DigAlert Updates

November 9-10, 2026

Developed and presented by:

Ann Diamond – DigAlert, President

General Updates











Technology Updates

- Added text to EPR page for ticket types that do not require a response



- Updated website to add designer to home page for quick access
- Added API end points for member list to show in real time instead of uploading monthly on the website
- Changed No Responses to automatic only

Technology Updates 2

- Retiring Plain Text Emails 1/1/2027
  - Options are HTML, JSON or XML

```
MBR001 00010A USAS 01/01/19 13:23:14 A121231234-01A NEW NORM POLY LREQ

Ticket: A121231234 Rev: 00A Created: 01/01/19 13:22 User: JSCHWILK  Chan: WEB
Work Start: 01/03/19 17:01 Legal Start: 01/03/19 17:01 Expires: 01/29/19 23:59
Response Required: Y Priority: 2

Excavator Information
Company: ABC COMPANY Type: CONT
Co Addr: 123 MAIN ST
City   : SOMEWHERE State: CA Zip: 12345-1234
Created By: JIM SCHWILK Language: ENGLISH
Office Phone: 123-123-1234 x12345 SMS/Cell: 123-123-1234
Office Email: JIM@DOMAIN.COM

Site Contact: JAMES WINGATE
Site Phone: 123-123-1234 x12345 Site SMS/Cell: 123-123-1234
Site Email: JAMES@DOMAIN.COM

Excavation Area
State: CA County: LOS ANGELES Place: CARSON
Zip: 90001,90002
Address: 12345 Street: MAIN ST
Cross 1: 1ST ST
Cross 2:
Location: SOME TEXT OF WHERE AT ADDRESS THE WORK IS
        : DOG IN YARD
Searchable Tags: #pipe_burst #microtrench #night_weekend
Job Size: sq-feet: 5700 sq-miles: 0.000204

Delineated Method: WHITE PAINT
Work Type: REPAIR AND REPLACE SOMETHING
Work For: JOES RESTAURANT
Permit: 123456789ABC Job/Work Order: AB123456
Project ID:
Project Name:
1 Year: N Boring: N Street/Sidewalk: Y Vacuum: Y Explosives: Y Pavement Only: N

Lat/Long
Center Generated (NAD83): ##.######/-###.###### ##.######/-###.######
                        : ##.######/-###.###### ##.######/-###.######
Excavator Provided: ##.######/-###.###### ##.######/-###.###### ##.######/-###.
                  : ##.######/-###.###### ##.######/-###.###### ##.######/-###.
                : ##.######/-###.###### ##.######/-###.###### ##.######/-###.####
                : THIS FIELD DOES NOT HAVE A HAVE A PREDETERMINED MAXIMUM LENGTH.
                : PLEASE SET SQL TO TEXT. EACH LINE WILL HAVE A MAXIMUM OF 3
                : LAT/LONGS.
```

A121231234-00A
MBRCD01 00003Y 07/24/25 13:12:27
USAS NEW NORM POLY LREQ

DIGALERT

Created	User	Channel
07/24/25 05:39	**CSR01**	**200**

General Information

Legal Start	Priority	Response Required
07/29/25 17:01	**2**	**Yes**

Expires
08/21/25 23:59

Work Information

Work Start	Job/Work Order	Permit
07/29/25 17:01	**AB1233456**	**123456789ABC**
Project ID	Project Name	
Work Type	Work For	Delineated Method
REPAIR AND REPLACE SOMETHING	**JOES RESTAURANT**	**WHITEPAINT**
1 Year	Boring	Explosives
No	**No**	**No**
Street/Sidewalk	Vacuum	Pavement Only
Yes	**Yes**	**No**

Excavation Area

State	County
CA	**LOS ANGELES**
Place	Zip
CARSON	**92391**

Address/Street	Cross Street 1	Cross Street 2
12345 MAIN ST	**1ST ST**	
Job Size in Sq Feet	Job Size in Sq-Miles	
290900	**0.010435**	

Location
DOG IN YARD

Technology Updates 3

