

BEFORE THE CALIFORNIA UNDERGROUND SAFETY BOARD

OFFICE OF ENERGY INFRASTRUCTURE SAFETY

In the Matter of: Par Western Line Contractors, LLC

Case No.: N242910077

Location of Alleged Violation: 421 Minnesota Avenue, Fallbrook, California 92028

Date of Alleged Violation: October 11, 2024

WRITTEN RESPONSE AND EXPLANATION OF PAR WESTERN LINE

CONTRACTORS, LLC

(RESPONSE OPTION ELECTED: CONTEST IN WRITING)

1. INTRODUCTION

Par Western Line Contractors, LLC (“PWLC” or “the Company”) respectfully submits this written response to the Notice of Probable Violation dated August 14, 2026 (“Notice”), and the accompanying Investigation Report dated May 21, 2026 (“ROI”), pursuant to Section 4252 of title 19 of the California Code of Regulations. PWLC has elected the “Contest in Writing” option on the enclosed response form, which is attached to this submission.

PWLC takes this matter and the safety obligations of the Dig Safe Act with the utmost seriousness. The Company does not dispute that on October 11, 2024, a PWLC crew replacing a 25-foot wooden stub pole near 421 Minnesota Avenue in Fallbrook contacted a ¾-inch steel natural gas subsurface installation with an auger, and that a ticket from the regional notification

center was not in effect for that excavation. By this response, PWLC respectfully requests that the Board resolve this matter through completion of the Board's education course, consistent with the graduated-sanction requirements of Government Code section 4216.19(e) and the sanction factors set out in California Code of Regulations, title 19, section 4201, and with the Board's education-first enforcement philosophy.

. BACKGROUND: PWLC AND ITS DAMAGE-PREVENTION PROGRAM

PWLC is a licensed California specialty contractor headquartered in Rancho Cucamonga, California, performing electric transmission and distribution line construction and maintenance throughout the western United States. PWLC holds a Contractors State License Board license number 1084832, with (General Engineering), C-10 (Electrical), and C-61/D31 (Pole Installation and Maintenance) classifications and a Hazardous Substances Removal certification. (ROI Exh. 3.)

Because PWLC's work routinely occurs near subsurface installations, PWLC manages One-Call Law compliance through operational controls. On pole-replacement work, PWLC's standard practice is to engage a subcontractor to perform the digging, with the regional notification center ticket and USA mark-out obtained by the subcontractor as part of its scope. (Exhibit B; ROI Exh. 2.) PWLC provides yearly Competent Person Training to its Civil Department covering USA markings, trenching, excavation, and protective systems, and call-before-you-dig requirements are consistently discussed at crew tailboards and weekly safety meetings. (ROI Exh. 2) To PWLC's knowledge, PWLC has no prior history of violations of Government Code section 4216 et seq. before this Board.

. THE OCTOBER 11, 2024 INCIDENT AND PWLC'S IMMEDIATE RESPONSE

On October 11, 2024, a PWLC crew was assigned to replace a 25-foot wooden stub pole near 421 Minnesota Avenue in Fallbrook, as part of a pole change-out project performed for San Diego Gas & Electric (“SDG&E”), the operator of the damaged facility. PWLC’s standard practice on SDG&E pole replacements is to engage a subcontractor to dig the pole hole, and, as part of that scope, the subcontractor requests the regional notification center ticket and USA mark-out before any digging. The Board’s own record confirms that this practice was in place for this job. DigAlert ticket 242890240-00A was created on October 15, 2024, by Pro Energy Services Group LLC for a pole hole at pole P221944 on Minnesota Avenue, with a legal start date of October 17, 2024. (ROI Exh. 5.) On this occasion, however, PWLC’s General Foreman did not schedule the digging subcontractor ahead of the overhead crew. When the crew arrived, it elected to same-hole set the replacement pole in the existing pole hole, and, in the mistaken belief that work in an existing hole did not constitute a new excavation requiring notification, no ticket was requested. At approximately 12:00 p.m., while enlarging the existing hole with a Digger Derrick-mounted auger, the crew contacted a ¾-inch steel natural gas service line. PWLC recognizes that the work required notice under section 4216.2(b).

