the underground supervisor contact the "One Call Computer Program." Once created, the ticket was entered in the log of tickets and monitored by a B&W employee who kept the tickets updated and active. (Exhs. 3, 4.)

Bockmon and Woody Electric Co., Inc. Did Not Notify the Regional Notification Center Prior to Excavation

Government Code section 4216.2(b) requires that except in an emergency, an excavator planning to conduct an excavation must notify the appropriate regional notification center of their intent to excavate at least two working days, and not more than 14 calendar days, before beginning the excavation.

B&W did not notify the regional notification center prior to using a hydro-vacuum to perform potholing work. Renfrow stated the site has been delineated but they had not obtained a ticket. (Exhs. 3, 4.)

On August 19, 2024, Investigator emailed Nick White (White), USAN's Member Services Co-Ordinator, requesting ticket information for 3030 Navy Drive, Stockton, California, covering the period leading up to the June 21, 2024, incident date. On August 28, 2024, White replied by email with search results as an Excel spreadsheet confirming there was no ticket on June 21, 2024, for B&W at 3030 Navy Drive, Stockton, California. (Exh. 5.)

Finding:

1. On June 21, 2024, Bockmon and Woody Electric Co., Inc., was using a hydro-vacuum to pothole without first notifying the regional notification center of the excavation along the southwest side of the intersection of 3030 Navy Drive at West Washington Drive in Stockton, California.

Investigator	Supervisor
Mark Peterson	Amy Morford
Signature	Signature
/s/Mark Peterson	/s/Amy Morford

Exhibit List:

Exhibit No.	Description	Date	Received From
1.	Incident Report submitted to the Underground Safety Board	Received on 07/03/2024	Brian Snead Damage Prevention Specialist Kinder Morgan
2.	Kinder Morgan's response to Information Request IR-071 including Unauthorized Right of Way Encroachment Package.	Received on 08/23/2024	Brian Snead Damage Prevention Specialist Kinder Morgan
3.	Information Request IR-121 sent to Bockmon & Woody Electric Co., Inc., with Response from Bockmon and Woody	Emailed on 09/13/2024; Received on 09/27/2024	David Renfrow Underground Superintendent Bockmon & Woody Electric Co., Inc.
4.	Summary of Telephone Interview with Underground Superintendent David Renfrow Prepared by Mark Peterson	Telephone Interview Conducted by Mark Peterson on 10/15/2024	
5.	Email exchange between investigator and USA-North where no valid ticket was found for the underlying job to this incident with Excel spreadsheet	Emailed on 08/19/2024; Received response on 08/28/2024	Nick White Member Services Manager USA -North
6.	Contractor's License Detail for License No. 588308 obtained from the Contractors State License Board website	Downloaded on 10/15/2024	California Contractors State License Board website at https://www.cslb.ca.gov/onlineservices/checklicensell/checklicense.aspx