The crew’s response upon contact was immediate and appropriate, as documented in the record before the Board (ROI Exh. 2). Upon striking the line and hearing gas escaping, the crew immediately shut off all vehicles in the vicinity and went door to door to notify nearby residents of the gas leak and ask them to evacuate as a precaution. The crew foreman called 911 and notified PWLC supervisors, PWLC safety personnel, and SDG&E’s Field Construction Advisor. Emergency services, including North County Fire Protection District, responded and closed East Fallbrook Road, and SDG&E’s emergency gas crews isolated the leak by installing a shut-off valve on the line; SDG&E then installed a new gas service line and reset the meter, completing repairs by

7:30 p.m. the same day. The incident resulted in no injuries, no fatalities, no fire or ignition, and no property damage beyond the damaged gas service facility itself; gas service to a single customer was temporarily interrupted. (ROI Exh. 1.) PWLC cooperated fully with the Board's investigator, including by timely responding to the Board's investigation questionnaire on December 23, 2024, and voluntarily providing photographs, its internal incident review, and supporting project documentation (ROI Exh. 2).

V. THE SECTION 4216.19(e) FACTORS SUPPORT AN EDUCATION-BASED RESOLUTION

Section 4216.19(e) requires that sanctions be graduated and directs consideration of the type and gravity of the violation, the degree of culpability, the violator's history of violations, the violator's history of work conducted without violation, efforts taken to prevent violation, and efforts taken to mitigate the safety consequences once a violation occurred. (See also Cal. Code Regs., tit. 19, § 4201(a).) Each factor supports resolution through the Board's education course:

Type and gravity While any contact with a gas facility is serious, the damage here was to a ¾-inch service line. Although gas escaped from the line, the crew immediately evacuated nearby residents and summoned emergency services, SDG&E's gas crews isolated and stopped the leak, and repairs were completed by 7:30 p.m. the same day. The incident resulted in no death, no injury, no fire or ignition, and no substantial property or environmental damage; a single customer's gas service was temporarily interrupted. (ROI at p. 1; ROI Exh. 1.)

Culpability The violation arose from a crew-level misjudgment contrary to the Company's standard practice. It was not a deliberate choice to avoid notification: the subcontractor on whom PWLC relied had requested a ticket for this very pole. (ROI Exh. 5.)

History To PWLC's knowledge, the Board has not previously found PWLC in violation of Government Code section 4216 et seq.

Prevention. Before the incident, PWLC controlled ticketing risk on pole-replacement work through its subcontractor practice, provided yearly Competent Person Training to its Civil Department, and addressed call-before-you-dig requirements at tailboards and weekly safety meetings; since the incident, it has built the formal program described in Section V.

Mitigation. After the contact, the crew immediately evacuated nearby residents, called 911, notified PWLC supervision and SDG&E, and assisted responders as needed, and the Company undertook the corrective actions described herein.

V. CORRECTIVE ACTIONS ALREADY IMPLEMENTED

Without waiting for the outcome of this proceeding, PWLC implemented corrective measures following the incident, several of which are already documented in the record before the Board (ROI Exh. 2), including: (1) retraining employees on Government Code section 4216 "Dig Alert" and mark-out requirements, with a completion roster provided to SDG&E Safety (Exhibit C); (2) a company-wide "stop the job" directive emphasizing to all crews that work must not proceed if a valid ticket or any other prerequisite is not in place, communicated through a KY Potential safety alert (Exhibit D-1); (3) incorporation of regional-notification-center requirements into PWLC's safety documentation and training, including specific instruction that pole replacements, stub-pole resets, and same-hole work constitute excavation requiring a valid ticket; (4) addition of a damage-prevention brochure to the new-hire onboarding process covering company, local, and state 811 requirements; and (5) an "811 Urgent Safety Discussion" for field crews covering the two-working-day notice requirement, positive response and Electronic Positive Response, hand-digging within the tolerance zone, and stop-and-report procedures (Exhibit D-2).

In addition, PWLC has requested enrollment in the Board's education course and is awaiting confirmation of the start date. PWLC understands that participation does not forestall the enforcement process, and it commits to completing the course within any timeframe the Board or the Enforcement Agency directs. Consistent with the Notice's instructions, PWLC has not enclosed proof of enrollment.

VI. REQUESTED DISPOSITION

For the foregoing reasons, PWLC respectfully requests that the Board: (1) resolve this matter through an order or recommendation that PWLC complete the Board's education course; (2) recommend no financial penalty or, in the alternative, no more than a nominal penalty; (3) decline to recommend any additional unspecified corrective action, in light of the corrective measures PWLC has already implemented and documented; and (4) transmit this response and its exhibits to the Contractors' State License Board together with any referral, so that the enforcement agency has the complete record before it.

VII. CONCLUSION

PWLC regrets this incident and has treated it as an opportunity to strengthen its damage-prevention program. The Company appreciates the Board's consideration of this response.

Respectfully submitted,

Dated: September 29, 2026



Barbara Brenkus, General Counsel

Par Western Line Contractors, LLC

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bbrenkus@parwlc.com | 760-759-0857

LIST OF EXHIBITS

Exhibit A — Completed “Response to a Notice of Probable Violation” form (Contest in Writing box checked).

Exhibit B — Statement of PWLC’s subcontractor ticketing practice for pole-hole excavation (no subcontract documents attached).

Exhibit C — Post-incident retraining records on Government Code § 4216 “Dig Alert” and mark-out requirements, including the completion roster provided to SDG&E Safety (redacted).

Exhibit D — Corrective-action documentation: D-1 KY Potential Alert, “Gas Line Strike” (October 2024); and D-2 “811 Urgent Safety Discussion – Underground Damage Prevention.”

EXHIBIT A

Response to a Notice of Probable Violation
(Contest in Writing selected)



RESPONSE TO A NOTICE OF PROBABLE VIOLATION

Case Number: N242910077

Name: Par Western Line Contractors LLC

The provisions of California Code of Regulations, Title 19, Division 4, Chapter 3, governs the Notice of Probable Violation (Notice) proceeding before the California Underground Safety Board (Board). Specifically, 19 CCR section 4252 provides your response options upon the receipt of a Notice.

Be advised that all material submitted by you in response to a Notice are subject to public disclosure.

Please select from one of the response options listed below. You have 30 business days to submit your written response to the Underground Safety Board. Failure to submit a written response will be considered by the Board as a "No Contest" response. Please attach this form with your selection to your response. If you choose "Contest in Writing" or "Contest in Writing and Request Informal Hearing," please also include your written explanation and documents that may be referenced in your written explanation or informal hearing. For all options, Board investigators may present the basis for your probable violation on the date of the public meeting as provided in your Notice, and the Board will review your case and vote to determine whether a probable violation exists and whether the corrective action and/or penalty proposed by the Board staff is appropriate at the meeting.

Response Options

___ No Contest

You do not contest the violations or the penalty. If you choose to not contest the violations or the penalty, you will waive your right to request the Board to reconsider its decision or recommendation issued.

X Contest in Writing

You wish to contest either the violation, the penalty, or both by providing the Board with written explanations and other records supporting the explanation. You will submit the written explanations and records, if any, with your written response within 30 business days of receiving this Notice. Your response must not exceed 10 pages (excluding exhibits) in length and must be on 8.5" x 11" white paper, double-spaced, and in a font size no smaller than 11-point. You must submit the original and 12 physical copies of the written explanation and records to the address below or submit one (1) copy electronically to enforcement.dig@energysafety.ca.gov. You may request an extension to the page limit by submitting a request to the Board staff within 5 days of receiving this Notice. The Board staff will notify you of its determination with respect to the page

limit extension request within 10 days of you submitting the request. The Board will review and vote on your case on the date of the public meeting provided in the Notice.

___ Contest in Writing and Request Informal Hearing

You wish to contest either the violation, the penalty, or both with oral argument at an informal hearing during a public Board meeting. You will submit with your written response, written explanations, information, or other materials you wish to reference in your oral hearing. Your response must not exceed 10 pages (excluding exhibits) in length and must be on 8.5" x 11" white paper, double-spaced, and in a font size no smaller than 11-point. You must submit the original and 12 physical copies of the written explanation and records to the address below or submit one (1) copy electronically to enforcement.dig@energysafety.ca.gov.

Your hearing would be during the public meeting noted in the Notice, on November 16, 2026, at 1:00 p.m., and the location of the meeting will be in Sacramento, California.

California Natural Resources Agency Building
Auditorium -First Floor
715 P Street
Sacramento, California 95814

Please note that your oral hearing may not start exactly at the time provided as there may be multiple hearings during one Board meeting. You may request to reschedule your hearing no later than 15 business days from your hearing date. Your request to reschedule a hearing may be granted no more than once and only for good cause.