EXHIBIT 1

Notification Information Report

Information for Notification Number:- C241840005

Date Logged to CRM:- 7/3/2024 1:05 AM

Complaint/Incident Information	
Incident/Complaint Description	<p>WHILE LEAVING AN UNRELATED STANDBY A KINDER MORGAN RIGHT OF WAY (ROW) INSPECTOR ERIC DEANDA OBSERVED AN EXCAVATION NEAR KINDER MORGAN HIGH-PRESSURE PETROLEUM PIPELINES LINE SECTION (LS) - 45C AND LINE SECTION (LS) - 62 BEING CONDUCTED BY BOCKMAN& WOODY ELECTRIC IN SHOULDER AREA ALONG THE SOUTHWEST SIDE OF THE INTERSECTION OF NAVY DR. AT WASHINGTON DR. IN STOCKTON, CA. THE BOCKMAN& WOODY CREW WAS UTILIZING A HYDRO-VACUUM TO INSTALL TWO BOLLARDS AROUND EXISTING BURIED ELECTRICAL UTILITY BOXES. THE TWO BOLLARD HOLES WERE 30-INCHES IN DEPTH AND 13-FEET SOUTHWEST OF KINDER MORGAN PIPELINES LS 45C, AND 19-FEET SOUTHWEST OF LS 62. AFTER DISCOVERY THE UNAUTHORIZED EXCAVATION DISCOVERY KINDER MORGAN PERSONNEL PROCEEDED TO CONDUCTIVELY LOCATE BOTH OF THEIR PIPELINES PER KINDER MORGAN PROCEDURES AND THE PIPELINE DEPTHS WERE DETERMINED ELECTRONICALLY TO BE 5-FOOT 5-INCHES FOR LS 45C AND 6-FOOT FOR LS 62. WHILE THERE WERE</p> <p>ONE CALL (USA) DELINEATION MARKS OUTLINING THE WORK AREA WHEN THE EXCAVATION WAS DISCOVERED, AFTER A REVIEW OF THE KINDER MORGAN ONE CALL SYSTEM (KMOCS) THE ROW INSPECTOR WAS UNABLE TO FIND ANY RECORDS OF A ONE CALL (USA) TICKET BEING RECEIVED BY KINDER MORGAN FOR THE LOCATION, SO THE WORK WAS IMMEDIATELY STOPPED. PRIOR TO DEPARTING THE LOCATION, THE BOCKMAN amp; WOODY CREW DISCOVERED WORKING PROVIDED THE ROW INSPECTOR AND THE LOCAL LINE RIDER GABE ROBLES (WHO HAD ARRIVED DURING THE INVESTIGATION TO ASSIST WITH DOCUMENTATION) WITH THE CONTACT INFORMATION FOR THEIR SUPERVISOR DAVID RENFOE 209-992-7521. LINE RIDER GABE ROBLES CONTACTED DAVID RENFOE WHO CONFIRMED BOCKMAN amp; WOODY ELECTRIC DID NOT HAVE A VALID ONE CALL (USA) TICKET FOR THEIR WORK BECAUSE THE INDIVIDUAL (NOT IDENTIFIED) WHO SHOULD HAVE CONTACTED THE STATE ONE CALL CENTER (USA NORTH811) FAILED TO DO SO. DAVE RENFOE ALSO CONFIRMED ADDITIONAL BOLLARDS WOULD BE INSTALLED OVER A DISTANCE OF 100-FEET ALONG NAVY DR. AND DAVE ASSURED LINE RIDER GABE ROBLES THERE WOULD BE NO FURTHER EXCAVATION UNTIL A VALID ONE CALL (USA) TICKET WAS ISSUED FOR THE REMAINDER OF THEIR WORK.</p>
Incident Date	6/21/2024 7:00 PM
Incident State	CA

Incident County	San Joaquin
Incident Place	Stockton
Incident St from Address	3030
Incident St to Address	3040
Incident Street	Navy Dr.
Incident Cross1	W Washington Dr
Incident Location	THE SOUTHWEST SIDE OF THE 3-WAY INTERSECTION FOR NAVVEY DR. AT W WASHINGTON DR. IN THE SHOULDER AREA.
Type of Complaint	Excavating without 811 ticket
Other Complaint Detail	NONE
Notification Number	C241840005
Notification Created	7/3/2024 2:02 AM
Notification Type	complaint
Damage Injury	Undefined
Damage Death	Undefined
Damage Fire Evacuation	Undefined
Damage Facility Type	
Damage Equipment	

Reporter Information	
Reporter First Name	Brian
Reporter Middle Name	
Reporter Last Name	Snead
Reporter Company	Kinder Morgan
Reporter Email	sneadb@kindermorgan.com
Reporter Phone	5107199785
Reporter Address	1550 Solano Way
Reporter Address 2	
Reporter City	Concord
Reporter State	CA
Reporter Zip	94520

Other Party Information	
First Name	David
Middle Name	
Last Name	Renfoe
Company	Bockman amp; Woody Electric Co., Inc.
Address	1528 Pinal Dr.
City	Stockton
State	CA
Zip Code	95205
Email	drenfro@bockmanwoody.com
Phone	2099927521

Ticket Entry

Ticket Number	
Ticket Type	
Revision	
Created	
Account	
Channel	
Work Date	
Response Required	
Response Due	
Expires	
One Year	
Priority	
Priority Number	
Category	
Lookup	
State	
County	
Place	
Work area zip code	
St to address	
St from address	
Street	
Cross 1	
Cross 2	
How delineated	
Excav st walk	
Work Type	
Boring	
Explosives	
Vacuum	
Permit	
Work Order	
Done For	
Remarks Type	
Company Name	
Address1	

Address2	
City	
State	
Zip Code	
Phone	
Phone ext	
Caller	
Caller Language	
Cell	
Email	
Contact Name	
Contact Phone	
Contact Phone Ext	
Contact Cell	
Contact Email	
Location	
Comments	
Map URL	MAP URL of Notification Number C241840005

Ticket GPS Coordinates

Caller GPS Coordinates

Name	Latitude	Longitude
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Best Fit Rectangle GPS Coordinates

Name	Latitude	Longitude
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Ticket Member List

Member Code

EXHIBIT 2

From: [Snead, Brian](#)
To: Peterson, Mark@EnergySafety
Cc: [Alcantar, Daysi@EnergySafety](#); [Wagner, Todd](#); [Nickless, Jeremiah](#)
Subject: RE: Information Request Letter - Complaint C241840005
Date: Friday, August 23, 2024 7:23:27 AM
Attachments: [200-37_LS 45C-62 PLMP 0.34-3.81_06212024.docx](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Mark Peterson,

Here is a copy of Kinder Morgan's internal investigation related to the unauthorized excavation discovered June 21, 2024 in front of 3030 Navy Dr. in the Port of Stockton, CA. as requested via email August 22, 2024

Below is the list of Kinder Morgan personnel who were involved and provided information.