You may participate in person or through a virtual meeting platform. You will have 15 minutes to present your reasons for contesting the allegation or reasons that may support a modification or elimination of the penalty or corrective action. During your hearing, conducted pursuant to Section 4253 of Title 19 of the California Code of Regulations, board investigators may present the basis for your Notice of Probable Violation. You will be granted up to 15 minutes to respond to the Notice and up to 5 minutes to respond to any Board staff rebuttal. You may arrange, at your expense, for a stenographer or court reporter to transcribe the informal hearing. You must provide a copy of any transcription to the Board.

The Board will issue a decision at,

- The informal hearing;
- Thereafter within 45 business days of the informal hearing; or
- At a subsequent Board public meeting where a quorum of the Board is present.

The Board will adopt the issued written decision at the hearing or a subsequent public meeting. The Board's decision is effective upon the adoption of the written decision.

___ Reservation of Rights to Contest Violation with the Enforcement Agency

You contest the violation, the penalty, or both, but do not wish to present your comments to the Board. You request that the Board refer the case to the appropriate state or local agency that would conduct the enforcement of the probable violation pursuant to Government Code section 4216.6(c) (Enforcement Agency), and you will reserve the right to contest the violation, the penalty, or both before the Enforcement Agency. The Board will review and vote on your case to determine whether a probable violation exists and whether the corrective action and/or penalty proposed by the Board staff is appropriate at the public meeting noted in your Notice. Should the Board determine a probable violation exists, the Board will refer your case to the Enforcement Agency.

Board Contact Information:

Please direct all formal correspondence, including your written response to the Notice, to the Board either via email at enforcement.dig@energysafety.ca.gov or via mail to the following address:

Office of Energy Infrastructure Safety
Underground Safety Board
715 P St., 15th Floor
Sacramento, CA 95814

Please provide your written response within 30 business days of receiving this Notice. If a response is provided via mail, the mailed response must be received by the Board within 30 business day.

Penalties

Any penalties, including corrective actions, are only proposals by Board staff, and do not require any current corrective action or payment at this time. Your Enforcement Agency will provide the final determination to and instructions for any penalty. Please do not include any proof of compliance with proposed corrective actions or payment of a proposed penalty with your written response.

ADA Compliance

The California Underground Safety Board complies with the Americans with Disabilities Act ("ADA") by ensuring that the facilities are accessible to persons with disabilities, and providing this Notice and information given to the members of the California Underground Safety Board in appropriate alternate formats when requested. If you need further assistance, including disability-related modifications or accommodations, you may contact the Underground Safety

Board no later than seven (7) calendar days before a scheduled hearing at (916) 902-6000.
California Relay Service is available by dialing 711.

EXHIBIT B

Statement of PWLC's Subcontractor Ticketing Practice
for Pole-Hole Excavation

**STATEMENT REGARDING PWLC'S SUBCONTRACTOR TICKETING PRACTICE
FOR POLE-HOLE EXCAVATION**

Case No. N242910077

1. Par Western Line Contractors, LLC ("PWLC") performs overhead electric distribution work for San Diego Gas & Electric ("SDG&E"), including pole replacements.

2. When PWLC performs pole replacements for SDG&E, its standard practice is to engage a digging subcontractor to excavate the pole hole. As part of its scope, the subcontractor requests a regional notification center (DigAlert) ticket and USA mark-out before any digging begins. PWLC's overhead crews then set the pole in the hole the subcontractor has excavated.

3. This practice was in effect before October 11, 2024, and was in use for the replacement of pole P221944 near 421 Minnesota Avenue, Fallbrook, California. PWLC's digging subcontractor for that work, Pro Energy Services Group LLC, requested DigAlert ticket A242890240-00A on October 15, 2024, for a pole hole at pole P221944, with a legal start date of October 17, 2024. (ROI Exh. 5.)

4. On October 11, 2024, the digging subcontractor had not been scheduled ahead of the overhead crew, and the crew proceeded with a same-hole set without a ticket, as described in PWLC's written response.