Eric DeAnda – Pacific Northern Region (PNR) Right of Way (ROW) Inspector = Eric was the Kinder Morgan employee who discovered the work in-progress and assisted the Kinder Morgan Line Rider with the field investigation.

eric_deanda@kindermorgan.com – 209-961-0660

Gabrielle “Gabe” Robles – Line Rider for Kinder Morgan's Stockton area = who assisted in the initial field investigation.

gabrielle_robles@kindermorgan.com - 925-325-9625

Bran Snead – Right of Way Specialist = collected the information from the Line Rider and Land & Right of Way Agent, submitted the violation complaint and completed Kinder Morgan's internal report.

sneadb@kindermorgan.com – 510-719-9785

Todd Wagner – Manager of Operations = reviewed the final report and submitted to Kinder Morgan's upper management for their review.

todd_wagner@kindermorgan.com – 415-349-9059

Included in the attached report are pictures from the day of discovery, copy of the violation submittal, L O&M form 200-32, a ground patrol report, DIRT submittal and a copy of the warning letter mailed to the contractor company.

200-32 = Liquids Operations & Maintenance Manual Public Awareness Form

DIRT = Dig in reporting tool

Ground Patrol= Internal document for logging pipeline patrols and document issues discovered during the patrol.

Warning letter = Mailed to 3rd parties involved in unauthorized excavations with

the potential to negatively impact Kinder Morgan facilities

Please contact me directly if you have any additional questions and I will answer them to the best of my ability.

Best regards.

Brian Snead

Damage Prevention/Right of Way Specialist PNR Bay Division

Cell (510) 719-9785

sneadb@kindermorgan.com



From: Peterson, Mark@EnergySafety <Mark.Peterson@energysafety.ca.gov>

Sent: Thursday, August 22, 2024 9:50 AM

To: Snead, Brian <SneadB@kindermorgan.com>

Cc: Alcantar, Daysi@EnergySafety <Daysi.Alcantar@energysafety.ca.gov>

Subject: Information Request Letter - Complaint C241840005

[This email message was received from the Internet and came from outside of Kinder Morgan.]

WARNING: EXTERNAL EMAIL: PROCEED WITH CAUTION.

Do not respond, click on links or open attachments unless you recognize the sender or know the content is safe.

Please see the attached letter.

Mark Peterson

Investigator | Underground Investigations Division
715 P Street, 20th Floor
Sacramento, CA 95814

-

Mark.Peterson@energysafety.ca.gov

Direct: 916-639-5999



OFFICE OF ENERGY
INFRASTRUCTURE
SAFETY



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY
UNDERGROUND SAFETY BOARD**
715 P Street, 20th Floor | Sacramento, CA 95814
916.902.6000 | www.energysafety.ca.gov

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Amparo Munoz, Chair
Bill Johns, Vice Chair
Randy Charland
Marshall Johnson
Dave Sorem
Carl Voss

EXECUTIVE OFFICER
Tony Marino

TRANSMITTED VIA ELECTRONIC MAIL

Request Date: August 22, 2024

Response Due: September 05, 2024

To: Kinder Morgan

Brian Snead

Damage Prevention/Right of Way Specialist

1550 Solano Way, Concord, California 94520

Sneadb@kindermorgan.com

Investigator: Mark Peterson

Send your response to the investigator at this email address:

Mark.Peterson@energysafety.ca.gov

Information Request Number: Underground Safety-IR-071

Subject: Request for information pertain to case number C241840005, excavation on June 21, 2024, on the southwest side of the intersection of 3030/3040 Navy Drive and West Washington Drive in Stockton, California, near Kinder Morgan’s high pressure petroleum line section (LS) 45C and Line section 62.

REQUESTS

1. Provide all documents that relate to any communications between Kinder Morgan and Bookman and Woody Electric, Inc. on June 21, 2024, regarding excavation work and 811 notifications. This includes photographs, witness statements, interview notes, communications via email, phone, or other digital or related correspondence and any other documentation relating to the incident.

2. Provide copies of the incident report that relates to the incident on June 21, 2024, at the location of on the southwest side of the intersection of 3030/3040 Navy Drive and West Washington Drive in Stockton, California. This includes photographs, interview notes with the excavator, relevant emails, correspondences, and any other documentation relating to the incident.

INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.



LIQUIDS O&M FORM

No.: L_OM200-37
Title: Unauthorized Right-of-Way Encroachment Package
Revised: 09-28-2023

1. GENERAL INFORMATION:

Date Incident Discovered:	06/21/2024
Approximate Discovery Time:	11:01
Date work performed, if known:	06/21/2024
How Discovered:	ROW Defender after departing unrelated standby coverage
Incident Description:	<p>While leaving an unrelated standby a PNR ROW Inspector observed an excavation near LS-45C and LS-62 being conducted by a third party contractor. The contractor was utilizing a hydro-vacuum to install two bollards around existing electrical utility boxes. The two bollard holes were 30-inches in depth and 13-feet southwest of LS 45C, and 19-feet southwest of LS 62. After discovery both pipelines were conductively located per procedure and pipeline depths were determined electronically to be 5-foot 5-inches for LS 45C and 6-foot for LS 62. While there were One Call (USA) delineation marks outlining the work area when the excavation was discovered, after a review of KMOCS the ROW Inspector was unable to find any records of a One Call (USA) ticket being received by KM for the location, so the work was immediately stopped. Prior to departing the location, the crew discovered working provided the ROW Inspector and the local Line Rider who had arrived during the investigation to assist with documentation with the contact information for their supervisor. The local Line Rider contacted the Supervisor whom confirmed they did not have a valid One Call (USA) ticket for their work because the individual who should have contacted the State One Call Center (USA North811) failed to do so. The Supervisor also confirmed additional bollards would be installed over a distance of 100-feet and assured the Line Rider no further excavation would occur until a valid One Call (USA) ticket was issued for the remainder of their work.</p>

2. KM PIPELINE INFORMATION:

Date of Previous Aerial Patrol:	06/17/2024
Visible During Aerial Patrol (Y/N):	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Line Section/Pipeline Name:	LS 45C/Stockton – Shell/Nustar and LS 62 Stockton JCT to Stockton Terminal
ROW Section:	45-2-4 / 62-6-4
Easement Type (Fee/Permit/Other)	<input type="checkbox"/> Fee <input type="checkbox"/> Permit <input checked="" type="checkbox"/> Other
If Other, explain:	Perpetual nonexclusive
High Consequence Area (Y/N):	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Pipeline Depth(s):	LS 45C 5-foot 5-inches / LS 62 6-foot.
Station #:	LS 45C 18+13 ES - 18+35 CS/ LS 62 201+06 ES 2476+61 CS
PLMP#:	LS 45C 0.34 ES – 0.35 CS / LS 62 3.81 ES - 46.91 CS

3. PROPERTY OWNER INFORMATION:

Highlighting indicates revisions made as of the date on this form.



LIQUIDS O&M FORM


No.: L_OM200-37
Title: Unauthorized Right-of-Way Encroachment Package
Revised: 09-28-2023

Property Owner:	City of Stockton
Incident Street Address:	3030 Navy Dr.
County:	San Joaquin
City:	Stockton
State:	CA
Nearest Cross Road:	W. Washington St.
Latitude:	37.944463
Longitude:	-121.337236

4. CONTRACTOR INFORMATION:

Contractor/Utility:	Bockmon & Woody Electric Co. Inc.
Contractor Owner/Manager:	Nicholas Woody/David Renfoe
Contractor Address:	1528 Pinal Dr. Stockton, CA 95205
Contractor Phone#:	209-464-4878/209-992-7521
One Call Ticket Number:	N/A
Equipment Involved:	Hydro-vacuum

5. OTHER INCIDENT / INVESTIGATION INFORMATION:

Load Stress Calculation Required? (Y/N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Load Stress Calculation (if applicable):	N/A
Did Encroachment Cross Line (Y/N):	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Incident ID:	3287847
State Reporting Required. (Y/N):	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
State Reporting Documentation (if applicable):	 C241840005.pdf

Photographs:







Findings:

The contractor was utilizing a hydro-vacuum to install two bollards around existing electrical utility boxes. The two bollard holes were 30-inches in depth and 13-feet southwest of LS 45C, and 19-feet southwest of LS 62. The pipeline depths were determined electronically to be 5-foot 5-inches for LS 45C and 6-foot for LS 62. While there were One Call (USA) delineation marks outlining the work area when the excavation was discovered, after a review of KMOCS the ROW Inspector was unable to find any records of a One Call (USA) ticket being received by KM for the location

Corrective Actions:

The work was immediately stopped, pipelines were conductively marked, KM Management notified, both pipeline were down as scheduled and pressure tests would be conducted prior to resuming routine operations. The local Line Rider contacted the Supervisor for the contractor and reviewed KM policies/procedures and they pertain to excavation marking, monitoring and observation when working within 50-feet of Kinder Morgan pipelines. KM ROW personnel will coordinate with the contractor once a valid One Call (USA) ticket is issued for the remainder of their work.