Dated: September 29, 2026



Juan Anaya
Public Liaison, Safety & Training
Par Western Line Contractors, LLC

EXHIBIT C

Post-Incident Retraining Roster — Gov. Code § 4216

Redacted)

EXHIBIT D

Corrective-Action Documentation

SUBMIT ROSTER WITHIN ONE WEEK AFTER COMPLETION

Division/OpU: Div. 18
 Today's Date: 10/24/2024
 Start Time: 6:30 am End Time: 7:00 am
 Instructor(s): Chris Ramsey

TRAINING TYPE:	
Safety Meeting:	CMPD Oct. W3 STBY P Gas strike Review CAL 421b
Location / Yard:	Warner Springs.
Stand Down: (Divisional)	

Last Name	Legal First Name (As shown on your check)	SIGNATURE ONLY - NO NICKNAMES
SALADINO	MICHAEL	
Sanchez Jr	Enrique	
Guzman	Isidro	
Taylor	Marc	
LIZARDON	ALEX	
Holguin	Richard	
B TAYLOR	BANNING	
TAPIA	JESSIE	
Rattlesaw	BART	
Frey	Chadwick	
PHILLIPS	TANNER	

SUBMIT ROSTER WITHIN ONE WEEK AFTER COMPLETION

Division/OpU:

Today's Date:

Start Time:

Instructor(s): _____

TRAINING TYPE:	
Safety Meeting:	CMAA Oct Week 3
Location / Yard:	STKY P "Gas Strike" Review 4216 Santa Ysabel
Stand Down: (Divisional)	

[illegible]



SUBMIT YOUR ROSTER TO: training@parwlc.com

SUBMIT ROSTER WITHIN ONE WEEK AFTER COMPLETION

Division/OpU: PWR 5

Today's Date: 10/16/2024

Start Time: 6:30 End Time: 7:00

Instructor(s): M. DeRosa

TRAINING TYPE	Document Title - Meeting Subject(s) - Training Course
☐ Training/Certification: (OSHA, First Aid, CPR, Forklift, Crane, ETC.)	
☒ Safety Meeting:	Capacity Model STKYP "Gas STRIKE" Discussion
☐ Stand Down: (Divisional)	Review USA 4216 Requirements

Operating Unit (PWLC - Submit - QUES)	Last Name	Legal First Name (As shown on your check)	MIDDLE INITIAL	SIGNATURE ONLY - NO NICKNAMES
	LANE	JEFFREY	A	
	TANBURY	TIMOTHY	S	
	SPENCER	JAMES	A	
	WOLF	DARYN	L	
	LEYLA	NEAL	L	
	VIRZI	SETH	A	
	BOWIG	JAMES	B	
	DAMEY	BILL	J	
	STAGER	GRIM	D	
	VIVAS	LOREN		
	FRANKENBERGER	CRIG	S	

SUBMIT ROSTER WITHIN ONE WEEK AFTER COMPLETION

Division/OpU: San Diego

Today's Date: 10/28/2024

Start Time: 07:30 pm End Time: 08:00 pm

Instructor(s): Christian Zoppina & Juan Araya

TRAINING TYPE:	Document Type - Meeting Subject(s) - Training Course
Training/Certification: (OSHA First Aid CPR, Bloodborne Pathogens, ETC)	
Safety Meeting:	
Stand Down: (Divisional)	- equipment safety - Situational Awareness - Safety P Gas Service - Review 4216

☐
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Operating Unit (FWIC - Summit - QUES)	Last Name	Legal First Name (As shown on your check)	MIDDLE INITIAL	SIGNATURE ONLY - NO NICKNAMES
	Thomas	Mike	D.	
	McLary	Nick	D	
	Scott	Joseph	A	
	Filiboy	Andrew	L	
	Estrada	Kavir	A	
	Santini	Ronald	D	
	Horton	Shen	C	
	Bill	Damery	E	
	Frank	John	C	
	Rodder	Jon	A	
	Zoppina	Christian	D	
	Hutchins	Jacob	M	

EXHIBIT D-1

STKY Potential Alert — “Gas Line Strike” (October 2024)

STKY POTENTIAL

Gas Line Strike

SP-OCTOBER-2024

BACKGROUND

A PWLC overhead crew struck a steel gas service line.

EVENT DETAILS

On Friday, October 11, 2024, a PAR Western Line Contractors (PWLC) overhead crew was tasked with replacing an existing 25' wooden stub pole with a 30' steel weatherized stub pole. While on-site, the crew elected to proceed with replacing the pole via a same hole set – despite not having their own active USA dig-ticket. The crew decided to remove the existing pole and then enlarge the existing hole with a Digger Derrick mounted auger.

While enlarging the hole with the auger, the crew struck a $\frac{3}{4}$ " steel gas service line. Immediately, the crew members shut off all their vehicles in the vicinity. They began going door to door of nearby homes to inform neighbors about a gas leak and ask them to evacuate the premises. The Crew Foreman notified emergency services, his supervisors, safety, and the customer. Emergency services arrived on-site and shut down traffic.

The customer's emergency gas crews arrived on scene and started to isolate the gas leak. After digging a pit and manually installing a shut off valve on the existing gas line, the gas crews were able to temporarily stop the leak. Once the leak was temporarily shut down, the fire department left the scene and a gas crew from the customer was dispatched to install a new gas service line and reset the meter.

WHY WAS THIS A STKY?

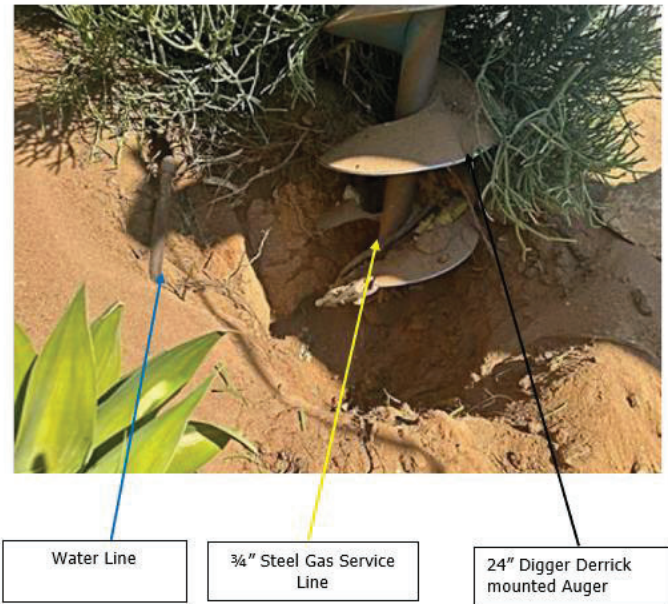
- A potential ignition source could have caused an explosion resulting in

KEY TAKEAWAYS

- Always secure a valid dig ticket prior to any disturbance to the ground.
- Stop the job and ask questions. If there are questions or concerns each crew member has the authority to speak up.
- There is no pressure to continue with the work if there are doubts concerning safety or proper procedure hasn't been followed.

STKY DISCUSSION QUESTIONS

- What energy on the jobsite could cause a STKY event like this?
- What actions can be taken to prevent a similar STKY event?
- What controls does your crew have to mitigate the consequences of *when*, not *if*, an event like this occurs?



STKY POTENTIAL
(STKYp)

Life altering and/or
threatening Energy was
released with NO
Controls/Capacity in place

EXHIBIT D-2

–811 Urgent Safety Discussion “ Underground Damage Prevention”



 **Q811**

UNDERGROUND DAMAGE PREVENTION

811 URGENT SAFETY DISCUSSION



Why We're Talking About This:

Striking underground utilities can cause serious injury, costly damage, and service outages. It's 100% preventable — but only if we follow proper USA 811 procedures before we dig.

What is 811?

- 811 is the national “Call Before You Dig” number.
- It's a free service that notifies utility companies so they can mark buried lines.
- It's required by law in all 50 states — including every U.S. underground job site.

Key Damage Prevention Steps:

1. Plan the Work: Know where and how deep you're digging.
2. Call 811 at least 2 business days in advance (not counting the day you call.)
3. Wait for utility locates to be marked (paint, flags, stakes). A Positive response is required from each utility owner regardless of time frame.
4. Respect the marks:
 - Hand-dig within the tolerance zone (typically 24 inches from the edge of the nearest side of the of the object located).
 - Never use mechanical equipment directly over marked lines or with in tolerance zone
5. Excavate with care and use spotters when needed.
6. If you damage a line – stop work/secure area and report it immediately to 811 and utility owner.