L-O&M 200-32:	 200-32_BockmonWoody_06212024.pdf
L-O&M 200-71:	N/A – contractor departed before able to complete
L-O&M 200-72/Aerial Patrol (if applicable):	 ROW_GabrielRobles_06212024.pc
L-O&M 200-02/200-04 (if applicable):	N/A
Dirt Report:	 DIRT18514.pdf
Warning Letter:	 BockmonWoody_06252024.pdf
Submitter Name:	Brian Snead Sr. ROW Specialist – PNR Bay Division
Approver Name:	Todd Wagner Manager of Operations – PNR Bay Division



June 25, 2024

Bockmon & Woody Electric Co. Inc.
1528 El Pinal Dr.
Stockton, CA 95205
(209) 464-4878

Re: Notification of Unsafe Excavation Practices Occurring Near Kinder Morgan Inc.'s High Priority Subsurface Installation

Dear Nicholas Woody,

Kinder Morgan Inc. (Kinder Morgan) operates two high pressure petroleum pipelines along Navy Dr. at W. Washington Dr. in the Port of Stockton where an encroachment /unauthorized excavation was discovered on June 21, 2024.

This notification is to inform you that Kinder Morgan considers the excavation practices demonstrated by Bockmon & Woody Electric Co including excavating without a valid One Call (USA) ticket in the southwest shoulder area of Navy Dr. at W. Washington Dr. unsafe in nature and is in direct violation of California Government Code Section 4216.2(a)(b)(c)(g) and Kinder Morgan's internal policies/procedures. An inspection along this section of the Kinder Morgan right-of-way/easement revealed your crew had excavated using hydro vacuum equipment to install bollards around existing electric boxes and within 13 feet of Kinder Morgan's 8/10-inch petroleum pipelines at Line Sections 45C and 62.

As a utility owner, Kinder Morgan must comply at all times with California Government Code Sections 4216.1, 4216.3(a)1(A)(i)(ii) and all applicable federal regulations. Kinder Morgan works diligently to maintain a safe environment by observing and enforcing a ten-foot protection zone within its right-of-way/easement and around each of Kinder Morgan's high-priority subsurface utilities. No excavation activities are allowed within the ten-foot protection zone without a Kinder Morgan representative present during the excavation.

The unsafe excavation practices conducted by your company will be recorded as a Near Miss. Additionally, this recorded Near Miss will be used in the future to demonstrate any unsafe patterns of excavation practices unacceptable to Kinder Morgan and which pose a significant threat to public safety.

The pipeline industry, including Kinder Morgan, has put precautionary steps in place to protect you, your employees and the general public. By contacting Kinder Morgan before you dig, as required by California Government Code 4216.2(a)(b)(c)(d)(g), Kinder Morgan will coordinate having a representative on-site to assess excavation work conducted near the pipeline(s) Kinder Morgan operate(s) - which is provided at no cost to you.

Pipelines are the safest and most reliable method of transporting petroleum and other fuels. However, digging near a pipeline without a representative from the owner/operator present significantly increases

the likelihood of an incident. A representative from Kinder Morgan must be on-site to monitor all excavation near its pipelines. Should additional unauthorized excavation occur over/near our pipeline, we will be required to report this activity to the **California State Fire Marshal** and/or other enforcement authorities for non-compliance with pipeline safety requirements.

Any and all Third Party work within Kinder Morgan pipelines' protection zone will be communicated to Kinder Morgan via an agreement documenting:

- Scope of work,
- Schedule of work,
- Procedures to execute work in a safe manner,
- Responsible parties involved, and
- Procedures to communicate any change to the agreement.

If the potential exists that the integrity of the pipeline has been jeopardized in any way during the excavation, the pipeline will be exposed to inspect and repair any damage that may have occurred.

Kinder Morgan has the right to recover any costs, including damages associated with the inspection and repair of the pipeline.

For further information regarding damage prevention of underground facilities, please visit the California One-Call website (<http://www.usanorth.org/>) or call USA North toll-free by dialing 811.

Please review the enclosed Kinder Morgan Inc. pipeline awareness brochure and refer to the Excavator Manual that is published by the local One-Call system.

If you should have any questions regarding this letter, please contact the undersigned.