Common Mistakes That Lead to Strikes:

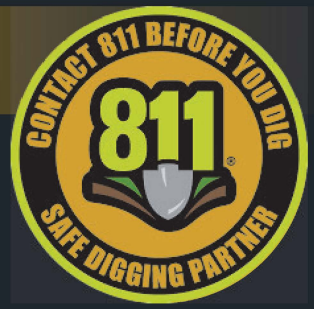
- Not calling 811.
- Not waiting required time
- Not confirming positive response
- Proceeding to mechanically dig prior to hand locating.
- Assuming the marks are still accurate days or weeks later.
- Digging outside of the marked area.
- Not maintaining visibility of the marks.
- Not using hand tools in the tolerance zone

Digging in the Tolerance Zone:

- "Tolerance zone" means 24 inches on each side of the field marking placed by the operator in one of the following ways:
 - Twenty-four inches from each side of a single marking, assumed to be the centerline of the subsurface installation.
 - Twenty-four inches plus one-half the specified size on each side of a single marking with the size of installation specified.
 - Twenty-four inches from each outside marking that graphically shows the width of the outside surface of the subsurface installation on a horizontal plane.
 - You must hand dig within the tolerance zone unless the utility has been visually identified. Remember, the tolerance zone applies only to the horizontal (lateral) space—not to the depth.

Your Responsibilities as a Worker:

- Always ask, "Has 811 been called?" before starting.
- Double-check for visible marks.
- Verify positive response from utility owners
- Never assume — always verify. Look at surround landscape for potential unmark utilities. (sweeps down poles, meter boxes, hand holes, lids.....)

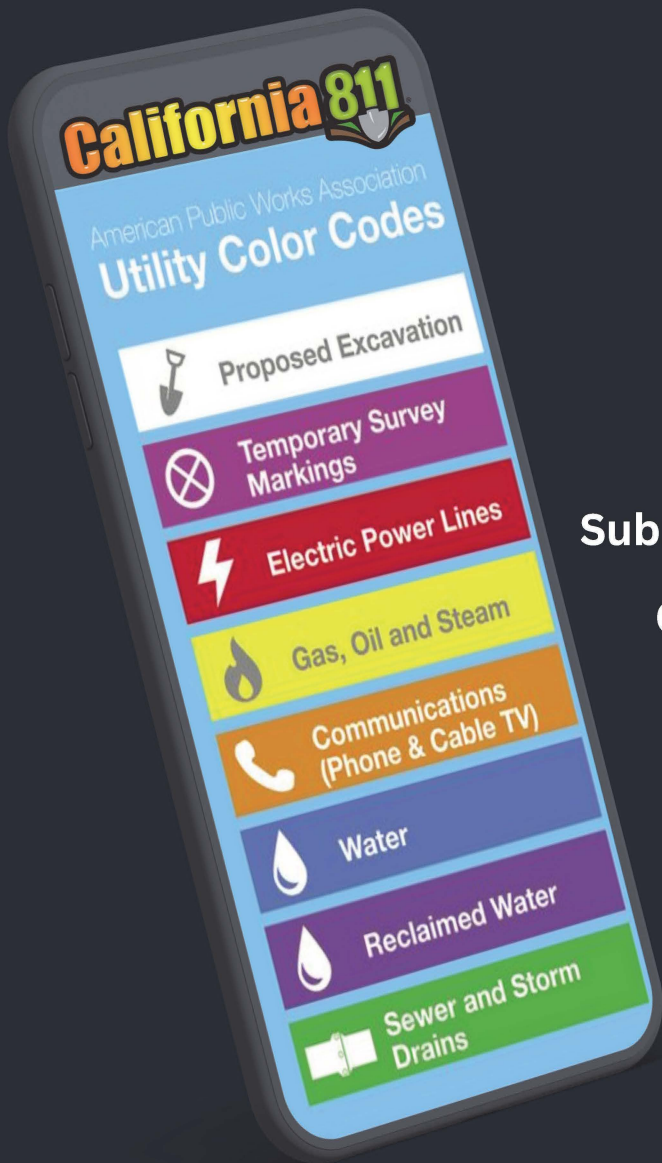


Quick Discussion:

- Have you ever witnessed or been near a utility strike?
- What went wrong?
- What could've prevented it?

Takeaway Message:

Calling 811 and digging safely protects lives, utilities, and your paycheck. One mistake can change everything – don't let it happen to you.



**Submit a ticket at: <https://direct.digalert.org/>
Check Electronic Positive Response (EPR)**

**For more information visit:
<https://www.digalert.org/>
Call toll free at 800-422-4133**