Brian Snead

Damage Prevention Specialist – PNR Bay Area

Kinder Morgan

Cell: 510-719-9785

sneadb@kindermorgan.com

EXHIBIT 3



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY
UNDERGROUND SAFETY BOARD**
715 P Street, 20th Floor | Sacramento, CA 95814
916.902.6000 | www.energysafety.ca.gov

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Dave Sorem
Carl Voss

EXECUTIVE OFFICER
Tony Marino

TRANSMITTED VIA ELECTRONIC MAIL

Request Date: September 13, 2024

Response Due: September 27, 2024

To: Bookman and Woody Electric Company, Inc.

David Renfrow, Project Supervisor

david.renfrow@bockmonwoody.com

Investigator: Mark Peterson

Send your response to the investigator at this email address:

Mark.Peterson@energysafety.ca.gov

Information Request Number: Underground Safety-IR-121

Subject: Request for information pertaining to case number C241840005, excavation on June 21, 2024, on the southwest side of the intersection of 3030/3040 Navy Drive and West Washington Drive in Stockton, California, near Kinder Morgan's high pressure petroleum line section (LS) 45C and Line section 62.

REQUESTS

1. Provide all documents that relate to any communication between Bookman and Woody Electric, Inc. and the Regional Notification Center. This includes copies of tickets obtained for the excavation work.
2. Provide all documents that relate to any communications between Kinder Morgan and Bookman and Woody Electric, Inc. on June 21, 2024, regarding excavation work. This includes photographs, witness statements, interview notes, communications via email, phone, communication regarding the use of a hydro-vacuum, meetings

regarding high priority lines, or other digital or related correspondence and any other documentation relating to the incident.

3. Provide all documents regarding the scope of work for the excavation work performed at the above-described location. This includes copies of work orders, contracts, and permits.
4. Provide a copy of Bookman and Woody Electric, Inc.'s policies and procedures regarding obtaining 811 tickets prior to excavation work.

INSTRUCTIONS

- a. Provide all information in your possession, custody, or control, or the possession, custody, and/or control of your affiliates or agents, that is responsive to these requests by the due date identified above.
- b. Identify the personnel (employees, consultants, agents, etc.) who provided information responsive to each of the information requests by stating the full name, business address, and title of each person.
- c. If you do not know the exact answer to any of the requests above, please so indicate and provide your best estimate.
- d. Provide data in its original format (i.e., PDF, Excel, GIS shapefile, etc.), unless otherwise specified in the request.

From: [David Renfrow](#)
To: Peterson, Mark@EnergySafety
Cc: [Zach Thompson](#); [David Renfrow](#)
Subject: Re: Information Request - Case Number C241840005
Date: Friday, September 27, 2024 5:08:23 PM
Attachments: [Outlook-bockman wo.png](#)
[Scanned from a Xerox Multifunction Printer \(26\).pdf](#)
[PortCamera Washington Navy CCD.pdf](#)
[2024082202884-001.PDF](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mark,

Please find the attached information you requested. Please reach out if you have any questions.

Sincerely,

David Renfrow

Directional Boring Project Manager/Underground Superintendent
Cell: 209-992-7521

Office: 209-464-4878

Direct: 209-227-2053

Fax: 209-464-2615

Email: david.renfrow@bockmonwoody.com

Web: www.bockmonwoody.com



From: Peterson, Mark@EnergySafety <Mark.Peterson@energysafety.ca.gov>
Sent: Friday, September 13, 2024 2:57 PM
To: David Renfrow <david.renfrow@bockmonwoody.com>
Subject: Information Request - Case Number C241840005

Please see attached letter.

Mark Peterson

Investigator | Underground Investigations Division
715 P Street, 20th Floor
Sacramento, CA 95814

Mark.Peterson@energysafety.ca.gov

Direct: 916-798-7072



**OFFICE OF ENERGY
INFRASTRUCTURE
SAFETY**

Bockmon & Woody

ELECTRIC CO., INC.

1528 El Pinal Drive • P.O. Box 1018 • Stockton, CA 95201-1018
PHONE: (209) 464-4878 • FAX: (209) 464-2615
CA Lic. No. C10-588308 • DIR No. 100002789

Date:9/27/2024

Office Of Energy Infrastructure Safety
Underground Safety Board
715 P Street, 20th Floor
Sacramento, Ca. 95814
Attention: Mark Peterson

Mr. Peterson,

I am writing you today in response to your request to

Information Request Number: Underground Safety-IR-121.

I am not sure what to say or how to say it, so forgive me if this information is in a format that seems strange to you. In response to your requests number 1-4 please see our information as follows.

1. USA ticket is attached. Please understand that this ticket was created after the "incident" on 6-21-2024
2. The only communication between Bockmon & Woody Electric Co. Inc. and Kinder Morgan was as follows.
Bockmon & Woody Electric Co. Inc. had an employee performing pothole work at the intersection of Navy and Washington near the port of Stockton with a hydro-vacuum. Kinder Morgan representative stopped at the project site and inquired about our work. Kinder Morgan was given the phone number to the supervisor at Bockmon & Woody Electric Co. Inc. in charge of that work and Kinder Morgan called that supervisor on the phone to discuss his findings. It was determined that a valid current USA ticket was not in place and work was stopped immediately.
3. A copy of the drawing of the work area is attached. We were only making two holes for a cabinet that was going to be installed on two posts. Holes were to be 18" round and 2' deep. All work was to be completed with a hydro-vacuum no mechanical equipment was being used.
4. Bockmon & Woody Electric Inc. does not have a written policy regarding USA tickets. When a USA ticket is needed, the foreman of the project usually visits the site to paint out the area with white paint. A request is then made to have the underground supervisor place the request for USA markings in the One Call Computer Program. Once that ticket has been created a log of all tickets is updated with the new ticket information and monitored by an employee of Bockmon & Woody Electric Inc. to keep the tickets updated and active.

Once work is complete the ticket is no longer renewed, and the ticket is kept for future reference if needed.

If more information is needed, please reach out and let me know and I will provide to you if I have it.

If I may add some more information for clarity, we had three locations to work at near the port of Stockton that day. When I took the laborer to the site and showed him the three locations, I informed him that we were only working at the two which had current valid USA tickets and for him not to work at this particular location because there was not a USA ticket input in the one call system yet. The area was marked with white paint in anticipation of calling in a USA ticket however the ticket had not been called in yet. I understand there is no excuse for our shortcomings here however I do believe it is worth mentioning that it was just a miscommunication on our part between myself and our employee by not making sure he understood not to work in that area. Regardless I am here to help in any way that I can with this investigation and if there is anything else you need from me, please reach out and let me know.

Sincerely,

A handwritten signature in black ink, appearing to read 'DR', is written over a horizontal line.

David Renfrow
Underground Superintendent

EXHIBIT 4



**CALIFORNIA UNDERGROUND SAFETY BOARD
INVESTIGATION DIVISION
REPORT OF TELEPHONE CALL**

REPORT DATE: October 15, 2024

CASE NO: C241840005

DATE AND TIME OF INTERVIEW: October 15, 2024

LOCATION OF INTERVIEW: Phone

INTERVIEWER: Mark Peterson

NAME, TITLE, AND COMPANY OF INTERVIEWEE: Dave Renfrow, Underground Superintendent, Bockman and Woody Electric Company, Inc.

INTERVIEW:

On October 15, 2024, this investigator contacted David Renfrow by telephone, (209)227-2053 (Note: alternative cell number: 209-992-7521; email: David.Renfrow@bockmanwoody.com), in order to review his written response/letter to the Information Request sent September 13, 2024. Renfrow described the events leading up to the incident on June 21, 2024, and confirmed the following information in summary:

- Renfrow confirmed that he was called by phone on the incident date, June 21, 2024, by the Kinder Morgan representative who discussed his findings. It was determined that a valid current USA ticket was not in place and work was stopped immediately. (i.e., Renfrow admitted no ticket was obtained before excavation at the site, as required by 4216.2; only after the excavation began was a ticket sought).
- Bockmon & Woody does not have a written policy regarding USA tickets. When a USA ticket is needed, the foreman of the project usually visits the site to paint out the area with white paint. A request is then made to have the underground supervisor place the request for USA markings in the One Call Computer Program. Once that ticket has been created a log of all tickets is updated with the new ticket information and monitored by an employee of Bockmon & Woody to keep the tickets updated and active.
- However, on June 21, 2024, according to Renfrow, there were three excavation job sites being conducted by Bockman Woody at the Port of Stockton, and only two of those had valid 8-1-1 Dig Alert tickets obtained. The third site, located at Navy Drive and West Washington Drive, although delineated, had not obtained a Dig Alert ticket.

Note: Additional detail concerning the excavation work performed on June 21, 2024, is described in the David Renfrow letter dated September 27, 2024, (see attached) which was referred to during the telephone call described above.

EXHIBIT 5

From: [Nick White](#)
To: [Peterson, Mark@EnergySafety](mailto:Peterson_Mark@EnergySafety)
Subject: Re: Ticket Request (Complaint Notification # C241840005) - 2nd Request
Date: Wednesday, August 28, 2024 2:50:32 PM
Attachments: [image003.png](#)
[DPP_20240828_0249PM.csv](#)

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Hello Mark,

Sorry for the delay on this. Please see the attached report and let me know if you need anything else.

Thank you.



Nick White

Member Services Manager

O: 925-222-6501

W: undergroundservicealert.org

4005 Port Chicago Hwy #100 Concord, CA 94520

NEW DAMAGE PREVENTION PORTAL



Manage Your
Area Of Interests



Respond To
Your Tickets



Update Your Membership
Information All In One Place



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From: Peterson, Mark@EnergySafety <Mark.Peterson@energysafety.ca.gov>

Date: Monday, August 19, 2024 at 11:32 AM

To: Nick White <nick.white@usan.org>

Subject: Ticket Request (Complaint Notification # C241840005) - 2nd Request

Second Request

Hi Nick,

This is a second request (see attached) for relevant Dig Alert ticket(s), as our office continues its investigation of complaint # **C241840005** involving excavation without an 811 ticket.

Please provide copies of any relevant Dig Alert tickets (including any A.C.E. tickets), and EPR response logs, covering the following time period and location:

Incident Date: 6/21/2024

Incident location: the southwest side of the intersection of 3030/3040 Navy Drive and West Washington Drive in Stockton, California.

Thank you.

Mark Peterson

Investigator | Underground Investigations Division
715 P Street, 20th Floor
Sacramento, CA 95814

Mark.Peterson@energysafety.ca.gov

Direct: 916-798-7072



Ticket type	Ticket	Address	Type of work	Start date	Caller Name	Working on Authority	Is area pre-marked
Normal	20240822	3088 Navy	Stockton	California	Utilities - D	Aug 26 202	Kaylee Heg Other Not Supplie
Normal	20240809	3003 Navy	Stockton	California	Utilities - D	Aug 13 202	BRAD FISK Utility Facil Not Supplie
Normal	20240506	3003 Navy	Stockton	California	Utilities - D	May 08 202	Raul Flores Other Not Supplie
Normal	20240506	3003 Navy	Stockton	California	Utilities - D	May 08 202	Raul Flores Other Not Supplie
Emergency	20240503	2985 Navy	Stockton	California	Utilities - D	May 03 202	Alex Layeg Utility Facil Not Supplie
Normal	20240315	N/A	Stockton	California	Misc.	Mar 19 202	Christophe Other Not Supplie
Normal	20240214	3028 navy	Stockton	California	Utilities - D	Feb 16 202	Christophe Utility Facil Not Supplie
Emergency	20240306	3003 Navy	Stockton	California	Utilities - T	Mar 06 202	JOSE ZAVA Utility Facil Not Supplie
Normal	20240214	3028 navy	Stockton	California	Utilities - D	Feb 16 202	Christophe Utility Facil Not Supplie
Normal	20231103	3031 Navy	Stockton	California	Non-reside	Nov 08 202	GARY DEV Other Not Supplie
Normal	20231101	3031 Navy	Stockton	California	Non-reside	Nov 08 202	Dennis We Other Not Supplie
Normal	20231023	3028 Navy	Stockton	California	Environme	Oct 30 202	Matthew Tc Other Not Supplie
Normal	20231023	3028 Navy	Stockton	California	Environme	Oct 30 202	Megan Brui Other Not Supplie
Short	20230905	Navy Drive	Stockton	California	Environme	Sep 07 202	Rachael Kli Other Not Supplie
Emergency	20230731	3005 Navy	Stockton	California	Utilities - D	Jul 31 2023	Richard So Municipalit Not Supplie

EXHIBIT 6



Contractor's License Detail for License # 588308

DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click here for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 10/15/2024 2:40:16 PM

Business Information

BOCKMON & WOODY ELECTRIC CO INC
1528 EL PINAL DRIVE
STOCKTON, CA 95205
Business Phone Number:(209) 464-4878

Entity Corporation
Issue Date 02/13/1990
Expire Date 02/28/2026

License Status

This license is current and active.

All information below should be reviewed.

Classifications

- ▶ C10 - ELECTRICAL
- ▶ A - GENERAL ENGINEERING

Bonding Information

Contractor's Bond

This license filed a Contractor's Bond with AMERICAN CONTRACTORS INDEMNITY COMPANY.

Bond Number: SC944616

Bond Amount: \$25,000

Effective Date: 01/01/2023

Contractor's Bond History

Bond of Qualifying Individual

- ▶ The qualifying individual NICHOLAS JOHN WOODY certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.
Effective Date: 01/04/2023
- ▶ The qualifying individual GARY MICHAEL WOODY certified that he/she owns 10 percent or more of the voting stock/membership interest of this company; therefore, the Bond of Qualifying Individual is not required.
Effective Date: 05/30/2023

Workers' Compensation

This license has workers compensation insurance with the ZURICH AMERICAN INSURANCE COMPANY

Policy Number: WC110086707

Effective Date: 03/01/2024

Expire Date: 03/01/2025

[Workers' Compensation History](#)

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